



M-2021-302 3564

VIA FEDERAL-EXPRESS

July 30, 2024

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

**RE: UGI Utilities, Inc. — Electric Division Unscheduled Service Outage Report
Filed pursuant to 52 Pa. Code §67.1**

Dear Secretary Chiavetta:

Enclosed for filing please find an original and one copy of UGI Utilities, Inc. — Electric Division's Unscheduled Service Outage Report, filed pursuant to the provisions of 52 Pa. Code §67.1, related to an outage event occurring July 15th through July 17th, 2024. A copy of this report has also been e-mailed to RA-PUCPEMA@state.pa.us.

Should you have questions concerning this filing, please feel free to contact me.

DATE OF DEPOSIT

JUL 30 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Very truly yours,

Eric Sorber
VP & GM UGI Utilities Inc. - Electric Division
esorber@ugi.com
570-332-4272

Attachment

**ELECTRIC UTILITY REPORT OF OUTAGE TO
PENNSYLVANIA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU
400 NORTH STREET
HARRISBURG, PA 17105-3265**

Phone-In Reports: Always call (717) 941-0003
Email RA-PUCPEMA@pa.gov

An original and one copy of this report are to be mailed to the Secretary's Bureau at the address above, even if an electronic copy has been emailed to the address above.

Information Required:

- DATE OF DEPOSIT**
1. Reporting Utility: UGI Utilities, Inc. – Electric Division
Address: 511 E North Hampton Street JUL 30 2024
Wilkes-Barre, 18711 PA
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU
 2. Name and title of person making report:
Eric Sorber VP & GM- Electric Division
(Name) *(Title)*
 3. Telephone number: 570-332-4272
(Telephone Number)
 4. Date and time initial telephonic* report was made to Commission:
*Notification by Email
July 15 10:35 PM
(Date) *(Time)*
 5. Interruption or Outage:
 - (a) Number of customers affected: 4,709
 - (b) Approximate number of outage cases and trouble cases for each county affected during the event:
Luzerne County – 52 outage cases
Wyoming County – 4 outage cases
 - (c) Approximate number of outages for each county affected during the event:
Luzerne County – 4,207 outages
Wyoming County – 502 outages
 - (d) Approximate number of outage cases exceeding 6 or more hours in duration:
38 outage cases exceeding 6 hours

- (e) A listing of each outage case exceeding 6 or more hours in duration, including the following information:

Outage Case (OMS Event Number)	Approximate Geographic Location (county, city, muni or twp)	Total Number of Customers Affected	Duration of the Outage (Hours)	Initial Date and Time of the Outage	Restoration Date and Time
7830-1	KINGSTON TOWNSHIP	2	38.0	7/15/2024 19:27	7/17/2024 9:25
7781	NOXEN TOWNSHIP	13	27.4	7/15/2024 18:55	7/16/2024 22:20
7774	DALLAS TOWNSHIP	3	25.1	7/15/2024 20:06	7/16/2024 21:14
7773	DALLAS TOWNSHIP	3	24.3	7/15/2024 20:18	7/16/2024 20:35
7688	LAKE TOWNSHIP	2	23.2	7/15/2024 19:33	7/16/2024 18:48
7627	DALLAS TOWNSHIP	20	23.2	7/15/2024 19:30	7/16/2024 18:42
7624	KINGSTON TOWNSHIP	11	22.7	7/15/2024 19:27	7/16/2024 18:07
7759	HARVEYS LAKE BOROUGH	3	22.3	7/15/2024 21:45	7/16/2024 20:00
7977	EDWARDSVILLE BOROUGH	7	22.0	7/15/2024 19:38	7/16/2024 17:40
7770	DALLAS TOWNSHIP	1	21.5	7/15/2024 20:18	7/16/2024 17:47
7734	DALLAS TOWNSHIP	1	21.2	7/15/2024 21:28	7/16/2024 18:39
7879-1	DALLAS TOWNSHIP	38	21.1	7/15/2024 19:20	7/16/2024 16:25
7596	LAKE TOWNSHIP	8	20.5	7/15/2024 19:12	7/16/2024 15:44
7683	LAKE TOWNSHIP	80	20.5	7/15/2024 19:16	7/16/2024 15:44
7671	JACKSON TOWNSHIP	5	19.8	7/15/2024 20:11	7/16/2024 15:59
7616	DALLAS TOWNSHIP	32	19.2	7/15/2024 19:23	7/16/2024 14:36
7609	DALLAS BOROUGH	21	19.1	7/15/2024 19:21	7/16/2024 14:30
7830	KINGSTON TOWNSHIP	356	18.9	7/15/2024 19:27	7/16/2024 14:23
7769	DALLAS TOWNSHIP	3	18.9	7/15/2024 20:18	7/16/2024 15:12
7739-1	HARVEYS LAKE BOROUGH	9	18.5	7/15/2024 19:38	7/16/2024 14:10
7787	HARVEYS LAKE BOROUGH	7	18.3	7/16/2024 3:46	7/16/2024 22:02
7879	DALLAS TOWNSHIP	327	17.4	7/15/2024 19:20	7/16/2024 12:43
8101	FRANKLIN TOWNSHIP	1	17.3	7/16/2024 21:08	7/17/2024 14:25
7595	FAIRMOUNT TOWNSHIP	10	15.7	7/15/2024 19:03	7/16/2024 10:43
7782	FAIRMOUNT TOWNSHIP	9	15.7	7/15/2024 19:03	7/16/2024 10:43

