



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
<http://www.puc.pa.gov>

August 14, 2024

A-6427320
A-2024-3050479

SERVICE MANDATE LLC
1288 NORTH MOUNTAIN ROAD
HARRISBURG PA 17112

RE: APPLICATION OF SERVICE MANDATE LLC

To Whom It May Concern:

On August 1, 2024, the application of Service Mandate LLC, at A-2024-3050479, as a motor carrier was accepted for filing and docketed with the Public Utility Commission. For the Commission to proceed with the application, additional information is required.

Please forward the information to the Secretary of the Commission at the following address **within ten (10) working days** from the date of this letter.

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

ALL Parties to proceedings pending before the Commission are advised to open and use an e-filing account through the Commission's website. If a filing contains confidential or proprietary material, the filing is required to be submitted by mail.

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

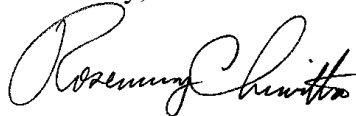
I, _____, hereby state that the facts above set forth are true and correct to the best of my knowledge, information, and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to Compliance Specialist Kevin Morgan, Bureau of Technical Utility Services at (717) 787-2687. Faxed or emailed filings are **not** accepted.

Sincerely,



Rosemary Chiavetta
Secretary

Enclosure

Docket No. A-2024-3050479
Service Mandate LLC

Request for Information

1.) Question #10 of the application.

An applicant for Paratransit service must demonstrate sufficient finances, facilities, and vehicles to safely, efficiently, and reasonably service the entire scope of the territory they are requesting. Based on your submitted information you do not appear to have sufficient resources to properly service the area you have requested.

a) Please revise your requested service territory to indicate only the areas from which you intend to originate service for another evaluation, showing that you can effectively operate your business in the Commonwealth of PA.

b.) Unless you can sufficiently show how you will be able to adequately service such a vast area here. Then we will be unable to approve your application.

Note: If you show you can manage a smaller territory, you may apply for additional territory in the future once your resources have grown sufficiently to support areas outside of your immediate operating area.

2.) Question #5 of the Verified Statement.

Please describe your employment policies in the event of expansion, the Commission will not reevaluate your hiring standards and your knowledge of the applicable laws. You must provide these answers within your initial application. Provide compliant code specific policies that satisfies the requirements of 52 Pa Code with revision to specific chapters. Please review Title 52 information online at www.pacode.com.

a.) § 29.505. Criminal history. (schedule): How often will this check be done and how will you make sure it is done on a set schedule?

b.) § 29.504. Driver history. (schedule): Since this must be done every year, how will you make sure it is done annually?

3.) Please explain in detail your periodic vehicle maintenance plan, and your system for ensuring your vehicles will continuously comply with applicable Pennsylvania vehicle equipment standards (67 Pa. Code, Chapter 175). You are responsible for learning and reviewing rules and regulations related to the proposed service.

a.) Who will be conducting PA vehicle inspections?

b.) How often will you conduct PA vehicle inspections?