

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

 ERIC J. BANKS : DOCKET NO.
 : C-2023-3043759
 v. :
 :
 PECO ENERGY COMPANY :
 :
 Further Telephonic Call In Hearing :

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Judge's Chambers
State Office Building
801 Market Street
Philadelphia, PA 19107

Tuesday, June 11, 2024
Commencing at 10:04 a.m.

BEFORE:

ARLENE ASHTON, ADMINISTRATIVE LAW JUDGE

REPORTER:

TIFFANY L. MAST

APPEARANCES:

KHADIJAH SCOTT, ESQ.
 PECO ENERGY COMPANY
 2301 Market Street
 Philadelphia, PA 19103
 267.533.1830
 Khadijah.scott@exeloncorp.com

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I N D E X

WITNESS	DIRECT	CROSS	REDIRECT	RECROSS
ERIC J. BANKS	32	43		
VICTORIA YOUNG	50	70		
RENEE TARPLEY	84	94		

E X H I B I T S

NUMBER	PAGE MARKED
1	84
2	85
3	89
4	86
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6	60

*** Account Information ***

*** Current Account Status ***

Account Number: [REDACTED]
Account Status: Active

Mail To: ERIC BANKS
[REDACTED]

Current Bill: \$108.00
Billed Prior: \$7262.69
Balance Due: \$7370.69
Service Address: [REDACTED]

Credit Amount: \$0.00
Deposit Requested: \$0.00
Deposit On-Hand: \$0.00

Meter Bill Grp: 15
Rate: CAP Electric Residential Heating Svc

Table with columns: DATE, CHARGE TYPE, BILLING PERIOD, READ, METER #, CHARGE AMOUNT, CREDIT AMOUNT, TOTAL BILL, BALANCE FORWARD, DUE DATE, KWH, CCF, KW. Contains multiple rows of billing history including Budget Billing, Regular Bills, and Payment Agreements.

