

COMPLAINANT LATE-FILED EXHIBIT 4

C-2023-3042726

RCUD PUC SEC BUR
MAY 20 2024 AM 10:47



PPL Electric Utilities

We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit pplelectric.com.

[Copy] Page 1
Meter Account

Table with 2 columns: Due Date, Amount Due. Values: 4/11/23, \$504.77

Billing Details on Back

Service to: JUDITH TAPTICH, 669 WHITE HALL RD, DANVILLE, PA 17821

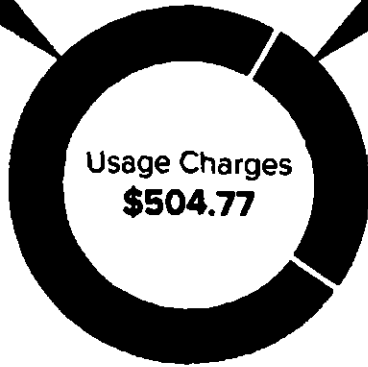
DATE OF DEPOSIT

APR 22 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Supply \$372.90

Delivery \$131.87



PPL Electric Utilities Effective Date 5/3/19

PPL Electric Utilities Price to Compare \$0.14612 Use this price when comparing supplier offers.

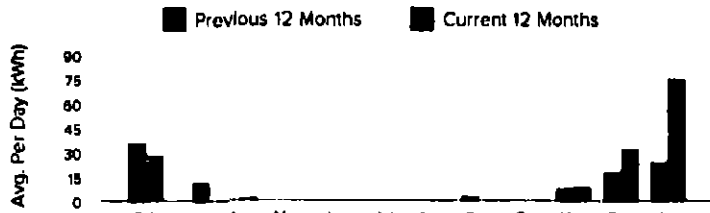
Net Metering Summary table with rows for kWh Delivered, kWh Received, kWh Net, Previous Banked Balance, Added to Bank, New Banked Balance.

Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number:
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

Usage Summary



For usage and billing details, visit us online at pplelectric.com

January

Table with 3 columns: Electricity Usage (kWh), Avg. Temperature, Avg. Daily Cost. Values for 2022 and 2023.

Questions/concerns? Contact us by 4/11/23

1-800-342-5775
Visit pplelectric.com for hours of operation.

Correspondence to: PPL Customer Service, 827 Hausman Road, Allentown, PA 18104-9392



PPL Electric Utilities

Sign back of bill stub to enroll in auto bill pay.

Table with 3 columns: Account Number, Due Date, Amount Due. Values: [redacted], 4/11/23, \$504.77

Amount Enclosed:

Grid of boxes for amount enclosed.

AB 02 001270 08453 H 6 A



JUDITH TAPTICH, 669 WHITE HALL RD, DANVILLE, PA 17821-7995

Please make check payable to: PPL ELECTRIC UTILITIES, 2 NORTH 9TH STREET CPC-GENNI, ALLENTOWN, PA 18101-1175



1 8400005047740000504771 5654056028

WANT TO SAVE?

Clean or replace furnace and air filters at least every 3 months. Dirty filters block air flow.

kWh Delivered (to Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
[REDACTED]	Jan 19	32459	2605
	Dec 16	29854	
Total Delivered: 2605			

kWh Received (from Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
[REDACTED]	Jan 19	26535	53
	Dec 16	26482	
Total Received: 53			
Days Billed: 34 Avg. kWh/Day: 75 Net (Delivered - Received): 2552			

Previous Bank	Added	Deducted	New Bank Balance
0	0	0	0
			Total


Date Range	Annual Total Usage	Avg Monthly
Feb 2022 - Jan 2023	4991 kWh	416 kWh

Next meter reading on or about: Apr 19, 2023.
 State taxes this bill: About \$4.89. PA Gross Receipts Tax: About \$29.78.

