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August 30, 2024

VIA ELECTRONIC SUBMISSION

Ms. Rosemary Chiavetta  
Secretary of the Commission  
Commonwealth of Pennsylvania  
Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Re: Pennsylvania PUC, et al v. Conneaut Lake Park Water Corporation, Inc.  
Consolidated Docket Number R-2023-3041575

Dear Secretary Chiavetta:

Attached please find a Compliance Report of Conneaut Lake Park Water Corporation being filed today in the above docket number. An electronic copy is being filed through the Commission's eFiling portal. Copies have been served in accordance with the Certificate of Service attached to the Report.

If you have any questions or require additional information, please feel free to contact me at your convenience.

Very truly yours,

MacDONALD, ILLIG, JONES & BRITTON LLP

By \_\_\_\_\_



Mark J. Shaw

MJS/lmf/1885993.1  
Attachment

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, by the manner indicated below, and in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party):

**SERVICE AS FOLLOWS:**

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Respectfully submitted,



---

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Erie, Pennsylvania 16507-1459  
(814) 870-7607

Attorneys for:  
Conneaut Lake Park Water Corporation

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Pennsylvania Public Utility Commission	: R-2023-3041575
Office of Consumer Advocate	: C-2023-3043091
Office of Small Business Advocate	: C-2023-3043163
George Malloy	: C-2023-3043026
Sharon Arneson	: C-2023-3043397
Rhonda Jaquay, et al.	: C-2023-3043552
James S. Tolbert, Jr.	: C-2023-3043979
v.	:
Conneaut Lake Park Water Corporation, Inc.	:
Petition of Conneaut Lake Park	:
Water Corporation, Inc. for Approval	: P-2023-3042648
Of a Metering Exception	:

**COMPLIANCE REPORT OF CONNEAUT  
LAKE PARK WATER CORPORATION, LLC**

TO THE PENNSYLVANIA PUBLIC UTILITY COMMISSION:

AND NOW, comes Conneaut Lake Park Water Corporation, Inc. ("CLPWC" or the "Company") by and through its attorney's MacDonald, Illig, Jones & Britton, LLP, and hereby files Compliance Report in accordance with the Commission's Order dated August 1, 2024 and states the following in support hereof:

1. Paragraph 27 of the approved Recommended Decision requires CLPWC to submit a report certifying that it has met the following requirements:
  - a. The requirements of Paragraph 38;
  - b. The requirements of Paragraphs 30 - 35, Section B, Customer Service, Items 1 through 6, provided that the required second post card mailing in Paragraph 32 does not need to be satisfied to file the compliance tariff under this Section;
  - c. The requirements of Paragraphs 46 - 47, Section E, Customer Complaints; and
  - d. The requirements of Paragraphs 48-50, Section F, Regulatory Compliance.

2. Paragraph 38 provides:

Water Testing.

- a) No later than 15 days after the signing of the Settlement Agreement, CLPWC shall conduct one round of sampling and testing for arsenic, iron, and manganese at eight (8) prespecified locations, identified in the aerial photo of the area attached hereto as Appendix E. Within 30 days of the first round of sampling and testing, a second round of testing shall be performed at the same locations. If the results of the sampling from the second round of testing shows an exceedance of applicable drinking water quality standards in any location that did not have an exceedance in the first round, a third round of sampling shall be conducted at that location within 30 days.
- b) If iron and manganese are found at any point in the system above applicable drinking water quality standards for two consecutive sampling events, within 45 days of receipt of the last noncompliant sample result, CLPWC shall initiate an investigation to identify the source of the iron and/or manganese.
- c) In addition to the water testing requirements described above, CLPWC shall prepare a plan to address any iron and/or manganese found in the water system and subject to Pennsylvania Department of Environmental Protection ("PaDEP") approval, will begin implementing the plan.

3. CLPWC certifies that it has complied with the provisions of Paragraph 38. On May 28-29, 2024, CLPWC's certified operator collected 8 water samples in various locations through the system in general accordance with the approximate locations contained in the Settlement. See attached map of the actual sampling locations, attached hereto as Exhibit 1. The samples were tested for iron, manganese and arsenic. The results of the first round of sampling found exceedances of iron in 2 of the 8 locations; specially, the Camp Front and Hydrant middle of park locations; and one exceedance for arsenic at the Plant sampling location. The balance of the locations were in compliance for all parameters tested. Thereafter, CLPWC's certified operator collected 8 water samples in the same 8 locations on June 25, 2024 for iron, manganese and arsenic. All of those samples came back well below regulatory limits. Attached are the tests results for all

of the sampling performed, attached hereto as Exhibit 2 (1st sampling event) and Exhibit 3 (second sample event). In accordance with the terms of the settlement, CLPWC did not have two consecutive sampling events showing an exceedance and the last round of sampling showed no exceedances, and as a result, CLPWC has no further obligations under Paragraph 38 to meet.

4. Paragraph 30 provides:

30. Within 5 days of signing a Settlement Agreement, CLPWC shall create a phone number, for the water company only, that customers can call. CLPWC shall provide confirmation of the phone number to the parties within two (2) business days after creation of the number.

5. CLPWC certifies that it has complied with the provisions of Paragraph 30. The phone number to call is 814-225-7985.

6. Paragraph 31 provides:

31. Within 5 days of signing a Settlement Agreement, CLPWC shall hire/designate someone (other than Todd Joseph [sole member of the LLC, CLP Water Park LLC, which is the sole member of CLPWC]) to be responsible for fielding calls from customers.

7. CLPWC certifies that it has complied with the provisions of Paragraph 31. Jacklyn McCoy has been designated as the person responsible for fielding calls from customers.

8. Paragraph 32 provides:

32. The Company shall include information on customers' bills that provides the number and email they can contact, or place(s) they can go to view documents. Additionally, the Company shall add a bill message indicating that all calls will be responded to within 24 hours, but if there is an emergency then call 330-437-6102. These changes will be implemented in the first bill issued following the entry of the Order.

9. CLPWC certifies that it has complied with the provisions of Paragraph 32. Although bills are not scheduled to go out yet, attached as Exhibit 4 is a sample bill with the required changes.

10. Paragraph 33 provides:

33. CLPWC shall create a postcard/ mailing to mail to the customer's billing address with Company contact information that will be sent out within 5 days following the entry of the order and a second time three months after the first.
- a) Within 15 days of signing the Settlement Agreement, CLPWC shall work with the OCA on the messaging to be included on the postcard/ mailing; however, CLPWC will have the final say on the language.
  - b) At a minimum, the postcard/ mailing should also inform customers that, if their water has a color/ odor, the customer can try running the water for fifteen minutes to a half hour to see if it clears out any built up sediment (especially seasonal customers). This practice should only be done until customers are metered.
  - c) The postcard will also have the following statement: "The Company agrees that water customers will not be restricted any area open to the public or paying patrons at non-utility businesses owned by Todd Joseph located in the service territory due to a water system dispute or complaint."

11. CLPWC certifies that it has complied with the provisions of Paragraph 33. On July 10, 2024, counsel for CLPWC sent a draft of the proposed language for the postcard/ mailing to counsel for the Office of Consumer Advocate. No response was provided. On August 6, 2024, CLPWC, via Jacklyn McCoy submitted the postcard/ mailing to those who had agreed to receive notices via email. See attached Exhibit 5 of the document sent. On August 5, 2024, CLPWC, via Jacklyn McCoy mailed the same document to those who have not authorized notice by email.

12. Paragraph 34 provides:

33. Within five (5) days of signing the Settlement Agreement, CLPWC shall, to the extent not previously mailed, provide all customers with CLPWC's most recent Consumer Confidence Report ("CCR") via mail. The CCRs will also be sent directly to each ratepayer every year in accordance with 25 Pa. Code § 109.416.

13. CLPWC certifies that it has complied with the provisions of Paragraph 34. Those who communicate via email have received an email (See attached as Exhibit 6 evidence of email);

and those who communicate via U.S. Mail have been sent a letter with the CCR (see attached as Exhibit 7 evidence of mailing).

14. Paragraph 35 provides:

35. After the signing of the Settlement Agreement, CLPWC shall create a website or accessible virtual location for customers to view water company documents (i.e., tariffs, reports). In addition, CLPWC shall place the latest CCR on its Company website or Facebook Page.

15. CLPWC certifies that it has complied with the provisions of Paragraph 35. See screenshot of Facebook page, attached hereto as Exhibit 8. The Facebook page is an "accessible virtual location." Access of the Facebook page can be achieved as follows:

1. Go onto Facebook.
2. Search "CLP Water Corp" then hit the groups tab and it should be first on the list.
3. Answer the following two questions:
  - a. Do you use park water? (Y/N)
  - b. What is your street address?
4. Once you answer and address is confirmed, you will be let into the page.

The latest CCR has been posted on the Facebook page as has the current Tariff. The approved tariff supplement will be added once it is filed.

16. Paragraph 46 provides:

46. No later than three (3) months after the entry of the Commission's Order, CLPWC shall create and maintain a customer complaint log in accordance with 52 Pa. Code § 65.3 and will provide the log to the parties each quarter through 2025.

17. CLPWC certifies that it has complied with the provisions of Paragraph 46. Attached as Exhibit 9 is the Customer Complaint log that CLPWC plans to use moving forward.

18. Paragraph 47 provides:

47. No later than three (3) months after the Commission's Order, to comply with 52 Pa. Code § 65.3 for customer complaints, CLPWC shall provide a

report to the Commission and statutory advocates outlining the customer complaint process in detail.

19. CLPWC certifies that it has complied with the provisions of Paragraph 47. Attached as Exhibit 10 is the report outlining the customer complaint process in detail of CLPWC that will be used moving forward.

20. Paragraph 48 provides:

48. No later than three (3) months after the entry of the Commission's Order, the revenues, expenses, and property for CLPWC's water service shall be segregated from non-utility business. CLPWC shall establish and maintain a system of accounts in accordance with the Code and Regulations (66 Pa.C.S. § 1701, 52 Pa. Code § 65.16).

21. CLPWC certifies that it has complied with the provisions of Paragraph 48. Attached as Exhibit 11 is a letter from its accountant verifying that the revenues, expenses, and property for the Company's water service shall be segregated from non-utility businesses and that CLPWC has established and maintains in accordance with the Code and Regulations (66 Pa.C.S. § 1701, 52 Pa. Code § 65.16; and specifically in accordance with the Uniform System of Accounts for Class C Water Utilities.

22. Paragraph 49 provides:

49. CLPWC shall ensure that its termination procedures are fully compliant with Chapter 56 of Commission Regulations, Subchapters E (relating to termination of service) and F (relating to disputes; termination disputes; informal and formal complaints), and the Public Utility Code. CLPWC shall preserve written or recorded disputes and complaints regarding service terminations and reconnections in accordance with 52 Pa. Code § 56.202 (relating to record maintenance).

23. CLPWC certifies that it has complied with the provisions of Paragraph 49. To date, CLPWC has not initiated any efforts to terminate a customer, and none are in process. CLPWC

understands that it must follow the provisions of the Public Utility Code and the termination provisions of 52 Pa. Code Subchapter E in order to terminate water service for any customer.

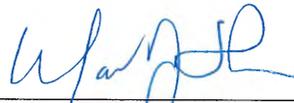
24. Paragraph 50 provides:

50. CLPWC shall ensure that it does not bill its customers a greater or lesser rate for water service rendered than that specified in its Commission approved tariff. CLPWC shall not charge customer a tapping fee as it is not a tariff rate.

25. CLPWC certifies that it has complied with the provisions of Paragraph 50. CLPWC is billing its customers in accordance with the existing rate structure, and will not adjust its rates until after the Commission deems this report to be complete and any comments resolved.

