

INDEX TO EXHIBITS

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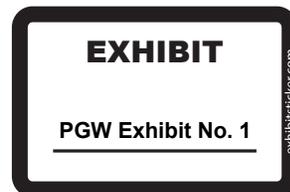
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Specific Service Agreement Statement of Account SA- 2183011602

Customer Name	From Date	To Date		
NICOLE KELLY	4/16/2022	7/24/2024		
Service Address	Account Number	S A Number	Meter	Rate/Class
2014 W TORONTO ST PHIL, PA 191321540	639608092	2183011602	2181501	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
10/4/2023	BILL	8568	R	54	10	0.19	18		10/27/2023	\$45.53	\$45.53	\$45.53
10/28/2023	LPC									\$0.68	\$46.21	\$46.21
10/28/2023	BILL	8578	R	24	10	0.42	129		11/22/2023	\$29.47	\$75.68	\$75.68
11/30/2023	LPC									\$1.12	\$76.80	\$76.80
11/30/2023	BILL	8685	R	33	107	3.24	506		12/27/2023	\$161.04	\$237.84	\$237.84
12/30/2023	LPC									\$3.54	\$241.38	\$241.38
12/30/2023	BILL	8873	R	30	188	6.27	653		1/25/2024	\$302.89	\$544.27	\$544.27
1/23/2024	LPCWVE									(\$3.54)	\$540.73	\$540.73
1/31/2024	BILL	9127	R	32	254	7.94	882		2/26/2024	\$398.72	\$939.45	\$939.45
2/28/2024	BILL	9355	R	28	228	8.14	714		3/25/2024	\$367.10	\$1,306.55	\$1,306.55
3/28/2024	BILL	9521	R	29	166	5.72	479		4/23/2024	\$288.83	\$1,595.38	\$1,595.38
4/30/2024	BILL	9590	R	15	69	4.6	213		5/23/2024	\$99.82	\$1,695.20	\$1,695.20



Specific Service Agreement Statement of Account SA- 9845740090

Customer Name	From Date	To Date		
NICOLE KELLY	4/16/2022	7/24/2024		
Service Address	Account Number	S A Number	Meter	Rate/Class
2014 W TORONTO ST PHIL, PA 191321540	639608092	9845740090	2181501	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
10/3/2022	BPTOCG									\$123.23	\$123.23	\$123.23
10/29/2022	BILL	7237	R	26	91	3.5	186		11/23/2022	\$187.28	\$310.51	\$310.51
11/30/2022	BILL	7406	R	32	169	5.28	434		12/27/2022	\$359.91	\$670.42	\$670.42
12/30/2022	LPC									\$10.05	\$680.47	\$680.47
12/30/2022	BILL	7651	R	30	245	8.17	814		1/26/2023	\$458.81	\$1,139.28	\$1,139.28
1/31/2023	LPC									\$16.93	\$1,156.21	\$1,156.21
1/31/2023	BILL	7886	R	30	235	7.83	640		2/24/2023	\$520.37	\$1,676.58	\$1,676.58
2/28/2023	LPC									\$24.74	\$1,701.32	\$1,701.32
2/28/2023	BILL	8137	R	28	251	8.96	602		3/23/2023	\$544.02	\$2,245.34	\$2,245.34
3/30/2023	BILL	8365	R	32	228	7.12	652		4/25/2023	\$380.62	\$2,625.96	\$2,625.96
4/29/2023	LPC									\$38.61	\$2,664.57	\$2,664.57
4/29/2023	BILL	8464	R	30	99	3.3	250		5/23/2023	\$185.84	\$2,850.41	\$2,850.41
5/31/2023	LPC									\$41.40	\$2,891.81	\$2,891.81
5/31/2023	BILL	8529	R	29	65	2.24	134		6/26/2023	\$113.52	\$3,005.33	\$3,005.33
6/29/2023	LPC									\$43.10	\$3,048.43	\$3,048.43
6/29/2023	BILL	8541	R	32	12	0.38	4		7/25/2023	\$32.59	\$3,081.02	\$3,081.02
7/29/2023	LPC									\$43.59	\$3,124.61	\$3,124.61
7/29/2023	BILL	8549	R	30	8	0.27	0		8/22/2023	\$26.88	\$3,151.49	\$3,151.49
9/29/2023	BILL	8558	R	12	9	0.75	0		10/24/2023	\$12.22	\$3,163.71	\$3,163.71

