

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

-----  
 JULIAN HORMILLA : DOCKET NO.  
 : F-2024-3046014  
 v. :  
 :  
 PPL ELECTRIC UTILITIES :  
 :  
 Initial Call In Telephonic Hearing :  
 :  
 -----

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Judge's Chambers  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

Monday, July 29, 2024  
Commencing at 10:10 a.m.

BEFORE:

STEVEN K. HAAS, ADMINISTRATIVE LAW JUDGE

REPORTER:

TIFFANY L. MAST

APPEARANCES:

PETER J. KRAMER, ESQUIRE  
POST & SCHELL  
THREE LOGAN SQUARE  
1717 ARCH STREET  
24TH FLOOR  
PHILADELPHIA, PA 19103  
215.587.1075  
pkramer@postschell.com

- Counsel for PPL Electric Utilities

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KARASCH & ASSOCIATES (800) 621-5689

INDEX TO EXHIBITS

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RESPONDENT: IDENTIFIED/ADMITTED

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Account Activity Statement

\*\*\* Account Information \*\*\*

Account Number: [REDACTED]  
Mail To:  
JULIAN HORMILLA  
308 THORNBURY ST  
CLAYTON  
NC 27527

Requested By:  
JULIAN HORMILLA  
(908)868-4866 Extension:

\*\*\* Current Account Status \*\*\*

Payment Agreement Installment: \$0.00 Balance: \$0.00  
Budget Bill Amortization Installment: \$0.00 Balance: \$0.00  
Current Rate: RS

| DATE       | TRANSACTION TYPE    | DUE DATE | TRANSACTION AMOUNT | BALANCE FORWARD | ACTUAL BILLED | DEFERRED BALANCE | DEG DAY H/C | RDG/TYPE | DAYS USED | KWH  | BILLED KW |
|------------|---------------------|----------|--------------------|-----------------|---------------|------------------|-------------|----------|-----------|------|-----------|
| 01/10/2023 | ELECTRIC SERVICE    |          | \$199.44           |                 |               |                  |             |          |           |      |           |
| 01/10/2023 | Regular Bill        | 01/31    | \$199.44           |                 |               |                  | 0875/0000   | 61678A   | 26        | 911  |           |
| 01/30/2023 | ELECTRIC SERVICE    |          | \$233.41           |                 |               |                  |             |          |           |      |           |
| 01/30/2023 | Regular Bill        | 02/21    | \$432.85           |                 |               |                  | 0864/0000   | 62747A   | 32        | 1069 |           |
| 03/01/2023 | ELECTRIC SERVICE    |          | \$231.71           |                 |               |                  |             |          |           |      |           |
| 03/01/2023 | Late Payment Charge |          | \$2.35             |                 |               |                  |             |          |           |      |           |
| 03/01/2023 | Regular Bill        | 03/22    | \$666.91           | \$432.85        |               |                  | 0871/0000   | 63808A   | 30        | 1061 |           |
| 03/02/2023 | Late Payment Charge |          | \$5.10             |                 |               |                  |             |          |           |      |           |
| 03/28/2023 | Late Payment Charge |          | \$0.03             |                 |               |                  |             |          |           |      |           |
| 03/28/2023 | Late Payment Charge |          | \$7.83             |                 |               |                  |             |          |           |      |           |
| 03/30/2023 | ELECTRIC SERVICE    |          | \$215.91           |                 |               |                  |             |          |           |      |           |
| 03/30/2023 | Regular Bill        | 04/20    | \$895.78           | \$666.91        |               |                  | 0727/0000   | 64791A   | 29        | 983  |           |
| 04/26/2023 | Late Payment Charge |          | \$0.19             |                 |               |                  |             |          |           |      |           |
| 04/26/2023 | Late Payment Charge |          | \$10.38            |                 |               |                  |             |          |           |      |           |
| 05/01/2023 | ELECTRIC SERVICE    |          | \$153.69           |                 |               |                  |             |          |           |      |           |
| 05/01/2023 | Regular Bill        | 05/22    | \$1060.04          | \$895.78        |               |                  | 0400/0017   | 65468A   | 32        | 677  |           |
| 05/31/2023 | ELECTRIC SERVICE    |          | \$100.13           |                 |               |                  |             |          |           |      |           |
| 05/31/2023 | Late Payment Charge |          | \$0.32             |                 |               |                  |             |          |           |      |           |
| 05/31/2023 | Late Payment Charge |          | \$12.19            |                 |               |                  |             |          |           |      |           |
| 05/31/2023 | Regular Bill        | 06/21    | \$1172.68          | \$1060.04       |               |                  | 0175/0010   | 65881A   | 30        | 413  |           |
| 06/27/2023 | Late Payment Charge |          | \$0.47             |                 |               |                  |             |          |           |      |           |
| 06/27/2023 | Late Payment Charge |          | \$13.37            |                 |               |                  |             |          |           |      |           |
| 06/29/2023 | ELECTRIC SERVICE    |          | \$56.30            |                 |               |                  |             |          |           |      |           |
| 06/29/2023 | Regular Bill        | 07/20    | \$1242.82          | \$1172.68       |               |                  | 0025/0092   | 66107A   | 29        | 226  |           |
| 07/26/2023 | Late Payment Charge |          | \$14.03            |                 |               |                  |             |          |           |      |           |
| 07/26/2023 | Late Payment Charge |          | \$0.65             |                 |               |                  |             |          |           |      |           |
| 07/31/2023 | ELECTRIC SERVICE    |          | \$32.04            |                 |               |                  |             |          |           |      |           |
| 07/31/2023 | Regular Bill        | 08/21    | \$1289.54          | \$1242.82       |               |                  | 0000/0343   | 66196A   | 32        | 89   |           |
| 08/04/2023 | ELECTRIC SERVICE    |          | \$5.42             |                 |               |                  |             |          |           |      |           |
| 08/04/2023 | Regular Bill        | 08/28    | \$1294.96          | \$1242.82       |               |                  | 0000/0025   | 662140   | 4         | 18   |           |
| 02/02/2024 | Charge Off          |          | \$-1228.05         |                 |               |                  |             |          |           |      |           |
| 02/02/2024 | Charge Off          |          | \$-0.65            |                 |               |                  |             |          |           |      |           |
| 02/02/2024 | Charge Off          |          | \$-0.47            |                 |               |                  |             |          |           |      |           |
| 02/02/2024 | Charge Off          |          | \$-0.32            |                 |               |                  |             |          |           |      |           |