26. Attached as Exhibit 12 is the certification of CLPWC.

Respectfully submitted,



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Mark J. Shaw, Esq. (Pa. ID No. 50763)  
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(814) 870-7607

Attorneys for:  
Conneaut Lake Park Water Corporation

## CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, by the manner indicated below, and in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party):

### SERVICE AS FOLLOWS:

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Respectfully submitted,



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Attorneys for: Conneaut Lake Park Water  
Corporation

# EXHIBIT 1



1985

Imagery Date: 7/2/2022 41°38'13.47" N 80°19'00.62" W elev 1098 ft eye alt 5433 ft

Google Earth

W Shore Dr

EXHIBIT 2  
5-24 Sampling Event #1



**Pace Altoona**  
2019 Ninth Avenue  
Altoona, PA 16602  
(814) 946-4306

EPA Lab ID: PA01737

NELAP  
PA 07-00062  
VA 460212

State Certifications:  
MD 275  
WV WW/SCM 364  
WV DW 9963 CM

**Pace DuBois**  
40 Hoover Avenue  
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EPA Lab ID: PA01735

PA DEP Chapter 252  
PA 33-00258

**Pace Erie**  
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NELAP  
PA 25-05907  
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**Pace Wysox**  
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(570) 265-5040

EPA Lab ID: PA01733

NELAP  
PA 08-05622  
NY 12127



Keystone Water Systems  
80 Lake St.  
Stoneboro, PA 16153

Project Manager: Chris Greenberg

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Reported:

06/10/24 15:00

**ANALYTICAL REPORT FOR SAMPLES**

Sample ID	Laboratory ID	Matrix	Sample Type	Date Sampled	Date Received
Camp Front	AYE5471-01	Water	Grab	05/28/24 19:28	05/29/24 14:40
Camp Back	AYE5471-02	Water	Grab	05/28/24 20:24	05/29/24 14:40
Plant	AYE5471-03	Water	Grab	05/28/24 21:12	05/29/24 14:40
Hydrant by Tower	AYE5471-04	Water	Grab	05/29/24 08:39	05/29/24 14:40
Tower	AYE5471-05	Water	Grab	05/29/24 08:52	05/29/24 14:40
Hydrant middle of Park	AYE5471-06	Water	Grab	05/29/24 09:04	05/29/24 14:40
Hotel Bottom	AYE5471-07	Water	Grab	05/29/24 09:16	05/29/24 14:40
Hotel Top	AYE5471-08	Water	Grab	05/28/24 09:48	05/29/24 14:40

Pace Analytical Services, LLC

Reviewed and Submitted by:

Walter Burham

Project Manager

*Pace Labs in Altoona, PA is a NELAP (National Environmental Laboratory Accreditation Program) accredited lab, and as such, certifies that all applicable test results meet the requirements of NELAP, unless otherwise stated on the analytical report.*

*The results in this report apply to the samples analyzed in accordance with the chain of custody document. This analytical report must be reproduced in its entirety.*



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Keystone Water Systems  
80 Lake St.  
Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
06/10/24 15:00

**Client Sample ID: Camp Front**

**Date/Time Sampled: 05/28/24 19:28**

**Laboratory Sample ID: AYE5471-01 (Water/Grab)**

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
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**Metals by Prep Method EPA 200.2**

Arsenic	<0.00800		0.00800	mg/l	06/04/24 09:44	EPA 200.7/4.4	rjd	
<b>Iron</b>	0.692		0.200	mg/l	06/04/24 09:44	EPA 200.7/4.4	rjd	
Manganese	<0.0200		0.0200	mg/l	06/04/24 09:44	EPA 200.7/4.4	rjd	



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PA 08-05622  
NY 12127



Keystone Water Systems  
80 Lake St.  
Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
06/10/24 15:00

**Client Sample ID: Camp Back**

**Date/Time Sampled: 05/28/24 20:24**

**Laboratory Sample ID: AYE5471-02 (Water/Grab)**

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
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**Metals by Prep Method EPA 200.2**

Arsenic	<0.00800	0.00800		mg/l	06/04/24 09:45	EPA 200.7/4.4	rjd	
Iron	<0.200	0.200		mg/l	06/04/24 09:45	EPA 200.7/4.4	rjd	
Manganese	<0.0200	0.0200		mg/l	06/04/24 09:45	EPA 200.7/4.4	rjd	



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PA 08-05622  
NY 12127



Keystone Water Systems  
80 Lake St.  
Stoneboro, PA 16153

Project Manager: Chris Greenberg

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Reported:

06/10/24 15:00

Client Sample ID: Plant

Date/Time Sampled: 05/28/24 21:12

Laboratory Sample ID: AYE5471-03 (Water/Grab)

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
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**Metals by Prep Method EPA 200.2**

Arsenic	0.0123		0.00800	mg/l	06/04/24 09:47	EPA 200.7/4.4	rjd	
Iron	<0.200		0.200	mg/l	06/04/24 09:47	EPA 200.7/4.4	rjd	
Manganese	<0.0200		0.0200	mg/l	06/04/24 09:47	EPA 200.7/4.4	rjd	



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PA 08-05622  
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Keystone Water Systems  
80 Lake St.  
Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
06/10/24 15:00

**Client Sample ID:** Hydrant by Tower

**Date/Time Sampled:** 05/29/24 08:39

**Laboratory Sample ID:** AYE5471-04 (Water/Grab)

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
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**Metals by Prep Method EPA 200.2**

Arsenic	0.00806		0.00800	mg/l	06/04/24 09:48	EPA 200.7/4.4	rjd	
Iron	<0.200		0.200	mg/l	06/04/24 09:48	EPA 200.7/4.4	rjd	
Manganese	<0.0200		0.0200	mg/l	06/04/24 09:48	EPA 200.7/4.4	rjd	



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EPA Lab ID: PA01735

PA DEP Chapter 252  
 PA 33-00258

**Pace Erie**  
 1920 East 38th Street  
 Erie, PA 16510  
 (814) 315-4343

EPA Lab ID: PA01736

NELAP  
 PA 25-05907  
 NY 12175

**Pace Wysox**  
 1851 Golden Mile Road  
 Wysox, PA 18854  
 (570) 265-5040

EPA Lab ID: PA01733

NELAP  
 PA 08-05622  
 NY 12127



Keystone Water Systems  
 80 Lake St.  
 Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**

06/10/24 15:00

**Client Sample ID: Tower**

**Date/Time Sampled: 05/29/24 08:52**

**Laboratory Sample ID: AYE5471-05 (Water/Grab)**

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
---------	--------	-----	----	-------	----------------------	-------------------	-----------	------

**Metals by Prep Method EPA 200.2**

Arsenic	0.00895	0.00800		mg/l	06/04/24 09:49	EPA 200.7/4.4	rjd	
Iron	<0.200	0.200		mg/l	06/04/24 09:49	EPA 200.7/4.4	rjd	
Manganese	<0.0200	0.0200		mg/l	06/04/24 09:49	EPA 200.7/4.4	rjd	



**Pace Altoona**  
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 (814) 946-4306

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NELAP  
 PA 07-00062  
 VA 460212

State Certifications:  
 MD 275  
 WV WW/SCM 364  
 VA DW 9963 CM

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 DuBois, PA 15801  
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NELAP  
 PA 08-05622  
 NY 12127



Keystone Water Systems  
 80 Lake St.  
 Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
 06/10/24 15:00

**Client Sample ID: Hydrant middle of Park**

**Date/Time Sampled: 05/29/24 09:04**

**Laboratory Sample ID: AYE5471-06 (Water/Grab)**

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
---------	--------	-----	----	-------	----------------------	-------------------	-----------	------

**Metals by Prep Method EPA 200.2**

Arsenic	<0.00800	0.00800		mg/l	06/04/24 09:57	EPA 200.7/4.4	rjd	
<b>Iron</b>	0.736	0.200		mg/l	06/04/24 09:57	EPA 200.7/4.4	rjd	
Manganese	<0.0200	0.0200		mg/l	06/04/24 09:57	EPA 200.7/4.4	rjd	



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Keystone Water Systems  
80 Lake St.  
Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
06/10/24 15:00

**Client Sample ID: Hotel Bottom**

**Date/Time Sampled: 05/29/24 09:16**

**Laboratory Sample ID: AYE5471-07 (Water/Grab)**

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
---------	--------	-----	----	-------	----------------------	-------------------	-----------	------

**Metals by Prep Method EPA 200.2**

Arsenic	<0.00800	0.00800		mg/l	06/04/24 09:58	EPA 200.7/4.4	rjd	
Iron	<0.200	0.200		mg/l	06/04/24 09:58	EPA 200.7/4.4	rjd	
Manganese	<0.0200	0.0200		mg/l	06/04/24 09:58	EPA 200.7/4.4	rjd	



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Keystone Water Systems  
80 Lake St.  
Stoneboro, PA 16153

Project Manager: Chris Greenberg

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

**Reported:**

06/10/24 15:00

**Client Sample ID: Hotel Top**

**Date/Time Sampled: 05/28/24 09:48**

**Laboratory Sample ID: AYE5471-08 (Water/Grab)**

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
---------	--------	-----	----	-------	----------------------	-------------------	-----------	------

**Metals by Prep Method EPA 200.2**

Arsenic	<0.00800	0.00800		mg/l	06/04/24 10:00	EPA 200.7/4.4	rjd	
Iron	<0.200	0.200		mg/l	06/04/24 10:00	EPA 200.7/4.4	rjd	
Manganese	<0.0200	0.0200		mg/l	06/04/24 10:00	EPA 200.7/4.4	rjd	



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Keystone Water Systems  
80 Lake St.  
Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

Reported:

06/10/24 15:00

**Definitions:**

If surrogate values are not within the indicated range, then the results are considered to be estimated.

Reporting limits are adjusted accordingly when samples are analyzed at a dilution due to the matrix.

+ MBAS, calculated as LAS, mol wt 348

If the solid sample weight for VOC analysis does not fall within the 3.5-6.5 gram range, the results are considered estimated values.

Unless otherwise noted, all results for solids are reported on a dry weight basis.

Samples collected by Pace Labs' personnel are done so in accordance with Standard Operating Procedures established by Pace Labs.

# The following analyses are to be performed immediately upon sampling: pH, sulfite, chlorine residual, dissolved oxygen, filtration for ortho phosphorus, and ferrous iron. The date and time reported reflect the time the samples were analyzed at the laboratory; and should be considered as analyzed outside the EPA holding time.

^ The following analytes are to be filtered immediately upon sampling: Hexavalent Chromium. Filtration through a 0.45 micron filter within 15 minutes of sampling is required for compliance with the Clean Water Act (CWA) for reporting of hexavalent chromium to prevent interconversion of chromium species.

\* **Analysis location indicator:**

**D:** Indicates analysis performed by Pace Analytical Laboratories, LLC, 40 Hoover Ave., DuBois, PA 15801. PA DEP Chapter 252 certification: PA 33-00258.

**E:** Indicates analysis performed by Pace Analytical Laboratories, LLC, 1920 East 38th Street, Erie, PA 16510. NELAP certification: PA 25-05907.

**W:** Indicates analysis performed by Pace Analytical Laboratories, LLC, 1851 Golden Mile Rd., Wysox, PA 18854. NELAP certification: PA 08-05622 and NY 12127.

< Represents "less than" - indicates that the result was less than the RL, or the MDL if indicated for the parameter.

MDL Method Detection Limit - is the lowest or minimum level that provides 99% confidence level that the analyte is detected. Any reported result values that are less than the RL are considered estimated values. If Radiological results are reported, the MDC - Minimum Detectable Concentration is shown in the MDL column.

**Definitions Continued:**

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Keystone Water Systems  
 80 Lake St.  
 Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**

06/10/24 15:00

- RL Reporting Limit - is the lowest or minimum level at which the analyte can be quantified.
- [CALC] Indicates a calculated result. Calculations use results from other analyses performed under accredited methods.
- ND Non Detect. The noted analyte was not detected in the sample.

**(-) Method Revision Indicator - West Virginia Samples**

- CALC- : Indicates analysis by SM2340 B-2011. This method appears on the WV DEP List of Certified Parameters but the PA DEP does not offer accreditation for this method.
- EPA 8270D - : Indicates that samples collected in West Virginia are analyzed by Method SW 8270E.
- EPA 8260B - : Indicates that samples collected in West Virginia are analyzed by Method SW 8260D.
- EPA 8015D - : Indicates that samples collected in West Virginia are analyzed by Method SW 8015C.
- EPA 1010 - : Indicates that samples collected in West Virginia are analyzed by Method SW 1010B.
- EPA 6010B - : Indicates that samples collected in West Virginia are analyzed by Method SW 6010D.



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Keystone Water Systems

Project: Drinking Water Conneaut Lake Park

80 Lake St.

Project Number: [none]

Stoneboro, PA 16153

**Reported:**

Project Manager: Chris Greenberg

06/10/24 15:00

**Terms & Conditions**

Services provided by Pace Analytical Services, LLC are limited to the terms and conditions stated herein, unless otherwise agreed to in a formal contract.

**CHAIN OF CUSTODY** Pace Analytical Services, LLC ("Pace," "us" or "we") will initiate a chain-of-custody/request for analysis upon sample receipt unless the client includes a completed form with the received sample(s). Upon request, Pace will provide chain-of-custody forms for use.

**CONFIDENTIALITY** Pace maintains confidentiality in all of our client interactions. The client's consent will be required before releasing information about the services provided.

**CONTRACTS** All contracts are subject to review and approval by Pace's legal council. Each contract must be signed by a corporate officer.

**PAYMENT/BILLING** Unless otherwise set forth in a signed contract or purchase order, terms of payment are "NET 30 Days." The time allowed for payment shall begin based on the invoice date. A 1.5% per month service charge may be added to all unpaid balances beyond the initial 30 days. In its sole discretion, Pace reserves the right to request payment before services and hold sample results for payment of due balances. We will not bill a third party without prior agreement among all parties acknowledging and accepting responsibility for payment.

**SAMPLE COLLECTION AND SUBMISSION** Clients not requesting collection services from Pace are responsible for proper collection, preservation, packaging, and delivery of samples to the laboratory in accordance with current law and commercial practice. Pace shall have no responsibility for sample integrity prior to the receipt of the sample(s) and/or for any inaccuracy in test or analyses results as a result of the failure of the client or any third party to maintain the integrity of samples prior to delivery to Pace. All samples submitted must be accompanied by a completed chain of custody or similar document clearly noting the requested analyses, dates/time sampled, client contact information, and trail of custody. Samples received at the laboratory after business hours are verified on the next business day. Discrepancies are documented on the Receiving Document.

**SUBCONTRACTING** Some analyses may require subcontracting to another laboratory. Unless the client indicates otherwise, this decision will be made by Pace. Subcontracted work will be identified on the final report in accordance with NELAC requirements.