Specific Service Agreement Statement of Account SA- 271004677

Customer Name	From Date	To Date		
NICOLE KELLY	4/16/2022	7/24/2024		
Service Address	Account Number	S A Number	Meter	Rate/Class
2014 W TORONTO ST PHIL, PA 191321540	639608092	271004677	2181501	GS

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
5/4/2022	BILL	7074	R	32	135	4.22	335		5/27/2022	\$86.64	\$346.20	\$346.20
6/2/2022	BILL	7137	R	29	63	2.17	50		6/28/2022	\$86.64	\$432.84	\$432.84
6/28/2022	CRPFRZ									\$3,890.08	\$4,322.92	\$4,322.92
7/7/2022	BILL	7146	R	27	9	0.33	0		8/1/2022	\$33.89	\$4,356.81	\$4,356.81
8/17/2022	PAY							Check		(\$250.00)	\$4,106.81	\$4,106.81
9/30/2022	PAY							Credit Card		(\$498.00)	\$3,608.81	\$3,608.81
12/30/2022	LPC									\$54.13	\$3,662.94	\$3,662.94
1/31/2023	LPC									\$54.13	\$3,717.07	\$3,717.07
2/28/2023	LPC									\$54.13	\$3,771.20	\$3,771.20
4/1/2023	PAY							Check		(\$60.00)	\$3,711.20	\$3,711.20
5/26/2023	PAY							Credit Card		(\$30.00)	\$3,681.20	\$3,681.20
6/23/2023	PAY							Credit Card		(\$30.00)	\$3,651.20	\$3,651.20
9/1/2023	PAY							Credit Card		(\$62.69)	\$3,588.51	\$3,588.51
10/13/2023	PAY							Credit Card		(\$100.00)	\$3,488.51	\$3,488.51
11/10/2023	PAY							Credit Card		(\$120.00)	\$3,368.51	\$3,368.51
1/5/2024	PAY							Credit Card		(\$120.00)	\$3,248.51	\$3,248.51
2/2/2024	PAY							Credit Card		(\$100.00)	\$3,148.51	\$3,148.51
3/1/2024	PAY							Credit Card		(\$120.00)	\$3,028.51	\$3,028.51
3/28/2024	PAY							Credit Card		(\$120.00)	\$2,908.51	\$2,908.51

Search For Negotiated Payment Arrangement

Search Criteria

Account... 0006 3960 8092 Kelly, Nicole E

From Date: 07/24/2024

Apply Criteria

OK

Cancel

Date	Seq	Status	Comments
10/03/2022	1	Broken	
05/20/2021	1	Broken	
02/02/2021	1	Broken	C19RP
06/08/2018	1	Broken	
03/06/2018	1	Broken	PUC PAR BCS # 3576226
09/24/2014	1	Broken	
11/18/2011	1	Canceled	
11/07/2011	1	Broken	

8 record(s) found.



PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3576226
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: NICOLE
Customer Middle Initial:
Customer Last Name: KELLY
Customer Account Number: 0639608092
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 2014 W. TORONTO ST
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19132
Customer Service Address 4-Zip:
Customer Family Adults: 1
Customer Family Children: 0
Customer Family Age:
Gross Income

Source	Income Amount
WAGES	975

Date Open: 2017-11-07
Reason For Contact: ON - PAR WITH DISPUTE (#63)
Term Date: 2017-11-08
Business Name:
Case Problem:
Company Position: 11/06/2017 1500 TO KEEP SERVICE



Related Information:

CUST GOT A NOTICE IN THE MAIL. FIRST SHE GOT A BILL THAT SHE HAD UNTIL NOV 21. THEN SHE GOT A SHUT OFF NOTICE THAT REQUIRES 4419 TO KEEP SERVICE. WHEN SHE WENT IN TO THE OFFICE SHE WAS TOLD THAT SHE HAS A FEW DAYS TO PAY 1500. THE CELL PHONE NUMBER (267) 231 - 1471 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS NICOLEEK@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:**Hot Issue:****Case Origin:**

TELEPHONE

Prior Case Number:**Universal Service:**

Y

Arrearage:

