



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

**Graciela Christlieb, Senior Attorney
Legal Department**
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FAX: 215-684-6798
E-mail: graciela.christlieb@pgworks.com

July 23, 2024

VIA ELECTRONIC MAIL

Administrative Law Judge Eranda Vero
Pennsylvania Public Utility Commission
801 Market Street
Suite 4063
Philadelphia, PA 19107

Re: Taylor Green v. Philadelphia Gas Works, Docket No. F-2024-3049202

Dear Judge Vero:

Enclosed, please find PGW's proposed exhibits for the hearing in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Enclosure

cc: Cert. of Service w/enc.



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Proposed Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA ELECTRONIC MAIL

Taylor Green
greent2252@gmail.com

Date: July 23, 2024

/s/ Graciela Christlieb
Graciela Christlieb, Esquire

Customer Contact: Billing [X]

Date: 02/06/2023 Time: 9:52:00 AM Source: JetSearch Related Tran: Account Maintenance
CC Type: BILL - Billing Created: 02/06/2023 at: 9:52:15 AM by: DLEE
Area: 800 - Residential General Service Changed: 02/06/2023 at: 9:53:19 AM by: DLEE
 Surveyable Auto Delete Date: 02/06/2027 Class: Inquiry

Comments: COR CALLED IN TO ADV HE HAS BILL FOR 474.00 AND HE HAS PAID ...ADV HIM DEC AND JAN BILLED TOGETHER...ADV HIM JAN BILL GEN 1/13 AND HIS PAYMENT POSTED 1/13..ADV 237.00 DUE 2/8 ..HE ADV WIL PAY 2/10//ADV NEW BILL ALSO GEN ON THAT DATE..ALSO ASKED IF WOULD LIKE LIHEAP APP..HE REQUESTED TO HAVE MAILED..MAILED APP...HE ALSO ASKED PROCESS OF TRANSFERING SERVICE FROM ONE ADDR TO ANOTHER..ADVISED OF PROCESS..ADV WE PREFE 7DAYS NOTICE BUT HE CAN CALL CS

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: [v]
Template: _____

Review List Tickler

Follow Up: [] to Review Group to User
Priority: [] Review Group... []

Account: [REDACTED] 7576 Green, Taylor [v]
Premise: 6029 Haverford Ave/Phila,Pa [v]
Person: Green, Taylor [v]

[Change] [Cancel]

Customer Contact: Billing [X]

Date: 03/23/2023 Time: 3:40:00 PM Source: JetSearch Related Tran: Account Maintenance
CC Type: BILL - Billing [v] Created: 03/23/2023 at: 3:40:30 PM by: PBAWA
Area: 800 - Residential General Service [v] Changed: at: by:
 Surveyable Auto Delete Date: 03/23/2027 Class: Inquiry

Comments: cor called in to know the past dues on his acc.

Letter

Status: Print Date: Run Number: Reprint: [v]
Template:

Review List Tickler

Follow Up: [] to Review Group to User
Priority: [] Review Group... []

Account: [REDACTED] 7576 Green, Taylor [v]
Premise: 6029 Haverford Ave/Phila,Pa [v]
Person: Green, Taylor [v]

[Change] [Cancel]

Customer Contact: Commercial Resource Center

Date: 04/28/2023 Time: 10:23:00 AM Source: JetSearch Related Tran: Account Maintenance
CC Type: CRC - Commercial Resource Center Created: 04/28/2023 at: 10:23:48 AM by: LBURKE
Area: 800 - Residential General Service Changed: at: by:
 Surveyable Auto Delete Date: 04/28/2028 Class: Inquiry

Comments: Received Applicaiton from [REDACTED] for 6029 Haverford Ave Security Deposit [REDACTED] Sent to be processed

Letter

Status: Print Date: Run Number: Reprint: [dropdown]
Template:

Review List Tickler

Follow Up: [input] to Review Group to User
Priority: [input] Review Group... [input]

Account: [REDACTED] 7576 Green, Taylor [dropdown]
Premise: 6029 Haverford Ave/Phila,Pa [dropdown]
Person: Green, Taylor [dropdown]

Change Cancel

Specific Service Agreement Statement of Account SA- [REDACTED] 3956

Customer Name	From Date	To Date			
TAYLOR GREEN	5/3/2021	7/23/2024			
Service Address	Account Number	S A Number	Meter	Rate/Class	
6029 HAVERFORD AVE PHIL, PA 191514422	[REDACTED] 7576	[REDACTED] 3956	2157637	GS	

