

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

LAWRENCE GLOVER : DOCKET NO.
: C-2023-3043314

VS. :

PECO ENERGY COMPANY :

Initial Call In Telephonic Hearing :

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Judge's Chambers
State Office Building
801 Market Street
Philadelphia, PA 19107

Thursday, August 1, 2024
Commencing at 10:02 a.m.

BEFORE:

MARTA GUHL, ADMINISTRATIVE LAW JUDGE

REPORTER:

LAURA M. SNYDER, C.S.R.

APPEARANCES:

KHADIJAH SCOTT, ESQUIRE
ASSOCIATE GENERAL COUNSEL
PECO ENERGY COMPANY
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EXHIBIT 1

Bills & Payment Statement

Account Information	
Account Number:	[REDACTED]
Customer Name:	Glover, Lawrence
Meter Bill Group:	Monthly - Cycle 11
Account Status:	Active
Service Address:	1 [REDACTED]
Billing Address:	[REDACTED]
Requested By:	

Account Balances	
Current Bill:	121.38
Bill Prior:	80.34
Deposit Requested:	135.00
Deposit On-Hand:	-135.00
CAP Pre-program Arrears:	0.00
Payment Agreement Balance:	0.00
Account Balance:	14,401.64

Rate Schedule	
Rate Schedule:	PECO Electric Residential Service

Account Activity

Transaction Date	Transaction Type	Billing Period	Reading Type	Meter #	Usage Type	Usage Qty	Current Amount	Current Balance	Payoff Amount	Payoff Balance	Total Bill	Heating Degree Days	Deferred Amt	Bill Due Dt
31-JUL-2024	MONTH-END BALANCE					0	0.00	14,401.64	0.00	14,252.63	0.00	0	-149.01	
16-JUL-2024	BILL-Elec - Residential	14-JUN-24 to 16-JUL-24	Regular	A121061722	KWH	622	121.38	0.00	121.38	0.00	0.00	0	0.00	
16-JUL-2024	REGULAR BILL:	14-JUN-24 to 16-JUL-24				0	121.38	14,401.64	0.00	14,252.63	121.38	0	-149.01	07-AUG-24
16-JUL-2024	ADJUSTMENT: Elec - Late			A121061722		0	6.07	0.00	6.07	0.00	0.00	0	0.00	
15-JUL-2024	ADJUSTMENT: Deposit					0	0.00	0.00	-0.94	0.00	0.00	0	0.00	
30-JUN-2024	MONTH-END BALANCE					0	0.00	14,274.19	0.00	14,126.12	0.00	0	-148.07	
14-JUN-2024	BILL-Elec - Residential	15-MAY-24 to 14-JUN-24	Regular	A121061722	KWH	392	80.34	0.00	80.34	0.00	0.00	0	0.00	
14-JUN-2024	REGULAR BILL:	15-MAY-24 to 14-JUN-24				0	80.34	14,274.19	0.00	14,126.12	80.34	0	-148.07	08-JUL-24
14-JUN-2024	ADJUSTMENT: Elec - Late			A121061722		0	4.86	0.00	4.86	0.00	0.00	0	0.00	
14-JUN-2024	ADJUSTMENT: Transfer -					0	13.07	0.00	13.07	0.00	0.00	0	0.00	
14-JUN-2024	PAYMENT					0	-100.00	0.00	-100.00	0.00	0.00	0	0.00	
13-JUN-2024	ADJUSTMENT: Transfer -					0	-13.07	0.00	-13.07	0.00	0.00	0	0.00	
13-JUN-2024	ADJUSTMENT: Deposit					0	0.00	0.00	-1.74	0.00	0.00	0	0.00	
31-MAY-2024	MONTH-END BALANCE					0	0.00	14,288.99	0.00	14,142.66	0.00	0	-146.33	
15-MAY-2024	BILL-Elec - Residential	16-APR-24 to 15-MAY-24	Regular	A121061722	KWH	337	71.03	0.00	71.03	0.00	0.00	0	0.00	
