



July 31, 2024

**VIA ELECTRONIC FILING**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

Re: Duquesne Light Company Response to PUC Order on DHS LIHEAP Data Sharing;  
Docket Number M-2019-3008227

Dear Secretary Chiavetta:

Pursuant to the June 13, 2024, order (order) adopted by the Pennsylvania Public Utility Commission (PUC) at Docket Number M-2023-3038944 and published in the Pennsylvania Bulletin at 54 Pa.B. 3763, the Duquesne Light Company (DLC) herein confirms its participation in the Department of Human Services (DHS) LIHEAP data sharing initiative for the 2024-2025 LIHEAP season.

In accordance with the order, DLC acknowledges that it will adhere to the terms and conditions for the data sharing initiative and recognizes that such commitment serves as a temporary and partial waiver of the company's 2020 – 2025 Universal Services and Energy Conservation Plan (USECP) at Docket Number M-2019-3008227, which does not currently contain provisions for LIHEAP data sharing as provided in the order. At this time, DLC's compliance to the terms and conditions of the LIHEAP data sharing initiative will not require corresponding changes to its current USECP, which remains effective. By this letter, DLC commits it will:

1. Use LIHEAP data to conduct individualized universal service outreach to eligible households.
2. Streamline the enrollment process for DLC's Universal Services Programs and the recertification process for CAP participants by using the LIHEAP data as provided in the PUC's order.
3. Discuss DLC's plans for individualized outreach and streamlined enrollment with its Universal Services Advisory Group.
4. Based on LIHEAP data, communicate with each auto-recertified CAP participant by providing an updated CAP bill amount, if applicable, and instructions on how to contact



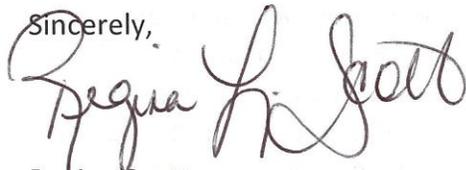
DLC to provide updates on household income/size, if such information changed since the participant completed the LIHEAP application.

5. Provide educational materials to inform customers about the LIHEAP data sharing initiative, including information on the purpose and effect of the checkbox on the 2024-2025 LIHEAP application which grants DHS permission to share information with DLC. DLC commits to providing educational materials to customers in the fourth quarter of 2024.

DLC recognizes the importance of including information in its USECP related to its participation in the LIHEAP data sharing initiative. Accordingly, DLC will be incorporating relevant LIHEAP data sharing information in its next USECP. Such information will include:

- A description of DLC's participation and compliance with the activities prescribed in the order.
- A summary of the impacts LIHEAP data sharing has had with universal service programs enrollments and CAP recertifications.
- Provisions to incorporate future data sharing from LIHEAP or other programs/agencies.

Please contact me at (412) 935-2524 or by email at [rscott@duqlight.com](mailto:rscott@duqlight.com) if you have any questions concerning this correspondence.

Sincerely,  


Regina Scott  
General Manager, Universal Services  
& Energy Efficiency

cc: Norma Brown, PA Public Utility Commission, Bureau of Consumer Services  
Louise Fink Smith, Esq., PA Public Utility Commission, Law Bureau