COMMONWEALTH OF PENNSYLVANIA
(Public Utility Commission)

JOHN F. KERSHAW, Complainant,	:	Docket No.:
vs.	:	C-2023-3038498
WEST PENN POWER COMPANY, Respondent.	:	

Pages 35 through 104

IN-PERSON HEARING
PA - Public Utility Comm.
Hearing Room #2, 1st Floor
Commonwealth Keystone Bldg.
400 North Street
Harrisburg, PA 17120

Friday, August 16, 2024
Met, pursuant to notice, at 10:06 a.m.

BEFORE: THE HONORABLE DENNIS J. BUCKLEY
Administrative Law Judge

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Docket No.: C-2023-3038498
Hearing Date: August 16, 2024

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John Kershaw
13460 Monterey Ln
Blue Ridge Summit, PA 17214
100099778977

Premise History

Premise: 0006888941 - HOUSE (13460 MONTEREY LN, BLUE RIDGE SUMMIT PA 17214)

Status	Contract Acct	Partner	Partner name	Acct Status	Move-in date	Move-Out Date
■	100099778977	806013005	JOHN F KERSHAW	ACTV	08/14/2012	12/31/9999
⊗	100099359109	805532473	SUSQUEHANNA BANK	FINL	07/20/2012	08/13/2012
⊗	100097403909	805532473	SUSQUEHANNA BANK	FINL	01/26/2012	07/09/2012

John Kershaw
13460 Monterey Ln
Blue Ridge Summit, PA 17214
100099778977

Customer/Verification

Partner: JOHN F KERSHAW / ***-***-6816 806013005
Cust Contact:
Password:
Prem Phone: (717)765-1099 BP Phone: (609)217-3416
Acct Nbr: 100099778977 Nbr Accts: 1
Acct Name:
Email Addr: jfkctec@aol.com
Web User: JFKCTEC

Service Address

13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

Mailing Address

13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

Account Details

WestPennPower

Acct Class: Residential Acct Status: ACTV
Rate: WP-RS10F Pay Terms: 20DY
Risk: 336-LowRisk Dun Lock:
Inv Prt Out: Avg Mo Bill: Calculate
Sched MR Date: 05/31/2023 Sched Bill Date: 06/01/2023

Service Details

Dist Contract: 17650156 FE PTC: 0.08224900
Move-In Dt: 08/14/2012 Move-Out Dt:
Disc Status:
Disc Doc Dt: Type: Rsn:
Supplier: West Penn Power - Supply 17650157

Customer: JOHN F KERSHAW / 806013005
Contract Acct:
Service Address:

Created On: 04/08/2024
Date Range: 02/13/2019 to 04/08/2024

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
02/27/9999 10:48:47	02/27/2023	100099778977	Alison Walker	PUC/BPU Complaint-Written
Formal PUC complaint docket# C-2023-3038498 involving account #'s - 100099778951, 100099777102, and 100099778977 - Billing dispute and service issue -awalker				
03/31/2024 08:05:51	03/31/2024	100099778977	EAILOGINWM7	Ready Pay Create
No 104971093 - $ 573.67 - 03/31/2024 jfkctec jfkctec@aol.com				
03/06/2024 13:29:26	03/06/2024	100099778977	Amanda Macon	Correction of Billing Error
working open mro report reversed and recreated bill order, billed bill ready supplier will invoice when docs return Satisfied Not Applicable: Reason - Manual work				
02/27/2024 15:47:34	02/27/2024	100099778977	EAILOGINWM7	Ready Pay Create
No 104158992 - $ 516.22 - 02/27/2024 jfkctec jfkctec@aol.com				
01/30/2024 07:11:40	01/30/2024	100099778977	EAILOGINWM7	Ready Pay Create
No 103453810 - $ 562.02 - 01/30/2024 jfkctec jfkctec@aol.com				
12/31/2023 21:26:19	12/31/2023	100099778977	EAILOGINWM7	Ready Pay Create
No 102766292 - $ 369.84 - 12/31/2023 jfkctec jfkctec@aol.com				
11/26/2023 12:32:14	11/26/2023	100099778977	EAILOGINWM7	Ready Pay Create
No 101933035 - $ 269.68 - 11/26/2023 jfkctec jfkctec@aol.com				
10/27/2023 14:26:32	10/27/2023	100099778977	EAILOGINWM7	Ready Pay Create
No 101215616 - $ 229.35 - 10/27/2023 jfkctec jfkctec@aol.com				
09/25/2023 08:47:40	09/25/2023	100099778977	EAILOGINWM7	Ready Pay Create
No 100384642 - $ 187.41 - 09/25/2023 jfkctec jfkctec@aol.com				
09/09/2023 01:19:15	09/09/2023	100099778977	CS General Purpose Batch	West Penn Power Consolidated Bill Enroll Letter
09/08/2023 17:33:30	09/08/2023	100099778977	CS General Purpose Batch	Enrollment Request (Accepted)
08/22/2023 08:01:37	08/22/2023	100099778977	EAILOGINWM7	Ready Pay Create
No 99571558 - $ 247.61 - 08/22/2023 jfkctec jfkctec@aol.com				
07/22/2023 13:56:59	07/22/2023	100099778977	EAILOGINWM7	Ready Pay Create
No 98822570 - $ 192.13 - 07/22/2023 jfkctec jfkctec@aol.com				
06/30/2023 13:50:19	06/30/2023	100099778977	EAILOGINWM7	Ready Pay Create
No 98280386 - $ 283.20 - 06/30/2023 jfkctec jfkctec@aol.com				
05/31/2023 16:03:31	05/31/2023	100099778977	B2BEAILOGIN	Real Time Payment Pending
Payment Date: 05/31/2023 | Payment Time: 16:03:30 Payment Amount: 398.96 | Payment Type: Credit Vendor ID: CT | Receipt Number: 22098223053123				
04/29/2023 07:54:37	04/29/2023	100099778977	EAILOGINWM7	Ready Pay Create
No 96770850 - $ 531.67 - 04/29/2023 jfkctec jfkctec@aol.com				
03/29/2023 08:34:51	03/29/2023	100099778977	EAILOGINWM7	Ready Pay Create
No 96002195 - $ 476.63 - 03/29/2023 jfkctec jfkctec@aol.com				
03/02/2023 10:39:15	03/02/2023	100099778977	EAILOGINWM7	Ready Pay Create
No 95343141 - $ 518.94 - 03/02/2023 jfkctec jfkctec@aol.com				
02/21/2023 16:43:01	02/21/2023	100099778977	Angel Lambert	Create Dunning Lock
Dunning Lock Reason:Billing Dispute Start Date: 02/21/2023 | End Date: 03/13/2023 Created By: Angel M Lambert				
02/21/2023 16:42:44	02/21/2023	100099778977	Angel Lambert	Dispute Tracking Closed
Dispute 20230207170010505 96 has been closed Companys Position: Per TM 353324786, This account has always been charged the RESI rate - sent UR - closed dispute - ALAM				
02/21/2023 16:41:47	02/21/2023	100099778977	Angel Lambert	Balance Statement Prepared