15-MAY-2024	REGULAR BILL:	16-APR-24 to 15-MAY-24				0	71.03	14,288.99	0.00	14,142.66	71.03	0	-146.33	06-JUN-24
15-MAY-2024	ADJUSTMENT: Elec - Late			A121061722		0	3.80	0.00	3.80	0.00	0.00	0	0.00	
08-MAY-2024	PAYMENT					0	-96.83	0.00	-96.83	0.00	0.00	0	0.00	
30-APR-2024	MONTH-END BALANCE					0	0.00	14,310.99	0.00	14,164.66	0.00	0	-146.33	
16-APR-2024	BILL-Elec - Residential	18-MAR-24 to 16-APR-24	Regular	A121061722	KWH	481	96.83	0.00	96.83	0.00	0.00	0	0.00	
16-APR-2024	REGULAR BILL:	18-MAR-24 to 16-APR-24				0	96.83	14,310.99	0.00	14,164.66	96.83	0	-146.33	08-MAY-24
15-APR-2024	ADJUSTMENT: Deposit					0	0.00	0.00	-0.92	0.00	0.00	0	0.00	
15-APR-2024	PAYMENT					0	-156.24	0.00	-156.24	0.00	0.00	0	0.00	
31-MAR-2024	MONTH-END BALANCE					0	0.00	14,370.40	0.00	14,224.99	0.00	0	-145.41	
18-MAR-2024	BILL-Elec - Residential	12-FEB-24 to 18-MAR-24	Regular	A121061722	KWH	814	156.24	0.00	156.24	0.00	0.00	0	0.00	
18-MAR-2024	REGULAR BILL:	12-FEB-24 to 18-MAR-24				0	156.24	14,370.40	0.00	14,224.99	156.24	0	-145.41	09-APR-24
15-MAR-2024	ADJUSTMENT: Deposit					0	0.00	0.00	-10.41	0.00	0.00	0	0.00	
01-MAR-2024	PAYMENT					0	-100.00	0.00	-100.00	0.00	0.00	0	0.00	
29-FEB-2024	MONTH-END BALANCE					0	0.00	14,314.16	0.00	14,179.16	0.00	0	-135.00	
19-FEB-2024	ADJUSTMENT: Transfer			A121061722		0	-2,450.71	0.00	-2,450.71	0.00	0.00	0	0.00	
19-FEB-2024	ADJUSTMENT: Transfer					0	2,450.71	0.00	2,450.71	0.00	0.00	0	0.00	
12-FEB-2024	BILL-Elec - Residential	12-JAN-24 to 12-FEB-24	Regular	A121061722	KWH	787	147.41	0.00	147.41	0.00	0.00	0	0.00	
12-FEB-2024	REGULAR BILL:	12-JAN-24 to 12-FEB-24				0	147.41	14,314.16	0.00	14,179.16	147.41	0	-135.00	05-MAR-24
31-JAN-2024	MONTH-END BALANCE					0	0.00	14,166.75	0.00	14,031.75	0.00	0	-135.00	
12-JAN-2024	BILL-Elec - Residential	11-DEC-23 to 12-JAN-24	Regular	A121061722	KWH	701	129.65	0.00	129.65	0.00	0.00	0	0.00	
12-JAN-2024	REGULAR BILL:	11-DEC-23 to 12-JAN-24				0	129.65	14,166.75	0.00	14,031.75	129.65	0	-135.00	06-FEB-24
31-DEC-2023	MONTH-END BALANCE					0	0.00	14,037.10	0.00	13,902.10	0.00	0	-135.00	
11-DEC-2023	BILL-Elec - Residential	08-NOV-23 to 11-DEC-23	Regular	A121061722	KWH	484	91.89	0.00	91.89	0.00	0.00	0	0.00	
11-DEC-2023	REGULAR BILL:	08-NOV-23 to 11-DEC-23				0	91.89	14,037.10	0.00	13,902.10	91.89	0	-135.00	02-JAN-24
11-DEC-2023	PAYMENT					0	-150.00	0.00	-150.00	0.00	0.00	0	0.00	
30-NOV-2023	MONTH-END BALANCE					0	0.00	14,095.21	0.00	13,960.21	0.00	0	-135.00	
08-NOV-2023	BILL-Elec - Residential	10-OCT-23 to 08-NOV-23	Regular	A121061722	KWH	325	67.55	0.00	67.55	0.00	0.00	0	0.00	
08-NOV-2023	REGULAR BILL:	10-OCT-23 to 08-NOV-23				0	67.55	14,095.21	0.00	13,960.21	67.55	0	-135.00	30-NOV-23