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
5/18/2021	LPC									\$12.10	\$837.81	\$837.81
5/18/2021	BILL	2943	R	29	51	1.76	205		6/11/2021	\$77.68	\$915.49	\$915.49
5/23/2021	PAY							Debit Card		(\$515.49)	\$400.00	\$400.00
6/16/2021	LPC									\$5.61	\$405.61	\$405.61
6/16/2021	BILL	2958	R	31	15	0.48	41		7/12/2021	\$34.47	\$440.08	\$440.08
7/16/2021	LPC									\$6.13	\$446.21	\$446.21
7/16/2021	BILL	2968	R	30	10	0.33	0		8/10/2021	\$28.37	\$474.58	\$474.58
7/17/2021	PAY							Debit Card		(\$474.58)	\$0.00	\$0.00
8/16/2021	BILL	2979	R	29	11	0.38	0		9/9/2021	\$30.05	\$30.05	\$30.05
9/16/2021	LPC									\$0.45	\$30.50	\$30.50
9/16/2021	BILL	2991	R	33	12	0.36	0		10/11/2021	\$32.17	\$62.67	\$62.67
9/26/2021	PAY							Debit Card		(\$62.67)	\$0.00	\$0.00
10/15/2021	BILL	3002	R	29	11	0.38	9		11/9/2021	\$32.59	\$32.59	\$32.59
11/16/2021	LPC									\$0.48	\$33.07	\$33.07
11/16/2021	BILL	3040	R	30	38	1.27	255		12/10/2021	\$77.35	\$110.42	\$110.42
12/16/2021	LPC									\$1.64	\$112.06	\$112.06
12/16/2021	BILL	3198	R	32	158	4.94	639		1/11/2022	\$262.81	\$374.87	\$374.87
12/17/2021	PAY							Debit Card		(\$111.00)	\$263.87	\$263.87
1/19/2022	LPC									\$3.94	\$267.81	\$267.81
1/19/2022	BILL	3404	R	31	206	6.65	743		2/11/2022	\$370.65	\$638.46	\$638.46
2/16/2022	LPC									\$9.50	\$647.96	\$647.96
2/16/2022	BILL	3722	R	31	318	10.26	970		3/14/2022	\$537.85	\$1,185.81	\$1,185.81
3/18/2022	LPC									\$17.56	\$1,203.37	\$1,203.37
3/18/2022	BILL	3917	R	30	195	6.5	632		4/12/2022	\$351.99	\$1,555.36	\$1,555.36
4/9/2022	PAY							Debit Card		(\$450.00)	\$1,105.36	\$1,105.36
4/19/2022	LPC									\$16.15	\$1,121.51	\$1,121.51
4/19/2022	BILL	4045	R	29	128	4.41	373		5/12/2022	\$238.12	\$1,359.63	\$1,359.63

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
5/6/2022	PAY							Debit Card		(\$280.00)	\$1,079.63	\$1,079.63
5/17/2022	BILL	4104	R	29	59	2.03	231		6/10/2022	\$101.75	\$1,181.38	\$1,181.38
6/16/2022	BILL	4117	R	32	13	0.41	1		7/13/2022	\$61.73	\$1,243.11	\$1,243.11
6/17/2022	PAY							Debit Card		(\$203.00)	\$1,040.11	\$1,040.11
7/2/2022	PAY							Debit Card		(\$203.00)	\$837.11	\$837.11
7/15/2022	WNA2&5									(\$22.84)	\$814.27	\$814.27
7/16/2022	BILL	4127	R	30	10	0.33	0		8/9/2022	\$35.86	\$850.13	\$850.13
8/9/2022	PAY							Debit Card		(\$203.00)	\$647.13	\$647.13
8/16/2022	BILL	4136	R	29	9	0.31	0		9/9/2022	\$33.89	\$681.02	\$681.02
9/9/2022	PAY							Debit Card		(\$249.00)	\$432.02	\$432.02
9/15/2022	BILL	4146	R	32	10	0.31	0		10/10/2022	\$35.64	\$467.66	\$467.66
10/10/2022	PAY							Debit Card		(\$249.00)	\$218.66	\$218.66
10/14/2022	BILL	4169	R	29	23	0.79	107		11/8/2022	\$58.07	\$276.73	\$276.73
11/5/2022	PAY							Debit Card		(\$249.00)	\$27.73	\$27.73
11/11/2022	BILL	4212	R	28	43	1.54	191		12/7/2022	\$112.04	\$139.77	\$139.77
12/6/2022	PAY							Debit Card		(\$256.00)	(\$116.23)	(\$116.23)
12/13/2022	BILL	4386	R	30	174	5.8	578		1/10/2023	\$350.23	\$234.00	\$234.00
1/13/2023	BILL	4642	R	33	256	7.76	853		2/8/2023	\$498.21	\$732.21	\$732.21
1/13/2023	PAY							Debit Card		(\$237.00)	\$495.21	\$495.21
2/9/2023	PAY							Debit Card		(\$237.00)	\$258.21	\$258.21
2/11/2023	BILL	4866	R	29	224	7.72	711		3/8/2023	\$472.54	\$730.75	\$730.75
3/15/2023	BILL	5056	R	32	190	5.94	639		4/10/2023	\$380.96	\$1,111.71	\$1,111.71
4/14/2023	LPC									\$16.49	\$1,128.20	\$1,128.20
4/14/2023	BILL	5177	R	30	121	4.03	440		5/9/2023	\$209.12	\$1,337.32	\$1,337.32
5/13/2023	LPC									\$19.63	\$1,356.95	\$1,356.95
5/13/2023	BILL	5182	R	29	5	0.17	189		6/7/2023	\$23.58	\$1,380.53	\$1,380.53
5/17/2023	CANB									(\$23.58)	\$1,356.95	\$1,356.95
5/17/2023	AUTO CN									\$0.00	\$1,356.95	\$1,356.95
5/17/2023	LPCWVE									(\$19.63)	\$1,337.32	\$1,337.32
5/17/2023	BILL	5179	R	14	2	0.14	73		6/12/2023	\$3.03	\$1,340.35	\$1,340.35
10/13/2023	WO									(\$1,340.35)	\$0.00	\$0.00

