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August 2, 2024

By Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street – Second Floor North
Harrisburg, PA 17120

RE: Community Utilities of Pennsylvania Inc. Water Division;
Docket No. R-2023-3042804;
Community Utilities of Pennsylvania Inc. Wastewater Division;
Docket No. R-2023-3042805;

COMMUNITY UTILITIES OF PENNSYLVANIA, INC. COMPLIANCE TARIFFS

Dear Secretary Chiavetta:

In compliance with the Order entered on August 1, 2024 by the Pennsylvania Public Utility Commission (“Commission”) in the above-captioned proceeding, enclosed is Supplement No. 17 to Community Utilities of Pennsylvania, Inc.’s (“CUPA”) Tariff – Water Pa. P.U.C. No. 1. This Tariff Supplement makes increases in rates charged by CUPA in compliance with the Commission’s Order. In accordance with Ordering Paragraph No. 5 of the Commission’s Order, the rates set forth in the enclosed Supplement No. 17 are permitted to be effective for service rendered on and after August 9, 2024.

Also enclosed is Supplement No. 15 to Community Utilities of Pennsylvania, Inc.’s (“CUPA”) Tariff – Wastewater Pa. P.U.C. No. 1. This Tariff Supplement makes increases in rates charged by CUPA in compliance with the Commission’s Order. In accordance with Ordering Paragraph No. 6 of the Commission’s Order, the rates set forth in the enclosed Supplement No. 15 are permitted to be effective for service rendered on and after August 9, 2024.

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
August 2, 2024
Page 2

A copy of the enclosed Tariff Supplements have been served as indicated on the attached Certificate of Service.

Thank you for your attention to this matter. Please contact me with any questions you may have.

Very truly yours,

/s/ Whitney E. Snyder

Whitney E. Snyder (Attorney ID No. 316625)

Thomas J. Sniscak (Attorney ID No. 33891)

Phillip D. Demanchick Jr. (Attorney ID No. 324761)

Counsel for

Community Utilities of Pennsylvania Inc.

WES/das
Enclosures

cc: Ra-OSA@pa.gov
Per Certificate of Service

**Community Utilities of Pennsylvania,
Inc. Supplement No. 17 to Tariff Water
Pa. P.U.C. No. 1**

COMMUNITY UTILITIES OF PENNSYLVANIA INC.

RATES, RULES AND REGULATIONS GOVERNING

THE PROVISION OF WATER SERVICE

**TO THE PUBLIC IN STROUD AND POCONO TOWNSHIPS IN MONROE COUNTY, A
PORTION OF HANOVER TOWNSHIP IN NORTHAMPTON COUNTY, AND PORTIONS
OF LEHMAN TOWNSHIP IN PIKE COUNTY,**

PENNSYLVANIA

Service Territory Formally Known as Penn Estates Utilities, Inc., Utilities, Inc., and
Pennsylvania Utility Company

ISSUED: August 2, 2024

EFFECTIVE: August 9, 2024

ISSUED BY:

Nathaniel Spriggs, President
500 W. Monroe Suite 3600
Chicago, IL 60660
(800) 860-4512

NOTICE

**THIS TARIFF SUPPLEMENT INCREASES AND OR CHANGES THE SCHEDULE
OF RATES FOR ALL CUSTOMERS CONSISTENT WITH THE PUC'S ORDER AT
DOCKET NOS. R-2023-3042804 AND R-2023-3042805, RESETS THE STAS TO
ZERO, AND IMPLEMENTS THE COMPANY'S ARREARAGE MANAGEMENT
PROGRAM (SEE LEAF NO. 2)**

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(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

PART I: SCHEDULE OF RATES AND CHARGES
(Service Territory Formally Known as Penn Estates Utilities, Inc.)