31-OCT-2023	MONTH-END BALANCE					0	0.00	14,027.66	0.00	13,892.66	0.00	0	-135.00	
12-OCT-2023	PAYMENT					0	-150.00	0.00	-150.00	0.00	0.00	0	0.00	
10-OCT-2023	BILL-Elec - Residential	11-SEP-23 to 10-OCT-23	Regular	A121061722	KWH	319	66.49	0.00	66.49	0.00	0.00	0	0.00	
10-OCT-2023	REGULAR BILL:	11-SEP-23 to 10-OCT-23				0	66.49	14,177.66	0.00	14,042.66	66.49	0	-135.00	01-NOV-23
30-SEP-2023	MONTH-END BALANCE					0	0.00	14,111.17	0.00	13,976.17	0.00	0	-135.00	
11-SEP-2023	BILL-Elec - Residential	10-AUG-23 to 11-SEP-23	Regular	A121061722	KWH	656	125.30	0.00	125.30	0.00	0.00	0	0.00	
11-SEP-2023	REGULAR BILL:	10-AUG-23 to 11-SEP-23				0	125.30	14,111.17	0.00	13,976.17	125.30	0	-135.00	03-OCT-23
11-SEP-2023	PAYMENT					0	-150.00	0.00	-150.00	0.00	0.00	0	0.00	
06-SEP-2023	ADJUSTMENT: Elec - Late			A121061722		0	184.70	0.00	184.70	0.00	0.00	0	0.00	
06-SEP-2023	ADJUSTMENT: Elec - Late			A121061722		0	21.05	0.00	21.05	0.00	0.00	0	0.00	
31-AUG-2023	MONTH-END BALANCE					0	0.00	13,930.12	0.00	13,795.12	0.00	0	-135.00	
25-AUG-2023	PAYMENT					0	-150.00	0.00	-150.00	0.00	0.00	0	0.00	
10-AUG-2023	BILL-Elec - Residential	12-JUL-23 to 10-AUG-23	Regular	A121061722	KWH	535	107.56	0.00	107.56	0.00	0.00	0	0.00	
10-AUG-2023	REGULAR BILL:	12-JUL-23 to 10-AUG-23				0	107.56	14,080.12	0.00	13,945.12	107.56	0	-135.00	01-SEP-23
08-AUG-2023	ADJUSTMENT: Elec - Late			A121061722		0	186.95	0.00	186.95	0.00	0.00	0	0.00	
08-AUG-2023	ADJUSTMENT: Elec - Late			A121061722		0	19.44	0.00	19.44	0.00	0.00	0	0.00	
31-JUL-2023	MONTH-END BALANCE					0	0.00	13,766.17	0.00	13,631.17	0.00	0	-135.00	
31-JUL-2023	PAYMENT					0	-150.00	0.00	-150.00	0.00	0.00	0	0.00	
20-JUL-2023	PAYMENT					0	-150.00	0.00	-150.00	0.00	0.00	0	0.00	
12-JUL-2023	BILL-Elec - Residential	12-JUN-23 to 12-JUL-23	Regular	A121061722	KWH	479	97.40	0.00	97.40	0.00	0.00	0	0.00	
12-JUL-2023	REGULAR BILL:	12-JUN-23 to 12-JUL-23				0	97.40	14,066.17	0.00	13,931.17	97.40	0	-135.00	03-AUG-23
03-JUL-2023	PAYMENT					0	-150.00	0.00	-150.00	0.00	0.00	0	0.00	
30-JUN-2023	MONTH-END BALANCE					0	0.00	14,118.77	0.00	13,983.77	0.00	0	-135.00	
12-JUN-2023	BILL-Elec - Residential	11-MAY-23 to 12-JUN-23	Regular	A121061722	KWH	388	80.13	0.00	80.13	0.00	0.00	0	0.00	
12-JUN-2023	REGULAR BILL:	11-MAY-23 to 12-JUN-23				0	80.13	14,118.77	0.00	13,983.77	80.13	0	-135.00	05-JUL-23
07-JUN-2023	ADJUSTMENT: CONV -					0	8,546.90	0.00	8,546.90	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -					0	10,335.58	0.00	10,335.58	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	1.09	0.00	1.09	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	1.44	0.00	1.44	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	1.64	0.00	1.64	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	1.82	0.00	1.82	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	37.58	0.00	37.58	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	63.12	0.00	63.12	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	69.70	0.00	69.70	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	83.71	0.00	83.71	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	95.19	0.00	95.19	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	95.89	0.00	95.89	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	109.24	0.00	109.24	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	113.46	0.00	113.46	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	119.83	0.00	119.83	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	129.44	0.00	129.44	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	136.19	0.00	136.19	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -					0	-8,546.90	0.00	-8,546.90	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -					0	-2,848.97	0.00	-2,848.97	0.00	0.00	0	0.00	
07-JUN-2023	ADJUSTMENT: Transfer -			A121061722		0	0.95	0.00	0.95	0.00	0.00	0	0.00	
31-MAY-2023	MONTH-END BALANCE					0	0.00	5,491.74	0.00	5,356.74	0.00	0	-135.00	
22-MAY-2023	PAYMENT					0	-150.00	0.00	-150.00	0.00	0.00	0	0.00	
11-MAY-2023	BILL-Elec - Residential	12-APR-23 to 11-MAY-23	Regular	A121061722	KWH	312	64.90	0.00	64.90	0.00	0.00	0	0.00	
11-MAY-2023	BILL-Payment	11-MAY-23 to 11-MAY-23	Regular			0	2,848.97	0.00	0.00	0.00	0.00	0	0.00	
11-MAY-2023	REGULAR BILL:	12-APR-23 to 11-MAY-23				0	2,913.87	5,641.74	0.00	5,506.74	2,913.87	0	-135.00	02-JUN-23
05-MAY-2023	PAYMENT					0	-150.00	0.00	-150.00	0.00	0.00	0	0.00	
30-APR-2023	MONTH-END BALANCE					0	0.00	2,877.87	0.00	5,591.84	0.00	0	2,713.97	
24-APR-2023	PAYMENT					0	-150.00	0.00	-150.00	0.00	0.00	0	0.00	
21-APR-2023	ADJUSTMENT: Set PA SA					0	-8.54	0.00	0.00	0.00	0.00	0	0.00	
21-APR-2023	ADJUSTMENT: Set PA SA					0	-6.00	0.00	0.00	0.00	0.00	0	0.00	
21-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	-1,344.00	0.00	-1,344.00	0.00	0.00	0	0.00	
21-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	-8.54	0.00	-8.54	0.00	0.00	0	0.00	
21-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	-6.00	0.00	-6.00	0.00	0.00	0	0.00	

