

COMMONWEALTH OF PENNSYLVANIA
(Public Utility Commission)

-----*
PAMELA BURTON, :
Complainant, : Docket No.:
vs. : C-2024-3046450
PECO ENERGY COMPANY, :
Respondent. :
-----*

Pages 1 through 106 TELEPHONIC HEARING
State Office Building
801 Market Street
Philadelphia, PA 19107

Thursday, August 8, 2024
Met, pursuant to notice, at 10:04 a.m.

BEFORE: THE HONORABLE ERANDA VERO
Administrative Law Judge

INDEX TO EXHIBITS
Docket No.: C-2024-3046450
Hearing Date: August 8, 2024

EXHIBITS INDEX

| NUMBER | IN EVIDENCE |
|---|-------------|
| COMPLAINANT: | |
| 1 (Pictures of inside/outside of house) | 101 |
| PECO: | |
| 1 (Claim Registration Form) | 102 |
| 2 (Report of Investigation prepared by Timothy Grow) | 102 |
| 3 (Decision Report from BCS Informal Complaint Number 3959367) | 102 |























































TO TURN

1. ...
2. ...
3. ...























22:47



Done



3709 Rosemont Ave
Addingham, Drexel Hill













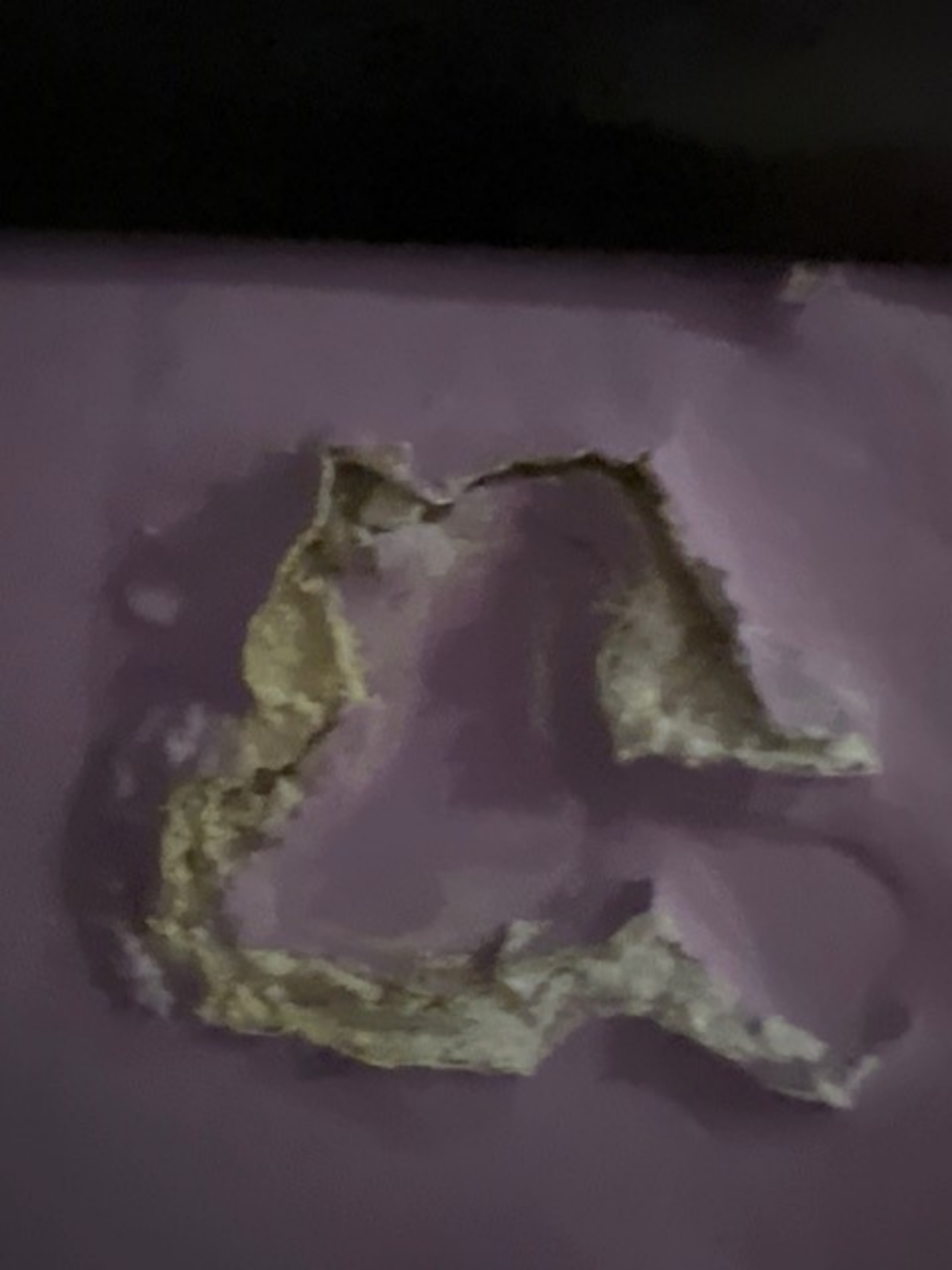






























Direct Dial: 267-533-1830
khadijah.scott@exeloncorp.com

August 2, 2024

VIA E-MAIL

Honorable Eranda Vero, ALJ
Pennsylvania Public Utility Commission
801 Market Street, 4th Floor
Philadelphia, PA 19107

RE: Pamela Burton v. PECO Energy Company
Docket No. C-2024-3046450
Date of Hearing: August 8th, 2024 @ 10:00 a.m.