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
02/21/2023 16:41:30	02/21/2023	100099778977	Angel Lambert	PA Utility Report Created
I am writing in reference to a rate inquiry. Based upon an investigation, FirstEnergy's position is the electric rate has been verified and has always been billed at the residential rate. The investigation included reviewing your usage and billing history. Service will not be terminated pending completion of the dispute process, including both formal and informal complaints, so long as there is compliance with all requirements of the commission. The balance on your account is $518.94, of which $518.94 is due by 03/13/2023. A statement of your account is enclosed. If payment arrangements are needed, or to complete a billing analysis, please contact us at 1-800-686-0021.				
02/17/2023 16:13:14	02/17/2023	100099778977	Jessica Styer	Dispute Tracking Update
02/17 working disputes pending tm 000353324786 -jstyer Satisfied Not Applicable: Reason - Manual work				
02/16/2023 14:26:39	02/16/2023	100099778977	Josh McIntire	Dispute Tracking Update
02/16/2023 - working disputes - pending rebill - jmcin Satisfied Not Applicable: Reason - Manual work				
02/15/2023 15:02:03	02/15/2023	100099778977	Josh McIntire	Dispute Tracking Update
02/15/2023 - working disputes - pending rebill - jmcin Satisfied Not Applicable: Reason - Manual work				
02/09/2023 15:32:43	02/09/2023	100099778977	Ediana Remy	Dispute Tracking Update
02/09/2023 - WORKING DISPUTES - PENDING REBILL. EREMY Satisfied Not Applicable: Reason - Manual work				
02/07/2023 17:03:05	02/07/2023	100099778977	Marsha Wolfe	General Inquiry
Customer was not satisfied. Rights provided to customer.				
02/07/2023 17:00:10	02/07/2023	100099778977	Marsha Wolfe	Dispute Tracking Open
20230207170010505 96 Company's Position:S/W JOAN F KERSHAW-Been charged the commercial rate for 10 years and wants it to retro back I advised will not retro back did send telo				
02/07/2023 16:59:38	02/07/2023	100099778977	Workflow General Purpose Batch	Telememo Employee Correspondence
Rebill > 12 Months * 02/07/2023 16:59:29 EST (50596) Phone (304)367-3366 320-6242 KWH Meter Read: KW Demand Meter Read: Read Type: Read Date: Approving Supervisor: S/W JOAN F KERSHAW-Been charged the commercial rate for 10 years and wants it to retro back I advised will not retro back she is adamit that we do Created By: Wolfe,Marsha Ellen				
02/07/2023 16:44:21	02/07/2023	100099778977	Stephen LeCloux	General Inquiry
s/w: JOAN KERSHAW 100099778977 VAI - customer declines eBill				

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
- xfer call to commercial billing - account was recently switched from NRES to RESI - customer would like to be reimbursed for time billed as NRES account Satisfied Not Applicable: Reason - Call Transferred				
02/07/2023 16:12:28	02/07/2023	100099778977	Amber Gabor	General Inquiry
joan kershaw 100099778977 vai wife states they have been charged as a business acct for 10 years, act was changed to residential, shes requesting to be reimbursed for the time they have been paying as a commercial act tran to non res billing Satisfied Not Applicable: Reason - Call Transferred				
02/07/2023 15:50:57	02/07/2023	100099778977	INTV IVR	Account Balance Inquiry
02/07/2023 15:08:53	02/07/2023	100099778977	Ashley Wilkins	General Inquiry
sw john kershaw//act#100099778951/act# 100099777102/ cust recently had prop changed from nres to res/ is wanting to know if he could be refunded for the prev billing period when it was marked as nres but wasn't used in that way xfer to comm billing Satisfied Not Applicable: Reason - Call Transferred				
02/07/2023 14:57:10	02/07/2023	100099778977	INTV IVR	Account Balance Inquiry
02/07/2023 14:57:10	02/07/2023	100099778977	INTV IVR	IVR eBill Offer - Decline
Customer declined eBill enrollment.				
01/30/2023 10:19:52	01/30/2023	100099778977	EAILOGINWM7	Ready Pay Create
No 94528019 - $ 546.86 - 01/30/2023 jfkctec jfkctec@aol.com				
01/09/2023 09:06:43	01/09/2023	100099778977	Lindsey Johnson	General Inquiry
SW John Kershaw v.a calling to discuss act# 100099778977 act#100099778951 act# 100099777102 3 meters home was once a business but just a dwelling now. would like to discuss having NRES rates. acct classes changed xfer to comm billing Satisfied Not Applicable: Reason - Call Transferred				
01/09/2023 08:46:44	01/09/2023	100099778977	INTV IVR	Account Balance Inquiry
IVR Billing Analysis Performed				
01/09/2023 08:44:17	01/09/2023	100099778977	INTV IVR	Account Balance Inquiry
01/09/2023 08:44:17	01/09/2023	100099778977	INTV IVR	IVR eBill Offer - Decline
Customer declined eBill enrollment.				
12/22/2022 08:51:18	12/22/2022	100099778977	EAILOGINWM7	Ready Pay Create
No 93620129 - $ 326.17 - 12/22/2022 jfkctec jfkctec@aol.com				
12/15/2022 21:58:17	12/15/2022	100099778977	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_ANS_MACHINE Invalid or no response from Customer.				
12/15/2022 21:23:32	12/15/2022	100099778977	EAILOGINWM7	Lights-None
12/15/2022 18:55:27	12/15/2022	100099778977	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_ANS_MACHINE Invalid or no response from Customer.				
12/15/2022 16:26:34	12/15/2022	100099778977	EAILOGINWM6	Outbound Call - ETR Update
Call Result - SRC_ANS_MACHINE ETR - 2022-12-16 23:00:00.0 POWERONDESC				