7739	HARVEYS LAKE BOROUGH	75	15.1	7/15/2024 19:38	7/16/2024 10:45
7654	MONROE TOWNSHIP	24	13.4	7/15/2024 19:27	7/16/2024 8:50
7597	HARVEYS LAKE BOROUGH	88	12.9	7/15/2024 19:14	7/16/2024 8:10
7605	DALLAS TOWNSHIP	224	11.5	7/15/2024 20:44	7/16/2024 8:16
8105-1	LAKE TOWNSHIP	9	10.5	7/17/2024 0:21	7/17/2024 10:52
7599	HARVEYS LAKE BOROUGH	413	9.7	7/15/2024 19:16	7/16/2024 4:59
7786	HARVEYS LAKE BOROUGH	14	8.5	7/16/2024 3:45	7/16/2024 12:16
7612	HARVEYS LAKE BOROUGH	617	8.4	7/15/2024 19:15	7/16/2024 3:41
7976	KINGSTON TOWNSHIP	1	8.3	7/16/2024 11:06	7/16/2024 19:26
8105	LAKE TOWNSHIP	11	7.6	7/17/2024 0:21	7/17/2024 7:58
7777	LAKE TOWNSHIP	41	6.6	7/15/2024 19:15	7/16/2024 1:53
7623	DALLAS TOWNSHIP	1092	6.6	7/15/2024 19:27	7/16/2024 2:05
7751	LAKE TOWNSHIP	2	6.6	7/15/2024 21:46	7/16/2024 4:21

- (f) Reason for the interruption or outages:
On Monday, July 15, 2024, at approximately 1700 hours, strong thunderstorms, moved through UGI's service area in Luzerne and Wyoming County, causing damage to conductors, poles, and other equipment.
- (g) Projected time of restoration:
July 17th, 1500
- (h) The number of utility workers, contract workers and workers received as mutual aid assigned specifically to the repair work by general function, that is linemen, troublemen, tree crew, and the like:

Utility / Company	# of Workers	General Function
Company	8	Linemen
Onsite Contractor	42	Linemen/Groundhands/Foremen
Mutual Aid	13	General Foreman/ Linemen/Machine Operators
External Contractor	26 & 7	Construction support personnel (traffic control & pole replacement)
Onsite Contractor	21	Tree Crew
Company	24	Dispatcher/Crew Coordinators/Damage

- (i) The date and time of the first information of a service interruption:
July 15, 2024, 6:55:00 PM
- (j) The date and time that repair crews were assembled:
Internal crews responded shortly after the storm passed through the system on July 15th with UGI crews assembled at 1930 and contractor crews (construction and line clearance) assembled between 2000 and 2030. Mutual assistance crews (13 FTE) arrived on the property around 1030 on Tuesday July 16th.
- (k) The actual time that service was restored to the last affected customer:
July 17, 2024, 2:24:00 PM
- (l) A general description of the physical damage sustained by the utility facilities as a result of the interruption/outage:
The system sustained physical damage due to high winds which impacted both on and off right-of-way trees, causing damage to conductors, poles/crossarms, transformers, services and other system components.
- (m) If the interruption / outage event was weather-related, the utility's weather reports, outlooks, or scenarios for the day before and the day of the interruption / outage event:

Continued on next page.

