

**PENNSYLVANIA  
PUBLIC UTILITY COMMISSION  
Harrisburg, PA 17105-3265**

Charisa Bensinger

v.

PPL Electric Utilities Corporation

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F-2023-3042674

**FINAL ORDER**

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Administrative Law Judge Gail M. Chiodo dated July 2, 2024, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That, after hearing held, the Formal Complainant filed by Charisa Bensinger against PPL Electric Utilities Corporation, at Docket No. F-2023-3042674, is denied in part and granted in part.

2. That the Formal Complaint is denied as to the allegations of the Complainant, Charisa Bensinger, that PPL Electric Utilities Corporation overbilled her.

3. That the Formal Complaint is granted as to the request of the Complainant, Charisa Bensinger, for a Commission payment arrangement.

4. That Charisa Bensinger shall make monthly payments consisting of her

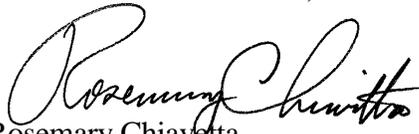
current bill plus one-thirty-sixth (1/36<sup>th</sup>) of the balance accrued on her account, beginning with the first billing date following the entry of a final Commission Order in this case.

5. That as long as Charisa Bensinger keeps the payment schedule stated in this Order, PPL Electric Utilities Corporation shall not suspend or terminate her utility service except for valid safety or emergency reasons or assess late payments or finance charges against his account.

6. That, if Charisa Bensinger does not keep the payment schedule stated in this Order, PPL Electric Utilities Corporation is authorized to suspend or terminate her utility service in accordance with the Commission's statutes and regulations.

7. That the docket at Docket No. F-2023-3042674 be marked closed.

BY THE COMMISSION,

  
Rosemary Chiavetta  
Secretary

(SEAL)

ORDER ENTERED: August 2, 2024