



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit ppelectric.com.

Meter 301559111

Account [REDACTED]

Due Date	Amount Due
3/13/24	\$854.07

PPL Electric Utilities

Service to:
LEE GUNKLE
[REDACTED]

Billing Details on Back

Because of Other Charges, your amount due does not equal your Usage Charges.

Supply	\$106.87	Usage from Jan 23 - Feb 21	\$60.52	Delivery
---------------	-----------------	----------------------------	----------------	-----------------

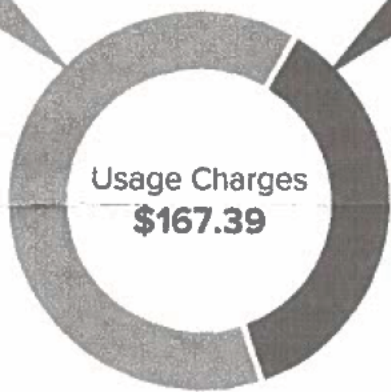
PPL Electric Utilities
1-800-342-5775

Effective Date
4/1/22

PPL Electric Utilities

PPL Electric Utilities Price to Compare

\$0.11028 Use this price when comparing supplier offers.



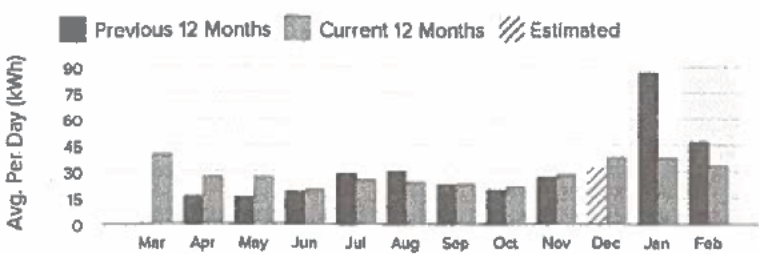
Your \$683.86 previous balance includes \$9.89 in prior late payment charges.

WANT TO SAVE?
A smart thermostat can save you about \$180 a year. Try setting your thermostat at 68 degrees to save.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: 24550-12176
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppelectric.com/rates

Usage Summary



February

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
-26%	0°	-40%
1316 (2023), 969 (2024)	36° (2023), 36° (2024)	\$9.55 (2023), \$5.77 (2024)

For usage and billing details, visit us online at ppelectric.com

DATE OF DEPOSIT

MAR 20 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

Exhibit
C-1
AW 4/2/24



PPL Electric Utilities

We deliver.

1-800-342-5775

For hours of operation and to pay/manage your account, visit pplelectric.com.

Meter 301559111

Account [REDACTED]

Due Date

Amount Due

2/13/24

\$904.58

Service to:
LEE GUNKLE
[REDACTED]

Billing Details on Back

Because of Other Charges, your amount due does not equal your Usage Charges.

Supply

\$145.35

Usage from Dec 19 - Jan 23

\$78.04

Delivery

PPL Electric Utilities
1-800-342-5775

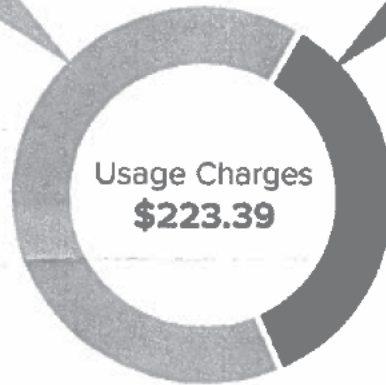
Effective Date
4/1/22

PPL Electric Utilities

PPL Electric Utilities Price to Compare

\$0.11028

Use this price when comparing supplier offers.



Your \$678.44 previous balance includes \$7.14 in prior late payment charges.

WANT TO SAVE?

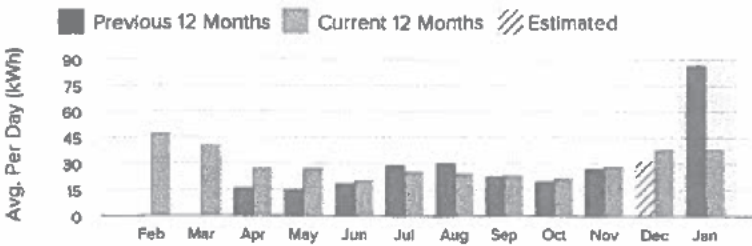
Reduce heating costs by sealing air leaks with caulk, spray foam or weather stripping.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us if you're shopping, know your contract expiration date. Account Number: 24650-12176 The price to compare is updated June 1st and December 1st. Rate: RS. View schedule at pplelectric.com/rates

*paid 223.39
OK FEB 17-2024*

Usage Summary



January

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
-49%	-2°	-63%
2603	35°	\$17.15
1318	33°	\$6.38
2023	2023	2023
2024	2024	2024

For usage and billing details, visit us online at pplelectric.com

124



PPL Electric Utilities

Service to:
LEE GUNKLE

We deliver.

1-800-342-5775
For hours of operation and to
pay/manage your account, visit
ppl electric.com.

*paid
1-8-24
chk # 232
220.72*

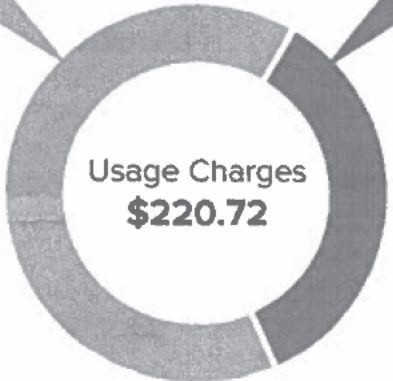
Meter 301559111

Account [REDACTED]

Due Date	Amount Due
1/9/24	\$678.44

Billing Details on Back

Supply \$143.90	Usage from Nov 16 - Dec 19	\$76.82	Delivery
PPL Electric Utilities 1-800-342-5775	Effective Date 4/1/22		PPL Electric Utilities



Your \$457.72 previous balance includes \$7.14 in prior late payment charges.

WANT TO SAVE?
Look for energy-efficient LED light strings when decorating for the holidays.

PPL Electric Utilities Price to Compare
\$0.11028 Use this price when comparing supplier offers.

SHOP FOR ELECTRICITY
Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: 24550-12176
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppl electric.com/rates

Usage Summary



December

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
+17%	+3°	+9%
1072 (2022) / 1252 (2023)	36° (2022) / 39° (2023)	\$6.16 (2022) / \$6.69 (2023)



We deliver.

1-800-342-5775

For hours of operation and to pay/manage your account, visit pplelectric.com.

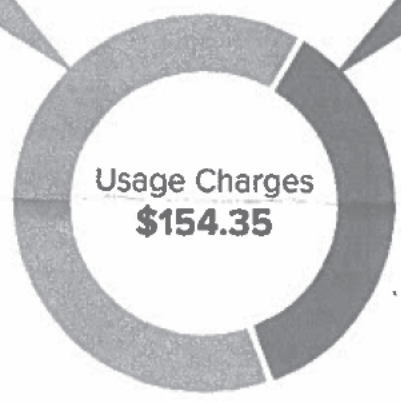
Meter 300907453 Account [REDACTED]

Due Date	Amount Due
12/7/23	\$733.24

Service to: LEE GUNKLE [REDACTED]

Billing Details on Back Because of Other Charges, your amount due does not equal your Usage Charges.

Supply \$98.94	Usage from Oct 18 - Nov 16	\$55.41	Delivery
PPL Electric Utilities 1-800-342-5775	Effective Date 4/1/22		PPL Electric Utilities



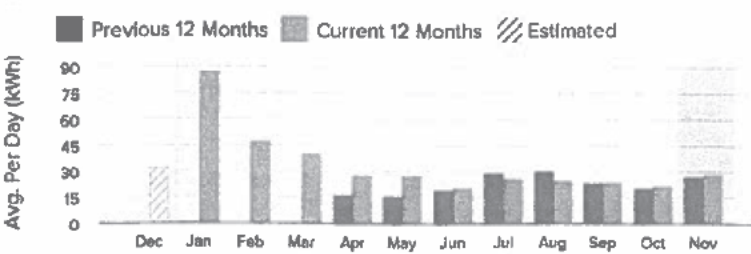
PPL Electric Utilities Price to Compare \$0.12126 Use this price when comparing supplier offers.

WANT TO SAVE? Cooking a small portion? Using a microwave can reduce cooking energy by up to 80%.

Handwritten: Ppl 154.35
chk # 229
Nov 28, 23

SHOP FOR ELECTRICITY Visit PAPowerSwitch.com or www.oca.state.pa.us If you're shopping, know your contract expiration date. Account Number: 24580-12176 The price to compare is updated June 1st and December 1st. Rate: RS. View schedule at pplelectric.com/rates

Usage Summary



November

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
+4%	-3°	+5%
788 (2022) / 816 (2023)	51° (2022) / 48° (2023)	\$5.07 (2022) / \$5.32 (2023)

For usage and billing details, visit us online at pplelectric.com

11-23



PPL Electric Utilities

We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit pplelectric.com.

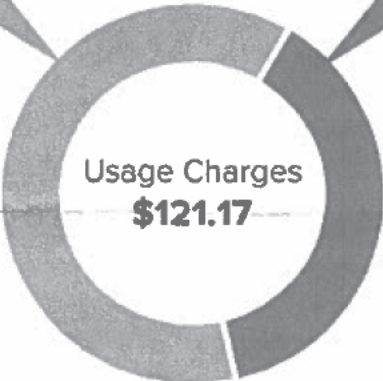
Meter **300907453** Account [REDACTED]

Due Date	Amount Due
11/8/23	\$571.75

Billing Details on Back

Service to:
LEE GUNKLE
[REDACTED]

Supply	\$75.31	Usage from Sep 19 - Oct 18	\$45.86	Delivery
PPL Electric Utilities 1-800-342-5775	Effective Date 4/1/22			PPL Electric Utilities



PPL Electric Utilities Price to Compare
\$0.12126 Use this price when comparing supplier offers.

WANT TO SAVE?

Skip the rinsing! Today's dishwashers are designed to do the cleaning. Just scrape the food off dishes before loading the dishwasher.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: **24550-12176**
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

*pay 121.17
ch # 227
11-12-23*

Usage Summary



October

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
+9%	+3°	+9%
571 (2022) / 621 (2023)	55° (2022) / 58° (2023)	\$3.82 (2022) / \$4.18 (2023)

For usage and billing details, visit us online at pplelectric.com

026204 1/2



We deliver.
 1-800-342-5775
 For hours of operation and to pay/manage your account, visit ppllectric.com.

Meter **300907453** Account [REDACTED]

Due Date	Amount Due
10/10/23	\$589.30

Billing Details on Back

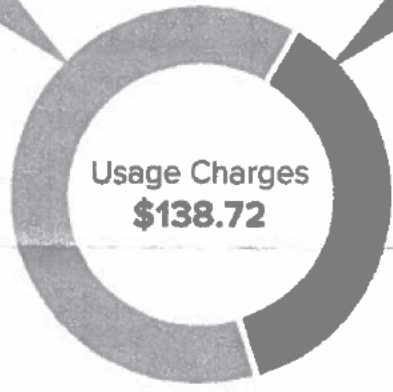
Service to:
 LEE GUNKLE
 [REDACTED]

Supply \$87.79 **Usage from Aug 18 - Sep 19** \$50.93 **Delivery**

PPL Electric Utilities
 1-800-342-5775
 Effective Date 4/1/22

PPL Electric Utilities

PPL Electric Utilities Price to Compare
 \$0.12126 Use this price when comparing supplier offers.



WANT TO SAVE?
 Recycle your older refrigerator. We'll haul it away for free and give you a rebate. Visit ppllectric.com/recycle for details.

SHOP FOR ELECTRICITY
 Visit PAPowerSwitch.com or www.oca.state.pa.us
 If you're shopping, know your contract expiration date.
 Account Number: **24550-12176**
 The price to compare is updated June 1st and December 1st.
 Rate: RS. View schedule at ppllectric.com/rates

Handwritten notes:
 PPL 138.72
 Sep 30-23
 chg 252

030670 1/2

Usage Summary



September

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
-1%	-1°	+2%
729 (2022) 724 (2023)	71° (2022) 70° (2023)	\$4.26 (2022) \$4.34 (2023)

For usage and billing details, visit us online at ppllectric.com

Questions/concerns? Contact us by 10/10/23



Service to:
LEE GUNKLE

We deliver.

