



5251 Westheimer Road, Suite 1000,
Houston, Texas 77056

M-2024-3045246

April 25, 2024

DATE OF DEPOSIT

APR 25 2024

VIA FEDEX

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: 2023 Retail Electricity Choice Activity Report (52 Pa. Code § 54.201)
Just Energy Solutions Inc.

Dear Madam:

Transmitted herewith on behalf of Just Energy Solutions Inc. ("Just Energy"), License Docket No. ~~A-110117~~, is the company's annual 2023 electric choice activity report. **Due to the proprietary information contained herein, Just Energy requests the filing to be treated as confidential. The information in these documents, if made publicly available, would likely cause substantial injury to the competitive position of Just Energy.** Accordingly, we respectfully request that the attached unredacted document be treated as confidential and afforded all of the protections against public disclosure available for such information, as provided by law. We also request to be advised if there are any requests for copies of the proprietary information.

Should you have any questions or need additional information, please contact me by telephone at 713-297-4518 or via electronic mail Regulatory_Administration@justenergy.com.

Respectfully submitted,

Sunil Kumar T
Sr. Regulatory Affairs Specialist

Enclosure: Confidential and Redacted Report Copies

cc: **Chuck Covage**
PA PUC, Bureau of Technical Utility Services



Form 4. Pennsylvania Retail Electricity Choice Activity Report: Electric Generation Supplier (EGS) Survey
Reported on a Statewide Basis: Residential
EGS Name: Just Energy Solutions Inc.
Reporting Period Date: 01/01/2023 to 12/31/2023

Data from EGS	Residential Totals	
1. Total Number of Customer Accounts Served §54.203 (a)(4)(i)		
2. Number of Customer Accounts- Flat Rate* §54.203 (a)(4)(ii)		
3. Number of Customer Accounts- Seasonal Rates* §54.203 (a)(4)(iii) <small>Seasonal rates differ in summer/non-summer.</small>		
4. Number of Customer Accounts- Time of Use Rates* §54.203 (a)(4)(iv) <small>A retail customer account that is charged a rate that changes at different times of the day or night, or at different times during a 24 hour period or 7 day period but not as frequently as each hour to reflect the costs of serving the customer during different time periods.</small>		
5. Number of Customer Accounts-Hybrid Rate Schedule* §54.203 (a)(4)(v) <small>Includes any pricing arrangement which incorporates hourly rates and block rates.</small>		
6. Number of Customer Accounts-Other Categories* <small>(Do not include Customers in #2-5 or #8.) Please Specify.</small>		
7a. Number of Customer Accounts in #2-6 on 1 year fixed term contract §54.203 (a)(4)(vi)		
7b. Number of Customer Accounts in #2-6 on 2 year fixed term contract		
7c. Number of Customer Accounts in #2-6 on 3 year fixed term contract		
8. Number of Customer Accounts- Hourly/Real Time Rates* §54.203 (a)(4)(ix) <small>Includes any pricing arrangement based on hourly or daily energy prices. Example: LMP based rate or rate based on prior-day announced price.</small>		
9a. Number of Customer Accounts-Mandatory Curtailable §54.203 (a)(4)(viii)		
9b. Number of Customer Accounts-Voluntary Curtailable §54.203 (a)(4)(ix)		
10. Number of Customer Accounts- Green Power §54.203 (a)(4)(vii) <small>Defined as electric supply that has been promoted as having greater than required renewable content & exceeds existing minimum renewable content requirements for retail power. Products offered to customer when customer requests specialized service.</small>		
11. Number of Customer Accounts-Supplier Billing §54.203 (a)(4)(x) <small>Includes all customers who are not billed by the utility for the supplier's services. Includes customers billed by a billing service other than the utility.</small>		
12. Number of Customer Accounts- Auto Payment §54.203 (a)(4)(x) <small>Includes customers indicated in #11 who are billed automatically on credit cards or other automatic payment arrangement. (i.e. bank transfer)</small>		
13. Number of Customer Accounts- Budget Billing §54.203 (a)(4)(x)		

* Do Not Include A Customer Under More Than 1 Rate Schedule in #2-6 & 8.

Note: Items # 7a,b,c- Number of fixed term customer accounts by length of the original primary contract, specifying length in number of years.

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PA PUBLIC UTILITY COMMISSION
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Form 5. Pennsylvania Retail Electricity Choice Activity Report: Electric Generation Supplier (EGS) Survey
Reported on a Statewide Basis: Small, Medium & Large Non-Residential Classifications

EGS Name: Just Energy Solutions Inc.