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
07/19/22	BUDGET BILLING	06/17/22 07/19/22			\$257.00							
	** Budget Bill Detail **	Actual Bill Amount: 67.22			BB Deferred Amount: -242.48							
07/19/22	DEFERRED PAYMENT AGREEMENT				\$151.89							
07/19/22	Regular Bill						\$408.89		08/10	1331		
08/15/22	Bill Out DPA due to Default				\$3493.53							
08/17/22	BUDGET BILLING	07/19/22 08/17/22			\$177.00							
	** Budget Bill Detail **	Actual Bill Amount: 52.44			BB Deferred Amount: -367.04							
08/17/22	Regular Bill						\$4079.42	\$3902.42	09/08	1154		
09/07/22	Payment					\$181.00						
09/16/22	BUDGET BILLING	08/17/22 09/16/22			\$177.00							
	** Budget Bill Detail **	Actual Bill Amount: 76.74			BB Deferred Amount: -467.30							
09/16/22	Regular Bill						\$4075.42	\$3898.42	10/11	1179		
10/17/22	BUDGET BILLING	09/16/22 10/17/22			\$177.00							
	** Budget Bill Detail **	Actual Bill Amount: 107.11			BB Deferred Amount: -537.19							
10/17/22	Regular Bill						\$4252.42	\$4075.42	11/08	1419		
10/19/22	Payment Agreement(new)				\$4252.42							
11/15/22	BUDGET BILLING	10/17/22 11/15/22			\$177.00							
	** Budget Bill Detail **	Actual Bill Amount: 121.31			BB Deferred Amount: -592.88							
11/15/22	PUC AGREEMENT				\$67.50							
11/15/22	Regular Bill						\$244.50		12/07	1826		
12/12/22	Budget Bill Settlement					\$592.88						
12/12/22	Payment					\$244.50						
12/16/22	BUDGET BILLING	11/15/22 12/16/22			\$108.00							
	** Budget Bill Detail **	Actual Bill Amount: 108.00			BB Deferred Amount: 0.00							
12/16/22	PUC AGREEMENT				\$67.50							
12/16/22	Regular Bill						\$-417.38		01/09	4573		
01/11/23	Miscellaneous					\$2.00						
01/19/23	ELECTRIC SERVICE	12/16/22 01/19/23	268072	119510926	\$108.00							
01/19/23	PUC AGREEMENT				\$67.50							
01/19/23	Regular Bill						\$-243.88		02/10	7112		
02/17/23	ELECTRIC SERVICE	01/19/23 02/17/23	274584	119510926	\$355.32							
02/17/23	PUC AGREEMENT				\$67.50							
02/17/23	Regular Bill						\$178.94		03/14	6512		
03/08/23	Payment					\$178.94						
03/20/23	ELECTRIC SERVICE	02/17/23 03/20/23	280141	119510926	\$868.70							
03/20/23	PUC AGREEMENT				\$67.50							
03/20/23	Regular Bill						\$936.20		04/11	5557		
04/17/23	Bill Out DPA due to Default				\$3914.92							
04/18/23	ELECTRIC SERVICE	03/20/23 04/18/23	283182	119510926	\$480.27							
04/18/23	Regular Bill						\$5331.39	\$4851.12	05/10	3041		
05/17/23	ELECTRIC SERVICE	04/18/23 05/17/23	284579	119510926	\$226.31							
05/17/23	Regular Bill						\$5557.70	\$5331.39	06/08	1397		
06/16/23	ELECTRIC SERVICE	05/17/23 06/16/23	285856	119510926	\$240.27							
06/16/23	Regular Bill						\$5797.97	\$5557.70	07/10	1277		
07/18/23	ELECTRIC SERVICE	06/16/23 07/18/23	287237	119510926	\$260.98							
07/18/23	Regular Bill						\$6058.95	\$5797.97	08/09	1381		
08/01/23	Payment					\$261.00						
08/16/23	ELECTRIC SERVICE	07/18/23 08/16/23	288824	119510926	\$298.33							
08/16/23	Regular Bill						\$6096.28	\$5797.95	09/07	1587		
09/15/23	ELECTRIC SERVICE	08/16/23 09/15/23	290635	119510926	\$327.36							
09/15/23	Regular Bill						\$6423.64	\$6096.28	10/10	1811		
10/02/23	Payment					\$328.00						
10/16/23	ELECTRIC SERVICE	09/15/23 10/16/23	292197	119510926	\$253.20							
10/16/23	Regular Bill						\$6348.84	\$6095.64	11/07	1562		
11/14/23	ELECTRIC SERVICE	10/16/23 11/14/23	294577	119510926	\$380.26							
11/14/23	Regular Bill						\$6729.10	\$6348.84	12/06	2380		
11/22/23	Payment					\$382.00						
12/15/23	ELECTRIC SERVICE	11/14/23 12/15/23	299932	119510926	\$108.00							
12/15/23	Regular Bill						\$6455.10	\$6347.10	01/08	5355		
01/19/24	ELECTRIC SERVICE	12/15/23 01/19/24	307170	119510926	\$108.00							
01/19/24	Regular Bill						\$6563.10	\$6455.10	02/12	7238		

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
02/23/24	ELECTRIC SERVICE	01/19/24 02/23/24	314056	119510926	\$483.59							
02/23/24	Regular Bill						\$7046.69	\$6455.10	03/18	6886		
03/22/24	ELECTRIC SERVICE	02/23/24 03/22/24	318299	119510926	\$108.00							
03/22/24	Regular Bill						\$7154.69	\$7046.69	04/15	4243		
04/22/24	ELECTRIC SERVICE	03/22/24 04/22/24	322160	119510926	\$108.00							
04/22/24	Regular Bill						\$7262.69	\$7154.69	05/14	3861		
05/21/24	ELECTRIC SERVICE	04/22/24 05/21/24	323894	119510926	\$108.00							
05/21/24	Regular Bill						\$7370.69	\$7262.69	06/12	1734		

CAP History

Name ERIC BANKS

Address:

Account:

Case Number

Originally enrolled to CAP Tier D on 2/2/06 at 4732 MULBERRY ST (25902-00202).

Removed 5/13/08 for failure to recertify.

Re-enrolled to CAP Tier E on 4/8/09 and removed 10/2009 due to disconnection of service.

Enrolled to CAP Tier E on 1/22/10.

Removed 1/31/12 for failure to recertify.

Re-enrolled to CAP Tier E on 2/3/12.

Removed on 2/12/14 for failure to recertify.

Re-enrolled to CAP Tier E on 2/13/14.

Removed on 3/11/14 for failure to recertify.

Re-enrolled to CAP Tier E on 6/2/14.

Removed on 6/7/16 for failure to recertify.

Re-enrolled to CAP Tier E on 10/7/16 based on monthly income of \$1,006 for 1 adult and 0 children (101% FPL) at 959 FILLMORE ST (56924-32004).

Changed to CAP FCO on 10/17/16.

Next scheduled recertification date was 10/7/18.