All water supplied by the Company shall be metered and the water usage shall be paid for in accordance with the following schedule of rates:

Section A - Rates for Metered Service

Residential

1. Customer Charge: Each customer will be assessed a customer service charge based upon the size of the customer's meter as follows:

<u>Meter Size</u>		
5/8 inch (Low-Income)	\$10.00/per month	(C,D)
5/8 inch	\$18.18/per month	(I)
1 inch	\$30.43/per month	(D)
1 1/2 inch	\$50.90/per month	(D)
2 inch	\$75.45/per month	(D)

2. Consumption Charge: In addition to the customer charge, the following water consumption charges will apply:

Rate per 1,000 Gals.	\$21.12	(I)
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3. Consumption Charge (Low-Income): In addition to the customer charge, the following water consumption charges will apply:

Rate per 1,000 Gals.	\$11.62	(I)
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4. Consumption Charge (Commercial): In addition to the customer charge, the following water consumption charges will apply:

Rate per 1,000 Gals.	\$19.79	(C,I)
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Pool

1. Customer Charge: Each customer will be assessed a customer service charge based upon the size of the customer's meter as follows:

<u>Meter Size</u>		
5/8 inch	\$18.18/per month	(I)
1 inch	\$30.43/per month	(D)
1 1/2 inch	\$50.90/per month	(D)
2 inch	\$75.45/per month	(D)

2. Consumption Charge: In addition to the customer charge, the following water consumption charges will apply:

Rate per 1,000 Gals.	\$19.79	(I)
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Rates will be payable in arrears and will be billed monthly.

(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

PART I: SCHEDULE OF RATES AND CHARGES (CONT'D)
(Service Territory Formally Known as Penn Estates Utilities, Inc.)

Clubhouse

1. Customer Charge: Each customer will be assessed a customer service charge based upon the size of the customer's meter as follows:

Meter Size

5/8 inch	\$18.18/per month	(I)
1 inch	\$30.43/per month	(D)
1 1/2 inch	\$50.90/per month	(D)
2 inch	\$75.45/per month	(D)

2. Consumption Charge: In addition to the customer charge, the following water consumption charges will apply:

Rate per 1,000 Gals.	\$19.79	(I)
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Section B - Fire Protection Rates

1. Private Fire Protection:
Not applicable.
2. Public Fire Protection:
No separate fee is charged for public fire protection.

Rates will be payable in arrears and will be billed monthly.

(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

PART I: SCHEDULE OF RATES AND CHARGES (CONT'D)
(Service Territory Formally Known as Penn Estates Utilities, Inc.)

Section C - Returned Check Charge

A charge of \$25 will be assessed any time where a check which has been presented to the Company for payment on account has been returned by the payor's bank for any reason.

Section D - Availability Rates

The flat rate availability charge for a lot upon which no structure has been erected will be \$30.66 (I) per month. These charges will be payable in arrears and will be billed quarterly.

Section E - Service Termination or Resumption Rates

The fee for shut-off or turn-on of service at the curb stop shall be \$30.00 during regular business hours and \$75.00 during non-regular business hours.

Section F - Meter Test Rates

Consistent with Commission regulation at 52 Pa. Code §65.8(h), the fee schedule for testing of meters shall be as follows:

1 inch or less	\$10.00
1 1/4 inch - 2 inch	\$20.00

These amounts may vary without revision of this tariff so as to be consistent with Commission regulations.

Fees for testing meters over 2 inches or for testing meters so located that testing costs are disproportionate to the stated fees shall be as established by the Company based upon the actual cost of the test.

Section G – Tampering Fee

Unauthorized connections, repairs, or other tampering with the system will render the service subject to immediate discontinuation without notice and water service shall not be restored until such unauthorized connections, repairs, and other tampering with the system have been removed and unless settlement is made in full and for water service estimated by the Company to have been used by reason for such unauthorized connection. The fee for these unauthorized connections, repairs, and system tampering shall be \$200 plus any actual costs to repair.

