

Customer Contact: Turn On

Date: 10/14/2022 Time: 11:46:00 AM Source: Related Tran:
CC Type: SER0 - Turn On Created: 10/14/2022 at 11:46:35 AM by: KBLANDI
Area: 800 - Residential General Service Changed: at by:
 Surveyable Auto Delete Date: 10/14/2026 Class: Inquiry

Comments: Turn On (AMR) Applicant called to be linked to premise . Per experian fail Level 1 no dep.req., account already created in BCCS, confirmed mailing address, confirmed best contact#. Turn-On issued(ami) for effective 10/14/2022, COR opt out choice program, provided acct#, gave updates, C/S

Letter
Status: Print Date: Run Number: Reprint:
Template:

Review List Tickler
Follow Up: to Review Group to User
Priority: Review Group...

Account: [REDACTED] 79 Donaldson, Kingsley
Premise: 4506 Westminster Ave/Phila,Pa
Person: Donaldson, Kingsley

Utility Service Agreement: G2-GS, Active, GSR

Action Launch

USA... 56 G2-GS, Active, GSR SA Siblings...

Account: [REDACTED] 79 Donaldson, Kingsley

Effective Period: 10/14/2022 - 12/16/2022

Rate... GSR General Service Residential

Tariff Map: [REDACTED]

CEDB Account: [REDACTED] Supplier/Group/Type: [REDACTED] [REDACTED] [REDACTED]

Customer Class: 2 - Residential Heat & Domestic

Rate Class: GS - General Service

Revenue Code..

Collection Path: RESIDENT - Residential Collection Path

Arrears		Financial Summary	
0 - 30	0.00	Total Amount Due:	42.98
		Regular Balance:	0.00
		Late Payment Charges:	42.98
31 - 60	0.00	Current Amount Due:	42.98
61 - 90	0.00		
91 Up	42.98	Budget Enrollment Date:	
Total:	42.98	Monthly Budget:	0.00

Premise: 4506 Westminster Ave/Philadelphia, Pa

Main

- Misc 1
- Misc 2
- Tax Exemption
- Service Points
- Contract Riders
- Interruptions
- P&L Plan
- Suppliers
- Rate Shifts
- Opt-Out

History of Premise's Accounts

Help

Premise... 9994859150 Address: 4506 Westminster Ave/Philadelphia,Pa

Link Date	Unlink Date	Last Bill Date	Account	Customer Name
10/16/2023		04/03/2024		
01/04/2023	10/16/2023	10/16/2023		
12/16/2022	01/04/2023			
10/14/2022	12/16/2022	12/16/2022	79	Donaldson, Kingsley
01/04/2022	10/14/2022	10/14/2022		
04/22/2019	06/22/2021	06/22/2021		
04/02/2019	04/22/2019	04/22/2019		
01/01/2018	04/02/2019	04/04/2019		

Person Maintenance... Account Maintenance...

History of Premise's Accounts

Help

Premise... 9994859150 Address: 4506 Westminster Ave/Philadelphia,Pa

Link Date	Unlink Date	Last Bill Date	Account	Customer Name
12/07/2017	01/01/2018	01/01/2018		
05/06/2016	05/06/2016	07/07/2016		
04/30/2016	07/07/2016	07/07/2016		
11/27/2015	04/30/2016	04/30/2016		
04/02/2015	08/24/2015	08/24/2015		
08/22/2014	04/02/2015	04/02/2015		
01/11/2011	08/22/2014	08/22/2014		
03/07/2006	07/14/2006	07/14/2006		

Person Maintenance... Account Maintenance...

History of Premise's Accounts

Help

Premise... 9994859150 Address: 4506 Westminster Ave/Philadelphia,Pa

Link Date	Unlink Date	Last Bill Date	Account	Customer Name
04/30/2016	07/07/2016	07/07/2016		
11/27/2015	04/30/2016	04/30/2016		
04/02/2015	08/24/2015	08/24/2015		
08/22/2014	04/02/2015	04/02/2015		
01/11/2011	08/22/2014	08/22/2014		
03/07/2006	07/14/2006	07/14/2006		
04/24/1997	03/07/2006	07/14/2006		

Person Maintenance... Account Maintenance...



