



Elevated Healthcare Hospitality LLC
6720 W 121st St. Suite 200
Overland Park, KS 66209

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

DATE OF DEPOSIT

APR 9 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

This letter is to provide information requested for Docket No. A-2024-3047935 in the letter dated April 3, 2024.

Enclosed is an executed Management Agreement, which serves as the contract, between **Elevated Healthcare Hospitality LLC and Geisinger Medical Center, Geisinger Community Medical Center, Geisinger Lewistown Hospital and Geisinger Wyoming Valley Medical Center** (collectively referred to as "Owner").

A portion of this contract includes the shuttle services detailed in the Description of Service on Question 10 of the application. Shuttle services are only contracted at Geisinger Wyoming Valley Medical Center in Wilkes-Barre and at Geisinger Community Medical Center in Scranton.

Requirements of the shuttle service by the Owner are outlined in Exhibit B of the Management Agreement. The route of the shuttle service was described in the answer to Question 10 of the application:

To transport, by private shuttle, persons on a regularly scheduled route at one of two areas. Within the city limits of Wilkes-Barre, Luzerne County, transporting employees of Geisinger Wyoming Valley (GWV) on a regular 1.4-mile loop between the Heart Hospital entrance and the employee parking lots, a regular 1.7-mile loop between the Heart Hospital and the West Campus of GWV, and transporting patients by request on a 2.5-mile loop from the GWV West Campus to the GWV Specialty Clinic. Within Scranton, Lackawanna County, transporting employees of Geisinger Community Medical Center (GCMC) on a regular, 1-mile loop between the off-campus employee parking lot and the GCMC campus. No compensation is collected from passengers.

Sincerely,

A handwritten signature in black ink that reads "Rachel Hermreck". The signature is written in a cursive, flowing style.

Rachel Hermreck

Fleet Manager

Enclosed: Verification Statement, Signed and Dated Contract



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
<http://www.puc.pa.gov>

April 3, 2024

A-6227013
A-2024-3047935

DATE OF DEPOSIT

APR 9 2024

ELEVATED HEALTHCARE HOSPITALITY LLC
6720 W 121ST ST
SUITE 200
OVERLAND PARK KS 66209

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

**RE APPLICATION OF ELEVATED HEALTHCARE HOSPITALITY
LLC**

To Whom It May Concern:

On March 28, 2024, the application of elevated Healthcare Hospitality LLC, at A-2024-3047935, as a motor carrier was accepted for filing and docketed with the Public Utility Commission. In order for the Commission to proceed with the application, additional information is required.

Please forward the information to the Secretary of the Commission at the following address **within ten (10) working days** from the date of this letter.

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

ALL Parties to proceedings pending before the Commission are advised to open and use an e-filing account through the Commission's website, OR you may submit your filing by mail. If a filing contains confidential or proprietary material, the filing is required to be submitted by mail.

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

I, Rachel Hammreck hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to Jerome Elliott, Bureau of Technical Utility Services at 717-214-7155. Faxed or emailed filings are not accepted.

Sincerely,



Rosemary Chiavetta
Secretary

Enclosure



DATE OF DEPOSIT

APR 9 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Docket No. A-2024-3047935
ELEVATED HEALTHCARE HOSPITALITY LLC

Request for Information

- 1.) A requirement for a Contract Carrier Permit is to name the entity or entities you are contracting with as well as providing a signed and dated contract detailing the agreement in place for each. In the Description of Service on Question 10 of the application, the entity (or entities) was (were) not clearly designated, please provide full details. Is this one contract for all work, or more than one?

DATE OF DEPOSIT

APR 9 2024

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

PARKING AND SHUTTLE SERVICE MANAGEMENT AGREEMENT

THIS PARKING AND SHUTTLE SERVICE MANAGEMENT AGREEMENT ("Agreement") is by and between Elevated Healthcare Hospitality, LLC ("Operator") and Geisinger Medical Center, Geisinger Community Medical Center, Geisinger Lewistown Hospital and Geisinger Wyoming Valley Medical Center (collectively referred to as "Owner"). As used herein, Operator and Owner may be referred to individually as "Party" or collectively as "Parties." In consideration of the promises set forth in this Agreement, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties hereto mutually agree and covenant as follows:

1. **Engagement:** Operator is in the business of providing professional parking, shuttle, hospitality, and managed labor services, and the Owner desires to engage Operator to provide such professional services including valet parking services, shuttle services, and parking management services (respectively the "Services") at the Owner facilities identified in this Agreement ("Facilities"). The Services and the Facilities are described in greater detail in the Exhibits and Schedules attached hereto and incorporated by reference herein. Operator shall provide the Services during the Term of this Agreement as defined below in accordance with the policies, standards and procedures established by and in accordance with the terms and conditions hereinafter set forth for the above referenced sites.
2. **Term and Termination:**
 - a. **Term.** The term of this Agreement shall commence on April 8, 2024 and shall continue for three (3) years ("Initial Term") unless earlier terminated as allowed herein. This Agreement shall renew annually at the end of the current Term unless earlier terminated as allowed herein. The Term shall include the original Term and each and any extension thereto.
 - b. **Termination.** This Agreement may be terminated at any time without cause by either party with one hundred eighty (180) days prior written notice to the other party. In the event that either Party breaches this Agreement, the non-breaching Party may notify the breaching Party of such breach and demand that the breach be cured within (i) fifteen (15) days if such breach is a breach of an obligation to pay money; or (ii) thirty (30) days for any other breach; provided, however, that if the non-monetary breach is such that it cannot be reasonably cured within thirty days, the breaching Party shall have a reasonable time to cure such breach so long as such Party commences to cure such breach within such thirty days and thereafter diligently pursues such cure to completion. In the event the breach is not cured within the applicable time period, the non-breaching Party may immediately terminate this Agreement with written notice to the breaching Party. If agreement terminates for any reason prior to expiration of Term, Owner shall reimburse Operator for the costs incurred to cancel any vehicle lease agreements in effect.
3. **Operator Obligations:**
 - a. **Standards.** Operator shall provide the Services in a first-class professional manner in accordance with customary industry standards for patients, customers and visitors of the Owner (collectively "Users"). Operator acknowledges that this level of service is an essential element in the successful operation of the Owner. In furtherance of the foregoing, Operator shall manage, direct, supervise, promote and operate the Services and shall perform all necessary and customary duties in connection therewith in conformity with good commercial practices that are customary within the industry. Operator shall provide courteous, efficient and prompt service to the Owner's Users. Without limiting the foregoing, Operator agrees to observe and comply with, and cause its employees to observe and comply with, all reasonable written rules and regulations adopted from time to time by the Owner with respect to the Services, provided such rules and regulations are lawful and are communicated in advance to Operator.
 - b. Operator shall maintain a fidelity bond, to cover any losses sustained by Owner caused by fraudulent acts committed by Operator's personnel, in the amount of Ten Thousand and 00/100 Dollars (\$10,000.00). Operator shall provide Owner with evidence of said fidelity bond within thirty (30) days of signing this Agreement.
 - c. In the event Operator identifies any damage and/or unsafe conditions at Owner, Operator will immediately report to Owner the details regarding such damage and/or unsafe conditions.
 - d. **Personnel and Staffing.**
 - i. **Generally:** Employees of Operator shall provide the Services. Operator shall recruit, employ, train and properly supervise all employees necessary for the smooth and efficient operation of the Services pursuant to this Agreement and in a manner that is customary within the industry. All personnel employed by Operator at the

Facilities shall at all times and for all purposes be solely in the employment of Operator. Operator shall provide minimum staffing levels to be mutually agreed to by the Parties. Additional staff shall be provided as needed to accommodate fluctuations in business, as mutually agreed upon by the Owner and Operator.