**RETURN OF RESULTS** Pace routinely provides faxed or verbal results within 10 working days of receipt of sample(s) and a hard copy of the data results is routinely received via US Postal Service within 15 working days. At the request of the client, Pace may offer expedited return of sample results. Surcharges may apply to rush requests. All rush requests must be pre-approved by Pace. We reserve the right to charge an archive retrieval fee for results older than one (1) year from the date of the request. All records will be maintained by Pace for 5 years, after which, they will be destroyed.

**SAMPLE DISPOSAL** Pace will maintain samples for four (4) weeks after the sample receipt date. Pace will dispose of samples which are not and/or do not contain hazardous wastes (as such term is defined by applicable federal or state law), unless prior arrangements have been made for long-term storage. Pace reserves the right to charge a disposal fee for the proper disposal of samples found or suspected to contain hazardous waste. A return shipping charge will be invoiced for samples returned to the client at their request.

**HAZARD COMMUNICATION** The client has the responsibility to inform the laboratory of any hazardous characteristics known or suspected about the sample, and to provide information on hazard prevention and personal protection as necessary or otherwise required by applicable law.

**WARRANTY AND LIMITATION OF LIABILITY** For services rendered, Pace warrants that it will apply its best scientific knowledge and judgment and to employ its best level of effort consistent with professional standards within the environmental testing industry in performing the analytical services requested by its clients. We disclaim any other warranties, expressed or implied by law. Pace does not accept any legal responsibility for the purposes for which client uses the test results.

**LITIGATION** All costs associated with compliance to any subpoena for documents, for testimony in a court of law, or for any other purpose relating to work performed by Pace Analytical Services, LLC shall be invoiced by Pace and paid by client. These costs shall include, but are not limited to, hourly charges for the persons involved, travel, mileage, and accommodations and for any and all other expenses associated with said litigation.

Pace Analytical Services, LLC

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Company Name: Keystone Water Systems  
 Street Address: 3285 South Main Street Sandy Lake PA 16145  
 Customer Project #: Drinking Water ~~County Corner Park~~  
 Project Name: *Connect Like Park*

Contact/Report To: Chris Greenberg  
 Phone #: (724) 376-7013  
 E-Mail: greenc3458@yahoo.com  
 Cc-E-Mail: greenc3458@yahoo.com

Invoice To: Chris Greenberg  
 Invoice E-Mail: greenc3458@yahoo.com  
 Purchase Order # (if applicable):  
 Quote #:

Specify Container Size \*\*  
 2  
 Identify Container Preservative Type \*\*\*  
 1  
 Analysis Requested

County / State origin of sample(s):  
 Reportable [ ] Yes [ ] No  
 Rush (Pre-approval required):  
 [ ] Same Day [ ] 1 Day [ ] 2 Day [ ] 3 Day [ ] Other  
 Date Results Requested:  
 [ ] Other

Time Zone Collected: [ ] AK [ ] PT [ ] MT [ ] CT [ ] ET  
 Data Deliverables:  
 [ ] Level II [ ] Level III [ ] Level IV  
 [ ] EQUIS  
 [ ] Other

Matrix \*  
 DW - G  
 Composite Start Date: NA  
 Composite End Date: NA  
 Collected or Composite End Date: NA  
 Time: NA  
 # Cont. Results Units: 1

Customer Sample ID  
 EP-101  
 Camp front  
 Camp back  
 Plant  
 hydrant by tower  
 tower  
 hydrant in middle of park  
 hotel bottom  
 hotel top

Regulatory Program (DW, RCRA, etc.) as applicable:  
 Reportable [ ] Yes [ ] No  
 DW PWSID # or WW Permit # as applicable:  
~~649005-5/30/24458~~

Field Filtered (if applicable): [ ] Yes [ ] No  
 Analysis:  
 Nitrate, Nitrite

Preservation non-conformance identified for:  
 Lab Use Only  
 AcctNum / Client ID:  
 Table #:  
 Profile / Template:  
 Prelog / Bottle Ord. ID:

Customer Sample ID	Matrix *	Comp / Grab	Time	Date	Time	Time	# Cont.	Results	Units	Sample Comment
EP-101	DW	G	NA	NA	NA	NA	1			
Camp front			5/29/24	1928			1			01 02
Camp back			11	2024			1			02 03
Plant			11	2112			1			03 04
hydrant by tower			5/29/24	0839			1			04 05
tower			5/29/24	0852			1			05 06
hydrant in middle of park			5/29/24	0904			1			06 07
hotel bottom			5/29/24	0910			1			07 08
hotel top			5/29/24	0948			1			08 09
										09 10

Project Mgr:  
 AcctNum / Client ID:  
 Table #:  
 Profile / Template:  
 Prelog / Bottle Ord. ID:

Customer Remarks / Special Conditions / Possible Hazards:  
 MATHS Fe, Mn, Pb  
 Nitrate, Nitrite  
 I  
 Customer Remarks / Special Conditions / Possible Hazards:  
 MATT MEEGAN  
 MEE

Thermometer ID: 41  
 Correction Factor (°C): 2.1  
 Obs Temp (°C):  
 Corrected Temp (°C):  
 On Ice

Tracking Number:  
 Date/Time: 5/29/24 1120  
 Date/Time: 5/29/24 1440  
 Date/Time:  
 Date/Time:

Delivered by: [ ] In-Person [ ] Courier  
 [ ] FedEx [ ] UPS [ ] Other

Received by/Company (Signature):  
 Date/Time: 5/29/24 1111  
 Received by/Company (Signature):  
 Date/Time:  
 Received by/Company (Signature):  
 Date/Time:  
 Received by/Company (Signature):  
 Date/Time:

Additional Instructions from Pace\*:  
 Quarterly

Reinquired by/Company (Signature):  
 Date/Time:  
 Issued by/Company (Signature):  
 Date/Time:  
 Issued by/Company (Signature):  
 Date/Time:  
 Issued by/Company (Signature):  
 Date/Time:



DC#\_Title: ENV-FRM-DUBO-0026 v01\_Sample Receipt Form

Effective Date: 12/06/2023

WORK ORDER ID: AYES471 CLIENT: Keystone

1. CHECK ALL THAT APPLY: PA  WV  MD  PWS  NPDES/COMPLIANCE  DAIRY  RUSH

2. WERE ANY OF THE SAMPLE CONTAINERS DAMAGED/LEAKING? (ARE CUSTODY SEALS BROKEN?) YES  NO

IF YES, EXPLAIN: \_\_\_\_\_

3. NUMBER OF CONTAINERS RECEIVED: 8

4. WERE THE SAMPLES RECEIVED ON ICE/OTHER ACCEPTABLE REFRIGERANT? YES  NO

IF NO, EXPLAIN: \_\_\_\_\_

5. RECEIVING TEMP: 2.1 °C TEMP CONTROL(S) PRESENT YES  NO  BOTTLE(S) TEMPED: 8

6. WERE THE SAMPLES PROPERLY PRESERVED? YES  NO  IF NO, EXPLAIN: \_\_\_\_\_

7. WERE THE SAMPLES COLLECTED IN THE CORRECT CONTAINERS? YES  NO

IF NO, EXPLAIN: \_\_\_\_\_

8. IS THERE HEADSPACE PRESENT FOR VOLATILES/ODOR SAMPLES? YES  NO  N/A

9. WAS COC COMPLETED PROPERLY? YES  NO

IF NO, EXPLAIN: \_\_\_\_\_

10. DID SAMPLE LABEL CONTAIN CLIENT/DATE/TIME PRESERVE YES  NO

IF NO, EXPLAIN: \_\_\_\_\_

11. WERE ANY OF THE SAMPLES RECEIVED OUTSIDE OF HOLDING TIME? YES  NO

IF YES, EXPLAIN: \_\_\_\_\_

12. DO THE SAMPLES REQUIRE ANALYSES THAT HAVE A SHORT HOLDING TIME? YES  NO

IF YES, WHAT ANALYSES? \_\_\_\_\_ PLEASE NOTIFY LABORATORY ANALYSTS!

13. IS SUBCONTRACTING REQUIRED? YES  NO  IF YES, WHAT ANALYSES? \_\_\_\_\_

14. WAS THE CLIENT CONTACTED? IF YES, FILL OUT THE FOLLOWING:

EMPLOYEE INITIALS: \_\_\_\_\_ CLIENT SPOKEN TO: \_\_\_\_\_ DATE/TIME: \_\_\_\_\_

OUTCOME: \_\_\_\_\_

SIGNATURE: [Signature]

**EXHIBIT 3**  
**6-24 Sampling Event #2**



**Pace Altoona**  
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NY 12127



Keystone Water Systems  
80 Lake St.  
Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
07/12/24 13:23

**ANALYTICAL REPORT FOR SAMPLES**

Sample ID	Laboratory ID	Matrix	Sample Type	Date Sampled	Date Received
Camp Front	AYF6069-01	Water	Grab	06/25/24 16:08	06/26/24 17:10
Camp Back	AYF6069-02	Water	Grab	06/25/24 16:18	06/26/24 17:10
Hydrant middle of Park	AYF6069-03	Water	Grab	06/25/24 16:33	06/26/24 17:10
Tower	AYF6069-04	Water	Grab	06/25/24 16:49	06/26/24 17:10
Hydrant by Tower	AYF6069-05	Water	Grab	06/25/24 16:41	06/26/24 17:10
Hotel Top	AYF6069-06	Water	Grab	06/25/24 17:10	06/26/24 17:10
Hotel Bottom	AYF6069-07	Water	Grab	06/25/24 16:59	06/26/24 17:10
Plant	AYF6069-08	Water	Grab	06/25/24 17:31	06/26/24 17:10

Pace Analytical Services, LLC

Reviewed and Submitted by:

Walter Burham

Project Manager

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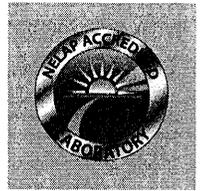
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NELAP  
PA 08-05622  
NY 12127



Keystone Water Systems  
80 Lake St.  
Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
07/12/24 13:23

**Client Sample ID: Camp Front**

**Date/Time Sampled: 06/25/24 16:08**

**Laboratory Sample ID: AYF6069-01 (Water/Grab)**

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
<b>Metals by Prep Method EPA 200.2</b>								
Iron	<0.200		0.200	mg/l	07/02/24 15:10	EPA 200.7/4.4	rjd	
Manganese	<0.0200		0.0200	mg/l	07/02/24 15:10	EPA 200.7/4.4	rjd	
<b>Subcontracted Analysis</b>								
Arsenic	1.4		1.0	ug/L	07/05/24 21:16	EPA 200.8	JP2	C1

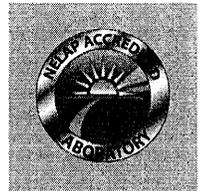


**Pace Altoona**  
2019 Ninth Avenue  
Altoona, PA 16602  
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**Pace DuBois**  
40 Hoover Avenue  
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(814) 371-6030

**Pace Erie**  
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Erie, PA 16510  
(814) 315-4343

**Pace Wysox**  
1851 Golden Mile Road  
Wysox, PA 18854  
(570) 265-5040



EPA Lab ID: PA01737

EPA Lab ID: PA01735

EPA Lab ID: PA01736

EPA Lab ID: PA01733

NELAP  
PA 07-00062  
VA 460212

PA DEP Chapter 252  
PA 33-00258

NELAP  
PA 25-05907  
NY 12175

NELAP  
PA 08-05622  
NY 12127

State Certifications:  
MD 275  
WV WW/SCM 364  
WV DW 9963 CM

Keystone Water Systems  
80 Lake St.  
Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
07/12/24 13:23

**Client Sample ID: Camp Back**

**Date/Time Sampled: 06/25/24 16:18**

**Laboratory Sample ID: AYP6069-02 (Water/Grab)**

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
<b>Metals by Prep Method EPA 200.2</b>								
Iron	<0.200		0.200	mg/l	07/02/24 15:14	EPA 200.7/4.4	rjd	
Manganese	<0.0200		0.0200	mg/l	07/02/24 15:14	EPA 200.7/4.4	rjd	
<b>Subcontracted Analysis</b>								
Arsenic	2.6		1.0	ug/L	07/05/24 21:17	EPA 200.8	JP2	C1



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Keystone Water Systems  
80 Lake St.  
Stoneboro, PA 16153

Project Manager: Chris Greenberg

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Reported:  
07/12/24 13:23

Client Sample ID: Hydrant middle of Park

Date/Time Sampled: 06/25/24 16:33

Laboratory Sample ID: AYF6069-03 (Water/Grab)

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
<b>Metals by Prep Method EPA 200.2</b>								
Iron	<0.200		0.200	mg/l	07/02/24 15:16	EPA 200.7/4.4	rjd	
Manganese	<0.0200		0.0200	mg/l	07/02/24 15:16	EPA 200.7/4.4	rjd	
<b>Subcontracted Analysis</b>								
Arsenic	<1.0		1.0	ug/L	07/05/24 21:19	EPA 200.8	JP2	U, CI



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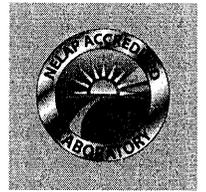
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Keystone Water Systems  
80 Lake St.  
Stoneboro, PA 16153