(I) Indicates Increase

PART I: SCHEDULE OF RATES AND CHARGES (CONT'D)
(Service Territory Formally Known as Utilities, Inc. - Westgate)

All water supplied by the Company shall be metered and the water usage shall be paid for in accordance with the following schedule of rates:

Section A - Rates for Metered Residential Service

1. Customer Charge: Each customer will be assessed a customer service charge based upon the size of the customer's meter as follows:

Meter Size

5/8 inch (Low-Income)	\$10.00/per month	(C,D)
5/8 inch	\$18.18/per month	(I)
1 inch	\$30.43/per month	(D)
1 1/2 inch	\$50.90/per month	(D)
2 inch	\$75.45/per month	(D)

2. Consumption Charge: In addition to the customer charge, the following water consumption charges will apply:

Rate per 1,000 Gals.	\$21.12	(I)
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3. Consumption Charge (Low-Income): In addition to the customer charge, the following water consumption charges will apply:

Rate per 1,000 Gals.	\$11.62	(I)
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Purchased Water Adjustment Clause

A Purchased Water Adjustment Clause of \$0.00 per 1,000 gallons is applied to metered sales.

Section B - Rates for Metered Commercial Service

1. Customer Charge: Each metered commercial customer will be assessed a customer service charge based upon the size of the customer's meter as follows:

<u>Meter Size</u>	<u>Customer Charge per Month</u>	
5/8 inch	\$18.18/per month	(I)
1 inch	\$30.43/per month	(D)
1 1/2 inch	\$50.90/per month	(D)
2 inch	\$75.45/per month	(D)
6 inch	\$207.55/per month	(I)

2. Consumption Charge: In addition to the customer charge, the following water consumption charges will apply:

Rate per 1,000 Gals.	\$19.79	(I)
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Purchased Water Adjustment Clause

A Purchased Water Adjustment Clause of \$0.00 per 1,000 gallons is applied to metered sales.

(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

Part I: SCHEDULE OF RATES AND CHARGES (CONT'D)

(Service Territory Formally Known as Public Utility Company – Lehman Township, Pike County)

Section A - Rates for Service

The charge per residential dwelling unit for water service per month as follows:

Residential (Metered Rate):

1. Customer Charge: Each customer will be assessed a customer service charge based upon the size of the customer’s meter as follows: (C)

<u>Meter Size</u>		
5/8 inch (Low-Income)	\$10.00/per month	(C,D)
5/8 inch	\$18.18/per month	(C)
1 inch	\$30.43/per month	(I)
1 1/2 inch	\$50.90/per month	(I)
2 inch	\$75.45/per month	(I)

2. Consumption Charge: In addition to the customer charge, the following water consumption charges will apply:
 Rate per 1,000 Gals. \$21.12 (I)

3. Consumption Charge (Low-Income): In addition to the customer charge, the following water consumption charges will apply:
 Rate per 1,000 Gals. \$11.62 (I)

Commercial (Metered Rate):

Customer Charge: Each metered commercial customer will be assessed a customer service charge based upon the size of the customer's meter as follows:

<u>Meter Size</u>	<u>Customer Charge per Month</u>	
5/8 inch	\$18.18/per month	(D)
1 inch	\$30.43/per month	(D)
1 1/2 inch	\$50.90/per month	(D)
2 inch	\$75.45/per month	(D)
6-inch	\$207.55/per month	(I)

2. Consumption Charge: In addition to the customer charge, the following water consumption charges will apply:
 Rate per 1,000 Gals. \$19.79 (I)

(C) Indicates Change (D) Indicates Decrease (I) Indicates Increase

Part I: SCHEDULE OF RATES AND CHARGES (CONT'D)
(Service Territory Formally Known as Public Utility Company – Lehman Township, Pike
County)

Booster Pumps. In certain sections of the development, customers will be required to install booster pumps to maintain adequate pressures. In such circumstances where booster pumps are required, it shall be the customer's responsibility to purchase, install, operate, maintain, repair and replace the booster pump at each residential premises.

Section B - Availability Rates

The flat rate availability charge for a lot upon which no structure has been erected will be \$18.11 (I) per month. These charges will be payable in arrears and will be billed quarterly.

(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

PART I: SURCHARGE

STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff, a surcharge of 0.00% will apply to all charges for service rendered on or after the effective date of this tariff.

(I)

The above surcharge will be recomputed, using the same elements prescribed by the Commission.

- a. Whenever any of the tax rates used in the calculation of the surcharge are changed.
- b. Whenever the utility makes effective any increased or decreased rates; and
- c. On March 31, 1999, and each year thereafter.