- ii. Standards of Conduct: All employees of Operator, when on the Owner premises, shall conduct themselves in a manner consistent with the standards, quality and image of the Owner. Owner may for legitimate reasons require Operator to remove from employment at the Facilities such employees of Operator as the Owner reasonably deem incompetent, careless or otherwise objectionable, or whose continued employment is contrary to the Owner's best interest or satisfaction or if the employee breaches any part of this Agreement provided, however, that no such request for removal violates or has the potential to violate any applicable federal, state or local law, rule, regulation or court decision. Operator affirms that it shall comply with all applicable laws and regulations prohibiting employment discrimination in the performance of this Agreement.
- e. Licenses and Permits: Operator shall comply with and observe all applicable federal, state and local laws and regulations. Operator shall procure all licenses and permits required to provide the Services, except for any applicable parking facility licenses which shall be the responsibility of Owner. Operator warrants that its personnel performing Operator's duties hereunder are appropriate licensed, trained, certified, competent and screened.
- f. Equipment, Materials and Supplies: Operator shall provide at its expense, without remuneration or reimbursement of any kind, all equipment, materials and supplies required in performing the Services hereunder, except for equipment, materials and supplies, if any, to be provided or paid for by Owner as specifically set forth in the Exhibits. Owner may at any time inspect any equipment, materials or supplies provided by Operator.
- g. Vaccination and Screening Requirements. Operator warrants and represents that each of its employees, agents and/or subcontractors performing Operator's duties set forth in this Agreement have met any and all pre-screening, onboarding, and background checks required by and in accordance with all applicable federal, state and local laws, including Pennsylvania law, as may be amended from time to time without the need to amend this Agreement. Operator acknowledges and agrees that compliance with these requirements, including any applicable exemptions, is its sole responsibility. In addition to the foregoing, Operator warrants the following criteria have been met for each of its employees, agents and/or subcontractors performing Operator's duties set forth in this Agreement prior to performing such duties and shall provide evidence of such (including any required renewals) to Owner immediately upon request:
 - A. (i) a single Tdap vaccination after age 19 (unless with an approved medical or religious exemption); (ii) annual Influenza vaccination or if declined, such individual will be required, while in a Owner building where patient care is provided from mid- November through March (or as otherwise indicated by Owner Infection Control), to wear a mask when within six feet of another person; (iii) Two-Step Tuberculosis Skin Test or TB lab test (negative, or positive with documented follow-up chest x-ray) done within one year prior to the start; (iv) completed Hepatitis B Vaccination [or declination]; and (v) all necessary regulatory physicals, including without limitation a physical showing the individual is medically clear of communicable diseases if duties will be performed at a Life Geisinger facility. Additionally, the following vaccines are recommended: (i) Rubeola, (ii) Mumps, (iii) Rubella, and (iv) Varicella;
 - B. Pass a drug screen, at any time while employed by Operator but before commencing services hereunder and any time there is cause to suspect that an employee is under the influence per Operator's policy, minimally testing for (i) Amphetamines; (ii) Hydrocodone/Hydromorphone; (iii) Cannabinoids; (iv) Cocaine Metabolite; (v) Opiates; (vi) Oxycodone/Oxymorphone; and (vii) 6-Monocetylmorphine;
 - C. Criminal history record check through PATCH (PA Access to Criminal History), showing no relevant criminal history; and
 - D. Nationwide criminal history record check, showing no relevant criminal history.

During the term of this Agreement, Operator shall provide immediate written notice to Owner if Operator learns that any of the above affirmations was erroneous when submitted or has become erroneous by reason of changed circumstances. Notwithstanding other termination provisions contained herein, in the event any of the above affirmations were or become erroneous, Owner may immediately terminate this Agreement without penalty (financial or otherwise). Moreover, as a supplement to the other provisions of this Agreement, Operator agrees to indemnify and

hold Owner harmless, including without limitation reimbursement of any and all attorneys' fees and costs incurred by Owner, for Operator's failure to fully comply with this provision.

- h. Subcontractors. As applicable and allowed pursuant to the terms of this Agreement, Operator shall ensure that any subcontractor, with whom it subcontracts for the Services hereunder agrees to the same restrictions and conditions that apply to Operator. Operator agrees to indemnify and hold harmless Owner from and against any and all liability arising out of the failure of Operator's subcontractors to comply with this Agreement.

4. Owner Obligations:

- a. Owner shall provide the following at each Facility, at no additional cost and expense to Operator: (i) an adequate loading area and parking area to provide the service; (ii) maintenance of the valet lot and associated work area; (iii) permanent signage; (iv) administrative office space adequate in size to accommodate Operator's Account Manager, one personal computer, and the short term storage of daily revenue reports, tickets and other related business records; (v) a house telephone without voice message capability for use by Operator's Account Manager; (vi) Internet access via the Geisinger Guest Network for Operator's personal computer.
- b. Programs and Name: Owner shall cooperate with Operator in order to facilitate the scheduling of the Services. Operator shall not use the name, trademark or trade style belonging to the Owner or its affiliates for any purpose whatsoever, except as necessary to perform the Services under this Agreement, unless provided by written agreement between the Parties or otherwise authorized by the Owner. However, references to the Owner in supplying qualifications to third parties are permitted.
- c. Condition of the Facilities: The Owner represents and warrants to Operator that as of the date of this Agreement and throughout the Term that it shall be exclusively responsible for keeping the parking areas wherein the Services are being provided in a clean, safe and secure manner, that it will be responsible for the repair, replacement and maintenance of such property, and that such property is and will remain in compliance with all applicable federal, state and local laws, codes, rules and regulations in effect from time to time, including but not limited to the Americans With Disabilities Act and any and all building, health and environmental laws, codes rules and regulations.