1-800-342-5775
For hours of operation and to
pay/manage your account, visit
ppl electric.com.

Meter **300907453** Account [REDACTED]

Due Date	Amount Due
9/11/23	\$725.72

A one-time credit of \$9.30 has been applied to your bill. For a full explanation of this credit, visit ppl electric.com/billdetails.

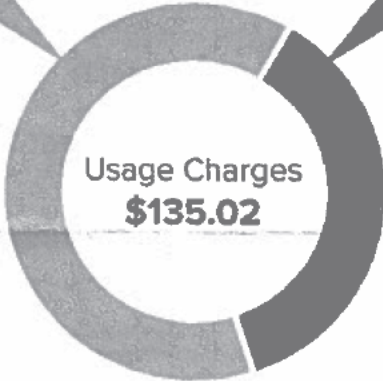
*Pause
135.02
OK
225
9-11-23*

Supply	\$85.86	Usage from Jul 20 - Aug 18	\$49.16	Delivery
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PPL Electric Utilities
1-800-342-5775
Effective Date
4/1/22

PPL Electric Utilities

PPL Electric Utilities Price to Compare
\$0.12126 Use this price when comparing
supplier offers.

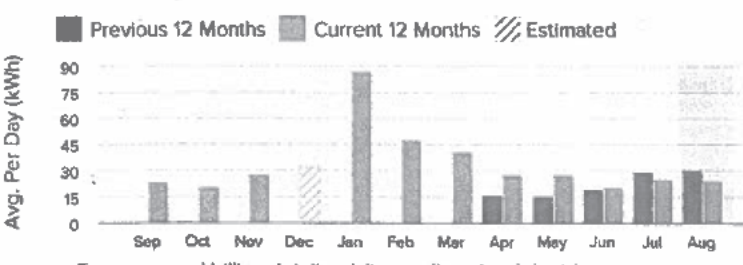


Your \$590.70 previous balance includes \$7.80 in prior late payment charges.

WANT TO SAVE?
Close blinds and curtains on south- and west-facing windows to block out summer sunlight.

SHOP FOR ELECTRICITY
Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: **24550-12176**
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppl electric.com/rates

Usage Summary



August

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
-20%	-3°	-16%
894 (2022) / 708 (2023)	76° (2022) / 73° (2023)	\$5.52 (2022) / \$4.66 (2023)

For usage and billing details, visit us online at ppl electric.com

028815 1/2



We deliver.
 1-800-342-5775
 For hours of operation and to pay/manage your account, visit ppllectric.com.

Meter **300907453** Account [REDACTED]

Due Date	Amount Due
8/10/23	\$600.00

Billing Details on Back

Service to:
LEE GUNKLE
 [REDACTED]

Supply PPL Electric Utilities 1-800-342-5775	\$90.70 Effective Date 4/1/22	Usage from Jun 20 - Jul 20	\$49.42	Delivery PPL Electric Utilities
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Your \$459.88 previous balance includes \$7.80 in prior late payment charges.

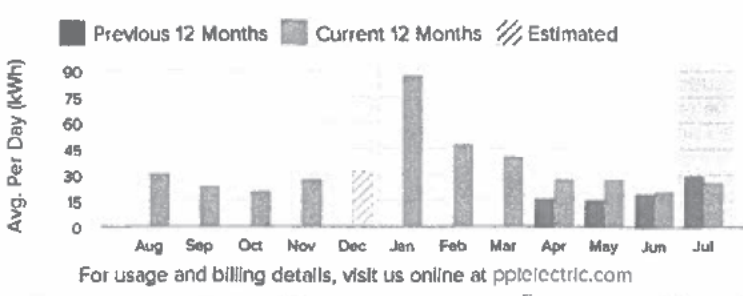
PPL Electric Utilities Price to Compare
 \$0.12126 Use this price when comparing supplier offers.

WANT TO SAVE?
 Grill outside to avoid adding heat and humidity to your home.

SHOP FOR ELECTRICITY
 Visit PAPowerSwitch.com or www.oca.state.pa.us
 If you're shopping, know your contract expiration date.
 Account Number: **24550-12176**
 The price to compare is updated June 1st and December 1st.
 Rate: RS. View schedule at ppllectric.com/rates

Paid 140.12 July 31-23 ck # 222

Usage Summary



July

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
-15%	-1°	-12%
881 (2022) / 748 (2023)	74° (2022) / 73° (2023)	\$5.32 (2022) / \$4.67 (2023)

Questions/Com

029038 1/2

7-23



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit pplelectric.com.

Meter **300907453** Account [REDACTED]

Due Date	Amount Due
7/11/23	\$752.64

Billing Details on Back

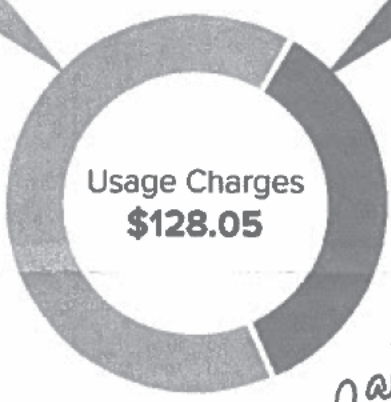
Service to:
LEE GUNKLE
[REDACTED]

Supply **\$83.57** Usage from May 19 - Jun 20 **\$44.48** **Delivery**

PPL Electric Utilities
1-800-342-5775
Effective Date
4/1/22

PPL Electric Utilities

PPL Electric Utilities Price to Compare
\$0.12126 Use this price when comparing supplier offers.



Your \$624.59 previous balance includes \$20.65 in prior late payment charges.

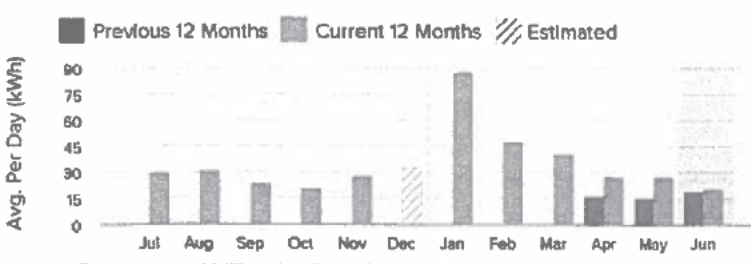
WANT TO SAVE?
Shaded air conditioning units use up to 10% less electricity than if they operate in the sun.

SHOP FOR ELECTRICITY

Visit PPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: **24550-12176**
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

*paid ck# 221
128.05 7-15-23*

Usage Summary



June

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
+6%	-4°	+19%
602 (2022) / 640 (2023)	68° (2022) / 64° (2023)	\$3.35 (2022) / \$4.00 (2023)

For usage and billing details, visit us online at pplelectric.com

Questions/concerns? Contact us by 7/11/23

000155 1/2



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit pplelectric.com.

Meter **300907453** Account [REDACTED]

Due Date	Amount Due
6/12/23	\$796.40

Billing Details on Back
Because of Other Charges, your amount due does not equal your Usage Charges.

Service to:
LEE GUNKLE
[REDACTED]

Supply **\$113.97**

PPL Electric Utilities
1-800-342-5775

Effective Date
4/1/22

Usage from Apr 20 - May 19

Usage Charges
\$164.71

Delivery **\$50.74**

PPL Electric Utilities

Your \$623.89 previous balance includes \$12.85 in prior late payment charges.

WANT TO SAVE?
Ceiling fans help keep you comfortable, but remember to turn them off when you leave the room.

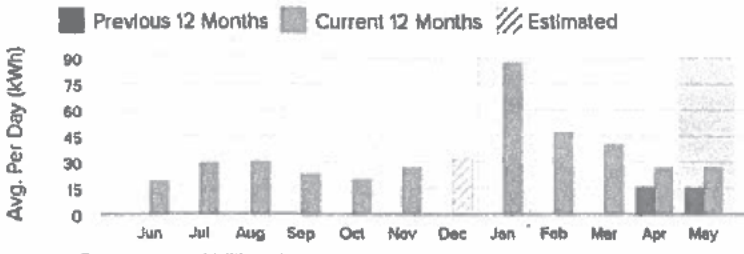
PPL Electric Utilities Price to Compare

\$0.14612 Use this price when comparing supplier offers.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: **24550-12176**
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

Usage Summary



For usage and billing details, visit us online at pplelectric.com

May

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
+81%	-1°	+131%
431 (2022) / 780 (2023)	56° (2022) / 55° (2023)	\$2.46 (2022) / \$5.68 (2023)

Post chk \$ 219
164.71

028832 1/2

5-23



PPL Electric Utilities

We deliver.

1-800-342-5775

For hours of operation and to pay/manage your account, visit pplelectric.com.

Meter 300907453 Account [REDACTED]

Due Date

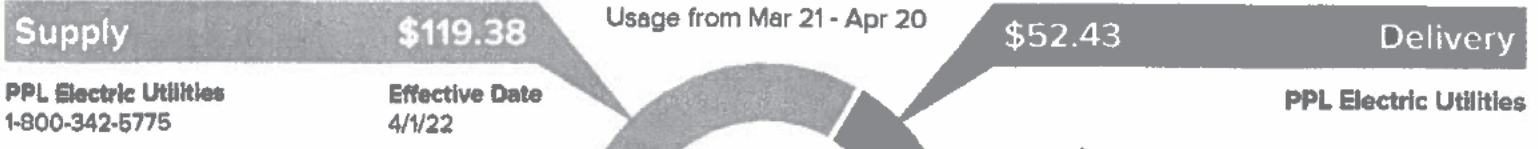
Amount Due

5/11/23

\$623.89

Service to:
LEE GUNKLE

Billing Details on Back
Because of Other Charges, your amount due does not equal your Usage Charges.



PPL Electric Utilities Price to Compare

\$0.14612

Use this price when comparing supplier offers.

Your \$446.50 previous balance includes \$7.27 in prior late payment charges.

WANT TO SAVE?

To save, turn off exhaust fans within 20 minutes of finishing cooking or bathing.

SHOP FOR ELECTRICITY

Visit PPowerSwitch.com or www.oca.state.pa.us if you're shopping, know your contract expiration date. Account Number: 24650-12176 The price to compare is updated June 1st and December 1st. Rate: RS. View schedule at pplelectric.com/rates

*paid 171.81
ck#*

Usage Summary



April

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
+153%	+3°	+120%
323	48°	\$2.61
817	51°	\$5.73
2022	2022	2022
2023	2023	2023

Questions/concerns

03/566/12



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit ppelectric.com.

4-23
Sent 200 w
\$-8-23
ck# 216

Meter **300907453** Account [REDACTED]

Due Date	Amount Due
4/11/23	\$846.50

Billing Details on Back
Because of Other Charges, your amount due does not equal your Usage Charges.

Supply **\$184.69**

PPL Electric Utilities
1-800-342-5775

Effective Date
4/1/22

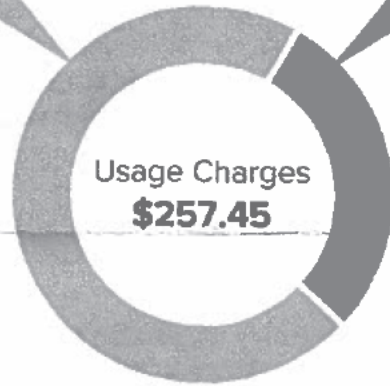
Usage from Feb 17 - Mar 21

\$72.76 **Delivery**

PPL Electric Utilities

PPL Electric Utilities Price to Compare

\$0.14612 Use this price when comparing supplier offers.