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
12/15/2022 13:41:22	12/15/2022	100099778977	EAILOGINWM7	Lights-None
11/25/2022 18:24:52	11/25/2022	100099778977	EAILOGINWM7	Ready Pay Create
No 92965846 - $ 263.92 - 11/25/2022 jfkctec jfkctec@aol.com				
10/25/2022 09:11:10	10/25/2022	100099778977	EAILOGINWM7	Ready Pay Create
No 92167392 - $ 149.37 - 10/25/2022 jfkctec jfkctec@aol.com				
10/19/2022 12:02:48	10/19/2022	100099778977	Sarah Jones	Provide Program Information
OUTBOUND EMAIL CAMPAIGN TO ADVISE OF PCAP AND ERAP				
09/25/2022 10:02:46	09/25/2022	100099778977	EAILOGINWM7	Ready Pay Create
No 91380587 - $ 155.49 - 09/25/2022 jfkctec jfkctec@aol.com				
08/24/2022 07:59:56	08/24/2022	100099778977	EAILOGINWM7	Ready Pay Create
No 90569004 - $ 163.68 - 08/24/2022 jfkctec jfkctec@aol.com				
07/29/2022 08:41:29	07/29/2022	100099778977	EAILOGINWM7	Ready Pay Create
No 89896114 - $ 137.09 - 07/29/2022 jfkctec jfkctec@aol.com				
06/22/2022 08:29:10	06/22/2022	100099778977	EAILOGINWM7	Ready Pay Create
No 88975693 - $ 171.86 - 06/22/2022 jfkctec jfkctec@aol.com				
05/28/2022 09:53:10	05/28/2022	100099778977	EAILOGINWM7	Ready Pay Create
No 88358080 - $ 212.07 - 05/28/2022 jfkctec jfkctec@aol.com				
04/26/2022 07:55:56	04/26/2022	100099778977	EAILOGINWM7	Ready Pay Create
No 87538645 - $ 259.72 - 04/26/2022 jfkctec jfkctec@aol.com				
03/30/2022 16:32:29	03/30/2022	100099778977	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099778977 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20220322 Consumption Billing Debit 302.72 20220329 Total Base Amount: 302.72 LPC: 4.54 = 302.72 * 1.50 %				
03/28/2022 08:06:50	03/28/2022	100099778977	EAILOGINWM7	Ready Pay Create
No 86813220 - $ 329.93 - 03/28/2022 jfkctec jfkctec@aol.com				
02/27/2022 08:35:43	02/27/2022	100099778977	EAILOGINWM7	Ready Pay Create
No 86063667 - $ 408.55 - 02/27/2022 jfkctec jfkctec@aol.com				
01/24/2022 09:37:28	01/24/2022	100099778977	EAILOGINWM7	Ready Pay Create
No 85212045 - $ 335.79 - 01/24/2022 jfkctec jfkctec@aol.com				
12/22/2021 14:09:36	12/22/2021	100099778977	EAILOGINWM7	Ready Pay Create
No 84459151 - $ 296.50 - 12/22/2021 jfkctec jfkctec@aol.com				
11/22/2021 12:04:16	11/22/2021	100099778977	EAILOGINWM7	Ready Pay Create
No 83736656 - $ 142.22 - 11/22/2021 jfkctec jfkctec@aol.com				
10/25/2021 09:31:41	10/25/2021	100099778977	EAILOGINWM7	Ready Pay Create
No 83035333 - $ 104.06 - 10/25/2021 jfkctec jfkctec@aol.com				
09/22/2021 14:23:54	09/22/2021	100099778977	EAILOGINWM7	Ready Pay Create
No 82239950 - $ 111.67 - 09/22/2021 jfkctec jfkctec@aol.com				
09/22/2021 14:18:04	09/22/2021	100099778977	EAILOGINWM7	Change Profile
jfkctec jfkctec@aol.com Changed Password From Unlock Password				
09/22/2021 14:15:59	09/22/2021	100099778977	EAILOGINWM7	Unlock Login Email Sent
jfkctec jfkctec@aol.com Requested Unlock Password link				

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
09/09/2021 19:56:40	09/09/2021	100099778977	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_ANS_LIVE Invalid or no response from Customer.				
09/09/2021 18:39:35	09/09/2021	100099778977	EAILOGINWM7	Lights-None
08/22/2021 16:30:39	08/22/2021	100099778977	EAILOGINWM7	Ready Pay Create
No 81494004 - $ 133.54 - 08/22/2021 jfkctec jfkctec@aol.com				
07/22/2021 20:53:51	07/22/2021	100099778977	EAILOGINWM7	Ready Pay Create
No 80722228 - $ 121.80 - 07/22/2021 jfkctec jfkctec@aol.com				
06/23/2021 07:42:18	06/23/2021	100099778977	EAILOGINWM7	Ready Pay Create
No 79975024 - $ 139.19 - 06/23/2021 jfkctec jfkctec@aol.com				
05/29/2021 14:59:46	05/29/2021	100099778977	EAILOGINWM7	Ready Pay Create
No 79376311 - $ 179.99 - 05/29/2021 jfkctec jfkctec@aol.com				
04/30/2021 14:43:52	04/30/2021	100099778977	EAILOGINWM7	Ready Pay Create
No 78662136 - $ 217.39 - 04/30/2021 jfkctec jfkctec@aol.com				
03/31/2021 08:48:16	03/31/2021	100099778977	EAILOGINWM7	Ready Pay Create
No 77900442 - $ 263.28 - 03/31/2021 jfkctec jfkctec@aol.com				
03/01/2021 18:59:08	03/01/2021	100099778977	EAILOGINWM7	Ready Pay Create
No 77151932 - $ 281.37 - 03/01/2021 jfkctec jfkctec@aol.com				
01/28/2021 13:26:28	01/28/2021	100099778977	EAILOGINWM7	Ready Pay Create
No 76323908 - $ 369.86 - 01/28/2021 jfkctec jfkctec@aol.com				
12/28/2020 17:18:46	12/28/2020	100099778977	EAILOGINWM7	Ready Pay Create
No 75548031 - $ 236.71 - 12/28/2020 jfkctec jfkctec@aol.com				
11/24/2020 10:16:09	11/24/2020	100099778977	EAILOGINWM7	Ready Pay Create
No 74781322 - $ 200.73 - 11/24/2020 JOHN F KERSHAW jfkctec@aol.com				
11/17/2020 12:37:17	11/20/2020	100099778977	Kristen Delle Donne	Pre-Disconnection Warning Letter
Notice was mailed to customer advising that their unpaid balance may put them at risk of termination after November 9, 2020. The standard 10 day termination notice will be mailed prior to termination. Customer should be provided with all available options.				
10/28/2020 12:24:08	10/28/2020	100099778977	Carol Caltagirone	Outbound Call
PA Outreach to provide additional 10 day notice of termination				
10/26/2020 11:33:44	10/26/2020	100099778977	EAILOGINWM7	Ready Pay Create
No 74086598 - $ 223.77 - 10/26/2020 JOHN F KERSHAW jfkctec@aol.com				
08/21/2020 08:50:00	08/21/2020	100099778977	EAILOGINWM7	Ready Pay Create
No 72547655 - $ 128.79 - 08/21/2020 JOHN F KERSHAW jfkctec@aol.com				
07/21/2020 23:10:38	07/21/2020	100099778977	EAILOGINWM7	Ready Pay Create
No 71840841 - $ 109.86 - 07/21/2020 JOHN F KERSHAW jfkctec@aol.com				
06/23/2020 23:21:03	06/23/2020	100099778977	EAILOGINWM7	Ready Pay Create
No 71185035 - $ 419.15 - 06/23/2020 JOHN F KERSHAW jfkctec@aol.com				
05/21/2020 11:42:42	05/21/2020	100099778977	EAILOGINWM7	Ready Pay Create
No 70438058 - $ 223.09 - 05/21/2020 JOHN F KERSHAW jfkctec@aol.com				
03/26/2020 10:17:24	03/26/2020	100099778977	EAILOGINWM7	Ready Pay Create
No 69090549 - $ 243.28 - 03/26/2020 JOHN F KERSHAW jfkctec@aol.com				
02/26/2020 09:02:34	02/26/2020	100099778977	EAILOGINWM7	Ready Pay Create
No 68411721 - $ 262.58 - 02/26/2020 JOHN F KERSHAW jfkctec@aol.com				
01/28/2020 15:42:41	01/28/2020	100099778977	EAILOGINWM7	Ready Pay Create
No 67744585 - $ 335.91 - 01/28/2020 JOHN F KERSHAW jfkctec@aol.com				
12/27/2019 17:49:41	12/27/2019	100099778977	EAILOGINWM7	Ready Pay Create
No 67035481 - $ 266.59 - 12/27/2019 JOHN F KERSHAW jfkctec@aol.com				