COLLECTION AGENCY REFERRAL NOTICE

PAYMENT DUE ON RECEIPT

PGW Exhibit 5
Page 1 of 1

Since you have not paid your past due balance of \$1,340.35, action will be taken to refer your account to a collection agency unless you make full payment upon receipt of this notice.

A good credit rating is a valuable asset, and we are sure that you wish to protect your rating.

To avoid referral to a collection agency contact our Credit/Collection department immediately at 215-235-1777, Monday through Friday, between 8:00 a.m. and 4:30 p.m. to make a full payment. You can make payments over the telephone using your checking account or credit card.

Questions or complaints about your bill? Please call 215-235-1000, or write to: PGW P.O. Box 3500, Phila., PA 19122-0050

PG_20230713180001.dat-761-000000127

Please return this portion with your payment.
Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number:
Notice Date:
Please Pay:

7576
Jul 13, 2023
\$1,340.35

Place "X" in box for
address corrections. Print
corrections on reverse side.

Amount Enclosed:

000381 000000127



TAYLOR GREEN
6029 HAVERFORD AVE
PHILA PA 19151-4422



Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700



PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3968465
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: TAYLOR
Customer Middle Initial:
Customer Last Name: GREEN
Customer Account Number: 8888888888
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1: 6100 CITY AVE
Customer Mail Address 2: APT 1003
Customer Mail Address City: PHILADELPHIA
Customer Mail Address State: PA
Customer Mail Address Zip: 19131
Customer Mail Address 4-Zip:
Customer Service Address 1: 6029 HAVERFORD AVE
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19151
Customer Service Address 4-Zip:
Customer Family Adults: 0
Customer Family Children: 0
Customer Family Age:
Gross Income
Source **Income Amount**
Date Open: 2024-03-18
Reason For Contact: BILLING DISPUTES (# 18)
Term Date:
Business Name:
Case Problem: BILL DISPUTE. THE CUSTOMER IS DISPUTING THE BILL(S) FROM THE MONTH(S) OF MAR 23,2023 -APR 26,2023. CUSTOMER CALLED IN FEB 2023 TO STOP SERVICE AND EMAILED IN A NEW LEASE AGREEMENT FOR ADDRESS MOVING INTO. CUSTOMER DID NOT RECEIVE A FINAL BILL OR ANYTHING FOUND INQUIRY ON CREDIT REPORT. CUSTOMER SAYS HE'S NOT LIABLE FOR \$1130 AND MOVED OUT ON MAR 23,2023 AND LANDLORD STARTED SERVICE ON APR 26,2023 - RELIEF SOUGHT - DISPUTE BILL. THE CELL PHONE NUMBER (215) 828 - 7269 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS GREENT2252@GMAIL.COM HAS BEEN ALLOWED TO BE

SHARED.

Company Position: 03/18/2024 TOLD HE IS RESPONSIBLE, AND THEY HAVE NO RECORD OF PHONE CALL FROM FEB.

Related Information:

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE

Prior Case Number:

Universal Service: M

Arrearage: 0

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

BCS Investigator Phone w/ Area Code: 7177875468

BCSIntaker First Name: BRITTANY

BCSIntaker Last Name: ALVAREZ

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: 7172658273

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3968465
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: TAYLOR
Customer Middle Initial:
Customer Last Name: GREEN
Account Number: ██████████ 7576
Service Address 1: 6029 HAVERFORD AVE
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19151
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 0.00
Date Closed: 2024-04-02
Resolution: DECISION ISSUED: CASE DISMISSED. PER REGULATIONS, A CUSTOMER IS REQUIRED TO CONTACT THE COMPANY SEVEN DAYS PRIOR TO THE EFFECTIVE DATE OF THE DISCONTINUATION OF SERVICE. PER THE COMPANY, THEY HAVE NO RECORD THAT THE CUSTOMER CONTACTED THEM TO CANCEL SERVICE. THE SERVICE AT 6029 HAVERFORD AVENUE WAS FINALIZED IN THE CUSTOMER'S NAME ON 4/26/2023 WHICH IS THE DATE THAT A NEW CUSTOMER CONTACTED THE COMPANY TO REQUEST SERVICE AT THE ADDRESS. THE CUSTOMER IS RESPONSIBLE TO PAY THE FINAL ACCOUNT BALANCE OF \$1,340.35.
Balance Date: 2024-03-21
Service Restored Pay: 0.00
Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 159.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:

HeadDate: 2024-04-02
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: BRANDON
BCS Investigator Last Name: LOVE
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7172658273