Billing Summary

Previous Balance	\$27.16
Payment Received Jan 18, 2023 - Thank You!	-\$27.16
Balance as of Mar 21, 2023	\$0.00
Total Supply Charges	\$372.90
Total Delivery Charges	\$131.87
Amount Due By 4/11/23	\$504.77
Account Balance	\$504.77

Delivery Details

 PPL Electric Utilities	Distribution Charges	
	Residential Rate: RS for Dec 16 - Jan 19	
	Customer Charge	15.99
	2,552 kWh at 4.634¢ per kWh	118.26
	Tax Cut and Jobs Act Credit at -8.23%	-8.58
	System Improvement Charge at 5.00%	6.28
PA Tax Adj Surcharge at -0.0612%	-0.08	
Total Delivery Charges	\$131.87	

Understanding Your Bill

- Act 129 Compliance Rider** - Monthly charge to recover costs for energy efficiency and conservation programs approved by the PUC.
- Customer Charge** - The basic service charge to partially cover costs for billing, meter reading, equipment and service line maintenance. If you select a new supplier, the name, address and telephone number for both your distribution and supplier company will appear on your bill.
- Distribution Charge (Delivery)** - Part of the basic service charges on every customer's bill for delivering electricity from the electric distribution company to your home or business. The distribution charge is regulated by the Public Utility Commission. This charge will vary according to how much electricity you use.
- Generation Charge (Supply)** - Part of the basic service charges on every customer's bill for producing electricity. Generation service is competitively priced and is not regulated by the Public Utility Commission. This charge depends on the contract between the customer and the supplier.
- Kilowatt-hour (kWh)** - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour. A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour.
- kWh Delivered** - The amount of electricity we delivered to you for your use.
- kWh Received** - The amount of electricity you returned to the grid.
- kWh Net:** kWh Delivered - kWh Received
- Storm Damage Expense Rider** - Monthly charge to recover certain costs to make repairs after major storms.
- System Improvement Charge** - Monthly charge to recover costs for improving, repairing and replacing equipment that delivers electricity to your home or business.
- Smart Meter Rider** - Monthly charge to recover costs associated with the smart meter programs approved by the PUC.

Enroll in Automatic Bill Pay

Enroll in Automatic Bill Pay (ABP) and your monthly electric payment will be automatically deducted from your bank checking account. To enroll, sign and date this form and return your check payment (voided check not required). Money orders, cashier and foreign checks do not qualify for enrollment.

I authorize PPL Electric Utilities to automatically deduct from the checking account as shown on my enclosed check, all future payments for the PPL Electric Utility bill account number listed on this payment stub. I will notify PPL Electric Utilities if I decide to cancel this authorization.

To enroll in automatic bill payment, _____ Date _____
 Checking Account holder sign here

Note: To enroll a savings account in automatic bill pay visit ppllectric.com/autopay.

\$504.77

COMPLAINANT LATE-FILED EXHIBIT 5

**RCVD PUC SEC BUR
MAY 20 2024 AM 10:47**



We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit pplelectric.com.

Service to:
JUDITH TAPTICH
669 WHITE HALL RD
DANVILLE, PA 17821

DATE OF DEPOSIT

APR 22 2024

Due Date	Amount Due
4/12/23	\$899.47

Billing Details on Back

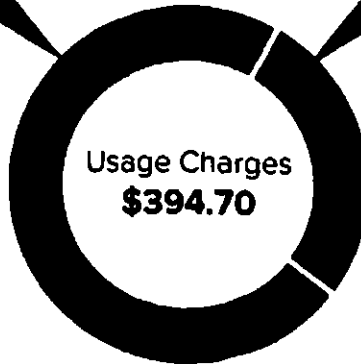
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU
Usage from Jan 19 - Feb 16

Supply	\$289.47	\$105.23	Delivery
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PPL Electric Utilities
1-800-342-5775
Effective Date 5/3/19

PPL Electric Utilities

PPL Electric Utilities Price to Compare
\$0.14612 Use this price when comparing supplier offers.



Net Metering Summary

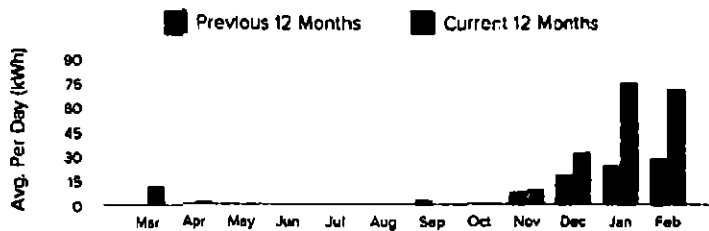
kWh Delivered (to Customer)	2085
kWh Received (from Customer)	104
kWh Net for this bill	1981
Previous Banked Balance	0
Added to Bank	0
New Banked Balance	0
You are being billed for this kWh	1981

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: [REDACTED]
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

Consider making a monthly pledge to Operation HELP to assist those in need to heat their homes.

