

M-2021-3023564

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March 21, 2024

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Filing Room  
Harrisburg, PA 17120

RCUD PUC SEC BUR  
MAR 26 2024 AM 10:53

RE: **Pike County Light & Power Company Electric Division's Report of Outage  
for March 11, 2024**

Dear Secretary Chiavetta:

Enclosed you will find an original and two (2) copies of Pike County Light & Power Company Electric Division's Report of Outage for March 11, 2024. Please stamp one copy and return to me in the enclosed self-addressed stamped envelope.

Very truly yours,

*/s/ Whitney E. Snyder*

Whitney E. Snyder  
Thomas J. Sniscak

*Counsel to Pike County Light & Power Company*

WES/das  
Enclosure

cc: [RA-PUCPEMA@pa.gov](mailto:RA-PUCPEMA@pa.gov)

ELECTRIC UTILITY REPORT OF OUTAGE TO  
PENNSYLVANIA PUBLIC UTILITY  
COMMISSION SECRETARY'S BUREAU  
400 NORTH STREET  
HARRISBURG, PA 17105-3265

**Phone-In Reports:** Always call (717) 941-0003  
Email RA-PUCPEMA@pa.gov

**An original and one copy of this report are to be mailed to the Secretary's Bureau at the address above, even if an electronic copy has been emailed to the address above.**

**Information Required:**

1. Reporting Utility: PCLP  
Address: 105 Schneider Lane, Milford, PA  
\_\_\_\_\_
2. Name and title of person making report:  
Ed Verbraak General Manager  
(Name) (Title)
3. Telephone number: 570-832-0349  
(Telephone Number)
4. Date and time initial telephonic report was made to Commission:  
March 11, 2024 19:50  
(Date) (Time)
5. Interruption or Outage:
  - (a) Number of customers affected: 2500 (approx..)  
\_\_\_\_\_
  - (b) Approximate number of outage cases and trouble cases for each county affected during the event:  
20 outage cases, 30 total trouble calls  
\_\_\_\_\_

- (c) Approximate number of outages for each county affected during the event:  
20 outages all in Pike County
- (d) Approximate number of outage cases exceeding 6 or more hours in duration:  
8
- (e) A listing of each outage case exceeding 6 or more hours in duration, including the following information:  
(see table last page)
- (f) Reason for the interruption or outages:  
All outages were the result of tree contacts to the electric distribution system

- (g) Projected time of restoration:  
All but three customers restored within 24 hours of the start of the event

- (h) The number of utility workers, contract workers and workers received as mutual aid assigned specifically to the repair work by general function, that is linemen, troublemen, tree crew, and the like:

Utility / Company	# of Workers	General Function
PCLP	8	All functions mobilized for the event; Customer Service, Electric Operations, Gas Operations, Stores
Harlan	5	Line workers
Nelson tree	8	Tree crew
Premium Line	8	Line workers
Clean Harbours	3	Environmental clean up

- (i) The date and time of the first information of a service interruption:  
3/11/24 12:30

- (j) The date and time that repair crews were assembled:  
3/11/2024 12:30

- (k) The actual time that service was restored to the last affected customer:  
3/14/2024 14:00

(l) A general description of the physical damage sustained by the utility facilities as a result of the interruption/outage:  
Primarily downed conductors and services; two broken poles and one damaged transformer

(m) If the interruption / outage event was weather-related, the utility's weather reports, outlooks, or scenarios for the day before and the day of the interruption / outage event:  
Forecast for the day was for elevated winds levels with gusts approaching 50 mph

(n) If the interruption / outage event caused approximate outages that exceed 10% or more of customers in the utility's entire service territory, rank the event in terms of the number and duration of outages and provide 2 comparable events, including the number and duration of outages for those comparable events:

Event and Rank	Event Date	Number Of Outages	Duration Of Outages
TS Isaias	8/4/2020	15	3 days 17 minutes
This event	3/11/2024	10	2 days 22 hours 20 min

Remarks:

With regard to section (n) above, no other major event in the past 5+ years has had more than 3 outages.

Location	Customers	Part	Off Time	On Time	Duration (minutes)	Duration (hours)	Notes
Route 209 from DVHS to Apple Valley, Milford	1615	1	3/11/24 12:30	3/11/24 13:46	76	1.27	Recloser CR1 cleared fault on Old Owego
Old Owego, Dingman's Ferry & Milford	347	2	3/11/24 12:30	3/11/24 21:17	527	8.78	Multiple broken cross arms and leaning poles corner of Old Owego and Route 6
Greenwood Circle, Milford	33	1	3/11/24 12:17	3/11/24 15:15	178	2.97	33 customers restored
Greenwood Circle, Milford	2	2	3/11/24 12:17	3/12/24 9:30	1273	21.22	2 remain out due to broken pole
Moon Valley, Milford	141	1	3/11/24 12:35	3/11/24 22:20	585	9.75	Large tree cleared from primaries; line crew on site 22:00 to restore customers
Pond Drive, Westfall	23	1	3/11/24 13:03	3/12/24 11:59	1376	22.93	Large tree across road and on primaries; awaiting tree crew
Pine Hill Farms Rd, Westfall	3	1	3/11/24 13:10	3/14/24 11:30	4220	70.33	Broken pole, oil spill - opened fuse for safety-model homes
Bluestone Blvd, Mill Rift	113	1	3/11/24 13:46	3/11/24 19:45	359	5.98	Mainline from O&R restored on Hook Rd, Sparrowbush
Bluestone Blvd, Mill Rift	50	2	3/11/24 13:46	3/12/24 7:29	1063	17.72	Wires still down on Bluestone Blvd.
401 Avenue O, Matamoras	1	1	3/11/24 14:14	3/12/24 8:50	1116	18.60	Single service down across road
Delaware Dr, Westfall	53	1	3/11/24 14:21	3/12/24 4:48	867	14.45	Large tree across road and on primaries; awaiting tree crew 2x100K LFB Fuse blown on ph 1 & 2
Delaware Dr, Westfall	97	2	3/11/24 18:40	3/12/24 4:48	608	10.13	Pulled fuse on ph3, ph1 & 2 were blown, feed is completely dead up Delaware for repairs, line was arcing
Pond Eddy	18	1	3/11/24 8:12	3/12/24 12:09	1677	27.95	Out 8:12 3/12/24 part power 16:20 Partial power all of Pond Eddy. Broken O&R pole 36575/52752 on High Rd in Sparrowbush; single 140K LFB on White Rd pole 36660/52929. O&R advised at 23:15 by PCLP
320 Heaters Hill, Matamoras	4	1	3/11/24 15:50	3/12/24 10:00	1090	18.17	Large tree across road and on primaries; awaiting tree crew

Customers Affected Since Start of Event	2500	(excludes single no light calls)
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Total Customers Currently Out (approximate)	0
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Last Update	3/15/2024 21:18
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RCVD PUC SEC BUR  
MAR 26 2024 AM10:53