21-APR-2023	ADJUSTMENT: Transfer -					0	-9,885.58	0.00	-9,885.58	0.00	0.00	0	0.00	
21-APR-2023	ADJUSTMENT: Transfer -					0	-151.75	0.00	-151.75	0.00	0.00	0	0.00	
21-APR-2023	ADJUSTMENT: Transfer -					0	6.00	0.00	6.00	0.00	0.00	0	0.00	
21-APR-2023	ADJUSTMENT: Transfer -					0	8.54	0.00	8.54	0.00	0.00	0	0.00	
21-APR-2023	ADJUSTMENT: Transfer -					0	151.75	0.00	151.75	0.00	0.00	0	0.00	
21-APR-2023	ADJUSTMENT: Transfer -					0	1,344.00	0.00	1,344.00	0.00	0.00	0	0.00	
21-APR-2023	ADJUSTMENT: Transfer -					0	9,885.58	0.00	9,885.58	0.00	0.00	0	0.00	
21-APR-2023	ADJUSTMENT: Set PA SA					0	-151.75	0.00	0.00	0.00	0.00	0	0.00	
21-APR-2023	ADJUSTMENT: Set PA SA					0	-1,344.00	0.00	0.00	0.00	0.00	0	0.00	
21-APR-2023	ADJUSTMENT: Set PA SA					0	-9,885.58	0.00	0.00	0.00	0.00	0	0.00	
20-APR-2023	ADJUSTMENT: CONV -					0	0.00	0.00	8,546.90	0.00	0.00	0	0.00	
12-APR-2023	BILL-Elec - Residential	14-MAR-23 to 12-APR-23	Regular	A121061722	KWH	420	83.71	0.00	83.71	0.00	0.00	0	0.00	
12-APR-2023	REGULAR BILL:	14-MAR-23 to 12-APR-23				0	83.71	14,423.74	0.00	14,288.74	83.71	0	-135.00	04-MAY-23
10-APR-2023	ADJUSTMENT: CONV -					0	11,395.87	0.00	11,395.87	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	0.95	0.00	0.95	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	1.09	0.00	1.09	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	1.44	0.00	1.44	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	1.64	0.00	1.64	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	1.82	0.00	1.82	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	6.00	0.00	6.00	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	48.06	0.00	48.06	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	48.61	0.00	48.61	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	48.78	0.00	48.78	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	51.58	0.00	51.58	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	58.23	0.00	58.23	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	63.12	0.00	63.12	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	69.70	0.00	69.70	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	72.97	0.00	72.97	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	95.89	0.00	95.89	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	109.24	0.00	109.24	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	113.46	0.00	113.46	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	119.83	0.00	119.83	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	129.44	0.00	129.44	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	136.19	0.00	136.19	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -					0	-11,395.87	0.00	-11,395.87	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -					0	-2,848.97	0.00	-2,848.97	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -					0	151.75	0.00	151.75	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -					0	12,913.45	0.00	12,913.45	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	0.73	0.00	0.73	0.00	0.00	0	0.00	
10-APR-2023	ADJUSTMENT: Transfer -			A121061722		0	0.87	0.00	0.87	0.00	0.00	0	0.00	
31-MAR-2023	MONTH-END BALANCE					0	0.00	2,944.16	0.00	2,809.16	0.00	0	-135.00	
14-MAR-2023	BILL-Payment	14-MAR-23 to 14-MAR-23	Regular			0	2,848.97	0.00	0.00	0.00	0.00	0	0.00	
14-MAR-2023	BILL-Payment	14-MAR-23 to 14-MAR-23	Regular			0	13,659.99	0.00	0.00	0.00	0.00	0	0.00	
14-MAR-2023	BILL-Elec - Residential	13-FEB-23 to 14-MAR-23	Regular	A121061722	KWH	486	95.19	0.00	95.19	0.00	0.00	0	0.00	
14-MAR-2023	REGULAR BILL:	13-FEB-23 to 14-MAR-23				0	16,604.15	2,944.16	0.00	2,809.16	16,604.15	0	-135.00	05-APR-23
28-FEB-2023	MONTH-END BALANCE					0	0.00	-13,659.99	0.00	2,713.97	0.00	0	16,373.96	
28-FEB-2023	PAYMENT					0	-67.50	0.00	-67.50	0.00	0.00	0	0.00	
24-FEB-2023	ADJUSTMENT: Transfer -					0	136.19	0.00	136.19	0.00	0.00	0	0.00	
24-FEB-2023	ADJUSTMENT: Transfer -					0	14,108.65	0.00	14,108.65	0.00	0.00	0	0.00	
24-FEB-2023	ADJUSTMENT: Transfer -					0	-14,108.65	0.00	-14,108.65	0.00	0.00	0	0.00	
24-FEB-2023	ADJUSTMENT: Set PA SA					0	-136.19	0.00	0.00	0.00	0.00	0	0.00	
24-FEB-2023	ADJUSTMENT: Set PA SA					0	-14,108.65	0.00	0.00	0.00	0.00	0	0.00	
24-FEB-2023	ADJUSTMENT: Transfer -			A121061722		0	-136.19	0.00	-136.19	0.00	0.00	0	0.00	
23-FEB-2023	ADJUSTMENT: CONV -					0	0.00	0.00	-11,395.87	0.00	0.00	0	0.00	
13-FEB-2023	BILL-Payment	13-FEB-23 to 13-FEB-23	Regular			0	317.68	0.00	0.00	0.00	0.00	0	0.00	
13-FEB-2023	BILL-Deposit - Residential	13-FEB-23 to 13-FEB-23	Regular			0	33.75	0.00	0.00	0.00	0.00	0	0.00	
13-FEB-2023	BILL-Elec - Residential	13-JAN-23 to 13-FEB-23	Regular	A121061722	KWH	716	136.19	0.00	136.19	0.00	0.00	0	0.00	
13-FEB-2023	REGULAR BILL:	13-JAN-23 to 13-FEB-23				0	487.62	652.35	0.00	14,177.34	487.62	0	13,524.99	07-MAR-23

