
Douglas Smith, |
v. | Docket No.:
PPL Electric Utilities | C-2024-3046013
Corporation |
|
Initial Call-in Telephonic |
Hearing

Pages 1 - 84

Judge's Chambers
Commonwealth Keystone
Building - Plaza Level
400 North Street
Harrisburg, PA

Monday, June 10, 2024
Commencing at 10:03 a.m.

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Docket No. C-2024-3046013

Hearing Date: June 10, 2024

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Federal Trade Commission

Act Section 5

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5/11/22 Email

Correspondence

PPL ELECTRIC EXHIBIT NO. 1

*** Account Information ***

*** Current Account Status ***

Account Number: [REDACTED]
 Mail To: DOUG SMITH
 140 W POMFRET ST
 CARLISLE PA 17013
 Requested By: DOUG SMITH
 Extension: [REDACTED]

Payment Agreement
 Installment: \$0.00 Balance: \$0.00
 Budget Bill Amortization
 Installment: \$0.00 Balance: \$0.00
 Current Rate: GS1

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
10/06/2022	ELECTRIC SERVICE		\$41.14								
10/06/2022	Regular Bill	10/24	\$41.14				0110/0274	14777A	45		
10/19/2022	Payment		\$-41.14								
11/04/2022	ELECTRIC SERVICE		\$25.53								
11/04/2022	Regular Bill	11/22	\$25.53				0318/0000	14777A	29		
11/29/2022	Late Payment Charge		\$1.20								
12/01/2022	Payment		\$-26.73								
12/06/2022	ELECTRIC SERVICE		\$25.53								
12/06/2022	Regular Bill	12/22	\$25.53				0684/0009	14777A	32		
12/20/2022	Payment		\$-25.53								
01/11/2023	ELECTRIC SERVICE		\$26.64								
01/11/2023	Regular Bill	01/27	\$26.64				1042/0000	14777E	35		
01/25/2023	Payment		\$-26.64								
02/06/2023	ELECTRIC SERVICE		\$26.58								
02/06/2023	Regular Bill	02/22	\$26.58				0793/0000	14777A	27		
02/17/2023	Payment		\$-26.58								
03/08/2023	ELECTRIC SERVICE		\$27.54								
03/08/2023	Regular Bill	03/24	\$27.54				0686/0000	14783A	30	6	
03/22/2023	Payment		\$-27.54								
04/06/2023	ELECTRIC SERVICE		\$26.71								
04/06/2023	Regular Bill	04/25	\$26.71				0568/0000	14784A	29	1	
04/21/2023	Payment		\$-26.71								
05/08/2023	ELECTRIC SERVICE		\$26.41								
05/08/2023	Regular Bill	05/24	\$26.41				0303/0020	14784A	32		
05/22/2023	Payment		\$-26.41								
06/07/2023	ELECTRIC SERVICE		\$26.41								
06/07/2023	Regular Bill	06/23	\$26.41				0035/0070	14784A	30		
06/21/2023	Payment		\$-26.41								
07/07/2023	ELECTRIC SERVICE		\$26.64								

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	BILLED KW
07/07/2023	Regular Bill	07/25	\$26.64				0005/0216	14786A	30	2
07/21/2023	Payment		\$-26.64							
08/07/2023	ELECTRIC SERVICE		\$26.82							
08/07/2023	Regular Bill	08/23	\$26.82				0000/0388	14790A	31	4
08/21/2023	Payment		\$-26.82							
09/06/2023	ELECTRIC SERVICE		\$26.31							
09/06/2023	Regular Bill	09/22	\$26.31				0000/0329	14790A	30	
09/20/2023	Payment		\$-26.31							
10/05/2023	ELECTRIC SERVICE		\$26.42							
10/05/2023	Regular Bill	10/23	\$26.42				0042/0108	14791A	29	1
10/19/2023	Payment		\$-26.42							
11/03/2023	ELECTRIC SERVICE		\$31.93							
11/03/2023	Regular Bill	11/21	\$31.93				0297/0012	14801A	29	10 1.0000
11/17/2023	Payment		\$-31.93							
12/12/2023	ELECTRIC SERVICE		\$69.15							
12/12/2023	Regular Bill	12/28	\$69.15				0704/0000	14859A	33	58 8.0000
12/26/2023	Payment		\$-69.15							
01/09/2024	ELECTRIC SERVICE		\$64.86							
01/09/2024	Regular Bill	01/25	\$64.86				0873/0000	14881A	34	22 8.0000
01/16/2024	ELECTRIC SERVICE		\$3.50							
01/16/2024	Regular Bill	02/01	\$68.36				0110/0000	14881O	4	
01/23/2024	Payment		\$-64.86							
01/30/2024	Payment		\$-3.50							

PPL ELECTRIC EXHIBIT NO. 2

Account Contact History
Account: [REDACTED] **Customer Name: DOUG SMITH**
 From 5/28/2020 to 5/28/2024

Contact Date	Contact Type	Remarks	User
2024-05-07	Miscellaneous	WATT Generalist - Escalated Call Back - Scranton Work Item 4226462 Completed	VALERIE A DICINDIO
2024-05-07	Billing	Caller DOUG SMITH Ratepayer. con t because too costly advised all rates set by PUC understood	VALERIE A DICINDIO
2024-05-07	Billing	Caller DOUG SMITH Ratepayer User Comments esc call back to doug smith regarding rate glass for garage g1d referred to tariff distribution charge consists of 22.00 monthly customer charge plus 4.361 per kwh verified single phase service gave info on current ptc for generation transmission 11.386 new price 6 1 24 9.237 doesn t want to set up service cont	VALERIE A DICINDIO
2024-05-07	WUR Assessment	DOUG SMITH Ratepayer. Caller s Concern Miscellaneous - WUR will NOT be sent. Position Stated Yes. Sat No. WUR Required No. Provided PUC No.	VALERIE A DICINDIO
2024-05-06	Miscellaneous	DOUG SMITH customer called regarding he wants a GS-31 rate - he said that is cheaper than GS1 and G1D - went over how GS-31 is 3 phase service and he is stating in the tariff the rate is 0.0761 he states that he should be able to get GS-31	KATHLEEN MCANDREW
2024-05-06	Miscellaneous	WATT Generalist - Escalated Call Back - Scranton Work Item 4226462 Created	KATHLEEN MCANDREW
2024-05-06	Call Transfer	Caller Back Office Ratepayer User Comments Cust is calling to srt serv here again. tsf to Commercial	JALIYA BEARD
2024-05-06	WUR Assessment	Back Office Ratepayer. Caller s Concern Call Transfer. Position Stated No. Investigation reqd No. . WUR Required No. Provided PUC No.	JALIYA BEARD
2024-02-26	Special Situation	Caller Back Office Ratepayer. the work order number for this service was 58668080. The connect notes provided the incorrect work order number by mistake. the incorrect wo number did not have any impact on the account it was only wrong in the note from the billing agent that issued the connect from the correct wo number.	DONNA E WEBSTER
2024-02-05	SC - PUC Formal Complaint	The customer filed Formal Complaint Docket No. C-2024-3046013- WATT ID 4162459	E02623
2024-01-26	SC - GRACE EXTENSION	Caller Back Office Ratepayer. SC Status from Open to Closed Cust Rights Given Y Cust Satisfied Y Comments BCS 3961812 DEC CLOSED1 25 2024-I EXPLAINED THAT ACCORDING TO THE COMPANY TARIFF THEY CAN CHARGE A NON-RESIDENTIAL RATE FOR ELECTRICAL SERVICE IN HIS DETACHED GARAGE.I REFERRED CUSTOMER TO THE PUC WEBSITE TO FILE A FORMAL AND ADVISED THAT CASE WILL BE	WENDY M MERKEL
2024-01-26	SC - PUC Informal Complaint	PUC MDIA BCS 3961812	e154150
2024-01-26	SC - PUC Mediation	entering correct susp charge	e154150
2024-01-17	SC - PUC Mediation	PUC MDIA BCS 3961812	CUCL143
2024-01-17	Billing	Caller DOUG SMITH Ratepayer User Comments Caller indicated he was told to add living space to his garage to change the rate to RES - expl we are not recommending that but as a requirement to be RES svc it must have a living rm bedroom bathroom kitchen. He is NOT SAT and disconnected the call stating he will call the PUC.	AMANDA R BACHMAN
2024-01-17	WUR Assessment	DOUG SMITH Ratepayer. Caller s Concern Billed Amounts. Position Stated Yes. Sat No. WUR Required No. Provided PUC No.	AMANDA R BACHMAN
2024-01-17	Billing	Caller DOUG SMITH Ratepayer. He claims he was not informed the garage rate would be diff than the RES rate of his home now he can t afford to pay this bill to charge his car. He says if we will not reimburse him for this rate or change his GAR to a RES rate he will need to call the PUC expl the PUC will reiterate that we are following their regs w rates	AMANDA R BACHMAN
2024-01-17	Billing	Caller DOUG SMITH Ratepayer. Adv the COMM bill shows the supply in kwh and the deliv in kw - adv these are 2 diff measurements and gave definition of both. Expl if you buy an elec car you no longer pay for fuel but you re going to be paying for electricity to run your car. He wants this rate changed or the cost of installing this svc to GAR refunded to him	AMANDA R BACHMAN
2024-01-17	Billing	Caller DOUG SMITH Ratepayer. Adv this is COMM rate for a garage RP says he stopped the svc b c he cannot use the svc - reviewed standard cust chg of 22 to have this svc and he is upset w the deliv chgs on this COMM acct compared to his RES acct states he cannot afford to use the svc now.	AMANDA R BACHMAN
2024-01-17	Maintain Bill Account	Caller DOUG SMITH Ratepayer updated primary phone from [REDACTED] to primary phone [REDACTED]	AMANDA R BACHMAN
2024-01-17	Maintain Bill Account	Caller DOUG SMITH Ratepayer updated primary phone from [REDACTED] to primary phone [REDACTED]	AMANDA R BACHMAN

Contact Date	Contact Type	Remarks	User
2024-01-13	Disconnect Completed		BATCH
2024-01-12	Billing	Caller DOUG SMITH Ratepayer User Comments customer is not happy with the amount of the bill - states tha it is to high and he shouldn t be charge this amount customer stop service as of 01-13-24	KATHLEEN MCANDREW
2024-01-12	WUR Assessment	DOUG SMITH Ratepayer. Caller s Concern Billed Amounts. Position Stated Yes. Sat No. WUR Required No. Provided PUC No.	KATHLEEN MCANDREW
2024-01-12	Disconnect Issued	Electric Caller DOUG SMITH Ratepayer WantDate 01 13 2024 140 W POMFRET ST CARLISLE PA 17013 Send Joint1 Letter No Customer Satisfied Understands Yes System CTP	KATHLEEN MCANDREW
2024-01-11	Credit	Caller DOUG SMITH Ratepayer. the puc or someone else adv he can file a complaint with the puc then he asked who my sup is and he requested to escalate the call further adv I will esc the call further and have a higher sup call him back then cust hung up before sat und and SO	TAYLOR ROSIE
2024-01-11	Credit	Caller DOUG SMITH Ratepayer. brought up how on the bill the delivery charges show 8 kW at 4.36125 adv there is a charge for the delivery which is for delivering the electricity adv the delivery charges cannot be changed adv if he switches suppliers that would only change the supply charges then cust asked if he is supposed to file a complaint about ppl with	TAYLOR ROSIE
2024-01-11	Credit	Caller DOUG SMITH Ratepayer. advantage of retired people and I apologized to cust but adv all garages are billed on a commercial rate bc in order for it to be a res rate there has to be a living space adv the commercial rate is .11386 and the res rate is .11028 adv he can shop for a lower rate on papowerswitch.com but cust said thats not the problem and he	TAYLOR ROSIE
2024-01-11	Credit	Caller DOUG SMITH Ratepayer User Comments esc cb cci saying that he had a meter installed on his garage bc its about 60 ft away from his house and he was thinking about getting an electric car to help the environment but he was never told that he would be billed a commercial rate for his garage and he feels like this is not fair and we are taking	TAYLOR ROSIE
2024-01-11	WUR Assessment	DOUG SMITH Ratepayer. Caller s Concern Billed Amounts. Position Stated Yes. Sat No. WUR Required No. Caller s Concern Suppliers - General Inquiries. Position Stated Yes. Sat No. WUR Required No. Provided PUC No. Interested in SO Not on Phone.	TAYLOR ROSIE
2024-01-10	Billing	Caller DOUG SMITH Ratepayer. cci regarding business rate on acct adv is non residential because no living space of bedroom kitchen bathroom cst req supervisor to change rate filed ff cst understands c b within 24-48 hours	MATTHEW FINN
2024-01-10	WUR Assessment	DOUG SMITH Ratepayer. Caller s Concern Billed Amounts. Position Stated Yes. Sat No. WUR Required No. Caller s Concern Account Balance. Position Stated Yes. Sat No. WUR Required No. Caller s Concern Billing Payment - WUR will be sent. Position Stated Yes. Sat No. WUR Required No. Provided PUC No. Interested in SO Not on Phone.	MATHEW CASEY
2024-01-10	Billing	Caller DOUG SMITH Ratepayer. CB Req Commercial Billing Adv call recorded SW RP DOUG SMITH High demand charge 34.89 8 kw at 4.36125 per kW Res accts not billed demand Adv how to classify for residential rate I explained options Customer asked for number for PUC I gave number Customer Und Fut Val	MATHEW CASEY
2023-12-12	Miscellaneous	WATT Non Crisis No Bill - WFM - Hi Lo Energy Work Item 4121408 Completed	GREG NATHANIEL SEBUAN
2023-12-12	Miscellaneous	WATT Non Crisis No Bill - WFM - Hi Lo Energy Work Item 4121408 Created	JO-ANN GOEPPERT
2023-12-11	Miscellaneous	WATT No Bill - No Bill Commercial Work Item 4120754 Created	CSS
2023-02-04	Data Repair	DR REQ10782282 - CD-NXT-COLL-ACTION UPDATE	CSSDR044
2023-02-02	Data Repair	DR REQ10782282 - CD-NXT-COLL-ACTION UPDATE	CSSDR044
2022-12-01	WEB Cust Initiated EFT Enroll	Web ABP Enrollment	SELF SERVICE USER
2022-12-01	WEB Customer Initiated Payment	Scheduled date 12 1 2022 Amount 26.73 User das7754 Owner YES. Confirmation Number 22120124	SELF SERVICE USER
2022-10-18	WEB Customer Initiated Payment	Scheduled date 10 18 2022 Amount 41.14 User das7754 Owner YES. Confirmation Number 22101885	SELF SERVICE USER
2022-10-18	WEB Inquiry	Caller DOUG SMITH Ratepayer User Comments customer called he had a new account - I added it to his online profile customer was able to log in	KATHLEEN MCANDREW
2022-10-18	WUR Assessment	DOUG SMITH Ratepayer. Caller s Concern Billed Amounts. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No.	KATHLEEN MCANDREW
2022-10-18	Maintain Bill Account	Caller Self Serve Ratepayer updated Paperless billing from Not Enrolled to Enrolled .	SELF SERVICE USER
2022-10-18	WEB Maintain Bill Account	Updated email address from [REDACTED]	SELF SERVICE USER
2022-09-07	Choice Inquiry	New Connect Privacy Release Default - OK to Release All	SYSTEM SYSTEM
2022-09-07	Billing - In Progress	Will update meter route after out of bill window	DONNA DIEHL

Contact Date	Contact Type	Remarks	User
2022-09-07	Connect Completed		DONNA DIEHL
		TYPE OF CONNECT REQUEST RATEPAYER OWNS THE PROPERTY RATEPAYER WILL OCCUPY THE PROPERTY NON-RESIDENTIAL USE ASSOCIATED WITH THE PROPERTY TYPE OF PROPERTY RESIDENTIAL ELECTRIC HEAT RESIDENTIAL USE ASSOCIATED WITH THE PROPERTY RESIDENTIAL USE WILL BE FOR THE RATEPAYERS SOLE BENEFIT	
2022-09-07	Connect Questions		DONNA DIEHL
2022-09-07	Connect Issued	Electric Connected Doug Smith eff 8 22 22 per WO 58660346	DONNA DIEHL