Day Before the Event – 7/14/2024

7-day forecast and potential hazards: UGI Utilities Operations

Forecast Date	Forecast	Hi/Lo (°F)	Possible Hazards
SUN 7/15	Mostly sunny	94/72	None
MON 7/15	Partly sunny; chance for isolated t-storms PM	94/70	Chc t-storm
TUE 7/16	Partly sunny; chance for isolated t-storms PM	96/72	Chc t-storm
WED 7/17	Partly sunny; scattered t-storms become likely	92/68	Chc t-storms
THU 7/18	Partly sunny	84/60	None
FRI 7/19	Partly sunny	84/60	None
SAT 7/20	Mostly sunny	86/62	None

Forecaster's discussion and potential hazards beyond 48 hours

Sunshine and hot today. There is the slightest chance for a shower or thunderstorm this afternoon. If they occur they will be garden variety and affect less than 10% of the area. Hot days Monday and Tuesday. We could see isolated, garden variety thunderstorms either afternoon, but most of the time will be rain free. A cold front approaches Wednesday and brings a better chance for thunderstorms.

Forecast provided by UGI's Weather Consultant

Day of Event – 7/15/2024

7-day forecast and potential hazards: UGI Utilities Operations

Forecast Date	Forecast	Hi/Lo (°F)	Possible Hazards
MON 7/15	Partly sunny; chance for isolated t-storms PM	96/70	Iso'd t-storms
TUE 7/16	Partly sunny; slight chance for isolated t-storms PM	98/72	Slt chc t-storm
WED 7/17	Partly sunny; scattered t-storms become likely	92/66	Scat'd t-storms
THU 7/18	Partly sunny	86/60	None
FRI 7/19	Mostly sunny	84/62	None
SAT 7/20	Mostly sunny	86/64	None
SUN 7/21	Mostly sunny	86/66	None

Forecaster's discussion and potential hazards beyond 48 hours

A hot and oppressive day today with sunshine. A weak upper-level disturbance moves through this evening. Most storms will be garden variety in nature, but there is the outside chance one or two storms can get stronger. With the timing mentioned, storms would be in a weakening phase due to loss of solar heating. The best chance for more widespread issues continues to be Wednesday.

Forecast provided by UGI's Weather Consultant

During the Event – 7/16/2024

7-day forecast and potential hazards: UGI Utilities Operations

Forecast Date	Forecast	Hi/Lo (°F)	Possible Hazards
TUE 7/16	Partly sunny; T-storms likely late PM/early eve	96/72	
WED 7/17	Partly sunny; scattered t-storms become likely PM	90/66	
THU 7/18	Mostly sunny	86/60	
FRI 7/19	Mostly sunny	86/62	
SAT 7/20	Mostly sunny	88/64	
SUN 7/21	Mostly sunny	88/62	
SUN 7/21	Mostly sunny	88/64	