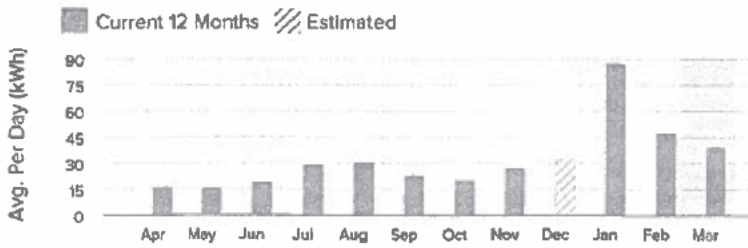


WANT TO SAVE?
Clean or replace furnace and air filters at least every 3 months. Dirty filters block air flow.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: **24550-12176**
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppelectric.com/rates

Usage Summary



For usage and billing details, visit us online at ppelectric.com

March

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
1264	38°	\$8.05
2023	2023	2023

029518 1/2



We deliver. 1-800-342-5775 For hours of operation and to pay/manage your account, visit ppelectric.com.

Meter 300907453 Account [REDACTED]

Table with Due Date 3/13/23 and Amount Due \$581.78

Billing Details on Back

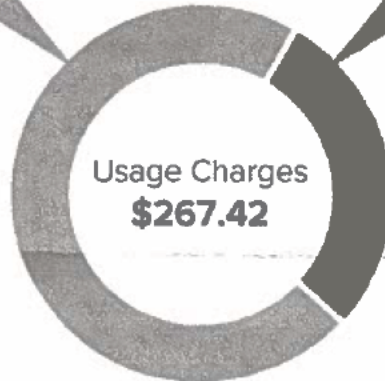
Service to: LEE GUNKLE [REDACTED]

Supply \$192.30 Usage from Jan 20 - Feb 17 \$75.12 Delivery

PPL Electric Utilities Effective Date 4/1/22

PPL Electric Utilities

PPL Electric Utilities Price to Compare \$0.14612 Use this price when comparing supplier offers.



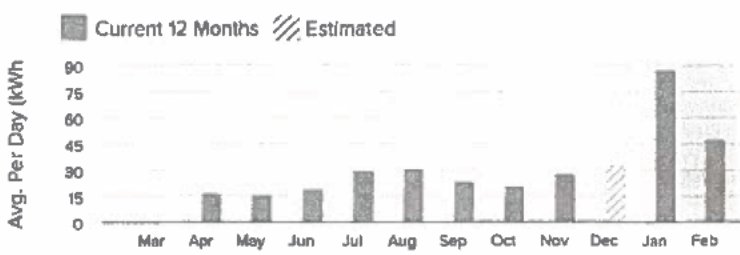
WANT TO SAVE? A smart thermostat can save you about \$180 a year. Try setting your thermostat at 68 degrees to save.

SHOP FOR ELECTRICITY

Visit PPowerSwitch.com or www.oca.state.pa.us If you're shopping, know your contract expiration date. Account Number: 24550-12176 The price to compare is updated June 1st and December 1st. Rate: RS. View schedule at ppelectric.com/rates

Handwritten note: Sent letter \$200.00 3-15-23 ch 213

Usage Summary



February

Table with Electricity Usage (kWh) 1316, Avg. Temperature 36°, Avg. Daily Cost \$9.55

Questions/concerns? Contact us by 3/13/23

DATE OF DEPOSIT

MAR 20 2024

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

024501 1/2

2-23



PPL Electric Utilities

We deliver.

1-800-342-5775

For hours of operation and to pay/manage your account, visit ppelectric.com.

Meter 300907453

Account [REDACTED]

Due Date

Amount Due

2/13/23

\$723.90

Billing Details on Back

Service to:
LEE GUNKLE



PPL Electric Utilities
1-800-342-5775

Effective Date
4/1/22

PPL Electric Utilities

PPL Electric Utilities Price to Compare

\$0.14612

Use this price when comparing supplier offers.

WANT TO SAVE?

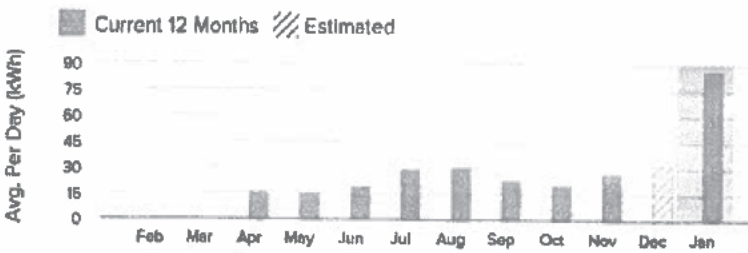
Reduce heating costs by sealing air leaks with caulk, spray foam or weather stripping.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: 24580-12176
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppelectric.com/rates

*Shaw 200.00
Increase electric cost 2 days this
ck # 211
meter 2-9-23*

Usage Summary



January

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
2603	35°	\$17.15
2023	2023	2023

For usage and billing details, visit us online at ppelectric.com

039643 1/2



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit pplelectric.com.

Meter **300907453** Account [REDACTED]

Due Date	Amount Due
1/17/23	\$209.54

Billing Details on Back

Service to:
LEE GUNKLE
[REDACTED]

Estimated Bill

Supply	\$147.43	Usage from Nov 17 - Dec 21	\$62.11	Delivery
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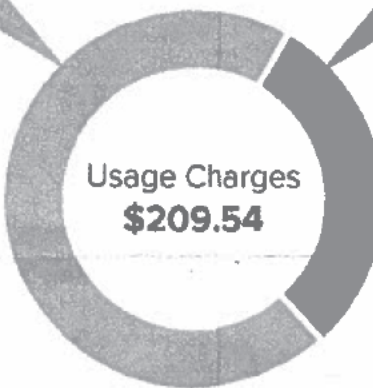
PPL Electric Utilities
1-800-342-5775

Effective Date
4/1/22

PPL Electric Utilities

PPL Electric Utilities Price to Compare

\$0.14612 Use this price when comparing supplier offers.



Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

WANT TO SAVE?

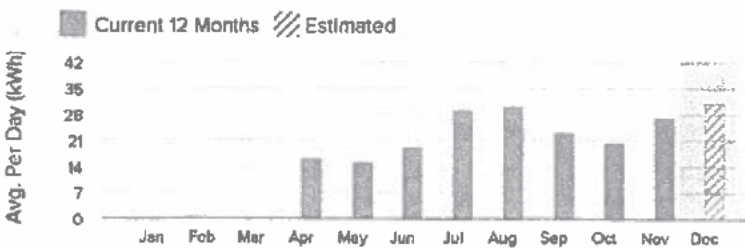
Look for energy-efficient LED light strings when decorating for the holidays.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: **24650-12176**
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

*Rec'd 209.54
1-14-23
ck # 209*

Usage Summary



For usage and billing details, visit us online at pplelectric.com

December

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
1072	36°	\$6.16
2022	2022	2022

Questions/concerns? Contact us by 1/17/23

027266 1/2



PPL Electric Utilities

Service to:
LEE GUNKLE

We deliver.

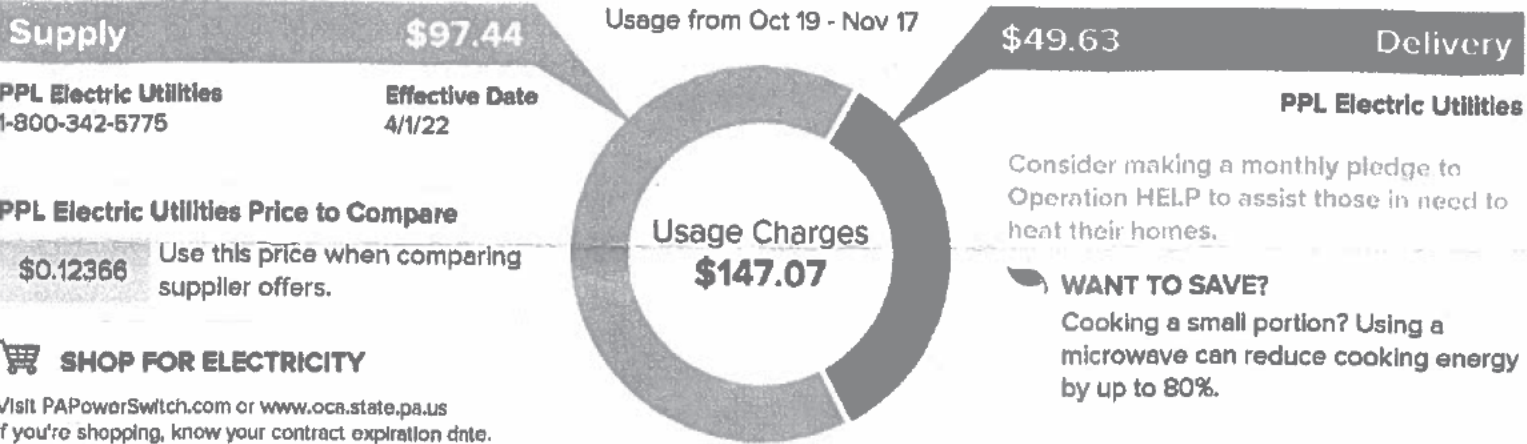
1-800-342-5775
For hours of operation and to
pay/manage your account, visit
ppl electric.com.

Arden Lee
Power 11-23-22

Meter **300907453** Account [REDACTED]

Due Date	Amount Due
12/8/22	\$147.07

Billing Details on Back



PPL Electric Utilities Price to Compare
\$0.12366 Use this price when comparing
supplier offers.

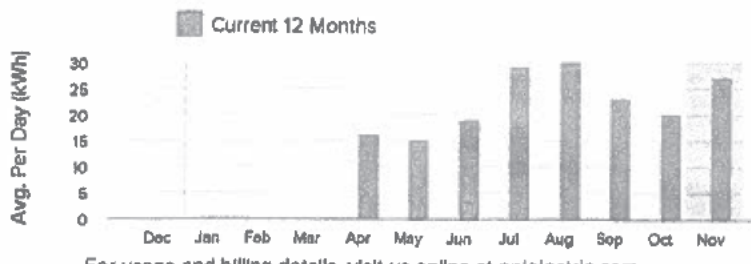
Consider making a monthly pledge to
Operation HELP to assist those in need to
heat their homes.

WANT TO SAVE?
Cooking a small portion? Using a
microwave can reduce cooking energy
by up to 80%.

SHOP FOR ELECTRICITY
Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: **24850-12176**
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppl electric.com/rates

029508 1/2

Usage Summary



November

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
788	51°	\$5.07
2022	2022	2022

For usage and billing details, visit us online at ppl electric.com



PPL Electric Utilities

Service to:
LEE GUNKLE

We deliver.

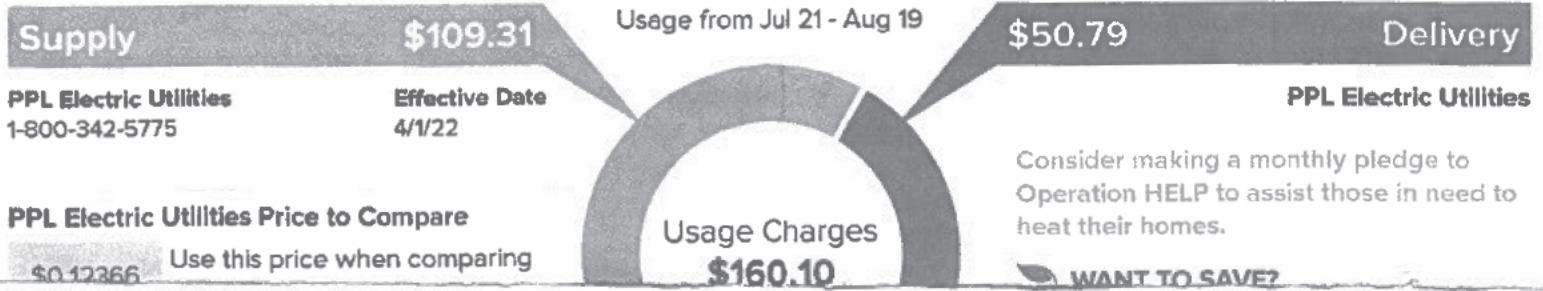
1-800-342-5775
For hours of operation and to
pay/manage your account, visit
pplelectric.com.

Meter 300907453 Account [REDACTED]

Due Date	Amount Due
9/12/22	\$160.10

Billing Details on Back

*Check 174
Sept 1st*



PPL Electric Utilities

Service to:
LEE GUNKLE
4593 APPLE LN
MACUNGIE, PA 18062

We deliver.