| DATE       | TRANSACTION TYPE | DUE DATE | TRANSACTION AMOUNT | BALANCE FORWARD | ACTUAL BILLED | DEFERRED BALANCE | DEG DAY H/C | RDG/TYPE | DAYS USED |
|------------|------------------|----------|--------------------|-----------------|---------------|------------------|-------------|----------|-----------|
| 02/02/2024 | Charge Off       |          | \$-0.19            |                 |               |                  |             |          |           |
| 02/02/2024 | Charge Off       |          | \$-0.03            |                 |               |                  |             |          |           |
| 02/02/2024 | Charge Off       |          | \$-2.35            |                 |               |                  |             |          |           |
| 02/02/2024 | Charge Off       |          | \$-13.37           |                 |               |                  |             |          |           |
| 02/02/2024 | Charge Off       |          | \$-12.19           |                 |               |                  |             |          |           |
| 02/02/2024 | Charge Off       |          | \$-10.38           |                 |               |                  |             |          |           |
| 02/02/2024 | Charge Off       |          | \$-7.83            |                 |               |                  |             |          |           |
| 02/02/2024 | Charge Off       |          | \$-5.10            |                 |               |                  |             |          |           |
| 02/02/2024 | Charge Off       |          | \$-14.03           |                 |               |                  |             |          |           |

