

5. REQUESTED RELIEF

How do you want your complaint to be resolved?

Explain what you want the PUC to order the utility or company to do. If you need additional space, use the space provided on Page 9. Please indicate the number of the question that you are answering.

I have already filed relief plan. The reason for this communication is a request for expedited hearing. I am dealing with a land restotation concerning Japanese Knotweed a very invasive weed which is spreading all over my land . This is a result of Am. Water replacing a sewer line on my property. The reason for this expedited request is that the weed is spreading aggressively every day. I must hire someone to remove the soil very soon before the knotweed establishes itself and makes matters much worse. I am asking someone from the PUC to contact me as soon as possible to provide me with some guidance on how to proceed as the spreading of this weed will cause much more damage to my property. TY for your attention to this matter. Richard McDonald 570-687-4782.

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. PROTECTION FROM ABUSE (PFA)/DOMESTIC VIOLENCE

Has a court granted you a PFA order or any other order which provides clear evidence of domestic violence against you that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Has a court granted a PFA order or any other order for your personal safety or welfare?

Yes If your answer is "yes," attach a copy of the current PFA order to this Formal Complaint form. *Due to the confidential nature of the PFA, you cannot eFile your Formal Complaint. You will need to print out this form and mail it to the Secretary of the Commission.*

No

Note: You **MUST** answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

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