PHONE

Gas Leaks & Emergencies (24/7)	(215) 235-1212
Residential Customer Service (8am to 6pm, M-F)	(215) 235-1000
Commercial Customer Service (8am to 4:30pm, M-F)	(215) 235-7077
Credit & Collections (8am to 4:30pm, M-F)	(215) 235-1777
Report Theft of Gas (24/7)	(215) 684-6383

TERMS

How's my gas measured?

CCF - 100 cubic feet of gas. This is a measure of gas usage. One CCF is about the amount of gas used to run an average-sized house heater nonstop for one hour.

Dekatherms (DTH) - A measure of the heat content value of gas. Gas usage is determined by multiplying the MCF used by the heat content value of the gas.

MCF - 1,000 cubic feet of gas. This is a measure of gas usage.

Other Helpful Terms

Budget Bill - An optional billing method which averages estimated service costs over a 12-month period.

Customer Responsibility Program (CRP) - PGW's low income customer assistance program which provides a lower monthly bill and forgiveness of pre-program debt.

Meter Reading Information - PGW uses its best effort to obtain an actual meter reading regularly, and at least every six months for customers without automatic meter reading devices. When the meter is not read, PGW estimates your gas use. To avoid estimates, you may read your own meter and call us with the reading. We also offer stamped, preaddressed postcards, which you can use to send us your meter reading by the specified date. To request a supply of these cards, call (215) 235-1000, or write us at P.O. Box 3500, Philadelphia, PA 19122.

Natural Gas Distribution Company (NGDC) - A state regulated natural gas utility which owns the gas lines and equipment necessary to deliver natural gas to the consumer. PGW is an NGDC.

What are my charges?

**See the PGW Gas Service tariff on pgworks.com for full details.*

Commodity Charges - The charge for basic gas supply service which is sold either by volume (CCF or MCF) or heating value (DTH). These charges are passed along to customers at the price PGW pays, with no markup.

Customer Charges - A monthly charge to cover NGDC costs such as maintaining the lines, meter reading and billing.

Distribution Charges - The charge for delivery of natural gas from the point of receipt by the NGDC to the customer.

Distribution System Improvement Charge (DSIC) - A charge approved by the Pennsylvania Public Utility Commission (PUC) for recovery of the reasonable and prudent costs incurred to repair, improve, or replace eligible distribution property. A DSIC provides PGW with the resources to accelerate the replacement of aging infrastructure.

Gas Cost Adjustments - Amount billed or credited each month to account for differences between projected and actual gas supply costs of the NGDC.

Weather Normalization Adjustment - An adjustment approved by the PUC as a way to help PGW stabilize its income and operate more efficiently within its budget during the heating season.

CONVENIENT WAYS TO PAY



PAY ONLINE AT PGWORKS.COM

- Sign up for My Account. No fee with a checking/savings account.
- Make a one-time payment with a checking/savings account or a credit card.*



PAY WITH CASH AT LOCAL RETAILERS

- Payment posts same day and it's free!
Choose 7-Eleven, CVS, Dollar General, Family Dollar or Speedway to use this service.



PAY BY PHONE: 215.235.1000

- Pay from your checking or savings account.*

RIGHTS & OBLIGATIONS

A summary of your rights and obligations as a PGW customer will be made available upon request. A rate schedule and an explanation of how to verify the accuracy of a bill and an explanation of the various charges will be made available upon request.

SUPPLIER INFORMATION

If you have selected a Natural Gas Supplier other than PGW, the natural gas supplier is responsible for determining the rates billed for supplier charges. PGW will bill for gas delivery according to the tariff for your rate class. Commodity prices and charges are set by the Natural Gas Supplier you have chosen. The Public Utility Commission regulates the distribution prices and services.

*A convenience fee of \$2.95 will be applied.