**Account Contact History**  
**Customer Name: JULIAN HORMILLA**  
**Account: [REDACTED] From 7/17/2020 to 7/17/2024**

| Contact Date | Contact Type                | Remarks  | User              |
|--------------|-----------------------------|--|-------------------|
| 2024-02-06   | Credit                      | WORKING PUC FORMAL COMPLAINT - NOTICED THIS BALANCE WAS JUST SENT TO IC SYSTEMS COLLECTION AGENCY 2 5 24 -- THE FORMAL WAS JUST ENTERED ON THE ACCOUNT 2 5 24. I REMOVED FROM THE AGENCY.  | TAMIL ROLAND      |
| 2024-02-05   | SC - PUC Formal Complaint   | The customer filed Formal Complaint Docket No. F-2024-3046014-WATT ID 4162476  | E02623            |
| 2024-02-05   | Miscellaneous               | WATT_CCC Formal Complaint - Bill Dispute Work Item 4162476 Created   | CARMEN P URBAN    |
| 2024-01-16   | SC - GRACE EXTENSION        | Caller Back Office Ratepayer, SC Status from Open to Closed Cust Rights Given Y. Cust Satisfied Y Comments BCS 3938072 DEC CLOSED 9 2024-THE CUSTOMER ESTABLISHED A LANDLORD CODING AGREEMENT ON 11 16 2018.THE COMPANY HAS NO RECORD OF THE CUSTOMER CONTACTING PPL TO CANCEL THE LANDLORD CODING AGREEMENT.A FINAL BILL WAS ISSUED FOR 1 294.96.THE BILLS ARE CORR<br>CTP-Applicant caller Pramod Potluri CallerRelation Ratepayer date of connect 10 10 2023 new address 1002 S 6TH ST 1FL ALLENTOWN PA 18103 DepositAmt 0 DepositReq No Pre Bal 0 Pre Bal Req No ID Req No Send AddName<br>Letter No | CUCL143           |
| 2023-10-09   | Connect Issued              | WATT Scanned - Blue Mail Other Work Item 3980365 Completed   | PAULA NICKSON     |
| 2023-10-07   | Miscellaneous               | PUC MDIA BCS 3936072   | JAMES J TENNOX    |
| 2023-08-29   | SC - PUC Informal Complaint | WATT Generalist - Escalated Call Back - Lehigh Work Item 3925873 Completed   | CUCL143           |
| 2023-08-17   | Miscellaneous               | WATT Generalist - Escalated Call Back - Lehigh Work Item 3925873 Completed   | HOLLY L HANKERSON |
| 2023-08-17   | Miscellaneous               | WATT ID 3925873 Outbound 908-968-4866 s w Julian Hormilla advised he is responsible for bill. Understood not satis.  | HOLLY L HANKERSON |
| 2023-08-17   | Correspondence - General    | Template Name Master Utility Report Created By HOLLY L HANKERSON Letter Edited No CS Letters ID 5382114  | CSLET             |
| 2023-08-17   | SC - GRACE EXTENSION        | Suspend Charge automatically added by CSLET  | CSLET             |
| 2023-08-17   | WUR Assessment              | Back Office Ratepayer. Caller's Concern Account Activation Date. Position Stated Yes. Sat No. WUR Required Yes. Provided PUC No.   | HOLLY L HANKERSON |
| 2023-08-12   | Miscellaneous               | WATT Generalist - Landlord Coding Remove Properties Exception. Work Item 3925925 Completed   | CARLA M MANN      |
| 2023-08-12   | Miscellaneous               | WATT ID 3925925 above address is not on a landlord agreement - senior is handling esc call regarding this.   | CARLA M MANN      |
| 2023-08-12   | Miscellaneous               | Back Office Ratepayer. Caller's Concern Account Activation Date. Position Stated No. Investigation reqd Yes. WUR Required No. Provided PUC No.   | HOLLY L HANKERSON |
| 2023-08-09   | WUR Assessment              | WATT ID 3925873 s w Julian Hormilla states he notified PPL via phone call to stop service June 2020. Has provided us new owner name per 8 3 23 contact. will discuss and call back.  | HOLLY L HANKERSON |
| 2023-08-09   | Miscellaneous               | Caller JULIAN HORMILLA Ratepayer User Comments ccl bc he sold home about 3 years ago and bc it still had landlord agreement it reccom in his name adv agreement has been removed from this address will still be responsible for bal bc its cust responsibility to cancel agreement when cancelling service. cust got upset. will get lawyer and disconn   | DELASHIA FROST    |
| 2023-08-09   | Billing                     | Template Name Master Utility Report. Created By DELASHIA FROST Letter Edited No CS Letters ID 5364864  | CSLET             |
| 2023-08-09   | Correspondence - General    | Suspend Charge automatically added by CSLET  | CSLET             |
| 2023-08-09   | SC - GRACE EXTENSION        | JULIAN HORMILLA Ratepayer. Caller's Concern Account Balance. Position Stated Yes. Sat No. WUR Required Yes. Provided PUC No.   | DELASHIA FROST    |
| 2023-08-09   | WUR Assessment              | Caller JULIAN HORMILLA Ratepayer User Comments ccl stating he close this account on June 24th 2020 cuz he sold the property but still getting bills on his name due to landlord agreement that is not closed by ppl and this had been reported a couple times trans to EE to investigate   | DANIEL SALAVERRIA |
| 2023-08-09   | Call Transfer               | JULIAN HORMILLA Ratepayer. Caller's Concern Call Transfer. Position Stated No. Investigation reqd No. WUR Required No. Provided PUC No.  | DANIEL SALAVERRIA |
| 2023-08-09   | WUR Assessment              |  | BATCH             |
| 2023-08-04   | Disconnect Completed        | WATT ID 3925925 Account is not a non-service account   | RPAPR4            |
| 2023-08-04   | Miscellaneous               |  |                   |