- 5. Security: When providing valet services, Operator will take reasonable action in accordance with industry standards to secure vehicle keys, ensure vehicles are locked, and all windows and sunroofs are closed. Otherwise, Owner expressly acknowledges that Operator's obligations in connection with the management, operation and promotion of the Services and employment of persons in connection therewith, do not include the rendition of advice, supervision or furnishing of personnel in connection with the personal safety and security of Users, and property within or about the areas wherein the Services are provided. Operator does not have the knowledge or expertise as a guard or security service and does not employ personnel for that purpose. Further, Operator does not have employees undertake the obligations to guard or protect Users, or their property (vehicles or other personal property), against the intentional, criminal, or negligent acts of third parties. Accordingly, Operator shall not be responsible for processing or paying claims of any kind arising out of or related to said third party acts. Owner shall determine at Owner's discretion whether, or to what extent, any cautionary warnings, security devices, or security services may be required to protect Users or others in or about the areas wherein the Services are provided. Nothing in this Section shall be construed to obligate either Party or its insurance carrier to pay a claim for which that Party or that Party's insurance carrier is not liable. In addition, nothing in this Section shall be construed to authorize a Party or its insurance carrier to settle a claim on behalf of the other Party.

6. Risk Management:

- a. Operator's Insurance.
 - i. Operator shall purchase and maintain insurance in accordance with the provisions set forth in this Agreement. Subject to the terms and conditions of Operator's insurance policies, such insurance shall be in such form and substance to reasonably and customarily protect Operator and Owner from the types of claims which may arise out of or result from Operator providing the Services. This insurance shall be written for not less than the limits of liability specified or as required by law, whichever is the greater. Operator shall secure coverage with insurance carriers rated A- or better by A.M. Best or through a qualified self insurance program. Except for workers' compensation insurance, the Owner, and such other persons or entities as Operator and Owner specify in this Agreement or in a future writing hereto, shall be named as additional insured(s), or loss payee(s), as their interest

may appear, entitling them to recover under such policies for any loss sustained by them, their agents, employees, or others as specified.

- ii. Operator shall provide to Owner certificates of insurance evidencing the existence of the insurance coverage and shall, upon request of the Owner, provide copies of each policy of insurance at the cost and expense of Operator. No policy of insurance may be canceled or otherwise terminated, without prior written notice to the Owner by Operator. Operator shall maintain the following insurance coverage, and associated additional insured or loss payee status(es), without interruption from the date of the commencement of Services and for the remainder of the Term of the Agreement. Any additional insured or loss payee status(es) shall immediately terminate upon expiration or termination of this Agreement.
- iii. Operator shall carry the following insurance coverages:
 1. Operator shall insure Operator's property for its full value and hereby releases the Owner from any and all liability, except where such loss and/or damage is caused by the misconduct or negligence of Owner or others under its control.
 2. Commercial general liability coverage to include personal injury, completed operations, products, independent contractors, and contractual liability. The liability limit shall not be less than \$1,000,000 per accident and \$2,000,000 aggregate.
 3. Garage keepers legal liability coverage on a legal liability basis with \$500,000 comprehensive and \$500,000 collision.
 4. Automobile liability coverage including coverage for all owned, non-owned, and hired vehicles. Coverage limit shall be not less than \$1,000,000 combined single limit each accident.
 5. Worker's Compensation Insurance, including employer's liability, with limits of not less than \$1,000,000 per accident, \$1,000,000 per employee for disease and \$1,000,000 policy limit for disease and all other insurance required by law on all of its employees providing the Services.
 6. Crime for dishonest acts of Operator employees, including, but not limited to, theft of money and securities, with limits not less than \$100,000 per accident. Upon receipt, Operator shall remit to the Owner any proceeds for a covered loss sustained by Owner under this policy.
 7. Umbrella/Excess Liability insurance of \$5,000,000 annual aggregate, such coverage shall be as broad and include as underlying policies employers' liability, general liability and automobile liability. Additional insured status follows form of underlying general liability and auto liability policies.
- b. Owner's Insurance. Owner shall maintain insurance customarily and reasonably designed to protect both Parties under this Agreement and as otherwise provided in the Exhibits and Schedules, including the following:
 1. Owner shall insure Owner's property for its full value and hereby releases Operator from any and all liability, except where such loss and/or damage is caused by the misconduct or negligence of Operator or others under its control.
 2. Commercial general liability coverage to include personal injury, completed operations, products, independent contractors, and contractual liability. The liability limit shall not be less than \$1,000,000 per accident and \$2,000,000 aggregate.
 3. Umbrella/Excess Liability insurance of \$5,000,000 per accident/annual aggregate, such coverage shall be as broad and include as underlying policies employers' liability, general liability and automobile liability. Additional insured status follows form of underlying general liability and auto liability policies.
- c. Indemnification.
 - i. Each party agrees to protect, indemnify, and hold harmless the other party and their agents, employees, directors and affiliates from and against any and all damages, injuries, claims, liabilities and costs (including attorneys' fees), which may be suffered or incurred under this Agreement, as a result of a breach of this Agreement, a violation of law, statute or rule, or the negligent or intentional acts of the indemnifying party, its employees, agents, consultants,

or subcontractors. This provision will not in any way limit any other statutory, regulatory or common law defense and hold harmless rights to which either party may be entitled. Said indemnity is in addition to any other rights that the indemnified party may have against the indemnifying party and will survive the termination of this Agreement.