Recertification letters sent 9/7/18 and 9/24/18 remain unanswered, account pending CAP removal.



Payment Agreement History

Name ERIC BANKS

Address: [REDACTED]

Account: [REDACTED]

Docket #: C-2023-3043759

<u>DATE</u>	<u>TYPE</u>	<u>BALANCE</u>	<u>INSTALLMENTS</u>	<u>STATUS</u>
06/10/21	PAR (LVL1) (\$1089 SSI/ 1 person)	\$3,909.70	\$65.16	Not Kept
07/15/22	PAR (LVL1) (\$1001 SSI/ 1 person)	\$3,645.42	\$151.89	Not Kept
10/19/22	PUC (#03859315) (\$1592 mthly/ 2 adults)	\$4,252.42	\$67.50	Not Kept

June 5, 2024

BCS Decision Report

BCS Case #: 003859315 **Open Date:** 2022-08-22
Customer Name: ERIC BANKS
Service Address: [REDACTED]

BCS Bill Account #: [REDACTED] **Previous Case #:**
Violation Type: NO **Chapter Type:**
Decision Type: W **Section / Rule:**
Investigator Name: JULIE CARLIN

Decision Issued Date: 2022-10-18
Case Closed Date: 2022-10-18

Letter Description:

Total Balance:	\$3531.38	Balance Date:	2022-09-20
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$191.00
Special Budget Payment:	\$259.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$68.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:	WITH THE NOVEMBER 2022 DUE DATE		

PAR Description:**Resolution Description:**

DECISION E-MAILED TO THE CUSTOMER. LEVEL 1, BUDGET 191.00 + 68.00 = 259.00 BEGINNING NOV 2022 DUE DATE. THE COMPANY IS CORRECTLY BILLING THE CUSTOMER. PECO ENERGY COULD NOT REQUIRE LIHEAP CRISIS PROVIDE MORE THAN THE 503.32 NECESSARY TO SATISFY THE PENDING TERMINATION IN JUNE OF 2022 BECAUSE AT THAT TIME THE AMOUNT NEEDED TO REMOVE THE CRISIS SITUATION WAS 503.32. NEITHER THE COMPANY NOR PUC HAS AUTHORITY OVER HOW THE DEPARTMENT OF HUMAN SERVICES DETERMINE HOW LIHEAP CRISIS OPERATES.

ERIC BANKS – CUSTOMER CONTACTS

C-2023-3043759

10/19/22:

10/19/22 | COMM INFRML PAR**Comments:**

PUC DEC. 10/19/22 LEVEL 1, BUDGET 191.00 + 68.00 = 259.00 BEGINNING NOV 2022 DUE DATE. THE COMPANY IS CORRECTLY BILLING THE CUSTOMER. BCS# 3859315 CLOSED PUC rights not given to customer. Customer Satisfied-NO.

Comments:

PAYMENT TYPE: PUC AGREEMENT AGREEMENT AMOUNT: 4,252.42
DOWN PAYMENT AMOUNT: 0.00 NUMBER OF INSTALLMENTS: 063 INSTALLMENT
AMOUNT: 67.50 FINAL INSTALLMENT: 67.42 ALLOW ADVANCE PAYMENT?:
NO

11/4/22:

11/04/22 | Credit Issues**Comments:**

RP cld in to complain about the new DPA> he said he was supposed to get it after he gets the pymt from liheap but dpa was already created on 10/19> adv cust we can send a request to cancel this DPA but he wont be able to get another DPA> cust disagreed and hung up the call> he said he'll contact the PUC> no other actions taken> Total balance \$0.00 >contd...

12/8/22:

12/08/22 | Billing Issues**Comments:**

api about charges on acct the cust complaint is with how peco bill doesnt show payment arrangement as a negative so liheap wont give him money towards balance i tried to explain to him to call liheap and ask them to make a payment towards balance if he qualifies he then states he wanted supervisor so i issued supervisor escalation Total balance >contd...

\$244.50, Past due amount of \$244.50 due immediately, Current bill \$244.5 due by 12 / 07 / 2022, New charges \$0, Excess credit \$0 |

2/3/23:

02/03/23 Billing Issues

Comments:

CPI SAYS LIHEAP DENIED HIM FUNDS BECAUSE THEY WERE TOLD HE HAS AN ACCT BAL OF \$0-ADV HE HAS TO SEND LIHEAP BOTH PGS OF BILL THE DPA SHOWS ON THE 2ND PG OF THE BILL-OFFERED TO SEND COPY OF OCT BILL THAT SHOWS FULL BAL OWED-EMAILED COPY OF OCT 2022 AND JAN 2023 BILL AND SENT REQ TO CLERK TO MAIL OCT 2022 TO PROP

02/03/23 Miscellaneous

Comments:

Clerk request Activity Statement form mailed to 959 FILLMORE ST PHILADELPHIA PA 19124 complete.