PPL ELECTRIC EXHIBIT NO. 5

Informal Case View

General			
BCS Case No.	3961812	Case Notes	Count : 1 Detail...
CSS Account No.	[REDACTED]	Received Date	01/17/2024
CSS Name	DOUG SMITH	Due Date	02/15/2024
Name	DOUGLAS SMITH	Investigator Name	CASE POOL, BCS
Service Address 1	140 W POMFRET ST GAR	Mailing Address 1	140 W POMFRET ST
Service Address 2		Mailing Address 2	
Service City, State Zip	CARLISLE, PA 17013-	Mailing City, State Zip	CARLISLE, PA 17013-
PUC Address	140 W POMFRET ST,,CARLISLE,PA,17013-		
Service Class	COMMERCIAL	Case Origin	PUC WEBSITE
Phone Number	[REDACTED]	Prior Case Number	0
Income Level		On Track	No
Reason For Contact	OFF - SERVICE IS TERMINATED/SUSPENDED - DISPUTE (# 76)		
Customer Position			
Company Position	01/17/2024 A GARAGE HAS ALWAYS BEEN COMMERCIAL AND NO EXCEPTIONS. NO REFUNDS.		
Related Information	<p>OFF - I HAD A NEW SERVICE PUT IN GARAGE SOLELY TO CHARGE MY NEW PLUG-IN HYBRID AND FUTURE EV VEHICLE. WE SPENT ABOUT \$5,000 TO PUT IN. I WAS NEVER TOLD THAT I WOULD BE CHARGED COMMERCIAL RATES! THE GARAGE BILL AND HOME ARE ON THE SAME ACCOUNT. I AM RETIRED AND WE CAN'T AFFORD TO PAY COMMERCIAL RATES AND I AM OUT \$5,000 FOR A SERVICE I CAN'T ECONOMICALLY USE WHEN TRYING TO BE ENVIRONMENTALLY FRIENDLY. - RELIEF SOUGHT - I WOULD LIKE AN EXCEPTION FOR MY EV, IN THE RESIDENTIAL PRICE RANGE OR, MY \$5,000 COST RETURNED. THE CELL PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS DAS7754@YAHOO.COM HAS BEEN ALLOWED TO BE SHARED.</p>		

Misc Info			
Heating	No	Service	Off
Acct Bal Due Date	02/01/2024	Total Account Balance	68.36
Budget Bill Amount	34.00		
Arrearage	0.00	Reported Income Amount	0.00
Date of Last Customer Contact prior to Complaint		01/17/2024	

Type Assignment	
Case Type	Informal

Category and Section	
Primary Category	Commercial Overdue Procedure
Secondary Category	
Tertiary Category	
Assign To Section	CCC-

Ownership	
Contact Person	E02623 - Spotts, Michele K
Written By	Spotts, Michele
Written By Date	01/22/2024

Other Information			
Adults	0	Children	0
Amount Needed to Update Most Recent Payment Arrangement		Universal Service Program	No

[Informal Final Report](#)

Details of the Company's Original Investigation

08/22/2022 - PPL Electric Utilities (PPL EU or the Company) records indicate the electric service was established in the name of Doug Smith at 140 W. Pomfret St., Garage, Carlisle, PA 17013. The Company assigned account number [REDACTED]. The electric service to this meter serves a garage and is being billed on a non-residential rate.

01/10/2024 - Doug Smith contacted the Company regarding the amount of the bill he received and that he is being billed on a non-residential rate. The Customer Service Representative (CSR) advised the customer that non-residential rates are classified as serving a unit that does not have permanent facilities such as

water and living quarters. The customer requested the phone number for the PUC and also requested a supervisor call back.

01/10/2024 - A Company supervisor contacted the customer regarding the rate that he is being billed for his garage. The customer was advised that the rate is correct because there is no living space, ie. bedroom/kitchen/bathroom. The customer requested to speak to someone else regarding this. The representative issued a referral for a callback.

01/11/2024 - A Company representative reached out to the customer. The customer indicated that he had a meter installed on his garage because it is 60 feet away from his home. He indicated that he installed the service because he is thinking about getting an electric vehicle but indicated that he was not told he would be billed a commercial rate for the garage. The customer was advised that due to the meter serving a garage, he is being billed on the correct rate. The customer was provided with the price to compare and was advised that he can shop for a lower supply price. The customer asked if he should file a complaint with the PUC and the representative advised that he has the option to call them. The Company records indicate the customer discontinued the call.

01/12/2024 - The customer contacted the Company and indicated that he is not happy with the amount of the bill and states that it is too high. The customer requested to discontinue the electric service to 140 W. Pomfret St., Garage, Carlisle, PA 17013 effective 01/13/2024 because he does not want to pay for the electric. The representative processed the order to stop the service.

01/16/2024 - The Company rendered Doug Smith a final bill in the amount of \$68.36 with a due date of 02/01/2024.

01/17/2024 - (Date of last customer contact)- The customer contacted the Company and indicated that he stopped the service to the garage because he cannot afford to use it because the rate is higher than a residential rate. The representative explained that the non-residential rate is billed on a demand charge each month and he can see the breakdown on the bill. The customer indicated that he wants the rate changed or the cost of installing the service to be refunded. The customer was advised that he is being billed correctly. The Company records indicated the customer discontinued the call.

Company's Final Position to the Customer

The Company advised Doug Smith that he is correctly being billed on the non-residential rate for his garage.

Details of Company's Investigation after BCS Contact

The Company has no record of any conversation with this customer about this issue(s) after the complaint was filed.

Company's Final Position to BCS

The Company is billing the customer in accordance to its

Commission-approved tariff.

The PUC approves the rates the Company charges its customers.

The Company is billing this customer in accordance to the approved rates for a non-residential service.

The Company included with its report the tariff pages for residential service.

The customer is not eligible to be billed on a residential rate for this meter.

Mr. Smith requested to discontinue the electric service to 140 W. Pomfret St., Garage, Carlisle, PA 17013 effective 01/13/2024.

The Company discontinued the electric service and de-energized the service.

The customer's account balance is \$68.36 due on 02/01/2024.

Analysis Information	
Justified	No
No Analysis Items Found	

Case History	Return to Normal View
Change State	Dismiss

Opening Pending Mediations Informals Formals Admin

Home

Decision Detail

My Work

Case Search

Reports

General			
BCS Case No.	3961812	CSS Account No.	██████████
Customer Name	DOUGLAS SMITH	Investigator Name	CASE POOL, BCS
Address 1	140 W POMFRET ST GAR	Service Class	COMMERCIAL
Address 2		Case Origin	PUC WEBSITE
City, State Zip	CARLISLE , PA 17013	Head Date	
Service Restore Amount		Current Monthly Payment	
Service Continue Amount		Service Continue Date	
Decision Issue	No	Ending Monthly Payment	
Chapter		Oral/Written	Oral
Section Rule		Violation	NO
Total Balance	68.36	Closed Date	01/25/2024
Reconnect Amount	0.00	Balance Date	01/22/2024
Special Budget Amount		Regular Budget Amount	
Arrears Payment Plus		Final Monthly Payment	
Resolution	VERBAL CLOSE : I SPOKE WITH MR. SMITH AND WENT OVER THE COMPLAINT AND COMPANY RECORDS. I EXPLAINED THAT ACCORDING TO THE COMPANY TARIFF THEY CAN CHARGE A NON-RESIDENTIAL RATE FOR ELECTRICAL SERVICE IN HIS DETACHED GARAGE. THE CUSTOMER STATED THAT IF HE KNEW THE RATE WAS DIFFERENT THE INSTALLATION WOULD'VE NEVER TAKEN PLACE. THE CUSTOMER REQUESTED TO BE REFUNDED \$5000.00 FOR THE INSTALLATION FOR THE HYBRID EV VEHICLE. I INFORMED CUSTOMER THAT THE PUC DOES NOT HAVE JURISDICTION OVER CLAIMS AND REFERRED CUSTOMER TO FILE A FORMAL COMPLAINT. I REFERRED CUSTOMER TO THE PUC WEBSITE TO FILE A FORMAL AND		

	ADVISED THAT CASE WILL BE CLOSED VERBALLY.
Terms	
Letter Description	

Action Required Options			
Action Required	<input type="radio"/> Yes <input checked="" type="radio"/> No		
WorkQ Category	<input type="text" value=""/>		
Sub Category	<input type="text" value=""/>		
Up Front Amount	<input type="text" value=""/>	Up Front Due Date	<input type="text" value=""/>
Bill Type	<input type="text" value=""/>		
Plus Amount	<input type="text" value=""/>		
Beginning Date	<input type="text" value=""/>		
Write-Off Amount	<input type="text" value=""/>		
Comments	BCS#3961812 DEC CLOSED1/25/2024-I EXPLAINED THAT ACCORDING TO THE COMPANY TARIFF THEY CAN CHARGE A NON-RESIDENTIAL RATE FOR ELECTRICAL SERVICE IN HIS DETACHED GARAGE.I REFERRED CUSTOMER TO THE PUC WEBSITE TO FILE A FORMAL AND ADVISED THAT		
Processed By	E180613	Processed Date	1/26/2024 4:37:37 PM

[Return to Case](#)

PPL ELECTRIC EXHIBIT NO. 6

Calculating Impact of Charging EV to Monthly Electric Bill

The information you need to calculate the impact to your electric service bill is:

- The amperage and voltage of the vehicle battery (found in the information provided by the manufacturer)
- The number of hours required for a full charge (found in the information provided by the manufacturer)
- The number of full charges required each month (calculated based on the number of miles you plan to drive the vehicle each month)

The formula to calculate impact to bill:

- Amperage x voltage (needed to charge battery) = wattage
- Wattage/1,000 = kilowatts
- Kilowatts x expected charge time (in hours) = Kilowatt Hours (kWh) per charge
- kWh per charge x number of charges required each month* = monthly kWh (this the unit used to bill customers)
- Monthly kWh x price to compare = impact to the generation portion of their bill.

*The manufacturer typically provides the miles each full-charge will support; the customer must calculate how many miles per month they plan to drive to arrive at the number of times they must recharge the battery.

For more information on the following topics, go to this [PPL site](#):

- Difference between level 1, 2, and 3 charging stations
- Link to map of public charging stations
- Differences in estimated charging times for different charging station levels

ch

th

PPL ELECTRIC EXHIBIT NO. 7



PPL Electric Utilities Corporation

GENERAL TARIFF

RULES AND RATE SCHEDULES FOR ELECTRIC SERVICE

In the territory listed on pages 4, 4A, and 4B
and in the adjacent territory served.

ISSUED: March 19, 2024

EFFECTIVE: April 1, 2024

CHRISTINE M. MARTIN, PRESIDENT

Two North Ninth Street
Allentown, PA 18101-1179

NOTICE

THIS TARIFF MAKES CHANGES (C) IN EXISTING RATES. SEE PAGE TWO.

LIST OF CHANGES MADE BY THIS SUPPLEMENT

CHANGES:

Smart Meter Rider – Phase 2 (SMR 2)
Page No. 19Z.14C

The charges under the SMR 2 are set forth for the period April 1, 2024 through June 30, 2024.

Rate Schedules RS, RTS(R), GS-1, and
GS-3
Page Nos. 20, 21, 24A, and 25A

Under Net Monthly Rate, the Distribution Charge, effective April 1, 2024, is revised in accordance with the SMR 2 changes.

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TERRITORY COVERED BY THIS TARIFF

BERKS COUNTY

(C)

Boroughs of Morgantown, New Morgan, Robesonia, Shillington, Sinking Spring, Wernersville, West Lawn, Womelsdorf, Wyomissing, and Wyomissing Hills.
Townships of Caernarvon, Cumru, Heidelberg, Lower Heidelberg, South Heidelberg, and Spring.

BUCKS COUNTY

Boroughs of Richlandtown, Sellersville, Silverdale, Telford, and Turmbauersville.
Townships of East Rockhill, Haycock, Hilltown, Milford, Richland, Springfield, and West Rockhill.

CARBON COUNTY

Boroughs of Beaver Meadows, Bowmanstown, East Side, Jim Thorpe, Lansford, Nesquehoning, Palmerton, Parryville, Summit Hill, and Weissport.
Townships of Banks, East Penn, Franklin, Kidder, Lausanne, Lehigh, Lower Towamensing, Mahoning, Packer, Penn Forest, and Towamensing.

CHESTER COUNTY

Boroughs of Atglen, Elverson, and Honey Brook.
Townships of Honey Brook, West Nantmeal, and West Sadsbury.

CLINTON COUNTY

City of Lock Haven.
Boroughs of Avis, Flemington, Loganton, Mill Hall, Renovo, and South Renovo.
Townships of Allison, Bald Eagle, Castanea, Chapman, Colebrook, Crawford, Dunnstable, Gallagher, Greene, Grugan, Logan, Noyes, Pine Creek, Wayne, and Woodward.

COLUMBIA COUNTY

Town of Bloomsburg.
Boroughs of Ashland, Benton, Berwick, Briar Creek, Centralia, Millville, Orangeville, and Stillwater.
Townships of Beaver, Benton, Briar Creek, Catawissa, Cleveland, Conyngham, Fishing Creek, Franklin, Greenwood, Hemlock, Jackson, Locust, Madison, Main, Mifflin, Montour, Mount Pleasant, North Centre, Orange, Pine, Roaring Creek, Scott, South Centre, and Sugarloaf.

CUMBERLAND COUNTY

Boroughs of Camp Hill, Carlisle, Lemoyne, Mechanicsburg, New Cumberland, Newville, Shiremanstown, West Fairview, and Wormleysburg.
Townships of Dickinson, East Pennsboro, Hampden, Lower Allen, Middlesex, Monroe, North Middleton, North Newton, Penn, Silver Spring, South Middleton, South Newton, Upper Allen, and West Pennsboro.

DAUPHIN COUNTY

City of Harrisburg.
Boroughs of Berrysburg, Dauphin, Elizabethville, Gatz, Halifax, Highspire, Hummelstown, Lykens, Millersburg, Paxtang, Penbrook, Pillow, Steelton, and Williamstown.
Townships of Derry, East Hanover, Halifax, Jackson, Jefferson, Lower Paxton, Lower Swatara, Lykens, Middle Paxton, Mifflin, Reed, Rush, South Hanover, Susquehanna, Swatara, Upper Paxton, Washington, Wayne, West Hanover, Wiconisco, and Williams.

JUNIATA COUNTY

Boroughs of Mifflin, Mifflintown, Port Royal, and Thompsettown
Townships of Delaware, Fayette, Fermanagh, Greenwood, Milford, Monroe, Susquehanna, Turbett, and Walker.

LACKAWANNA COUNTY

Cities of Carbondale and Scranton.
Boroughs of Archbald, Blakely (part), Clarks Green, Clarks Summit, Dalton, Dickson City, Dunmore, Jermyn, Jessup, Mayfield, Moosic, Moscow, Old Forge, Olyphant (part), Taylor, Throop, and Vandling.
Townships of Abington, Benton, Carbondale, Clifton, Covington, Elmhurst, Fell, Glenburn, Greenfield, Jefferson, La Plume, Lehigh, Madison, Newton, North Abington, Ransom, Roaring Brook, Scott, South Abington, Spring Brook, and West Abington.