PHILADELPHIA GAS WORKS
 GAS LEAK EMERGENCIES: (215) 235-1212



Access Your Account Online www.pgworks.com



Billing & General Information (215) 235-1000 (English & Español)

4506 WESTMINSTER AVE | SA ID: [REDACTED] 56

Residential Heat & Domestic

BREAK DOWN OF CHARGES

Supply Charges

Commodity Charge 47 Ccf @ \$0.88633 \$41.66

Total Supply Charges \$41.66

Delivery Charges

Customer Charge @ \$14.90 \$14.90

Distribution Charge 47 Ccf @ \$0.95721 \$44.99

Distribution System Improvement Charge 7.5% \$4.49

Gas Cost Adjustment @ \$0.01265 \$0.59

Weather Normalization Adjustment \$6.74

Total Delivery Charges \$71.71

Total Billing Charges \$113.37

METER DETAILS

Meter Number: 02099117
 Read Cycle: 03
 Read Dates: 10/14/2022 - 11/02/2022
 Starting Read: 3112 Initial
 Ending Read: 3159 Actual
 Usage in CCF: 47.00
 Conversion Factor: 1.0334 Therm = 1 Ccf
 Usage in Therms: 48.56
 Next Meter Read: 12/02/2022

SHOPPING INFORMATION BOX

When shopping for Natural Gas with a Natural Gas Supplier, please provide the following:

PGW Account: [REDACTED] 79
 Service Point ID: 9972077178
 Rate Class: General Service Residential
 Rate Schedule: GSR

If you are already shopping know your contract expiration date.

THINK YOU SMELL GAS?

Leave the area and call (215) 235-1212.

Our Emergency Hotline is available 24 hours a day, 7 days a week.

PGW Messages

- Beware of imposters posing as PGW employees -- Ask for identification.
- Your estimated gas price to Compare (PTC) is \$0.89999 per CCF. This estimated PTC was calculated by averaging PGW's quarterly PTC over 12 months and is subject to change every quarter. For a more accurate PTC please visit pagasswitch.com

Questions or complaints about your bill?
 Please call us before the due date at (215) 235-1000, or write to: PGW P.O. Box 3500, Phila., PA 19122-0050



PHONE

Gas Leaks & Emergencies (24/7)	(215) 235-1212
Residential Customer Service (8am to 6pm, M-F)	(215) 235-1000
Commercial Customer Service (8am to 4:30pm, M-F)	(215) 235-7077
Credit & Collections (8am to 4:30pm, M-F)	(215) 235-1777
Report Theft of Gas (24/7)	(215) 684-6383

TERMS

How's my gas measured?

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Dekatherms (DTH) - A measure of the heat content value of gas. Gas usage is determined by multiplying the MCF used by the heat content value of the gas.

MCF - 1,000 cubic feet of gas. This is a measure of gas usage.

Other Helpful Terms

Budget Bill – An optional billing method which averages estimated service costs over a 12-month period.

Customer Responsibility Program (CRP) – PGW's low income customer assistance program which provides a lower monthly bill and forgiveness of pre-program debt.

Meter Reading Information – PGW uses its best effort to obtain an actual meter reading regularly, and at least every six months for customers without automatic meter reading devices. When the meter is not read, PGW estimates your gas use. To avoid estimates, you may read your own meter and call us with the reading. We also offer stamped, preaddressed postcards, which you can use to send us your meter reading by the specified date. To request a supply of these cards, call (215) 235-1000, or write us at P.O. Box 3500, Philadelphia, PA 19122.

Natural Gas Distribution Company (NGDC) – A state regulated natural gas utility which owns the gas lines and equipment necessary to deliver natural gas to the consumer. PGW is an NGDC.

What are my charges?

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Commodity Charges – The charge for basic gas supply service which is sold either by volume (CCF or MCF) or heating value (DTH). These charges are passed along to customers at the price PGW pays, with no markup.

Customer Charges – A monthly charge to cover NGDC costs such as maintaining the lines, meter reading and billing.

Distribution Charges – The charge for delivery of natural gas from the point of receipt by the NGDC to the customer.