4419

BCS Investigator First Name:

BCS

BCS Investigator Last Name:

CASE POOL

BCS Investigator Phone w/ Area Code: 7177875468**BCSIntaker First Name:**

SANDRA

BCSIntaker Last Name:

YATES

Number Of Time Send:

1

Number Of Time Faxed:

0

Number Of Time Faxed:

7177876641

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3576226
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: NICOLE
Customer Middle Initial:
Customer Last Name: KELLY
Account Number: 639608092
Service Address 1: 2014 W. TORONTO ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19132
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 4295.18
Date Closed: 2018-03-01
Resolution: DECISION ISSUED - CONTACT WITH NICOLE KELLY COULD NOT BE ESTABLISHED TO DISCUSS HER COMPLAINT AFTER ATTEMPTS WERE MADE VIA TELEPHONE AND USPS MAIL. MS. KELLY ACCEPTED RESPONSIBILITY FOR THE OUTSTANDING PREMISE BALANCE WHEN SHE ESTABLISHED SERVICE IN HER NAME. MS. KELLY WAS ALSO FOUND LINKED TO THE PROPERTY DURING THE TIME PERIOD THE OUTSTANDING BALANCE ACCRUED. PER 56.35 SHE IS RESPONSIBLE FOR THE TRANSFERRED BALANCE. PUC PAR ISSUED, LEVEL 1, BUDGET 82.00 + 72.00 = 154.00 BEGINNING APR 2018 DUE DATE. WAIVE LPCS. CASE DISMISSED.
Balance Date: 2017-12-05
Service Restored Pay: 0.00
Service Continue Amount: 430.09
Service Continue Date:

Terms: WITH YOUR APRIL 2018 BILL DUE DATE
Special Budget Amount: 154.00
Regular Budget Amount: 82.00
Arrears Payment Plus: 72.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:
HeadDate: 2018-03-05
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: AARON
BCS Investigator Last Name: SIDES
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7177876641

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number:	3974979
Company Name:	PGW (PHILA. GAS WORKS (NGDC))
Company Code:	0766
Company Type:	GAS TRANSPORTER
Customer First Name:	NICOLE
Customer Middle Initial:	
Customer Last Name:	KELLY
Customer Account Number:	639608092
Customer Home Phone w/ Area Code:	
Customer Work Phone w/ Area Code:	
Customer Service Class:	RESIDENTIAL
Customer Mail Address 1:	
Customer Mail Address 2:	
Customer Mail Address City:	
Customer Mail Address State:	
Customer Mail Address Zip:	
Customer Mail Address 4-Zip:	
Customer Service Address 1:	2014 W TORONTO ST
Customer Service Address 2:	
Customer Service Address City:	PHILADELPHIA
Customer Service Address State:	PA
Customer Service Address Zip:	19132
Customer Service Address 4- Zip:	
Customer Family Adults:	1
Customer Family Children:	0
Customer Family Age:	
Gross Income	
Source	Income Amount
WAGES	3293.33
Date Open:	2024-04-10

Reason For Contact: STRAIGHT OFF- SVC TERMINATED/SUSPENDED-NO DISPUTE-
PAR NEEDED (# 82)

Term Date: 2024-04-10

Business Name:

Case Problem:

Company Position: 04/10/2024 \$342.00 DEPOSIT ON TOP OF FULL PAYMENT FOR
RESTORATION - NO MORE PAYMENT ARRANGEMENTS

Related Information: 82 – SERVICE IS OFF. NO DISPUTE. SERVICE
TERMINATED/SUSPENDED. PAYMENT ARRANGEMENT NEEDED.
- RELIEF SOUGHT - PAR CONTINUED SERVICES THE CELL
PHONE NUMBER (267) 974 - 3809 HAS BEEN ALLOWED TO BE
SHARED. THE EMAIL ADDRESS NIKKI.PERIOD1@GMAIL.COM
HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE

Prior Case Number: 3946183

Universal Service: M

Arrearage: 7011.67

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

**BCS Investigator Phone w/
Area Code:** 7177875468

BCSIntaker First Name: SARA

BCSIntaker Last Name: SNOW

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: 7172658273

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3974979
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: NICOLE
Customer Middle Initial:
Customer Last Name: KELLY
Account Number: 639608092
Service Address 1: 2014 W TORONTO ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19132
Service Zip 4:
Decision Issue: N
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 7667.60
Date Closed: 2024-04-15
Resolution: DISMISSAL LETTER ISSUED: CUSTOMER HAS NOT SATISFIED BCS 3576226 AND IS NOT ELIGIBLE FOR NEW TERMS. COMPLAINT IS CLOSED AND DISMISSED PER 1405D.
Balance Date: 2024-04-15
Service Restored Pay: 7971.83
Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 181.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00

LetterDescription:

HeadDate: 2024-04-15

Paragraph:

Bill Date:

Reconnect Amount: 0

Pay Amount: 0.00

BCS Investigator First Name: BRANDI

BCS Investigator Last Name: BARRICK

Number Of Time Send: 1

Number Of Time Faxed: 0

PUC Fax: 7172658273

Specific Service Agreement Statement of Account SA- [REDACTED] 02

Customer Name	From Date	To Date		
NICOLE KELLY	4/16/2022	7/24/2024		
Service Address	Account Number	S A Number	Meter	Rate/Class
2014 W TORONTO ST PHIL, PA 191321540	[REDACTED] 92	[REDACTED] 02	2181501	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
10/4/2023	BILL	8568	R	54	10	0.19	18		10/27/2023	\$45.53	\$45.53	\$45.53
10/28/2023	LPC									\$0.68	\$46.21	\$46.21
10/28/2023	BILL	8578	R	24	10	0.42	129		11/22/2023	\$29.47	\$75.68	\$75.68
11/30/2023	LPC									\$1.12	\$76.80	\$76.80
11/30/2023	BILL	8685	R	33	107	3.24	506		12/27/2023	\$161.04	\$237.84	\$237.84
12/30/2023	LPC									\$3.54	\$241.38	\$241.38
12/30/2023	BILL	8873	R	30	188	6.27	653		1/25/2024	\$302.89	\$544.27	\$544.27
1/23/2024	LPCWVE									(\$3.54)	\$540.73	\$540.73
1/31/2024	BILL	9127	R	32	254	7.94	882		2/26/2024	\$398.72	\$939.45	\$939.45
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3/28/2024	BILL	9521	R	29	166	5.72	479		4/23/2024	\$288.83	\$1,595.38	\$1,595.38
4/30/2024	BILL	9590	R	15	69	4.6	213		5/23/2024	\$99.82	\$1,695.20	\$1,695.20

Specific Service Agreement Statement of Account SA- [REDACTED] 90

Customer Name	From Date	To Date		
NICOLE KELLY	4/16/2022	7/24/2024		
Service Address	Account Number	S A Number	Meter	Rate/Class
2014 W TORONTO ST PHIL, PA 191321540	[REDACTED] 92	[REDACTED] 90	2181501	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
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11/30/2022	BILL	7406	R	32	169	5.28	434		12/27/2022	\$359.91	\$670.42	\$670.42
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1/31/2023	LPC									\$16.93	\$1,156.21	\$1,156.21
1/31/2023	BILL	7886	R	30	235	7.83	640		2/24/2023	\$520.37	\$1,676.58	\$1,676.58
2/28/2023	LPC									\$24.74	\$1,701.32	\$1,701.32
2/28/2023	BILL	8137	R	28	251	8.96	602		3/23/2023	\$544.02	\$2,245.34	\$2,245.34
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4/29/2023	BILL	8464	R	30	99	3.3	250		5/23/2023	\$185.84	\$2,850.41	\$2,850.41
5/31/2023	LPC									\$41.40	\$2,891.81	\$2,891.81
5/31/2023	BILL	8529	R	29	65	2.24	134		6/26/2023	\$113.52	\$3,005.33	\$3,005.33
6/29/2023	LPC									\$43.10	\$3,048.43	\$3,048.43
6/29/2023	BILL	8541	R	32	12	0.38	4		7/25/2023	\$32.59	\$3,081.02	\$3,081.02
7/29/2023	LPC									\$43.59	\$3,124.61	\$3,124.61
7/29/2023	BILL	8549	R	30	8	0.27	0		8/22/2023	\$26.88	\$3,151.49	\$3,151.49
9/29/2023	BILL	8558	R	12	9	0.75	0		10/24/2023	\$12.22	\$3,163.71	\$3,163.71