- d. **Vehicle Related Claims.** Operator shall be the primary contact for vehicle related claims and complaints relating to the Services for which Operator is liable. The Owner shall cause all such vehicle related claims and complaints received by the Owner to be referred immediately to Operator for consideration. All such vehicle related claims for damages that are within the deductible limits of Operator's insurance coverage and for which it is liable, will be processed by Operator. All such vehicle related claims for damages that are in excess of Operator's insurance deductible limits and for which it is liable, will be turned over to Operator's insurance carrier for consideration. All vehicle related claims paid by Operator, including, but not limited to deductible amounts, shall be treated as Operating Expenses. Nothing in this Section shall be construed to obligate either Party or its insurance carrier to pay a claim for which that Party or that Party's insurance carrier is not liable. In addition, nothing in this Section shall be construed to authorize a Party or its insurance carrier to settle a claim on behalf of the other Party. Nothing in this Section shall be construed to broaden Operator's obligations as otherwise set forth in this Agreement.
 - e. **Owner Settlement.** Operator understands from time to time the Owner may settle a guest's claim in consideration of customer relations that has not resulted from negligence or misconduct of Operator or Operator's employees. The Owner is solely responsible for the costs associated with the settlement of such customer relations claims for which Operator is not liable. Accordingly, the Owner will process and pay such claims separately.
7. **Confidentiality:** The parties agree to hold in confidence all materials, documents and information disclosed to it by any party pursuant to this Agreement, including, without limitation, information relating to its sales, customers, students, business, finances, products, practices and techniques ("Confidential Information"). Except as expressly provided herein, neither the recipient nor its agents, attorneys, consultants and affiliates (collectively "Representatives") will (1) use the disclosing party's Confidential Information other than for the purpose for which it was disclosed pursuant to this Agreement; or (2) disclose the disclosing party's Confidential Information to any party that is not a party to this Agreement, except (a) to its Representatives provided such Representatives: (i) have a business need to know such information; (ii) are bound to the same level of confidentiality set forth in this Agreement; and (iii) are located in the United States; and (b) to the extent required by law; provided that the disclosing party is notified of any such requirement with sufficient time (if possible) to seek a protective order or other modifications to the requirement. The recipient agrees to (i) implement appropriate administrative, physical and technical safeguards and internal controls to protect the confidentiality of the disclosing party's Confidential Information; (ii) allow the disclosing party the right to review such safeguards and internal controls; and (iii) provide immediate notice to the disclosing party of any unauthorized uses and disclosures of the disclosing party's Confidential Information. In the event the recipient accesses and/or receives the disclosing party's Confidential Information electronically, the recipient agrees to successfully remediate or, upon the disclosing party's prior written approval, provide compensating controls for those security or technical risks that are either identified in an available third-party SOC, ISO 27001 or CORL risk assessment, or are otherwise identified by the disclosing party (individually a "Security Risk" and collectively "Security Risks") at no additional cost or expense to the disclosing party. The aforementioned remediation and controls shall occur within thirty (30) days from the date the recipient is made aware of a Security Risk. The parties hereto may agree in writing to an alternate timeframe if the nature of the Security Risk warrants an alternate timeframe. In the event the recipient is unable to successfully remediate or, upon the disclosing party's written approval, make available compensating controls to the Security Risks, the disclosing party may terminate this engagement by written notice to the recipient, without penalty, financial or otherwise. Termination shall be effective as of the date set forth in the notice of termination. All Confidential Information shall be delivered to the disclosing party promptly after the termination of this Agreement upon the disclosing party's request provided; however, the parties may retain copies as necessary for purposes of meeting applicable professional standards and/or legal requirements. The obligations of this section shall not apply to: (i) information which is or becomes public, except through breach of this Agreement; (ii) information which is known, developed or becomes known independently from this Agreement; and (iii) information which is received from a third party which was not prohibited from disclosing such information. This section shall survive termination of this Agreement.
8. **Miscellaneous:**
- a. **Survival.** Any provision of this Agreement, which by its context or nature is intended to survive the Term or any other termination of this Agreement with or without fault prior to the expiration of the Term shall survive the expiration of the Term or any such other termination. Without limiting the generality of the foregoing, the provisions of this Agreement that the Parties hereto expressly agree and covenant to survive the expiration of the Term or the termination

of this Agreement for any reason whatsoever, with or without fault by either Party, prior to the expiration of the Term shall be (i) any and all obligations to provide an accounting from either Party to the other; (ii) any and all obligations to pay any and all sums of money that are due and owing as of the date thereof; and, (iii) any and all obligations by either Party to the other to defend, indemnify and hold harmless.

b. Notices.

If to Operator: Elevated Healthcare Hospitality, LLC
6720 W. 121st Street, Suite 200
Overland Park, KS 66212

If to Owner: Geisinger Medical Center
Attn: Hospitality Services
100 North Academy Avenue, MC 24-53
Danville, PA 17822-2453

AND FOR LEGAL NOTICES A COPY TO:
Centralized Contracting/Supply Chain Services
Geisinger System Services
100 North Academy Avenue, MC 32-20
Danville, PA 17822-3220
Email: supplychainservices@geisinger.edu

- c. Successors and Assigns. Neither this Agreement nor any portion of this Agreement may be assigned or delegated by any party without the prior written consent of the other parties unless: (i) otherwise allowed hereunder, or (ii) upon thirty (30) days prior written notice, assigned or delegated to a party controlled by, in control of, or under common control with the assigning party; provided such party is located in the United States. Any purported assignment or delegation in violation of this section is void. This Agreement binds and benefits the parties and their permitted successors and assigns.
- d. Governing Law; Venue; Jurisdiction. The laws of the Commonwealth of Pennsylvania (without giving effect to its conflicts of law principles) govern all matters arising out of or relating to this Agreement. The federal or state courts located in the Commonwealth of Pennsylvania shall have jurisdiction over all matters arising out of or relating to this Agreement.
- e. Force Majeure. If either Party to this Agreement is unable to perform its obligations under this Agreement as a result of either (i) weather; (ii) acts of God; (iii) strikes or other labor disputes; (iv) acts of terrorism or civil disturbance; (v) Operator delays, or (vi) pandemic or any other event or condition that occurs which is beyond the Party's control that has a significant adverse economic impact on a Party's ability to perform, then such non-performance in each such instance shall not be considered a breach of this Agreement.
- f. Independent Entities. None of the provisions of this Agreement shall be deemed or construed to create any relationship between the parties other than that of independent entities contracting with each other solely for the purpose of effecting the provisions of this Agreement. None of the parties have any express or implied rights nor authority to assume or create any obligation or responsibility on behalf of or in the name of the other party, except as may otherwise be set forth in this Agreement. In the event Operator's independent contractor status is determined to be misclassified, Operator and Operator's employees, agents and subcontractors performing Operator's duties and responsibilities set forth in this Agreement, shall, for himself, his heirs, executors, administrators, legal representatives and permitted assigns waive any and all potential claims to Owner employee benefits. Operator hereby represents and warrants that the performance of Operator's duties under this Agreement will not breach or be in conflict with any other agreement to which Operator or its employees, agents, or subcontractors who perform such duties are a party or are bound. Operator further represents and warrants that its services provided pursuant to this Agreement will not be affected or altered as a result of any relationship you have with a third party involved in the provision of health care services or equipment. Operator is responsible for paying any sums for income tax, unemployment insurance, social security, or any other withholding pursuant to any law or requirement of any governmental body relating to any compensation it receives pursuant to this Agreement. Operator agrees it is not entitled to and will not take any tax position that is inconsistent with being a service provider to Owner. In particular, Operator agrees not to claim any depreciation or amortization deduction, investment tax credit, or deduction for service payment as rent with respect to managed

