

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DEREE J. NORMAN	:	
Complainant	:	DOCKET NO. C-2024-3048777
v.	:	
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

ORDER

And now, this ____ day of, _____2024, upon consideration of Complainant, Deree J. Norman’s Motion to Sanction PECO for violation of Title 66, PA Public Utility Code and or Title 52, Pennsylvania Code, it is **HEREBY ORDERED** and **DECREED**, that the Motion is **GRANTED**.

BY THE COURT:

J.

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DEREE J. NORMAN	:	
Complainant	:	DOCKET NO. C-2024-3048777
v.	:	
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

DEREE J NORMAN’S MOTION FOR SANCTIONS

Deree J. Norman (“Complainant”) hereby moves this Honorable Commission to Sanction PECO for violation of Title 66, PA Public Utility Code and or Title 52, Pennsylvania Code.

I. FACTS

1. On May 1, 2024, PECO was served with a formal complaint filed by Deree J Norman (“Complainant”).
2. In the Complaint, the Complainant avers that PECO is threatening to terminate the electric service, although he does not have an outstanding balance.
3. PECO simultaneously filed an Answer and Preliminary Objections.
4. On June 7, 2024, Administrative Law Judge Darlene D. Heep was assigned as the Presiding Officer in the above captioned proceeding.
5. On June 10, 2024, Complainant filed a Response / Answer to Preliminary Objections.
6. On Saturday, July 27, 2024, Complainant received a 72 hour Shut Off Notice (**Exhibit 1**) from PECO stating that Complainant’s electric service will be terminated on July 29, 2024, despite (a) Complainant being current with payment for electric service (**Exhibit 2**) and (b) Complainant receiving no other correspondence or explanation from PECO as to the reason for the Shut Off Notice in the midst of a PUC case review resulting from a formal Complaint filed with the PUC.

II. ARGUMENT

7. PECO's continued harassment is menacing to the extent that Complainant is in need medical attention from a mental health physician to address the trauma being caused by the unprofessional, unsubstantiated actions and disregard for Pennsylvania law as well as policies and procedure that utility providers are bound to follow. Moreover, it is the responsibility of the Public Utility Commission to prevent a Public Utility provider from effectuating the Shut Off of a customer's utility service when: **(a)** a complaint has been filed before the shut off date and or **(b)** the matter is under review by the Public Utility Commission. PECO has a blatant disregard for the rights of its customers to which this Commission must take action to halt PECO's abuse of power.

III. CONCLUSION

8. Plaintiff has been harassed, intimidate and threatened in the midst of the review process of the PUC which is a violation of current laws. This Commission must act swiftly, and Plaintiff must be monetarily compensated for the deliberate and unwarranted aggressive tactics exercised by PECO.

WHEREFORE, Complainant respectfully demands that this Honorable Commission enter the attached Order pursuant to the Pennsylvania Rules of Civil Procedure hereby sanctioning PECO.

July 27, 2024,

Respectfully submitted


By: Deree J. Norman

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DEREE J. NORMAN :
Complainant : DOCKET NO. C-2024-3048777
v. :
PECO ENERGY COMPANY :
Respondent :

CERTIFICATE OF SERVICE

I, Deree J. Norman, do hereby certify that on this 27th day of July 2024 a true and correct copy of the foregoing Motion to Sanction and accompanying papers, was served on the individuals listed below by electronic delivery.

Khadijah Scott
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19103
(267) 533-1830
Fax: 215.568.3389
Khadijah.Scott@exeloncorp.com


By: Deree J. Norman

5367 Thomas Ave
Philadelphia, PA 19143
(267) 304-2162
dereenorman@yahoo.com

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DEREE J. NORMAN :
Complainant : DOCKET NO. C-2024-3048777
v. :
PECO ENERGY COMPANY :
Respondent :

VERIFICATION

I, Deree J. Norman, hereby declare that the facts set forth in the foregoing Motion to Sanction are true to the best of my knowledge, information, and belief. I make this verification subject to the penalties of 18 Pa. C.S. §4904 pertaining to false statements to authorities.