Project Manager: Chris Greenberg

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

**Reported:**  
07/12/24 13:23

**Client Sample ID:** Tower

**Date/Time Sampled:** 06/25/24 16:49

**Laboratory Sample ID:** AYF6069-04 (Water/Grab)

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
<b>Metals by Prep Method EPA 200.2</b>								
Iron	<0.200		0.200	mg/l	07/02/24 15:20	EPA 200.7/4.4	rjd	
Manganese	<0.0200		0.0200	mg/l	07/02/24 15:20	EPA 200.7/4.4	rjd	
<b>Subcontracted Analysis</b>								
Arsenic	3.7		1.0	ug/L	07/05/24 21:20	EPA 200.8	JP2	C1



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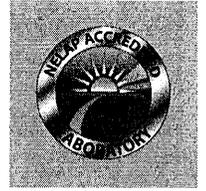
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Keystone Water Systems  
 80 Lake St.  
 Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
 07/12/24 13:23

**Client Sample ID:** Hydrant by Tower

**Date/Time Sampled:** 06/25/24 16:41

**Laboratory Sample ID:** AYF6069-05 (Water/Grab)

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
<b>Metals by Prep Method EPA 200.2</b>								
Iron	<0.200		0.200	mg/l	07/02/24 15:21	EPA 200.7/4.4	rjd	
Manganese	<0.0200		0.0200	mg/l	07/02/24 15:21	EPA 200.7/4.4	rjd	
<b>Subcontracted Analysis</b>								
Arsenic	4.1		1.0	ug/L	07/05/24 21:22	EPA 200.8	JP2	C1



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Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
07/12/24 13:23

**Client Sample ID: Hotel Top**

**Date/Time Sampled: 06/25/24 17:10**

**Laboratory Sample ID: AYF6069-06 (Water/Grab)**

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
<b>Metals by Prep Method EPA 200.2</b>								
Iron	<0.200		0.200	mg/l	07/02/24 15:22	EPA 200.7/4.4	rjd	
Manganese	<0.0200		0.0200	mg/l	07/02/24 15:22	EPA 200.7/4.4	rjd	
<b>Subcontracted Analysis</b>								
Arsenic	3.3		1.0	ug/L	07/05/24 21:24	EPA 200.8	JP2	C1



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Keystone Water Systems  
 80 Lake St.  
 Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
 07/12/24 13:23

**Client Sample ID: Hotel Bottom**

**Date/Time Sampled: 06/25/24 16:59**

**Laboratory Sample ID: AYF6069-07 (Water/Grab)**

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
<b>Metals by Prep Method EPA 200.2</b>								
Iron	<0.200		0.200	mg/l	07/02/24 15:24	EPA 200.7/4.4	rjd	
Manganese	<0.0200		0.0200	mg/l	07/02/24 15:24	EPA 200.7/4.4	rjd	
<b>Subcontracted Analysis</b>								
Arsenic	3.7		1.0	ug/L	07/05/24 21:25	EPA 200.8	JP2	C1



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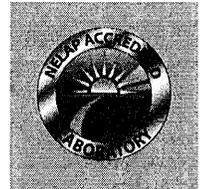
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Keystone Water Systems  
80 Lake St.  
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Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
07/12/24 13:23

**Client Sample ID: Plant**

**Date/Time Sampled: 06/25/24 17:31**

**Laboratory Sample ID: AYF6069-08 (Water/Grab)**

Analyte	Result	MDL	RL	Units	Date / Time Analyzed	Analytical Method	* Analyst	Note
<b>Metals by Prep Method EPA 200.2</b>								
Iron	<0.200		0.200	mg/l	07/02/24 15:25	EPA 200.7/4.4	rjd	
Manganese	<0.0200		0.0200	mg/l	07/02/24 15:25	EPA 200.7/4.4	rjd	
<b>Subcontracted Analysis</b>								
Arsenic	3.9		1.0	ug/L	07/05/24 21:27	EPA 200.8	JP2	C1



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Keystone Water Systems  
 80 Lake St.  
 Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
 07/12/24 13:23

**Notes**

- CI This Sample was subcontracted to Laboratory ID# 68-00350
- U Indicates the compound was analyzed for, but not detected.

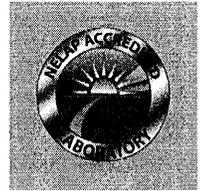


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Keystone Water Systems  
80 Lake St.  
Stoneboro, PA 16153

Project: Drinking Water Conneaut Lake Park

Project Number: [none]

**Reported:**

07/12/24 13:23

Project Manager: Chris Greenberg

**Definitions:**

If surrogate values are not within the indicated range, then the results are considered to be estimated.

Reporting limits are adjusted accordingly when samples are analyzed at a dilution due to the matrix.

+ MBAS, calculated as LAS, mol wt 348

If the solid sample weight for VOC analysis does not fall within the 3.5-6.5 gram range, the results are considered estimated values.

Unless otherwise noted, all results for solids are reported on a dry weight basis.

Samples collected by Pace Labs' personnel are done so in accordance with Standard Operating Procedures established by Pace Labs.

# The following analyses are to be performed immediately upon sampling: pH, sulfite, chlorine residual, dissolved oxygen, filtration for ortho phosphorus, and ferrous iron. The date and time reported reflect the time the samples were analyzed at the laboratory; and should be considered as analyzed outside the EPA holding time.

^ The following analytes are to be filtered immediately upon sampling: Hexavalent Chromium. Filtration through a 0.45 micron filter within 15 minutes of sampling is required for compliance with the Clean Water Act (CWA) for reporting of hexavalent chromium to prevent interconversion of chromium species.

\* **Analysis location indicator:**  
**D:** Indicates analysis performed by Pace Analytical Laboratories, LLC, 40 Hoover Ave., DuBois, PA 15801. PA DEP Chapter 252 certification: PA 33-00258.  
**E:** Indicates analysis performed by Pace Analytical Laboratories, LLC, 1920 East 38th Street, Erie, PA 16510. NELAP certification: PA 25-05907.  
**W:** Indicates analysis performed by Pace Analytical Laboratories, LLC, 1851 Golden Mile Rd., Wysox, PA 18854. NELAP certification: PA 08-05622 and NY 12127.

< Represents "less than" - indicates that the result was less than the RL, or the MDL if indicated for the parameter.

MDL Method Detection Limit - is the lowest or minimum level that provides 99% confidence level that the analyte is detected. Any reported result values that are less than the RL are considered estimated values. If Radiological results are reported, the MDC - Minimum Detectable Concentration is shown in the MDL column.

**Definitions Continued:**

Pace Analytical Services, LLC

*Pace Labs in Altoona, PA is a NELAP (National Environmental Laboratory Accreditation Program) accredited lab, and as such, certifies that all applicable test results meet the requirements of NELAP, unless otherwise stated on the analytical report.*

*The results in this report apply to the samples analyzed in accordance with the chain of custody document. This analytical report must be reproduced in its entirety.*



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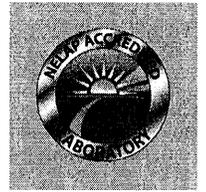
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Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
 07/12/24 13:23

- RL Reporting Limit - is the lowest or minimum level at which the analyte can be quantified.
- [CALC] Indicates a calculated result. Calculations use results from other analyses performed under accredited methods.
- ND Non Detect. The noted analyte was not detected in the sample.

**(-) Method Revision Indicator - West Virginia Samples**

- CALC- : Indicates analysis by SM2340 B-2011. This method appears on the WV DEP List of Certified Parameters but the PA DEP does not offer accreditation for this method.
- EPA 8270D - : Indicates that samples collected in West Virginia are analyzed by Method SW 8270E.
- EPA 8260B - : Indicates that samples collected in West Virginia are analyzed by Method SW 8260D.
- EPA 8015D - : Indicates that samples collected in West Virginia are analyzed by Method SW 8015C.
- EPA 1010 - : Indicates that samples collected in West Virginia are analyzed by Method SW 1010B.
- EPA 6010B - : Indicates that samples collected in West Virginia are analyzed by Method SW 6010D.



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Project: Drinking Water Conneaut Lake Park

Project Number: [none]

Project Manager: Chris Greenberg

**Reported:**  
07/12/24 13:23

**Terms & Conditions**

Services provided by Pace Analytical Services, LLC are limited to the terms and conditions stated herein, unless otherwise agreed to in a formal contract.

**CHAIN OF CUSTODY** Pace Analytical Services, LLC ("Pace", "us", or "we") will provide, upon client request, chain of custody forms for use.

**CONFIDENTIALITY** Pace maintains confidentiality in all of our client interactions. The client's consent will be required before releasing information about the services provided.

**CONTRACTS** All contracts are subject to review and approval by Pace's legal council. Each contract must be signed by a corporate officer.

**PAYMENT/BILLING** Unless otherwise set forth in a signed contract or purchase order, terms of payment are "NET 30 Days." The time allowed for payment shall begin based on the invoice date. A 1.5% per month service charge may be added to all unpaid balances beyond the initial 30 days. In its sole discretion, Pace reserves the right to request payment before services and hold sample results for payment of due balances. We will not bill a third party without prior agreement among all parties acknowledging and accepting responsibility for payment.

**SAMPLE COLLECTION AND SUBMISSION** Clients not requesting collection services from Pace are responsible for proper collection, preservation, packaging, and delivery of samples to the laboratory in accordance with current law and commercial practice. Pace shall have no responsibility for sample integrity prior to the receipt of the sample(s) and/or for any inaccuracy in test or analyses results as a result of the failure of the client or any third party to maintain the integrity of samples prior to delivery to Pace. All samples submitted must be accompanied by a completed chain of custody or similar document clearly noting the requested analyses, dates/time sampled, client contact information, and trail of custody. Samples received at the laboratory after business hours are verified on the next business day. Discrepancies are documented on the Receiving Document.

**SUBCONTRACTING** Some analyses may require subcontracting to another laboratory. Unless the client indicates otherwise, this decision will be made by Pace. Subcontracted work will be identified on the final report in accordance with NELAC requirements.

**RETURN OF RESULTS** Pace routinely provides faxed or verbal results within 10 working days of receipt of sample(s) and a hard copy of the data results is routinely received via US Postal Service within 15 working days. At the request of the client, Pace may offer expedited return of sample results. Surcharges may apply to rush requests. All rush requests must be pre-approved by Pace. We reserve the right to charge an archive retrieval fee for results older than one (1) year from the date of the request. All records will be maintained by Pace for 5 years, after which, they will be destroyed.

**SAMPLE DISPOSAL** Pace will maintain samples for four (4) weeks after the sample receipt date. Pace will dispose of samples which are not and/or do not contain hazardous wastes (as such term is defined by applicable federal or state law), unless prior arrangements have been made for long-term storage. Pace reserves the right to charge a disposal fee for the proper disposal of samples found or suspected to contain hazardous waste. A return shipping charge will be invoiced for samples returned to the client at their request.

**HAZARD COMMUNICATION** The client has the responsibility to inform the laboratory of any hazardous characteristics known or suspected about the sample, and to provide information on hazard prevention and personal protection as necessary or otherwise required by applicable law.

**WARRANTY AND LIMITATION OF LIABILITY** For services rendered, Pace warrants that it will apply its best scientific knowledge and judgment and to employ its best level of effort consistent with professional standards within the environmental testing industry in performing the analytical services requested by its clients. We disclaim any other warranties, expressed or implied by law. Pace does not accept any legal responsibility for the purposes for which client uses the test results.

**LITIGATION** All costs associated with compliance to any subpoena for documents, for testimony in a court of law, or for any other purpose relating to work performed by Pace Analytical Services, LLC shall be invoiced by Pace and paid by client. These costs shall include, but are not limited to, hourly charges for the persons involved, travel, mileage, and accommodations and for any and all other expenses associated with said litigation.

