

**INFORMAL COMPLAINT DECISION  
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Tauheed Davenport  
4002 Gideon Rd  
Chester PA 19015

Date: 5/21/2024

V.

BCS: 3968512

Acct. No: 7187767000

PECO Energy

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**DECISION ON INFORMAL COMPLAINT BY THE PUBLIC UTILITY COMMISSION (PUC):**

**STATEMENT OF COMPLAINT:**

We received your informal complaint on 3/19/2024. In the complaint, you state that you have tried to apply for CAP but are being told that you need to resubmit your application and documentation as the Company doesn't have anything for you. You requested assistance with getting your CAP application processed.

**INVESTIGATION BY STAFF OF THE PUBLIC UTILITY COMMISSION FOUND THAT:**

1. PUC records show that you filed BCS 3950296 about assistance with your CAP enrollment. This case was closed on 2/15/2024 after you were informed to submit a completed CAP application.
2. The Company reported that they have no record of receiving a CAP application with proof of income.
3. Your account balance is \$17,788.14. This does not include any payments made or bills issued after 5/20/2024.

**BASED ON THESE FINDINGS, WE CONCLUDE THAT:**

1. You will need to provide a completed CAP application with all required documentation.
2. Your account balance is correct.

**THEREFORE, IT IS DECIDED THAT:**

This informal complaint is dismissed.

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If you have questions about the terms of this decision or how to appeal this decision, please call us at 1-800-692-7380.

Heather Troutman  
Investigator