| Contact Date | Contact Type                 | Remarks  | User                |
|--------------|------------------------------|--|---------------------|
| 2023-08-03   | Landlord                     | Caller Back Office Ratepayer. User Comments Cx states he sold this property June 24th 2020 to Pramod Paruchuri and Sreevalli Paruchuri and keeps getting put back in his name and billing due to landlord agreement. Cx needs this stopped and should not have been billed. Entered Watt to remove landlord agreement. SAT   | ANGELA TEMPLE       |
| 2023-08-03   | WUR Assessment               | Back Office Ratepayer. Caller's Concern Account Balance. Position Stated Yes. Sat Yes. WUR Required No. Caller's Concern Billing Payment - WUR will be sent. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No.   | ANGELA TEMPLE       |
| 2023-08-03   | Miscellaneous                | Cx states he sold this property June 2020 to Pramod Paruchuri and Sreevalli Paruchuri and keeps getting put back in his name and billing due to landlord agreement. Cx needs this stopped and should not have been billed. 9089684866  | ANGELA TEMPLE       |
| 2023-08-03   | Miscellaneous                | WATT Generalist - Landlord Coding Remove Properties. Work Item 3925925 Created   | ANGELA TEMPLE       |
| 2023-08-03   | Call Transfer                | Caller JULIAN HORMILLA Ratepayer. User Comments S W Julian Hormilla RPer. States he's rec'd Billing but has not resided at this address in many years and wants to confirm reason he is rec'ing bill. Spoke with multiple reps and has Sup callback placed. transferred to EE.   | WILLIAM SANCHINELLI |
| 2023-08-03   | WUR Assessment               | JULIAN HORMILLA Ratepayer. Caller's Concern Call Transfer. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No.   | WILLIAM SANCHINELLI |
| 2023-08-03   | Call Transfer                | Caller JULIAN HORMILLA Ratepayer. User Comments ST property was sold several years ago has proof would like to dispute and sp w SUP TRANSF TO Billing for further asst. partly sat Rev 08 03 2023 14 01 requesting a cb from SUP due to the fact that he st acct should no longer be under his name property was sold 3 years ago has proof u.a to create watt     | DIANA RAMOS         |
| 2023-08-03   | WUR Assessment               | JULIAN HORMILLA Ratepayer. Caller's Concern Call Transfer. Position Stated Yes. Sat No. WUR Required No. Provided PUC No.  | DIANA RAMOS         |
| 2023-08-03   | WUR Assessment               | Back Office Ratepayer. Caller's Concern Call Transfer. Position Stated Yes. Sat No. WUR Required No. Provided PUC No.  | DIANA RAMOS         |
| 2023-08-03   | Miscellaneous                | Calling about bill said sold property 3 years ago. serv was on LL agreement 93912-07005. adv of this update since he sold property, then said he called us 3 yrs ago to remove from LL agreement, not showing any notes on acct for it. doesn't want to pay bill, wants to speak to a supv.  | SHAMEEKA TYRRELL    |
| 2023-08-03   | Miscellaneous                | WATT Generalist - Escalated Call Back - Lehigh Work Item 3925873 Created   | SHAMEEKA TYRRELL    |
| 2023-08-03   | Miscellaneous                | Caller JULIAN HORMILLA Ratepayer. CONTD because he sold the property, adv he is resp to call us to remove add properties to agreement. still wants to speak to a SUPV sent WATT adv 3-biz days. wanted email for direct supv adv unable to give or a direct number. sent WUR, didn't ask SAT.  | SHAMEEKA TYRRELL    |
| 2023-08-03   | Credit                       | Caller JULIAN HORMILLA Ratepayer. User Comments calling about bill said sold property 3 years ago and getting a bill. adv of LL agreement not showing removed. said he called 3 years ago to remove, showing all 3 apts at this location still attached to LL agreement 9391-07005. removed from LL agreement and cancelled it. adv cust still resp for bill upset | SHAMEEKA TYRRELL    |
| 2023-08-03   | Credit                       | Template Name Master Utility Report Created By SHAMEEKA TYRRELL. Letter Edited No CS Letters ID 5355036  | SHAMEEKA TYRRELL    |
| 2023-08-03   | SC - GRACE EXTENSION         | Suspend Charge automatically added by CSLET  | CSLET               |
| 2023-08-03   | WUR Assessment               | JULIAN HORMILLA Ratepayer. Caller's Concern Account Activation Date. Position Stated Yes. Sat No. WUR Required Yes. Provided PUC No.   | SHAMEEKA TYRRELL    |
| 2023-08-03   | Disconnect Issued            | Electric Caller JULIAN HORMILLA Ratepayer. WantDate 08 04 2023 308 Thornbury St Clayton NC 27527 Send Joint1 Letter No. Customer Satisfied Understands No System CTP   | SHAMEEKA TYRRELL    |
| 2023-08-03   | Billing                      | Caller JULIAN HORMILLA Ratepayer. account was put in his name after it seems the previous tenant defaulted and it activated under him again. cx has not lived here in over 3 years.  | STEVEN WALKER       |
| 2023-08-03   | Billing                      | Caller JULIAN HORMILLA Ratepayer. User Comments cx calling due to receiving notifications of an account he has not used in a long time as cx states it has been over 3 years.  | STEVEN WALKER       |
| 2023-08-03   | WUR Assessment               | JULIAN HORMILLA Ratepayer. Caller's Concern Billed Amounts. Position Stated No. Investigation reqd Yes. WUR Required No. Provided PUC No.  | STEVEN WALKER       |
| 2023-08-02   | Correspondence - Collections | CUT DATE 2023-08-16 AMOUNT 1242.82   | CSDDR044            |
| 2023-01-11   | Data Repair                  | INC10765324 - Reads Workaround   | CS                  |
| 2023-01-09   | Miscellaneous                | WATT No Bill - Never Billed Residential Work Item 3070653 Created  | SYSTEM SYSTEM       |
| 2022-12-05   | Choice Inquiry               | New Connect Privacy Release Default - OK to Release All  | SELF SERVICE USER   |
| 2022-12-03   | Connect Completed            |  |                     |