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
11/26/2019 08:38:09	11/26/2019	100099778977	EAILOGINWM7	Ready Pay Create
No 66351937 - $ 199.00 - 11/26/2019 JOHN F KERSHAW jfkctec@aol.com				
10/28/2019 16:20:17	10/28/2019	100099778977	EAILOGINWM7	Ready Pay Create
No 65691657 - $ 115.18 - 10/28/2019 JOHN F KERSHAW jfkctec@aol.com				
09/26/2019 08:02:24	09/26/2019	100099778977	EAILOGINWM7	Ready Pay Create
No 64939317 - $ 127.10 - 09/26/2019 JOHN F KERSHAW jfkctec@aol.com				
08/28/2019 11:45:59	08/28/2019	100099778977	EAILOGINWM6	Outbound Callback About Trouble Inquiry
Call Result - SRC_FAULT_DIAL				
08/28/2019 09:20:44	08/28/2019	100099778977	EAILOGINWM7	Lights-None
08/27/2019 10:31:28	08/27/2019	100099778977	EAILOGINWM7	Ready Pay Create
No 64254602 - $ 132.17 - 08/27/2019 JOHN F KERSHAW jfkctec@aol.com				
07/27/2019 10:28:13	07/27/2019	100099778977	EAILOGINWM7	Ready Pay Create
No 63560419 - $ 115.01 - 07/27/2019 JOHN F KERSHAW jfkctec@aol.com				
06/27/2019 10:29:43	06/27/2019	100099778977	EAILOGINWM7	Ready Pay Create
No 62881271 - $ 141.71 - 06/27/2019 JOHN F KERSHAW jfkctec@aol.com				
05/26/2019 06:10:10	05/26/2019	100099778977	EAILOGINWM7	Ready Pay Create
No 62173239 - $ 148.51 - 05/26/2019 JOHN F KERSHAW jfkctec@aol.com				
04/26/2019 11:51:41	04/26/2019	100099778977	EAILOGINWM7	Ready Pay Create
No 61523366 - $ 217.23 - 04/26/2019 JOHN F KERSHAW jfkctec@aol.com				
03/28/2019 11:26:19	03/28/2019	100099778977	EAILOGINWM7	Ready Pay Create
No 60860764 - $ 219.14 - 03/28/2019 JOHN F KERSHAW jfkctec@aol.com				
02/28/2019 10:08:23	02/28/2019	100099778977	EAILOGINWM7	Ready Pay Create
No 60207069 - $ 287.10 - 02/28/2019 JOHN F KERSHAW jfkctec@aol.com				
02/25/2019 09:16:46	02/25/2019	100099778977	EAILOGINWM7	Ready Pay Create
No 60129202 - $ 300.00 - 02/25/2019 JOHN F KERSHAW jfkctec@aol.com				
02/13/2019 07:40:49	02/13/2019	100099778977	EAILOGINWM7	Lights-None
02/13/2019 07:40:48	02/13/2019	100099778977	B2BEAILOGIN	Contact Added to Alert Preferences
Alert Contact Added (609)217-3416				

RATE SCHEDULES

SCHEDULE 10
DOMESTIC SERVICE

AVAILABILITY

Available for single-phase service to a single-family residence served through one meter.

MONTHLY RATE (For a Single Residence)

DISTRIBUTION CHARGES

$7.44 per month (Customer Charge), plus

3.487 cents per kWh for all kWh

RIDERS

Bills rendered under this schedule are subject to the following applicable Rider charges:

Rider A – State Tax Adjustment Surcharge
Rider B – Tax Cuts and Jobs Act Voluntary Surcharge
Rider C – Universal Service Charge
Rider F – Energy Efficiency and Conservation Charge (C)
Rider G – Smart Meter Technologies Surcharge
Rider J – Default Service Support Charge
Rider N – Distribution System Improvement Charge

DEFAULT SERVICE CHARGES

For Customers receiving Default Service from the Company, Rider H - Price To Compare Default Service Rate Rider, Residential Customer Class rate applies.

(C) Change

RATE SCHEDULES

Schedule 10 (continued)

Minimum Charge:

$7.44 per month, plus distribution energy charges and any charges related to applicable riders. (I)

PAYMENT TERMS

As per Rule 11, Payment of Bills

GENERAL

Compensating for Transmission and Distribution Losses.