Usage Summary



For usage and billing details, visit us online at pplelectric.com

February

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost	
+151%	+11°	+571%	
788	24°	\$2.10	\$14.10
1981	35°	2022	2023
2022	2023	2022	2023

Questions/concerns? Contact us by 4/12/23

1-800-342-5775
Visit pplelectric.com for hours of operation.

Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392

Account Number	Due Date	Amount Due
[REDACTED]	4/12/23	\$899.47

Amount Enclosed:



AV 02 022966 09733H 76 A**5DGT



JUDITH TAPTICH
669 WHITE HALL RD
DANVILLE, PA 17821-7995

Please make check payable to: PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET CPC-GENNI
ALLENTOWN, PA 18101-1175



WANT TO SAVE?

Clean or replace furnace and air filters at least every 3 months. Dirty filters block air flow.

kWh Delivered (to Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
[REDACTED]	Feb 16	34544	2085
[REDACTED]	Jan 19	32459	
			Total Delivered: 2085

kWh Received (from Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
[REDACTED]	Feb 16	26639	104
[REDACTED]	Jan 19	26535	
			Total Received: 104

Days Billed: 28 Avg. kWh/Day: 71 Net (Delivered - Received): 1981

Previous Bank	Added	Deducted	New Bank Balance
0	0	0	0
			Total

Date Range	Annual Total Usage	Avg Monthly
Mar 2022 - Feb 2023	6184 kWh	515 kWh


Next meter reading on or about: Apr 19, 2023.

State taxes this bill: About \$8.72. PA Gross Receipts Tax: About \$53.06.

Billing Summary

Previous Balance	\$504.77
Balance as of Mar 22, 2023	\$504.77
Total Supply Charges	\$289.47
Total Delivery Charges	\$105.23
Amount Due By 4/12/23	\$899.47
Account Balance	\$899.47

Delivery Details

 PPL Electric Utilities	Distribution Charges	
	Residential Rate: RS for Jan 19 - Feb 16	15.98
	Customer Charge	91.29
	1,981 kWh at 4.608¢ per kWh	91.29
	Tax Cut and Jobs Act Credit at -8.23%	-6.92
	System Improvement Charge at 5.00%	5.02
	PA Tax Adj Surcharge at -0.134%	-0.14
Total Delivery Charges	\$105.23	

Understanding Your Bill

- Act 129 Compliance Rider** - Monthly charge to recover costs for energy efficiency and conservation programs approved by the PUC.
- Customer Charge** - The basic service charge to partially cover costs for billing, meter reading, equipment and service line maintenance. If you select a new supplier, the name, address and telephone number for both your distribution and supplier company will appear on your bill.
- Distribution Charge (Delivery)** - Part of the basic service charges on every customer's bill for delivering electricity from the electric distribution company to your home or business. The distribution charge is regulated by the Public Utility Commission. This charge will vary according to how much electricity you use.
- Generation Charge (Supply)** - Part of the basic service charges on every customer's bill for producing electricity. Generation service is competitively priced and is not regulated by the Public Utility Commission. This charge depends on the contract between the customer and the supplier.
- Kilowatt-hour (kWh)** - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour. A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour.
- kWh Delivered** - The amount of electricity we delivered to you for your use.
- kWh Received** - The amount of electricity you returned to the grid.
- kWh Net:** kWh Delivered - kWh Received
- Storm Damage Expense Rider** - Monthly charge to recover certain costs to make repairs after major storms.
- System Improvement Charge** - Monthly charge to recover costs for improving, repairing and replacing equipment that delivers electricity to your home or business.
- Smart Meter Rider** - Monthly charge to recover costs associated with the smart meter programs approved by the PUC.
- State Tax Adjustment Surcharge** - Monthly charge or credit to reflect changes in various state taxes. The surcharge may vary by bill component.

COMPLAINANT LATE-FILED EXHIBIT 6

**RCVD PUC SEC BUR
MAY 20 2024 AM 10:47**



PPL Electric Utilities

We deliver.

1-800-342-5775
For hours of operation and to pay/manage your account, visit pplelectric.com.