LANCASTER COUNTY

City of Lancaster.
Boroughs of Adamstown, (part), Akron, Christiana, Columbia, Denver, East Petersburg, Elizabethtown, Ephrata (part), Lititz, Manheim, Marietta, Millersville, Mount Joy, Mountville, New Holland, Quarryville, Strasburg, and Terre Hill.
Townships of Bart, Brecknock, Caernarvon, Clay, Colerain, Conestoga, Conoy, Drumore, Earl, East Cocalico, East Donegal, East Drumore, East Earl, East Hempfield, East Lampeter, Eden, Elizabeth, Ephrata, Fulton, Lancaster, Leacock, Little Britain, Manheim, Manor, Martick, Mount Joy, Paradise, Penn, Pequea, Providence, Rapho, Sadsbury, Salisbury, Strasburg, Upper Leacock, Warwick, West Cocalico, West Donegal, West Earl, West Hempfield, and West Lampeter.

LEBANON COUNTY

Borough of Richland.
Townships of Heidelberg and Millcreek.

LEHIGH COUNTY

Cities of Allentown and Bethlehem.
Boroughs of Alburty, Catasauqua, Coopersburg, Coplay, Emmaus, Fountain Hill, Macungie, and Slatinton.
Townships of Hanover, Heidelberg, Lower Macungie, Lower Milford, Lowhill, North Whitehall, Salisbury, South Whitehall, Upper Macungie, Upper Milford, Upper Saucon, Washington, and Whitehall.

LUZERNE COUNTY

Cities of Hazleton, Pittston, and Wilkes-Barre.
Boroughs of Ashley, Avoca, Bear Creek Village, Conyngham, Dupont, Duryea, Exeter, Freeland, Hughestown, Jeddo, Laffin, Laurel Run, Nescopceck, Nuangola, Penn Lake Park, West Hazleton, West Pittston, White Haven, and Yatesville.
Townships of Bear Creek, Black Creek, Buck, Butler, Dennison, Dorrance, Exeter, Fairview, Foster, Hanover, Hazle, Hollenbach, Jenkins, Nescopceck, Pittston, Plains, Rice, Salem, Slocum, Sugarloaf, Wilkes-Barre, and Wright.

TERRITORY COVERED BY THIS TARIFF (CONTINUED)

LYCOMING COUNTY

City of Williamsport.
Boroughs of Duboistown, Hughesville, Jersey Shore, Montgomery, Montoursville, Muncy, Picture Rocks, Salladasburg, and South Williamsport.
Townships of Anthony, Armstrong, Bastress, Brady, Clinton, Eldred, Fairfield, Franklin, Hepburn, Jordan, Limestone, Loyalsock, Lycoming, Mifflin, Mill Creek, Moreland, Muncy, Muncy Creek, Nippenose, Old Lycoming, Penn, Piatt, Porter, Shrewbury, Susquehanna, Upper Fairfield, Washington, Watson, Wolf, and Woodward.

MONROE COUNTY

Boroughs of East Stroudsburg (part), Mount Pocono, and Stroudsburg (part).
Townships of Barrett, Chestnuthill, Coolbaugh, Eldred, Jackson, Paradise, Pocono, Polk, Price, Smithfield, Stroud, Tobyhanna, and Tunkhannock.

MONTGOMERY COUNTY

Boroughs of East Greenville, Pennsburg, Red Hill, Souderton, and Telford.
Townships of Franconia, Hatfield, and Upper Hanover.

MONTOUR COUNTY

Boroughs of Danville and Washingtonville.
Townships of Anthony, Cooper, Derry, Liberty, Limestone, Mahoning, Mayberry, Valley and West Hemlock.

NORTHAMPTON COUNTY

City of Bethlehem.
Boroughs of Freemansburg, Hellertown, Nazareth (part), North Catasauqua, Northampton, Pen Argyl (part), Stockerton, Tatamy, and Walnutport.
Townships of Allen, Bethlehem, Bushkill, East Allen, Forks, Hanover, Lehigh, Lower Mount Bethel, Lower Nazareth, Lower Saucon, Moore, Palmer, Plainfield, Upper Nazareth, Washington, and Williams.

NORTHUMBERLAND COUNTY

Cities of Shamokin and Sunbury.
Boroughs of Herndon, Kulpmont, Marion Heights, McEwensville, Milton, Mount Carmel, Northumberland, Riverside, Snyderstown, and Turbotville.
Townships of Coal, Delaware, East Cameron, East Chillisquaque, Jackson, Jordon, Lewis, Little Mahanoy, Lower Augusta, Lower Mahanoy, Mount Carmel, Point, Ralpho, Rockefeller, Rush, Shamokin, Turbot, Upper Augusta, Upper Mahanoy, Washington, West Cameron, West Chillisquaque, and Zerbe.

PERRY COUNTY

Boroughs of New Bloomfield, Landisburg, Liverpool, Marysville, Millerstown, New Buffalo, and Newport.

Townships of Buffalo, Carroll, Centre, Greenwood, Howe, Juniata, Liverpool, Miller, Northeast Madison, Oliver, Penn, Rye, Saville, Southwest Madison, Spring, Tuscarora, Tyrone, Watts, and Wheatfield.

PIKE COUNTY

Townships of Blooming Grove, Greene, Lackawaxen, Palmyra, Porter, and Shohola.

SCHUYLKILL COUNTY

City of Pottsville.
Boroughs of Ashland, Auburn, Coaldale, Cressona, Deer Lake, Frackville, Gilberton, Girardville, Gordon, Landingville, Mahanoy City, McAadoo, Mechanicsville, Middleport, Minersville, Mount Carbon, New Philadelphia, New Ringgold, Orwigsburg, Palo Alto, Pine Grove, Port Carbon, Port Clinton, Ringtown, Shenandoah, Tamaqua, Tower City, and Tremont.
Townships of Barry, Blythe, Branch, Butler, Cass, Delano, East Brunswick, East Norwegian, East Union, Eldred, Foster, Frailey, Hegins, Hubley, Kline, Mahanoy, New Castle, North Manheim, North Union, Norwegian, Pine Grove, Porter, Reilly, Rush, Ryan, Schuylkill, South Manheim, Tremont, Union, Upper Mahantongo, Walker, Washington, Wayne, West Brunswick, West Mahanoy, and West Penn.

SNYDER COUNTY

Boroughs of Beavertown, Freeburg, McClure, Middleburg, Selinsgrove, and Shamokin Dam.
Townships of Adams, Beaver, Centre, Chapman, Franklin, Jackson, Middlecreek, Monroe, Penn, Perry, Spring, Union, Washington, West Beaver, and West Perry.

TERRITORY COVERED BY THIS TARIFF (CONTINUED)

SUSQUEHANNA COUNTY

Boroughs of Forest City and Union Dale.
Townships of Clifford and Herrick.

UNION COUNTY

Boroughs of Hartleton and New Berlin.
Townships of Gregg, Hartley, Kelly, Lewis, Limestone,
Union, West Buffalo and White Deer.

WAYNE COUNTY

Boroughs of Bethany, Hawley, Honesdale, Prompton, and
Waymart.
Townships of Berlin, Canaan, Cherry Ridge, Clinton,
Damascus, Dreher, Dyberry, Lake, Lebanon, Lehigh,
Mount Pleasant, Oregon, Palmyra, Paupack, Salem,
South Canaan, Sterling, and Texas.

WYOMING COUNTY

Borough of Factoryville.
Townships of Clinton, Nicholson, Overfield, and
Tunkhannock.

YORK COUNTY

Boroughs of East Prospect and Wrightsville.
Townships of Fairview, Hellam and Lower Windsor.

RULES FOR ELECTRIC SERVICE

(C)

RULE 1 - ELECTRIC SERVICE TARIFF

A. FILING AND INSPECTION

(C)

A copy of this tariff containing rules and rate schedules for all electric service supplied by PPL Electric Utilities Corporation ("PPL Electric" or the "Company") in the territory covered by this tariff is on file with the Pennsylvania Public Utility Commission. A copy is available for inspection in each Company office in the territory covered by this tariff where payment for service is received. This tariff may be revised, amended, supplemented or otherwise changed from time-to-time in accordance with the Tariff Regulations of the Pennsylvania Public Utility Commission.

B. SUPPLY OF ELECTRIC SERVICE

The supply of electric service includes distribution service and also may include basic utility supply service.

(1) Basic Utility Supply Service

The supply of basic utility supply service referred to in these rules, rate schedules and in contracts with customers means readiness and ability of the Company to provide electric capacity and energy to:

- (a) customers who do not have the opportunity to purchase electric capacity and energy from their choice of electric generation suppliers;
- (b) customers who have the opportunity to purchase electric capacity and energy from their choice of electric generation suppliers, but do not choose an electric generation supplier and continue to purchase electric capacity and energy from the Company, operating as the electric distribution company and supplier of last resort as provided in Section 2807 (E) (3) of the Customer Choice Act;
- (c) customers who contract with an electric generation supplier for electric capacity and energy, but who do not receive delivery of such electric capacity and energy; and
- (d) customers who choose an electric generation supplier for electric capacity and energy and subsequently purchase basic utility supply service from the Company, operating as the electric distribution company and supplier of last resort as provided for in Section 2807 (E) (3) of the Customer Choice Act.

Under (c) and (d) above, the Company will provide capacity and energy to returning customers pursuant to the Rate Schedule, applicable riders, and agreements under which the customer previously was served, and such service shall not be considered a new application for service for purposes of Rate Schedule applicability.

(2) Distribution Service

The supply of distribution service referred to in these rules, rate schedules and in contracts with customers means readiness and ability of the Company to provide distribution of electric capacity and energy at the point of delivery sufficient to meet the needs of all electric generation suppliers' customers on the Company's system.

(C)

(Continued)

RULE 1 - ELECTRIC SERVICE TARIFF (Continued)

(C)

C. RESPONSIBILITY

Every Company employee is responsible for applying the provisions of this tariff without unlawful preference or advantage to any customer. No Company employee is authorized to modify any provision of this tariff or to bind the Company by any promise or statement contrary thereto. No promise of any Company employee is binding unless made in writing over the signature of a duly authorized representative of Company. The failure by the Company to enforce any of the provisions of this tariff, or standard practices thereunder, shall not be deemed a waiver of the Company's rights to do so.

RULES FOR ELECTRIC SERVICE RULE 2 - REQUIREMENTS FOR SERVICE

A. SERVICE BY APPLICATION

The Company may connect service on request or Company may, for the convenience of a new customer, leave a service energized at a premises which has become vacant. The customer shall notify Company the date service is desired or use of service begun and shall give information necessary for Company to properly supply the service and apply the provisions of this tariff.

B. SERVICE CONTRACTS

(1) Every non-residential applicant for electric service may be required to sign a contract specifying the intended use of service, the applicable rate schedule and other service conditions. A contract between Company and customer is valid only when accepted in writing by a duly authorized Company representative. The customer shall abide by the terms and conditions of the contract and the provisions of this tariff.

(2) Service is for an initial term of one year except as otherwise specifically provided.

(3) Acceptance or use of service is deemed a request for the supply of such service and constitutes a contract to pay for the service under these rules and the applicable rate schedule. The receipt of electric service makes the receiver a customer of the Company.

(4) Contracts with the Commonwealth of Pennsylvania for service under a street lighting service rate schedule which provides for an initial contract term extending beyond the end of the current fiscal period for which the Commonwealth may contract, shall specify an initial contract term to the end of said fiscal period with provision for renewal for subsequent full fiscal periods. Contracts for new installation shall include a provision that should service be discontinued before the end of the initial term specified in the rate schedule, then the Commonwealth shall pay Company's estimated expense due to such discontinuance.

C. SELECTION OF RATE SCHEDULES

(1) When more than one rate schedule is applicable to a service, the Company applies the rate schedule which is most advantageous to customer, based on customer's advice to Company regarding customer's anticipated service conditions. However, customer has the option of contracting for service under any applicable rate schedule.

(2) When customer's requirements change permanently and another rate schedule becomes more advantageous, Company will, after receiving notice of change in service conditions from the customer, recommend a new contract under the more favorable rate schedule for an initial term of not less than one year from the last meter reading date.

(3) When, through any cause, a contract is entered into with customer on a rate schedule not applicable to the service, Company will transfer the service to the rate schedule applicable, so notify customer and adjust the charges for service already supplied.

(Continued)

RULE 2 - REQUIREMENTS FOR SERVICE (CONTINUED)

(C)

D. SECURITY DEPOSITS

(1) The Company may require deposits or guarantees satisfactory to the Company as security for the payment of bills for service provided by the Company before it commences or continues to supply service. The need for deposit or guarantee is based on the credit and other risks of the individual. For residential service, a guarantee may be provided by a third party who is a responsible customer.

(2) The amount of deposit shall not exceed Company's estimate of the average bill for service provided by the Company for one-sixth of the estimated annual bill, with a minimum of \$5.00. For residential customers, the interest rate on security deposits will be computed at the simple annual interest rate determined by the Secretary of Revenue for interest on the underpayment of tax under Section 806 of the Act of April 19, 1929 (P.L. 343, No. 176), known as The Fiscal Code. For all other customers, the interest rate will be the average of 1-year Treasury Bills for September, October, and November of the previous calendar year. Interest ceases upon refund of deposit or upon discontinuance or termination of service, whichever occurs first.

(3) Deposit, plus accrued interest, which may be held until a timely payment history is established, is refunded to a residential ratepayer under the following conditions:

- (a) When a ratepayer establishes credit.
- (b) When a ratepayer substitutes third-party guarantor (up to the limits of the guarantee).
- (c) When a ratepayer is not currently delinquent and has made on time and in full payments for service provided by the Company for 12 consecutive months.

(4) Deposit, plus accrued interest, is applied to the outstanding balance for service provided by the Company of any ratepayer upon termination or discontinuance of service and remainder is refunded.

(5) In the event of a termination of service, the Company may transfer to a third-party guarantor's account any portion of the unpaid balance for service provided by the Company.

E. RIGHT-OF-WAY

(C)

The customer (or property owner) shall provide, without charge to the Company, right-of-way and access across property owned or controlled by customer (or property owner) and locations and housings which are suitable in the opinion of Company for the construction, reconstruction, maintenance or operation of Company's overhead and underground distribution facilities. Suitable rights and right-of-way includes, but is not limited to, the right of ingress and egress to and from the electric facilities for any of the purposes aforesaid; and also the right to trim, cut or remove trees, underbrush and other obstructions which in the judgment of Company, may at any time interfere with the construction, reconstruction, maintenance or operation of the electric facilities, and in connection therewith, the right to treat with herbicides approved for the removal and control of trees, brush and undergrowth. The Company shall also have all of the aforesaid rights related to its provision of underground service to a customer/property owner, even if Company does not require the customer/property owner to execute a formal right-of-way document.

(Continued)

(C) Indicates Change

RULE 2 - REQUIREMENTS FOR SERVICE (CONTINUED)

F. ACCESS

Company employees shall have access at all reasonable hours to customer's premises, without charge, for the purpose of inspecting installations, installing meters, reading, testing, removing, replacing or otherwise maintaining or disposing of any of Company's property.

G. CUSTOMER'S INSTALLATION

The customer's service facilities shall be installed and maintained in accordance with Company's "Rules for Electric Meter and Service Installations". In residential and commercial complexes and multiple occupancy buildings, the owner is responsible for all service entrance facilities including individual service wiring where separate metering for each tenant is required by the Company. Company is not responsible for customer's wiring or equipment. Company is willing to assist customer with advice without incurring responsibility. Company may refuse to commence or continue service when, in Company's opinion, customer's installation is not in proper operating condition or does not conform to this tariff.

(C)

RULES FOR ELECTRIC SERVICE RULE 3 - EXTENSION OF SERVICE

A. GENERAL PROVISIONS

(1) A line extension is any construction beyond the normal service facilities (which include the service extension to the customer, transformers, transformer devices, service drop and meter) to extend the distribution system along the normal route of development of the distribution system to the point where the extension departs from the normal route of development and is being installed as a service extension solely for the customer. The distribution system is defined, for the purposes of this rule, as including all lines energized at voltages less than the nominal 69,000 volts and excluding service extensions and lines energized at voltages of nominal 69,000 volts or higher. The Company constructs line extensions from the nearest suitable and available distribution line to supply new customers, or to change the supply to existing customers, under Company's standard rate schedules subject to the provisions of this rule. However, the estimated cost of facilities subject to annual charges under Rule 4 or customer contributions-in-aid-of-construction (CIAC) are not subject to the provisions of this rule. (C)

(2) All provisions of these rules and of the applicable rate schedule, including any provisions relating to net and gross payments, apply to service supplied and charges made under this rule except as specifically provided herein.