Multiplying Customers' on-peak metered energy by 1.09333 and off-peak metered energy by 1.04808 produces the generation energy that must be delivered to the West Penn system.

When two or more residential units up to a maximum of five units are supplied through a single meter, each shall be classed as a Single Family Residence, and the above appropriate Monthly Rate shall apply to each.

This Schedule is available for single-phase service to farms when supplied along with service for the residence through one meter.

Combination residential and commercial service may be taken on this Schedule when the entire service is taken through one meter and the total commercial connected load does not necessitate upgrade of service facilities.

LOADS IN EXCESS OF 25 KILOWATTS: The Company shall install a suitable demand meter to determine the maximum fifteen (15)-minute integrated demand when (i) a Customer's service requires installation of an individual transformer, (ii) a Customer's total monthly consumption exceeds 10,000 kilowatt-hours for two (2) consecutive months, or (iii) when the Customer's service entrance requirements exceed 600 amperes. (I)

If the demand so determined under this provision exceeds twenty-five (25) kilowatts, a monthly distribution demand charge of Two Dollars and forty-six cents ($2.46) per kW for all kW shall apply to such excess as set forth in this provision, in addition to the General Monthly Charges. In no event shall the demand charge be based upon less than seventy-five percent (75%) of the highest excess demand during the preceding eleven (11) months.

Rules and Regulations:

The Company's Standard Rules and Regulations shall apply to the installation and use of electric service. Motors and equipment served under this rate schedule shall have electrical characteristics so as not to interfere with service supplied to other customers of the Company.

(I) Increase

Issued: January 25, 2017

Effective: January 27, 2017

WestPennPower
A FirstEnergy Company

FirstEnergy
2800 Pottsville Pike
PO Box 16001
Reading, PA 19612-6001
(800)545-7741
February 21, 2023

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

RE: 100099778977

Dear JOHN F KERSHAW,

I am writing in reference to a rate inquiry.

Based upon an investigation, FirstEnergy's position is the electric rate has been verified and has always been billed at the residential rate. The investigation included reviewing your usage and billing history.

Service will not be terminated pending completion of the dispute process, including both formal and informal complaints, so long as there is compliance with all requirements of the commission.

The balance on your account is $518.94, of which $518.94 is due by 03/13/2023. A statement of your account is enclosed. If payment arrangements are needed, or to complete a billing analysis, please contact us at 1-800-686-0021.

If you do not agree with this information, you may file an informal complaint with the commission within 15 days from the mailing of this report. You can file an informal complaint by calling or writing the PUC.

Pennsylvania Public Utility Commission
Bureau of Consumer Services
PO Box 3265
Harrisburg PA 17105-3265
1-800-692-7380

Your complaint shall include the following information:

1. The name and address of the customer and, if different, the address at which service provided.
2. The telephone number of the customer
3. The account number of the customer, if applicable
4. The name of the utility
5. A brief statement of the dispute.
6. Whether the dispute formerly has been the subject of a utility company investigation and report.
7. Whether the dispute formerly has been the subject of a Commission informal or formal complaint.

8. The date, if any, of proposed termination.
9. The relief sought.

Thank you,

Customer Associate - 53814
FirstEnergy

RESPONDENT'S EXHIBIT 6 tabbies

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 07, 2019
Account Number: 100 099 778 977

Amount Due: $306.11

Due Date: January 28, 2019

Billing Period: Dec 03 to Jan 02, 2019 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-688-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron, OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 6.35 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Feb 04, 2019.

Your bill includes $22.33 in PA taxes, of which $17.71 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

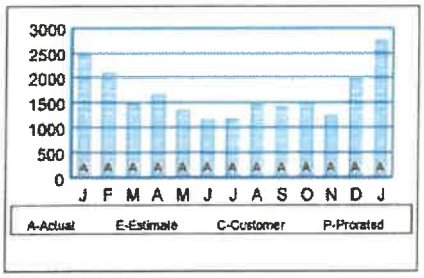
The Smart Meter Technology charge, which is included in the Distribution Charge on your bill, has changed effective January 1, 2019. For more information please visit www.firstenergycorp.com/PaTariffs

Effective January 1, 2019 The TCJA Voluntary Surcharge, which is a monthly credit resulting from a lower corporate federal income tax, was adjusted.

The Distribution System Improvement Charge was adjusted on January 1, 2019. This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	80	89
Average Daily Temperature	31	37
Days in Billing Period	31	31
Last 12 Months Use (KWH)		19,213
Average Monthly Use (KWH)		1,601

Account Summary

	Amount Due
Previous Balance	205.60
Payments/Adjustments	-205.60
Balance at Billing on Jan 07, 2019	0.00
West Penn Power - Consumption	300.12
West Penn Power - Misc. Charges	5.99
Total Current Charges	**306.11**
Amount Due by Jan 28, 2019	**$306.11**

Usage Information for Meter Number 5000575813

Jan 02, 2019 KWH Reading (Actual)	46,555
Dec 03, 2018 KWH Reading (Actual)	43,791
KWH used	2,764

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,764 KWH	x	0.063540	175.62
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.39
Distribution Charge	2,764 KWH	x	0.041349	114.29
Default Service Support Charge	2,764 KWH	x	0.003230	8.93
TCJA Voluntary Surcharge				-6.55
Current Consumption Bill Charges				300.12
HomeServe USA Plan (1-888-658-3800)				5.99
Total Charges				$ 306.11

Detail Payment and Adjustment Information

12/26/18 Payment	-205.60

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$306.11
Due Date	Jan 28, 2019

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

February 06, 2019

Account Number: 100 099 778 977

Amount Due: $587.10

Due Date: February 26, 2019

Billing Period: Jan 03 to Feb 03, 2019 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill Issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 6.35 cents per KWH
Customer reserves the right to shop for an electric supplier

Your next meter reading is scheduled to occur on or about Mar 05, 2019

Your bill includes $20.13 in PA taxes, of which $15.96 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

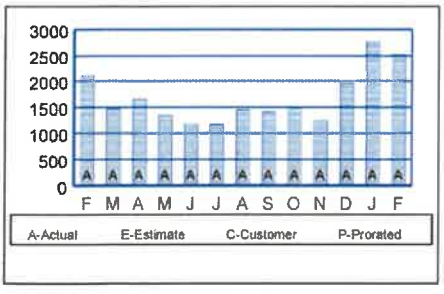
The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040, or visit www.irs.gov/individuals

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While in this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. To participate in the EPP, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions

Effective February 8, 2019, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	68	79
Average Daily Temperature	33	30
Days in Billing Period	31	32
Last 12 Months Use (KWH)		19,635
Average Monthly Use (KWH)		1,636

Account Summary

	Amount Due
Previous Balance	306.11
Payments/Adjustments	0.00
Balance at Billing on Feb 06, 2019	**306.11**
West Penn Power - Consumption	270.50
West Penn Power - Misc. Charges	5.99
Late Payment Charges	4.50
Total Current Charges	**280.99**
Amount Due by Feb 26, 2019	$587.10

Usage Information for Meter Number 5000575813

Feb 03, 2019 KWH Reading (Actual)	49,077
Jan 03, 2019 KWH Reading (Actual)	46,555
KWH used	2,522

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,522 KWH	x	0.063540	160.25
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.35
Distribution Charge	2,522 KWH	x	0.039782	100.33
Default Service Support Charge	2,522 KWH	x	0.003230	8.15
TCJA Voluntary Surcharge				-6.02
Current Consumption Bill Charges				**270.50**
Late payment charge				**4.50**
HomeServe USA Plan (1-888-658-3800)				**5.99**
Total Charges				**$ 280.99**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$587.10
Due Date	Feb 26, 2019

JOHN F KERSHAW
13460 MONTEREY LN

Bill Based On: Actual Meter Reading, Prorated Bill

March 07, 2019

Account Number: 100 099 778 977

Amount Due: $219.14

Due Date: March 27, 2019

Billing Period: Feb 04 to Mar 04, 2019 for 29 days
Bill For: JOHN F KERSHAW
13480 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 6.32 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Apr 03, 2019.

Your bill includes $15.86 in PA taxes, of which $12.58 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 1-800-829-1040, or visit www.irs.gov/individuals.

If your bill is higher than normal due to the recent extreme temperatures, you may be eligible for payment arrangements. We also offer budget billing to help even out the seasonal highs and lows of your electric bill. Please call 1-800-686-0021, or visit www.firstenergycorp.com/billassist for more information.

Customers receiving Default Service have a new Price to Compare (PTC) effective March 1, 2019. Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	587.10
Payments/Adjustments	-587.10
Balance at Billing on Mar 07, 2019	**0.00**
West Penn Power - Consumption	213.15
West Penn Power - Misc. Charges	5.99
Total Current Charges	219.14
Amount Due by Mar 27, 2019	**$219.14**

Usage Information for Meter Number 6000678813

Mar 04, 2019 KWH Reading (Actual)	51,057
Feb 04, 2019 KWH Reading (Actual)	49,077
KWH used	1,980

Charges From West Penn Power

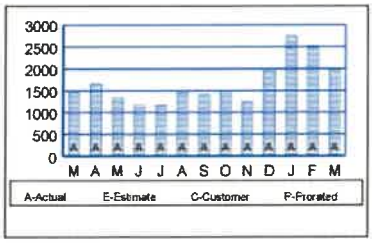
Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,706 KWH	x	0.063540	108.40
	274 KWH	x	0.060920	16.69
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.28
Distribution Charge	1,980 KWH	x	0.039780	78.77
Default Service Support Charge	1,980 KWH	x	0.003230	6.40
TCJA Voluntary Surcharge				-4.83
Current Consumption Bill Charges				**213.15**
HomeServe USA Plan (1-888-658-3800)				**5.99**
Total Charges				**$ 219.14**

Detail Payment and Adjustment Information

02/26/19	Payment	-287.10
02/25/19	Payment	-300.00
Total Payments and Adjustments		**-$587.10**

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	51	68
Average Daily Temperature	42	37
Days in Billing Period	29	29
Last 12 Months Use (KWH)		20,146
Average Monthly Use (KWH)		1,679

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13480 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$219.14
Due Date	Mar 27, 2019

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

11100099778977000000000000000000000000219140000219145

Bill Based On: Actual Meter Reading

April 05, 2019

Account Number: 100 099 778 977

Amount Due: $217.23

Due Date: April 25, 2019

Billing Period: Mar 05 to Apr 02, 2019 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 6.09 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 03, 2019.

Your bill includes $15.72 in PA taxes, of which $12.46 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo

The Distribution System Improvement Charge was adjusted on April 1, 2019. This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	219.14
Payments/Adjustments	-219.14
Balance at Billing on Apr 05, 2019	**0.00**
West Penn Power - Consumption	211.24
West Penn Power - Misc. Charges	5.99
Total Current Charges	**217.23**
Amount Due by Apr 25, 2019	**$217.23**

Usage Information for Meter Number 6000477813

Apr 02, 2019 KWH Reading (Actual)	53,060
Mar 05, 2019 KWH Reading (Actual)	51,057
KWH used	2,003

Charges From West Penn Power

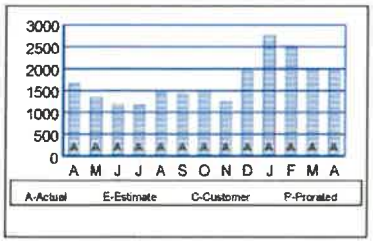
Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,003 KWH	x	0.060920	122.02
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.51
Distribution Charge	2,003 KWH	x	0.039780	79.68
Default Service Support Charge	2,003 KWH	x	0.003230	0.47
TCJA Voluntary Surcharge				-4.88
Current Consumption Bill Charges				**211.24**
HomeServe USA Plan (1-888-658-3600)				**6.99**
Total Charges				$ 217.23

Detail Payment and Adjustment Information

03/28/19	Payment	-219.14

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	57	69
Average Daily Temperature	39	42
Days in Billing Period	29	29
Last 12 Months Use (KWH)		20,493
Average Monthly Use (KWH)		1,708

Return this part with a check or money order payable to West Penn Power

WestPenn Power
75 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$217.23
Due Date	Apr 25, 2019

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-8730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

1110009977897700000000000000000000000217230000217231

WestPenn Power

Bill Based On: Actual Meter Reading

May 07, 2019

Account Number: 100 099 778 977

Amount Due: $148.51

Due Date: May 28, 2019

Billing Period: Apr 03 to May 02, 2019 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 6.09 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 04, 2019.