Due Date	Amount Due
4/17/23	\$1,243.43

Billing Details on Back

Service to:
JUDITH TAPTICH
669 WHITE HALL RD
DANVILLE, PA 17821

Supply **\$250.74**

PPL Electric Utilities
1-800-342-5775

Effective Date
5/3/19

PPL Electric Utilities Price to Compare
\$0.14612

Use this price when comparing supplier offers.

Usage from Feb 16 - Mar 15

Usage Charges
\$343.96

Delivery **\$93.22**

PPL Electric Utilities

Net Metering Summary

kWh Delivered (to Customer)	1854
kWh Received (from Customer)	138
kWh Net for this bill	1716
Previous Banked Balance	0
Added to Bank	0
New Banked Balance	0

You are being billed for this kWh 1716

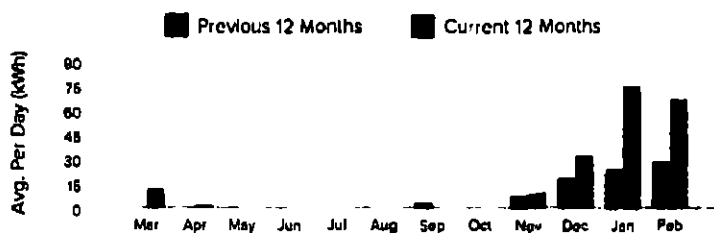
SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: [REDACTED]
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at pplelectric.com/rates

WANT TO SAVE?

Clean or replace furnace and air filters at least every 3 months. Dirty filters block air flow.

Usage Summary



For usage and billing details, visit us online at pplelectric.com

February

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost	
+369%	+12°		
788 (2022)	24° (2022)	\$2.10 (2022)	\$12.74 (2023)
1716 (2023)	36° (2023)		

Questions/concerns? Contact us by 4/17/23

1-800-342-5775
Visit pplelectric.com for hours of operation.

Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392



Account Number	Due Date	Amount Due
[REDACTED]	4/17/23	\$1,243.43

Amount Enclosed:

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JUDITH TAPTICH
669 WHITE HALL RD
DANVILLE, PA 17821-7995

Please make check payable to: PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET CPC-GENN1
ALLENTOWN, PA 18101-1175



kWh Delivered (to Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
[REDACTED]	Mar 15	36398	1854
	Feb 16	34544	
Total Delivered: 1854			

kWh Received (from Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
[REDACTED]	Mar 15	26777	138
	Feb 16	26639	
Total Received: 138			
Days Billed: 55 Avg. kWh/Day: 67 Net (Delivered - Received): 1716			

Previous Bank	Added	Deducted	New Bank Balance
0	0	0	0
Total			

Date Range	Annual Total Usage	Avg Monthly
Apr 2022 - Mar 2023	7900 kWh	658 kWh

Next meter reading on or about: Apr 19, 2023.

State taxes this bill: About \$12.06. PA Gross Receipts Tax: About \$73.36.

Billing Summary


Previous Balance	\$899.47
Balance as of Mar 24, 2023	\$899.47
Total Supply Charges	\$250.74
Total Delivery Charges	\$93.22

Amount Due By 4/17/23

\$1,243.43

Account Balance \$1,243.43

Delivery Details

 <p>PPL Electric Utilities</p>	Distribution Charges	
	Residential Rate: RS for Feb 18 - Mar 15	
	Customer Charge	15.98
	1,716 kWh at 4.608¢ per kWh	79.07
	Tax Cut and Jobs Act Credit at -8.23%	-6.15
	System Improvement Charge at 5.00%	4.45
	PA Tax Adj Surcharge at -0.134%	-0.13
Total Delivery Charges	\$93.22	

Understanding Your Bill

Act 129 Compliance Rider - Monthly charge to recover costs for energy efficiency and conservation programs approved by the PUC.

Customer Charge - The basic service charge to partially cover costs for billing, meter reading, equipment and service line maintenance. If you select a new supplier, the name, address and telephone number for both your distribution and supplier company will appear on your bill.

Distribution Charge (Delivery) - Part of the basic service charges on every customer's bill for delivering electricity from the electric distribution company to your home or business. The distribution charge is regulated by the Public Utility Commission. This charge will vary according to how much electricity you use.

Generation Charge (Supply) - Part of the basic service charges on every customer's bill for producing electricity. Generation service is competitively priced and is not regulated by the Public Utility Commission. This charge depends on the contract between the customer and the supplier.