4/14/23:

04/14/23 Customer Relations

Comments:

Advised him that he is on CAP & rcvd a credit those months, which made monthly bills. He reached the Cap PIPP max credit. His usage is inline with last yr. Cust sttd that he applied for LIHEAP. He sttd that he is upset because when LIHEAP calls for bal his DPA bal isnt included. Advised cust of 211. Meter reading daily, no estimated skipped or forced reads.

4/17/23:

04/17/23 Agreement Default

Comments:

PUC Agreement Default Amt: \$936.20	Defaulted Amt: \$3,982.42 Reinstatement
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5/2/23:

05/02/23 Credit Issues

cci requesting a shut off notice adv caller we cant issue a shut off notice, they are system generated and at this time hasnt been issued one. cust wanted to know whyt he was never issued a liheap crisis 10 day notice. adv caller because at the time that they were issued acct was in good standing and no in danger of being shut. off. cust very >contd...

upset that he cant get a shut off notice to give to liheap so that he can get a grant when program is about to end. adv caller my apologies but unable to assist at this time Total balance \$5331.39, Past due amount of \$4851.12 due immediately, Current bill \$480.27 due by 05 / 10 / 2023, New charges \$0, Excess credit \$0 | cust request sup offered >contd...

cb cust accepted. escalated

REF#230502-002500 SUP CALLBACK-(215) 303-6685 NO ANSWER LEFT VM WITH MY CONTACT DETAILS

5/11/23:

05/11/23 Correspondence - Collections

TEN DAY NOTICE RESIDENTIAL
Service may be terminated on or after: 05/25/2023
Termination Amount: \$5,331.39 which is subject to change

5/25/23:

05/25/23 Customer Relations

1st Review PM - Spoke to Mr Banks. He stated that he was trying to get assistance acct bal but every time any an agancy called to get balance they are told acct isnt past due. Expl that when he has a payment agreement tht money is set aside and billed out every month. The agreement bal is not considered past due. He stated that he dsnt agree with this.

EXHIBIT 6

Name: ERIC BANKS

Account Number: [REDACTED]

Phone Number: [REDACTED]

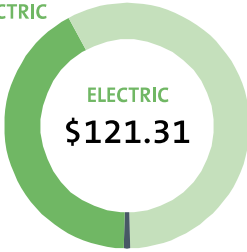
Service Address: [REDACTED]

Emergency and Repair

800-841-4141

This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.

PECO ELECTRIC DELIVERY



TAXES & FEES

ELECTRIC SUPPLY PECO

2301 Market Street Philadelphia, PA 19103 800-494-4000

Billing Summary

Bill Date	11/15/2022
PUC Agreement	\$67.50
Total Other Charges	\$67.50

Current Period Charges

Electric	\$121.31
Budget billing amount	\$177.00
Total New Charges	\$121.31

Total Amount Due on 12/07/2022 \$244.50

General Information

Next scheduled meter reading:12/20/2022

1-800-774-7040

If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

peco.com/service

Customer Self Service - Manage Your Account 24/7 Start, stop and move your service

Online: peco.com

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 1-800-774-7040

Return only this portion with your check made payable to PECO. Please write your account number on your check.



An Exelon Company 2301 Market Street Philadelphia, PA 19103-1380

- Enroll in Automatic Payment. Complete form on reverse side.
- Pledge a donation to MEAF. Complete form on reverse side.

Account # [REDACTED]

877-432-9384

Pay by phone, a convenience fee will apply.

Pay Today!

peco.com/ebill

Go paperless: receive and pay your bill online.