| Contact Date | Contact Type                      | Remarks   | User              |
|--------------|-----------------------------------|---|-------------------|
| 2022-12-01   | Landlord Confirmation Letter Sent | Landlord Confirmation<br>Caller Mariahvelez1  |                   |
| 2022-12-01   | Connect Issued                    | RATEPAYER WantDate 12 03 2022 Send Joint1 Letter No Password Verified System<br>EUWeb | SELF SERVICE USER |



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### Informal Case View

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Assign Informals (1)

Reassign Informals (137)

Informal Review

Final Review

Sent Not Analyzed (220)

Decisions Received (11)

General

|                         |   |                         |  |
|-------------------------|---|-------------------------|--|
| BCS Case No.            | 3938072   | Case Notes              | Count : 1<br><a href="#">Detail...</a> |
| CSS Account No.         | [REDACTED]  | Received Date           | 08/29/2023                             |
| CSS Name                | JULIAN HORMILLA   | Due Date                | 09/27/2023                             |
| Name                    | JULIAN HORMILLA   | Investigator Name       | CASE POOL, BCS                         |
| Service Address 1       | 1002 S 6TH ST, 1FL  | Mailing Address 1       | 308 THORNBURY ST                       |
| Service Address 2       |   | Mailing Address 2       |  |
| Service City, State Zip | ALLENTOWN, PA 18103-  | Mailing City, State Zip | CLAYTON, NC 27527-                     |
| PUC Address             | 1002 S 6TH STREET,,ALLENTOWN,PA,18103-  |                         |  |
| Service Class           | RESIDENTIAL   | Case Origin             | LETTER                                 |
| Phone Number            |   | Prior Case Number       | 0                                      |
| Income Level            |   | On Track                | No                                     |
| Reason For Contact      | BILLING DISPUTES (# 18)   |                         |  |
| Customer Position       | CUSTOMER STATES THEY RECEIVED A BILL IN THE AMOUNT OF 1294.96 FOR SERVICES FROM JAN. 2023 TO AUG. 2023. THE CUSTOMER STATES THEY SOLD THE PROPERTY IN JUNE 2020 AS RECORDED IN THE LEHIGH COUNTY COURTHOUSE PROPERTY RECORDS AND SHOULD NOT BE RESPONSIBLE FOR THE NEW PROPERTY OWNER'S BILL. THE CUSTOMER STATES THAT THEY STARTED RECEIVING CALLS FROM PPL AND DISMISSED THEM TELEMARKETING SOLICITATION. HOWEVER, A VOICEMAIL STATED THAT THE CUSTOMER HAD A BALANCE. - RELIEF SOUGHT - CANCEL ALL LANDLORD SERVICE AGREEMENTS AND CLEAR THE BALANCE OWED. THE CELL PHONE NUMBER (908) 868 - 4866 HAS BEEN ALLOWED TO BE SHARED. |                         |  |
| Company Position        |   |                         |  |
| Related Information     |   |                         |  |
| Misc Info               |   |                         |  |
| Heating                 | Yes   | Service                 | On                                     |
| Acct Bal Due Date       | 08/28/2023  | Total Account Balance   | 1294.96                                |
| Budget Bill Amount      | 137.00  |                         |  |
| Arrearage               | 0.00  | Reported Income Amount  | 0.00                                   |

Date of Last Customer Contact prior to Complaint 08/17/2023

Type Assignment

Case Type Informal

Category and Section

Primary Category High Bill  
 Secondary Category  
 Tertiary Category  
 Assign To Section CCC-

Ownership

Contact Person E169190 - Young, Jennifer  
 Written By Young, Jennifer  
 Written By Date 09/20/2023

Other Information

|   |   |                           |    |
|---|---|---------------------------|----|
| Adults  | 0 | Children                  | 0  |
| Amount Needed to Update Most Recent Payment Arrangement |   | Universal Service Program | No |

Informal Final Report

Details of the Company's Original Investigation

12/01/2022 - The Company records indicate Julian Hormilla established an electric service account at 1002 S 6TH ST, 1FL ALLENTOWN PA 18103. The Company assigned account number 01610-01234.