(3) The length of a line extension is the total length of new pole line installed by the Company to the property line of the customers served from that extension, plus the length of any line installed on existing poles where the existing facilities are unsuitable.

(4) The Company requires, before construction, that:

- (a) Customers supplied from a line extension for which an annual guarantee is required, sign contracts acceptable to the Company with an initial term of not more than five years. A contract may be canceled at the request of the customer before the end of the initial term by immediately fulfilling all contract obligations for the remainder of the initial term.
- (b) Customers install wiring and other facilities necessary to use the Company's service.
- (c) Satisfactory right-of-way and other necessary permits are granted to the Company to construct the line extension along the route selected by the Company.
- (d) Customer agrees to pay to the Company any initial and recurring right-of-way rental fees in excess of a nominal amount that are incurred by the Company in constructing and maintaining the line extension.

B. LINE EXTENSIONS

(1) The Company requires a minimum distribution revenue guarantee for installation of any length of single phase line extension in excess of 2,500 ft. along the normal route of development of the distribution system, and for installation of all multi-phase line extensions. The guarantee period is 5 years or less.

(Continued)

PPL Electric Utilities Corporation

RULE 3 - EXTENSION OF SERVICE (CONTINUED)

(C)

B. LINE EXTENSIONS (Continued)

(2) Minimum distribution revenue guarantees for single phase extensions are based only on the estimated contractor costs, if any, and the estimated direct labor costs and estimated direct material costs attributable to construction of the line extension beyond 2,500 ft. Guarantees for multi-phase extensions are based on estimated fully allocated costs, and are credited with the equivalent single phase length allowance for up to 2,500 ft. of new pole line along the normal route of development of the distribution system.

(3) Any length of line extension on, or through, restricted lands is excluded from the single phase length allowance and is subject to a line extension guarantee.

(4) The estimated excess cost of construction other than would normally be required for installation of the line extension, is paid by the customer prior to installation.

C. SPECULATIVE LINE EXTENSIONS

(1) A line extension is speculative when, in the Company's judgment, the continued future use of the facilities by any customer is uncertain.

(2) The Company requires a minimum distribution revenue guarantee for speculative line extensions equal to the Company's estimated fully allocated installation and removal costs, less salvage, with no length allowance. Prior to construction, the Company may require from the customer a surety bond, or other security acceptable to Company, in the amount of the guarantee in addition to any deposit required to secure payment of service bills.

(3) Distribution revenue guarantees for speculative line extensions include service extension facilities, as well as distribution line facilities.

D. EXTENSIONS FOR INDIVIDUAL SERVICE

All service extensions off the Company's distribution system to serve individual customers are installed under Tariff Rule 4.

E. LINE EXTENSIONS FOR DEVELOPMENT AREAS

The Company constructs line extensions to supply service to customers in residential, commercial or industrial developments in specific areas, with annual guarantees determined in accordance with Section B or C hereof, based on the number of customers which the Company knows are to be served in the development within two years from initial construction. The developer (or property owner) provides, without charge to the Company, right-of-way for lines and equipment which is suitable in the opinion of the Company for the installation of Company facilities throughout the development.

Suitable right-of-way includes, but is not limited to, providing ground line clearing of trees, brush and other obstructions, rough grading, and access by mechanical construction equipment.

When restoration of service to the premise is not possible due to an obstruction the customer, or the owner of the property on which the obstruction is situated is responsible for removing the obstruction.

(C)

(Continued)

(C) Indicates Change

RULE 3 - EXTENSION OF SERVICE (CONTINUED)

(C)

F. ANNUAL GUARANTEE

(1) The total guarantee for a line extension is divided among the customers to be supplied initially from the line extension to determine the total amount to be guaranteed per customer which is then divided by the number of years in the initial term of the contract to determine the customer's annual guarantee. A customer may assume more than a pro rata share of the guarantee for the line extension.

(2) The Company reserves the right to determine the guarantee of a customer on the proportionate length of the line extension used in common with other customers plus the additional length required to serve the individual customer.

(3) Each customer agrees that when the net service bills rendered during the period from the start of the initial term of the contract to the end of the current year total less than the sum of the customer's annual guarantee over that period, then the difference becomes due and payable.

The customer may elect to make a one-time payment to the Company in lieu of annual differential billings during the period of the guarantee. The payment, which will be equal to the total amount of the guarantee, will be subject to partial refunds each year based upon the actual amount of the customer's distribution service billings.

G. TEMPORARY SERVICE

The Company supplies temporary service in accordance with the provisions of Rule 7.

H. REAPPORTIONMENT AND WAIVER OF LINE EXTENSION GUARANTEE

(1) When additional customers are connected to an existing or additional line extension, the remaining total amount to be guaranteed for the existing line extension is reapportioned for all customers including the new customers, providing such reapportionment does not increase the guarantees of the existing customers. Otherwise, the additional line extension is considered as a new line extension.

(2) When the accumulated distribution revenue from the start of the initial term of contract equals the total amount to be guaranteed by the customer, service is supplied without the application of the annual guarantee determined under this rule.

I. TAXES ON CONTRIBUTIONS IN AID OF CONSTRUCTION AND CUSTOMER ADVANCES

(C)

Any distribution service-related CIAC, customer advance or other like amounts received from the customer which shall constitute taxable income as defined by the Internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in rate base in a future rate case proceeding. Such income taxes associated with a CIAC or customer advance will not be charged to the specific contributor of the capital.

**RULES FOR ELECTRIC SERVICE
RULE 4 - SUPPLY OF SERVICE**

(C)

A. CHARACTERISTICS OF SERVICE

(1) The Company's standard service is single or three-phase, sixty Hertz alternating current at standard voltages as specified in the Company's "Rules for Electric Meter and Service Installations". Standard service includes overhead service and underground service at new residential developments, locations where the Company in its discretion has elected to install underground facilities and at locations where the customer has paid for the incremental cost of installing facilities underground. All non-standard service is in the process of elimination and no new or additional non-standard service will be supplied.

(2) The distribution system is defined, for the purposes of this rule, as including all lines energized at voltages less than the nominal 69,000 volts and excluding service extensions and lines energized at voltages of nominal 69,000 volts or higher. However, this definition does not affect the Company's obligations under the Federal Power Act and/or the Public Utility Code, as applicable: (1) to provide safe, reliable and adequate retail electric service to customers taking service at voltages of 69 kV and above, and (2) to provide just and reasonable and non-discriminatory distribution and transmission rates, terms and conditions of service to such customers.

(3) When a rate schedule specifies service at secondary voltage or specifies no particular voltage, Company furnishes, where necessary, one standard transformation at the point of delivery from the line voltage to a standard secondary voltage. Where the rate schedule specifies service at distribution voltages, service is supplied from the nearest available line of not less than that voltage and customer furnishes all equipment necessary to transform the energy from the line voltage.

(4) The Company extends service facilities from its distribution lines to the customer's point of delivery. The customer pays the estimated cost of service extension length over 500 ft. and the estimated additional cost of facilities other than those which the Company would normally install to meet the customer's load requirements.

(5) The Customer provides, without charge to the Company, suitable right-of-way across property owned or controlled by the customer (or property owner) including but not limited to: ground line clearing of trees, brush and other obstructions, rough grading, and access by mechanical construction equipment. When restoration of service to the premise is not possible due to an obstruction, the customer, or the owner of the property on which the obstruction is situated is responsible for removing the obstruction.

(C)

(6) The point of delivery is the point designated by Company where Company's service conductors are connected to customer's service entrance conductors, terminals, or bus. Company installs and maintains facilities to the point of delivery and shall not be required to install or maintain any conductors, meter base, equipment or apparatus except meter and meter accessories beyond that point.

(7) The Company normally supplies energy to only one point of delivery to a premise. The Company may provide a separate point of delivery at the customer's request as a line and/or service extension. The customer pays the fully allocated cost of any primary or secondary facilities needed to serve the additional points of delivery. For application of this rule, services to more than one building or facility located on the same property and owned by the same entity will be considered service to a single premise; each individual building or facility will not be considered a separate premise.

(Continued)

RULE 4 - SUPPLY OF SERVICE (CONTINUED)

(C)

B. SPECULATIVE SERVICE EXTENSIONS

(1) A service extension is speculative when, in the Company's opinion, there is doubt as to the initial or continued use of the new facilities by the customer. This may include, but is not limited to separate points of delivery, and service at locations which are relatively inaccessible or remote, or where the customer has less investment than is required by the Company to supply service.

(C)

(2) When a service extension is speculative, the Company requires a minimum distribution revenue guarantee equal to the Company's estimated fully allocated cost of installation and removal of all facilities less any contribution in aid of construction by the customer. The guarantee is for a five year period or less.

(3) Each customer agrees that when the net distribution service bills rendered during the period from the start of the initial term of the contract to the end of the current year total less than the sum of the customer's annual guarantee over that period, then the difference becomes due and payable.

(4) The customer may elect to make a one-time payment to the Company in lieu of annual differential billings during the period of the guarantee. The payment, which will be equal to the total amount of the guarantee, will be subject to partial refunds each year based upon the actual amount of the customer's distribution service billings.

(5) The Company may require, in addition to any deposit necessary to secure payment of service bills, a surety bond or other security acceptable to the Company, to guarantee the fulfillment of the agreement.

(6) Where the customer requires a speculative service extension to be disconnected and Company facilities left in place for subsequent reconnection, the service extension shall be treated as temporary service under Tariff Rule 7. In addition, for each reconnection of service the customer pays the cost of connection and disconnection.

(7) A speculative service extension guarantee may be discontinued prior to expiration of the contract whenever the service becomes non-speculative in nature.

(8) A speculative service extension requires an "in advance of construction" payment of the fully allocated cost of engineering design and survey work to produce a detailed estimate.

C. METHOD OF SERVICE

(1) The Company furnishes and installs all electric service line facilities extending from its distribution supply lines at or near the customer's property line to the customer's point of delivery using normal construction for load conditions according to Company standards except as follows:

(a) The Company may at its discretion install other than normal service facilities at the customer's request and at the customer's expense.

(b) The customer provides all mechanical facilities on his property, other than poles and guys, which are required to accommodate the installation of the Company's electric facilities. All electric facilities, and all mechanical facilities, installed by the customer on the Company's side of the point of delivery which are not in, on or under buildings shall, after installation, be owned and maintained by the Company and be available for further extension.

(c) The customer at his option may install all service lines and related facilities on his property. Such facilities shall be on the customer's side of the point of delivery and shall be owned and thereafter maintained by the customer.

(Continued)

RULE 4 - SUPPLY OF SERVICE (CONTINUED)

(C)

C. METHOD OF SERVICE (Continued)

- (d) When a customer requests service in the vicinity of Company underground distribution facilities, the Company may require the customer to take underground service under the same terms and conditions which would apply if the Company supply were overhead.

(2) The Company may establish an underground system at its own option except as provided in (3) below when in the Company's opinion the circumstances justify the investment, and at the customer's request on condition that Company installs the complete electrical system to the point of delivery and the customer installs the mechanical facilities; ownership and maintenance of all facilities in the development on Company's side of the point of delivery that are not in or under buildings shall vest in the Company; the developer grants the Company, free-of-charge by perpetual easement, the sole right to move, maintain, and extend these facilities. The developer agrees to pay the Company, in advance, the Company's estimated excess cost over normal overhead construction.

(3) Underground Electric Service in New Residential Developments

The Company installs only underground distribution and service facilities in residential developments of five or more adjoining lots for the construction of single-family residences, detached or otherwise, mobile homes, or apartment houses intended for year round occupancy, when service requires the extension of primary voltage lines. It does not apply to tracts of land which are subdivided, but not developed into utility-ready lots by a bona fide developer.

The applicant for electric service to a development shall conform with the following:

- (a) At its own cost, provide the Company with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the Company for occupancy by distribution, service and street-light lines and related facilities.
- (b) At its own cost, clear the ground in which the lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling subject to the inspection and approval of the Company, and rough grade it to within six inches of final grade, so that the Company's part of the installation shall consist only of laying of the lines and installing other service-related facilities. Excavating and backfilling performed or provided by the applicant shall follow the Company's underground construction standards and specifications set forth by the Company in written form and presented to the applicant at the time of application for service and presentation of the recorded plot plan to the Company. If the Company's specifications have not been met by the applicant's excavating and backfilling, such excavating and backfilling shall be corrected or redone by the applicant or its authorized agent. Failure to comply with the Company's construction standards and specifications permits the Company to refuse service until such standards and specification are met.
- (c) Request electric service at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the Company's line and facility installation with the general project construction schedule, including

(Continued)

RULE 4 - SUPPLY OF SERVICE (CONTINUED)

(C)

C. METHOD OF SERVICE (Continued)

coordination with any other Company sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the Company to avoid unnecessary cost and delay.

(d) Pay to the Company any necessary and estimated additional costs incurred by the Company as a result of the following: **(C)**

1. Installation of underground facilities that deviate from the Company's underground construction standards and specifications if such deviation is requested by the applicant for electric service and is acceptable to the Company.
2. A change in the plot plan by the applicant for electric service after the Company has completed engineering for the project and/or has commenced installation of its facilities.
3. Physical characteristics such as oversized lots or lots with extreme set-back where under the Company's line extension policy contained in its tariff a charge is mandated for overhead service.

(e) No charges other than those described in paragraph (d) shall be borne by the applicant for electric service or by another utility sharing the same trench, even if the Company elects to perform its own excavating and backfilling.

(4) The Company may supply service, upon request, in a manner which requires additional facilities or related regulated services to be performed, which are over and above those that the Company would normally install or provide, if the customer agrees to pay the Company at a fair and nondiscriminatory price for those additional facilities or related regulated services.

D. ALTERNATE SERVICE

(C)

The Company furnishes one source of service to a single point of delivery to a premises. However, when a customer requests an alternate source of service, the Company will install the additional facilities required providing the customer agrees to compensate the Company for the estimated cost of the additional facilities maintained for the alternate service and for the future estimated costs of continuing the alternate service.

E. CAPACITY

The Company's facilities have a limited capacity. Therefore, to assure satisfactory operation of customers' equipment and to protect both customer's and Company's facilities against damage, each customer shall notify the Company of any substantial increase in use of service so that additional facilities may be provided in accordance with the applicable provisions in this tariff.

(Continued)

RULE 4 - SUPPLY OF SERVICE (CONTINUED)

(C)

F. CONTINUITY

(1) The Company uses reasonable diligence to preserve continuity of service, but in the event of interruption or curtailment of service, Company shall not be subject to any liability, penalty or payment for or on account of any such interruption or curtailment nor shall the application of the rate schedule to the regular billing period be affected.

(2) The Company may temporarily suspend service for the purpose of making necessary repairs and makes every reasonable effort to notify customers in advance, except in cases of emergency.

G. EMERGENCY LOAD CONTROL

(1) A load emergency situation exists whenever:

(a) the demands for power on all or part of the utility's system exceed or threaten to exceed the capacity then actually available to supply such demands;

(b) system instability or cascading outages could result from actual or expected transmission overloads or other contingencies; or

(c) such conditions exist in the system or another public utility or power pool with which the utility's system is interconnected and cause a reduction in the capacity available to the utility from that source or threaten the integrity of the utility's system.

(2) In such case, the utility shall take such reasonable steps as the time available permits to bring the demands within the then-available capacity or to otherwise control load. Such steps shall include but shall not be limited to reduction or interruption of service to one or more customers, in accordance with the utility's procedures for controlling load.