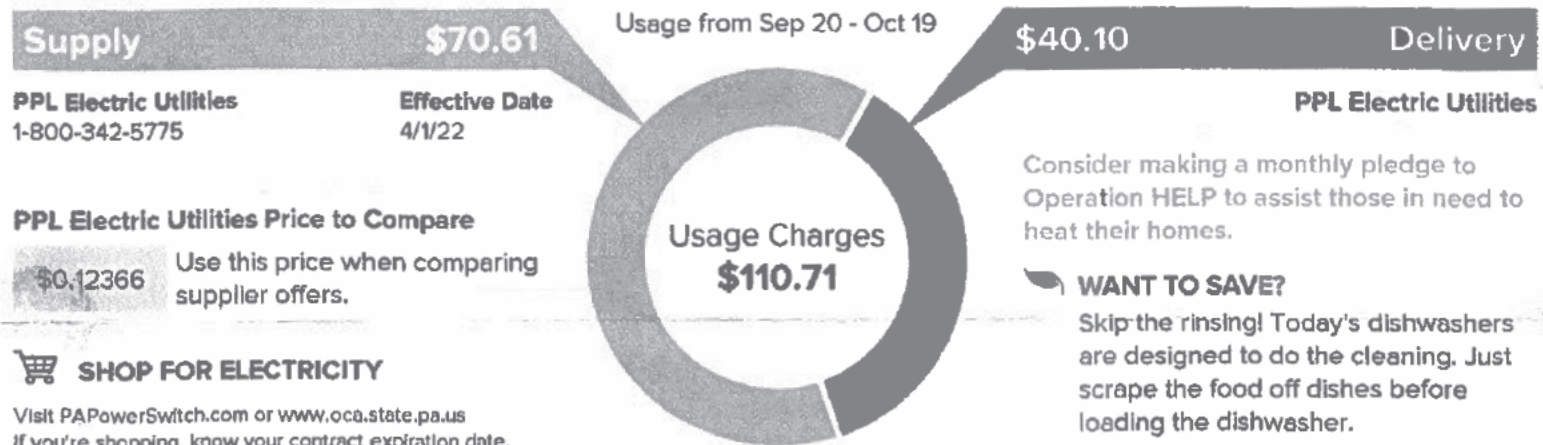
1-800-342-5775
For hours of operation and to
pay/manage your account, visit
pplelectric.com.

Meter 300907453 Account

Due Date	Amount Due
11/9/22	\$110.71

Billing Details on Back

*pd-
check 203
08 25, 22*



SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
if you're shopping, know your contract expiration date.
Account Number: 24550-12178
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

Usage Summary



October

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
571	55°	\$3.82



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit ppelectric.com.

Meter **300907453** Account [REDACTED]

Due Date	Amount Due
8/11/22	\$160.42

Billing Details on Back
Because of Other Charges, your amount due does not equal your Usage Charges.

Service to:
LEE GUNKLE
[REDACTED]

Supply	\$108.94	Usage from Jun 21 - Jul 21	\$50.79	Delivery
PPL Electric Utilities 1-800-342-5775	Effective Date 4/1/22		PPL Electric Utilities	

PPL Electric Utilities Price to Compare
\$0.12366 Use this price when comparing supplier offers.

Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

WANT TO SAVE?
Grill outside to avoid adding heat and humidity to your home.

SHOP FOR ELECTRICITY
Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: **24550-12176**
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppelectric.com/rates

Aug 2 - 2022
160.42
ck # 182

Usage Summary



July

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
881	74°	\$5.32
2022	2022	2022

For usage and billing details, visit us online at ppelectric.com

Questions/concerns? Contact us by 8/11/22

Sign back of bill stub to enroll in auto bill pay.

029286 1/2



Service to:
LEE GUNKLE
[Redacted]

We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit ppllectric.com.

Meter **300907453** Account [Redacted]

Due Date	Amount Due
7/12/22	\$54.91

Billing Details on Back
Because of Other Charges, your amount due does not equal your Usage Charges.

Supply	\$67.36	Usage from May 20 - Jun 21	\$39.81	Delivery
---------------	----------------	----------------------------	----------------	-----------------

PPL Electric Utilities
1-800-342-5775

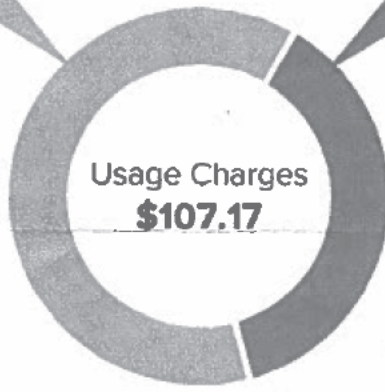
Effective Date
4/1/22

PPL Electric Utilities

PPL Electric Utilities Price to Compare

\$0.12366

Use this price when comparing supplier offers.



Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

WANT TO SAVE?

Shaded air conditioning units use up to 10% less electricity than if they operate in the sun.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: **24550-12176**
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppllectric.com/rates

paid 54.91 7-2-22 ck # 171

Usage Summary



June

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
602	68°	\$3.35
2022	2022	2022

For usage and billing details, visit us online at ppllectric.com

080227 1/2





PPL Electric Utilities

Service to:
LEE CHUNKE

We deliver.

1-800-342-5775

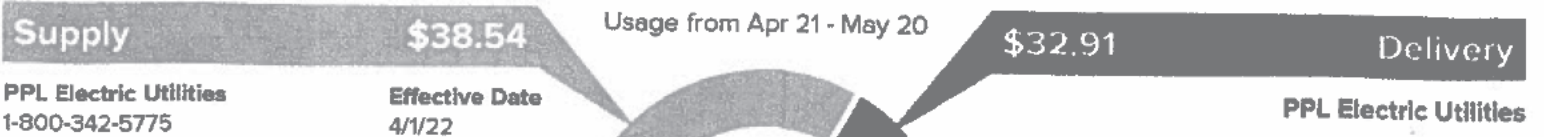
For hours of operation and to pay/manage your account, visit ppelectric.com.

Meter 300907453

Account [REDACTED] Page 1

Due Date	Amount Due
6/13/22	\$53.10

Billing Details on Back
Because of Other Charges, your amount due does not equal your Usage Charges.



PPL Electric Utilities
1-800-342-5775

Effective Date
4/1/22

PPL Electric Utilities

PPL Electric Utilities has credited your balance of \$70.61 from account 69810-09130 to this account.

PPL Electric Utilities Price to Compare

\$0.08941 Use this price when comparing supplier offers.

Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

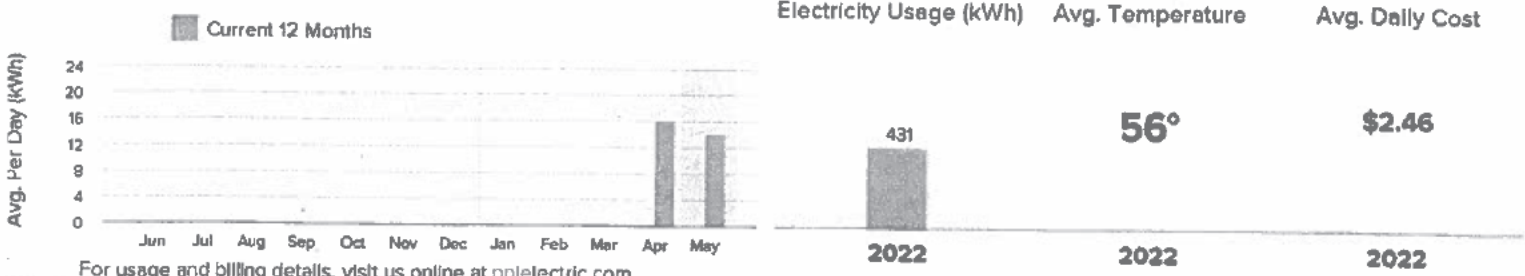
SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: 24550-12176
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppelectric.com/rates

WANT TO SAVE?
Ceiling fans help keep you comfortable, but remember to turn them off when you leave the room.

*paid ck 167
5-27-22*

Usage Summary



Questions/Concerns? Contact us by 6/13/22

025076 1/2



PPL Electric Utilities

Service to:
LEE GUNKLE

We deliver.

1-800-342-5775

For hours of operation and to pay/manage your account, visit pplelectric.com.

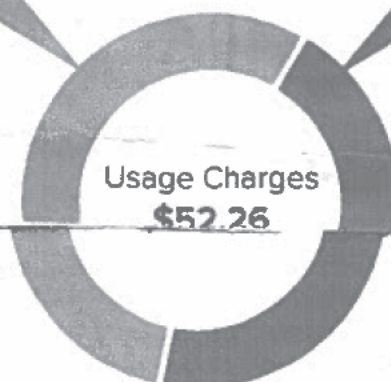
Meter 300907453

Account [REDACTED]

Due Date	Amount Due
5/12/22	\$52.26

Billing Details on Back

Supply \$28.88	Usage from Apr 1 - Apr 21	\$23.38 Delivery
PPL Electric Utilities 1-800-342-5775	Effective Date 4/1/22	PPL Electric Utilities



This bill covers a shorter period than usual.

Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

PPL Electric Utilities Price to Compare

Use this price when comparing supplier offers.

SHOP FOR ELECTRICITY

Visit PPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: 24550-12176
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

WANT TO SAVE?

To save, turn off exhaust fans within 20 minutes of finishing cooking or bathing.

*paid 5-26-22
52.26
ck # 166*

Usage Summary



April

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost
323	48°	\$2.61
2022	2022	2022

For usage and billing details, visit us online at pplelectric.com



AB 01 004061 82981 H 10 A



LEE E
E E
E E 20 04

DATE OF DEPOSIT

February 22, 2024

MAR 20 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

SERVICE TERMINATION NOTICE

(Aviso DE Terminación DE Servicio)

For 4593 APPLE LN, MACUNGIE PA 18062

Account Number:

Service will be shut off for nonpayment of bills on or after
8:00 AM on April 3, 2024.

Dear Customer & Occupants of [REDACTED]

We don't want you to lose service. If you are able, pay the past due amount of \$226.14 or the amount due on your agreement immediately. If you can't pay your bill in full, we offer payment arrangements and programs that may help lower your bill and prevent service interruption.

Please contact us immediately to prevent service interruption. You can reach a friendly PPL customer service representative at 800-358-6623, or you can visit ppl electric.com for payment agreement information, applications to customer assistance programs, and other easy self-service options. *Servicio disponible en español.*

You can also write to us at 827 Hausman Rd, Allentown PA 18104, but mail delivery time can be unpredictable. Call us or use our online services to prevent delay.

If your service is shut off, you'll need to contact us to arrange reconnection. You might be required to pay the following before service can be turned back on:

(Note: Reconnection can take up to 7 days)

- ◆ Past Due Bill \$226.14
- ◆ Security Deposit \$0.00
- ◆ Reconnection Fee \$14.00
- ◆ Any other bills that have gone past due since this notice was mailed

Responsible Party: All adults listed on the mortgage, deed, or lease are considered "responsible" and are responsible for the electric bill. If service is shut off, any adult living there will be required to pay all or a portion of the bill that accrued while they were there before the service turned back on.

Exhibit

C-2

AW 4/2/24

Meter dead
power out

12-14-23 valid authorize
1-13-24 6 hr
1-14-24 12 hr.