Specific Service Agreement Statement of Account SA- [REDACTED] 77

Customer Name	From Date	To Date			
NICOLE KELLY	4/16/2022	7/24/2024			
Service Address	Account Number	S A Number	Meter	Rate/Class	
2014 W TORONTO ST PHIL, PA 191321540	[REDACTED] 92	[REDACTED] 77	2181501	GS	

STATEMENT

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6/28/2022	CRPFRZ									\$3,890.08	\$4,322.92	\$4,322.92
7/7/2022	BILL	7146	R	27	9	0.33	0		8/1/2022	\$33.89	\$4,356.81	\$4,356.81
8/17/2022	PAY							Check		(\$250.00)	\$4,106.81	\$4,106.81
9/30/2022	PAY							Credit Card		(\$498.00)	\$3,608.81	\$3,608.81
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1/31/2023	LPC									\$54.13	\$3,717.07	\$3,717.07
2/28/2023	LPC									\$54.13	\$3,771.20	\$3,771.20
4/1/2023	PAY							Check		(\$60.00)	\$3,711.20	\$3,711.20
5/26/2023	PAY							Credit Card		(\$30.00)	\$3,681.20	\$3,681.20
6/23/2023	PAY							Credit Card		(\$30.00)	\$3,651.20	\$3,651.20
9/1/2023	PAY							Credit Card		(\$62.69)	\$3,588.51	\$3,588.51
10/13/2023	PAY							Credit Card		(\$100.00)	\$3,488.51	\$3,488.51
11/10/2023	PAY							Credit Card		(\$120.00)	\$3,368.51	\$3,368.51
1/5/2024	PAY							Credit Card		(\$120.00)	\$3,248.51	\$3,248.51
2/2/2024	PAY							Credit Card		(\$100.00)	\$3,148.51	\$3,148.51
3/1/2024	PAY							Credit Card		(\$120.00)	\$3,028.51	\$3,028.51
3/28/2024	PAY							Credit Card		(\$120.00)	\$2,908.51	\$2,908.51

Search For Negotiated Payment Arrangement

Search Criteria

Account... [REDACTED] 32 Kelly, Nicole E

From Date: 07/24/2024

Apply Criteria

OK

Cancel

Date	Seq	Status	Comments
10/03/2022	1	Broken	
05/20/2021	1	Broken	
02/02/2021	1	Broken	C19RP
06/08/2018	1	Broken	
03/06/2018	1	Broken	PUC PAR BCS # 3576226
09/24/2014	1	Broken	
11/18/2011	1	Canceled	
11/07/2011	1	Broken	

8 record(s) found.

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3576226
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: NICOLE
Customer Middle Initial:
Customer Last Name: KELLY
Customer Account Number: [REDACTED] 92
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 2014 W. TORONTO ST
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19132
Customer Service Address 4-Zip:
Customer Family Adults: 1
Customer Family Children: 0
Customer Family Age:
Gross Income

Source	Income Amount
WAGES	975

Date Open: 2017-11-07
Reason For Contact: ON - PAR WITH DISPUTE (#63)
Term Date: 2017-11-08
Business Name:
Case Problem:
Company Position: 11/06/2017 1500 TO KEEP SERVICE

Related Information:

CUST GOT A NOTICE IN THE MAIL. FIRST SHE GOT A BILL THAT SHE HAD UNTIL NOV 21. THEN SHE GOT A SHUT OFF NOTICE THAT REQUIRES 4419 TO KEEP SERVICE. WHEN SHE WENT IN TO THE OFFICE SHE WAS TOLD THAT SHE HAS A FEW DAYS TO PAY 1500. THE CELL PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS [REDACTED] HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:**Hot Issue:****Case Origin:**

TELEPHONE

Prior Case Number:**Universal Service:**

Y

Arrearage:

4419

BCS Investigator First Name:

BCS

BCS Investigator Last Name:

CASE POOL

BCS Investigator Phone w/ Area Code:

[REDACTED]

BCSIntaker First Name:

SANDRA

BCSIntaker Last Name:

YATES

Number Of Time Send:

1

Number Of Time Faxed:

0

Number Of Time Faxed:

[REDACTED]

