

August 22, 2024  
**Via Web Filing**

Ms. Rosemary Chiavetta, Commission Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Bldg.  
400 North Street 2nd Floor  
Harrisburg, PA 17120

RE: Cincinnati Bell Extended Territories LLC dba altafiber connected services  
Initial Competitive Local Exchange Carrier Tariff – Replacement Page  
Docket No. A-2023-3040955

Dear Ms. Chiavetta:

Enclosed for filing please find the original copy of a replacement page to the initial Competitive Local Exchange Carrier tariff originally submitted on July 30, 2024, on behalf of Cincinnati Bell Extended Territories LLC dba altafiber connected services in compliance with the Commission's Order in the above-referenced proceeding adopted June 13, 2024. As requested by John-Paul Rodgers, this filing corrects the late payment language in the tariff.

Any questions you may have regarding this filing should be directed to my attention at 470-672-3013 or via email to [swarren@inteserra.com](mailto:swarren@inteserra.com). Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Warren

Sharon R. Warren  
Consultant

cc: Kevin Mann – altafiber (via email)  
PA Service List  
tms: PAL2300c

Enclosures  
SW/gs

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**SECTION 2 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.2 Billing and Collection of Charges, (Cont'd.)**

- D.** Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E.** Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made not more than five (5) days after the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.25% per month will be applied to all unpaid and overdue amounts previously billed under this Tariff, excluding one month's local service charge. The rate, when annualized, may not exceed 15% per annum—computed by the simple interest method—and may not include previously accrued late payment charges. A late payment charge may not be assessed against an outstanding security deposit. An additional charge, fixed fee or penalty designed to recover the cost of a subsequent rebilling may not be charged.
- F.** The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- G.** Customers have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits. The Bureau of Consumer Services has primary jurisdiction over complaints and Customers may contact the Bureau at the following address: Bureau of Consumer Services, Pennsylvania Public Utility Commission, 400 North Street, Harrisburg, PA 17120 or by calling toll free 1-800-692-7380. Customers may contact the Company at the following address: 221 E. 4<sup>th</sup> Street, Cincinnati, Ohio 45202, or by calling toll free 1-888-246-2355.
- H.** If service is suspended by the Company and later restored, restoration of service will be subject to all applicable installation charges.