The above recalculation will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputation; and, if the recomputed surcharge is less than the one then in effect, the Company will, and if the recomputed surcharge is more than the one in effect, the Company may, submit with such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date of which shall be 10 days after filing.

(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

PART I: RECOUPMENT SURCHARGE

Pursuant to Paragraph No. 8 of the Joint Petition for Full Settlement of Rate Proceedings that was approved by the Commission’s Final Order entered _____, 2024 at Docket Nos. R-2023-3042804 and R-2023-3042805 (“Rate Case Final Order”), the Company is entitled to recoup the revenue increase not billed from August 9, 2024 through the effective date of new rates in the above-referenced proceeding. The Company will calculate the recoupment period as the base rate revenues not billed between August 9, 2024, and the effective date of new rates.

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This surcharge will apply to all customers’ bills, excluding public fire protection service, for a six month period. The surcharge will be billed equally to the Company’s customer classes, exclusive of amounts billed for public fire protection service, the State Tax Adjustment Surcharge revenues, Deferred Tax Credit and automatic adjustment clause revenues.

The recoupment surcharge shall not take effect if the Commission’s Final Order is entered on or before August 9, 2024.

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(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

ARREARAGE MANAGEMENT PLAN

Customers approved for CUPA's low-income rate and with a past-due balance greater than \$400 can participate in CUPA's Arrearage Management Plan ("AMP"). CUPA's AMP allows eligible customers to have a portion of their past-due balances forgiven after demonstrating an ability to cover current bills. See below for details. (C)

- The AMP will be comprised of the total past due balance for all services – water and/or wastewater. The past due balance threshold of \$400 for participation in the AMP will be based upon this combined balance.
- AMP customers will be enrolled in a multi-month Deferred Payment Arrangement ("DPA"). A DPA allows customers to take their past-due balance and split their past-due balance over equal monthly installments.
- The default AMP period for low-income customers will be 12 months. While these terms may be default periods, CUPA will allow good faith flexibility by including consideration of ability of the customer to pay, length of time over which the past due balance accumulated, payment history, and size of unpaid balance.
- AMP customers who make timely payments and stay current with their monthly water/wastewater bill, including the DPA portion of their bill, for half of the months of the AMP term will have the remaining monthly DPA payments forgiven.
- If the customer defaults on the DPA, normal collections processes apply. The customer may request to establish a new DPA (not an AMP DPA) for any then-current past due balance. The customer may be eligible for an AMP DPA to be implemented 12 months after default of a previous AMP DPA.
- If the customer defaults on the DPA, then all payments made by the customer to satisfy the customer's obligations under the DPA will contribute towards satisfying the customer's overall arrearage (e.g., if a customer makes monthly payments totaling \$250 of their \$500 requirement under the AMP with a \$1,000 overall arrearage balance, then the customer's arrearage balance upon default would be \$750.)
- The AMP will be indifferent as to how or who makes payments on the balance.
- Customers who apply for or are approved for the Low-Income Program will be informed of the AMP and offered an opportunity to participate in the AMP in conjunction with the Low-Income Program outreach.
- If a CUPA customer contacts CUPA or DEF regarding an issue with paying their bill or signing up for either the AMP or the low-income program, the customer shall be informed of both programs, including eligibility requirements.

(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

**Community Utilities of Pennsylvania,
Inc. Supplement No. 15 to Tariff
Wastewater Pa. P.U.C. No. 1**

COMMUNITY UTILITIES OF PENNSYLVANIA INC.

