

Company Contact Form

Company Name:	Business Telecom LLC
Company d/b/a Name:	
Docket Number:	A-310092

Date Submitted:	8/20/24
Utility Type:	Telecommunications

<u>Contact Type</u>	<u>First and Last Name</u>	<u>Title</u>	<u>Street</u>	<u>City</u>	<u>State</u>	<u>Zip</u>	<u>Phone</u>	<u>FAX</u>	<u>E-Mail</u>
EXAMPLE →→	Robert Bennett	Manager	400 North Street	Harrisburg	PA	17120	(717) 787-5553	(717) 772-1933	bennetr@pa.gov
Main Mailing Address:			4005 N Rodney Parham Rd	Little Rock	AR	72212	(501) 748-7000		
CEO/President:	Paul H Sunu	President & CEO	4005 N Rodney Parham Rd	Little Rock	AR	72212	(501) 748-7000		wci.regulatory@windstream.com
Registered Agent:	Registered Agent Solutions Inc		125 Locust St	Harrisburg	PA	17101			
Regulatory:	Tim Loken		4005 N Rodney Parham Rd	Little Rock	AR	72212	(501) 831-1194		WIN.Director.Tim.Loken@windstream.com
Legal Counsel:	Nicole Winters	Sr Counsel	4005 N Rodney Parham Rd	Little Rock	AR	72212	(501) 748-6313		wci.regulatory@windstream.com
Complaint:	Andrea Hairston	Customer Service Director	131 W Matthews St	Matthews	NC	28105	(704) 771-6578		andrea.hairston@windstream.com
Customer Service:	Andrea Hairston	Customer Service Director	131 W Matthews St	Matthews	NC	28105	(704) 771-6578		andrea.hairston@windstream.com
Annual Report:	Karen Rosenberger	Senior Analyst-Regulatory Compliance	4005 N Rodney Parham Rd	Little Rock	AR	72212	(616) 988-7535		karen.rosenberger@windstream.com
Assessments/Billing:	Karen Rosenberger	Senior Analyst-Regulatory Compliance	4005 N Rodney Parham Rd	Little Rock	AR	72212	(616) 988-7535		karen.rosenberger@windstream.com
Tariff:	Lynn Hughes	Director Carrier Interconnect	4005 N Rodney Parham Rd	Little Rock	AR	72212	(501) 951-2759		s.lynn.hughes@windstream.com
PEMA/911:	Jassen Horne	Administrator-E911	4005 N Rodney Parham Rd	Little Rock	AR	72212	(501) 748-4308		jassen.i.horne@windstream.com

Do you prefer to have PUC invoices mailed or emailed (or both emailed and mailed) to your Assessments/Billing contact? Both

Fill out all applicable contacts; if there are none please indicate "N/A". Once complete submit to the Secretary by one of the following methods: eFiling, email, or mail.

If emailing send to Secretary Chiavetta with copies to:

rchiavetta@pa.gov christhodg@pa.gov dbacker@pa.gov
sspunaugle@pa.gov sjthomas@pa.gov ra-ocmo@pa.gov
RA-PCPUC_FISCAL@pa.gov