Please pay this amount by 12/07/2022 \$244.50

Payment Amount \$ [REDACTED]

0006001 01 AV 0.455 **AUTO T6 0 8923 19124-240259 -C02-B1-P06007-I123

ERIC BANKS

[REDACTED]



PECO - Payment Processing PO Box 37629 Philadelphia, PA 19101-0629



[REDACTED]

8923-02-0006001-0001-0007443

Account Number [REDACTED]

Meter Information

Read Dates	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Total Usage
				Previous	Present			
10/17-11/15	119510926	General Service	Tot kWh	254561 Actual	256387 Actual	1,826	1	1,826

Total kWh Used: 1,826



Electric Residential Heating Service CAP

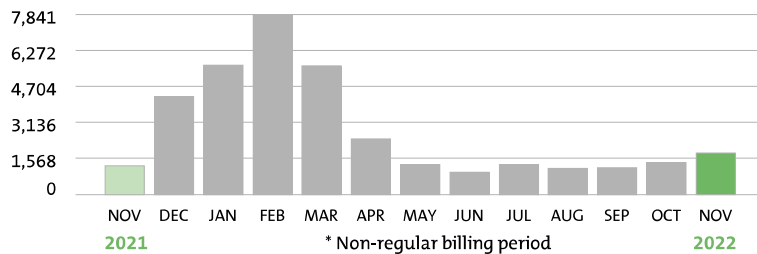
Service Period 10/17/2022 to 11/15/2022 - 29 days

PECO ELECTRIC DELIVERY		\$111.80
Customer Charge		10.51
Distribution Charges	1,826 kWh X 0.05547	101.29
ELECTRIC SUPPLY		\$155.35
Generation Charges	1,826 kWh X 0.07780	142.06
Transmission Charges	1,826 kWh X 0.00728	13.29
TAXES & FEES		-\$0.01
State Tax Adjustment		-0.01
CAP Credit		-145.83

Total Current Charges \$121.31

Your Usage Profile

ANNUAL ELECTRIC USAGE



peco.com/smartideas

Save energy and money

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,826	63.0	29	58
Last Month	1,419	45.8	31	63
Last Year	1,264	43.6	29	61

Avg kWh per Month: 2,921
Total Annual kWh Usage: 35,062

Budget Billing Deferred Balance

Last Month's Deferred Balance	\$-537.19
+ Total Current Charges	\$121.31
- Current Budget Billing Amount Due	\$177.00

This Month's Deferred Balance \$-592.88

PUC Payment Agreement

Current Payment Plan Amount	\$67.50
Payment Plan Balance	\$4,184.92
Number of Remaining Payments	62

Message Center

From PECO:

You are enrolled in PECO's Customer Assistance Program (CAP). A credit may be applied to your monthly bills to provide you affordable service.

New charges contain estimated total state taxes of \$8.69, including \$7.16 for State Gross Receipts Tax.

Your **Total Account Balance of \$3,836.54** includes your Total Amount Due and all other Arrearage/Agreement/Deferred balances that are on this account.

Your budget billing amount was reviewed this month and it will change to \$150.00 effective with your next bill.

8923-02-0006001-0001-0007443

Ways to Pay



Online

Visit peco.com/paybill where you can enroll in AutoPay, or make a one-time payment using your credit card or bank account.



Mobile App

Download [the PECO mobile app](#) for your Apple or Android device for the quickest and easiest way to manage your account and pay bill with one swipe of the finger.



Mail

Mail checks payable to PECO and write your account # on your check. Make sure to include the tear-off portion of your bill at the bottom of page 1.



Phone

Call **1-877-432-9384** to make a payment with a credit card, debit card, or your bank account.*



* Fees apply for card & phone payments.
No fees apply when you create a PECO My Account and pay using your bank account

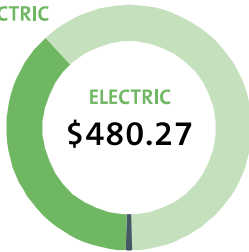
Name: ERIC BANKS
Account Number: [REDACTED]
Phone Number: [REDACTED]
Service Address: [REDACTED]

Emergency and Repair

800-841-4141

This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.

PECO ELECTRIC DELIVERY



TAXES & FEES

ELECTRIC SUPPLY PECO

2301 Market Street
Philadelphia, PA 19103
800-494-4000

Billing Summary

Bill Date	04/18/2023
Charges from previous bill	\$868.70
Budget bill charges from previous bill	\$135.42
Budget bill charges from previous bill	\$265.00
Budget bill charges from previous bill	\$265.00
Budget bill charges from previous bill	\$265.00
Budget bill charges from previous bill	\$265.00
Budget bill charges from previous bill	\$191.00
Budget bill charges from previous bill	\$191.00
Budget bill charges from previous bill	\$191.00
Budget bill charges from previous bill	\$191.00
Budget bill charges from previous bill	\$116.00
Budget bill charges from previous bill	\$116.00
Budget bill charges from previous bill	\$116.00
Budget bill charges from previous bill	\$116.00
Budget bill charges from previous bill	\$257.00
Budget bill charges from previous bill	\$257.00
Budget bill charges from previous bill	\$257.00
Budget bill charges from previous bill	\$257.00
Budget bill charges from previous bill	\$257.00
Budget bill charges from previous bill	\$177.00
Budget bill charges from previous bill	\$177.00
Budget bill charges from previous bill	\$177.00
Total Other Charges	\$4,851.12

Online: peco.com

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 1-800-774-7040

Return only this portion with your check made payable to PECO. Please write your account number on your check.