07-FEB-2023	PAYMENT				0	-164.73	0.00	-164.73	0.00	0.00	0	0.00
06-FEB-2023	PAYMENT				0	-978.51	0.00	-978.51	0.00	0.00	0	0.00
31-JAN-2023	MONTH-END BALANCE				0	0.00	1,307.97	0.00	15,184.39	0.00	0	13,876.42
14-JAN-2023	ADJUSTMENT: CONV -				0	953.04	0.00	14,930.71	0.00	0.00	0	0.00
14-JAN-2023	ADJUSTMENT: CONV -		A121061722		0	246.74	0.00	246.74	0.00	0.00	0	0.00
14-JAN-2023	ADJUSTMENT: CONV -				0	101.25	0.00	0.00	0.00	0.00	0	0.00
10-JAN-2023	ADJUSTMENT: Elec - Late		A121061722		0	1.82	0.00	1.82	0.00	0.00	0	0.00
31-DEC-2022	MONTH-END BALANCE				0	0.00	5.12	0.00	5.12	0.00	0	0.00
06-DEC-2022	ADJUSTMENT: Elec - Late		A121061722		0	0.95	0.00	0.95	0.00	0.00	0	0.00
30-SEP-2022	MONTH-END BALANCE				0	0.00	4.17	0.00	4.17	0.00	0	0.00
07-SEP-2022	ADJUSTMENT: Elec - Late		A121061722		0	1.64	0.00	1.64	0.00	0.00	0	0.00
31-AUG-2022	MONTH-END BALANCE				0	0.00	2.53	0.00	2.53	0.00	0	0.00
09-AUG-2022	ADJUSTMENT: Elec - Late		A121061722		0	1.44	0.00	1.44	0.00	0.00	0	0.00
31-JUL-2022	MONTH-END BALANCE				0	0.00	1.09	0.00	1.09	0.00	0	0.00
12-JUL-2022	ADJUSTMENT: Elec - Late		A121061722		0	1.09	0.00	1.09	0.00	0.00	0	0.00