Pace Analytical Services, LLC

*Pace Labs in Altoona, PA is a NELAP (National Environmental Laboratory Accreditation Program) accredited lab, and as such, certifies that all applicable test results meet the requirements of NELAP, unless otherwise stated on the analytical report.*

*The results in this report apply to the samples analyzed in accordance with the chain of custody document. This analytical report must be reproduced in its entirety.*

**Pace**  
 Pace® Location Requested (City/State):  
 40 Hoover Ave. DuBois PA 15801  
 Phone: (814) 375-0823

Company Name: Keystone Water Systems  
 Street Address: 3285 South Main Street Sandy Lake PA 16145

Customer Project #: ~~XXXXXXXXXX~~  
 Project Name: Drinking Water County ~~XXXXXX~~ Park  
 Site Collection Info/Facility ID (as applicable): ~~XXXXXXXXXX~~ Park

**CHAIN-OF-CUSTODY Analytical Request Document**  
 Chain-of-Custody is a LEGAL DOCUMENT - Complete all relevant fields

Contact/Report To: Chris Greenberg  
 Phone #: (724) 376-7013  
 E-Mail: greenc3458@yahoo.com  
 CC E-Mail:

Invoice To: Chris Greenberg  
 Invoice E-Mail: greenc3458@yahoo.com  
 Purchase Order # (if applicable):  
 Quote #:

County / State origin of sample(s):  
 Reportable:  Yes  No

Rush (Pre-approval required):  
 Same Day  1-2 Day  3 Day  Other: **6430063**

Date Results Requested:  
 Other:  Matrix Codes (insert in Matrix box below): Drinking Water (DW), Ground Water (GW), Waste Water (WW), Product (P), Soil/Solid (SS), Oil (OL), Wipe (WP), Tissue (TS), Bioassay (B), Vapor (V), Surface Water (SW), Sediment (SED), Sludge (SL), Caulk (CK), Leachate (LL), Biosolid (BS), Other (OT)

Field Filtered (if applicable):  Yes  No  
 Analysis:

Additional Instructions from Pace®:  
 Special

Customer Sample ID	Matrix *	Comp / Grab	Composite Start		Collected or Composite End		# Cont.	Res. Chlorine Results	Units
			Date	Time	Date	Time			
Camp <del>Front</del> Front	DW	G	NA	NA	6/25/11	1608	1		
Camp back	DW	G			6/25/11	1618			
Hydroland mid Park	DW	G			6/25/11	1633			
Tower	DW	G			6/25/11	1649			
Hydrolant by tower	DW	G			6/25/11	1641			
Hotel Top	DW	G			6/25/11	1710			
Hotel bottom	DW	G			6/25/11	1659			
Picnic	DW	G			6/25/11	1731			

Collected By: (Printed Name) *Chris Greenberg*  
 Signature: *Chris Greenberg*

Received by/Company: (Signature) *Chris Greenberg*  
 Date/Time: 6-26-24 1130



AYF5069

Specify Container Size \*\*  
 2  
 Identify Container Preservative Type \*\*\*  
 1

Analysis Requested  
 \*\*\* Preservative Types: (1) None, (2) HNO3, (3) H2SO4, (4) HCl, (5) NaOH, (6) Zn Acetate, (7) NaHSO4, (8) Sod. Thiosulfate, (9) Ascorbic Acid, (10) MeOH, (11) Other

Lab Use Only  
 Proj. Migr:  
 AcctNum / Client ID:  
 Table #:  
 Profile / Template:  
 Prelog / Bottle Ord. ID:  
 Sample Comment  
 01  
 02  
 03  
 04  
 05  
 06  
 07  
 08

Preservation non-conformance identified for

Customer Remarks / Special Conditions / Possible Hazards:

# Coolers: Thermometer ID: Correction Factor (°C): Obs. Temp. (°C) Corrected Temp. (°C) On Ice:  
 Tracking Number:

Date/Time: 6-26-24 1130  
 Delivered by: [ ] In-Person [ ] Courier  
 [ ] FedEx [ ] UPS [ ] Other

Date/Time: 6-26-24 1130  
 Page: of

Page 14 of 38



Doc Title: ENV-FRM-DUEO-002F v01\_Sample Receipt Form

Effective Date: 12/06/2023

WORK ORDER ID: NY-009 CLIENT: Kayla W

- 1. CHECK ALL THAT APPLY: PA  WV  MD  PWS  NPDES/COMPLIANCE  DAIRY  RUSH
- 2. WERE ANY OF THE SAMPLE CONTAINERS DAMAGED/LEAKING? (ARE CUSTODY SEALS BROKEN?) YES  NO

IF YES, EXPLAIN: \_\_\_\_\_

3. NUMBER OF CONTAINERS RECEIVED: 8

4. WERE THE SAMPLES RECEIVED ON ICE/OTHER ACCEPTABLE REFRIGERANT? YES  NO

IF NO, EXPLAIN: \_\_\_\_\_

5. RECEIVING TEMP: 8 °C TEMP CONTROL(S) PRESENT YES  NO  BOTTLE(S) TEMPED: 8

6. WERE THE SAMPLES PROPERLY PRESERVED? YES  NO  IF NO, EXPLAIN: \_\_\_\_\_

7. WERE THE SAMPLES COLLECTED IN THE CORRECT CONTAINERS? YES  NO

IF NO, EXPLAIN: \_\_\_\_\_

8. IS THERE HEADSPACE PRESENT FOR VOLATILES/ODOR SAMPLES? YES  NO  N/A

9. WAS COC COMPLETED PROPERLY? YES  NO

IF NO, EXPLAIN: \_\_\_\_\_

10. DID SAMPLE LABEL CONTAIN CLIENT/DATE/TIME PRESERVE YES  NO

IF NO, EXPLAIN: \_\_\_\_\_

11. WERE ANY OF THE SAMPLES RECEIVED OUTSIDE OF HOLDING TIME? YES  NO

IF YES, EXPLAIN: \_\_\_\_\_

12. DO THE SAMPLES REQUIRE ANALYSES THAT HAVE A SHORT HOLDING TIME? YES  NO

IF YES, WHAT ANALYSES? \_\_\_\_\_ PLEASE NOTIFY LABORATORY ANALYSTS!

13. IS SUBCONTRACTING REQUIRED? YES  NO  IF YES, WHAT ANALYSES? Asenc

14. WAS THE CLIENT CONTACTED? IF YES, FILL OUT THE FOLLOWING:

EMPLOYEE INITIALS: \_\_\_\_\_ CLIENT SPOKEN TO: \_\_\_\_\_ DATE/TIME: \_\_\_\_\_

OUTCOME: \_\_\_\_\_

SIGNATURE: [Signature]



July 08, 2024

Final Report  
Pace Altoona  
2019 Ninth Avenue  
Altoona, PA 16602

RE: Project: AYF6069  
Pace Project No.: 70303727

Dear Final Report:

Enclosed are the analytical results for sample(s) received by the laboratory on July 03, 2024. The results relate only to the samples included in this report. Results reported herein conform to the applicable TNI/NELAC Standards and the laboratory's Quality Manual, where applicable, unless otherwise noted in the body of the report.

The test results provided in this final report were generated by each of the following laboratories within the Pace Network:  
• Pace Analytical Services - Melville

If you have any questions concerning this report, please feel free to contact me.

Sincerely,

Brianna D. Rivera  
brianna.rivera@pacelabs.com  
516-370-6007  
Project Manager

Enclosures

cc: Michelle Fye, Pace Analytical Services - Altoona  
Amanda Plowman, Pace Analytical Altoona



## REPORT OF LABORATORY ANALYSIS

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## CERTIFICATIONS

Project: AYF6069  
Pace Project No.: 70303727

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### **Pace Analytical Services Long Island**

575 Broad Hollow Rd, Melville, NY 11747  
Connecticut Certification #: PH-0435  
Delaware Certification # NY 10478  
Maryland Certification #: 208  
Massachusetts Certification #: M-NY026  
New Hampshire Certification #: 2987

New Jersey Certification #: NY158  
New York Certification #: 10478 Primary Accrediting Body  
Pennsylvania Certification #: 68-00350  
Rhode Island Certification #: LAO00340  
Virginia Certification # 460302

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## REPORT OF LABORATORY ANALYSIS

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### SAMPLE SUMMARY

Project: AYF6069  
Pace Project No.: 70303727

Lab ID	Sample ID	Matrix	Date Collected	Date Received
70303727001	AYF6069-01	Drinking Water	06/25/24 16:08	07/03/24 08:00
70303727002	AYF6069-02	Drinking Water	06/25/24 16:18	07/03/24 08:00
70303727003	AYF6069-03	Drinking Water	06/25/24 16:33	07/03/24 08:00
70303727004	AYF6069-04	Drinking Water	06/25/24 16:49	07/03/24 08:00
70303727005	AYF6069-05	Drinking Water	06/25/24 16:41	07/03/24 08:00
70303727006	AYF6069-06	Drinking Water	06/25/24 17:10	07/03/24 08:00
70303727007	AYF6069-07	Drinking Water	06/25/24 16:59	07/03/24 08:00
70303727008	AYF6069-08	Drinking Water	06/25/24 17:31	07/03/24 08:00

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### SAMPLE ANALYTE COUNT

Project: AYF6069  
Pace Project No.: 70303727

Lab ID	Sample ID	Method	Analysts	Analytes Reported
70303727001	AYF6069-01	EPA 200.8	JP2	1
70303727002	AYF6069-02	EPA 200.8	JP2	1
70303727003	AYF6069-03	EPA 200.8	JP2	1
70303727004	AYF6069-04	EPA 200.8	JP2	1
70303727005	AYF6069-05	EPA 200.8	JP2	1
70303727006	AYF6069-06	EPA 200.8	JP2	1
70303727007	AYF6069-07	EPA 200.8	JP2	1
70303727008	AYF6069-08	EPA 200.8	JP2	1

PACE-MV = Pace Analytical Services - Melville

### REPORT OF LABORATORY ANALYSIS

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**SUMMARY OF DETECTION**

Project: AYF6069  
 Pace Project No.: 70303727

Lab Sample ID	Client Sample ID	Result	Units	Report Limit	Analyzed	Qualifiers
Method	Parameters					
<b>70303727001</b>	<b>AYF6069-01</b>					
EPA 200.8	Arsenic	1.4	ug/L	1.0	07/05/24 21:16	
<b>70303727002</b>	<b>AYF6069-02</b>					
EPA 200.8	Arsenic	2.6	ug/L	1.0	07/05/24 21:17	
<b>70303727004</b>	<b>AYF6069-04</b>					
EPA 200.8	Arsenic	3.7	ug/L	1.0	07/05/24 21:20	
<b>70303727005</b>	<b>AYF6069-05</b>					
EPA 200.8	Arsenic	4.1	ug/L	1.0	07/05/24 21:22	
<b>70303727006</b>	<b>AYF6069-06</b>					
EPA 200.8	Arsenic	3.3	ug/L	1.0	07/05/24 21:24	
<b>70303727007</b>	<b>AYF6069-07</b>					
EPA 200.8	Arsenic	3.7	ug/L	1.0	07/05/24 21:25	
<b>70303727008</b>	<b>AYF6069-08</b>					
EPA 200.8	Arsenic	3.9	ug/L	1.0	07/05/24 21:27	

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**ANALYTICAL RESULTS**

Project: AYF6069  
 Pace Project No.: 70303727

Sample: **AYF6069-01** Lab ID: **70303727001** Collected: 06/25/24 16:08 Received: 07/03/24 08:00 Matrix: Drinking Water

Parameters	Results	Units	Report Limit	MDL	DF	Prepared	Analyzed	CAS No.	Qual
<b>200.8 MET ICPMS Drinking Water</b>	Analytical Method: EPA 200.8 Pace Analytical Services - Melville								
Arsenic	1.4	ug/L	1.0	0.27	1		07/05/24 21:16	7440-38-2	

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**ANALYTICAL RESULTS**

Project: AYF6069  
 Pace Project No.: 70303727

Sample: AYF6069-02		Lab ID: 70303727002		Collected: 06/25/24 16:18		Received: 07/03/24 08:00		Matrix: Drinking Water	
Parameters	Results	Units	Report Limit	MDL	DF	Prepared	Analyzed	CAS No.	Qual
<b>200.8 MET ICPMS Drinking Water</b>		Analytical Method: EPA 200.8 Pace Analytical Services - Melville							
Arsenic	2.6	ug/L	1.0	0.27	1		07/05/24 21:17	7440-38-2	

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**ANALYTICAL RESULTS**

Project: AYF6069  
 Pace Project No.: 70303727

Sample: AYF6069-03		Lab ID: 70303727003		Collected: 06/25/24 16:33		Received: 07/03/24 08:00		Matrix: Drinking Water	
Parameters	Results	Units	Report Limit	MDL	DF	Prepared	Analyzed	CAS No.	Qual
<b>200.8 MET ICPMS Drinking Water</b>		Analytical Method: EPA 200.8 Pace Analytical Services - Melville							
Arsenic	ND	ug/L	1.0	0.27	1		07/05/24 21:19	7440-38-2	

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**ANALYTICAL RESULTS**

Project: AYF6069  
 Pace Project No.: 70303727

Sample: AYF6069-04		Lab ID: 70303727004		Collected: 06/25/24 16:49	Received: 07/03/24 08:00	Matrix: Drinking Water			
Parameters	Results	Units	Report Limit	MDL	DF	Prepared	Analyzed	CAS No.	Qual
<b>200.8 MET ICPMS Drinking Water</b>		Analytical Method: EPA 200.8 Pace Analytical Services - Melville							
Arsenic	3.7	ug/L	1.0	0.27	1		07/05/24 21:20	7440-38-2	

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**ANALYTICAL RESULTS**

Project: AYF6069  
 Pace Project No.: 70303727

Sample: AYF6069-05		Lab ID: 70303727005		Collected: 06/25/24 16:41		Received: 07/03/24 08:00		Matrix: Drinking Water	
Parameters	Results	Units	Report Limit	MDL	DF	Prepared	Analyzed	CAS No.	Qual
<b>200.8 MET ICPMS Drinking Water</b>		Analytical Method: EPA 200.8 Pace Analytical Services - Melville							
Arsenic	4.1	ug/L	1.0	0.27	1		07/05/24 21:22	7440-38-2	