Distribution System Improvement Charge (DSIC) - A charge approved by the Pennsylvania Public Utility Commission (PUC) for recovery of the reasonable and prudent costs incurred to repair, improve, or replace eligible distribution property. A DSIC provides PGW with the resources to accelerate the replacement of aging infrastructure.

Gas Cost Adjustments – Amount billed or credited each month to account for differences between projected and actual gas supply costs of the NGDC.

Weather Normalization Adjustment – An adjustment approved by the PUC as a way to help PGW stabilize its income and operate more efficiently within its budget during the heating season.



PAY WITH CASH **POSTS SAME DAY AND FREE.**

◀ BRING THIS BARCODE TO ANY ▶



By accepting or using this barcode to make a payment, you agree to the full terms and conditions available at VanillaDirect.com/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at VanillaDirect.com/PayReceipt.

Five dollar (\$5.00) minimum payment required with barcode. Barcode must be presented at time of payment. Participating vendors will only accept cash with barcode. Payments made with barcode must be made before 4:00 p.m. in order to post to account the same day. Payments made with barcode while termination of service is in progress will not serve to stop termination of service. For eligible accounts only.

RIGHTS & OBLIGATIONS

A summary of your rights and obligations as a PGW customer will be made available upon request. A rate schedule and an explanation of how to verify the accuracy of a bill and an explanation of the various charges will be made available upon request.

SUPPLIER INFORMATION

If you have selected a Natural Gas Supplier other than PGW, the natural gas supplier is responsible for determining the rates billed for supplier charges. PGW will bill for gas delivery according to the tariff for your rate class. Commodity prices and charges are set by the Natural Gas Supplier you have chosen. The Public Utility Commission regulates the distribution prices and services.



PHILADELPHIA GAS WORKS
GAS LEAK EMERGENCIES: (215) 235-1212



Access Your Account Online www.pgworks.com



Billing & General Information (215) 235-1000 (English & Español)

4506 WESTMINSTER AVE | SA ID: [REDACTED] 56

Residential Heat & Domestic

BREAK DOWN OF CHARGES

Supply Charges

Commodity Charge 243.6 Ccf @ \$0.88633 \$215.91
Total Supply Charges \$215.91

Delivery Charges

Customer Charge @ \$14.90 \$13.91
 Distribution Charge 243.6 Ccf @ \$0.95721 \$233.17
 Distribution System Improvement Charge 7.5% \$18.53
 Gas Cost Adjustment @ \$0.01265 \$3.08
 Weather Normalization Adjustment \$11.98
Total Delivery Charges \$280.67

Supply Charges

Commodity Charge 17.4 Ccf @ \$0.82282 \$14.32
Total Supply Charges \$14.32

Delivery Charges

Customer Charge @ \$14.90 \$0.99
 Distribution Charge 17.4 Ccf @ \$0.94223 \$16.39
 Distribution System Improvement Charge 7.5% \$1.30
 Gas Cost Adjustment @ \$0.01265 \$0.22
 Weather Normalization Adjustment \$0.86
Total Delivery Charges \$19.76

Total Billing Charges \$530.66

METER DETAILS

Meter Number: 02099117
 Read Cycle: 03
 Read Dates: 11/02/2022 - 12/02/2022
 Starting Read: 3159 Actual
 Ending Read: 3420 Actual
 Usage in CCF: 261.00
 Conversion Factor: 1.0342 Therm = 1 Ccf
 Usage in Therms: 269.92
 Next Meter Read: 01/04/2023

SHOPPING INFORMATION BOX

When shopping for Natural Gas with a Natural Gas Supplier, please provide the following:

PGW Account: [REDACTED] 79
 Service Point ID: 9972077178
 Rate Class: General Service Residential
 Rate Schedule: GSR

If you are already shopping know your contract expiration date.

ADJUSTMENT DETAIL

Adjustments for SA ID # 6033489856

Late Payment Charge \$1.70
Total Adjustments \$1.70

THINK YOU SMELL GAS?



If smells like rotten eggs



Leave the area and call (215) 235-1212.