EXHIBIT 2

BALANCE TRANSFER HISTORY

NAME: LAWRENCE GLOVER

ADDRESS: [REDACTED]

ACCOUNT : [REDACTED]

FORMAL PUC DOCKET: #C-2023-3043314

Display Transfer History for Account [REDACTED]

Account Edit Help

Date	Transferred	Account	Amount(\$)	Business
01/24/22	FROM	[REDACTED]	151.75	SPECIAL PAYMENT AGREEMENT
12/27/21	FROM	[REDACTED]	18,107.51	SPECIAL PAYMENT AGREEMENT
01/24/22	FROM	[REDACTED]	0.00	

Display Transfer History for Account [REDACTED]

Account Edit Help

Date	Transferred	Account	Amount(\$)	Business
01/24/22	TO	[REDACTED]	151.75	SPECIAL PAYMENT AGREEMENT
12/27/21	TO	[REDACTED]	18,107.51	SPECIAL PAYMENT AGREEMENT
01/24/22	TO	[REDACTED]	0.00	
12/14/20	FROM	[REDACTED]	6.00	CONNECTION CHARGE - STANDARD
12/14/20	FROM	[REDACTED]	1,035.99	REINSTATE BAD DEBT - SERVICE
12/14/20	FROM	[REDACTED]	557.23	REINSTATE BAD DEBT - GAS
12/14/20	FROM	[REDACTED]	14,279.43	REINSTATE BAD DEBT - SERVICE
12/14/20	FROM	[REDACTED]	6.00	REINSTATE BAD DEBT - SERVICE
12/14/20	FROM	[REDACTED]	2,376.27	REINSTATE BAD DEBT - SERVICE
12/14/20	FROM	[REDACTED]	634.15	ELECTRIC SERVICE
12/14/20	FROM	[REDACTED]	428.34	GAS SERVICE
12/14/20	FROM	[REDACTED]	0.00	