Forecaster's discussion and potential hazards beyond 48 hours

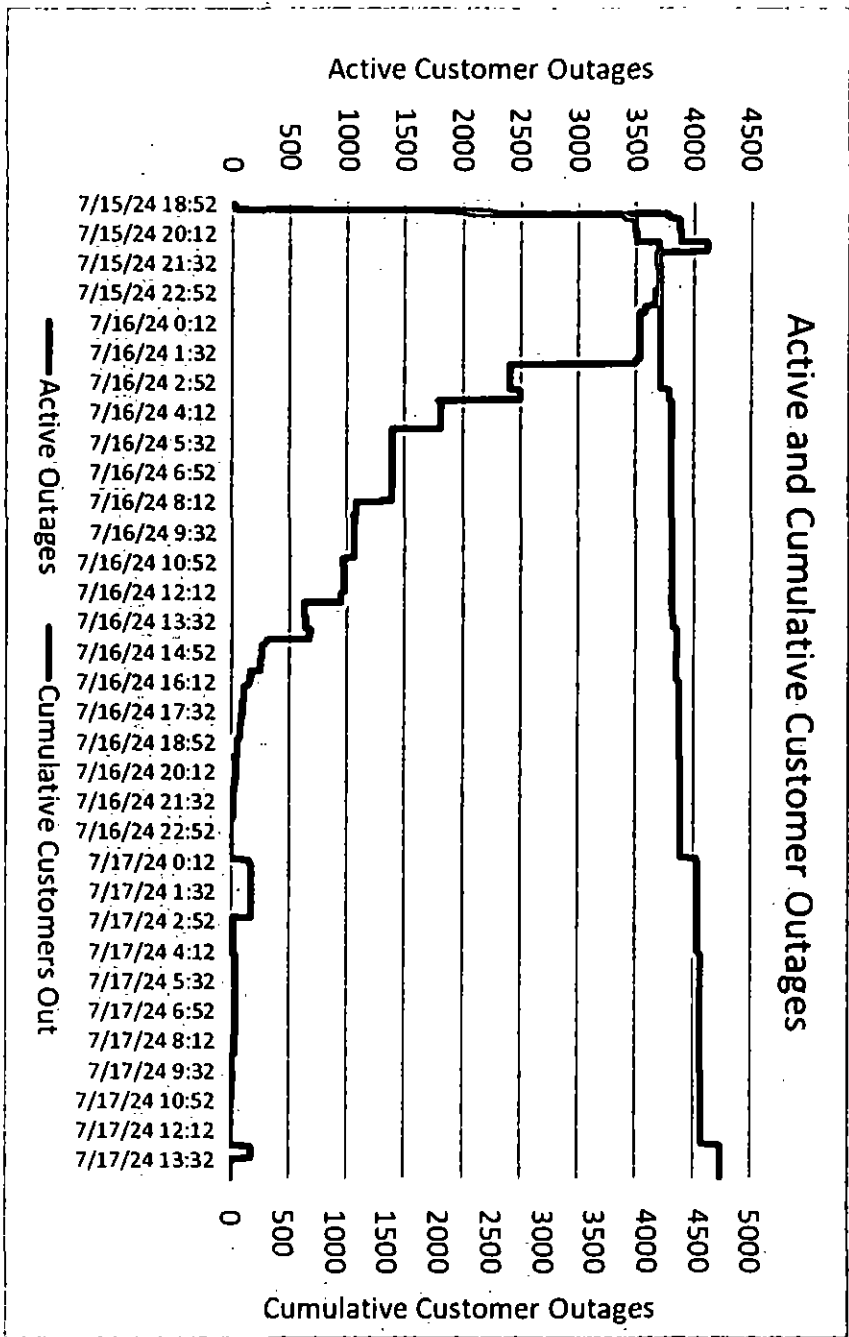
Another hot and oppressive day today with sunshine. An upper-level disturbance moves through later today and this evening. This is the energy responsible for the derecho in the Midwest last night. We won't see anything remotely like that here; but there is still a potential for some severe weather between 6 and 8 PM west to east. Isolated to scattered storms are likely Wednesday, but they do not look severe

- (n) If the interruption / outage event caused approximate outages that exceed 10% or more of customers in the utility's entire service territory, rank the event in terms of the number and duration of outages and provide 2 comparable events, including the number and duration of outages for those comparable events:

The interruption affected approximately 7.5% of total customers.

Remarks:

Restoration Chart below:



ORIGIN ID: HZLA (570) 830-1287
JULIANN M DRISCOLL

511 E. NORTHAMPTON ST
BUILDING A2
WILKES BARRE, PA 18711
UNITED STATES US

SHIP DATE: 30JUL24
ACTWGT: 1.00 LB
CAD: 114499949/INET4535

BILL SENDER

TO **SECRETARY'S BUREAU**
PENNSYLVANIA PUBLIC UTILITY COMM.
400 NORTH ST.
COMMONWEALTH KEYSTONE BLDG.
HARRISBURG PA 17105

583J6IA12D/9AEC3

(717) 772-7777

REF:

INV:
PO:

DEPT:

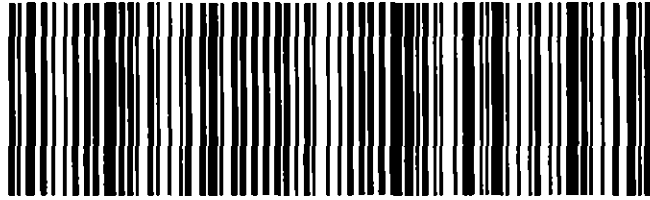


WED - 31 JUL 5:00P
STANDARD OVERNIGHT

TRK# 7776 8595 3482
0201

EN MDTA

17105
PA-US MDT



RECEIVED

JUL 31 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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