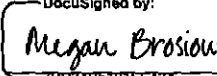
- property. Operator certifies that the cumulative amount paid to Operator by Owner and its affiliates pursuant to this document and any other instrument entered into between Operator and Owner or a Owner affiliate does not exceed 40% of Operator's gross annual revenue and will provide reasonable documentation evidencing the same to Owner upon request. Operator will promptly notify Owner if the foregoing certification becomes erroneous because of changed circumstances.
- g. Waiver. A delay or omission by a party to exercise any right under this Agreement shall not be construed to be a waiver of such right. No waiver by any party of a breach of this Agreement will be deemed a waiver of any subsequent breach.
- h. Severability. In the event any provision of this Agreement is rendered invalid, illegal or unenforceable, the remaining provisions of this Agreement shall remain in full force and effect. Further, the parties shall renegotiate and amend the Agreement to comply with the requirements of law. If the parties fail to reach such an amendment satisfying each of the parties within ninety (90) days' following a written request by one of the parties, then any party may terminate this Agreement upon thirty (30) days' written notice, without further obligation or penalty, financial or otherwise, to the other parties.
- i. Entire Agreement, Exhibits, Schedules, and Amendments. This Agreement and any exhibits, schedules or other attachments hereto (which are incorporated by reference herein and are part of this Agreement) contain the entire agreement of the Parties and supersede any and all other agreements, discussions or understandings concerning the subject matter. This Agreement may only be modified by a written instrument signed by all of the Parties. Unless the context clearly requires otherwise: (i) all article and section references in any exhibit, schedule or other attachment hereto refer to the foregoing corresponding articles and sections of this Agreement, and (ii) all capitalized terms in any exhibit, schedule or other attachment hereto shall have the meanings ascribed to them in this Agreement. The Recitals are hereby included herein as substantive provisions of this Agreement.
- j. Compensation/Payment Terms/Donation.
- o Fee. Owner will pay Operator for the Services rendered hereunder in accordance with the rates set forth in Schedule 1. Operator will hold the pricing for the term of the Agreement.
 - o Invoices. Owner will submit a purchase order to Operator for Services set forth herein. Operator will invoice Owner within five (5) calendar days of the last day of the month in which Services were provided. All invoices will include the location(s) and purchase order number. Invoices will be mailed to Owner at the address set forth in Section 8.b. of this Agreement or email to Stacy Fisher (srfisher2@geisinger.edu) and Susan Olszewskie (solszewskie@geisinger.edu).
 - o Payment. Payment will be: (i) made payable to Elevated Healthcare Hospitality, LLC; (ii) paid within forty-five (45) days of receipt of an undisputed invoice; and (iii) remitted to Operator's address set forth in Section 8.b of this Agreement.
- k. Certification Regarding Debarment. The parties certify, to the best of their knowledge and belief, after due inquiry using industry standards, that the parties and/or any of their principals: (i) are not presently debarred, suspended, proposed for debarment, or declared ineligible for the award of contracts by any federal agency; and (ii) have not been convicted of a criminal offense related to the provision of health care items or services. Industry standards shall include, but not be limited to, performing monthly exclusion checks on federal and state exclusion databases for its employees, agents and contractors performing its duties under this Agreement. Upon request, each party shall provide the other party documentation evidencing such completed exclusion checks and compliance with this Section. During the term of this Agreement, the parties shall provide immediate written notice to the other parties if any party learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances. In the event any party's certification is or becomes erroneous, the other party may terminate this Agreement immediately upon notice.
- l. Compliance. During the term of this Agreement, the parties agree to comply with any and all laws, rules, regulations, licensing requirements or standards that are now or hereafter promulgated by any local, state, federal governmental authority/agency, or accrediting/administrative body that governs or applies to their respective duties and obligations hereunder (the "Applicable Laws and Standards"). The Applicable Laws and Standards shall include, but are not limited to, state and federal privacy and information security laws related to the use and disclosure of health and

medical information, debt collection, the requirements of the Department of Health ("DOH"), The Joint Commission, the National Committee on Quality Assurance ("NCQA"), as applicable.


- m. Confidentiality of PHI. Operator acknowledges that Owner may create or access protected health information ("PHI") as defined in 45 CFR 160.103. Operator agrees to advise its employees, agents and/or subcontractors (collectively "personnel") that, should such personnel be incidentally exposed to or incidentally access PHI, such personnel must maintain the PHI in strictest confidence. This section shall survive termination of this Agreement.
- n. Owner Policies. Operator agrees to abide by all applicable Owner rules, policies and standards while performing Operator's duties hereunder including, but not limited to, the policies found at <https://www.geisinger.org/about-geisinger/Corporate/vendor-relations>, which are incorporated herein by reference. Notwithstanding other termination provisions contained herein, any failure by Operator to comply pursuant to this section may result in immediate termination of this Agreement by Owner, without penalty to Owner.
- o. Notification of Incidents. Each party agrees to promptly notify the other party after the discovery of any incidents, occurrences, claims, or other causes of action involving this Agreement that could negatively impact the other party in order to permit the timely and appropriate evaluation, determination of responsibility, and opportunity for mitigation. The parties agree to cooperate with each other as may be necessary to resolve such matters. Notwithstanding the above, none of the parties shall be required to provide the other party with copies of patient safety materials as defined in the Pennsylvania Patient Safety Act, to the extent that releasing the same would waive any legal privilege applicable to said materials. This section shall survive the termination of this Agreement.
- p. Release of Information. The provisions of this Agreement are confidential and protected from disclosure to a third party, other than its agents, attorneys, consultants and designees, unless disclosure is required by law, or said third party is bound to the same level of confidentiality set forth in this Agreement.
- q. Counterparts. This Agreement and any amendments thereto, if any, may be executed in any number of counterparts, each of which shall be deemed to be an original but all of which together shall constitute one and the same document. To facilitate execution of this Agreement and any amendments thereto, the Parties may execute and exchange by telephone facsimile copies of this Agreement and any amendments thereto and all such copies shall be deemed to be originals.
- r. No Effect Until Mutual Execution. Submission of this Agreement for examination or signature does not constitute an offer, reservation of or an option for the Services, and it is not effective as an agreement, license or otherwise until both Parties sign and exchange copies of this Agreement.

The undersigned represent that they are duly authorized to execute this Agreement on behalf of the party for whom they sign; and such party shall be bound by the terms of this Agreement.

Owner: Geisinger Medical Center
Geisinger Wyoming Valley Medical Center
Geisinger Lewistown Hospital
Geisinger Community Medical Center

DocuSigned by:

 Signature: _____
 Name Printed: Megan Brosious _____
 Title: Authorized Signer _____
 Date: 2/27/2024 | 11:40:26 PST _____

Operator: Elevated Healthcare Hospitality, LLC

DocuSigned by:

 Signature: _____
 Name Printed: Khaled Eltabaa _____
 Title: Vp _____
 Date: 2/27/2024 | 12:04:52 PST _____

APR 9 2024

EXHIBIT A
SERVICESPA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**THIS EXHIBIT A ATTACHED HERETO AND INCORPORATED HEREIN AND IS AN IMPORTANT PART OF THE AGREEMENT. ANY CONFLICTS OR INCONSISTENCIES BETWEEN THE AGREEMENT AND THIS EXHIBIT A SHALL BE CONSTRUED IN FAVOR OF THE AGREEMENT.**