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**ANALYTICAL RESULTS**

Project: AYF6069  
 Pace Project No.: 70303727

Sample: AYF6069-06		Lab ID: 70303727006		Collected: 06/25/24 17:10		Received: 07/03/24 08:00		Matrix: Drinking Water	
Parameters	Results	Units	Report Limit	MDL	DF	Prepared	Analyzed	CAS No.	Qual
<b>200.8 MET ICPMS Drinking Water</b>		Analytical Method: EPA 200.8 Pace Analytical Services - Melville							
Arsenic	3.3	ug/L	1.0	0.27	1		07/05/24 21:24	7440-38-2	

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**ANALYTICAL RESULTS**

Project: AYF6069  
 Pace Project No.: 70303727

Sample: AYF6069-07		Lab ID: 70303727007		Collected: 06/25/24 16:59		Received: 07/03/24 08:00		Matrix: Drinking Water	
Parameters	Results	Units	Report Limit	MDL	DF	Prepared	Analyzed	CAS No.	Qual
<b>200.8 MET ICPMS Drinking Water</b>		Analytical Method: EPA 200.8 Pace Analytical Services - Melville							
Arsenic	3.7	ug/L	1.0	0.27	1		07/05/24 21:25	7440-38-2	

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**ANALYTICAL RESULTS**

Project: AYF6069  
 Pace Project No.: 70303727

Sample: AYF6069-08		Lab ID: 70303727008		Collected: 06/25/24 17:31	Received: 07/03/24 08:00	Matrix: Drinking Water			
Parameters	Results	Units	Report Limit	MDL	DF	Prepared	Analyzed	CAS No.	Qual
<b>200.8 MET ICPMS Drinking Water</b>		Analytical Method: EPA 200.8 Pace Analytical Services - Melville							
Arsenic	3.9	ug/L	1.0	0.27	1		07/05/24 21:27	7440-38-2	

**REPORT OF LABORATORY ANALYSIS**

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**QUALITY CONTROL DATA**

Project: AYF6069  
 Pace Project No.: 70303727

QC Batch: 354231 Analysis Method: EPA 200.8  
 QC Batch Method: EPA 200.8 Analysis Description: 200.8 MET No Prep Drinking Water  
 Laboratory: Pace Analytical Services - Melville  
 Associated Lab Samples: 70303727001, 70303727002, 70303727003, 70303727004, 70303727005, 70303727006, 70303727007, 70303727008

METHOD BLANK: 1837344 Matrix: Water  
 Associated Lab Samples: 70303727001, 70303727002, 70303727003, 70303727004, 70303727005, 70303727006, 70303727007, 70303727008

Parameter	Units	Blank Result	Reporting Limit	MDL	Analyzed	Qualifiers
Arsenic	ug/L	ND	1.0	0.27	07/08/24 10:11	

LABORATORY CONTROL SAMPLE: 1837345

Parameter	Units	Spike Conc.	LCS Result	LCS % Rec	% Rec Limits	Qualifiers
Arsenic	ug/L	50	50.7	101	85-115	

MATRIX SPIKE SAMPLE: 1837347

Parameter	Units	70303720001 Result	Spike Conc.	MS Result	MS % Rec	% Rec Limits	Qualifiers
Arsenic	ug/L	ND	50	44.0	86	70-130	

MATRIX SPIKE SAMPLE: 1837349

Parameter	Units	70303722001 Result	Spike Conc.	MS Result	MS % Rec	% Rec Limits	Qualifiers
Arsenic	ug/L	ND	50	51.3	102	70-130	

SAMPLE DUPLICATE: 1837346

Parameter	Units	70303720001 Result	Dup Result	RPD	Max RPD	Qualifiers
Arsenic	ug/L	ND	1.1		20	

SAMPLE DUPLICATE: 1837348

Parameter	Units	70303722001 Result	Dup Result	RPD	Max RPD	Qualifiers
Arsenic	ug/L	ND	.3J		20	

Results presented on this page are in the units indicated by the "Units" column except where an alternate unit is presented to the right of the result.

**REPORT OF LABORATORY ANALYSIS**

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## QUALIFIERS

Project: AYF6069  
Pace Project No.: 70303727

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### DEFINITIONS

DF - Dilution Factor, if reported, represents the factor applied to the reported data due to dilution of the sample aliquot.

ND - Not Detected at or above adjusted reporting limit.

TNTC - Too Numerous To Count

J - Estimated concentration above the adjusted method detection limit and below the adjusted reporting limit.

MDL - Adjusted Method Detection Limit.

PQL - Practical Quantitation Limit.

RL - Reporting Limit - The lowest concentration value that meets project requirements for quantitative data with known precision and bias for a specific analyte in a specific matrix.

S - Surrogate

1,2-Diphenylhydrazine decomposes to and cannot be separated from Azobenzene using Method 8270. The result for each analyte is a combined concentration.

Consistent with EPA guidelines, unrounded data are displayed and have been used to calculate % recovery and RPD values.

LCS(D) - Laboratory Control Sample (Duplicate)

MS(D) - Matrix Spike (Duplicate)

DUP - Sample Duplicate

RPD - Relative Percent Difference

NC - Not Calculable.

SG - Silica Gel - Clean-Up

U - Indicates the compound was analyzed for, but not detected.

N-Nitrosodiphenylamine decomposes and cannot be separated from Diphenylamine using Method 8270. The result reported for each analyte is a combined concentration.

Reported results are not rounded until the final step prior to reporting. Therefore, calculated parameters that are typically reported as "Total" may vary slightly from the sum of the reported component parameters.

Pace Analytical is TNI accredited. Contact your Pace PM for the current list of accredited analytes.

TNI - The NELAC Institute.

## REPORT OF LABORATORY ANALYSIS



### QUALITY CONTROL DATA CROSS REFERENCE TABLE

Project: AYF6069  
Pace Project No.: 70303727

Lab ID	Sample ID	QC Batch Method	QC Batch	Analytical Method	Analytical Batch
70303727001	AYF6069-01	EPA 200.8	354231		
70303727002	AYF6069-02	EPA 200.8	354231		
70303727003	AYF6069-03	EPA 200.8	354231		
70303727004	AYF6069-04	EPA 200.8	354231		
70303727005	AYF6069-05	EPA 200.8	354231		
70303727006	AYF6069-06	EPA 200.8	354231		
70303727007	AYF6069-07	EPA 200.8	354231		
70303727008	AYF6069-08	EPA 200.8	354231		

### REPORT OF LABORATORY ANALYSIS

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SUBCONTRACT ORDER

Pace Altoona

AYF6069

SENDING LABORATORY:

Pace Altoona
2019 Ninth Avenue
Altoona, PA 16602
Phone: 814.946.4306
Fax: 814.946.8791
Project Manager: Walter Burham

RECEIVING LAB

Pace Analytical S
575 Broad Hollow
Melville, NY 1174
Phone :(631) 694-
Fax: (631) 420-8436

WO#: 70303727



Due 7/9/2024

\*\*\*PA Drinking Water samples with a PWSID provided must be uploaded to DWELR unless otherwise marked.

Water Type: [X] Drinking Water [ ] Non Potable Water State: (PA) WV VA OH MD [ ] RADS only - Non potable Water - Gamma

PWS ID Number: 6200018

Name of System: Comenau Lake Park

Contact Name: Chris Greenburg

Contact Number: 724-376-7013

Sample ID: AYF6069-01 Water Grab Location ID Comments:

Sample Name: Camp Front

Analysis Sample Begin Sample End

SUB- As 200.8/6020 6/25/2024 16:08 06/25/24 16:08

Containers Supplied: 250mL Poly HNO3 (B)

Sample ID: AYF6069-02 Water Grab Location ID Comments:

Sample Name: Camp Back

Analysis Sample Begin Sample End

SUB- As 200.8/6020 6/25/2024 16:18 06/25/24 16:18

Containers Supplied: 250mL Poly HNO3 (B)

1/31/23 Update to Pace email address
\*NEW\* Email PDF Report & Excel EDD to:
ALTO.SubContract@pacelabs.com
For questions call:
Troy Tyler - 814-800-4027
Michelle Fye - 814-800-4012

CLIENT

Sampled By

Released By [Signature] 7/1/24 Date

Received By [Signature] 7-1-24 1400 Date

Released By [Signature] 7-1-24 1700 Date

Received By [Signature] 7/2 16:40 Date

Sampler signatures provided on original COC.
NSSL 7/2 20:13
Paul [Signature] 7/3 8:00

Received By NSSL 7/2 20:13
Paul [Signature] Pace 7/3 4:15
RMB Pace LI 7/1

SUBCONTRACT ORDER

Pace Altoona

AYF6069

PWS ID Number: 6200018

Name of System:

Contact Name:

Contact Number:

Sample ID: AYF6069-03 Water Grab Location ID Comments:

Sample Name: Hydrant middle of Park

Analysis Sample Begin Sample End
SUB- As 200.8/6020 6/25/2024 16:33 06/25/24 16:33

Containers Supplied:
250mL Poly HNO3 (B)

Sample ID: AYF6069-04 Water Grab Location ID Comments:

Sample Name: Tower

Analysis Sample Begin Sample End
SUB- As 200.8/6020 6/25/2024 16:49 06/25/24 16:49

Containers Supplied:
250mL Poly HNO3 (B)

Sample ID: AYF6069-05 Water Grab Location ID Comments:

Sample Name: Hydrant by Tower

Analysis Sample Begin Sample End
SUB- As 200.8/6020 6/25/2024 16:41 06/25/24 16:41

Containers Supplied:
250mL Poly HNO3 (B)

Sample ID: AYF6069-06 Water Grab Location ID Comments:

Sample Name: Hotel Top

Analysis Sample Begin Sample End
SUB- As 200.8/6020 6/25/2024 17:10 06/25/24 17:10

Containers Supplied:
250mL Poly HNO3 (B)

CLIENT

Sampled By

1/31/23 Update to Pace email address
\*NEW\* Email PDF Report & Excel EDD to:
ALTO.SubContract@pacelabs.com
For questions call:
Troy Tyler - 814-800-4027
Michelle Fye - 814-800-4012

Released By [Signature] Date 7/1/24

Received By [Signature] Date 7-1-24 1400

Released By [Signature] Date 7-1-24 1700

Received By [Signature] Date 7/2 16:40

Sampler signatures provided on original COC.

NSSC 7/2 20:13
Paul Secore 7/3 8:00

NSSC 7/2 20:13
Paul Secore Recd 7/3 4:18
RMB PAGE LI 7/3 0:00

SUBCONTRACT ORDER

Pace Altoona

AYF6069

PWS ID Number: 6200018

Name of System:

Contact Name:

Contact Number:

Sample ID: AYF6069-07 Water Grab Location ID Comments:

Sample Name: Hotel Bottom

Analysis Sample Begin Sample End

SUB- As 200.8/6020 6/25/2024 16:59 06/25/24 16:59

Containers Supplied: 250mL Poly HNO3 (B)

Sample ID: AYF6069-08 Water Grab Location ID Comments:

Sample Name: Plant

Analysis Sample Begin Sample End

SUB- As 200.8/6020 6/25/2024 17:31 06/25/24 17:31

Containers Supplied: 250mL Poly HNO3 (B)

CLIENT

Sampled By

1/31/23 Update to Pace email address
\*NEW\* Email PDF Report & Excel EDD to:
ALTO.SubContract@pacelabs.com
For questions call:
Troy Tyler - 814-800-4027
Michelle Fye - 814-800-4012

Released By

Date

Received By

Date

Released By

Date

Received By

Date

Sampler signatures provided on original COC.

SUBCONTRACT ORDER

Pace Altoona

AYF6069

PWS ID Number: 6200018

Name of System: -

Contact Name:

Contact Number:

Sample ID: AYF6069-08

Water

Grab

Location ID

Comments:

Sample Name: Plant

Analysis

Sample Begin

Sample End

SUB- As 200.8/6020

6/25/2024 17:31

06/25/24 17:31

Containers Supplied:

250mL Poly HNO3 (B)

CLIENT

Sampled By

1/31/23 Update to Pace email address

\*NEW\* Email PDF Report & Excel EDD to:

ALTO.SubContract@pacelabs.com

For questions call:

Troy Tyler - 814-800-4027

Michelle Fye - 814-800-4012

Released By

7/1/24

Date

Received By

7-1-24 1400

Date

Released By

7-1-24 1700

Date

Received By

Swane

Date

7/2 16:40

Sampler signatures provided on original COC.

NSSC 7/2 20:13

Paul Peone 7/3 8:00

NSSC 7/2 20:13

Paul Peone Pace 7/3 4:10

RMD Pace 7/3 5:00



DC# Title: ENV-FRM-MELV-0023 v3-Sample Preservation Verifcat

WO#: 70303727

PM: BDR Due Date: 07/11/24  
CLIENT: PACE-Aittoona

Effective Date: 05/23/2023

Date: 7/3/24 Analyst: SA Workorder Number

CLIENT SAMPLE ID	METHOD #	BOTTLE #	pH	CHLORINE RES.	NOTES
AYF6069-01	2005	1 OF 1	0.5		
AYF6069-02		1 OF 1			
AYF6069-03		1 OF 1			
AYF6069-04		1 OF 1			
AYF6069-05		1 OF 1			
AYF6069-06		1 OF 1			
AYF6069-07		1 OF 1			
AYF6069-08		1 OF 1			
		OF			

Preservation Criteria		
Method	Bottle Type	pH
EPA 525.3	AGIA	≤3.8
EPA 504.1	VG9T	-
EPA 505	VG9T	-
EPA 515.3	AG3T	-
EPA 531.2	DG9Y	≤3.8 ± 0.2
EPA 547	DG6T	-
EPA 549.2	BP1B	≤2
EPA 548.1	AG3U	-

\*DIOXIN BOTTLES DO NOT NEED VERIFICATION (SUB TO PACE MN)  
\*\*For PA samples: The pH of all containers must be checked including unpreserved containers.