Thursday	Feb 6 th	6pm	01942	-	-
Friday	Feb 2 nd	7pm	01968	24	26
Sat.	" 3 rd	7pm	01992	24	24
Sun	" 4 th	5pm	02015	22	23
Mon	" 5	5pm	02046	24	31
Tues	" 6	5pm	02072	24	26
Wed	" 7	8pm	02108	27	36
Thurs	" 8	6pm	02121	22	13
Fri	" 9	7am	02137	19	16
Sat	" 10	8pm	02150	37	37
Mon	" 12	6pm	02223	46	73
Tues	" 13	4pm	02276	22	53
Thurs	" 15	11pm	02324	31	78
Fri	" 16	8pm	02361	21	37
Sat	" 17	6pm	02399	22	38
Tues	" 20	4pm	02511	70	112
Wed	" 21	9pm	02544	29	33
Fri	" 23	4pm	02619	40	65
Sat	" 24	4pm	02645	24	26
Mon	" 26	4pm	02708	48	63

26 days 790

$\frac{30}{26780} \times 119$

DATE OF DEPOSIT

MAR 20 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

780 x .19 148.20

Exhibit

C-3

AW 4/2/24

PPL ELECTRIC EXHIBIT NO. 1

Account Activity Statement

*** Account Information ***

*** Current Account Status ***

Account Number: [REDACTED]
 Mail To:
 LEE GUNKLE
 4593 APPLE LN
 MACUNGIE PA 18062
 Requested By:
 LEE GUNKLE
 Extension:

Payment Agreement
 Installment: \$0.00 Balance: \$0.00
 Budget Bill Amortization
 Installment: \$0.00 Balance: \$0.00
 Current Rate: RS

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
04/21/2022	ELECTRIC SERVICE		\$52.26								
04/21/2022	Regular Bill	05/12	\$52.26				0339/0001	58418A	20	323	
05/02/2022	Transfer		\$-70.61								
05/20/2022	ELECTRIC SERVICE		\$71.45								
05/20/2022	Regular Bill	06/13	\$53.10				0246/0010	58849A	29	431	
05/31/2022	Payment		\$-52.26								
06/01/2022	Payment		\$-53.10								
06/21/2022	ELECTRIC SERVICE		\$107.17								
06/21/2022	Regular Bill	07/12	\$54.91				0016/0130	59451A	32	602	
07/19/2022	Late Payment Charge		\$0.69								
07/20/2022	Payment		\$-54.91								
07/21/2022	ELECTRIC SERVICE		\$159.73								
07/21/2022	Regular Bill	08/11	\$160.42				0003/0297	60332A	30	881	
08/05/2022	Payment		\$-160.42								
08/19/2022	ELECTRIC SERVICE		\$160.10								
08/19/2022	Regular Bill	09/12	\$160.10				0000/0347	61216A	29	884	
09/07/2022	Payment		\$-160.10								
09/20/2022	ELECTRIC SERVICE		\$136.27								
09/20/2022	Regular Bill	10/11	\$136.27				0005/0216	61945A	32	729	
10/11/2022	Payment		\$-136.27								
10/19/2022	ELECTRIC SERVICE		\$110.71								
10/19/2022	Regular Bill	11/09	\$110.71				0316/0006	62516A	29	571	
11/03/2022	Payment		\$-110.71								
11/17/2022	ELECTRIC SERVICE		\$147.07								
11/17/2022	Regular Bill	12/08	\$147.07				0429/0005	63304A	29	788	
12/05/2022	Payment		\$-147.07								
12/22/2022	ELECTRIC SERVICE		\$209.54								
12/22/2022	Regular Bill	01/17	\$209.54				1017/0000	64376E	34	1072	
01/20/2023	ELECTRIC SERVICE		\$514.36								

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	BILLED KW
01/20/2023	Regular Bill	02/13	\$723.90	\$209.54			0898/0000	66979A	30	2603
01/24/2023	Payment		\$-209.54							
02/17/2023	Payment		\$-200.00							
02/17/2023	ELECTRIC SERVICE		\$267.42							
02/17/2023	Regular Bill	03/13	\$581.78	\$314.36			0817/0000	68295A	28	1316
03/21/2023	ELECTRIC SERVICE		\$257.45							
03/21/2023	Late Payment Charge		\$7.27							
03/21/2023	Regular Bill	04/11	\$846.50	\$581.78			0881/0000	69559A	32	1264
03/27/2023	Payment		\$-200.00							
04/18/2023	Payment		\$-200.00							
04/18/2023	Late Payment Charge		\$5.49							
04/18/2023	Late Payment Charge		\$0.09							
04/20/2023	ELECTRIC SERVICE		\$171.81							
04/20/2023	Regular Bill	05/11	\$623.89	\$446.50			0426/0017	70376A	30	817
05/17/2023	Late Payment Charge		\$0.16							
05/17/2023	Late Payment Charge		\$7.64							
05/19/2023	ELECTRIC SERVICE		\$164.71							
05/19/2023	Regular Bill	06/12	\$796.40	\$623.89			0284/0006	71156A	29	780
06/01/2023	Payment		\$-171.81							
06/20/2023	ELECTRIC SERVICE		\$128.05							
06/20/2023	Regular Bill	07/11	\$752.64	\$624.59			0056/0058	71796A	32	640
07/05/2023	Payment		\$-164.71							
07/18/2023	Payment		\$-128.05							
07/20/2023	ELECTRIC SERVICE		\$140.12							
07/20/2023	Regular Bill	08/10	\$600.00	\$459.88			0000/0277	72544A	30	748
07/24/2023	Miscellaneous		\$-9.30							
08/18/2023	ELECTRIC SERVICE		\$135.02							
08/18/2023	Regular Bill	09/11	\$725.72	\$590.70			0000/0243	73252A	29	708
08/22/2023	Payment		\$-140.12							
09/14/2023	Payment		\$-135.02							
09/19/2023	ELECTRIC SERVICE		\$138.72							
09/19/2023	Regular Bill	10/10	\$589.30	\$450.58			0017/0176	73976A	32	724
10/03/2023	Payment		\$-138.72							
10/18/2023	ELECTRIC SERVICE		\$121.17							
10/18/2023	Regular Bill	11/08	\$571.75	\$450.58			0226/0012	74597A	29	621
11/14/2023	Late Payment Charge		\$7.14							

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/ TYPE	DAYS USED	KWH	BILLED KW
11/16/2023	ELECTRIC SERVICE		\$154.35								
11/16/2023	Regular Bill	12/07	\$733.24	\$571.75			0498/0000	75413A	29	816	
11/29/2023	Payment		\$-121.17								
12/01/2023	Payment		\$-154.35								
12/19/2023	ELECTRIC SERVICE		\$220.72								
12/19/2023	Regular Bill	01/09	\$678.44	\$457.72			0870/0000	00233A	33	1252	
01/17/2024	Late Payment Charge		\$2.66								
01/17/2024	Late Payment Charge		\$0.09								
01/23/2024	ELECTRIC SERVICE		\$223.39								
01/23/2024	Regular Bill	02/13	\$904.58	\$678.44			1128/0000	01551A	35	1318	
01/26/2024	Payment		\$-220.72								
02/21/2024	ELECTRIC SERVICE		\$167.39								
02/21/2024	Late Payment Charge		\$0.12								
02/21/2024	Late Payment Charge		\$2.70								
02/21/2024	Regular Bill	03/13	\$854.07	\$683.86			0874/0000	02520A	29	969	
02/23/2024	Payment		\$-223.39								
03/19/2024	Late Payment Charge		\$2.09								
03/19/2024	Late Payment Charge		\$0.06								
03/21/2024	ELECTRIC SERVICE		\$123.93								
03/21/2024	Regular Bill	04/11	\$756.76	\$630.68			0652/0000	03212A	29	692	

PPL ELECTRIC EXHIBIT NO. 2

Account Contact History
Account: **Customer Name: LEE GUNKLE**
From 3/26/2020 to 3/26/2024

Contact Date	Contact Type	Remarks	User
2024-02-22	Winter Collection	Winter Collection Notice	
2024-01-18	Winter Collection	Winter Collection Notice	
2024-01-14	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note IVR Call Type 10 No Lights Comments none	IVR
2024-01-13	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note e153463 Call Type 10 No Lights Comments none	WCT
2024-01-13	Maintain Bill Account	Caller LEE GUNKLE Ratepayer updated primary phone from [REDACTED] to primary phone [REDACTED]. Consent Attained	JESSICA L BECHTEL
2024-01-13	Maintain Bill Account	Caller LEE GUNKLE Ratepayer added - as alternate phone Does Not Have	JESSICA L BECHTEL
2023-12-28	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note 304376 Call Type 10 No Lights Comments Completely out of power. No loud bang heard. Neighbors appear to be out as well.	WCT
2023-12-15	Correspondence - General	Template Name Bill Inquiry-Meter Tested OK Created By Eibach Linda M Letter Edited Yes CS Letters ID 5586083	CSLET
2023-12-15	SC - GRACE EXTENSION	Suspend Charge automatically added by CSLET	CSLET
2023-12-15	Miscellaneous	WATT Generalist - Meter Test-Results Available Work Item 4124475 Completed	LINDA M EIBACH
2023-12-15	Miscellaneous	WATT ID 4124475 SENT METER TEST RESULTS TO CUSTOMER ON 12 15 23. METER RESULTS ATTACHED TO WATT	LINDA M EIBACH
2023-12-15	Miscellaneous	SENT METER TEST REDULTS TO CUSTOMER ON 12 15 23.	LINDA M EIBACH
2023-12-15	Miscellaneous	WATT Generalist - Meter Test-Results Available Work Item 4124475 Created	LINDA M EIBACH
2023-12-06	Change Meter Only Issued	OGC requested mtr tested for formal complaint. Change asap. Tag and box old meter with bill account and send to SFC-Meter Test-Customer Complaint	KELLY A BELL
2023-12-06	Special Situation	Caller Back Office Ratepayer. Working WATT 4113756 - CCC Formal Complaint - Bill Dispute-Called cust recvd vm left mesg if when cust calls please mesg me and I will call the customer back	KELLY A BELL
2023-12-05	SC - PUC Formal Complaint	The customer filed Formal Complaint Docket No. F-2023-3044603- WATT ID 4113756	E02623
2023-12-05	Miscellaneous	WATT CCC Formal Complaint - Bill Dispute Work Item 4113756 Created	DONNA BARRY
2023-11-16	Data Repair	IR174619a DR FOR WINTER COLLECTIONS	CSSDR044
2023-10-12	SC - GRACE EXTENSION	Caller Back Office Ratepayer. SC Status from Open to Closed Cust Rights Given Y Cust Satisfied Y Comments BCS 3919420 DEC CLOSED 10 12 2023 SEE CRS	CUCL143
2023-08-12	Miscellaneous	WATT Scanned - Blue Mail Other Work Item 3644476 Completed	RHONDA R SOLANO
2023-08-12	Miscellaneous	WATT ID 3644476 no action taken customer filed a PUC informal complaint.	RHONDA R SOLANO
2023-08-08	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note e174880 Call Type 10 No Lights Comments claims was told last night at 1 am we would get him a generator due to wifes med condition. calling to see when we	WCT
2023-08-07	Miscellaneous	Caller Back Office Ratepayer. RP has a wife with a medical condition and requires electric. Caller said that last time there was a longer than usual outage we were able to get a generator on his meter. He is asking about that now since the estimated restoration time shows 11PM tomorrow night.	RYAN DENEFRIO
2023-08-07	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note 305446 Call Type 10 No Lights Comments COMPLETELY OUT OF POWER...NO LOUD BANG...NOT SURE ABOUT NEIGHBORS.....DIDNT RESET MAIN BREAKER	WCT
2023-07-24	Miscellaneous Accounts Receivable Adjustment	Customer received credit line adjustment on bill to correct previous billing error.	CSSDR044
2023-06-23	SC - PUC Informal Complaint	PUC MDIA BCS 3919420	CUCL143
2023-06-19	Usage Analysis	Caller LEE GUNKLE Ratepayer. usage at the property and usage is in line he has only been here a one year not happy with the call and hung up	CHRISTINE E KONDROSKY
2023-06-19	Usage Analysis	Caller LEE GUNKLE Ratepayer. compare with what we have told him he can see the usage daily in the web site he stated he did not have service for two day in Jan there was an outage in Dec 12 23 out at 1pm and back on 11 45 am on 12 24 the next outage was 3 14 but the service was on and off not off for two days .did usage comparison with the	CHRISTINE E KONDROSKY
2023-06-19	Correspondence - General	Template Name Master Utility Report Created By CHRISTINE E KONDROSKY Letter Edited No CS Letters ID 5222899	CSLET
2023-06-19	Usage Analysis	Caller LEE GUNKLE Ratepayer User Comments called to go billing he wanted the bill corrected the bill is correct the DEC bill was under EST by 884 KWH and was correct with the next bill Jan Actual usage was 1719 KWH and we bill him that usage the 884 KWH not bill from the month before she stated he had meter reading but not with him to	CHRISTINE E KONDROSKY
2023-06-19	SC - GRACE EXTENSION	Suspend Charge automatically added by CSLET	CSLET

