



VIA ELECTRONIC MAIL

July 30, 2024

Rosemary Chiavetta, Executive Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

Re: M-2018-3003177 – Peoples Natural Gas Company 2019-2024 USECP
M-2020-3021343 – Peoples Gas Company 2019-2024 USECP

Dear Secretary Chiavetta:

In response to the Commission’s Order of 6/13, Docket M-2023-3038944, Peoples Natural Gas Company LLC and Peoples Gas Company LLC (“collectively “Peoples”) is providing this letter to indicate its participation in LIHEAP Data Sharing. Peoples intends to submit its signed agreement to the Department of Human Services by July 31, 2024. It is Peoples’ goal to use the data for two key purposes: facilitating enrollment in CAP and recertifying current CAP participation to avoid removal of eligible customers.

Regarding enrollment, Peoples has always accepted LIHEAP participation as proof of income eligibility, and therefore did not require LIHEAP recipients to provide income documentation. Instead, these customers could provide their verbal income information to complete their application. Further, Peoples has conducted outreach via telephone and/or email to customers who have received LIHEAP to gain their verbal information and permission to enroll their account in CAP. With the arrival of data sharing, Peoples is considering how to best modify its processes to further streamline enrollment and will seek guidance from its Universal Service Advisory Group at the upcoming October 23, 2024 meeting.

Peoples is currently in the planning stages for its fall outreach to promote LIHEAP. Information regarding the LIHEAP checkbox to indicate permission for customer data to be shared with their utility will be part of this outreach effort and will be included on its website.

Recertification is the second planned use of the LIHEAP data. Recertification will continue to occur on the scheduled date which is populated in Peoples' system when the customer enrolls in CAP. When that recertification date arrives, receipt of LIHEAP will be used to recertify the customer. In this first year, it may be necessary for Peoples to generate manual letters to customers regarding the use of LIHEAP data to complete the recertification process. System changes to automate the use of LIHEAP data will take careful consideration and time to implement.

Peoples' current USECP states: 'Upon contact, a customer may be enrolled in CAP without providing income documentation if he/she has received a LIHEAP payment within the current or most recent LIHEAP program year.' As Peoples determines its process for using LIHEAP data for CAP enrollment, through consultation with its USAG, modification may be required to this existing language.

Please contact Rita Black, Director, Community Assistance Programs at (412) 208-6530, or the undersigned at (412) 208-6834, or should you have any questions or concerns regarding this matter.

Sincerely,



Jennifer L. Petrisek
Sr. Counsel

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of § 1.54 (relating to service by a party).

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Jennifer L. Petrisek
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Dated this 30th day of July, 2024