Date	Transferred	Account	Amount(\$)	Business
12/14/20	TO	[REDACTED]	6.00	CONNECTION CHARGE - STANDARD
12/14/20	TO	[REDACTED]	1,035.99	REINSTATE BAD DEBT - SERVICE
12/14/20	TO	[REDACTED]	557.23	REINSTATE BAD DEBT - GAS
12/14/20	TO	[REDACTED]	14,279.43	REINSTATE BAD DEBT - SERVICE
12/14/20	TO	[REDACTED]	6.00	REINSTATE BAD DEBT - SERVICE
12/14/20	TO	[REDACTED]	2,376.27	REINSTATE BAD DEBT - SERVICE
12/14/20	TO	[REDACTED]	634.15	ELECTRIC SERVICE
12/14/20	TO	[REDACTED]	428.34	GAS SERVICE
12/14/20	TO	[REDACTED]	0.00	
04/03/20	FROM	[REDACTED]	1,035.99	REINSTATE BAD DEBT - SERVICE
04/03/20	FROM	[REDACTED]	812.67	REINSTATE BAD DEBT - GAS
04/03/20	FROM	[REDACTED]	14,279.43	REINSTATE BAD DEBT - SERVICE
04/03/20	FROM	[REDACTED]	55.00	REINSTATE BAD DEBT - GAS
04/03/20	FROM	[REDACTED]	6.00	REINSTATE BAD DEBT - SERVICE
04/03/20	FROM	[REDACTED]	2,376.27	REINSTATE BAD DEBT - SERVICE
04/03/20	FROM	[REDACTED]	0.00	

EXHIBIT 3

PAYMENT AGREEMENT HISTORY

NAME: LAWRENCE GLOVER

ADDRESS: [REDACTED]

ACCOUNT : [REDACTED]

DOCKET: C-2023-3043314

<u>DATE</u>	<u>TYPE</u>	<u>BALANCE</u>	<u>INSTALLMENTS</u>	<u>STATUS</u>
02/24/23	PAR(LVL 2) (\$2,200 mthly/1 adult)	\$14,244.84	\$2,848.97	Not Kept
09/28/21	PAR(LVL 4) (\$19,060.55 mthly/1 adult)	\$3,664.78	\$317.68	Not Kept

DPA Information for Account [REDACTED]

Account Edit Help

DPA Reinstatement Information

Eligible for Reinstatement: Reinstatement Amount:

Plan Start Date	Plan Status	Date Last Defaulted	Default Installment Remaining	Default Amount Unbilled (\$)	Date Last Updated
02/24/23	Final	06/07/23	0	0.00	09/01/23

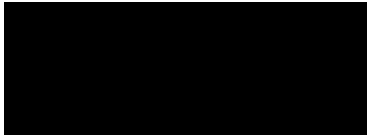
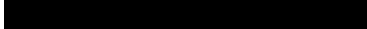
3/29/2016 A review of the records shows the customer has had two prior PUC agreements (BCS # 2971675 AND F-2332095) which were defaulted BCS CASE #3419645 was closed.

EXHIBIT 4



July 29, 2024

BCS Decision Report

BCS Case #: 003805910 **Open Date:** 2021-09-28
Customer Name: LAWRENCE GLOVER
Service Address: 
BCS Bill Account #:  **Previous Case #:** 3784843
Violation Type: NO **Chapter Type:**
Decision Type: O **Section / Rule:**
Investigator Name: TORRIN CAVANAUGH

Decision Issued Date:
Case Closed Date: 2021-10-04

Letter Description:

Total Balance:	\$19060.55	Balance Date:	2021-10-04
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$0.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:			

PAR Description:



Resolution Description:

CURE CLOSING: THE CUSTOMERS SERVICE IS ON AND THE BALANCE OF \$19060.55 WILL BE PLACED IN A 60-MONTH COMPANY PAR FOR \$317.68+ MONTHLY CHARGES. THE CUSTOMER MUST PAY THE BILL IN FULL AND ON TIME TO AVOID DEFAULTING ON THE AGREEMENT. THE CUSTOMER HAS BEEN SENT A CAP AGREEMENT. THE CUSTOMER IS SATISFIED. CASE CLOSED.