Kilowatt-hour (kWh) - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour. A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour.

kWh Delivered - The amount of electricity we delivered to you for your use.

kWh Received - The amount of electricity you returned to the grid.

kWh Net: kWh Delivered - kWh Received

Storm Damage Expense Rider - Monthly charge to recover certain costs to make repairs after major storms.

System Improvement Charge - Monthly charge to recover costs for improving, repairing and replacing equipment that delivers electricity to your home or business.

Smart Meter Rider - Monthly charge to recover costs associated with the smart meter programs approved by the PUC.

State Tax Adjustment Surcharge - Monthly charge or credit to reflect changes in various state taxes. The surcharge may vary by bill component.

\$343.96

COMPLAINANT LATE-FILED EXHIBIT 7

**RCVD PUC SEC BUR
MAY 20 2024 AM 10:47**



PPL Electric Utilities

We deliver.

1-800-342-5775
For hours of operation and to
pay/manage your account, visit
ppl.electric.com.

[Copy] Meter Account Page 1

Table with Due Date (4/26/23) and Amount Due (\$899.47)

Billing Details on Back

Service to:
JUDITH TAPTICH
669 WHITE HALL RD
DANVILLE, PA 17821

Corrected Bill

Usage from Jan 19 - Feb 16

Donut chart showing Usage Charges \$394.70, Supply \$289.47, and Delivery \$105.23. Includes PPL Electric Utilities contact info and Net Metering Summary table.

PPL Electric Utilities Price to Compare
\$0.14612 Use this price when comparing
supplier offers.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number:
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppl.electric.com/rates

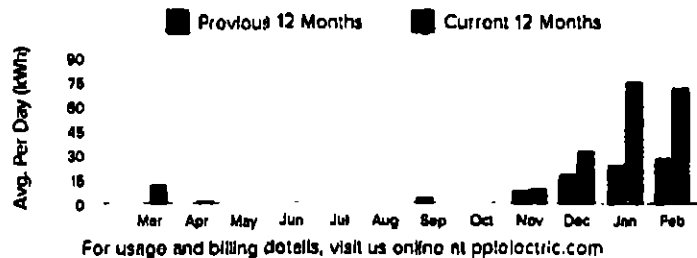
Net Metering Summary

Table with Net Metering Summary: kWh Delivered (to Customer) 2085, kWh Received (from Customer) 104, kWh Net for this bill 1981, Previous Banked Balance 0, Added to Bank 0, New Banked Balance 0.

WANT TO SAVE?

To save, turn off exhaust fans within 20
minutes of finishing cooking or bathing.

Usage Summary



February

Table with Electricity Usage (kWh), Avg. Temperature, and Avg. Daily Cost for February 2022 and 2023.

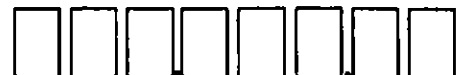
Questions/concerns? Contact us by 4/26/23

1-800-342-5775
Visit ppl.electric.com for hours of operation.

Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9382

Table with Account Number, Due Date (4/26/23), and Amount Due (\$899.47)

Amount Enclosed:



JUDITH TAPTICH
669 WHITE HALL RD
DANVILLE, PA 17821-7895

Please make check payable to: PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET CPC-GENN1
ALLENTOWN, PA 18101-1175

1 2000008994700000899471 5654056028

kWh Delivered (to Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
[REDACTED]	Feb 16	34544	2085
	Jan 19	32459	
Total Delivered: 2085			

kWh Received (from Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
[REDACTED]	Feb 16	26639	104
	Jan 19	26535	
Total Received: 104			

Days Billed: 28 Avg. kWh/Day: 71 Net (Delivered - Received): 1981

Previous Bank	Added	Deducted	New Bank Balance
0	0	0	Total

Date Range	Annual Total Usage	Avg Monthly
Mar 2022 - Feb 2023	6184 kWh	515 kWh

Next meter reading on or about: Apr 19, 2023.
 State taxes this bill: About \$8.72. PA Gross Receipts Tax: About \$53.06.