**WO#: 70303727**

Client Name:

*Pace-Altoona*

Project #

PM: BDR

Due Date: 07/11/24

CLIENT: PACE-ALTOONA

Courier:  Fed Ex  UPS  USPS  Client  Commercial  Pace  Other

Tracking #:

Custody Seal on Cooler/Box Present:  Yes  No Seals intact:  Yes  No Temperature Blank Present:  Yes  No  
 Packing Material:  Bubble Wrap  Bubble Bags  Ziplo  Non  Other Type of Ice:  Wet  Blue  None

Thermometer Used: *TH211* Correction Factor: *-0.1*  Samples on ice, cooling process has begun  
 Cooler Temperature(°C): *0.5* Cooler Temperature Corrected(°C): *0.4* Date/Time 5035A kits placed in freezer \_\_\_\_\_

Temp should be above freezing to 6.0°C

USDA Regulated Soil (  N/A, water sample)

Did samples originate in a quarantine zone within the United States: AL, AR, CA, FL, GA, ID, LA, MS, NC, NM, NY, OK, OR, SC, TN, TX, or VA (check map)?  Yes  No

Did samples originate from a foreign source including Hawaii and Puerto Rico?  Yes  No

If Yes to either question, fill out a Regulated Soil Checklist (ENV-FRM-MELV-0076) and include with SCUR/COC paperwork.

Date and Initials of person examining contents: *SH 7/3/24*

		COMMENTS:
Chain of Custody Present:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	1.
Chain of Custody Filled Out:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	2.
Chain of Custody Relinquished:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	3.
Sampler Name & Signature on COC:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A	4.
Samples Arrived within Hold Time:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	5.
Short Hold Time Analysis (<72hr):	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	6.
Rush Turn Around Time Requested	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	7.
Sufficient Volume: (Triple volume provided for MS/MSD)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	8.
Correct Containers Used:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	9.
-Pace Containers Used:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Containers Intact:	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	10.
Filtered volume received for Dissolved tests	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A	11. Note: if sediment is visible in the dissolved container.
Sample Labels match COC:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	12.
-Includes date/time/ID/Analysis Matrix:	SL WT OIL OTHER	

Date and Initials of person checking preservation: *SH 7/3/24*

All containers needing preservation have been	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A	13. <input type="checkbox"/> HNO <sub>3</sub> <input type="checkbox"/> H <sub>2</sub> SO <sub>4</sub> <input type="checkbox"/> NaOH <input type="checkbox"/> HCl
pH paper Lot # <i>205</i> * <i>205-324</i>		Sample #
All containers needing preservation are found to be in compliance with method recommendation? (HNO <sub>3</sub> , H <sub>2</sub> SO <sub>4</sub> , HCl, NaOH>9 Sulfide, NAOH>12 Cyanide)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A	
Exceptions: VOA, Coliform, TOC/DOC, Oil and Grease, DRO/8015 (water).		
Per Method, VOA pH is checked after analysis		
Samples checked for dechlorination:	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A	14.
KI starch test strips Lot #		Positive for Res. Chlorine? Y N
Residual chlorine strips Lot #		
SM 4500 CN samples checked for sul	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A	15.
Lead Acetate Strips Lot #		Positive for Sulfide? Y N
Headspace in ALK Bottle (>6mm):	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A	
Headspace in VOA Vials (>6mm):	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A	16.
Trip Blank Present:	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A	17.
Trip Blank Custody Seals Present	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A	

Client Notification/ Resolution:

Field Data Required? Y / N

Person Contacted:

Date/Time:

Comments/ Resolution:

\* PM (Project Manager) review (which includes the SCUR) is documented electronically in LIMS.



## Obligations under the Settlement Agreement

message

Mark J. Shaw <mshaw@mijb.com>

Wed, Jul 10, 2024 at 3:04 PM

to: todd joseph <tjosephproperties@hotmail.com>, Jaclyn McCoy <jaclyn3413@gmail.com>

Since the ALJ's are recommending adoption, I want to track again your obligations, what has been met and what still needs to be met. The issues that are bolded are items that need to be completed in order to get the rate increase. We will need to submit a report documenting compliance to get the increase, which is why it makes sense to get these items done as soon as possible.

### General Obligations - These obligations did not have a set time frame on them, but you need to comply

- ✓ 1. CLPWC agrees that water customers shall not be restricted from accessing any area open to the public or paying patrons at non-utility businesses owned by Todd Joseph located in the service territory due to a water system dispute or complaint. I assume you can verify that no customer has been banned simply for being a customer.
- ✓ 2. CLPWC shall read, record and bill all commercial meters based on monthly usage. CLPWC is allowed to bill quarterly, however. Commercial and residential customers shall be billed on the same billing schedule. CLPWC shall provide notice to customers of change in billing schedule from quarterly to monthly at least two billing cycles prior to implementing that change. Have you begun doing this? We will need to provide readings as proof.
- ✓ 3. CLPWC shall adhere to its existing program for maintaining and exercising isolation valves and recording the exercising in its log. Make sure Chris knows to continue this practice and document it.
- ✓ 4. CLPWC shall apply for PennVEST funding and shall seek federal grants/loans prior to seeking outside non-affiliated private financing to install meters for all residential customers and to hire the aforementioned Professional Engineer to evaluate the system and make necessary improvements. This is out into the future, and you have already been having discussions.
- ✓ 5. **CLPWC shall ensure that its termination procedures are fully complaint with Chapter 56 of Commission Regulations, Subchapters E (relating to termination of service) and F (relating to disputes; termination disputes; informal and formal complaints) and Public Utility Code. CLPWC shall preserve written or recorded disputes and complaints regarding service terminations and reconnections in accordance with 52 Pa. Code §56.202 (relating to record maintenance).** You will need to ensure compliance. Before any termination proceeds, you will have to ensure you follow the process. You will also have to follow the process for disputes and complaints. I've attached the applicable regulations.
- ✓ 6. **CLPWC shall ensure that it does not bill its customers a greater or less rate for water service rendered than that specified in its Commission approved tariff. CLPWC shall not charge customer a tapping fee as it is not a tariff rate.** So long as well apply the tariff rates, this should not be an issue. Again , I remind you that tapping fees are not allowed. This is where the additional report the ALJ's wanted to see verifying that you are charging in accordance with the tariff would apply.
- ✓ 7. CLPWC shall continue its current plan in place to minimize lead contamination, which is the additional of sodium silicate to the distribution system, provided such plan is allowed by Pa DEP. Make sure Chris is follow the lead minimization plan and that we get the DEP approval on the Sodium Silicate application.
- ✓ 8. CLPWC shall continue to measure static and pumping water levels in the manner it currently does. Make sure Chris knows to continue this practice and document it.
- ✓ 9. CLPWC shall continue to document instrument calibration. Make sure Chris knows to continue this practice and document it.

Items triggered by Execution of Settlement Agreement (i.e., in this case the Petition) - These are items that need to be completed now if not already done

- ✓ 1. Upon execution of the Settlement Agreement, CLPWC shall read, record, and bill all commercial meters based on monthly usage. Please confirm that this is being done and provide me with a copy of readings.

- ✓ company only, that the customers can call. CLPWC shall provide confirmation of the phone number to the parties within two (2) business days after creation of the number. This is done as I understand it.
- 3. ✓ Within 5 days of signing a Settlement Agreement, CLPWC shall hire/designate someone (other than Todd Joseph [sole member of the sole member of CLPWC] ) to be responsible for fielding calls from customers. This is done as I understand it.
- 4. ✓ The Company shall include information on customers' bills that provides the number and email they can contact, or place(s) they can go to view documents. Additionally, the Company shall add a bill message indicating that all calls will be responded to within 24 hours, but if there is an emergency then call 330-437-6102. These changes will be implemented in the first bill issued following the entry of the Order. This will be done as I understand it.
- 5. ✓ Within five (5) days of signing the Settlement Agreement, CLPWC shall, to the extent not previously mailed, provide all customers with CCRs via mail. The CCRs will also be send directly to each ratepayer every year in accordance with 25 Pa. Code Section 109.416. This is done as I understand it.
- 6. ✓ After the Signing of the Settlement Agreement, CLPWC shall create a website or accessible virtual location for customers to view water company dockets (i.e., tariffs, reports). In addition, CLPWC shall place the latest CCR on its Company website or Facebook Page. This is done as I understand it in the form of the Facebook page.
- 7. ✓ Water Testing. No later than 15 days after the signing of the Settlement Agreement, CLPWC shall conduct one round of sampling and testing for arsenic, iron and manganese at eight (8) prespecified locations, identified in the aerial photo of the area attached hereto as Appendix E. Within 30 days of the first round of sampling and testing, a second round of testing shall be performed at the same locations. If the results of the sampling from the second round of testing shows an exceedance of applicable drinking water quality standards in any location that did not have an exceedance in the first round, a third round of sampling shall be conducted at that location within 30 days. This is in process as I understand it.
  - ✓ a. If iron and manganese are found at any point in the system above applicable drinking water quality standards for two consecutive sampling events, within 45 days of receipt of the last noncompliant sample result, CLPWC shall initiate an investigation to identify the source of the iron and/or manganese.
  - ✓ b. In addition to the water testing requirements described above, CLPWC shall be responsible for preparing a plan to address any iron and/or manganese found in the water system and subject to PaDEP approval, will begin implementing the plan.

**Item due over summer season:** You should get this scheduled for August

Aug 29  
6:00pm

- 1. CLPWC shall commit to holding one (1) meeting with customers each year during the summer season, starting in 2024. CLPWC certified operator shall be present at the meeting. The meeting shall include discussion of the status of the water system any current/planned improvement projects. CLPWC shall provide confirmation to the Commission and statutory advocates with when the meeting was held and shall include meeting minutes. CLPWC shall hold the meeting once a year during the summer months (June - August).

**Items triggered by Issuance of PUC Approval Order** - These items will need to be done once we receive actual PUC approval. Though I would try to get them done now to ensure your rates go in effect as soon as possible.

- ✓ 1. CLPWC shall create a postcard/ mailing to mail to the customer's billing address with Company contact information that will be sent out within 5 days following the entry of the order and a second time three months after the first. We have drafted the postcard. Once we get OCA approval, I'd send this out asap.
- ✓ a. Within 15 days of approval of the Settlement Agreement, CLPWC shall work with the OCA to determine the messaging to be included on the postcard/ mailing, however, CLPWC will have the final say on the language. The postcard has been sent to OCA
- ✓ b. At a minimum, the postcard/ mailing should also inform customers that, if their water has a color/odor, the customer can try running the water for fifteen minutes to a half hour to see if it clears out any built-up sediment (especially seasonal customers). This practice should only be done until customers are metered. Done.
- ✓ c. The postcard will also have the following statement: "The Company agrees that water customers will not be restricted any area open to the public or paying patrons at non-utility businesses owned by Todd Joseph located in the service territory due to a water system dispute or complaint." Done.
- ✓ 2. Within thirty (30) days of the issuance of the Order, CLPWC shall obtain quotes to place fencing or other security around the water tank. If you have done this, please provide. If not, please proceed to get this done now.
- ✓ 3. No later than three (3) months after the Settlement Agreement has been approved, CLPWC shall create and maintain a customer complaint log in accordance with 52 Pa. Code §65.3 and will provide the log to the parties

February. Please confirm use.

✓ 4. **No later than three (3) months after the Settlement Agreement has been approved, to comply 52 Pa. Code § 65.3 for customer complaints, CLPWC shall provide a report to the Commission and statutory advocates outlining the customer complaint process in detail.** I sent you a draft back in February that you should be using. See attached email from February. Please confirm use.

✓ 5. **No later than three (3) months after the Settlement Agreement has been approved, the revenues, expenses, and property for CLPWC's water service shall segregated from non-utility business. CLPWC shall establish and maintain a system of accounts in accordance with the Code and Regulations (66 Pa.C.S. §1701, 52 Pa. Code §65.16).** I sent you the account system requirements

✓ 6. **No later than eight (8) months after entry of the Order, CLPWC shall identify the location of CLPWC's service line and its shut off valve for each customer. If a customer fails to cooperate, the deadline for CLPWC shall be extended by three months, up to one time, for locating the service line and shut off valve of the non-cooperative customer. I suspect you will need to do this as I doubt any sale will occur that quickly. Plus, I believe you already have to do this under an EPA rule. Let me know what the plan is for this. I assume this is something Chris Greenberg would be involved in, but you might have to hire a 3rd party engineer.**

Let me know if you have any questions or issues meeting these.

Mark

Pennsylvania PUC

AUG 02 2024

Consumer Services  
CAC Division

The list is complete, we expect our rates to increase immediately.