08/03/2023 - The Company records indicate Julian Hormilla contacted it and explained he recieved a call about an old account at 1002 S 6TH ST, 1FL ALLENTOWN PA 18103. Mr. Hormilla indicated he sold this property three years ago. The Company explained this address was listed on a landlord agreement. The Company explained it had no records to support Mr. Hormilla requesting the cancellation of the landlord agreement. The Company explained it would cancel the landlord agreement. The Company explained Mr. Hormilla is responsible for the balance. The Company issued an order to discontinue the electric service account listed in Mr. Hormilla's name, effective 08/04/2023. The Company suspended the account and sent a utility report. (letter attached)

08/04/2023 - The Company rendered a final residential bill for \$1,294.96. This bill was due on

08/09/2023 - The Company records indicate Julian Hormilla contacted it and explained he sold the property located at 1002 S 6TH ST, 1FL ALLENTOWN PA 18103 three years ago. The Company explained the landlord agreement was not cancelled, therefore the Mr. Hormilla is responsible for the balance. The Company suspended the account and sent a utility report. (letter attached)

08/17/2023 - The Company records indicate it spoke to Julian Hormilla. The Company confirmed the Mr. Hormilla is resonsible for the balance. The

Company confirmed the landlord coding agreement was cancelled. The Company suspended the account and sent a utility report. (letter attached)

Company's Final Position to the Customer

The Company records indicate it spoke to Julian Hormilla on 08/17/2023.

The Company confirmed the Mr. Hormilla is responsible for the balance.

The Company confirmed the landlord coding agreement was cancelled.

The Company suspended the account and sent a utility report. (letter attached)

Details of Company's Investigation after BCS Contact

No additional investigation is necessary.

Company's Final Position to BCS

Julian Hormilla had established a "Landlord Coding Agreement" for his rental unit at 1002 S 6TH ST, 1FL ALLENTOWN PA 18103.

When the tenant called to request service discontinuance from 1002 S 6TH ST, 1FL ALLENTOWN PA 18103 , the Company activated the account in the name of Mariah Velez, effective 12/01/2022, the date of the tenant's disconnect. The Company took this action as per the landlord coding agreement.

Julian Hormilla did not notify the Company that he sold the property at 1002 S 6TH ST, 1FL ALLENTOWN PA 18103.

The Company established the account in Julian Hormilla's name when the tenant called to disconnect at 1002 S 6TH ST, 1FL ALLENTOWN PA 18103 as it had no records to support Julian Hormilla contacting it to cancel the landlord coding agreement.

The Company records indicate Julian Hormilla contacted it in regards to the property at 221 1002 S 6TH ST, 1FL ALLENTOWN PA 18103 on 08/03/2023. Mr. Hormilla explained he sold the property three years ago.

The Company has no records to support Mr. Hormilla from contacting it to request the cancellation of his landlord coding agreement prior to 08/03/2023.

The Company cancelled the landlord coding agreement when Julian Hormilla contacted it on 08/03/2023.

Julian Hormilla is responsible for the final charges of \$1,294.96.

The Company included the necessary attachments with its report.

Analysis Information

Justified Not Analyzed

No Analysis Items Found

|                  |              |          |
|------------------|--------------|----------|
| Return To Search | Case History | Print    |
| Delete           | Violations   | Decision |
| Analysis         | Change State | Dismiss  |



Opening **Pending** Mediations Informals Formals Admin

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## Decision Detail

My Work

Case Search

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Advanced Search

Assign Informals (1)

Reassign Informals (137)

Informal Review

Final Review

Sent Not Analyzed (220)