RATES, RULES AND REGULATIONS GOVERNING

THE PROVISION OF WASTEWATER COLLECTION, TREATMENT
AND/OR DISPOSAL SERVICE TO THE PUBLIC IN

STROUD AND POCONO TOWNSHIPS IN MONROE COUNTY, A PORTION OF WEST
BRADFORD TOWNSHIP IN CHESTER COUNTY, AND PORTIONS OF LEHMAN
TOWNSHIP IN PIKE COUNTY,

PENNSYLVANIA

Service Territory Formally Known as Penn Estates Utilities, Inc., Utilities, Inc., and
Pennsylvania Utility Company

ISSUED: August 2, 2024

EFFECTIVE: August 9, 2024

ISSUED BY:

Nathaniel Spriggs, President
500 W. Monroe Suite 3600
Chicago, IL 60660
(800) 860-4512

NOTICE

THIS TARIFF SUPPLEMENT INCREASES AND OR CHANGES THE SCHEDULE
OF RATES FOR ALL CUSTOMERS CONSISTENT WITH THE PUC'S ORDER AT
DOCKET NOS. R-2023-3042804 AND R-2023-3042805, RESETS THE STAS TO
ZERO, AND IMPLEMENTS THE COMPANY'S LOW-INCOME RATE FOR
WASTEWATER CUSTOMERS AND ARREARAGE MANAGEMENT PROGRAM
(SEE LEAF NO. 2)

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(C) Indicates Change

LIST OF CHANGES

Tariff Supplement No. 15 increases and/or changes the schedule of rates applicable to all customers consistent with the PUC's Order at Docket Nos. R-2023-3042804 and R-2023-3042805, resets the State Tax Adjustment Surcharge ("STAS") to zero, and implements the Company's low-income rate for wastewater customers and Arrearage Management Program ("AMP"). The increase in annual operating revenue is intended to produce an additional \$1,447,621 per year.

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(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

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(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

PART I: SCHEDULE OF RATES AND CHARGES

Section A - Rates for Metered Service

Metered rate of \$18.00 per thousand gallons for residential flow, \$17.82 per thousand gallons for commercial flow, or \$9.90 per thousand gallons for low-income flow. All wastewater customers are subject to base charges listed within Part I, Section B. (C,I)

Section B - Customer Charges

In addition to the metered rate, a monthly customer charge of \$39.90 applies to each customer account or \$21.94 for each low-income customer account. (C,D)

Section C - Returned Check Charge

A charge of \$25 will be assessed any time where a check which has been presented to the Company for payment on account has been returned by the payor's bank for any reason.

Section D - Availability

\$22.30 per month per lot if located within Penn Estates and upon which no structure has been erected for an availability charge. This rate will continue to be billed quarterly. (D)

Section E – Tampering Fee

Unauthorized connections, repairs, or other tampering with the system will render the service subject to immediate discontinuation without notice and wastewater service shall not be restored until such unauthorized connections, repairs, and other tampering with the system have been removed and unless settlement is made in full and for wastewater service estimated by the Company to have been used by reason for such unauthorized connection. The fee for these unauthorized connections, repairs, and system tampering shall be \$200 plus any actual costs to repair.

(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

PART I: SCHEDULE OF RATES AND CHARGESSection A - Rates for Metered Service

Metered rate of \$18.00 per thousand gallons for residential flow, \$17.82 per thousand gallons for (C,I) commercial flow, or \$9.90 per thousand gallons for low-income flow.

Section B - Customer Charges

In addition to the metered rate, the following customer charges apply:

Residential

Per month, per household \$ 39.90 (C,D)

Low-Income

Per month, per household \$21.94 (C,D)

School

Per month \$ 771.45 (D)

All Other (Customers not identified as Residential or School)

Per month \$ 39.90 (D)

(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

Part I: SCHEDULE OF RATES AND CHARGES (CONT'D)(Service Territory Formally Known as Public Utility Company – Lehman Township, Pike
County)**Section A - Rates for Service**

The charge per residential dwelling unit for sewer service is as follows:

Residential (Metered Rate):Customer Charge

Eagle Village (Monthly)	\$39.90	(I)
Eagle Village - Office (Monthly)	\$39.90	(I)
The Glen at Tamiment (Monthly)	\$39.90	(I)
Eagle Point (Monthly)	\$39.90	(I)
Low-Income (Monthly)	\$21.94	(C,D)

Consumption Charge \$18.00 per thousand gallons (I)

Consumption Charge (Low-Income) \$9.90 per thousand gallons (C,D)

Availability Charge for Unoccupied Lots \$22.30 per Month (I)**Commercial (Metered Rate):**

Customer Charge (Monthly) \$39.90 (I)

Consumption Charge \$17.82 per thousand gallons (I)

(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

PART I: SURCHARGE

STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff, a surcharge of 0.00% will apply to all charges for service rendered on or after the effective date of this tariff. (I)

The above surcharge will be recomputed, using the same elements prescribed by the Commission.