H. EMERGENCY ENERGY CONSERVATION

An emergency energy conservation situation exists whenever events result or, in the judgment of the utility, threaten to result in a restriction of the fuel supplies available to the utility or its energy vendors, such that the amount of electric energy which the utility is able to supply is or will be adversely affected. In the event of an emergency energy conservation situation, the utility shall take such reasonable measures as it believes necessary and proper to conserve available fuel supplies. Such measures may include, but shall not be limited to reduction, interruption or suspension of service to one or more of its customers or classes of customers in accordance with the utility's procedure for emergency energy conservation.

I. RELOCATION OF FACILITIES

(1) The relocation of customer's facilities due to moving or rearranging Company's facilities at the direction of either the federal, state or local government is the customer's responsibility and expense.

(Continued)

RULE 4 - SUPPLY OF SERVICE (CONTINUED)

I. RELOCATION OF FACILITIES (Continued)

(2) The relocation of Company facilities, when done at the request of others, is at the applicant's expense and payment of the Company's estimated cost of the relocation is required in advance of construction. When the request is from an affected property owner and the facilities are on the customer's property, the charges for relocation of distribution system facilities are limited to estimated contractor costs, estimated direct labor and estimated material costs, less an amount equal to any estimated maintenance expense avoided as a result of the relocation.

(C)

J. EMERGENCY ASSISTANCE

The Company may, upon request, assist in emergencies to correct defects in and make temporary repairs to the customer's installation. Any such assistance shall be accepted by the customer without involving responsibility on the part of the Company.

K. CHANGE IN SERVICE CONDITIONS

The Company may, upon request, make a change in service conditions provided the customer pays the estimated fully allocated cost to be incurred by the Company.

RULES FOR ELECTRIC SERVICE

RULE 5 - USE OF SERVICE

A. CUSTOMER'S RESPONSIBILITY

(C)

The customer assumes full responsibility for the energy and facilities at and beyond the point of delivery. Interruption of service and variation in supply characteristics (including, but not limited to, high or low voltage, operation of protection or control devices, single phasing of three phase service, and phase reversal) can occur. To prevent or limit damage from such events it is Customer's responsibility to purchase and install protective devices and/or install or otherwise provide for alternate power supplies that are available from third parties to protect Customer's facilities and property. The customer's use of service shall not cause damage to Company's equipment or impair this service to other customers. The foregoing provisions do not change the Company's duty and responsibility to provide safe and adequate service to the point of delivery.

B. PURPOSE AND LOCATION

Service shall not be used for any purpose or at any location other than that stipulated in the contract or this tariff.

C. PERMANENT CHANGE OF USE

When a customer notifies Company in writing of any permanent change which reduces the capacity Company is required to have available, and when required, executes a new service contract, the Company will as of the first meter reading date thereafter apply the rate schedule applicable to the changed conditions for subsequent billing.

D. SERVICE DURING CONSTRUCTION OR EMERGENCY

(1) The Company suspends the contract term for a period not exceeding six consecutive months--

(a) following the initial connection of service for gradual installation of equipment or development of customer's operation as contemplated under the contract.

(b) upon written request from the customer following a forced temporary suspension of a portion of all of customer's operation due to an emergency such as an accident, fire, flood or other act of God, but not due to strike, lockout, seasonal curtailment or other business conditions.

(2) Bills for service during the suspension period are based on demands and energy supplied during such period applying the rates and minimum charges of the applicable rate schedule most advantageous to the customer. When the period in which the suspension starts is less than a normal billing period, bills are prorated. The suspension period ceases with the billing month in which the establishment or restoration of normal service occurs or after six full billing months whichever is the earlier. The initial contract term is extended for an equal period, including any extension guarantee period required thereunder.

(Continued)

RULES FOR ELECTRIC SERVICE
RULE 5 - USE OF SERVICE (CONTINUED)

(C)

E. ABNORMAL DEMAND AND USAGE

All metered demands and usage, including abnormal demands and usage which are inconsistent with the customer's normal use pattern, are billed as metered in the billing period in which they occur. This provision may be waived at the Company's option.

F. REDISTRIBUTION OF SERVICE

(1) Energy purchased from the Company shall not be submetered and resold to another party except as permitted under 5F(2), 5F(4), and 5F(5). It is the Company's intent to meter and bill each tenant as an individual customer. Tenant is defined as an occupant of a multi-tenancy commercial building or parcel where it is expected that tenure shall be for a year or more. For the purpose of this rule, the term multi-tenancy commercial building shall include any structure which contains or houses 3 or more separate and distinct residential or commercial units.

(C)

(2) Where installation of electric service was completed by May 21, 1980, electric energy may be redistributed and submetered to tenants provided service to the premises is to one point of delivery through a single meter under the applicable general rate schedule, and charges for electric service to such tenants do not exceed charges as computed under the Company's applicable rate schedule for comparable service.

(3) At the service locations covered hereunder connected after May 21, 1980, each tenant shall be served, metered and billed individually by the Company under the appropriate rate schedule except where a definite commitment has been made as of that date to permit master metering with the resale provision of 5F(2). Upon application, affidavit, and proof presented to the Company, any owner (or his duly authorized representative) of a new multi-tenancy commercial building may seek an exception to Tariff Rule 5(F) by demonstrating that the installation of individual electric meters at each separate unit within the building is neither feasible nor practical from a financial, technical, or engineering point of view or by citing any other valid reason; all of which must be designed to prove that the installation of individual electric meters within the building will not achieve any notable reduction in the consumption of electricity by the tenants in the building beyond that which would be accomplished through the use of a master metering system with efficient heat controls.

(4) Company, at its discretion, may permit submetering for both existing and new service locations in accordance with the resale provisions of 5F(2) when all of the following conditions are present:

- (a) It is impractical for the Company to separately bill each tenant.
- (b) Each tenant has control of the majority of his electric energy use.

(C)

(Continued)

RULES FOR ELECTRIC SERVICE
RULE 5 - USE OF SERVICE (CONTINUED)

F. REDISTRIBUTION OF SERVICE (CONTINUED)

(5) For purposes of third-party owned Electric Vehicle (EV) charging stations, owning and operating an EV charging station shall not be considered redistribution as defined under 66 Pa. C.S. §1313 and §69.3501(b) (relating to section 1313 of the Public Utility Code).

- (a) Owner and/or operators of third-party electric vehicle charging services are to notify the Company of a planned installation of the electric vehicle charging facilities in accordance with Rules 2 – Requirements for Service, 3 – Extension of Service, and 4 – Supply of Service. In addition, the Customer, who may be either the owner or host of the third-party owned electric vehicle charging stations, shall notify the Company at least one hundred twenty (120) days in advance of the planned installation date and may be required to install metering for the EV charging stations as determined by the Company.

G. VANDALISM

When Company street light facilities at a location are repeatedly vandalized, the customer shall reimburse the Company for all costs to repair such vandalism after the second recorded incident over a consecutive 24-month period.

**RULES FOR ELECTRIC SERVICE
RULE 6 - AUXILIARY SERVICE
FOR NON-QUALIFYING FACILITIES**

(C)

A. APPLICATION

(1) Service to customers who have another source of power which can be substituted for Company's service for any of customer's operations. Service is supplied under the terms of this rule unless such other source of power is maintained solely for use in case of interruption of the Company's service. Service to Qualifying Facilities (QFs) is provided for under Rule 6A.

(2) Service is supplied only where Company has available the capacity and facilities adequate for the service and only under a contract for an initial term of one or more years under a general service rate schedule with measured demands. Bills for service are based on charges specified in the rate schedule, subject to a minimum charge as described in this rule.

(3) The customer's equipment may not be operated concurrently by means of service supplied by Company and by such other source of electric or mechanical power except upon written agreement setting forth the conditions of such operation.

(4) Customers selecting Rule 6 do not qualify for the Net Service provision of Rule 11.

B. MINIMUM CHARGE

The minimum monthly charge is the KW demand and KWH energy charges in the rate schedule for 100 hours use of the kilowatts of Reserved Capacity, plus the succeeding KW charge in the rate schedule for any kilowatts of the Billing KW in excess of the kilowatts of Reserved Capacity.

C. RESERVED CAPACITY

(1) When customer's entire power requirements exceed the capacity of such other source of power and no load limiter is installed, the Reserved Capacity is the rated capacity in kilowatts (at unity power factor) of customer's other source of power. In all other cases the Reserved Capacity is the average kilowatts, supplied during the single 15 minute period of maximum use during the current billing month or any of the preceding 11 months, but not less than the kilowatt setting of a load limiter, or, when no limiter is installed, not less than Company's estimate of the number of kilowatts of customer's entire power requirements as stated in the contract.

(2) The customer has the option of furnishing, installing, and maintaining a load limiter for service supplied by Company, which shall be approved, set, and sealed by Company. The limiter will be set at approximately the number of kilowatts of Reserved Capacity contracted for by the customer.

(C)

PPL Electric Utilities Corporation

RULES FOR ELECTRIC SERVICE

RULE 6A - STAND-BY SERVICE FOR QUALIFYING FACILITIES

A. APPLICATION STAND-BY SERVICE

(1) The Company will supply Stand-by Basic Utility Supply Service under terms of this Rule to: (a) Qualifying Facilities (QFs) as defined in the Public Utility Regulatory Policies Act of 1978, or (b) a customer that contracts with a QF and that must be served under the requirements of either federal or state law.

(2) Stand-by Basic Utility Supply Service is provided only where the Company has available capacity and facilities adequate for the service requested and only pursuant to a power purchase or interconnection agreement with the Company.

(3) Customers selecting Rule 6A do not qualify for the Net Service provision of Rule 11.

B. TYPES OF STAND-BY SERVICE AVAILABLE

(1) Supplementary Power is electric energy or capacity supplied by the Company and regularly used in addition to that energy or capacity supplied by that QF. All energy or capacity supplied by the Company under this rule shall be Supplementary Power unless it is provided as Back-up Power or Maintenance Power as defined below.

(2) Back-up Power is electric energy or capacity supplied by the Company to replace energy or capacity regularly supplied by the QF's equipment when such equipment is not available during an outage other than prescheduled maintenance or fuel supply disruptions. An outage is defined as the forced interruption of the QF's entire generation output. Back-up Power shall be limited to 1,314 hours during the most recent consecutive twelve-month billing periods. Any additional power supplied above the 1,314 hour limit shall be billed as Supplementary Power. The QF must provide the Company with a written notification of the use of Back-up Power within seven business days after conclusion of the use. This notification must include the day and time at which the use of Back-up Power began, the reason for the usage, and the actual duration of the use of Back-up Power. (C)

(3) Maintenance Power is electric energy or capacity supplied by the Company during a prescheduled maintenance outage of the QF's generating equipment. Maintenance Power is available for not more than 70 days per year and must be scheduled during the periods March 16 to May 31, and September 16 to November 30. The QF must confirm with the Company in writing 60 days before receiving such power and indicate the required capacity and proposed duration of Maintenance Power use. The required capacity and proposed duration of Maintenance Power use can be changed after the 60-day notice is given, but before the outage occurs, by mutual written agreement between the Company and the QF. The QF must provide the Company a written notification of the use of Maintenance Power within seven business days after the conclusion of the use. This notification must include the day and time at which the use of Maintenance Power began and the actual duration of the use of Maintenance Power.

C. INTERCONNECTED AND PARALLEL OPERATION

The QF shall comply with all Company requirements concerning interconnected or parallel operations. These requirements are on file with the Commission as part of the Company's annual PURPA Section 210 filing and/or are contained in power purchase and interconnection agreements between the Company and QFs.

(Continued)

**RULE 6A - STAND-BY SERVICE
FOR QUALIFYING FACILITIES (CONTINUED)**

(C)

D. INTERRUPTIBLE OPTION

Back-up Power is available on an Interruptible basis to QFs with generators rated in excess of 500 KW. Interruptible Back-up Power may be interrupted when, in the Company's opinion, any generation, transmission, or distribution capacity limitations exist or during periods of economic load control. Whenever possible, the QF will be notified in advance of a probable interruption and the estimated duration of the interruption. If the QF fails to interrupt, a penalty of \$24.95 per KW shall be billed for each KW that has not been interrupted, in addition to applicable Back-up Power charges. The Company will notify the QF by telephone at the conclusion of the interruption. A credit of \$0.35/KW for Service at 480 volts or less, \$0.30/KW for Service at 12,470 volts, \$0.25/KW for Service at 69,000 volts or higher will be applied to the QF's monthly bill for each KW interrupted in any month in which an interruption is requested. No credits will be applied if the QF fails to interrupt all Back-up Power.

E. RATES FOR STAND-BY SERVICE

(1) Supplementary Power is metered and billed separately under the Company's applicable general service rate schedule.

(2) (a) Back-up Power is billed separately. The billing is based on KW demand and KWH registered on the Company's meters. Where such actual KW demand use exceeds the KW specified under paragraph G, such excess KW and, on a percentage basis, the associated KWH shall be billed as Supplementary Power. When metered KW demand use is not available, the KW demand billed will be based on the KW of Back-up Power specified under paragraph G. When metered KWH use is not available, the KWH energy billed under the Back-up Power rates will be calculated by multiplying the KW of Back-up Power specified under paragraph G by the number of hours of the unscheduled outage.

(b) The QF will pay a Monthly Reservation Charge equal to the KW of Back-up Power specified under paragraph G multiplied by the Back-up Power capacity charge. The monthly minimum bill shall be the greater of the Monthly Reservation Charge or charges for actual Back-up Power usage.

(c) Back-up Power will be billed using the following charges:

(C)

	Service at 480 Volts <u>or Less</u>	Service at <u>12,470 Volts</u>	Service at 69,000 Volts <u>or Higher</u>
Distribution Charge	\$60.00 (I) \$3.985/KW (D)	\$169.80 \$2.547/KW (I)	\$994.00 \$0.000/KW

(Continued)

**RULE 6A - STAND-BY SERVICE
 FOR QUALIFYING FACILITIES (CONTINUED)**

(C)

E. RATES FOR STAND-BY SERVICE (Continued)

Transmission Service Charge

The Transmission Service Charge included in this Tariff applies to all KW and/or KWH billed under this Tariff Rule.

Generation Supply Charge

The Generation Supply Charge – 1 or Generation Supply Charge – 2 included in this Tariff applies to all KWH billed under this rate schedule.

(C)

Riders

The Riders included in this Tariff apply to this Rate Schedule are listed in the Rider Matrix on Page 14D.

The State Tax Adjustment Surcharge included in this Tariff shall be applied to the above charges.

(3) (a) Maintenance Power is billed separately. The billing is based on the KWH registered on the Company's meters. When metered KWH use is not available, the KWH energy billed under the Maintenance Power rates will be calculated by multiplying the KW of Maintenance Power specified under paragraph G by the number of hours of the use of Maintenance Power.

(b) Maintenance Power will be billed using the following charges:

	Service at 480 Volts <u>or Less</u>	Service at 12,470 Volts	Service at 69,000 Volts <u>or Higher</u>
Distribution Charge	0.000¢/KWH (D)	0.000¢/KWH (D)	0.000¢/KWH

(C)

Transmission Service Charge

The Transmission Service Charge included in this Tariff applies to all KW and/or KWH billed under this Tariff Rule.

Generation Supply Charge

The Generation Supply Charge - 1 or Generation Supply Charge – 2 included in this Tariff applies to all KWH billed under this rate schedule.

(C)

Riders

The Riders included in this Tariff that apply to this Rate Schedule are listed in the Rider Matrix on Page 14D.

(Continued)

**RULE 6A - STAND-BY SERVICE
FOR QUALIFYING FACILITIES (CONTINUED)**

(C)

F. KW DEMAND

The KW Demand is the average number of Kilowatts supplied during the 15 minute period of maximum use during the current billing period.