Our Emergency Hotline is available 24 hours a day, 7 days a week.

PGW Messages

-  December 1, 2022 Commodity Charge decreased to \$0.82282 per CCF. Distribution Charge decreased to \$0.94223. The changes will decrease the typical residential heating bill by about \$56.53 a year.
-  Your estimated gas price to Compare (PTC) is \$0.83648 per CCF. This estimated PTC was calculated by averaging PGW's quarterly PTC over 12 months and is subject to change every quarter. For a more accurate PTC please visit pagasswitch.com

Questions or complaints about your bill?
Please call us before the due date at (215) 235-1000, or write to: PGW P.O. Box 3500, Phila., PA 19122-0050



PHONE

Gas Leaks & Emergencies (24/7)	(215) 235-1212
Residential Customer Service (8am to 6pm, M-F)	(215) 235-1000
Commercial Customer Service (8am to 4:30pm, M-F)	(215) 235-7077
Credit & Collections (8am to 4:30pm, M-F)	(215) 235-1777
Report Theft of Gas (24/7)	(215) 684-6383

TERMS

How's my gas measured?

CCF - 100 cubic feet of gas. This is a measure of gas usage. One CCF is about the amount of gas used to run an average-sized house heater nonstop for one hour.

Dekatherms (DTH) - A measure of the heat content value of gas. Gas usage is determined by multiplying the MCF used by the heat content value of the gas.

MCF - 1,000 cubic feet of gas. This is a measure of gas usage.

Other Helpful Terms

Budget Bill - An optional billing method which averages estimated service costs over a 12-month period.

Customer Responsibility Program (CRP) - PGW's low income customer assistance program which provides a lower monthly bill and forgiveness of pre-program debt.

Meter Reading Information - PGW uses its best effort to obtain an actual meter reading regularly, and at least every six months for customers without automatic meter reading devices. When the meter is not read, PGW estimates your gas use. To avoid estimates, you may read your own meter and call us with the reading. We also offer stamped, preaddressed postcards, which you can use to send us your meter reading by the specified date. To request a supply of these cards, call (215) 235-1000, or write us at P.O. Box 3500, Philadelphia, PA 19122.

Natural Gas Distribution Company (NGDC) - A state regulated natural gas utility which owns the gas lines and equipment necessary to deliver natural gas to the consumer. PGW is an NGDC.

What are my charges?

**See the PGW Gas Service tariff on pgworks.com for full details.*

Commodity Charges - The charge for basic gas supply service which is sold either by volume (CCF or MCF) or heating value (DTH). These charges are passed along to customers at the price PGW pays, with no markup.

Customer Charges - A monthly charge to cover NGDC costs such as maintaining the lines, meter reading and billing.

Distribution Charges - The charge for delivery of natural gas from the point of receipt by the NGDC to the customer.

Distribution System Improvement Charge (DSIC) - A charge approved by the Pennsylvania Public Utility Commission (PUC) for recovery of the reasonable and prudent costs incurred to repair, improve, or replace eligible distribution property. A DSIC provides PGW with the resources to accelerate the replacement of aging infrastructure.

Gas Cost Adjustments - Amount billed or credited each month to account for differences between projected and actual gas supply costs of the NGDC.

Weather Normalization Adjustment - An adjustment approved by the PUC as a way to help PGW stabilize its income and operate more efficiently within its budget during the heating season.

RIGHTS & OBLIGATIONS

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SUPPLIER INFORMATION

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PAY WITH CASH POSTS SAME DAY AND FREE.

◀ BRING THIS BARCODE TO ANY ▶



By accepting or using this barcode to make a payment, you agree to the full terms and conditions available at VanillaDirect.com/terms. After successful payment using this barcode, you may retrieve your full detailed e-receipt at VanillaDirect.com/Payforreceipt.

Five dollar (\$5.00) minimum payment required with barcode. Barcode must be presented at time of payment. Participating vendors will only accept cash with barcode. Payments made with barcode must be made before 4:00 p.m. in order to post to account the same day. Payments made with barcode while termination of service is in progress will not serve to stop termination of service. For eligible accounts only.