Billing Summary

Previous Balance	\$1,243.43
Balance as of Apr 5, 2023	\$504.77
Total Supply Charges	\$289.47
Total Delivery Charges	\$105.23

Amount Due By 4/26/23 \$899.47

Account Balance \$899.47

Delivery Details



Distribution Charges	
Residential Rate: RS for Jan 19 - Feb 16	
Customer Charge	15.98
1,981 kWh at 4.608¢ per kWh	91.29
Tax Cut and Jobs Act Credit at -8.23%	-6.92
System Improvement Charge at 5.00%	5.02
PA Tax Adj Surcharge at -0.134%	-0.14
Total Delivery Charges	\$105.23

Understanding Your Bill

- Act 129 Compliance Rider** - Monthly charge to recover costs for energy efficiency and conservation programs approved by the PUC.
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- kWh Net:** kWh Delivered - kWh Received
- Storm Damage Expense Rider** - Monthly charge to recover certain costs to make repairs after major storms.
- System Improvement Charge** - Monthly charge to recover costs for improving, repairing and replacing equipment that delivers electricity to your home or business.
- Smart Meter Rider** - Monthly charge to recover costs associated with the smart meter programs approved by the PUC.
- State Tax Adjustment Surcharge** - Monthly charge or credit to reflect changes in various state taxes. The surcharge may vary by bill component.

\$394.70

COMPLAINANT LATE-FILED EXHIBIT 8

**RCVD PUC SEC BUR
MAY 20 2024 AM 10:47**



PPL Electric Utilities

We deliver.

1-800-342-5775
For hours of operation and to
pay/manage your account, visit
ppllectric.com.

Meter [REDACTED] Account [REDACTED]

Due Date	Amount Due
5/1/23	\$1,287.26

Billing Details on Back

Service to:

JUDITH TAPTICH
669 WHITE HALL RD
DANVILLE, PA 17821

Supply	\$284.21	Usage from Feb 16 - Mar 20	\$103.58	Delivery
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PPL Electric Utilities
1-800-342-5775

Effective Date
5/3/19

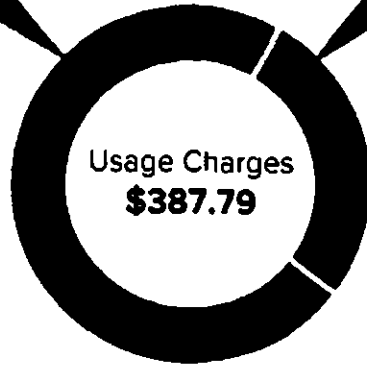
PPL Electric Utilities

PPL Electric Utilities Price to Compare

\$0.14612 Use this price when comparing
supplier offers.

SHOP FOR ELECTRICITY

Visit PAPowerSwitch.com or www.oca.state.pa.us
If you're shopping, know your contract expiration date.
Account Number: [REDACTED]
The price to compare is updated June 1st and December 1st.
Rate: RS. View schedule at ppllectric.com/rates



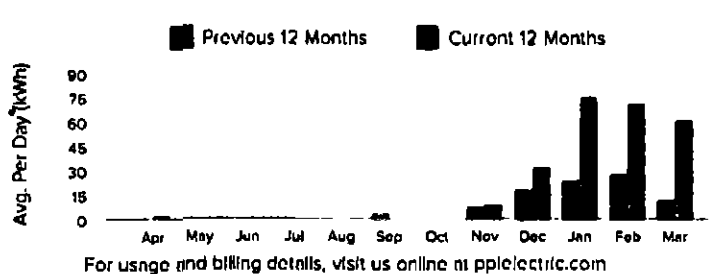
Net Metering Summary

kWh Delivered (to Customer)	2146
kWh Received (from Customer)	201
kWh Net for this bill	1945
Previous Banked Balance	0
Added to Bank	0
New Banked Balance	0
You are being billed for this kWh	1945

WANT TO SAVE?

To save, turn off exhaust fans within 20 minutes of finishing cooking or bathing.

Usage Summary



March

Electricity Usage (kWh)	Avg. Temperature	Avg. Daily Cost	
+412%	-1°	+477%	
380	38°	\$2.10	\$12.12
1945	37°		
2022	2022	2022	2023

Questions/concerns? Contact us by 5/1/23

1-800-342-5775
Visit ppllectric.com for hours of operation.