G. DATA REQUIREMENTS

The QF must supply the Company with an annual written notice, on or before September 1, of its Stand-by Service needs for the subsequent calendar year. This notice must contain the following information necessary to implement this Tariff:

- KW of Back-up Power
- Designation of Back-up Power as Firm or Interruptible
- KW of Maintenance Power and preliminary schedule for use thereof

The QF shall provide any data, books or records that Company may request to confirm or check the extent, type or duration of any QF outages.

H. PAYMENT

(C)

The rates stated in this Tariff apply when bills are paid on or before the due date specified on the bill, which is not less than 15 days from the date the bill is mailed via the U.S. Postal Service or mailed electronically. When not so paid, a one time late payment charge equal to 5% of the first \$200.00 of the then unpaid balance plus 2% on the remainder will be added to the unpaid amount.

RULES FOR ELECTRIC SERVICE

(C)

RULE 7 - TEMPORARY SERVICE

A. TEMPORARY SERVICE

(1) Temporary service is service for less than one year or for a year or more when Company must install facilities that will be used solely for a service that is known to be limited in duration. Service is supplied for not less than one month at the applicable rate schedule subject to the provisions of this rule. In no event is service billed for a total period of less than one month. Temporary service also includes seasonal service, which is service for less than one year, for which the Company is requested to leave the facilities in place for subsequent reconnection in following years. **(C)**

(2) The customer pays, in advance, a non-refundable temporary connection charge equal to the Company's estimated engineering installed cost and net removal cost of all necessary facilities other than transformer, service drop, and metering, required to provide the temporary service. Where it is necessary to install and remove a transformer, service drop and meter, or to energize facilities already in place, the customer also pays a non-refundable connection and disconnection charge representing the cost of performing this work. The Company may require that the customer pay the connection and disconnection charge in advance. **(C)**

(3) Company has the option to supply service without the application of this rule for prearranged tests or demonstrations.

(4) The Company may remove all facilities used solely to supply temporary service upon discontinuance of service by the customer.

(5) The provisions in this rule for temporary service apply to annually recurring service; however, they do not apply for service to permanent residences on a residential service rate schedule.

**RULES FOR ELECTRIC SERVICE
RULE 8 - MEASUREMENT OF SERVICE**

(C)

A. LOCATION AND METHOD OF MEASUREMENT

(1) The customer provides free of expense to Company, at a location designated by Company, a suitable place for the Company meters which is readily accessible to Company employees at all reasonable hours.

(2) The Company installs and maintains the metering equipment, unless otherwise allowed by the Commission. Where energy is metered at a point other than the point of delivery or at a voltage other than the supply voltage, readings of the meters are corrected to conform to measurement at the point of delivery and voltage supply.

B. METER INSTALLATIONS

Service at each point of delivery is metered through one or more meters as required by the applicable rate schedules. Measurements from metering equipment for separate points of delivery are never combined for billing purposes except temporarily pending completion of necessary changes in Company's facilities.

In residential and commercial complexes and multiple occupancy buildings connected after May 21, 1980, each independent occupant is separately metered and billed by the Company as an individual customer unless redistribution of service is authorized by the Company. The Company does not provide service to two or more customers through a single meter except as specifically provided for in Tariff Rule 5F or the applicable rate schedule.

C. UNMETERED SERVICE

The Company, at its option, may determine kilowatt hours and billing demands by computation instead of by measurement for installations having a fixed load or demand value controlled to operate for a definite number of hours during a billing period. An electric service contract is required for billing this unmetered service.

D. METER TESTING

(C)

The testing and adjustment of meters are made in accordance with any applicable law and any regulation. The company may require customers to pay a fee of \$35.00 for a meter test.

E. DETERMINATION OF DEMAND

(1) The fractional part of the demand billing unit specified in the rate schedule in excess of the minimum is taken as a whole when equal to one-half or more, otherwise, the fractional part is disregarded.

(2) Where the rate schedule provides that the demand is determined by quantities supplied during two or more periods of use, not more than one such period is taken from any one day's measurements that apply to such determination.

(3) Where the charges are based on a connected load, the customer's connected load is determined by inspection whenever Company deems necessary. Company will estimate the connected load of any customer who does not permit Company's representative to make such inspection.

(4) The Company's electric meters record average demand every 15 minutes or hourly and resets the register to zero after each monthly billing cycle. The determination of demand excludes power factor correction.

(C)

(Continued)

(C) Indicates Change

RULE 8 - MEASUREMENT OF SERVICE (CONTINUED)

F. DEMAND INFORMATION

(1) When the customer desires to install electric load control equipment or obtain meter transmitted energy data, the Company will install the appropriate meter and connection tie box (hereinafter called "Demand Information System") at no cost to the customer. REMSI Sketch 46 provides the wiring diagram and identifies Company and Customer responsibilities.

(2) The Company will not be held responsible for interruption to the Demand Information System due to blown fuses, failure, or any malfunction of Customer's Equipment. In addition, the Company reserves the right to interrupt the supply of electric demand information to perform meter tests or maintenance procedures and, in so doing assumes no responsibility for the effects on the Customer's operation or equipment.

(3) If at any time, in Company's sole judgment, based upon existing facts and circumstances, the supply of electric demand information through the Demand Information System becomes detrimental to reliable metering, the Company shall have the right to disconnect the Demand Information System from its metering facilities immediately upon advance notice to the customer and without liability.

(4) Under no circumstances shall the Customer modify, adjust or interrupt the operation of the Company's facilities. In addition, the Company's billing meter installation shall, in all instances, govern when establishing Customer's energy and demand record for billing purposes.

G. AUTOMATIC METER READING FEE

(C)

(1) Upon customer request, the Company will secure an in-person meter reading to confirm the accuracy of an automatic meter reading when a customer disconnects service or a new service request is received. The fee is \$30 and the Company will include this fee on the customer's or applicant's bill.

RULES FOR ELECTRIC SERVICE

(C)

RULE 9 - BILLING AND PAYMENT FOR SERVICE

A. BILLING PERIOD

(1) Bills for service supplied during the preceding billing period, other than initial and final bills, are rendered monthly. Normal billing is for a period of 26-35 days and is based on meter readings taken by Company at the end of each period.

(C)

(2) When a billing period is more or less than a month, such as for initial or final bills, the monthly rate is prorated.

B. ESTIMATED BILLS

(1) Company may render an appropriately marked estimated bill when a meter reading is not obtained. Company may read meters for longer than monthly intervals and may under such circumstances render estimated interim bills for normal billing periods.

(2) Estimated bills shall be paid in accordance with the provisions of this rule and the applicable rate schedule. If unusual circumstances occur during a period for which an estimated bill has been issued and are brought to the Company's attention, an appropriate adjustment will be made by Company.

(3) Upon request, the Company will supply any customer with a billing schedule and a card from upon which he may record his meter readings at the end of each normal billing period which otherwise would be estimated. If such card is received by the Company by the date specified on the schedule, except where it is apparent to the Company that the information is erroneous, the bill for such period will be computed from the meter reading shown on the card.

(4) The Company will take reasonable measures to obtain meter readings, however, the Company may prepare an estimated bill for any customer if extreme weather conditions, emergencies, equipment failure, work stoppages, or other circumstances prevent actual meter readings or if Company personnel are unable to gain access to obtain an actual meter reading.

C. DUE DATE

The due date specified on the bill is not less than 15 days from the date bill is mailed except that for service under, or billed in conjunction with, residential rate schedules the due date is not less than 20 days from the date bill is mailed and for service to federal, state or local governments or to any governmental department, institution or authority, the due date is not less than 30 days from the date bill is mailed via the U.S. Postal Service or sent electronically.

(C)

(C)

(Continued)

RULE 9 - BILLING AND PAYMENT FOR SERVICE (CONTINUED)

(C)

D. PAYMENT

(1) Bills are considered as received by customer when delivered via the U.S. Postal Service or mailed electronically to the premises where the service is supplied or an address mutually agreed upon. Delay in the receipt of or failure to receive bill does not extend the due date. **(C)**

(2) Bills may be paid during business hours at any commercial office or collection agency of the Company authorized to receive payments.

(3) Payment of bills by mail will be accepted as paid when postmarked before midnight on the due date or when received by the Company within five days after the due date. Payments of bills that are electronically transmitted to the Company will be accepted as paid on the date of the actual receipt of payment. **(C)**

(4) Payment of bills after the due date specified on the bill is subject to a late payment charge, as provided for in the applicable rate schedule.

(5) The customer is responsible for payment for use up to discontinuance or termination of service.

(6) In the event of discontinuance or termination of service at a residence or dwelling, the Company may transfer any unpaid balance to any other residential account of the same ratepayer, or in the event of termination, to a third-party guarantor's account.

(7) Regular employees who are head of a family and mainly responsible for the maintenance of the premises they occupy may secure up to 50% reduction in their bills for service under Residential Rate Schedule RS in lieu of other benefits available to other employees. This option is in the process of elimination and is limited to employees who are presently receiving such reduction and continue to live and work in the area previously served by the former Tariff Electric Pa. P.U.C. No. 196 (Scranton).

(8) Payments which are insufficient to pay for both a balance due for prior use and billing for current use are first applied to the balance due for prior use, except when an unpaid bill is a disputed bill or when a payment plan for an overdue balance is agreed upon.

E. BUDGET BILLING

Budget billing is available upon request for service under residential and general service rate applications except for temporary, seasonal, and speculative service. Budget billing may start in any month, for new or existing customers, and may be discontinued upon request at which time any difference between budget billing and billing based on actual use becomes due and payable. In any month when the amount billed for the previous billing period is overdue, budget billing may be terminated; any difference owed the Company is immediately due, and bills thereafter are rendered based on metered use.

When a residential customer elects budget billing, the Company estimates the bills over a 10-month, 11-month or 12-month period to eliminate, to the extent possible, seasonal fluctuations in utility bills. The Company shall review accounts at least three times during the optional billing period. At the conclusion of the budget billing year, a resulting reconciliation amount exceeding \$100, but less than \$300, shall be, at the request of the customer, amortized over a 6-month period. Reconciliation amounts exceeding \$300 shall be amortized over at least a 12-month period, at the request of the customer. Shorter amortization periods are permissible at the request of the customer.

When a non-residential customer elects budget billing, the Company bills the customer each month an amount equal to one-twelfth of the estimated annual charges under the rate schedule. The monthly charge is adjusted, as required, so that total payments at the end of the budget billing cycle approximately equal actual charges. When billing based on actual use exceeds charges at the end of the twelfth month, the excess is added to regular billing in equal increments over the succeeding four months with no penalty.

Each month, interest at the rate of one-twelfth of the average of 1-year Treasury Bills for the months of September, October, and November of the previous year is applied to funds in the customer's account which are the result of payments for the billed amount in excess of actual charges for service to date. No interest is charged when there is a negative balance.

(Continued)

(I) Indicates Increase **(D)** Indicates Decrease **(C)** Indicates Change

RULE 9 - BILLING AND PAYMENT FOR SERVICE (CONTINUED) (C)

F. RETURNED CHECK CHARGE

If a check received in payment of a customer's account is returned to the Company unpaid by the customer's bank and cannot be redeposited by the Company for payment on the second attempt, the Company will charge the customer \$20.00 for processing the returned check, plus any charges assessed by the bank or other financial institution to the Company. (C)

G. SMALL CREDIT BALANCES ON INACTIVE ACCOUNTS (C)

The Company may within a maximum period of six months transfer any customer credit balance less than \$5 from a customer's inactive account to the Company's Operation HELP program instead of refunding the credit amount to the customer. This transfer will occur only after the Company has been unsuccessful in its efforts to transfer the credit balance to an active account of the customer, and only if the customer does not request a refund of the credit balance.

H. CREDIT AND APPLICATION PROCEDURES

The Company uses a commercially recognized credit scoring methodology that is within the range of generally accepted industry practice. The applicant's or customer's utility payment history determines the credit score. The Company uses this customer-specific credit score to either request or waive a security deposit. For low-income applicants, PPL Electric will waive the security deposit if an OnTrack agency verifies their household income.

**RULES FOR ELECTRIC SERVICE
RULE 10 - DISCONNECTION AND RECONNECTION OF SERVICE**

A. CONTRACT CANCELLATION

(1) Contracts are canceled by Company after the expiration of the initial term thereof, upon notification from the customer, as provided in the contract, that service is no longer required at the premises being supplied.

(2) Contracts are canceled by Company before the expiration of the initial term thereof, at the request of the customer, upon the immediate payment at customer's option of either of the following:

- (a) All the remaining obligations under the contract for the initial term.
- (b) The charges for service to date of discontinuance as calculated under the tariff provisions applicable for the period of service actually supplied less the sum of payments already made. This option applies only when the customer completely ceases operations and only when Rule 3, Extension of Service, is not involved. Commercial and industrial customers agree that if operations are resumed before the date when the initial term expires, then the initial obligation of contract is considered as still in force.

B. TERMINATION

(1) Termination of service does not constitute cancellation of any contract during the initial term thereof except by Company consent.

(2) The Company may terminate the supply of electric service and remove Company's equipment from customer's premises, upon notice to customer when appropriate, under any of the following conditions:

- (a) Nonpayment of an undisputed delinquent account associated with service provided by the Company.
- (b) The customer's installation, in Company's judgment, has become dangerous or defective or Company has received notice of such a condition, or the customer's equipment or use thereof may impair the equipment of Company or the service to the other customers.
- (c) The Company's property on customer's premises has been interfered with, or evidence is found that the wires, meters, entrance switch or other appurtenances up to and including the point of measurement have been tampered with.
- (d) Energy has been used that has not been registered on the meter.
- (e) A writ of execution is issued against customer, or the premises at which service is supplied is levied upon, or there is an assignment or act of bankruptcy on the part of customer, and Company has not received any written acceptance of responsibility for continuance of service.
- (f) The customer violates any of these rules or any of the terms and conditions of the contract or has made misrepresentations to Company with respect to the use of electric service and customer refuses to correct the situation or execute a contract appropriate for such service.

(Continued)

RULE 10 - DISCONNECTION AND RECONNECTION OF SERVICE (CONTINUED) (C)

B. TERMINATION (Continued)

- (g) The Company's authorized representatives cannot gain admittance or are refused admittance to the premises for the purpose of reading meters, making repairs, making inspections, or removing Company property, or the customer interferes with Company representatives in the performance of their duties, or the meters or other equipment of the Company are not accessible during reasonable hours.
- (h) The customer neglects or refuses to reimburse Company for repairs to or loss of Company's property used to supply service when such repairs are necessitated, or loss occasioned, by negligence on the part of customer.
- (i) Failure to post a deposit, provide a guarantee, or establish credit associated with service provided by the Company.
- (j) Failure to comply with the material terms of a settlement or amortization agreement.
- (k) Fraud or material misrepresentation of identity for the purpose of obtaining utility service.
- (l) Unauthorized use of the utility service delivered on or about the affected dwelling or other service location.

(3) The Company shall not terminate, or refuse to restore service to any premises when any occupant residing therein is certified by a physician, physician's assistant or nurse practitioner to be seriously ill or affected with a medical condition which will be aggravated by a cessation of service or failure to restore service.

(4) Except in emergencies, service to residential customers will not be terminated: on Saturday or Sunday; on a bank holiday or the day preceding a bank holiday; on a day, or a day preceding a day, when the Company's business offices are closed, excluding Saturdays; or on a holiday or the day preceding a holiday observed by the Pennsylvania Public Utility Commission.

(5) The customer may avoid termination under the above conditions by eliminating the cause for termination and fulfilling the appropriate conditions for reconnection under Rule 10C hereof prior to termination.

C. RECONNECTION

Whenever a service has been terminated under any of the above provisions, Company will require payment of a \$14 disconnection and reconnection charge and will, before reconnection, require customer to eliminate the cause of disconnection and fulfill any of the following conditions associated with service provided by the Company that are reasonably applicable: **(C)**

(1) Establish credit, make a security deposit, or provide a written guarantee acceptable to Company.