- Enroll in Automatic Payment. Complete form on reverse side.
- Pledge a donation to MEAF. Complete form on reverse side.

Account # [REDACTED]

877-432-9384

Pay by phone, a convenience fee will apply.

Please pay this amount by 05/10/2023 \$5,331.39

Payment Amount \$ [REDACTED]



An Exelon Company
2301 Market Street
Philadelphia, PA 19103-1380

Pay Today!

peco.com/ebill

Go paperless: receive and pay your bill online.

0006041 01 AV 0.471 **AUTO T7 0 8775 19124-240259 -C02-B1-P06047-I12 4

ERIC BANKS

[REDACTED]



PECO - Payment Processing
PO Box 37629
Philadelphia, PA 19101-0629



8775-02-0006041-0001-0007700

Account Number [REDACTED]

Billing Summary ... continued

Current Period Charges

Electric	\$480.27
Total New Charges	\$480.27

Total Amount Due on 05/10/2023 \$5,331.39

General Information

Next scheduled meter reading: 05/19/2023

1-800-774-7040

If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

peco.com/service

Customer Self Service - Manage Your Account 24/7
Start, stop and move your service

Meter Information

Read Dates	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Total Usage
				Previous	Present			
03/20-04/18	119510926	General Service	Tot kWh	280141 Actual	283182 Actual	3,041	1	3,041

Total kWh Used: 3,041



Electric Residential Heating Service CAP

Service Period 03/20/2023 to 04/18/2023 - 29 days

PECO ELECTRIC DELIVERY	\$184.70
Customer Charge	10.52
Distribution Charges	3,041 kWh X 0.05724 174.07
Distribution System Improvement Charge	0.11
ELECTRIC SUPPLY	\$295.77
Generation Charges	3,041 kWh X 0.08999 273.66
Transmission Charges	3,041 kWh X 0.00727 22.11
TAXES & FEES	-\$0.20
State Tax Adjustment	-0.20
Total Current Charges	\$480.27

Message Center

From PECO:

You are enrolled in PECO's Customer Assistance Program (CAP). A credit may be applied to your monthly bills to provide you affordable service.

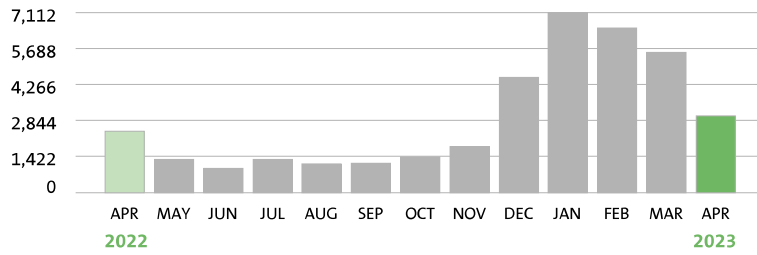
New charges contain estimated total state taxes of \$32.80, including \$28.34 for State Gross Receipts Tax.



Account Number XXXXXXXXXX

Your Usage Profile
ANNUAL ELECTRIC USAGE

peco.com/smartideas
Save energy and money



Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	3,041	104.9	29	55
Last Month	5,557	179.3	31	43
Last Year	2,451	84.5	29	51

Avg kWh per Month 3,000
Total Annual kWh Usage 36,008

8775-02-0006041-0002-0007701

Ways to Pay



Online

Visit peco.com/paybill where you can enroll in AutoPay, or make a one-time payment using your credit card or bank account.



Mobile App

Download [the PECO mobile app](#) for your Apple or Android device for the quickest and easiest way to manage your account and pay bill with one swipe of the finger.



Mail

Mail checks payable to PECO and write your account # on your check. Make sure to include the tear-off portion of your bill at the bottom of page 1.



Phone

Call **1-877-432-9384** to make a payment with a credit card, debit card, or your bank account.*



* Fees apply for card & phone payments.
No fees apply when you create a PECO My Account and pay using your bank account