July 27, 2024,


Deree J. Norman

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

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Complainant	:	DOCKET NO. C-2024-3048777
v.	:	
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

**DEREE J NORMAN’S MEMORANDUM OF LAW IN SUPPORT OF DERE E J
NORMAN’S MOTION FOR SANCTIONS**

I. Matter Before the Commission

Deree J. Norman (“Complainant”) seeks Sanctions against PECO for violations of Title 66, PA Public Utility Code and or Title 52, Pennsylvania Code which have led to the continued harassment, intimidations and threats of termination of service by PECO

II. Statement of Questions Involved

1. Should this Honorable Commission Sanction PECO for the continued harassment, intimidation and threats of termination of Complainant electric service.

Suggested Answer: Yes

III. Facts

On May 1, 2024, PECO was served with a formal complaint filed by Deree Norman (“Complainant”). See, Complainant’s Complaint. In the Complaint, the Complainant alleges PECO is threatening to terminate his service, although he does not have an outstanding balance. PECO simultaneously filed an Answer and the instant Preliminary Objections. On June 7, 2024, Administrative Law Judge Darlene D. Heep was assigned as the Presiding Officer in the above captioned proceeding.

On June 10, 2024, Complainant filed a Response / Answer to Preliminary Objections. On Saturday, July 27, 2024, Complainant received a 72 hour Shut Off Notice (**Exhibit 1**) from PECO stating that Complainant's electric service will be terminated on July 29, 2024, despite (a) Complainant being current with payment for electric service (**Exhibit 2**) and (b) Complainant receiving no other correspondence or explanation from PECO as to the reason for the Shut Off Notice in the midst of a PUC case review resulting from a formal Complaint filed with the PUC.

IV. Argument

PECO's continued harassment is menacing to the extent that Complainant is in need medical attention from a mental health physician to address the trauma being caused by the unprofessional, unsubstantiated actions and disregard for Pennsylvania law as well as policies and procedure that utility providers are bound to follow. Moreover, it is the responsibility of the Public Utility Commission to prevent a Public Utility provider from effectuating the Shut Off of a customer's utility service when: (a) a complaint has been filed before the shut off date and or (b) the matter is under review by the Public Utility Commission. PECO has a blatant disregard for the rights of its customers to which this Commission must take action to halt PECO's abuse of power.

V. Conclusion

Plaintiff has been harassed, intimidate and threatened in the midst of the review process of the PUC which is a violation of current laws. This Commission must act swiftly, and Plaintiff must be monetarily compensated for the deliberate and unwarranted aggressive tactics exercised by PECO.

WHEREFORE, Complainant respectfully demands that this Honorable Commission enter the attached Order pursuant to the Pennsylvania Rules of Civil Procedure hereby sanctioning PECO.

July 27, 2024,

Respectfully submitted

A handwritten signature in black ink, appearing to read "Deree J. Norman", with a long horizontal flourish extending to the right.

By: Deree J. Norman

5367 Thomas Ave
Philadelphia, PA 19143
(267) 304-2162
dereenorman@yahoo.com

EXHIBIT 1

NOTICE

YOUR SERVICE WILL BE SHUT OFF IN 72 HOURS

(AVISO DE SUSPENSIÓN DE SERVICIO EN 72 HORAS)

ACCOUNT NUMBER: -00- MTR# 107316622
FOR SERVICE TO: 5367 Thomas Ave
DATE PREPARED: 7/27
Your electric natural gas service will be shut off on or after 7/29/24 because:

EXHIBIT 2

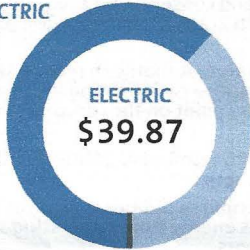
Name: DERE E NORMAN
 Account Number: 4776531222
 Phone Number: 215-834-1891
 Service Address: 5367 Thomas Ave, Philadelphia

Emergency and Repair

800-841-4141

This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.