Decisions Received (11)

| General                 |  |                         |                |
|-------------------------|--|-------------------------|----------------|
| BCS Case No.            | 3938072  | CSS Account No.         | [REDACTED]     |
| Customer Name           | JULIAN HORMILLA  | Investigator Name       | CASE POOL, BCS |
| Address 1               | 1002 S 6TH ST, 1FL   | Service Class           | RESIDENTIAL    |
| Address 2               |  | Case Origin             | LETTER         |
| City, State Zip         | ALLENTOWN , PA 18103   | Head Date               | 01/09/2024     |
| Service Restore Amount  | 0.00   | Current Monthly Payment | 0.00           |
| Service Continue Amount | 0.00   | Service Continue Date   |                |
| Decision Issue          | Yes  | Ending Monthly Payment  | 0.00           |
| Chapter                 |  | Oral/Written            | Written        |
| Section Rule            |  | Violation               | NO             |
| Total Balance           | 1294.96  | Closed Date             | 01/09/2024     |
| Reconnect Amount        | 0.00   | Balance Date            | 09/20/2023     |
| Special Budget Amount   | 0.00   | Regular Budget Amount   | 137.00         |
| Arrears Payment Plus    | 0.00   | Final Monthly Payment   | 0.00           |
| Resolution              | DECISION LETTER ISSUED-- CASE DISMISSED: THE CUSTOMER IS DISPUTING ANY BALANCE ACCRUED AFTER HE SOLD THE PROPERTY. THE CUSTOMER ESTABLISHED A "LANDLORD CODING AGREEMENT" FOR THE RENTAL UNIT AT 1002 S 6TH ST, 1FL, ALLENTOWN PA ON 11/16/2018. THE SERVICE WAS ESTABLISHED IN THE CUSTOMER'S NAME AT 1002 S 6TH ST, 1FL, ALLENTOWN PA 18103 ON 12/1/2022 PER THE LANDLORD CODING AGREEMENT. A NOTICE WAS SENT ON 12/1/2022 TO PO BOX 5304, LANCASTER PA AS PER LANDLORD CODING AGREEMENT. THE COMPANY HAS NO RECORD OF THE CUSTOMER CONTACTING PPL TO DISCONTINUE SERVICE IN HIS NAME OR TO CANCEL THE LANDLORD CODING AGREEMENT. ONCE SERVICE WAS RE-ESTABLISHED IN THE CUSTOMER'S NAME, MONTHLY BILLS WERE SENT TO PO BOX 5304, LANCASTER, PA 17606. THE COMPANY HAS NO RECORD OF RETURNED MAIL. THE CUSTOMER CONTACTED THE COMPANY AND STATED THAT HE SOLD THE PROPERTY THREE YEARS AGO AND SHOULD NOT BE RESPONSIBLE FOR ANY BALANCE ACCRUED AFTER. THE COMPANY ADVISED THAT THE |                         |                |

ADDRESS WAS LISTED ON A LANDLORD AGREEMENT AND THEY HAVE NO RECORD OF THE CUSTOMER CONTACTING THEM TO CANCEL THE LANDLORD AGREEMENT. THE COMPANY ADVISED THAT THEY WOULD CANCEL THE LANDLORD AGREEMENT AND THE CUSTOMER WOULD BE RESPONSIBLE FOR THE BALANCE OWED. AN ORDER TO DISCONTINUE SERVICE WAS ENTERED EFFECTIVE 8/4/2023. A FINAL BILL WAS ISSUED ON 8/4/2023 FOR \$1,294.96. THE BILLS ARE CORRECT AS RENDERED. CASE DISMISSED.

Terms  
Letter  
Description

Action Required Options

|                  |   |
|------------------|---|
| Action Required  | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No   |
| WorkQ Category   | ▼   |
| Sub Category     | ▼   |
| Up Front Amount  | Up Front Due Date   |
| Bill Type        | ▼   |
| Plus Amount      |   |
| Beginning Date   |   |
| Write-Off Amount |   |
| Comments         | BCS#3938072 DEC CLOSED1/9/2024-THE CUSTOMER ESTABLISHED A LANDLORD CODING AGREEMENT ON 11/16/2018.THE COMPANY HAS NO RECORD OF THE CUSTOMER CONTACTING PPL TO CANCEL THE LANDLORD CODING AGREEMENT A FTNAL RTII WAS ISSUED FOR \$1 294 96 THE |
| Processed By     | E180613   |
| Processed Date   | 1/16/2024 11:47:39 AM   |

[Return to Case](#)

**PPL Electric Utilities**  
827 Hausman Road  
Allentown, PA 18104-9392  
Tel. 800.342.5775 Fax 484.634.3484  
www.pplelectric.com



Julian Hormilla  
1221 Highland Ave  
Union NJ 07083

**Service Address:**  
PO BOX 5304  
LANCASTER, PA 17606

January 23, 2020

**Bill Account Number:** [REDACTED]

Dear JULIAN HORMILLA:

Enclosed please find the list of accounts that are currently on your landlord agreement program.

If you have questions or need more information, please visit [ppllectric.com](http://ppllectric.com) or call us at 1-800-342-5775. Customer service is available 24/7 for emergencies, outages and payment assistance, and 7 a.m. to 8 p.m. Monday through Friday for all other issues.