(2) Correct any unsafe or nonstandard conditions in customer's service entrance facilities.

(3) Make full payment of, or arrange time payments for the charges for energy used but not metered and, all costs of Company's investigation and property damage associated therewith, plus the cost of measures considered necessary by the Company to prevent recurrence. These include but are not limited to: cost of tampering investigations, inspections, billing, and corrective action on unsafe equipment.

(4) Make payment of, or arrange for the payment of, all amounts currently due for services provided by the Company according to a settlement or amortization agreement.

**RULES FOR ELECTRIC SERVICE
RULE 11 – NET SERVICE FOR GENERATION FACILITIES**

(C)

A. DEFINITIONS

(1) Delivery Service – Service that includes the Distribution component of the applicable rate schedule (including all tariff riders and surcharges).

(C)

(2) Generation Facility – Such equipment owned by a single corporate entity, (a) which is located at a single contiguous site; (b) which is exclusively used to produce electric energy that will be sold at wholesale; (c) which is owned and/or operated by a qualified member of PJM Interconnection, L.L.C. (PJM), as defined in the PJM Operating Agreement; (d) the Net Energy Output of which is reported on an hourly basis to PJM; and (e) which is interconnected to the Company's facilities. The Company shall have the sole and exclusive right to determine if any particular equipment qualifies as a Generation Facility and if the operating characteristics and/or circumstances relating to such equipment are different then described in this definition.

(3) Net Energy Output – The difference in energy between the Generation Facility's output and Station Power over a monthly period, as determined by the PJM. Net Energy Output is positive when the output exceeds the Station Power and negative when the Station Power exceeds the output, all as measured by an electronic meter acceptable to the Company.

(4) Net Service – The provision of service at 69 kV or higher to a Generation Facility under this Rule.

(5) Station Power – Energy used for operating the electric equipment on the site of a Generation Facility located in the PJM control area or for the heating, lighting, air-conditioning and office equipment needs of buildings on the site of such a Generation Facility, which are used solely in the operation, maintenance, or repair of the facility. Station Power does not include any energy used to power synchronous condensers, used for pumping at a pumped storage facility, for restoration-related or black start service or to energy that is normally supplied to facilities including, but not limited to buildings or structures on the site of such a Generation Facility that are metered separately and served directly from the Company's distribution system.

B. APPLICATION

(1) The Company will provide Net Service to a Generation Facility upon request.

(2) This Rule 11 shall remain available only for as long as the provision in Section 1.7.10(d) of the PJM Operating Agreement, or any successor thereto, allowing the self-supply of station power, remains effective.

(3) In order to be eligible for Net Service, a Generation Facility must be subject to an Interconnection Agreement and an Interconnection Service Agreement under the PJM Open Access Transmission Tariff.

(4) All bills for service hereunder are based on charges specified in the applicable rate schedule for firm service (including applicable riders and surcharges) under which the Customer is eligible to receive service, subject to the additional provisions of this rule.

(5) Customers selecting Net Service do not qualify for either the auxiliary service or stand-by service provisions of Rules 6 and 6A, respectively.

(Continued)

RULES FOR ELECTRIC SERVICE
RULE 11 – NET SERVICE FOR GENERATION FACILITIES (CONTINUED)

C. RATES FOR NET SERVICE

(1) When the Generating Facility's Net Energy Output is positive for the monthly billing period, the monthly minimum charge for Delivery Service is the minimum bill provision in the applicable rate schedule.

(2) When the Generation Facility's Net Energy Output is negative for the monthly billing period, the Company shall apply all Delivery Service components of the applicable rate schedule, using the negative Net Energy Output to determine the Billing kWh component and the peak monthly kW usage to determine the Billing kW component. If the Customer is purchasing electricity from the Company, the Company also shall apply all energy, capacity and transmission components of the applicable rate schedule as set forth in this section.

B. DATA REQUIREMENTS

(1) The Customer will report its hourly generator output and station power use to PJM, pursuant to the requirements in the PJM Operating Agreement.

(2) This Company reserves the right to independently audit the Customer's reported generator output and station power use and to seek resolution of any meter corrections through the applicable procedures in the PJM Operating Agreement.

PPL ELECTRIC EXHIBIT NO. 8

**RATE SCHEDULE RS
RESIDENTIAL SERVICE**

(C)

APPLICATION RATE SCHEDULE RS

This Rate Schedule is for single phase residential service in accordance with the APPLICATION PROVISIONS hereof. The Multiple Dwelling Unit Application is restricted to eight or less dwelling units for applications after August 26, 1976, and further to buildings converted to multiple dwelling units for applications after June 28, 1980. Separate Water Heating Service is available only to service locations served under this application on and continuously after April 26, 1985.

NET MONTHLY RATE

Distribution Charge
Effective: April 1, 2024

(C)

\$15.86 per month (Customer Charge, includes SMR2 and CER) plus
4.717 cents per KWH (Includes ACR 4, USR, and SDER)

(I)

Transmission Service Charge

The Transmission Service Charge included in this Tariff applies to all KW and kWh billed under this Rate Schedule.

Generation Supply Charge -1

The Generation Supply Charge -1 included in this tariff applies to all KWH billed under this rate Schedule.

MINIMUM CHARGE

The Minimum Distribution Charge is the Customer Charge.

BUDGET BILLING

Budget Billing is available at the option of the customer for charges under this Rate Schedule.

MULTIPLE DWELLING UNIT APPLICATION

When multiple dwelling units are supplied through one meter, the per day charge and the KWH block charges of the Distribution Charge rate, plus for customers who receive Basic Utility Supply Service from the Company, Generation Supply Charge-1 rates are multiplied by the number of dwelling units in the determination of the net monthly bill under this Rate Schedule. Demand billing does not apply under this provision.

(Continued)

RATE SCHEDULE RS (CONTINUED)

(C)

SEPARATE WATER HEATING SERVICE

When water heating use is supplied exclusively through a separate meter and is equipped with automatic timing controls, water heating service is billed separately at the Customer Charge and the KWH block charges of the Distribution Charge rate. For customers who receive Basic Utility Supply Service from the Company, the Generation Supply Charge -1 applies. The Monthly Minimum Bill applies to this service. No new applications will be accepted after January 1, 2000.

The customer provides the separate meter base and service entrance at the same point of delivery and at the same voltage as the general use service. The customer also provides and installs any control device specified by the Company to automatically control the water heater operation. Supplemental use of renewable energy sources such as wood, solar, wind and water is permitted.

RIDERS

The Riders included in that Tariff apply to this Rate Schedule are listed in the Rider Matrix on Page 14D.

STATE TAX ADJUSTMENT SURCHARGE

The State Tax Adjustment Surcharge included in this Tariff is applied to charges under this Rate Schedule.

PAYMENT

(C)

The above net rate applies when bills are paid on or before the due date specified on the bill, which is not less than 20 days from the date bill is mailed via the U.S. Postal Service or mailed electronically. After the due date, the Company may initiate collection procedures and a late payment charge of 1.25% per month on the then unpaid and overdue balance is applicable.

(Continued)

RATE SCHEDULE RS (CONTINUED)

(C)

APPLICATION PROVISIONS

For the purposes of the application of this Rate Schedule, a dwelling is defined as a living space consisting of at least permanent provisions for shelter, dining, sleeping, and cooking, with provisions for permanent electric, water, and sanitation services.

(1) This Rate Schedule is for single phase electric service for:

- (a) A single family dwelling and detached buildings when the detached buildings are served at the customer's expense through the same meter as the single family dwelling.
- (b) A separate dwelling unit in an apartment house.
- (c) A single farm dwelling and general farm uses when general farm uses are served at the customer's expense through the same meter as the single farm dwelling.
- (d) A building previously wired for single meter service which is converted to not more than 8 separate dwelling units served through one meter.

(2) This Rate Schedule does not apply to:

(C)

- (a) Residential service that includes more than 2,000 watts of connected load attributable to commercial or professional use exclusive of space heating and air conditioning in common with the residence.
- (b) Residential service combined with any commercial or professional use outside the residence or in a section of a multi-use building that is separate from the dwelling unit.
- (c) Service which includes common use in excess of 5,500 watts of connected load for halls, basement, or other portions of an apartment building.
- (d) Single meter service to multiple dwelling units in buildings constructed after June 28, 1980.
- (e) Establishments recognized by name, notice or advertisement, such as hotels, clubs, fraternities, sororities, boarding houses, institutions, orphanages, rest homes, tourist homes and rooming houses with more than 3 rooms available for such use and rectories and convents with accommodations for more than 5 adults.
- (f) Residential service locations connected on or after September 28, 1995, which include more than 2,000 watts of general farm load.
- (g) Residential service locations with an installed generating system that has a nameplate capacity greater than 50 kilowatts.
- (h) Campers, Recreational Vehicles (RV), and construction trailers that are mobile in nature and are not permitted dwellings.

(3) Where any use of service at a residence or on a farm is not eligible for the application of this Rate Schedule, customer has the option to provide separate circuits so that the portion that is applicable can be metered and billed separately hereunder and the remaining portion can be billed under the applicable general service rate schedule. When separate circuits are not provided, the entire service is billed under the applicable general service rate schedule.

RATE SCHEDULE RTS (R)

(C)

RESIDENTIAL SERVICE - THERMAL STORAGE

Applications for service under this Rate Schedule for new service locations will be accepted only until December 31, 1995. Service will be provided to existing service locations supplied hereunder through the life of the existing thermal storage units.

APPLICATION RATE SCHEDULE RTS (R)

This Rate Schedule is for single phase residential service in accordance with load management capabilities in accordance with the APPLICATION PROVISIONS hereof.

NET MONTHLY RATE

Distribution Charge

Effective: April 1, 2024

(C)

\$19.83 per month (Customer Charge, includes SMR 2 and CER) plus
3.550 cents per KWH (Includes ACR 4, USR, and SDER)

(I)

Transmission Service Charge

The Transmission Service Charge included in this Tariff applies to all KW and KWH billed under this Rate Schedule.

Generation Supply Charge -1

The Generation Supply Charge -1 included in this Tariff applies to all KWH billed under this Rate Schedule.

MINIMUM CHARGE

The Minimum Distribution Charge is Customer Charge.

(Continued)

RATE SCHEDULE RTS (R) (CONTINUED)

(C)

BUDGET BILLING

Budget Billing is available at the option of the customer for charges under this Rate Schedule.

RIDERS

The Riders included in this Tariff that apply to this Rate Schedule are listed in the Rider Matrix on Page 14D.

STATE TAX ADJUSTMENT SURCHARGE

The State Tax Adjustment Surcharge included in this Tariff is applied to charges under this Rate Schedule.

PAYMENT

(C)

The above net rate applies when bills are paid on or before the due date specified on the bill, which is not less than 20 days from the date bill is mailed via the U.S. Postal Service or mailed electronically. After the due date, the Company may initiate collection procedures and a late payment charge of 1.25% per month on the then unpaid and overdue balance is applicable.

APPLICATION PROVISIONS

1. This Rate Schedule is applicable to service which would otherwise qualify under Rate Schedule RS except for the following:

- (a) Service to two or more separate dwelling units supplied through a single meter.
- (b) Seasonal service and seasonal use customers.
- (c) Service with separate meter controlled water heater service.
- (d) Residential service with general farm use which includes more than 2,000 watts.

2. Any changes in service entrance equipment to accommodate metering under this Rate Schedule are made by the customer at his own expense.

3. Load management capability is the positive automatic control of the operation of any thermal storage system for space heating which is acceptable to the Company as being effective in limiting on-peak use of electric service. The Company reserves the right to inspect such systems at reasonable times and may discontinue billing under this Rate Schedule whenever, in the Company's sole judgment, the system no longer qualifies.

4. The maximum electric thermal unit that may be connected under this Rate Schedule is 75 KW. Heating elements must be switched in stages not in excess of 7.5 KW per stage.

5. The Company reserves the right to install necessary devices to control the operation of the electric components of the thermal storage system at its option.

6. Customers who elect to take service under this Rate Schedule agree to allow the Company to install load survey meters.

**RATE SCHEDULE GS-1
SINGLE PHASE GENERAL SERVICE
AT SECONDARY VOLTAGE**

(C)

APPLICATION RATE SCHEDULE GS-1

This Rate Schedule is for single phase non-residential service at secondary voltage and other applications outside the scope of the Residential Rate Schedule, which would include residential service locations with an installed generating system that has a nameplate greater than 50 kilowatts. The billing demand is limited to 5 KW for accounts served under discontinued Rate Schedule FC as of June 28, 1980. New applications with voltage levels higher than the secondary voltage will not be accepted after January 1, 2005.

(C)

Effective January 1, 2008, new General Service customers receiving single-phase service will be served under Rate Schedule GS-1. Customers taking service under Rate Schedule GS-1 or Rate Schedule GS-3 as of December 31, 2007 will continue to be allowed to switch from one rate schedule to the other until January 1, 2010, subject to existing rules and restrictions. On and after January 1, 2010, these customers may no longer switch between Rate Schedule GS-1 and Rate Schedule GS-3 except that: (1) three-phase customers on Rate Schedule GS-1 may switch to Rate Schedule GS-3 but may not thereafter switch back to Rate Schedule GS-1; and (2) single phase customers on Rate Schedule GS-3 may switch to Rate Schedule GS-1, but may not thereafter switch back to Rate Schedule GS-3.

NET MONTHLY RATE

Distribution Charge
\$22.00 per month (Customer Charge) plus
\$4.361 per kilowatt for all Billing KW

(I)

(I)

Transmission Service Charge

The Transmission Service Charge included in this Tariff applies to all KW and KWH billed under this Rate Schedule.

Generation Supply Charge -1

The Generation Supply Charge -1 included in this Tariff applies to all KWH billed under this Rate Schedule.

MINIMUM CHARGE

The Monthly Minimum Distribution Charge is the Customer Charge.

BILLING KW

The Billing KW for the Distribution component is the average number of kilowatts supplied during the 15 minute period of maximum use during the current billing period.

(Continued)

RATE SCHEDULE GS-1 (CONTINUED)

(C)

SPACE CONDITIONING AND WATER HEATING

When storage space conditioning and/or water heating is supplied exclusively through a separate meter, service is billed separately at the Customer Charge and KW charges at the Distribution Charge rate. For customers who receive Basic Utility Supply Service from the Company, the Generation Supply Charge-1 or applies. The Monthly Minimum applies to this service. No new applications will be accepted after January 1, 2000.

**SERVICE TO VOLUNTEER FIRE COMPANIES, NON-PROFIT SENIOR CITIZEN CENTERS,
NON-PROFIT RESCUE SQUADS, AND NON-PROFIT AMBULANCE SERVICES**

Upon application and acceptance by the Company, Volunteer Fire Companies, Non-Profit Senior Citizen Centers, Non-Profit Rescue Squads, and Non-profit Ambulance Services may, for a minimum one year period, elect to have electric service rendered pursuant to the following charges.

Distribution Charge

Effective: April 1, 2024

(C)

\$15.86 per month (Customer Charge includes SMR 2 and CER) plus
4.717 cents per KWH (Includes ACR 4, USR, and SDER)

(I)

VOLUNTEER FIRE COMPANY is defined as a separately metered service location consisting of a building, sirens, a garage for housing vehicular fire fighting equipment, or a facility certified by the Pennsylvania Emergency Management Agency (PEMA) for fire fighter training. The use of electric service by the customer of record at this location shall be to support the activities of the volunteer fire company.

NON-PROFIT SENIOR CITIZEN CENTER is defined as a separately metered service location consisting of a facility for the use of senior citizens coming together as individuals or groups where access to a wide range of service to senior citizens is provided, which is qualified by the Internal Revenue Service (IRS) as non-profit and recognized by the Pennsylvania Department of Aging as an operator of a senior citizen center. The use of electric service by the customer of record at this location shall be to support the activities of the non-profit senior citizen center.

