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PECO Energy Company
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June 28, 2024

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

**Re: PECO Energy Company's 2019-2028 Universal Service and Energy
Conservation Plan
Docket Nos. M-2018-3005795**

Dear Secretary Chiavetta:

In accordance with the Commission's June 16, 2022 Order issued in the above-captioned docket (the "Order"), PECO Energy Company ("PECO" or the "Company") hereby submits data regarding in program arrears payment arrangements for CAP customers, which are available under the following circumstances:

- Upon CAP reenrollment if off of CAP for more than 12 months;
- Upon receipt of a LIHEAP Crisis Grant;
- For accounts identified as PFA (Protection from Abuse);
- As part of a budget billing settlement¹; or
- As part of a reduced restoration agreement (but only if one or fewer broken payment arrangements).²

As noted in the Order, PECO's Customer Information and Management System ("CIMS") does not track the specific reasons for establishing a payment arrangement; however, the Company will continue to work to identify opportunities to enhance tracking and analysis of this data. To identify data regarding CAP customer payment arrangements, the Company performed an analysis of CIMS customer account activity that occurred within

¹ PECO notes that as per the terms of its CAP Percentage of Income Payment Program (PIPP), CAP customers are no longer eligible to participate in budget billing.

² See June 16 Order at 48-55.

approximately 30 days of establishment of a payment arrangement. Based on this analysis, PECO inferred the following:

Payment Arrangements issued to PECO CAP Customers in 2023:

<u>Reason Description</u>	<u>Count</u>
- Upon CAP reenrollment if off of CAP for more than 12 months	95
- Upon receipt of a LIHEAP Cash Grant	770
- Upon receipt of a LIHEAP Crisis Grant	1,268
- For accounts identified as PFA	15
- As part of a budget billing settlement	880
- As part of a reduced restoration agreement	3,374
- Other*	4,726
Total	11,128
<i>*Other includes, but is not limited to, receiving a PUC agreement, Pennsylvania Homeowner Assistance Fund (PAHAF) grants, and Emergency Rental Assistance Program (ERAP) grants</i>	

This information will be discussed at the Company's next Universal Service Advisory Committee meeting.

Should you have any questions regarding this filing, please do not hesitate to contact me at 276.533.1775.

Very truly yours,



Caroline S. Choi

Enclosure

cc: Joseph Magee, jmagee@pa.gov
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**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

PECO ENERGY COMPANY’S 2019-2024 :
UNIVERSAL SERVICE AND ENERGY : **Docket No. M-2018-3005795**
CONSERVATION PLAN :

CERTIFICATE OF SERVICE

I hereby certify and affirm that I have this day served a copy of **PECO Energy Company’s CAP Payment Arrangement Data** on the following persons in the manner specified in accordance with the requirements of 52 Pa. Code § 1.54:

VIA ELECTRONIC MAIL

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Dated: June 28, 2024

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