- A. Description of the Service Area(s):** The Owner shall provide at the Owner for Operator's use, an area, adequate in size and configuration, at the front of each of the Facilities or elsewhere therein at a reasonably proximate location, from which to operate the Services. Operator shall provide the Services at the Facility entrances detailed in this Exhibit or as otherwise mutually agreed to by the Parties.
- B. Parking Areas and Spaces:** Each Facility for which Operator is providing valet services shall make available an adequate number of parking spaces for Operator's use for the operation of the valet parking services. Each Facility for which Operator is providing parking garage services shall make available an adequate parking garage facility.
- C. Description of the Services:** The "Services" to be provided by Operator are as follows.
- i. **Valet Services:** Operator agrees to provide prompt valet parking services to patrons at the Facility entrances detailed in Schedule I or as otherwise mutually agreed to by the Parties. All Operator employees are responsible for providing professional hospitality in an attentive, friendly and efficient manner to all Users. Valet Services include the following:
 - a. **Hospitality Service Coordinator:** Operator will assign an on-site Service Coordinator. The Hospitality Service Coordinator will act as a shift supervisor, communicate the daily action plan, daily activities and Facility events to all employees working the shift; create a favorable first and last impression for patients and visitors; and address patient and visitor concerns.
 - b. **Hospitality Service Associate:** Responsible for parking and retrieving valet vehicles in a prompt yet safe manner to and from the parking areas and securing vehicle keys at all times. Pleasantly greet all arriving and departing patients and visitors, assist patients and visitors with packages, wheelchairs and other assistive devices, provide directions to Owner services.
 - c. **Cashier:** Cashier will, as needed, collect and reconcile Parking Revenue.
 - d. Operator will provide all equipment and software necessary to provide electronic valet parking at Operator's expense, including all data fees and credit card processing fees.
 - ii. **Shuttle Services:** Operator agrees to provide dedicated shuttle drivers to perform shuttle services in accordance with the operating procedures attached hereto and incorporated herein as Exhibit B to the Agreement ("Shuttle Services").
 - iii. **Garage Management Services.** Operator agrees to provide parking garage management services to patrons at the Facility parking garages detailed in Schedule I or as otherwise mutually agreed to by the Parties. Garage Services including the following:
 - a. **Lot Monitor.** Lot Monitor will, as needed: (i) collect and reconcile revenue and parking reports, (ii) monitor parking lots, and (iii) uphold sites management teams parking policy and procedures.
 - iv. **Hospitality Manager:** Operator will designate a Hospitality Manager as a point of contact for each locations/hospital(s) for Owner management in order to coordinate and schedule the Services.
 - v. **General Manager:** Operator will designate a General Manager as a point of contact for Owner management in order to coordinate and schedule the Services.
 - vi. **Claims Processing & Resolution:** In accordance with Section 6, Operator shall process, resolve and settle all vehicle-related claims within Operator's deductible for which it is liable. All claims in excess of the deductible and for which it is liable shall be processed by Operator's insurance carrier.
 - vii. **Security Services:** Operator's scope of service does not include security services. At no time or under any circumstances shall Operator provide security services on behalf of the Owner.
 - viii. **Scope of Services:** At any time during the Term of this Agreement, the Parties may, by mutual written agreement, amend the scope of the Services. If such modification causes an increase or decrease in labor or operating expenses, then the Parties will negotiate an equitable adjustment to the financial provisions of this Agreement.

- D. Hours of Operation:** The Services shall be provided as set forth for each Facility on Schedule I or as otherwise mutually agreed to by the Parties. Valet, garage or shuttle services performed on the following holidays: New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day; will be billed at a Holiday Per labor Hour Rate, which will be at 1.5 times the regular billable hourly rate.
- E. Operating Expenses:** Operator will be responsible for the costs and expenses incurred by Operator on behalf of the Owner in the course of providing the Services ("Operating Expenses"). Operating Expenses include but are not limited to the following costs and expenses:
- i. Wages, salaries, and incentive compensation for Operator's employees for services performed on behalf of the Owner.
 - ii. Payroll taxes and employee benefits which include health and life insurance programs, vacation, sick leave, a 401K program and worker's compensation insurance.
 - iii. Payroll Processing.
 - iv. Operator's cost to process, resolve, and/or settle claims which occurred during the Term of this Agreement.
 - v. Telecommunications.
 - vi. The purchase, maintenance and repair, and replacement of uniforms.
 - vii. Licenses, permits, and all statutory, regulatory, or other governmental fees associated with providing the Services.
 - viii. Insurance costs.
 - ix. Tickets, signs, printed materials, office supplies, postage, and other expenses associated with the operation of the Services on behalf of the Owner.
 - x. Support Services Expense for support services provided by Operator's district office for recruiting, training, accounting, and auditing.
 - xi. Costs associated with hiring employees to provide the Services.
 - xii. Other expenses as mutually agreed upon in writing between Owner and Operator.
- E. Operator Service Fees:** As compensation for the Services provided, Operator shall receive the following fees:
- i. Per Labor Hour Fee Owner shall pay Operator the per labor hour rates ("Per Labor Hour Rates") for each Facility as set forth on Schedule I. In addition, hours requested by the Owner for special occasions shall be invoiced at the Per Labor Hour Rates set forth for special events on Schedule I.
 - ii. Annual Increase: Commencing on ~~June 1~~ April 1 following the first full calendar year of the Term, and annually each ~~June 1st~~ April 1st thereafter, the ~~Fixed Fee~~ and the Per Labor Hour Rates shall each be increased by the amounts listed in Schedule I.
- G. Employee Standards and Uniforms:**
- i. All Operator employees are required to complete annual Owner education/training courses, and be registered in the Owner's non-employee database. Additionally, each employee must have the customer service skills necessary to perform all job duties. Owner requires all Operator employees have uniforms that must be worn during specified work shifts, including an Owner-issued photo ID badge.
 - ii. Operator shall be responsible for the purchase, maintenance, replacement, and repair of uniforms for Operator's employees providing the Services. Uniform-related expenses shall be considered an Operating Expense. Should Owner require a uniform outside of Operator's uniform program, the Owner shall be responsible for the purchase, maintenance, replacement, and repair of the required uniforms for Operator's employees providing the Services. In addition, Owner acknowledges that an inventory of the required uniform must be maintained at each Facility in order to accommodate supplemental staffing necessary for large events and functions at the Facility. Owner required uniform-related expenses shall not be considered an Operating Expense.
- H. Records and Accounting:** Owner and Operator shall keep full and accurate books and records relating to Operating Expenses, and shall have the right, upon reasonable notice, to inspect the records of the other Party with respect to matters relating to the Agreement.

- i. Additional Staffing: In the event additional staffing is necessary for a "special event", Owner will be invoiced in arrears for such staffing at rate of \$32.00 per Hospitality Service Associate (valet) hour and \$49.00 per Shuttle Driver hour. Operator shall submit to the Owner an invoice As outlined in the Agreement. Any objections by the Owner to the invoice shall be submitted to Operator within ten (10) days following receipt. This is not applicable if additional staffing was needed at a regular site during regular operations due to a site specific challenge/upcoming construction hardships.
- ii. Late Payments: Any payment(s) received more than fifteen (15) days after the due date will be considered past due; and the Owner shall pay Operator interest at the rate of one-and-a-half percent (1.5%) per month on the unpaid balance from the original due date until paid in full.

I. Certificates of Insurance:

Any certificates of insurance for insurance required to be carried hereunder by Operator for each Facility shall name the Operator as certificate holder, and shall name the Owner of such Facility as an additional insured. Any certificates of insurance for insurance required to be carried hereunder by Owner for each Facility shall name the Owner of such Facility as certificate holder, and shall name the Operator as an additional insured.