Correspondence to:
PPL Customer Service
827 Hausman Road
Allentown, PA 18104-9392



PPL Electric Utilities

Account Number	Due Date	Amount Due
[REDACTED]	5/1/23	\$1,287.26

Amount Enclosed:

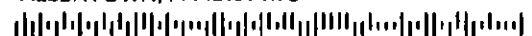
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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AV 02 024387 31331H 79 A**SDGT



JUDITH TAPTICH
669 WHITE HALL RD
DANVILLE, PA 17821-7995

Please make check payable to: PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET CPC-GENN1
ALLENTOWN, PA 18101-1175



1 0300012872630001287261 5654056028

kWh Delivered (to Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
[REDACTED]	Mar 20	36690	2146
	Feb 16	34544	
			Total Delivered: 2146

kWh Received (from Customer)			
Meter Number	Reading Dates	Meter Reading	Kilowatt-Hours
[REDACTED]	Mar 20	26840	201
	Feb 16	26639	
			Total Received: 201

Days Billed: 32 Avg. kWh/Day: 61 Net (Delivered - Received): 1945

Previous Bank	Added	Deducted	New Bank Balance
0	0	0	0
Total			

Date Range	Annual Total Usage	Avg Monthly
Apr 2022 - Mar 2023	7749 kWh	646 kWh

Next meter reading on or about: Apr 19, 2023.
 State taxes this bill: About \$12.48. PA Gross Receipts Tax: About \$75.94.

Billing Summary


Previous Balance	\$899.47
Balance as of Apr 6, 2023	\$899.47
Total Supply Charges	\$284.21
Total Delivery Charges	\$103.58

Amount Due By 5/1/23

\$1,287.26

Account Balance \$1,287.26

Delivery Details

 PPL Electric Utilities	Distribution Charges	
	Residential Rate: R5 for Feb 16 - Mar 20	15.98
	Customer Charge	89.62
	1,945 kWh at 4.608¢ per kWh	89.62
	Tax Cut and Jobs Act Credit at -8.23%	-6.82
	System Improvement Charge at 5.00%	4.94
	PA Tax Adj Surcharge at -0.134%	-0.14
Total Delivery Charges	\$103.58	

Understanding Your Bill

- Act 129 Compliance Rider** - Monthly charge to recover costs for energy efficiency and conservation programs approved by the PUC.
- Customer Charge** - The basic service charge to partially cover costs for billing, meter reading, equipment and service line maintenance. If you select a new supplier, the name, address and telephone number for both your distribution and supplier company will appear on your bill.
- Distribution Charge (Delivery)** - Part of the basic service charges on every customer's bill for delivering electricity from the electric distribution company to your home or business. The distribution charge is regulated by the Public Utility Commission. This charge will vary according to how much electricity you use.
- Generation Charge (Supply)** - Part of the basic service charges on every customer's bill for producing electricity. Generation service is competitively priced and is not regulated by the Public Utility Commission. This charge depends on the contract between the customer and the supplier.
- Kilowatt-hour (kWh)** - The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour. A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour.
- kWh Delivered** - The amount of electricity we delivered to you for your use.
- kWh Received** - The amount of electricity you returned to the grid.
- kWh Net: kWh Delivered - kWh Received**
- Storm Damage Expense Rider** - Monthly charge to recover certain costs to make repairs after major storms.
- System Improvement Charge** - Monthly charge to recover costs for improving, repairing and replacing equipment that delivers electricity to your home or business.
- Smart Meter Rider** - Monthly charge to recover costs associated with the smart meter programs approved by the PUC.
- State Tax Adjustment Surcharge** - Monthly charge or credit to reflect changes in various state taxes. The surcharge may vary by bill component.

COMPLAINANT LATE-FILED EXHIBIT 9

**RCVD PUC SEC BUR
MAY 20 2024 AM 10:47**

PPL Electric Utilities
827 Hausman Road Allentown, PA 18104-9392
Tel 800 342.5775 (800.DIAL.PPL) Fax 484.634.3484
ppl electric.com



AB 01 000535 85349 H 2 A



JUDITH TAPTICH
669 WHITE HALL RD
DANVILLE PA 17821

May 18, 2023

Bill Account No: [REDACTED]

Service Address:
669 WHITE HALL RD
DANVILLE PA 17821-7995

Dear Customer:

You will soon be receiving a check in the amount of \$84.01 from us for excess generation produced by your renewable generation system. This amount is based upon meter readings for the period from May 19, 2022 to May 18, 2023 during which your system generated 575 kilowatt hours (kWh) more than you used during this period.