Sincerely,

PPL Electric Utilities

PPL Electric Utilities

Landlord Accounts for Bill Account 

| Customer Name  | Address                                   | Meter Number  |
|----------------|---|---|
| YESENIA NOBARY | 1002 S 6TH ST, 3RD FLR ALLENTOWN PA 18103 |  |
| NILES BROWN    | 1002 S 6TH ST, 1FL ALLENTOWN PA 18103     |   |
| EBONY D MIMS   | 1002 S 6TH ST 2FL ALLENTOWN PA 18103      |   |

### **Understanding Your Rights**

The Pennsylvania Public Utility Commission (PUC) is a regulatory agency that balances the needs of consumers and utilities to ensure safe and reliable utility service at reasonable rates. Additionally, the PUC establishes the rules and regulations with which utilities must comply.

If you do not agree with this report, you may file an informal complaint with the PUC by calling toll-free in PA at 1-800-692-7380. If you prefer, you may write the PUC, P.O. Box 3265, Harrisburg, PA 17105-3265.

The PUC will ask you to provide the following information.

- The customer's name and phone number.
- The customer's address, and if different, the service address.
- The utility company's name and the customer's account number, if there is one.
- A brief statement of the dispute and the relief sought.
- Whether the company has already investigated and reported the dispute.
- Whether the same formal or informal complaint was filed with the PUC in the past.
- The proposed shut-off date, if any.

If you need additional information or have other concerns, please call PPL toll-free at 1-800-DIAL-PPL (1-800-342-5775).

Landlord agreement application received.

**Landlord Agreement Form**



**Legal Name:** Julian Hormilla  
*(This name will go on the account(s) and will be responsible for payment of the bills)*

**Social Security Number:** [REDACTED]

**If Legal Name listed above is a business, please include the following information:**

**Name of Contact Person:** \_\_\_\_\_

**Title of Contact Person:** \_\_\_\_\_

**Phone # for Legal Name/Contact Person:**

(area code) \_\_\_\_\_ (work) \_\_\_\_\_ and (area code)<sup>9118</sup> \_\_\_\_\_ (home) 868-4866

**Mailing Address - this is the address the bills will be mailed to when not in tenant's name:**

**Management Company Name (if applicable)** StateHouse group property management

**Street** P.O Box 5304

**City** Lancaster **State** PA **Zip** 17606

| Tenant Name | Address (Street, City, Zip)                     | Meter No. |
|-------------|---|-----------|
| _____       | <u>1002 S 6th St Allentown, PA 18103 unit 1</u> | _____     |
| _____       | <u>1002 S 6th St Allentown, PA 18103 unit 2</u> | _____     |
| _____       | <u>1002 S 6th St Allentown, PA 18103 unit 3</u> | _____     |

**Total Number of Rental Units:** 3 (Use attached if necessary)

I understand this landlord agreement will place the responsibility for electric service in my name whenever PPL receives a request from a tenant for a final bill for a property listed on this form and I will receive notification by mail. In addition, I am aware that if the service of one of my tenants is terminated due to non-payment, the service will not be placed in my name until I have requested it by calling 1-800-342-5775. I understand this is not contingent upon any verbal or written lease contract I have with my tenant(s).

I understand that this will not become effective until it is received and processed at the address noted below. I will notify PPL when I am no longer responsible for bill payment between tenants at the addresses I have listed on this form.

Julian Hormilla 20180308 ver. 1.0  
11/12/2018  
©2018 PPL ELECTRIC 11/12/2018  
Signature (Must be Legal Name of Contact Person, if business) Date

Confirmation letter for cancelation of the ll agreement

PPL Electric Utilities  
827 Hausman Road  
Allentown, PA 18104-9392  
Tel. 800.342.5775 Fax 484.634.3484  
www.pplelectric.com



Julian Hormilla  
308 Thornbury St  
Clayton, NC 27527

Service Address:  
PO BOX 5304  
LANCASTER, PA 17606

August 3, 2023

Bill Account Number: [REDACTED]

Dear JULIAN HORMILLA:

As requested, we have cancelled Landlord Agreement 93912-07005. In doing so removed 1002 S 6th st, 1fl, 2fl and 3fl, Allentown, PA 18103 from agreement.

If you have questions or need more information, please visit [pplelectric.com](http://pplelectric.com) or call us at 1-800-342-5775. Customer service is available 24/7 for emergencies and outages, 7 a.m. to 6 p.m. Monday through Friday for payment assistance and 8 a.m. to 5 p.m. Monday through Friday for all other billing related issues.

Sincerely,

PPL Electric Utilities