**EXHIBIT B
SHUTTLE SERVICES RIDER**

THIS EXHIBIT B IS ATTACHED HERETO AND INCORPORATED HEREIN TO AND IS AN IMPORTANT PART OF THE AGREEMENT. ANY CONFLICTS OR INCONSISTENCIES BETWEEN THE AGREEMENT AND THIS EXHIBIT B SHALL BE CONSTRUED IN FAVOR OF THE AGREEMENT.

A. **Shuttle Services:** Operator shall provide trained and appropriately licensed shuttle drivers for the purpose of transporting patients, visitors and employees to and from various points inside of the Shuttle Facilities. Operator shall provide the patients and visitors with a first-class experience that is prompt and provides for a positive first and last impression. Shuttle drivers shall be trained to answer common questions about the Facilities and to assist with directions and to assist visitors with packages, wheelchairs and other assistive devices. Shuttle Services include:

- i. Keeping shuttle vehicle maintenance logs and ensuring that required routine maintenance and service is communicated to the Owner according to the recommended schedule.
- ii. Arranging for shuttle vehicle repairs necessitated by accident or mechanical failure.
- iii. Cleaning the shuttle vehicle as needed.
- v. Maintaining applicable driver permits or licensing requirements.

B. **Shuttle Vehicles:** Operator shall provide the vehicle(s) used to provide the Shuttle Services. Operator will maintain at least one back-up shuttle vehicle. Shuttles will be equipped with any required communication device(s), and any legally and/or regulatory-required safety equipment. At no time shall Operator operate any vehicle that is not in compliance with federal, state, or local licensing or regulatory requirements, if any.

Each vehicle should be heated and air-conditioned for passenger comfort and capable of transporting up to 14 passengers. The shuttles must be less than five (5) years old with an operational communication device that meets current DOT regulations. A shuttle wrap with Owner-specific branding will be visible on the exterior of all shuttles. Owner will be responsible for application and removal of the shuttle wraps and any potential damages other than normal wear and tear caused by the process. All vehicles must be compliant with state inspections and DOT regulations, and all vehicles must be equipped with a GPS system or other equivalent tracking system, all of which is the responsibility of the Operator.

C. **Operating Expenses:** Operator shall be responsible for the costs and expenses incurred to provide the Shuttle Services including but not limited to insurance, vehicle lease or purchase payments, substitute vehicles, routine maintenance and service(s), supplies, safety equipment, repairs, claims, and shuttle vehicle cleaning. Such costs are considered Operating Expenses, as defined under Exhibit A of the Agreement. Fuel will be invoiced at cost and paid by Owner. In the event the Agreement or Shuttle Services are terminated or expire for any reason prior to the end of a Shuttle lease agreement, Owner shall reimburse Operator for the lease cancellation and any return costs.

D. **Insurance:** Operator shall include any and all vehicles used to provide the Shuttle Services under its general liability and personal property insurance policies.

DATE OF DEPOSIT

APR 9 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

2024

Position	Hospital Name	Location of Operation	Hourly Rate
Hospitality Manager	Geisinger Medical Center (GMC)		\$ 37.00
Hospitality Service Coordinator	Geisinger Medical Center (GMC)	Bush Entrance	\$ 19.00
Hospitality Service Associate	Geisinger Medical Center (GMC)	Bush Entrance	\$ 17.14
Cashier	Geisinger Medical Center (GMC)	Bush Entrance	\$ 17.14
Hospitality Service Associate 2	Geisinger Medical Center (GMC)	Hospital For Advanced Medicine (HFAM)	\$ 17.14
Hospitality Service Associate	Geisinger Shamokin Area Community Hospital (GSACH)	Main Entrance	\$ 17.64
Hospitality Manager	Geisinger Lewistown Hospital (GLH)		\$ 34.00
Hospitality Service Associate	Geisinger Lewistown Hospital (GLH)	Main Entrance	\$ 17.64
Hospitality Manager	Geisinger Community Medical Center (GCMC)		\$ 29.00
Hospitality Service Coordinator	Geisinger Community Medical Center (GCMC)	Main Entrance	\$ 19.00
Hospitality Service Associate	Geisinger Community Medical Center (GCMC)	Main Entrance	\$ 17.14
Lot Monitor	Geisinger Community Medical Center (GCMC)	Parking Garage	\$ 19.00
Shuttle Driver (Non-CDL)	Geisinger Community Medical Center (GCMC)	Multiple - Shuttle	\$ 39.00
General Manager	Geisinger Wyoming Valley Medical Center (GWV)		\$ 45.00
Hospitality Service Coordinator	Geisinger Wyoming Valley Medical Center (GWV)	Main/West Entrance	\$ 19.00
Hospitality Service Associate	Geisinger Wyoming Valley Medical Center (GWV)	Main/West Entrance	\$ 17.14
Hospitality Service Associate 2	Geisinger Wyoming Valley Medical Center (GWV)	Valley Medical Building (VMB)	\$ 17.14
Hospitality Service Associate 3	Geisinger Wyoming Valley Medical Center (GWV)	Cancer Center	\$ 17.14
Hospitality Service Associate 4	Geisinger Wyoming Valley Medical Center (GWV)	Heart Hospital	\$ 17.14
Shuttle Driver (Non-CDL)	Geisinger Wyoming Valley Medical Center (GWV)	Multiple - Shuttle	\$ 39.00

2025

Position	Hospital Name	Location of Operation	Hourly Rate
Hospitality Manager	Geisinger Medical Center (GMC)		\$ 38.11
Hospitality Service Coordinator	Geisinger Medical Center (GMC)	Bush Entrance	\$ 20.00
Hospitality Service Associate	Geisinger Medical Center (GMC)	Bush Entrance	\$ 18.14
Cashier	Geisinger Medical Center (GMC)	Bush Entrance	\$ 18.14
Hospitality Service Associate 2	Geisinger Medical Center (GMC)	Hospital For Advanced Medicine (HFAM)	\$ 18.14
Hospitality Service Associate	Geisinger Shamokin Area Community Hospital (GSACH)	Main Entrance	\$ 18.64
Hospitality Manager	Geisinger Lewistown Hospital (GLH)		\$ 34.00
Hospitality Service Associate	Geisinger Lewistown Hospital (GLH)	Main Entrance	\$ 18.64
Hospitality Manager	Geisinger Community Medical Center (GCMC)		\$ 29.87
Hospitality Service Coordinator	Geisinger Community Medical Center (GCMC)	Main Entrance	\$ 20.00
Hospitality Service Associate	Geisinger Community Medical Center (GCMC)	Main Entrance	\$ 18.14
Lot Monitor	Geisinger Community Medical Center (GCMC)	Parking Garage	\$ 20.00
Shuttle Driver (Non-CDL)	Geisinger Community Medical Center (GCMC)	Multiple - Shuttle	\$ 40.00
General Manager	Geisinger Wyoming Valley Medical Center (GWV)		\$ 46.35
Hospitality Service Coordinator	Geisinger Wyoming Valley Medical Center (GWV)	Main/West Entrance	\$ 20.00
Hospitality Service Associate	Geisinger Wyoming Valley Medical Center (GWV)	Main/West Entrance	\$ 18.14
Hospitality Service Associate 2	Geisinger Wyoming Valley Medical Center (GWV)	Valley Medical Building (VMB)	\$ 18.14
Hospitality Service Associate 3	Geisinger Wyoming Valley Medical Center (GWV)	Cancer Center	\$ 18.14
Hospitality Service Associate 4	Geisinger Wyoming Valley Medical Center (GWV)	Heart Hospital	\$ 18.14
Shuttle Driver (Non-CDL)	Geisinger Wyoming Valley Medical Center (GWV)	Multiple - Shuttle	\$ 40.00

