

**Ashton, Arlene**

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**From:** Scott, Khadijah:(PECO) <Khadijah.Scott@exeloncorp.com>  
**Sent:** Monday, April 1, 2024 9:22 AM  
**To:** Ashton, Arlene; McNeal, Pamela  
**Cc:** arts1educp@yahoo.com; Begley, Michael C:(PECO)  
**Subject:** RE: [EXTERNAL]FW: [External] C2023-3041672 LINDA MEADE PECO

Good morning Your Honor,

PECO does object to a continuance of this matter. On November 30, 2023, during the initial Formal Complaint hearing, PECO offered the Complainant a 24 month payment agreement with waiver of late payment charges in the amount of \$3706.30. The matter was continued as PECO offered to have high bill field visit scheduled. A field visit took place on December 8, 2023. PECO also offered to have someone assist the Complainant with CAP. On December 1, 2023, someone from our CAP department contacted the Complainant.

On December 8, 2023, a prehearing Order was issued in this matter and sent to both parties advising them of the hearing date of February 5, 2024 at 10:00 a.m. On January 24, 2024, I emailed the Complainant in an effort to settle prior to the February 5, 2024, hearing date. The email was delivered. On January 24, 2024, my administrative assistant, Amy Botak, emailed exhibits to the Complainant's attention, again referencing a hearing date of February 5, 2024 at 10:00 a.m. before Your Honor. That email was not returned. On February 5, 2024, at 10:00 a.m. PECO was prepared to proceed and the Complainant failed to appear. The Complainant has not provided any support for the reopening of the record nearly two months after the scheduled hearing date. If the Complainant wishes to discuss concerns regarding her account, PECO is available to do so. However, it objects to the rescheduling of this matter as the Complainant has not provided "good cause" in support of her request.

Thank you,  
Khadijah

*Working Remotely*  
**Khadijah Scott, Esquire**  
**Assistant General Counsel**  
*(she/her/hers)*  
PECO, an Exelon Company  
2301 Market Street, 23<sup>rd</sup> floor  
Philadelphia, PA 19103  
(267) 533-1830 (work phone)  
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**From:** Ashton, Arlene  
**Sent:** Friday, March 29, 2024 11:38 AM  
**To:** [arts1educp@yahoo.com](mailto:arts1educp@yahoo.com); [sckhadijah.scott@exeloncorp.com](mailto:sckhadijah.scott@exeloncorp.com)

Cc: McNeal, Pamela <[pmcneal@pa.gov](mailto:pmcneal@pa.gov)>  
Subject: RE: [External] C2023-3041672 LINDA MEADE PECO

Ms. Meade and Attorney Scott,

My legal assistant forwarded Ms. Meade's email shown below to me.

In her email, Ms. Meade requests a "continuance" of her case.

In fairness, no decision may be made on the request until PECO has been given a reasonable opportunity to respond to the request.

Attorney Scott, please provide PECO's response to Ms. Meade's request to me and Ms. Meade via reply email at your earliest opportunity.

Please note that I will be unavailable to respond to email after 1:00 pm today.

Thank you.

ALJ Ashton

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**From:** McNeal, Pamela <[pmcneal@pa.gov](mailto:pmcneal@pa.gov)>  
**Sent:** Friday, March 29, 2024 9:14 AM  
**To:** Ashton, Arlene <[aashton@pa.gov](mailto:aashton@pa.gov)>  
**Subject:** FW: [External] C2023-3041672 LINDA MEADE PECO

GM,

Please see email.

Thank you.

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**From:** linda meade <[arts1educp@yahoo.com](mailto:arts1educp@yahoo.com)>  
**Sent:** Friday, March 29, 2024 8:57 AM  
**To:** McNeal, Pamela <[pmcneal@pa.gov](mailto:pmcneal@pa.gov)>; Scott Khadijah:(PECO) <[khadijah.scott@exeloncorp.com](mailto:khadijah.scott@exeloncorp.com)>  
**Subject:** [External] C2023-3041672 LINDA MEADE PECO

**ATTENTION:** *This email message is from an external sender. Do not open links or attachments from unknown senders. To report suspicious email, use the Report Phishing button in Outlook.*

Hello,

I would like to request a continuance of my case; I utilize my email via my phone. I've been checking my phone specifically the time frame the Honorable Judge Arlene Ashton said she would get back to PECO and myself. In checking my email there were no new emails from PUC.

I found out recently the hearing date was on 2-5-24 from PECO customer service line, when calling concerning my USEF grant. and the shut off notice preparation dated 2-1-24 by PECO.

PECO has serviced me with another shut off notice to be done on EASTER Monday. PECO is demanding \$1,889,00, by 4-1-24, but from talking to the customer service at PECO they have listed \$18,000.

I do not get my social security check on 4-1-24, My social security is date is the 3rd of each month. Please grant a continuance for the case and can you send via postal mail as well if granted a continuance.

PUC was not the only email missed in my feed. Verizon actually reset my Network this week due to numerous email loses. I am trying to use my lap top email, my keyboard does not have a light, it is difficult to see keys. Until I can afford another, I will just struggle with this one, more reliable than my phone.

I had applied for UESF but was sent to apply for Li heap whether I was eligible or not. Then CRISIS an UESF would consider me for a help, and I completed both.

Linda Meade  
7575035215

Income (paystub, or child support receipt)

Letter from Employer

Resource verification (vehicle registration/title/insurance, bank statement)

School Attendance

Other LiKear

**PLEASE TAKE YOUR  
ORIGINAL DOCUMENTS  
WITH YOU!**

Linda L. Meade

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