



NRG Energy, Inc.
2929 Arch Street
Suite 1902
Philadelphia, PA 19104

DATE OF DEPOSIT

July 24, 2024

JUL 24 2024

VIA UPS

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Keystone Building
400 North Street
2nd Floor, RM N201
Harrisburg, PA 17120

Re: Complaints Update for: Gateway Energy Services Corporation (A-2009-2137275, A-2009-2138725)

Dear Secretary Chiavetta:

In accordance with 52 Pa. Code § 54.34 and 52 Pa. Code § 62.105, Gateway Energy Services Corporation, provide the following communication updates to their licenses. The customer complaint contact is provided in the table below for Gateway Energy Services Corporation.

| Entity Name | Management Name | Title Role | Contact Info |
|-------------------------------------|------------------|--|---|
| Gateway Energy Services Corporation | Spencer Halstead | CSMR Retail Operations Manager – Escalated Issues (Customer Complaint Contact) | 2929 Arch Street, Suite 1902 Philadelphia, PA 19104 Ph: (267) 295-5789 Fax: (267) 295-5537 PUC Staff email: Spencer.halstead@nrg.com Contactdirectenergy@nrg.com |

Please feel free to contact me at 301.509.1508 or via email at lgibbons@nrg.com if you have any questions or require additional information.

Sincerely,

Leah Gibbons
Senior Director - Regulatory Affairs

ORIGIN ID: EIXA (281) 800-6157
BARBARA FARMER

910 LOUISIANA STREET

HOUSTON, TX 77002
UNITED STATES US

SHIP DATE: 24JUL24
ACTWGT: 1.00 LB
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BILL SENDER

TO **COMM. SECRETARY, ROSEMARY CHIAVETTA
PENNSYLVANIA PUB. UTILITY COMMISSIO
400 NORTH STREET, KEYSTONE BUILDING
2ND FLOOR, ROOM-N201
HARRISBURG PA 17120**

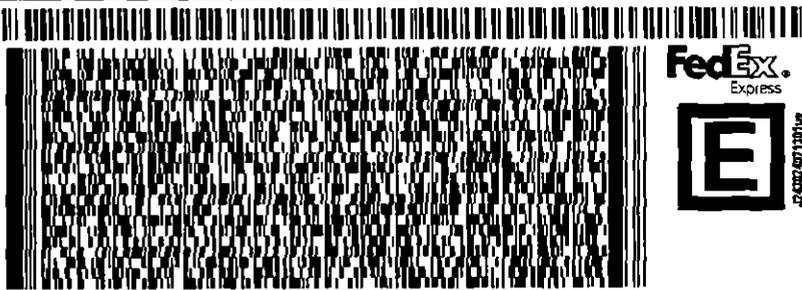
(281) 800-6157 X 1

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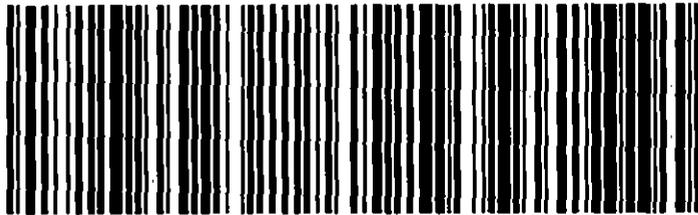


THU - 25 JUL 5:00P
STANDARD OVERNIGHT

TRK# 7775 9037 2960
0201

XE MDTA

17120
PA-US MDT



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JUL 25 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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