2026

Position	Hospital Name	Location of Operation	Hourly Rate
Hospitality Manager	Geisinger Medical Center (GMC)		\$ 39.25
Hospitality Service Coordinator	Geisinger Medical Center (GMC)	Bush Entrance	\$ 21.00
Hospitality Service Associate	Geisinger Medical Center (GMC)	Bush Entrance	\$ 19.14
Cashier	Geisinger Medical Center (GMC)	Bush Entrance	\$ 19.14
Hospitality Service Associate 2	Geisinger Medical Center (GMC)	Hospital For Advanced Medicine (HFAM)	\$ 19.14
Hospitality Service Associate	Geisinger Shamokin Area Community Hospital (GSACH)	Main Entrance	\$ 19.64
Hospitality Manager	Geisinger Lewistown Hospital (GLH)		\$ 36.01
Hospitality Service Associate	Geisinger Lewistown Hospital (GLH)	Main Entrance	\$ 19.64
Hospitality Manager	Geisinger Community Medical Center (GCMC)		\$ 30.77
Hospitality Service Coordinator	Geisinger Community Medical Center (GCMC)	Main Entrance	\$ 21.00
Hospitality Service Associate	Geisinger Community Medical Center (GCMC)	Main Entrance	\$ 19.14
Lot Monitor	Geisinger Community Medical Center (GCMC)	Parking Garage	\$ 21.00
Shuttle Driver (Non-CDL)	Geisinger Community Medical Center (GCMC)	Multiple - Shuttle	\$ 41.00
General Manager	Geisinger Wyoming Valley Medical Center (GWV)		\$ 47.74
Hospitality Service Coordinator	Geisinger Wyoming Valley Medical Center (GWV)	Main/West Entrance	\$ 21.00
Hospitality Service Associate	Geisinger Wyoming Valley Medical Center (GWV)	Main/West Entrance	\$ 19.14
Hospitality Service Associate 2	Geisinger Wyoming Valley Medical Center (GWV)	Valley Medical Building (VMB)	\$ 19.14
Hospitality Service Associate 3	Geisinger Wyoming Valley Medical Center (GWV)	Cancer Center	\$ 19.14
Hospitality Service Associate 4	Geisinger Wyoming Valley Medical Center (GWV)	Heart Hospital	\$ 19.14
Shuttle Driver (Non-CDL)	Geisinger Wyoming Valley Medical Center (GWV)	Multiple - Shuttle	\$ 41.00

SCHEDULE 1

THIS SCHEDULE 1 IS ATTACHED TO AND IS AN IMPORTANT PART OF THE AGREEMENT. ANY CONFLICTS OR INCONSISTENCIES BETWEEN THE AGREEMENT OR ANY EXHIBIT AND THIS SCHEDULE 1 SHALL BE CONSTRUED IN FAVOR OF THIS SCHEDULE 1.

Name of the Service	Hours/Days of Operation	Hospital Name	Location of Operation
Valet Parking	Mon.-Fri. 5:30AM-7:00PM; Sat & Sun 8:00AM-7:00PM	Geisinger Medical Center (GMC)	Bush Entrance
Valet Parking	Mon.-Fri. 7:00AM-4:30PM	Geisinger Medical Center (GMC)	Hospital For Advanced Medicine (HFAM)
Valet Parking	Mon.-Fri. 7:00AM-4:00PM	Geisinger Shamokin Area Community Hospital (GSACH)	Main Entrance
Valet Parking	Mon.-Fri. 7:00AM-3:30PM	Geisinger Lewistown Hospital (GLH)	Main Entrance
Valet Parking	Mon.-Fri. 7:00AM-5:00PM	Geisinger Community Medical Center (GCMC)	Main Entrance
Garage Attendant	Mon.-Fri. 5:00AM-5:00PM	Geisinger Community Medical Center (GCMC)	Parking Garage
Shuttle	Mon.-Fri. 5:00AM-12:00AM	Geisinger Community Medical Center (GCMC)	Multiple - Shuttle
Valet Parking	Mon.-Fri. 7:00AM-5:00PM	Geisinger Wyoming Valley Medical Center (GWV)	Main/West Entrance
Valet Parking	Mon.-Fri. 7:00AM-5:00PM	Geisinger Wyoming Valley Medical Center (GWV)	Medical Office Building (MOB)
Valet Parking	Mon.-Fri. 7:00AM-5:00PM	Geisinger Wyoming Valley Medical Center (GWV)	Cancer Center
Valet Parking	Mon.-Fri. 6:30AM-5:00PM	Geisinger Wyoming Valley Medical Center (GWV)	Heart Hospital
Shuttle	Mon.-Fri. 4:30AM-12:00AM	Geisinger Wyoming Valley Medical Center (GWV)	Multiple - Shuttle

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PENNSYLVANIA PUBLIC UTILITY COM
400 NORTH ST
HARRISBURG PA 17120
P. SILVER S. BLUE I. INS
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Agency: PUC

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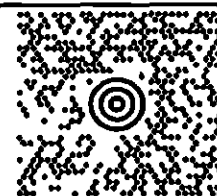


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CMPC
717-705-1952

RACHEL HERMRECK
ELEVATED HEALTHCARE HOSPITALIT
6720 WEST 121ST STREET
LEAWOOD KS 66209
1 LBS 1 OF 1

SHIP TO:
ROSEMARY CHIAVETTA, SEC
PENNSYLVANIA PUBLIC UTILITY COMMISS
COMMONWEALTH KEYSTONE BLDG
400 NORTH STREET
HARRISBURG PA 17120

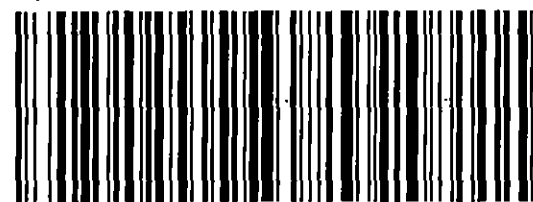


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Reference #1: PUC Letter