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PHILADELPHIA GAS WORKS
GAS LEAK EMERGENCIES: (215) 235-1212



Access Your Account Online www.pgworks.com

Billing & General Information (215) 235-1000 (English & Español)

4506 WESTMINSTER AVE | SA ID: [REDACTED] 56

Residential Heat & Domestic

BREAK DOWN OF CHARGES

Supply Charges

Commodity Charge 124 Ccf @ \$0.82282 \$102.03

Total Supply Charges \$102.03

Delivery Charges

Customer Charge @ \$14.90 \$0.00

Distribution Charge 124 Ccf @ \$0.94223 \$116.84

Distribution System Improvement Charge 7.5% \$8.76

Gas Cost Adjustment @ \$0.01265 \$1.57

Weather Normalization Adjustment \$7.33

Total Delivery Charges \$134.50

Total Billing Charges \$236.53

METER DETAILS

Meter Number: 02099117
Read Cycle: 04
Read Dates: 12/02/2022 - 12/16/2022
Starting Read: 3420 Actual
Ending Read: 3544 Actual
Usage in CCF: 124.00
Conversion Factor: 1.0373 Therm = 1 Ccf
Usage in Therms: 128.62
Next Meter Read: 02/02/2023

SHOPPING INFORMATION BOX

When shopping for Natural Gas with a Natural Gas Supplier, please provide the following:

PGW Account: [REDACTED] 79
Service Point ID: 9972077178
Rate Class: General Service Residential
Rate Schedule: GSR

If you are already shopping know your contract expiration date.

ADJUSTMENT DETAIL

Adjustments for SA ID # 6033489856

Late Payment Charge \$9.66

Total Adjustments \$9.66

THINK YOU SMELL GAS?

It smells like rotten eggs

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Our Emergency Hotline is available 24 hours a day, 7 days a week.

PGW Messages



Your estimated gas price to Compare (PTC) is \$0.83648 per CCF. This estimated PTC was calculated by averaging PGW's quarterly PTC over 12 months and is subject to change every quarter. For a more accurate PTC please visit pagasswitch.com

Questions or complaints about your bill?
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PHONE

Gas Leaks & Emergencies (24/7)	(215) 235-1212
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Weather Normalization Adjustment – An adjustment approved by the PUC as a way to help PGW stabilize its income and operate more efficiently within its budget during the heating season.



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PHILADELPHIA GAS WORKS
GAS LEAK EMERGENCIES: (215) 235-1212



Access Your Account Online www.pgworks.com



Billing & General Information (215) 235-1000 (English & Español)

5037 HAZEL AVE, B | SA ID: [REDACTED] 11
Residential Heat & Domestic

BREAK DOWN OF CHARGES

Supply Charges

Commodity Charge 478 Ccf @ \$0.82282 \$393.31
Total Supply Charges \$393.31

Delivery Charges

Customer Charge @ \$14.90 \$14.90
Distribution Charge 478 Ccf @ \$0.94223 \$450.39
Distribution System Improvement Charge 7.5% \$34.90
Gas Cost Adjustment @ \$0.01265 \$6.05
Weather Normalization Adjustment \$38.14
Total Delivery Charges \$544.38

Total Billing Charges \$937.69

METER DETAILS

Meter Number: 02093621
Read Cycle: 11
Read Dates: 12/15/2022 - 01/17/2023
Starting Read: 6267 Initial
Ending Read: 6745 Actual
Usage in CCF: 478.00
Conversion Factor: 1.0389 Therm = 1 Ccf
Usage in Therms: 496.59
Next Meter Read: 02/14/2023

SHOPPING INFORMATION BOX

When shopping for Natural Gas with a Natural Gas Supplier, please provide the following:

PGW Account: [REDACTED] 79
Service Point ID: 9972325937
Rate Class: General Service Residential
Rate Schedule: GSR

If you are already shopping know your contract expiration date.

THINK YOU SMELL GAS?

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PGW Messages



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