Your bill includes $10.60 in PA taxes, of which $8.41 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

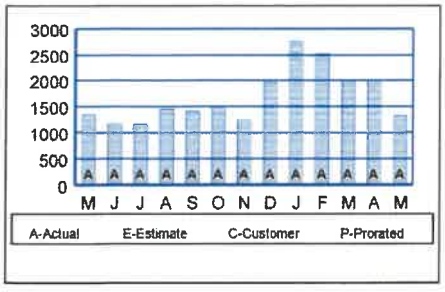
For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	46	44
Average Daily Temperature	52	59
Days In Billing Period	29	30
Last 12 Months Use (KWH)		20,474
Average Monthly Use (KWH)		1,706

Account Summary

	Amount Due
Previous Balance	217.23
Payments/Adjustments	-217.23
Balance at Billing on May 07, 2019	**0.00**
West Penn Power - Consumption	142.52
West Penn Power - Misc. Charges	5.99
Total Current Charges	**148.51**
Amount Due by May 28, 2019	**$148.51**

Usage Information for Meter Number 5000675813

May 02, 2019 KWH Reading (Actual)	54,389
Apr 03, 2019 KWH Reading (Actual)	53,060
KWH used	1,329

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,329 KWH	x	0.060920	80.96
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.35
Distribution Charge	1,329 KWH	x	0.039782	52.87
Default Service Support Charge	1,329 KWH	x	0.003230	4.29
TCJA Voluntary Surcharge				-3.39
Current Consumption Bill Charges				142.52
HomeServe USA Plan (1-888-658-3800)				5.99
Total Charges				$ 148.51

Detail Payment and Adjustment Information

04/26/19	Payment	-217.23

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$148.51
Due Date	May 28, 2019

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

June 06, 2019

Account Number: 100 099 778 977

Amount Due: $141.71

Due Date: June 26, 2019

Billing Period: May 03 to Jun 03, 2019 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 6.04 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jul 03, 2019.

Your bill includes $10.10 in PA taxes, of which $8.01 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

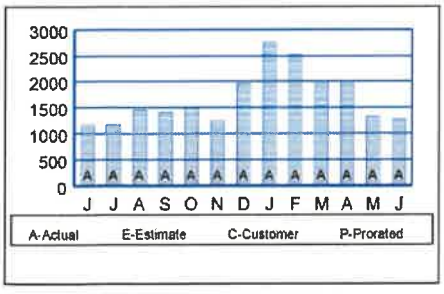
Effective June 1, 2019, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted.

Effective June 1, 2019, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2019. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	36	39
Average Daily Temperature	69	67
Days in Billing Period	33	32
Last 12 Months Use (KWH)		20,556
Average Monthly Use (KWH)		1,713

Account Summary

	Amount Due
Previous Balance	148.51
Payments/Adjustments	-148.51
Balance at Billing on Jun 06, 2019	**0.00**
West Penn Power - Consumption	135.72
West Penn Power - Misc. Charges	5.99
Total Current Charges	**141.71**
Amount Due by Jun 26, 2019	**$141.71**

Usage Information for Meter Number 5000575813

Jun 03, 2019 KWH Reading (Actual)	55,649
May 03, 2019 KWH Reading (Actual)	54,389
KWH used	1,260

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,141 KWH	x	0.060920	69.51
	119 KWH	x	0.055170	6.57
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.34
Distribution Charge	1,260 KWH	x	0.039770	50.11
Default Service Support Charge	1,141 KWH	x	0.003230	3.69
	119 KWH	x	0.010950	1.30
TCJA Voluntary Surcharge				-3.24
Current Consumption Bill Charges				**135.72**
HomeServe USA Plan (1-888-658-3800)				**5.99**
Total Charges				**$ 141.71**

Detail Payment and Adjustment Information

05/26/19	Payment	-148.51

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$141.71
Due Date	Jun 26, 2019

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

July 08, 2019

Account Number: 100 099 778 977

Amount Due: $115.01

Due Date: July 29, 2019

Billing Period: Jun 04 to Jul 02, 2019 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0005888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower
Domestic Service - 0005888941 - 5.52 cents per KWH
Customer reserves the right to shop for an electric supplier

Your next meter reading is scheduled to occur on or about Aug 02, 2019

Your bill includes $8.11 in PA taxes, of which $6.43 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

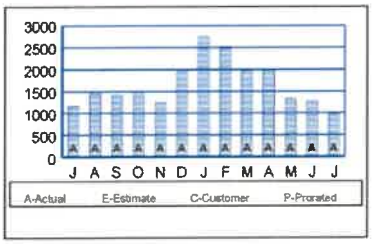
Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

Summer's hot temperatures can cause health problems, especially for older adults, children and people with chronic illnesses. To reduce the chance of suffering from a heat-related illness: wear light, loose-fitting clothes; stay out of direct sunlight and avoid strenuous activity; drink plenty of water; and stay in an air-conditioned area. If you don't have an air conditioner, consider visiting an air-conditioned public facility or contact the health department to find a heat-relief shelter in your area.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	39	34
Average Daily Temperature	73	72
Days in Billing Period	30	29
Last 12 Months Use (KWH)		20,372
Average Monthly Use (KWH)		1,698

Account Summary

	Amount Due
Previous Balance	141.71
Payments/Adjustments	-141.71
Balance at Billing on Jul 08, 2019	**0.00**
West Penn Power - Consumption	109.02
West Penn Power - Misc. Charges	5.99
Total Current Charges	**115.01**
Amount Due by Jul 29, 2019	**$115.01**

Usage Information for Meter Number 8009678613

Jul 02, 2019 KWH Reading (Actual)	56,631
Jun 04, 2019 KWH Reading (Actual)	55,649
KWH used	982

Charges From West Penn Power

Customer Number: 0806013005 0005888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	982 KWH	x	0.055170	54.18
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.38
Distribution Charge	982 KWH	x	0.039613	38.90
Default Service Support Charge	982 KWH	x	0.010950	10.75
TCJA Voluntary Surcharge				-2.63
Current Consumption Bill Charges				109.02
HomeServe USA Plan (1-888-658-3800)				5.99
Total Charges				$ 115.01

Detail Payment and Adjustment Information

06/27/19	Payment	-141.71

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$115.01
Due Date	Jul 29, 2019

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading

August 06, 2019

Account Number: 100 099 778 977

Amount Due: $132.17

Due Date: August 26, 2019

Billing Period: Jul 03 to Aug 01, 2019 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0606013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

Domestic Service - 0006888941 - 5.52 cents per KWH

Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Sep 04, 2019.

Your bill includes $9.39 in PA taxes, of which $7.44 is PA gross receipts tax.