July 29, 2024

BCS Decision Report

BCS Case #:	003784843	Open Date:	2021-04-09
Customer Name:	LAWRENCE GLOVER		
Service Address:			
BCS Bill Account #:		Previous Case #:	
Violation Type:	NO	Chapter Type:	
Decision Type:	W	Section / Rule:	
Investigator Name:	IJANAYA YOUNG		

Decision Issued Date: 2021-05-25
Case Closed Date: 2021-05-25

Letter Description:

Total Balance:	\$19285.89	Balance Date:	2021-05-10
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$124.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:			

PAR Description:

Resolution Description:

DECISION ISSUED: CUSTOMER IS RESPONSIBLE FOR THE OUTSTANDING BALANCE. COMPANY PROPERLY TRANSFERRED BALANCE TO CURRENT ACCOUNT. THIS CUSTOMER QUALIFIES FOR NEW UTILITY PAYMENT TERMS IN ACCORDANCE WITH THE COMMISSION'S PUBLIC UTILITY SERVICE TERMINATION MORATORIUM PROCLAMATION OF DISASTER EMERGENCY-COVID-19, DOCKET NO. M-2020-3019244 (EMERGENCY ORDER REVISED AND RATIFIED ON MARCH 18, 2021, EFFECTIVE APRIL 1, 2021). THE INCOME PROVIDED BY THIS CUSTOMER TO BCS INDICATES THE PAYMENT ARRANGEMENT SHOULD BE AT LEAST 12 MONTHS. THE UTILITY IS WILLING TO ESTABLISH A 60-MONTH ARRANGEMENT WHICH COMPLIES WITH THE TERMS OF THE MARCH 18, 2021 ORDER. THE CUSTOMER HAS BEEN DIRECTED TO CONTACT THE UTILITY WITHIN 20 DAYS TO ESTABLISH THE PAYMENT ARRANGEMENT. THE UTILITY IS ALSO ENCOURAGED TO CONTACT THE CUSTOMER WITHIN 20 DAYS OF THE DATE OF



July 29, 2024

THIS DECISION, TO OFFER A PAYMENT ARRANGEMENT TO THIS CUSTOMER. IF THE UTILITY IS UNABLE TO ESTABLISH PAYMENT TERMS FOR THIS CUSTOMER, THE UTILITY MAY BEGIN THE NOTIFICATION AND TERMINATION PROCESS ANEW.

BCS Decision Report

BCS Case #:	003649387	Open Date:	2018-09-06
Customer Name:	LAWRENCE GLOVER		
Service Address:	[REDACTED]		
BCS Bill Account #:	[REDACTED]	Previous Case #:	
Violation Type:	NO	Chapter Type:	
Decision Type:	W	Section / Rule:	
Investigator Name:	AVIS CHISHOLM		
Decision Issued Date:	2019-06-17		
Case Closed Date:	2019-06-14		

Letter Description:

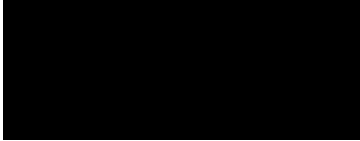

Total Balance:	\$3770.15	Balance Date:	2018-10-08
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$0.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:			

PAR Description:

Resolution Description:

DECISION ISSUED: THE APPLICANT CAN ESTABLISH SERVICE IN HIS NAME BY PAYING LEVEL 4, APPLICANT MUST PAY 629.00 TO HAVE SERVICE PUT IN THEIR NAME. THEN, WITH THE FIRST BILL, BUDGET 247.00 + 629.00 = 876.00 PER MONTH TO MAINTAIN SERVICE. CASE SUSTAINED.

BCS Decision Report

BCS Case #: 003419645 **Open Date:** 2016-03-28
Customer Name: LAWRENCE GLOVER
Service Address: 
BCS Bill Account #:  **Previous Case #:**
Violation Type: NO **Chapter Type:**
Decision Type: W **Section / Rule:**
Investigator Name: ERIC TUTTLE
Decision Issued Date: 2016-03-30
Case Closed Date: 2016-03-30

Letter Description:
CHAPTER 14 EGW ON DISMISS LETTER

Total Balance:	\$18418.39	Balance Date:	2016-03-30
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$0.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:			

PAR Description:

Resolution Description:
THE CUSTOMER HAS HAD TWO PRIOR PUC PAYMENT ARRANGEMENTS (BCS # 2971675 AND F-2332095), WHICH WERE DEFAULTED. NO CII/SCIC REPORTED. NO NEW PUC PAYMENT ARRANGEMENT CAN BE ESTABLISHED PER 1405(D). THE CUSTOMER WILL NEED TO COMPLY WITH THE COMPANY PAYMENT REQUIREMENTS TO PREVENT THE TERMINATION OF THEIR SERVICE. CASE DISMISSED, LETTER SENT TO THE CUSTOMER.