PECO ELECTRIC DELIVERY



TAXES & FEES

ELECTRIC SUPPLY
 PECO
 2301 MARKET STREET
 PHILADELPHIA, PA 19103
 800-494-4000
 peco.com

Billing Summary

Bill Date 07/18/2024
 Thank you for your payment of \$38.03 on 07/03/2024
 Charges/Credits from previous bill \$38.03

Current Period Charges

Electric \$39.87
Total New Charges \$39.87

Total Amount Due on 08/09/2024 \$39.87

General Information

Next scheduled meter reading: 08/14/2024

800-494-4000

If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 800-494-4000 antes de la fecha de vencimiento.

peco.com/service

Customer Self Service - Manage Your Account 24/7
 Start, stop and move your service

Online: peco.com

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 800-494-4000

Return only this portion with your check made payable to PECO. Please write your account number on your check.

pecoSM
 AN EXELON COMPANY
 2301 Market Street
 Philadelphia, PA 19103-1380

Pay Today!

peco.com/ebill

Go paperless: receive and pay your bill online.

0000232 01 AV 0.507 **AUTO T1 0 8853 19143-314367 -C03-B1-P00232-11 45



DEREE NORMAN
 5367 THOMAS AVE
 PHILADELPHIA, PA 19143-3143



- Enroll in Automatic Payment. Complete form on reverse side.
- Pledge a donation to MEAF. Complete form on reverse side.

Account # 4776531222

877-432-9384

Pay by phone, a convenience fee will apply.

Please pay this amount by
 08/09/2024

\$39.87

Payment Amount \$



PECO - PAYMENT PROCESSING
 PO BOX 37629
 PHILADELPHIA PA 19101-0629

477653122201000398742220039875



pecoSM

AN EXELON COMPANY



AN EXELON COMPANY

Account Number: 4776531222

1	Service Address	5367 Thomas Ave, Philadelphia, PA 19143	\$39.87	Electric Choice ID: 4770803779
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Meter Information

Read Dates	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Total Usage
				Previous	Present			
06/12-07/12	107316622	General Service	Tot kWh	85747 Actual	85911 Estimate	164	1	164

Total kWh Used: 164



ELECTRIC RESIDENTIAL SERVICE

Service Period 06/12/2024 to 07/12/2024 - 30 days

PECO ELECTRIC DELIVERY	\$24.66
Customer Charge	10.54
Distribution Charges	164 kWh X 0.08416 = 13.80
Distribution System Improvement Charge	0.32
PECO ELECTRIC SUPPLY	\$15.22
Generation Charges	164 kWh X 0.08412 = 13.80
Transmission Charges	164 kWh X 0.00864 = 1.42
TAXES & FEES	-\$0.01
State Tax Adjustment	-0.01
Total Current Charges	\$39.87

Shopping Information Box

When shopping for a competitive electric/natural gas supplier, please provide the following:

Electric Choice ID: 4770803779
Electric Rate: Electric Residential Service

If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

Message Center

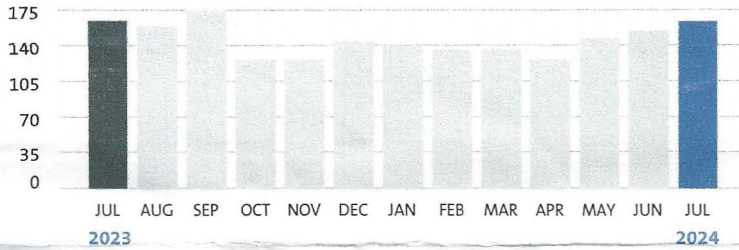
From PECO:

New charges contain estimated total state tax of \$2.74, including \$2.35 for State Gross Receipt Tax.

Your estimated electric price to compare adder is \$0.0928 per kWh, which includes ancillary charges and the purchased generation adjustment but excludes energy and capacity. This may change in March, June, September and December. For more information and supplier offers visit PAPowerSwitch.com.

Your Usage Profile
ANNUAL ELECTRIC USAGE

peco.com/smartideas
Save energy and money



Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	164	5.50	30	80
Last Month	154	5.10	30	75
Last Year	165	5.50	30	74
Avg kWh per Month	145			
Total Annual kWh Usage	1,737			

Online: peco.com

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 800-494-4000