----- Forwarded message -----

From: "Mark J. Shaw" <mshaw@mijb.com>

To: "todd joseph" <tjosephproperties@hotmail.com>

Cc: "cheppenstall@gfnet.com" <cheppenstall@gfnet.com>, "Herbert, Gregory R." <gherbert@gfnet.com>

Bcc:

Date: Wed, 14 Feb 2024 20:53:44 +0000

Subject: Accounting for CLPWC

Todd,

One of the items you need to comply with to get the rate increase is the following:

No later than 3 months after entry of the Order, the revenues, expenses, and property for the Company's water service shall be segregated from non-utility businesses. The Company shall establish and maintain a system of accounts in accordance the Code and Regulations (66 Pa.C.S. §1701, 52 Pa. Code §65.16).

These regulations require you to follow the Uniform System of Accounts for Class C Water Utilities. I've attached a copy of the current version. I'd suggest getting this to your accountant and having make sure the water system accounting is done in accordance with this guidance. I suspect we will need something from him at some point verifying that the system meets these requirements.

Thanks.

Mark

**EXHIBIT 4**  
**Sample Bill**



newconneautlakepark@gmail.com  
814-225-7985 *all calls will be responded to within 24 hours*  
To view documents visit 12444 Reed Ave, Conneaut Lake, PA 16316  
In case of an **emergency**, please call 330-437-6102

CLP Water Corporation Inc.

BILLING ADDRESS

DUE DATE: [REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]

2024 Water Service ..... [REDACTED]

**Check or money order made out to CLP Water Corporation**  
**Mail payment to: PO Box 242 Harmonsburg, PA 16422**  
**Thank You!**

Keep top portion for your records

Return bottom portion with payment

SERVICE ADDRESS

2024 Water Service

Change in Billing Address

[REDACTED]  
[REDACTED]

Jan 1st - Dec 31st

\_\_\_\_\_  
\_\_\_\_\_

The following contact information is what we have on file, if this is incorrect, please help us update it.

**Email:** [REDACTED] **Contact Number:** [REDACTED]

Email: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Total Due: [REDACTED]

Invoice Date [REDACTED]

\*if received after the due date an 18% late fee will be added\*

EXHIBIT 5  
Postcard Mailing

Conneaut Lake Park Water Corporation, LLC  
**NOTICE TO CUSTOMERS**

If a customer's water has a color/odor, the customer can try running the water for fifteen minutes to a half hour to see if it clears out any built-up sediment (especially seasonal customers).

The Company agrees that water customers will not be restricted to any area open to the public or paying patrons at non-utility businesses owned by Todd Joseph located in the service territory due to a water system dispute or complaint. However, this is not a license for customers to behave in any manner that they wish, and such customers may be restricted as a result of such behavior.



Conneaut Lake Park Water Corporation, LLC  
PO Box 242  
Harmonsburg, PA 16422

**NOTICE TO CUSTOMERS**

**Phone:** 814-225-7985  
**Emergency:** 330-437-6102

**Email:** [newconneautlakepark@gmail.com](mailto:newconneautlakepark@gmail.com)

**Facebook:** Join our group at CLP Water Corp

CLP Water Corp Meeting  
August 29, 2024  
6:00pm in Convention  
Center Building  
12444 Comstock St

EXHIBIT 6  
CCR Email

mail

in:sent



1 of 3,801

Fwd: Fw: 2023 CCR and PN



Conneaut Lake Park <newconneautlakepark@gmail.com>

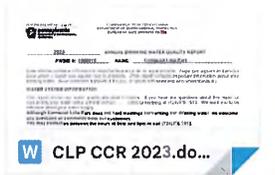
Mon, May 20, 3:07 PM (18 hours ago)

to Nate, Jane, Conrad, Michael, Gary, Gary, christine, Bridgett, Mary, Thomas, Chuck, Allen, David, Jill, Phil, Paul, Timothy, Andrew, Dan, MILES, Mark, Russ, Robert, Dale, Edward, Mindy, Tera, Albaugh, Ronald, Alfred, Jeff,

CLP CCR Report 2023

### Conneaut Lake Park

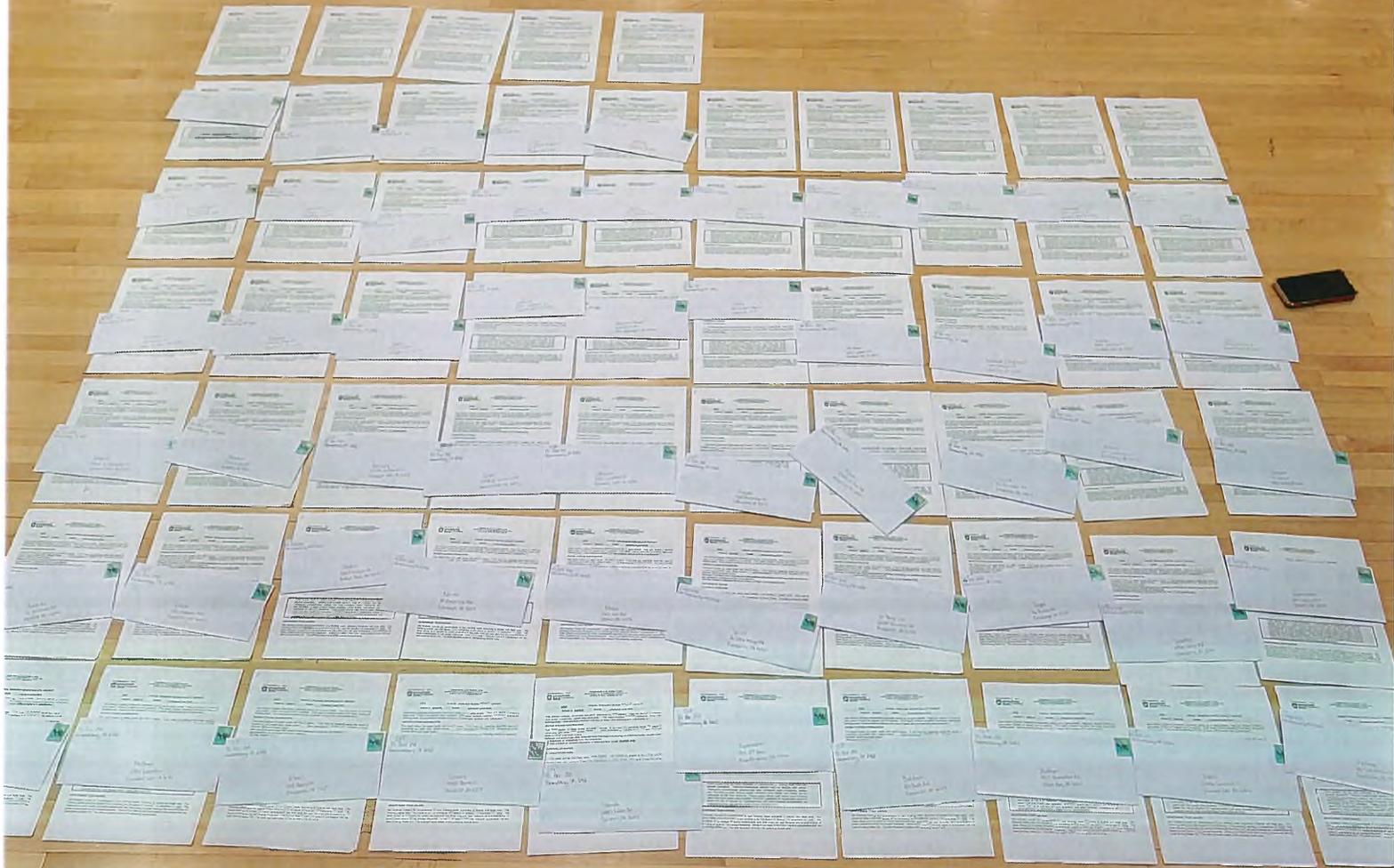
2 Attachments • Scanned by Gmail



Reply, Reply all, Forward, and emoji icons

from: **Conneaut Lake Park** <newconneautlakepark@gmail.com>  
 to: Nate Boyle <nateb48@hotmail.com>, Jane Ann Cunningham <frogger0729@gmail.com>, Conrad Eckert <conrad.eckert@comcast.net>, Michael Steinkirchner <steinkirchnermike@gmail.com>, Gary & Kimberlee Meinen <gkmeinen@comcast.net>, Gary & Carol McClenahan <cam123abc@verizon.net>, christine dallies <christinedallies@yahoo.com>, Bridgett Wimer <bridgett.wimer@gmail.com>, Mary Anne Napiecek <mnapiecek48@gmail.com>, Thomas Langdon <tomlangdon@comcast.net>, Chuck Willis <chuckwillisheatandcool@gmail.com>, Allen Fideldy <allenfideldy@gmail.com>, David & Tracy Cherry <tracycherry126@yahoo.com>, Jill & Anthony Uberti <afu65@hotmail.com>, Phil Armstrong <jpalandco@gmail.com>, Paul & Mary Lou Hoyson <mhoyson@yahoo.com>

**EXHIBIT 7**  
**CCR Mail**



**EXHIBIT 8**  
**Facebook Page**

3:09 60°

5G 59%



CLP Water Corp



## About

This page is meant for park management and residents to communicate as quickly as possible when issues need reported or to answer questions.



Private

Only members can see who's in the group and what they post.



Visible

Anyone can find this group.



View group history

Group created on October 24, 2022



This group is located in Conneaut Lake Park, Pennsylvania



## Group rules from the admins

1 Rule 1

Only residents on the park water system are allowed.



**EXHIBIT 9**  
**Customer Complaint Log**

CONNEAUT LAKE PARK WATER CORPORATION  
CUSTOMER COMPLAINT LOG

	Name	Address	Date	Type of Complaint	How Resolved	Date Resolved
1						
2						
3						
4						
5						
6						
7						

Records of Complaints shall be kept for a Period of 4 years.

**EXHIBIT 10**  
**Customer Complaint Process**

## CLPWC Customer Complaint Process

1. Receipt of Customer Complaint
  - a. Complaint in writing or by voicemail
    - i. Log the complaint on the complaint log
    - ii. Contact complainant for further information
    - iii. Direct complaint to the proper person who can respond to the complaint
    - iv. Obtain information needed to respond to the complaint, including how complaint will be resolved, if possible.
    - v. Respond to complainant advising response to complaint
  - b. Complaint by phone call
    - i. Obtain information needed to complete phone log and to contact complainant in the future
    - ii. Once call is over, log the complaint on the complaint log
    - iii. Direct complaint to the proper person who can respond to the complaint
    - iv. Obtain information needed to respond to the complaint, including how complaint will be resolved, if possible.
    - v. Respond to complainant advising response to complaint

**EXHIBIT 11**  
**Accountant Letter**



AUGUST 23, 2024

RE: CLP WATER PARK LLC

TO WHOM IT MAY CONCERN

THE REVENUES, EXPENSES, AND PROPERTY FOR CLP WATER PARK LLC IS SEGREGATED FROM ALL OF THE OTHER NON-UTILITY BUSINESSES. CLP WATER PARK LLC HAS ESTABLISHED AND MAINTAINS ITS ACCOUNTING IN ACCORDANCE WITH THE CODE AND REGULATIONS (66 PA.C.S. § 1701, 52 PA. CODE § 65.16; AND SPECIFICALLY IN ACCORDANCE WITH THE UNIFORM SYSTEM OF ACCOUNTS FOR CLASS C WATER UTILITIES.

IF YOU HAVE ANY FURTHER QUESTIONS, BE SURE TO CONTACT ME.

REGARDS,

VINCENT P. PAGANO, CPA, EA, CAA

Exhibit 12  
T. Joseph Certification

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Pennsylvania Public Utility Commission	: R-2023-3041575
Office of Consumer Advocate	: C-2023-3043091
Office of Small Business Advocate	: C-2023-3043163
George Malloy	: C-2023-3043026
Sharon Arneson	: C-2023-3043397
Rhonda Jaquay, et al.	: C-2023-3043552
James S. Tolbert, Jr.	: C-2023-3043979
v.	:
Conneaut Lake Park Water Corporation, Inc.	:
Petition of Conneaut Lake Park	:
Water Corporation, Inc. for Approval	: P-2023-3042648
Of a Metering Exception	:

**COMPLIANCE REPORT CERTIFICATION**

The undersigned, being first duly sworn according to law and having personal knowledge of that which is set forth herein, hereby certifies as follows:

- 1) I am an Officer of Conneaut Lake Park Water Corporation, Inc.
- 2) In my position as Officer, I oversaw the efforts to comply with the requirements of Paragraph 27 of the May 16, 2024 Settlement Agreement reached between the parties that was approved by the recommended Decision dated July 1, 2024, which was then approved by the Public Utility Commission on August 1, 2024.
- 3) Based on my review of the requirements and the work that has been completed, I certify that Conneaut Lake Park Water Corporation, Inc. has complied with the requirements of Paragraphs 38, 30-35, 46-47, and 48-50 as provided in the Settlement Agreement.

I, Todd Joseph, hereby state that the averments set forth in the foregoing Compliance Report Certification, are true and correct to the best of my knowledge, information, and belief. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

Dated: 8/29/2024

DocuSigned by:  
  
0A20AA5408754A6...  
\_\_\_\_\_  
Todd Joseph