For customers with renewable generation systems, there are several events which prompt a reimbursement for excess generation produced. These events include our annual reconciliation in May, a rate change, a switch to service with an alternate generation supplier, a change of supplier, a return to Provider of Last Resort (POLR) service, or a request to stop service.

Please note that the reimbursement period above differs from the typical January through December income tax period. As a result, the reimbursement amount for calendar year tax purposes will likely differ from the amount of the check sent to you at this time.

We appreciate the opportunity to serve you. If you have any questions, please contact us at RenewableEnergyApplications@pplweb.com or 1-800-342-5775.

Sincerely,

PPL Electric Utilities

000535 1/1

000535 1/1

COMPLAINANT LATE-FILED EXHIBIT 10

RCVD PUC SEC BUR
MAY 20 2024 AM 10:48

PPL Electric Utilities
827 Hausman Road
Allentown, PA 18104-9392
Tel. 800.342.5775 Fax 484.634.3484
www.pplelectric.com



JUDITH TAPTICH
669 WHITE HALL RD
DANVILLE, PA 17821

DATE OF DEPOSIT

March 30, 2023

APR 22 2024

Bill Account Number: [REDACTED]

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dear Judith Taptich:

On 03/30/2023, you contacted us to discuss the following issues:

- Billed amount(s)

We've included some helpful information below to help you understand these issues better.

Billed Amounts:

To meet customer expectations and comply with state regulations, we strive to send customers monthly billing statements, in which the bill periods typically range in length from 26 to 35 days.

There are several factors that contribute to the amount of the bill, such as length of bill period, energy use, and price per kWh.

To help address your concern, we reviewed the following:

- Since our call ended before we could confirm your satisfaction, we prepared this letter to provide you with details regarding this issue.

Based on our research and review, the amount of the bill is correct.

We hope you found this report helpful.

Your account balance is \$1,243.43. This amount will become past due on 04/18/2023. If you currently have a payment plan, please make payments as per the terms of the agreement.

You can make payments online at www.pplelectric.com, take them to a bill payment center, mail payments to PPL Electric Utilities, PO Box 25239, Lehigh Valley, PA 18002-5239, or pay over the phone by calling 1-800-DIAL-PPL (1-800-342-5775).

If you cannot pay the bill in full or as agreed, please contact us at 1-800-DIAL-PPL (1-800-342-5775) for a payment arrangement.

Sincerely,
PPL Electric Utilities

COMPLAINANT LATE-FILED EXHIBIT 11

**RCVD PUC SEC BUR
MAY 20 2024 AM 10:48**

PPL Electric Utilities
827 Hausman Road
Allentown, PA 18104-9392
Tel. 800.342.5775 Fax 484.634.3484
www.pplelectric.com



JUDITH TAPTICH
669 WHITE HALL RD
DANVILLE, PA 17821

April 5, 2023

Bill Account Number: [REDACTED]

Dear Judith Taptich:

On 04/05/2023, you contacted us to discuss the following issues:

- Billed amount(s)

We've included some helpful information below to help you understand these issues better.

Billed Amounts:

To meet customer expectations and comply with state regulations, we strive to send customers monthly billing statements, in which the bill periods typically range in length from 26 to 35 days.

There are several factors that contribute to the amount of the bill, such as length of bill period, energy use, and price per kWh.

To help address your concern, we reviewed the following:

- The bills were based on actual meter readings, meaning the bills were not estimated.
- We encouraged you to go to our website at pplelectric.com to view and monitor your electricity consumption.
- We compared the current energy use to historical usage data at this location
- We offered to test the accuracy of the electric meter at the property. We charge \$35 for this service. You declined our offer. If you should reconsider, please call us at 1-800-DIAL PPL (1-800-342-5775).

Based on our research and review, the amount of the bill is correct.

We hope you found this report helpful.

Your account balance is \$504.77. This amount will become past due on 04/21/2023. If you currently have a payment plan, please make payments as per the terms of the agreement.

You can make payments online at www.pplelectric.com, take them to a bill payment center, mail payments to PPL Electric Utilities, PO Box 25239, Lehigh Valley, PA 18002-5239, or pay over the phone by calling 1-800-DIAL-PPL (1-800-342-5775).

If you cannot pay the bill in full or as agreed, please contact us at 1-800-DIAL-PPL (1-800-342-5775) for a payment arrangement.

**Sincerely,
PPL Electric Utilities**