

The Compliance Group, Inc.
1430 Spring Hill Road, Suite 315
Tysons, VA 22102

THE
COMPLIANCE
GROUP

March 15, 2024

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M-2024-3045241

Pennsylvania Public Utility Commission
Attn: Secretary
400 North St Fl 2
Harrisburg PA 17120



Re: inContact - USF Assessment Development (Rolka Loube) (PA) (Due: March 31, 2024)

Attention -

On behalf of our client, inContact, Inc., The Compliance Group submits the enclosed regulatory report: USF Assessment Development (Rolka Loube) (PA) (Due: March 31, 2024). This report covers the following reporting period: January 1, 2023 - December 31, 2023.

Please do not hesitate to contact the undersigned directly with any questions about this report at kmh@compliancegroup.com.

Respectfully Submitted,

Karen Hyde

On behalf of inContact, Inc.

Pennsylvania Universal Service Fund Administrator

Development of Assessment Data Request For Fiscal Year 2025 - Docket ~~M-2024-3030277~~

Utility Code: PA310662

Company Name: inContact, Inc. d/b/a
inContact of PA, Inc.

Contact Name: Karen Hyde

Street Address: 75 West Towne Ridge Parkway
Tower 1

City/State/Zip: Sandy UT 84070

Email: n/a

Type of Communications Provider: IXC (e.g.
Incumbent LEC, Competitive LEC, DXC,
DXC Reseller, CAP, or ETC-Uncertified
Interconnected VoIP Service Provider)

Phone: 7037141306

Access Lines 2023	0
Access Lines 2022	0

Pennsylvania Intrastate Retail Revenues

(For Twelve Months Ending December 31, 2023)

a) 2023 Gross intrastate operating revenue (as reported to the PA PUC pursuant to 66 Pa.C.S. § 51(b)	\$27,791.00
b) 2023 Gross intrastate interconnected VoIP	\$1,154,113.44
c) Less revenues received from access charges	\$0.00
d) Less revenues received from the wholesale of the toll or local services to a reseller	\$0.00
e) Less revenues received from the leasing of unbundled network elements	\$0.00
TOTAL UNADJUSTED INTRASTATE END-USER TELECOMMUNICATIONS RETAIL REVENUE FOR 2023	\$1,181,904.44



I certify that I have examined the report and to the best of my knowledge and belief it is true, correct, and complete. Once completed, the Development of Assessment Data Request form must be submitted to Rolka Loube, PA, USP Administrator, via eFile at <https://rolkaloube.com/pa-universal-funds>.

Date	Officer Name	Officer Signature	Officer Title
2024-03-15	Henry Miles	n/a	Controller

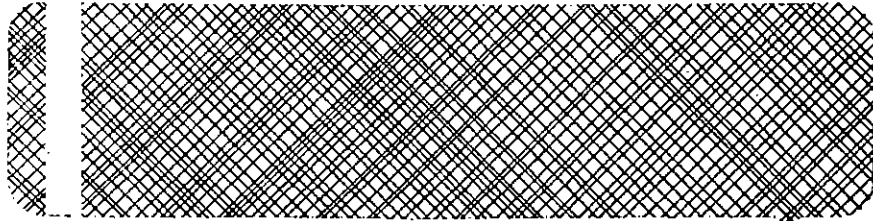
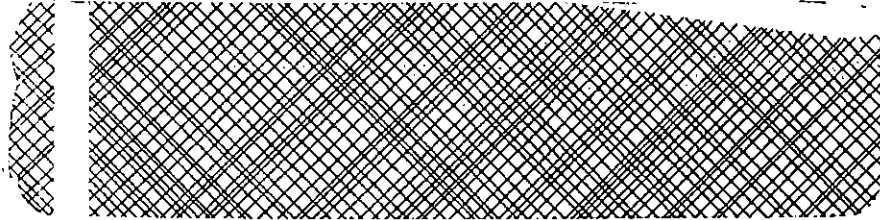
Date	Contact Name	Contact Phone	Contact Title
2024-03-15	Karen Hyde	7037141306	Consultant

Pursuant to 51 PA. Code §69.165(a), a copy of this completed form must be filed with the secretary of the Commission via eFile or mailed to:

SECRETARY
PENNSYLVANIA
COMMONWEALTH KEYSTONE BUILDING - 2nd Floor
400 North Street
Harrisburg, PA, 17120

Any Certified carrier that plan to cancel operations in the Commonwealth must file an abandonment application. See 66 Pa.C.S. § 1102(a)(2). A fee of \$350 per application to abandonment applications. See 52 PA. Code § 143.





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