Contact Date	Contact Type	Remarks	User
2023-06-19	WUR Assessment	LEE GUNKLE Ratepayer. Caller s Concern Billed Amounts. Position Stated Yes. Sat No. WUR Required Yes. Caller s Concern Meter Not Changed. Position Stated Yes. Sat No. WUR Required Yes. Provided PUC No. Interested in SO Not on Phone.	CHRISTINE E KONDROSKY
2023-06-19	Usage Analysis	Caller LEE GUNKLE Ratepayer Reviewed Bill History Yes Reviewed Daily Hourly Usage Yes Is Usage In line Yes Customer Satisfied Unsure call ended unexpectedly Issued Investigation No Sent Utility Report Yes	CHRISTINE E KONDROSKY
2023-06-19	Call Transfer	Caller LEE GUNKLE Ratepayer User Comments Lee call to say bill has been over charge since feb and didnt have service for 2 days and got saying over 700 and usage is wrong went out for 2mths and check meter cx trans to EE cs states her keeps being transfer and hung up on	MCKEEBA MATTHEWS
2023-06-19	WUR Assessment	LEE GUNKLE Ratepayer. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No. Interested in SO Not on Phone.	MCKEEBA MATTHEWS
2023-06-19	Credit	Caller LEE GUNKLE Ratepayer. customer calling about high bills he his been checking daily and have his information so he would like an explanation of whee we are getting our kilowats from cust transferred to billing dept	CLEOPATRA LAKE
2023-06-19	Call Transfer	Caller LEE GUNKLE Ratepayer User Comments cci bc his bal is 624.59 he feels he isn t being charged correctly bc his usage charge went down nothing has changed - cust thinks previous stmnts are incorrect - transferred to EE to look into usage	MELISSA PATTEN
2023-06-19	WUR Assessment	LEE GUNKLE Ratepayer. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No. Interested in SO Not on Phone.	MELISSA PATTEN
2023-03-15	Service	Caller Back Office Ratepayer. Called out of power. Got generator and needs gas. Wife has medical condition. While on line with customer call got disconnected. Per dispatch crews ae on the way with gas. Attempted to call customer back and got vm. Showing prior rep spk with customer and gave information	DIANE M RYBAK
2023-03-15	Miscellaneous	i called dispatch about the generator running out of gas. she said she needs to make some phone calls but will get someone out there asap. no time frame given.	KATHLEEN A KRAYER
2023-03-15	Credit	Caller LEE GUNKLE Ratepayer. customer calling about a generator we were suppose to refuel his wife has a heart condition and needs the electricity transferred to wam	CLEOPATRA LAKE
2023-03-15	Call Transfer	Caller LEE GUNKLE Ratepayer User Comments tf to ee cs say he need fuel iin his generator	TERICAL DYE
2023-03-15	WUR Assessment	LEE GUNKLE Ratepayer. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No. Interested in SO Not on Phone.	TERICAL DYE
2023-03-14	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note IVR Call Type 10 No Lights Comments none	IVR
2023-03-14	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note IVR Call Type 10 No Lights Comments none	IVR
2023-02-27	Billing	Caller LEE GUNKLE Ratepayer. Question concerning cx high bill on account put in a call back request.	BREAUNICA SATCHER
2023-02-04	Data Repair	- CD-NXT-COLL-ACTION UPDATE	CSSDR044
2023-02-02	Data Repair	- CD-NXT-COLL-ACTION UPDATE	CSSDR044
2023-01-21	Data Repair	- Reads Workaround	CSSDR044
2022-12-23	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note 308623 Call Type 10 No Lights Comments Completely out of power Did not hear a loud bang Not sure if the neighbors are out of power Did not reset main brea	WCT
2022-11-30	Electric Outage - Issuance	Cond 1 Cond 2 Cond 3 Cond 4 Note e189253 Call Type 10 No Lights Comments completely out	WCT
2022-05-02	Continuous Transfer Letter	Continuous Transfer Letter	
2022-05-02	Continuous Transfer	THIS ACCOUNT IS CURRENTLY IN A CONTINUOUS TRANSFER RELATIONSHIP. SEE THE MAINTAIN TRANSFER HISTORY WINDOW FOR DETAILS.	SYSTEM SYSTEM
2022-04-01	Choice Inquiry	New Connect Privacy Release Default - OK to Release All	SYSTEM SYSTEM
2022-04-01	Connect Completed		LISA CAIN
2022-03-29	Connect/Disconnect	Caller LEE GUNKLE Ratepayer User Comments Cust called to transfer serv to 4593 Apple Lane Macungie. Transferred in CTP. Transfer is dated for 4 1 22. Cust did not want a pin or password or SOP.	LISA CAIN
2022-03-29	WUR Assessment	LEE GUNKLE Ratepayer. Caller s Concern Application for Service. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. Interested in SO No.	LISA CAIN
2022-03-29	myPPL Alerts - CSS WEB	Caller Name LEE GUNKLE Relationship Ratepayer Agreed to T Cs-Enrolled	LISA CAIN
2022-03-29	Maintain Bill Account	Caller LEE GUNKLE Ratepayer updated other phone from [REDACTED]	LISA CAIN
2022-03-29	Maintain Bill Account	Caller LEE GUNKLE Ratepayer added [REDACTED] 3 as other phone Consent Attained	LISA CAIN
2022-03-29	Maintain Bill Account	Caller LEE GUNKLE Ratepayer added [REDACTED] as other phone	LISA CAIN
2022-03-29	Maintain Bill Account	Caller LEE GUNKLE Ratepayer added [REDACTED] as other phone	LISA CAIN
2022-03-29	Maintain Bill Account	Caller LEE GUNKLE Ratepayer added [REDACTED] as alternate phone	LISA CAIN
2022-03-29	Connect Questions	TYPE OF CONNECT REQUEST METERED RATEPAYER OWNS THE PROPERTY N RATEPAYER WILL OCCUPY THE PROPERTY Y NON-RESIDENTIAL USE ASSOCIATED WITH THE PROPERTY NONE TYPE OF PROPERTY RESIDENTIAL ELECTRIC HEAT N RESIDENTIAL USE ASSOCIATED WITH THE PROPERTY RESIDENTIAL USE WILL BE FOR THE RATEPAYERS SOLE BENEFIT	LISA CAIN

Contact Date	Contact Type	Remarks	User
2022-03-29	Connect Issued	Electric CTP-Customer caller LEE GUNKLE CallerRelation Ratepayer date of connect 04 01 2022 new address 4593 APPLE LN MACUNGIE PA 18062 DepositAmt 0 DepositReq No Pre Bal 0 Pre Bal Req No ID Req No Send AddName Letter No	LISA CAIN

PPL ELECTRIC EXHIBIT NO. 3

Opening Pending Mediations Informals Formals Admin

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Informal Case View

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Assign Informals (3)

Reassign Informals (156)

Informal Review (8)

Final Review

Sent Not Analyzed (738)

Decisions Received (9)

General			
BCS Case No.	3919420	Case Notes	Count : 1 Detail...
CSS Account No.	[REDACTED]	Received Date	06/23/2023
CSS Name	LEE GUNKLE	Due Date	07/22/2023
Name	LEE TUNKLE	Investigator Name	CASE POOL, BCS
Service Address 1	4593 APPLE LN	Mailing Address 1	
Service Address 2		Mailing Address 2	
Service City, State Zip	MACUNGIE, PA 18062-	Mailing City, State Zip	, -
PUC Address	4593 APPLE LN,,MACUNGIE,PA,18062-		
Service Class	RESIDENTIAL	Case Origin	TELEPHONE
Phone Number		Prior Case Number	0
Income Level	2	On Track	No
Reason For Contact	BILLING DISPUTES (# 18)		
Customer Position	18 ÷ HIGH BILL DISPUTE. THE CUSTOMER IS DISPUTING THE BILL(S) FROM THE MONTH(S) OF JANUARY, FEBRUARY, MARCH, AND APRIL. BILLS USED TO BE AROUND \$110-\$160 ON AVERAGE. BEGINNING IN JANUARY THE BILLS BEGAN RISING TO AROUND \$514.36. - RELIEF SOUGHT - CUSTOMER WOULD LIKE TO DISPUTE THE HIGH BILLS THE CELL PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS [REDACTED] HAS BEEN ALLOWED TO BE SHARED.		
Company Position	06/21/2023 PPL EXPECTS CUSTOMER TO PAY \$796.40. COMPANY CLAIMS THERE WAS NEVER AN OVERCHARGE.		
Related Information			
Misc Info			
Heating	No	Service	On
Acct Bal Due Date	07/11/2023	Total Account Balance	752.64
Budget Bill Amount	203.00		
Arrearage	0.00	Reported Income Amount	0.00

Date of Last Customer Contact prior to Complaint	06/19/2023
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[Type Assignment](#)

Case Type	Informal
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[Category and Section](#)

Primary Category	High Bill
Secondary Category	
Tertiary Category	
Assign To Section	CCC-

[Ownership](#)

Contact Person	305551 - 305551
Written By	Grubbs, Shannon
Written By Date	06/27/2023

[Other Information](#)

Adults	2	Children	0
Amount Needed to Update Most Recent Payment Arrangement		Universal Service Program	No

[Informal Final Report](#)

Details of the Company's Original Investigation

12/22/2022 - The Company sent the customer an estimated bill. The specific details regarding the estimate are included with the supplemental information attached to this report.

01/20/2023 - The Company sent the customer the monthly bill statement. The usage charges for this bill were \$514.36. This amount reflects a total usage of 2603 kWh. This bill statement included the 884 kWh from the prior bill, which was underestimated. This bill period covered the 30 days from 12/21/2022 to 01/20/2023.

02/17/2023 - The Company sent the customer the monthly bill statement. The usage charges for this bill were \$267.42. This amount reflects a total usage of 1316 kWh. This bill period covered the 28 days from 01/20/2023 to 02/17/2023.

02/27/2023 - The customer, identified as Lee Gunkle on the phone, contacted the Company to discuss the amount of the bills. The Company agent was unable to assist and offered to have someone review the account and call back.

03/21/2023 - The Company sent the customer the monthly bill statement. The usage charges for this bill were \$257.45. This amount reflects a total usage of 1264 kWh. This bill period covered the 32 days from

02/17/2023 to 03/21/2023.

04/20/2023 - The Company sent the customer the monthly bill statement. The usage charges for this bill were \$171.81. This amount reflects a total usage of 817 kWh. This bill period covered the 30 days from 03/21/2023 to 04/20/2023.

05/19/2023 - The Company sent the customer the monthly bill statement. The usage charges for this bill were \$164.71. This amount reflects a total usage of 780 kWh. This bill period covered the 29 days from 04/20/2023 to 05/19/2023.

06/19/2023 (Date of last contact) - The customer contacted the Company to discuss the account. The customer feels they aren't being charged correctly because the usage charges went down but nothing changed. The customer believes their previous bills are incorrect. The customer believes their meter is incorrect. The Company advised the bills are correct and that the December bill was underestimated by 884 kWh. The Company explained that the underestimated amount was corrected with the next bill. The Company advised that the usage is in line with the history at this location. The Company encouraged the customer to use its website to monitor energy consumption. The Company suspended the account for 15 days and sent a utility report (letter attached).

06/20/2023 - The Company sent the customer the monthly bill statement. The usage charges for this bill were \$128.05. This amount reflects a total usage of 640 kWh. This bill period covered the 32 days from 05/19/2023 to 06/20/2023.

Company's Final Position to the Customer

The customer contacted the Company on 06/19/2023 to discuss the account.

The customer feels they aren't being charged correctly because the usage charges went down but nothing changed.

The customer believes their previous bills are incorrect.

The customer believes their meter is incorrect.

The Company advised the bills are correct and that the December bill was underestimated by 884 kWh.

The Company explained that the underestimated amount was corrected with the next bill.

The Company advised that the usage is in line with the history at this location.

The Company encouraged the customer to use its website to monitor energy consumption.