NON-PROFIT RESCUE SQUAD is defined as a separately metered service location consisting of a building, sirens, a garage for housing vehicular rescue equipment, or a facility that is qualified by the IRS as non-profit and recognized by PEMA and the Departments of Health as a provider of rescue services. The use of electric service by the customer of record at this location shall be to support the activities of the non-profit rescue squad.

(Continued)

RATE SCHEDULE GS-1 (CONTINUED)

(C)

NON-PROFIT AMBULANCE SERVICE is defined as a separately metered service location consisting of a building, sirens, a garage for housing vehicular ambulance equipment, or a facility that is qualified by the IRS as non-profit and certified by Pennsylvania Department of Health as a provider of ambulance services. The use of electric service by the customer of record at this location shall be to support the activities of the non-profit ambulance service.

BUDGET BILLING

Budget Billing is available at the option of the customer for charges under this Rate Schedule.

RIDERS

The Riders included in this Tariff that apply to this Rate Schedule are listed in the Rider Matrix on Page 14D.

STATE TAX ADJUSTMENT SURCHARGE

The State Tax Adjustment Surcharge included in this Tariff is applied to charges under this Rate Schedule.

PAYMENT

(C)

The above net rate applies when bills are paid on or before the due date specified on the bill, which is not less than 15 days from the date bill is mailed via the U.S. Postal Service or mailed electronically. When not so paid the gross rate applies which is the above net rate plus 5% on the first \$200.00 of the then unpaid balance of the monthly bill and 2% on the remainder thereof.

CONTRACT PERIOD

Service under this Rate Schedule is for an initial term of one (1) year from the date service is first rendered, unless the Company and the customer mutually agree to a different term in the contract for service.

2. DESIGN

A designer will call within a week of your application to schedule a meeting for a future date.

3. SCHEDULING

Jobs are typically scheduled for 6-8 weeks after design completion and all requirements have been met.

4. CONSTRUCTION

Timing depends on the amount of work required and the weather.

5. BILLING

The customer will receive an electric bill after the meter is placed in service and associated with an account.

Download Checklist

Download

get started, you'll need to register for the portal at pplelectric.com/contractors. Create and manage your work order, whether at home, the office or the job site. Track your work order with email notifications, and see what requirements are outstanding.

- For single phase residential meter requests, please call 1-877-220-6016.
- For developments of 5 or fewer homes, you can use our Self-Service Work Orders tool: pplelectric.com/contractors.
- For larger developments, please work with our Business Accounts department by emailing businessaccounts@pplweb.com or calling 1-888-220-9991.
 - Each house in the development, as well as street lights, will need a separate work order. Remember that work will not begin until we have an approved plot plan. If the development layout is changed, there will be re-engineering costs.

Design

Your PPL designer will review your application and contact you within a week of submitting a completed application. Your designer will create your plan and contact you with any estimated fees.

A right-of-way agreement is required before PPL can install any new facilities that affect property such as poles, anchors, conductors, transformers, and other equipment. Right-of-way is also required if any tree cutting or trimming is necessary. A permit may also be needed to construct facilities to your property.

Scheduling

Work is typically scheduled 6-8 weeks after design completion and all customer requirements have been met: customer payment, rate-payer confirmation, signed right-of-way agreement, customer contract agreement and customer tree work.

Electrical inspection and trench/conduit for underground secondary/services installation must be completed 3 weeks before construction. Trench for underground primary installation should be completed 1 week before construction.

PPL schedules jobs to be completed by the week, and the exact day will vary based on weather and other circumstances.

Payments must be made by check and mailed to:

PPL Electric Utilities WAM
PO Box 419054 St Louis, MO 63141-9054

Overnight payments should be made payable to PPL Electric Utilities and sent to:

Firstech
Attn: Lockbox PFC
12300 Olive Blvd
Creve Coeur, MO 64141

Construction

Be sure to prepare your site for PPL crews to complete the construction work. Coordinate with other utilities such as Verizon to relocate poles or other facilities that may delay PPL's work. Remember to call 811 at least 3 business days before you dig. We ask that property lines, easements, rights-of-way, water lines, sewer lines, sprinkler systems, septic systems, septic reserve areas, well locations, and other obstacles/obstructions are staked and marked.

Checklist for Residential Service

Application

- Review what equipment you'll own, and what equipment PPL owns, at pplelectric.com/whatsyours.
- Know the requirements for electric service by reviewing pplelectric.com/remsi.
- Have an accurate up-to-date plan for your property.
- Submit your application and one-line diagram if needed at pplelectric.com/contractors.

Design

- Understand that PPL designs electrical facilities at the safest and most economical location. If you'd like existing facilities moved or placed underground, there will be a cost associated with doing so.

RULES FOR ELECTRIC METER & SERVICE INSTALLATIONS



RULE 1

- (a) **PPL EU's Standard Service**
- (b) **Overhead System**
- (c) **Underground System**
- (d) **Meter Sequence (Hot/Cold)**
- (e) **Single Point of Service**
- (f) **PPL EU Specifies Service Characteristics, Method of Service/Supply and Point of Service**
- (g) **Notify PPL EU of Load Growth**
- (h) **Separate Point of Service**
- (i) **Separate Point of Service – Fire Pumps**
- (j) **Alternate Service**
- (k) **PPL EU Makes All Connections**
- (l) **Alteration or Interference with PPL EU Property**
- (m) **Placement of Swimming Pools**
- (n) **Hazardous Locations**
- (o) **Electrical Equipment Covers**

RULE 1 - GENERAL

a. PPL EU's Standard Service:

PPL EU's standard service is single phase or three phase, 60 Hertz, phase rotation C-B-A (3-2-1) counter clockwise alternating current. All non-standard service is in the process of elimination and no new or additional non-standard service will be provided.

b. Overhead System:

PPL EU's distribution system is generally overhead and the normal method of service is by overhead wires. Service is supplied by underground service lateral from overhead distribution at the request of the customer in accordance with **Rules 6, 8 or 9**.

c. Underground System:

PPL EU has or may establish underground distribution in certain areas. Overhead service is not supplied within these underground service areas.

d. Meter Sequence (Hot/Cold):

Hot Meter Sequence is used for service provided at a service voltage below 600 Volts. The Metering equipment is installed ahead of the customer's service disconnect unless the National Electrical Code (NEC) or other applicable code requires the installation of a main disconnect ahead of the metering equipment.

Cold Meter Sequence is used for certain Network services; 277/480 Volt self-contained service and for service exceeding 600 Volts. The metering equipment is installed on the load side of the customer's main disconnect.

e. Single Point of Service:

PPL EU installs, owns and maintains its lines and equipment to furnish one source of service to a premises at a single point of service and does not install or maintain any lines, equipment or apparatus, except meters and meter accessories, beyond that point.

f. PPL EU Specifies Service Characteristics, Method of Service and Point of Service:

The customer, before planning wiring or purchasing electrical equipment shall obtain from PPL EU, the exact characteristics of service available, the method of service, and point of service to assure prompt connection of service. This is equally important for service upgrades as well as for new installations.

g. Notify PPL EU of Load Growth:

PPL EU's service wires, transformers, meters and other equipment are installed to provide for the customer's requirements at that time and have a limited excess capacity.

Therefore, to assure satisfactory operation of the customer's equipment and to protect both customer's and PPL EU's facilities against damage, the customer or customer's contractor shall notify PPL EU as far in advance as possible of any major additions to customer's connected load so that adequate facilities can be provided.

See "**Applying for Electric Service**" for more information.

h. Separate Point of Service:

PPL EU furnishes a metered separate point of service to the premises of a customer when requested by the customer, at the customers' expense. Examples include a location remote from the present point of service, a fire pump service or an isolated

load requiring a different service voltage, when such separate point of service is justified as determined by PPL EU. The separate point of service is furnished only under a separate service contract and rate application.

The customer pays the fully allocated cost of any primary or secondary facilities needed to serve the additional points of delivery. (C)

i. Separate Point of Service - Fire Pumps:

See NEC Article 695 for Electric Utility Service Connection information pertaining to separate service for Fire Pumps.

Fire Pump Installations – It is the responsibility of the Customer to determine how they will comply with the requirements of NEC Article 695, NFPA 20, its local fire authority and any other applicable code. PPL EU recommends the Customer consider a separate dedicated service to fire pump installations, as well as customer owned on-site emergency standby generator(s) as described in NEC Article 695 and NFPA 20. PPL EU does not guarantee continuity of service and assumes no liability if/when firepumps operate or do not operate due to lack of electric service.

j. Alternate Service:

PPL EU furnishes an alternate service to a premises when requested by the customer. The alternate service is used to serve during interruption to the normal service. At times, PPL EU may require the customer to take service normally from both sources.

The customer agrees, under a service contract with an initial 5-year term, to pay annually in advance and in addition to the electric service bill, a facility charge based on PPL EU's estimated cost of all additional facilities installed and maintained for the alternate source.

k. PPL EU Makes All Connections:

PPL EU personnel make the connections between PPL EU's service drop or service lateral and customer's service entrance conductors for temporary or permanent services.

Electrical contractors, authorized to participate in PPL EU's Fast Track program (Rule 34), may make permanent connections to PPL EU's distribution system for upgrades to existing single phase, 3 wire, overhead electrical services up to 200 Amperes, for homes and small businesses, using approved connectors provided by PPL EU.

l. Alteration or Interference with PPL EU's Property:

The customer or customer's contractor shall not alter, interfere with, attach to, install additional (internal or external) devices, or permit alteration or interference with meters, meter bases, seals, other metering equipment (including but not limited to CT cabinets, current transformers, voltage transformers) or other property of PPL EU.

PPL EU is in no way held accountable for the removal of any attachments or

obstructions. It is the customers' responsibility to make any repairs or cover any costs to PPL EU if an attachment or obstruction has been removed or caused damage to PPL EU or customer equipment.

Electrical contractors, authorized to participate in PPL EU's Fast Track program, may use special meter base seals provided by PPL EU for use in the Fast Track program only.

m. Placement of Swimming Pools, Fountains and Similar Installations:

The customer shall contact PPL EU to discuss clearances to electric service facilities **before installing** a swimming pool, fountain and similar installation. See also NEC Article 680:

- (1) under overhead service conductors or cables,
- (2) where the edge of the pool would be within 25 feet horizontally of the overhead service conductors or cables, or
- (3) where any part of the pool or its auxiliary equipment would be within five feet horizontally of any underground service cables.

n. Hazardous Locations:

For underground service, the customer shall provide a point-of-service external to locations defined as Class I by NEC Article 500. These are hazardous locations which flammable gases or vapors are or may be present in the air in quantities sufficient to produce explosive or ignitable mixtures.

PPL EU will not install underground electric service facilities within or under Class I locations.

o. Electrical Equipment Covers:

PPL EU does not, under any circumstance, permit the use of any type of electrical equipment cover, for landscaping or any other purposes. The electrical equipment mentioned includes but is not limited to, pad-mount transformers, submersible transformers, secondary splice boxes and/or manhole covers.

PPL EU is in no way held accountable for the removal of any obstructions or covers from the work area (see **Sketch 55**, **Sketch 55A** and **CRS 6-14-125** for more information). It is the customers responsibility to make any repairs (including but not limited to the replacement of satellite dishes, trees, shrubs, landscaping, etc to a location outside of the working area, re-seeding of grass, etc.) if an obstruction has been removed.

In the event of an equipment failure, where the equipment has been covered, the customer is responsible for reimbursing PPL EU for any and all costs to replace and repair the damaged equipment.

(C) Indicates Change

03-18-2013

Example residential services Tariff -RS (413kWh)

Delivery Details



Distribution Charges

Residential Rate: RS for Mar 8 - Apr 9

Customer Charge	15.80
413 kWh at 4.717¢ per kWh	19.48
Tax Cut and Jobs Act Credit at -7.67%	-2.20
System Improvement Charge at 5.00%	1.65
PA Tax Adj Surcharge at -0.208%	-0.07
Total Delivery Charges	\$34.66

Example garage Tariff -GS1 (Usage 22kWH)

Delivery Details



Distribution Charges

General Service Rate: GS1 for Dec 6 - Jan 9

Customer Charge	22.00
8.0 kW at \$4.36125 per kW	34.89
Tax Cut and Jobs Act Credit at -7.67%	-4.36
Smart Meter Rider - Phase 2	3.36
Competitive Enhancement Rider	0.01
System Improvement Charge at 5.00%	2.80
Act 129 Compliance Rider	0.07
PA Tax Adj Surcharge at -0.1536%	-0.09
PA Sales Tax	3.68
Total Delivery Charges	\$62.36

**RULES FOR ELECTRIC SERVICE
RULE 4 - SUPPLY OF SERVICE**

(C)

A. CHARACTERISTICS OF SERVICE

(1) The Company's standard service is single or three-phase, sixty Hertz alternating current at standard voltages as specified in the Company's "Rules for Electric Meter and Service Installations". Standard service includes overhead service and underground service at new residential developments, locations where the Company in its discretion has elected to install underground facilities and at locations where the customer has paid for the incremental cost of installing facilities underground. All non-standard service is in the process of elimination and no new or additional non-standard service will be supplied.

(2) The distribution system is defined, for the purposes of this rule, as including all lines energized at voltages less than the nominal 69,000 volts and excluding service extensions and lines energized at voltages of nominal 69,000 volts or higher. However, this definition does not affect the Company's obligations under the Federal Power Act and/or the Public Utility Code, as applicable: (1) to provide safe, reliable and adequate retail electric service to customers taking service at voltages of 69 kV and above, and (2) to provide just and reasonable and non-discriminatory distribution and transmission rates, terms and conditions of service to such customers.

(3) When a rate schedule specifies service at secondary voltage or specifies no particular voltage, Company furnishes, where necessary, one standard transformation at the point of delivery from the line voltage to a standard secondary voltage. Where the rate schedule specifies service at distribution voltages, service is supplied from the nearest available line of not less than that voltage and customer furnishes all equipment necessary to transform the energy from the line voltage.

(4) The Company extends service facilities from its distribution lines to the customer's point of delivery. The customer pays the estimated cost of service extension length over 500 ft. and the estimated additional cost of facilities other than those which the Company would normally install to meet the customer's load requirements.

(5) The Customer provides, without charge to the Company, suitable right-of-way across property owned or controlled by the customer (or property owner) including but not limited to: ground line clearing of trees, brush and other obstructions, rough grading, and access by mechanical construction equipment. When restoration of service to the premise is not possible due to an obstruction, the customer, or the owner of the property on which the obstruction is situated is responsible for removing the obstruction.

(C)

(6) The point of delivery is the point designated by Company where Company's service conductors are connected to customer's service entrance conductors, terminals, or bus. Company installs and maintains facilities to the point of delivery and shall not be required to install or maintain any conductors, meter base, equipment or apparatus except meter and meter accessories beyond that point.

(7) The Company normally supplies energy to only one point of delivery to a premise. The Company may provide a separate point of delivery at the customer's request as a line and/or service extension. The customer pays the fully allocated cost of any primary or secondary facilities needed to serve the additional points of delivery. For application of this rule, services to more than one building or facility located on the same property and owned by the same entity will be considered service to a single premise; each individual building or facility will not be considered a separate premise.

(Continued)



● **Siegrist, Brian**

From: bsiegrist@pplweb.com
To: das7754@yahoo.com

Wed, May 11, 2022 at 12:26 PM

From: Siegrist, Brian
Sent: Wednesday, May 11, 2022 11:53 AM
To: DAS7745@yahoo.com
Subject: PPL work order 58668080

Good afternoon Doug,
Could you please forward me your neighbors name and email address when you get a chance so I can send the right of way papers to them? Thanks!

Best regards,

Brian Siegrist | Distribution Technician

Design Department | phone: (717) 691-2913 | bsiegrist@pplweb.com



PPL
100 Commerce Drive
Mechanicsburg PA, 17050