



DATE OF DEPOSIT

NRG Energy, Inc.  
804 Carnegie Center  
Princeton, NJ 08540

April 1, 2024

APR -1-2024

**VIA UPS**

PA Public Utility Commission  
Secretary's Bureau

Ms. Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
2nd Floor, Room-N201  
Harrisburg, PA 17120

**Re: Retail Electricity Choice Activity Report of Direct Energy Services, LLC**  
**(A-110164)**

M-2024-3045246

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code Sec 54.203(a) and (b), enclosed please find the 2023 Retail Electricity Choice Activity Report for Direct Energy Services, LLC ("DES").

DES understands that the Commission will treat the total amount of customers as proprietary information that will not be released to the public. DES has marked the attached reports "CONFIDENTIAL" and request that the Commission grant the entirety of the DES's Retail Electricity Choice Activity Reports confidential and proprietary treatment. The data provided in these reports is commercially sensitive information that DES does not make public in any of our corporate reporting. Enclosed herein, as required by the rules are copies of the redacted version of the reports and copies of the "CONFIDENTIAL", un-redacted version of the reports.

Please feel free to contact me at 301.509.1508 or via email at [NERetailRegulatory@nrg.com](mailto:NERetailRegulatory@nrg.com) if you have any questions or require additional information.

Sincerely,

A handwritten signature in black ink that reads "Leah Gibbons". The signature is written in a cursive, flowing style.

Leah Gibbons  
Senior Director Regulatory Affairs

Enclosures

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PA Public Utility Commission  
Secretary's Bureau

**Form 4. Pennsylvania Retail Electricity Choice Activity Report: Electric Generation Supplier (EGS) Survey**

**Reported on a Statewide Basis: Residential**

**EGS Name: Direct Energy Services, LLC**

**Reporting Period Date: January 1, 2023 - December 31, 2023**

Data from EGS	Residential Totals
<b>1. Total Number of Customer Accounts Served §54.203 (a)(4)(i)</b>	
<b>2. Number of Customer Accounts- Flat Rate* §54.203 (a)(4)(ii)</b>	
<b>3. Number of Customer Accounts- Seasonal Rates* §54.203 (a)(4)(iii)</b>	
Seasonal rates differ in summer/non-summer.	
<b>4. Number of Customer Accounts- Time of Use Rates* §54.203 (a)(4)(iv)</b>	
A retail customer account that is charged a rate that changes at different times of the day or night, or at different times during a frequently as each hour to reflect the costs of serving the customer during different time periods.	
<b>5. Number of Customer Accounts-Hybrid Rate Schedule* §54.203 (a)(4)(v)</b>	
Includes any pricing arrangement which incorporates hourly rates and block rates.	
<b>6. Number of Customer Accounts-Other Categories*</b>	
(Do not include Customers in #2-5 or #8.) Please Specify:	
<b>7a. Number of Customer Accounts in #2-6 on 1 year fixed term contract §54.203 (a)(4)(vi)</b>	
<b>7b. Number of Customer Accounts in #2-6 on 2 year fixed term contract</b>	
<b>7c. Number of Customer Accounts in #2-6 on 3 year fixed term contract</b>	
<b>8. Number of Customer Accounts- Hourly/Real Time Rates* §54.203 (a)(4)(xi)</b>	
Includes any pricing arrangement based on hourly or daily energy prices. Example: LMP based rate or rate based on prior-day a	
<b>9a. Number of Customer Accounts-Mandatory Curtailable §54.203 (a)(4)(viii)</b>	
<b>9b. Number of Customer Accounts-Voluntary Curtailable §54.203 (a)(4)(ix)</b>	
<b>10. Number of Customer Accounts- Green Power §54.203 (a)(4)(vii)</b>	
Defined as electric supply that has been promoted as having greater than required renewable content & exceeds existing minimum requirements for retail power. Products offered to customer when customer requests specialized service.	
<b>11. Number of Customer Accounts-Supplier Billing §54.203 (a)(4)(x)</b>	
Includes all customers who are not billed by the utility for the supplier's services. Includes customers billed by a billing service of	
<b>12. Number of Customer Accounts- Auto Payment §54.203 (a)(4)(x)</b>	
Includes customers indicated in #11 who are billed automatically on credit cards or other automatic payment arrangement. (i.e. b	
<b>13. Number of Customer Accounts- Budget Billing §54.203 (a)(4)(x)</b>	

\* Do Not Include A Customer Under More Than 1 Rate Schedule in #2-6 & 8.