The Company suspended the account for 15 days and sent a utility report (letter attached).

Details of Company's Investigation after BCS Contact

The Company completed the "Estimate Form," which is included with this report. The form shows the details regarding the estimated bill, as well as the information from the billing month, which was the basis for the estimate. In addition, the Company included details regarding the first bill it sent after it rendered

the estimate.

The Company has no record of the customer speaking to an agent regarding this issue after the complaint was filed.

Company's Final Position to BCS

The Company identified a technical system issue, which resulted in some customers receiving estimated bills.

The Company found that while data from customers' meters was being gathered as usual, it was temporarily unavailable in the systems that generate bills and display customer usage data.

The Company followed the regulations found at 56.12(3) regarding issuing estimated bills for this situation.

The Company estimated the customer's usage based on historical data.

The estimated usage was less than the actual usage.

The additional 884 kWh from the estimated month has been placed on the bill rendered after the estimate. This contributed to the total amount of the bill.

The Company will offer additional time to pay, if necessary.

The customer's current usage is not out of line with the history at this location.

The Company encouraged the customer to use its website to monitor energy consumption.

The Company has no record of the customer speaking to an agent regarding this issue after the complaint was filed.

The Company no longer uses meter readers to manually obtain usage data from its electric meters. The Company's meters communicate readings electronically at regular intervals for the purpose of billing.

The Company will test electric meters in accordance to its Commission-approved tariff.

The Company, as per its tariff, charges a fee for this service (Tariff Rule 8D). For residential customers, the cost to test an electric meter is \$35.00.

The customer must pay the fee prior to the test.

The Company billed the customer on actual meter readings.

The amount of the customer's bill was influenced by the electricity consumption and the cost of electricity.

The customer's total account balance is \$752.64 due 07/11/2023. This includes the previous balance of

\$624.59 and the current bill charges of \$128.05. The customer can contact the Company for a payment arrangement, if necessary.

The Company investigated the matter and did not find any inaccuracy with the billing.

[Analysis Information](#)

Justified	Not Analyzed
No Analysis Items Found	

Return To Search	Case History	Print	Delete
Violations	Decision	Analysis	Change State
Dismiss			

Opening Pending Mediations Informals Formals Admin

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Assign Informals (3)

Reassign Informals (156)

Informal Review (8)

Final Review

Sent Not Analyzed (738)

Decisions Received (9)

General			
BCS Case No.	3919420	CSS Account No.	
Customer Name	LEE TUNKLE	Investigator Name	CASE POOL, BCS
Address 1	4593 APPLE LN	Service Class	RESIDENTIAL
Address 2		Case Origin	TELEPHONE
City, State Zip	MACUNGIE , PA 18062	Head Date	10/12/2023
Service Restore Amount	0.00	Current Monthly Payment	0.00
Service Continue Amount	0.00	Service Continue Date	
Decision Issue	Yes	Ending Monthly Payment	0.00
Chapter		Oral/Written	Written
Section Rule		Violation	NO
Total Balance	752.64	Closed Date	10/12/2023
Reconnect Amount	0.00	Balance Date	06/27/2023
Special Budget Amount	0.00	Regular Budget Amount	203.00
Arrears Payment Plus	0.00	Final Monthly Payment	0.00
Resolution	DECISION ISSUED: COMPANY CAN ISSUE ESTIMATED BILLS. BILL ON 1/20/2023 WAS BASED ON AN ACTUAL READING AND ACCOUNTED FOR ESTIMATED BILL. RATES HAVE INCREASED. BILLS BASED ON ACTUAL READINGS AND CAN HAVE METER TESTED. CASE DISMISSED.		
Terms			
Letter Description			

Action Required Options	
Action Required	<input type="radio"/> Yes <input checked="" type="radio"/> No
WorkQ Category	<input type="text"/>
Sub Category	<input type="text"/>

Up Front Amount	<input type="text"/>	Up Front Due Date	<input type="text"/>
Bill Type	<input type="text" value="v"/>		
Plus Amount	<input type="text"/>		
Beginning Date	<input type="text"/>		
Write-Off Amount	<input type="text"/>		
Comments	<div style="border: 1px solid gray; padding: 5px;">BCS# 3919420 DEC CLOSED 10/12/2023 SEE CRS</div>		
Processed By	305551	Processed Date	10/12/2023 3:31:23 PM

[Return to Case](#)

PPL ELECTRIC EXHIBIT NO. 4

PPL Electric Utilities
827 Hausman Road
Allentown, PA 18104-9392
Tel. 800.342.5775 Fax 484.634.3484
www.pplelectric.com



LEE GUNKLE
4593 APPLE LN
MACUNGIE, PA 18062

December 15, 2023

Bill Account Number: [REDACTED]

Dear LEE GUNKLE:

On 12/05/2023, you contacted us about the amount of your bill for electric use through 11/16/2023.

At that time, we asked you questions about the size of your home, the number of residents, heating, air conditioning, and appliances, to better understand your usage.

We also confirmed this bill was based on actual electric use and verified the meter data.

You still had some concerns with the amount of the bill, so we offered to test the accuracy of the electric meter at your home. You accepted and paid \$35 for this service.

We tested your meter on 12/14/2023, and have included the results with this letter. Our test confirmed that your meter was accurately recording your electric use and your bill is correct.

If you'd like to monitor your daily usage, you can do so on our website. Sign into your online account at pplelectric.com or create a new one in three easy steps. This can help you track trends or spikes in your electric use and find ways to save energy.

We have enclosed a statement of your account as a reference. Your account balance is \$457.72 and will become past due on 12/31/2023.

If you're unable to pay your full account balance by the due date, we can set up a payment arrangement to spread the cost out over time. It's easy and quick to set up a payment arrangement online at pplelectric.com/billhelp, over our automated system or by speaking with a representative at 1-800-342-5775.

You can also make payments at plelectric.com, at an authorized bill payment center, or mail a check to PPL Electric Utilities, P.O. Box 25239, Lehigh Valley, PA, 18002-5239.

Thank you for being a valued customer.

Sincerely,

PPL Electric Utilities

Save Energy, Save Money.

Your electric bill is determined by the amount of energy you use in your home, as well as the rate you pay for that energy. **YOU** are in control of your electric bill by conserving energy and shopping for the best rate.

Things to keep in mind...

- Many households have computers, large screen TVs, cell phones, video games and many other appliances that we didn't have even five years ago, which accounts for higher usage
- Usage in every household varies
- When using electric heat or air conditioning, you will see seasonal swings in your usage
- When comparing usage, remember to look at the kilowatt hours used, not the dollars billed

Tips to reduce your energy consumption

General Heating and Cooling:

- Install newer, programmable thermostat
- Set thermostat at 68 in winter and 78 in summer
- Turn your thermostat back when sleeping or away from home for four or more hours
- Reducing thermostat in winter and increasing thermostat in summer will result in a savings on your heating/cooling costs of 2% for each 1 degree change
- Make sure vents, registers and radiators are clean
- Add insulation, caulk and seal drafty areas

Heat Pumps:

- Do not increase temperature more than two degrees at one time
- Clean or replace filters monthly
- Keep outside unit free of snow and ice
- Make sure auxiliary/emergency heat is not on when it is not needed
- Set thermostat fan to 'auto'

Cooling:

- Keep window units out of the sun and unobstructed
- Seal gaps alongside of the window

Baseboard Heaters:

- Must be turned off in the electric panel box to shut down completely when not using

Laundry:

- Dry full loads
- Dry loads consecutively
- Clean the lint filter after each load
- Hang laundry instead of using dryer
- Wash in cold water

Cooking:

- Use smaller electric pans or toaster oven for small meals
- Don't open oven when cooking
- Reheat food in microwave or toaster oven

Lighting:

- Use timers
- Use compact fluorescent bulbs
- Keep fixtures and bulbs clean
- Be sure your dishwasher is full when running it

Refrigeration:

- Refrigerator should be set between 36 and 40 degrees
- Freezer should be set between 0 and 5 degrees
- Make sure door seals are airtight
- Allow one inch of space on each side for good circulation
- Keep your refrigerator out of sunlight not in a hot garage
- Clean the cooling coils in the back of refrigerator often
- Refrigerator and freezers operate more efficiently when full, not overloaded

Water Heating:

- Lower the temperature to 120 degrees
- Insulate the hot water pipes
- Repair leaky faucets
- Install low flow showerheads
- Take a short shower instead of a bath
- Do not let the water run
- Run dishwasher with full loads only

Other:

- Turn off TVs when no one is watching
- Lower the setting on your dehumidifier
- Use sleep mode when computer is not in use
- Buy Energy Star rated appliances
- Use the sleep function on devices when available
- Air dry dishes instead of using cycle in dishwasher

Visit pawpowerswitch.com for options to shop for another generation supplier
Visit ppllectric.com to see your daily and hourly usage to help find ways to conserve

Metering Support Laboratory

Laboratory Test Results

Customer Name: Lee Gunkle
Customer Billing Account: [REDACTED]
Meter Manufacturer: Landis and Gyr
Meter Serial Number: [REDACTED]
Meter Test Date: 12/14/2023

Meter Test Results:
- Full Load Test: 100.00%
- Light Load Test: 100.04%
- Average Accuracy: 100.01%

PPL Electric Utilities Metering Laboratory is certified by the Pennsylvania Public Utility Commission. Meters are tested in accordance with Chapter 57.20. Full load meter testing is conducted at 100% of rated nameplate test current. Light Load meter testing is conducted at 10% of rated nameplate test current. Average Result is a weighted average of the two test points using 80% full load and 20% light load.

All meter accuracy results and equipment used are traceable to the National Institute of Standards and Technology (NIST) in Gaithersburg, Maryland.

Certified meter test results for Meter Serial number [REDACTED] were obtained using a WECO Model 4150 test system with serial number 7753 301545.

Additional testing notes:

Certified:
Joseph Chunko
Supervising Engineer, Metering Support

Account Activity Statement

*** Account Information ***

*** Current Account Status ***

Account Number: [REDACTED]

Mail To:
LEE GUNKLE
4593 APPLE LN
MACUNGIE, PA 18062

Service Address:
LEE GUNKLE
4593 APPLE LN
MACUNGIE, PA 18062

Payment Agreement:

Installment: 0

Balance: 0

Date/Time Retrieved:
12/15/2023 4:39 PM

Budget Bill Amortization:

Installment: 0

Balance: 0

Current Rate: RS

Date	Transaction Type	Due Date	Transaction Amount	Balance Forward	Actual Billed	Deferred Balance	Deg Day H/C	RDG Type	Days Used	KWH	Billed KW
4/21/2022	ELECTRIC SERVICE		\$52.26	\$0.00	\$0.00	\$0.00			0	0	0
4/21/2022	Regular Bill	05/12	\$52.26	\$0.00	\$0.00	\$0.00	0339/0001	58418A	20	323	0
5/2/2022	Transfer		\$-70.61	\$0.00	\$0.00	\$0.00			0	0	0
5/20/2022	ELECTRIC SERVICE		\$71.45	\$0.00	\$0.00	\$0.00			0	0	0
5/20/2022	Regular Bill	06/13	\$53.10	\$0.00	\$0.00	\$0.00	0246/0010	58849A	29	431	0
5/31/2022	Payment		\$-52.26	\$0.00	\$0.00	\$0.00			0	0	0
6/1/2022	Payment		\$-53.10	\$0.00	\$0.00	\$0.00			0	0	0
6/21/2022	ELECTRIC SERVICE		\$107.17	\$0.00	\$0.00	\$0.00			0	0	0
6/21/2022	Regular Bill	07/12	\$54.91	\$0.00	\$0.00	\$0.00	0016/0130	59451A	32	602	0
7/19/2022	Late Payment Charge		\$0.69	\$0.00	\$0.00	\$0.00			0	0	0
7/20/2022	Payment		\$-54.91	\$0.00	\$0.00	\$0.00			0	0	0
7/21/2022	ELECTRIC SERVICE		\$159.73	\$0.00	\$0.00	\$0.00			0	0	0
7/21/2022	Regular Bill	08/11	\$160.42	\$0.00	\$0.00	\$0.00	0003/0297	60332A	30	881	0
8/5/2022	Payment		\$-160.42	\$0.00	\$0.00	\$0.00			0	0	0
8/19/2022	ELECTRIC SERVICE		\$160.10	\$0.00	\$0.00	\$0.00			0	0	0
8/19/2022	Regular Bill	09/12	\$160.10	\$0.00	\$0.00	\$0.00	0000/0347	61216A	29	884	0
9/7/2022	Payment		\$-160.10	\$2.70	\$0.00	\$0.00			0	0	0
9/20/2022	ELECTRIC SERVICE		\$136.27	\$0.00	\$0.00	\$0.00			0	0	0
9/20/2022	Regular Bill	10/11	\$136.27	\$0.00	\$0.00	\$0.00	0005/0216	61945A	32	729	0
10/11/2022	Payment		\$-136.27	\$0.00	\$0.00	\$0.00			0	0	0
10/19/2022	ELECTRIC SERVICE		\$110.71	\$0.00	\$0.00	\$0.00			0	0	0
10/19/2022	Regular Bill	11/09	\$110.71	\$0.00	\$0.00	\$0.00	0316/0006	62516A	29	571	0
11/3/2022	Payment		\$-110.71	\$0.00	\$0.00	\$0.00			0	0	0
11/17/2022	ELECTRIC SERVICE		\$147.07	\$0.00	\$0.00	\$0.00			0	0	0
11/17/2022	Regular Bill	12/08	\$147.07	\$0.00	\$0.00	\$0.00	0429/0005	63304A	29	788	0