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3576226
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: NICOLE
Customer Middle Initial:
Customer Last Name: KELLY
Account Number: [REDACTED] 92
Service Address 1: 2014 W. TORONTO ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19132
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 4295.18
Date Closed: 2018-03-01
Resolution: DECISION ISSUED - CONTACT WITH NICOLE KELLY COULD NOT BE ESTABLISHED TO DISCUSS HER COMPLAINT AFTER ATTEMPTS WERE MADE VIA TELEPHONE AND USPS MAIL. MS. KELLY ACCEPTED RESPONSIBILITY FOR THE OUTSTANDING PREMISE BALANCE WHEN SHE ESTABLISHED SERVICE IN HER NAME. MS. KELLY WAS ALSO FOUND LINKED TO THE PROPERTY DURING THE TIME PERIOD THE OUTSTANDING BALANCE ACCRUED. PER 56.35 SHE IS RESPONSIBLE FOR THE TRANSFERRED BALANCE. PUC PAR ISSUED, LEVEL 1, BUDGET 82.00 + 72.00 = 154.00 BEGINNING APR 2018 DUE DATE. WAIVE LPCS. CASE DISMISSED.
Balance Date: 2017-12-05
Service Restored Pay: 0.00
Service Continue Amount: 430.09
Service Continue Date:

Terms: WITH YOUR APRIL 2018 BILL DUE DATE
Special Budget Amount: 154.00
Regular Budget Amount: 82.00
Arrears Payment Plus: 72.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:
HeadDate: 2018-03-05
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: AARON
BCS Investigator Last Name: SIDES
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: [REDACTED]

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3974979
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: NICOLE
Customer Middle Initial:
Customer Last Name: KELLY
Customer Account Number: [REDACTED] 92
**Customer Home Phone w/
Area Code:**
**Customer Work Phone w/
Area Code:**
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 2014 W TORONTO ST
Customer Service Address 2:
**Customer Service Address
City:** PHILADELPHIA
**Customer Service Address
State:** PA
**Customer Service Address
Zip:** 19132
**Customer Service Address 4-
Zip:**
Customer Family Adults: 1
Customer Family Children: 0
Customer Family Age:
Gross Income

Source	Income Amount
WAGES	3293.33

Date Open: 2024-04-10

Reason For Contact: STRAIGHT OFF- SVC TERMINATED/SUSPENDED-NO DISPUTE-
PAR NEEDED (# 82)

Term Date: 2024-04-10

Business Name:

Case Problem:

Company Position: 04/10/2024 \$342.00 DEPOSIT ON TOP OF FULL PAYMENT FOR
RESTORATION - NO MORE PAYMENT ARRANGEMENTS

Related Information: 82 – SERVICE IS OFF. NO DISPUTE. SERVICE
TERMINATED/SUSPENDED. PAYMENT ARRANGEMENT NEEDED.
- RELIEF SOUGHT - PAR CONTINUED SERVICES THE CELL
PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE
SHARED. THE EMAIL ADDRESS [REDACTED]
HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE

Prior Case Number: 3946183

Universal Service: M

Arrearage: 7011.67

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

**BCS Investigator Phone w/
Area Code:** [REDACTED]

BCSIntaker First Name: SARA

BCSIntaker Last Name: SNOW

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: [REDACTED]

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3974979
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: NICOLE
Customer Middle Initial:
Customer Last Name: KELLY
Account Number: [REDACTED] 92
Service Address 1: 2014 W TORONTO ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19132
Service Zip 4:
Decision Issue: N
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 7667.60
Date Closed: 2024-04-15
Resolution: DISMISSAL LETTER ISSUED: CUSTOMER HAS NOT SATISFIED BCS 3576226 AND IS NOT ELIGIBLE FOR NEW TERMS. COMPLAINT IS CLOSED AND DISMISSED PER 1405D.
Balance Date: 2024-04-15
Service Restored Pay: 7971.83
Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 181.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00

LetterDescription:

HeadDate: 2024-04-15

Paragraph:

Bill Date:

Reconnect Amount: 0

Pay Amount: 0.00

BCS Investigator First Name: BRANDI

BCS Investigator Last Name: BARRICK

Number Of Time Send: 1

Number Of Time Faxed: 0

PUC Fax: 