- a. Whenever any of the tax rates used in the calculation of the surcharge are changed.
- b. Whenever the utility makes effective any increased or decreased rates; and
- c. On March 31, 1999, and each year thereafter.

The above recalculation will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputation; and, if the recomputed surcharge is less than the one then in effect, the Company will, and if the recomputed surcharge is more than the one in effect, the Company may, submit with such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date of which shall be 10 days after filing.

(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

PART I: RECOUPMENT SURCHARGE

Pursuant to Paragraph No. 8 of the Joint Petition for Full Settlement of Rate Proceedings that was approved by the Commission’s Final Order entered _____, 2024, at Docket Nos. R-2023-3042804 and R-2023-3042805 (“Rate Case Final Order”), the Company is entitled to recoup the revenue increase not billed from August 9, 2024, through the effective date of new rates in the above-referenced proceeding. The Company will calculate the recoupment period as the base rate revenues not billed between August 9, 2024, and the effective date of new rates.

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This surcharge will apply to all customers’ bills, excluding public fire protection service, for a six month period. The surcharge will be billed equally to the Company’s customer classes, exclusive of amounts billed for public fire protection service, the State Tax Adjustment Surcharge revenues, Deferred Tax Credit and automatic adjustment clause revenues.

The recoupment surcharge shall not take effect if the Commission’s Final Order is entered on or before August 9, 2024.

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(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

ARREARAGE MANAGEMENT PLAN

Customers approved for CUPA's low-income rate and with a past-due balance greater than \$400 can participate in CUPA's Arrearage Management Plan ("AMP"). CUPA's AMP allows eligible customers to have a portion of their past-due balances forgiven after demonstrating an ability to cover current bills. See below for details.

(C)

- The AMP will be comprised of the total past due balance for all services – water and/or wastewater. The past due balance threshold of \$400 for participation in the AMP will be based upon this combined balance.
- AMP customers will be enrolled in a multi-month Deferred Payment Arrangement ("DPA"). A DPA allows customers to take their past-due balance and split their past-due balance over equal monthly installments.
- The default AMP period for low-income customers will be 12 months. While these terms may be default periods, CUPA will allow good faith flexibility by including consideration of ability of the customer to pay, length of time over which the past due balance accumulated, payment history, and size of unpaid balance.
- AMP customers who make timely payments and stay current with their monthly water/wastewater bill, including the DPA portion of their bill, for half of the months of the AMP term will have the remaining monthly DPA payments forgiven.
- If the customer defaults on the DPA, normal collections processes apply. The customer may request to establish a new DPA (not an AMP DPA) for any then-current past due balance. The customer may be eligible for an AMP DPA to be implemented 12 months after default of a previous AMP DPA.
- If the customer defaults on the DPA, then all payments made by the customer to satisfy the customer's obligations under the DPA will contribute towards satisfying the customer's overall arrearage (e.g., if a customer makes monthly payments totaling \$250 of their \$500 requirement under the AMP with a \$1,000 overall arrearage balance, then the customers arrearage balance upon default would be \$750.)
- The AMP will be indifferent as to how or who makes payments on the balance.
- Customers who apply for or are approved for the Low-Income Program will be informed of the AMP and offered an opportunity to participate in the AMP in conjunction with the Low-Income Program outreach.
- If a CUPA customer contacts CUPA or DEF regarding an issue with paying their bill or signing up for either the AMP or the low-income program, the customer shall be informed of both programs, including eligibility requirements.

(C) Indicates Change (I) Indicates Increase (D) Indicates Decrease

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

BY ELECTRONIC MAIL ONLY

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/s/ Whitney E. Snyder
Whitney E. Snyder
Thomas J. Sniscak
Phillip D. Demanchick Jr.

Dated this 2nd day of August, 2024.