Reporting Period Date: 01/01/2023 to 12/31/2023

Data from EGS: Confidential

	<i>Small</i>	<i>Medium</i>	<i>Large</i>	<i>Total</i>
	<i>Non-Residential</i>	<i>Non-Residential</i>	<i>Non-Residential</i>	
1. Total Number of Customer Accounts Served §54.203 (a)(4)(i)				
2. Number of Customer Accounts- Flat Rate* §54.203 (a)(4)(ii)				
3. Number of Customer Accounts- Seasonal Rates* §54.203 (a)(4)(iii)				
Seasonal rates differ in summer/non-summer.				
4. Number of Customer Accounts- Time of Use Rates* §54.203 (a)(4)(iv)				
A retail customer account that is charged a rate that changes at different times of the day or night, or at different times during a 24 hour period or 7 day period but not as frequently as each hour to reflect the costs of serving the customer during different time periods.				
5. Number of Customer Accounts-Hybrid Rate Schedule* §54.203 (a)(4)(v)				
Includes any pricing arrangement which incorporates hourly rates and block rates.				
6. Number of Customer Accounts-Other Categories*				
(Do not include Customers in #2-5 or #8.) Please Specify:				
7a. Number of Customer Accounts in #2-6 on 1 year fixed term contract				
7b. Number of Customer Accounts in #2-6 on 2 year fixed term contract				
7c. Number of Customer Accounts in #2-6 on 3 year fixed term contract				
8. Number of Customer Accounts- Hourly/Real Time Rates* §54.203 (a)(4)(vi)				
Includes any pricing arrangement based on hourly or daily energy prices. Example: LMP based rate or rate based on prior-day announced price.				
9a. Number of Customer Accounts-Mandatory Curtailable §54.203 (a)(4)(viii)				
9b. Number of Customer Accounts-Voluntary Curtailable §54.203 (a)(4)(ix)				
10. Number of Customer Accounts- Green Power §54.203 (a)(4)(vii)				
Defined as electric supply that has been promoted as having greater than required renewable content & exceeds existing minimum renewable content requirements for retail power. Products offered to customer when customer requests specialized service.				
11. Number of Customer Accounts-Supplier Billing §54.203 (a)(4)(x)				
Includes all customers who are not billed by the utility for the supplier's services. Includes customers billed by a billing service other than the utility.				
12. Number of Customer Accounts- Auto Payment §54.203 (a)(4)(xi)				
Includes customers indicated in #11 who are billed automatically on credit cards or other automatic payment arrangement. (i.e. bank transfer)				
13. Number of Customer Accounts- Budget Billing §54.203 (a)(4)(xii)				

* Do Not Include A Customer Under More Than 1 Rate Schedule in #2-6 & 8.

Note: Items # 7a,b,c-- Number of fixed term customer accounts by length of the original primary contract, specifying length in number of years.

Form 5 Attachment
Classification Definitions

Classifications	Criteria for Inclusion in Classification
Small Non-Residential	0 to 120,450 kWh annual usage (25 kW * %55 load factor * 8760 hours in the year)
Medium Non-Residential	120,451 to 2,409,000 kWh annual usage (600kW * 55%load factor * 8760 hours in the year)
Large Non-Residential	2,409,001 kWh annual usage and greater

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PA PUBLIC UTILITY COMMISSION
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Pennsylvania Public Utility Commission: Electric Generation Supplier (EGS) Survey

Number of Customer Accounts: Fixed & Variable Rates

Reported on a Statewide Basis: Residential Accounts

EGS Name: Just Energy Solutions Inc.

Reporting Year: 01/01/2023 to 12/31/2023

Please report the following data elements for the billing cycles that most closely comport to the calendar months below.

EGS Customer Account Type	January				Februa				March			
	New ¹	Legacy ²	Exited ³	Total	New ¹	Legacy ²	Exited ³	Total	New ¹	Legacy ²	Exited ³	To
Total Number of Customer Accounts Served												
Number of Customer Accounts- Fixed Rate**												
Number of Customer Accounts- Variable Rates***												

****Fixed Rate - An all-inclusive per kWh price that will remain the same for at least three billing cycles or the term of the contract, whichever is longer.**

*****Variable Rate - An all-inclusive per kWh price that can change, by the hour, day, month, etc. according to the terms and conditions in the supplier's disclosure statement.**

¹Customers added to this account type since the previous month. This includes new customers to this EGS and existing customers that may have switched between fixed ar

²Customers of this EGS remaining in the current account type since the previous month

³Customers who have left the service of the EGS or who have left this account type since the previous month

Surveys may be submitted via email or mail

Submit the completed survey to:

Mr. Charles Covage
 Utility Energy & Conservation Analyst
 Technical Utility Services
 PA Public Utility Commission
 P.O. Box 3265
 Harrisburg, PA 17105-3265