Note: Items # 7a,b,c-- Number of fixed term customer accounts by length of the original primary contract, specifying length in number of years.

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Secretary's Bureau

**Form 5. Pennsylvania Retail Electricity Choice Activity Report: Electric Generation Supplier (EGS) Survey**  
**Reported on a Statewide Basis: Small, Medium & Large Non-Residential Classifications**

**EGS Name: Direct Energy Services, LLC**

**Reporting Period Date: January 1, 2023 - December 31, 2023**

<b>Data from EGS: Confidential</b>	<b>Small</b>	<b>Medium</b>	<b>Large</b>	<b>Total</b>
	<b>Non-Residential</b>	<b>Non-Residential</b>	<b>Non-Residential</b>	
<b>1. Total Number of Customer Accounts Served §54.203 (a)(4)(i)</b>				
<b>2. Number of Customer Accounts- Flat Rate* §54.203 (a)(4)(ii)</b>				
<b>3. Number of Customer Accounts- Seasonal Rates* §54.203 (a)(4)(iii)</b>				
Seasonal rates differ in summer/non-summer.				
<b>4. Number of Customer Accounts- Time of Use Rates* §54.203 (a)(4)(iv)</b>				
A retail customer account that is charged a rate that changes at different times of the day or night, or frequently as each hour to reflect the costs of serving the customer during different time periods.				
<b>5. Number of Customer Accounts-Hybrid Rate Schedule* §54.203 (a)(4)(v)</b>				
Includes any pricing arrangement which incorporates hourly rates and block rates.				
<b>6. Number of Customer Accounts-Other Categories*</b>				
(Do not include Customers in #2-5 or #8.) Please Specify:				
<b>7a. Number of Customer Accounts in #2-6 on 1 year fixed term contract</b>				
<b>7b. Number of Customer Accounts in #2-6 on 2 year fixed term contract</b>				
<b>7c. Number of Customer Accounts in #2-6 on 3 year fixed term contract</b>				
<b>8. Number of Customer Accounts- Hourly/Real Time Rates* §54.203 (a)(4)(xi)</b>				
Includes any pricing arrangement based on hourly or daily energy prices. Example: LMP based rate or				
<b>9a. Number of Customer Accounts-Mandatory Curtailable §54.203 (a)(4)(viii)</b>				
<b>9b. Number of Customer Accounts-Voluntary Curtailable §54.203 (a)(4)(ix)</b>				
<b>10. Number of Customer Accounts- Green Power §54.203 (a)(4)(vii)</b>				
Defined as electric supply that has been promoted as having greater than required renewable content requirements for retail power. Products offered to customer when customer requests specialized service				
<b>11. Number of Customer Accounts-Supplier Billing §54.203 (a)(4)(x)</b>				
Includes all customers who are not billed by the utility for the supplier's services. Includes customers billed by the utility for the supplier's services.				
<b>12. Number of Customer Accounts- Auto Payment §54.203 (a)(4)(x)</b>				
Includes customers indicated in #11 who are billed automatically on credit cards or other automatic payment methods.				
<b>13. Number of Customer Accounts- Budget Billing §54.203 (a)(4)(x)</b>				

\* Do Not Include A Customer Under More Than 1 Rate Schedule in #2-6 & 8.

Note: Items # 7a,b,c-- Number of fixed term customer accounts by length of the original primary contract, specifying length in number of years.