

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Isaac Scholle :
 :
v. : Docket No. C-2024-3050056
 :
AQUA PENNSYLVANIA WASTEWATER, INC. :

**RESPONSE TO THE ANSWER AND NEW MATTER OF AQUA PENNSYLVANIA
WASTEWATER, INC.**

In reply to the statements made by Aqua Pennsylvania Wastewater, Inc., the following points are raised:

1. It is crucial to clarify that a minimum monthly charge is distinct from a customer charge. The minimum charge generally refers to the lowest amount billed to ensure service availability, regardless of actual usage, whereas a customer charge typically includes fixed costs associated with maintaining service availability and infrastructure.
2. The differences between these charges are material and relevant to the dispute. Thus, the claim that the Account was billed correctly under the Rate Zone 12 Tariff may be inaccurate, as the proper classification and interpretation of these charges are in question.
3. Given the significance of accurately distinguishing between a minimum charge and a customer charge, it is imperative that the case not be dismissed or denied prematurely. The merits of the case need to be fully explored to ensure justice and adherence to the proper tariff interpretations.
4. Furthermore, referring the matter to mediation is not appropriate in this instance. The issues at hand involve specific legal interpretations of tariff provisions, which should be adjudicated through a formal hearing process rather than mediated. Mediation would not adequately address the legal nuances and could potentially result in an unjust resolution.

Therefore, it is requested that:

- The case not be dismissed or denied at this stage.
- The matter be set for a formal hearing to properly address and adjudicate the distinction between the minimum charge and the customer charge under the applicable tariff provisions.
- The request for mediation be denied in favor of a formal hearing process.

Respectfully submitted,

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