



April 16<sup>th</sup>, 2024

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg PA 17105-3265

**Re: *Tiffany Houser***  
***PUC Docket no. F-2024-3047308***

Dear Secretary Chiavetta,

Please, be advised that the above captioned complaint has been resolved pursuant to an agreement reached between the Complainant and American Power & Gas.

This letter shall serve as certification pursuant to 52 Pa. Code 5.24(b) that there is a satisfaction with the manner in which we have resolved this complaint. By copy of this letter the Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Sincerely,

A handwritten signature in black ink, appearing to read 'CHRISTINA M HRVATIN', is written over a faint, larger version of the same signature.

Christina M Hrvatin  
Vice President of Quality Control  
American Power & Gas  
1-727-479-0602

CC: Tiffany Houser  
4731 Mill Rd.  
Schnecksville, PA 18078