Dear Judge Vero:

Enclosed please find a copy of PECO Energy Company's Exhibits 1 through 3, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of same to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Respectfully submitted,

A handwritten signature in blue ink that reads "Khadijah Scott". The signature is written in a cursive style.

Khadijah Scott

KS/ab
Enclosure

Cc: Pamela Burton (via email)

EXHIBIT 1



PECO CLAIM REGISTRATION FORM

Claims Division
1 (877) 538-7769

Dear PAMELA BURTON:

To officially register your claim, please complete and return this form in the enclosed self-addressed envelope, or fax it to 1 (215) 841-4919. If returning the form via mail, please send to the following address: PECO ENERGY ATTN: CLAIMS DIVISION 2301 MARKET ST, S16-1 PHILADELPHIA PA 19103.

Once this form is received in our office, you will be contacted by one of our Case Managers.

Pamela J Burton
Name

[Redacted]
Daytime Phone Number

[Redacted]
Street Address

[Redacted]
E-Mail Address

[Redacted]
City, State, Zip Code

10/13/2021
Date and Time of Loss or Damage

[Redacted]
PECO Account Number (if applicable)

S.A.B
Address of Loss Location

Please describe the details of the incident and list the item(s) damaged.

On Oct 13th PECO contractor relocated my gas meter to exterior of my home, into my driveway, installed a yellow warning pole in front of it. At the time of installation I was unable to remain home (Fried to hospital for emergency bladder). When I return, I coordinate New Business to return to ~~the~~ work floor my basement and as of today 11/2/21

Signature Pamela J Burton

Date 11/2/2021

THIS FORM IS A REQUEST FOR INFORMATION ONLY AND DOES NOT CONSTITUTE ANY ADMISSION OF LIABILITY ON THE PART OF PECO ENERGY COMPANY.

... I don't call: Need \$oman

EXHIBIT 2



August 2, 2024

BCS Decision Report

BCS Case #: 003959367 **Open Date:** 2023-12-18
Customer Name: PAMELA BURTON
Service Address: [REDACTED]

BCS Bill Account #: [REDACTED] **Previous Case #:** 3810394
Violation Type: NO **Chapter Type:**
Decision Type: O **Section / Rule:**
Investigator Name: JOHN LANGAN

Decision Issued Date:
Case Closed Date: 2024-01-31

Letter Description:

| | | | |
|-----------------------------------|-----------|------------------------------------|------------|
| Total Balance: | \$3538.74 | Balance Date: | 2023-12-28 |
| Amount to Restore Service: | \$0.00 | Amount to Continue Service: | \$0.00 |
| Date Payment Due: | | Regular Budget Amount: | \$0.00 |
| Special Budget Payment: | \$0.00 | Final Bill Monthly Payment: | \$0.00 |
| Plus Arrears Payment: | \$0.00 | End of Month Payment: | \$0.00 |
| Current Monthly Payment: | \$0.00 | | |
| Payment Terms: | | | |

PAR Description:

Resolution Description:
VERBAL CLOSE-SPOKE TO CUATOMER: INFORMED CUSTOMER THAT PECO IS DENYING HER DAMAGE CLAIM. CUSTOMER WILL FILE FORMAL COMPLAINT. CASE CLOSED.

EXHIBIT 3



August 2, 2024

BCS Decision Report

BCS Case #: 003959367 **Open Date:** 2023-12-18
Customer Name: PAMELA BURTON
Service Address: [REDACTED]

BCS Bill Account #: [REDACTED] **Previous Case #:** 3810394
Violation Type: NO **Chapter Type:**
Decision Type: O **Section / Rule:**
Investigator Name: JOHN LANGAN

Decision Issued Date:
Case Closed Date: 2024-01-31

Letter Description:

| | | | |
|-----------------------------------|-----------|------------------------------------|------------|
| Total Balance: | \$3538.74 | Balance Date: | 2023-12-28 |
| Amount to Restore Service: | \$0.00 | Amount to Continue Service: | \$0.00 |
| Date Payment Due: | | Regular Budget Amount: | \$0.00 |
| Special Budget Payment: | \$0.00 | Final Bill Monthly Payment: | \$0.00 |
| Plus Arrears Payment: | \$0.00 | End of Month Payment: | \$0.00 |
| Current Monthly Payment: | \$0.00 | | |
| Payment Terms: | | | |

PAR Description:

Resolution Description:
VERBAL CLOSE-SPOKE TO CUATOMER: INFORMED CUSTOMER THAT PECO IS DENYING HER DAMAGE CLAIM. CUSTOMER WILL FILE FORMAL COMPLAINT. CASE CLOSED.