PPL Electric Utilities

Date	Transaction Type	Due Date	Transaction Amount	Balance Forward	Actual Billed	Deferred Balance	Deg Day H/C	RDG Type	Days Used	KWH	Billed KW
12/5/2022	Payment		\$-147.07	\$0.00	\$0.00	\$0.00			0	0	0
12/22/2022	ELECTRIC SERVICE		\$209.54	\$0.00	\$0.00	\$0.00			0	0	0
12/22/2022	Regular Bill	01/17	\$209.54	\$0.00	\$0.00	\$0.00	1017/0000	64376E	34	1072	0
1/20/2023	ELECTRIC SERVICE		\$514.36	\$0.00	\$0.00	\$0.00			0	0	0
1/20/2023	Regular Bill	02/13	\$723.90	\$209.54	\$0.00	\$0.00	0898/0000	66979A	30	2603	0
1/24/2023	Payment		\$-209.54	\$0.00	\$0.00	\$0.00			0	0	0
2/17/2023	Payment		\$-200.00	\$0.00	\$0.00	\$0.00			0	0	0
2/17/2023	ELECTRIC SERVICE		\$267.42	\$0.00	\$0.00	\$0.00			0	0	0
2/17/2023	Regular Bill	03/13	\$581.78	\$314.36	\$0.00	\$0.00	0817/0000	68295A	28	1316	0
3/21/2023	ELECTRIC SERVICE		\$257.45	\$0.00	\$0.00	\$0.00			0	0	0
3/21/2023	Late Payment Charge		\$7.27	\$0.00	\$0.00	\$0.00			0	0	0
3/21/2023	Regular Bill	04/11	\$846.50	\$581.78	\$0.00	\$0.00	0881/0000	69559A	32	1264	0
3/27/2023	Payment		\$-200.00	\$0.00	\$0.00	\$0.00			0	0	0
4/18/2023	Payment		\$-200.00	\$0.00	\$0.00	\$0.00			0	0	0
4/18/2023	Late Payment Charge		\$0.09	\$0.00	\$0.00	\$0.00			0	0	0
4/18/2023	Late Payment Charge		\$5.49	\$0.00	\$0.00	\$0.00			0	0	0
4/20/2023	ELECTRIC SERVICE		\$171.81	\$0.00	\$0.00	\$0.00			0	0	0
4/20/2023	Regular Bill	05/11	\$623.89	\$446.50	\$0.00	\$0.00	0426/0017	70376A	30	817	0
5/17/2023	Late Payment Charge		\$7.64	\$0.00	\$0.00	\$0.00			0	0	0
5/17/2023	Late Payment Charge		\$0.16	\$0.00	\$0.00	\$0.00			0	0	0
5/19/2023	ELECTRIC SERVICE		\$164.71	\$0.00	\$0.00	\$0.00			0	0	0
5/19/2023	Regular Bill	06/12	\$796.40	\$623.89	\$0.00	\$0.00	0284/0006	71156A	29	780	0
6/1/2023	Payment		\$-171.81	\$0.00	\$0.00	\$0.00			0	0	0
6/20/2023	ELECTRIC SERVICE		\$128.05	\$0.00	\$0.00	\$0.00			0	0	0
6/20/2023	Regular Bill	07/11	\$752.64	\$624.59	\$0.00	\$0.00	0056/0058	71796A	32	640	0
7/5/2023	Payment		\$-164.71	\$0.00	\$0.00	\$0.00			0	0	0
7/18/2023	Payment		\$-128.05	\$0.00	\$0.00	\$0.00			0	0	0
7/20/2023	ELECTRIC SERVICE		\$140.12	\$0.00	\$0.00	\$0.00			0	0	0
7/20/2023	Regular Bill	08/10	\$600.00	\$459.88	\$0.00	\$0.00	0000/0277	72544A	30	748	0
7/24/2023	Miscellaneous		\$-9.30	\$0.00	\$0.00	\$0.00			0	0	0

PPL Electric Utilities

Date	Transaction Type	Due Date	Transaction Amount	Balance Forward	Actual Billed	Deferred Balance	Deg Day H/C	RDG Type	Days Used	KWH	Billed KW
8/18/2023	ELECTRIC SERVICE		\$135.02	\$0.00	\$0.00	\$0.00			0	0	0
8/18/2023	Regular Bill	09/11	\$725.72	\$590.70	\$0.00	\$0.00	0000/0243	73252A	29	708	0
8/22/2023	Payment		\$-140.12	\$0.00	\$0.00	\$0.00			0	0	0
9/14/2023	Payment		\$-135.02	\$0.00	\$0.00	\$0.00			0	0	0
9/19/2023	ELECTRIC SERVICE		\$138.72	\$0.00	\$0.00	\$0.00			0	0	0
9/19/2023	Regular Bill	10/10	\$589.30	\$450.58	\$0.00	\$0.00	0017/0176	73976A	32	724	0
10/3/2023	Payment		\$-138.72	\$0.00	\$0.00	\$0.00			0	0	0
10/18/2023	ELECTRIC SERVICE		\$121.17	\$0.00	\$0.00	\$0.00			0	0	0
10/18/2023	Regular Bill	11/08	\$571.75	\$450.58	\$0.00	\$0.00	0226/0012	74597A	29	621	0
11/14/2023	Late Payment Charge		\$7.14	\$0.00	\$0.00	\$0.00			0	0	0
11/16/2023	ELECTRIC SERVICE		\$154.35	\$0.00	\$0.00	\$0.00			0	0	0
11/16/2023	Regular Bill	12/07	\$733.24	\$571.75	\$0.00	\$0.00	0498/0000	75413A	29	816	0
11/29/2023	Payment		\$-121.17	\$0.00	\$0.00	\$0.00			0	0	0
12/1/2023	Payment		\$-154.35	\$0.00	\$0.00	\$0.00			0	0	0

Understanding Your Rights

The Pennsylvania Public Utility Commission (PUC) is a regulatory agency that balances the needs of consumers and utilities to ensure safe and reliable utility service at reasonable rates. Additionally, the PUC establishes the rules and regulations with which utilities must comply.

If you do not agree with this report, you may file an informal complaint with the PUC by calling toll-free in PA at 1-800-692-7380. If you prefer, you may write the PUC, P.O. Box 3265, Harrisburg, PA 17105-3265.

The PUC will ask you to provide the following information.

- The customer's name and phone number.
- The customer's address, and if different, the service address.
- The utility company's name and the customer's account number, if there is one.
- A brief statement of the dispute and the relief sought.
- Whether the company has already investigated and reported the dispute.
- Whether the same formal or informal complaint was filed with the PUC in the past.
- The proposed shut-off date, if any.

If you need additional information or have other concerns, please call PPL toll-free at 1-800-DIAL-PPL (1-800-342-5775).

PPL ELECTRIC EXHIBIT NO. 5

Account Number	Billed	Days in bill	Total KWh Used	Avg kWh/day	Electricity costs	Avg. Temperature
	03/21/2024	29	692	24	\$123.93	43
	02/21/2024	29	969	33	\$167.39	36
	01/23/2024	35	1318	38	\$223.39	34
	12/19/2023	33	1252	38	\$220.72	39
	11/16/2023	29	816	28	\$154.35	48
	10/18/2023	29	621	21	\$121.17	58
	09/19/2023	32	724	23	\$138.72	70
	08/18/2023	29	708	24	\$135.02	73
	07/20/2023	30	748	25	\$140.12	74
	06/20/2023	32	640	20	\$128.05	65
	05/19/2023	29	780	27	\$164.71	56
	04/20/2023	30	817	27	\$171.81	52
	03/21/2023	32	1264	40	\$257.45	38
	02/17/2023	28	1316	47	\$267.42	37
	01/20/2023	30	2603	87	\$514.36	36
	12/22/2022	34	1072	32	\$209.54	36
	11/17/2022	29	788	27	\$147.07	51
	10/19/2022	29	571	20	\$110.71	55
	09/20/2022	32	729	23	\$136.27	71
	08/19/2022	29	884	30	\$160.10	77
	07/21/2022	30	881	29	\$159.73	74
	06/21/2022	32	602	19	\$107.17	68
	05/20/2022	29	431	15	\$71.45	57
	04/21/2022	20	323	16	\$52.26	49

The information contained in this file is intended for the confidential use by the customer and third parties authorized by the customer to receive the information. Any unauthorized use is prohibited.

PPL ELECTRIC EXHIBIT NO. 7

Account Number	Meter Number	Multiplier	Manufacturer	Date	Delivered Read	Total Usage kWh	Demand KW	Peak kWh	Off Peak kWh
		1	Siemens	01/20/2023	66979	48.664	0		
		1	Siemens	01/19/2023	66909	70.041	10.98		
		1	Siemens	01/18/2023	66887	22.067	10.98		
		1	Siemens	01/17/2023	66850	36.18	10.98		
		1	Siemens	01/16/2023	66779	71.646	10.98		
		1	Siemens	01/15/2023	66728	50.447	10.98		
		1	Siemens	01/14/2023	66670	58.39	10.98		
		1	Siemens	01/13/2023	66575	94.662	10.98		
		1	Siemens	01/12/2023	66485	89.981	10.98		
		1	Siemens	01/11/2023	66404	81.22	10.98		
		1	Siemens	01/10/2023	66330	74.113	10.98		
		1	Siemens	01/09/2023	66296	34.343	10.98		
		1	Siemens	01/08/2023	66251	45.101	10.98		
		1	Siemens	01/07/2023	66200	50.992	10.98		
		1	Siemens	01/06/2023	66136	63.776	10.98		
		1	Siemens	01/05/2023	66085	50.269	10.98		
		1	Siemens	01/04/2023	66042	43.443	10.98		
		1	Siemens	01/03/2023	65971	71.303	10.98		
		1	Siemens	01/02/2023	65929	41.678	10.98		
		1	Siemens	01/01/2023	65877	51.799	10.98		
		1	Siemens	12/31/2022	65811	66.136	10.98		
		1	Siemens	12/30/2022	65748	62.952	10.98		
		1	Siemens	12/29/2022	65696	52.131	10.98		
		1	Siemens	12/28/2022	65653	43.334	10.98		
		1	Siemens	12/27/2022	65583	69.831	10.98		
		1	Siemens	12/26/2022	65535	47.788	10.98		
		1	Siemens	12/25/2022	65464	70.689	10.98		
		1	Siemens	12/24/2022	65405	59.657	10.98		
		1	Siemens	12/23/2022	65381	23.588	10.98		
		1	Siemens	12/22/2022	65328	53.273	0		
		1	Siemens	12/21/2022	65260	67.425	6.4		

Actual meter reads display in black. Estimated meter reads display in orange. We estimate readings from time-to-time for several reasons, and we could update these numbers later.

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