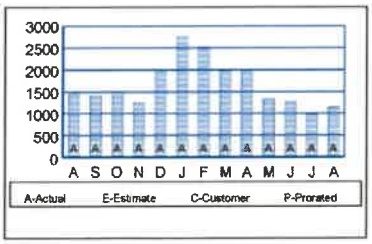
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	50	38
Average Daily Temperature	74	78
Days in Billing Period	29	30
Last 12 Months Use (KWH)		20,074
Average Monthly Use (KWH)		1,673

Account Summary

	Amount Due
Previous Balance	115.01
Payments/Adjustments	-115.01
Balance at Billing on Aug 06, 2019	**0.00**
West Penn Power - Consumption	126.18
West Penn Power - Misc. Charges	5.99
Total Current Charges	**132.17**
Amount Due by Aug 26, 2019	**$132.17**

Usage Information for Meter Number 6000678613

Aug 01, 2019 KWH Reading (Actual)	57,778
Jul 03, 2019 KWH Reading (Actual)	56,631
KWH used	1,147

Charges From West Penn Power

Customer Number: 0606013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,147 KWH	x	0.055170	63.28
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.43
Distribution Charge	1,147 KWH	x	0.039634	45.46
Default Service Support Charge	1,147 KWH	x	0.010950	12.50
TCJA Voluntary Surcharge				-2.99
Current Consumption Bill Charges				126.18
HomeServe USA Plan (1-888-658-3800)				5.99
Total Charges				$ 132.17

Detail Payment and Adjustment Information

07/27/19	Payment	-115.01

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$132.17
Due Date	Aug 26, 2019

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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Bill Based On: Actual Meter Reading, Prorated Bill

September 06, 2019

Account Number: 100 099 778 977

Amount Due: $127.10

Due Date: September 26, 2019

Billing Period: Aug 02 to Sep 03, 2019 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.50 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Oct 03, 2019.

Your bill includes $9.01 in PA taxes, of which $7.15 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective September 1, 2019. Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	132.17
Payments/Adjustments	-132.17
Balance at Billing on Sep 06, 2019	**0.00**
West Penn Power - Consumption	121.11
West Penn Power - Misc. Charges	5.99
Total Current Charges	**127.10**
Amount Due by Sep 26, 2019	**$127.10**

Usage Information for Meter Number 0006678813

Sep 03, 2019 KWH Reading (Actual)	58,878
Aug 02, 2019 KWH Reading (Actual)	57,778
KWH used	1,100

Charges From West Penn Power

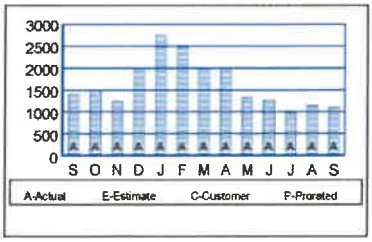
Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,000 KWH	x	0.055170	55.17
	100 KWH	x	0.053380	5.34
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.42
Distribution Charge	1,100 KWH	x	0.039610	43.58
Default Service Support Charge	1,100 KWH	x	0.010950	12.05
TCJA Voluntary Surcharge				-2.89
Current Consumption Bill Charges				**121.11**
HomeServe USA Plan (1-888-656-3800)				5.99
Total Charges				**$ 127.10**

Detail Payment and Adjustment Information

08/27/19	Payment	-132.17

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	44	33
Average Daily Temperature	78	75
Days In Billing Period	32	33
Last 12 Months Use (KWH)		19,771
Average Monthly Use (KWH)		1,648

Return this part with a check or money order payable to West Penn Power

76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$127.10
Due Date	Sep 26, 2019

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading

October 07, 2019
Account Number: 100 099 778 977
Amount Due: $115.18
Due Date: October 28, 2019

Billing Period: Sep 04 to Oct 02, 2019 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.34 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Nov 01, 2019.

Your bill includes $8.12 in PA taxes, of which $6.44 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Distribution System Improvement Charge was adjusted on October 1, 2019. This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers.

Account Summary

	Amount Due
Previous Balance	127.10
Payments/Adjustments	-127.10
Balance at Billing on Oct 07, 2019	**0.00**
West Penn Power - Consumption	109.19
West Penn Power - Misc. Charges	5.99
Total Current Charges	**115.18**
Amount Due by Oct 28, 2019	**$115.18**

Usage Information for Meter Number 000967813

Oct 02, 2019 KWH Reading (Actual)	59,877
Sep 04, 2019 KWH Reading (Actual)	58,878
KWH used	999

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

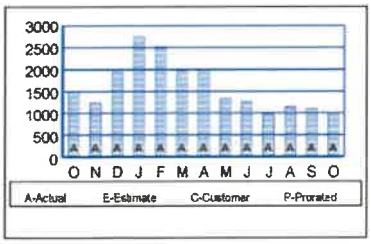
Price to Compare Default Service	999 KWH	x	0.053380	53.33
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.58
Distribution Charge	999 KWH	x	0.039630	39.59
Default Service Support Charge	999 KWH	x	0.010650	10.64
TCJA Voluntary Surcharge				-2.87
Current Consumption Bill Charges				**109.19**
HomeServe USA Plan (1-888-658-3800)				5.99
Total Charges				**$ 115.18**

Detail Payment and Adjustment Information

09/25/19 Payment	-127.10

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	51	34
Average Daily Temperature	70	71
Days in Billing Period	29	29
Last 12 Months Use (KWH)		19,287
Average Monthly Use (KWH)		1,607

Return this part with a check or money order payable to West Penn Power

WestPenn Power 76 South Main Street Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$115.18
Due Date	Oct 28, 2019

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading

November 05, 2019

Account Number: 100 099 778 977

Amount Due: $199.00

Due Date: November 25, 2019

Billing Period: Oct 03 to Oct 31, 2019 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower

Domestic Service - 0006888941 - 5.34 cents per KWH

Customer reserves the right to shop for an electric supplier

Your next meter reading is scheduled to occur on or about Dec 03, 2019

Your bill includes $14.35 in PA taxes, of which $11.39 is PA gross receipts tax

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services

Don't miss the enclosed brochure on Dollar Energy. Fill out and return the form to contribute and help your neighbors

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	115.18
Payments/Adjustments	-115.18
Balance at Billing on Nov 05, 2019	**0.00**
West Penn Power - Consumption	193.01
West Penn Power - Misc. Charges	5.99
Total Current Charges	199.00
Amount Due by Nov 25, 2019	**$199.00**

Usage Information for Meter Number 0006676813

Oct 31, 2019 KWH Reading (Actual)	61,696
Oct 03, 2019 KWH Reading (Actual)	59,877
KWH used	1,819

Charges From West Penn Power

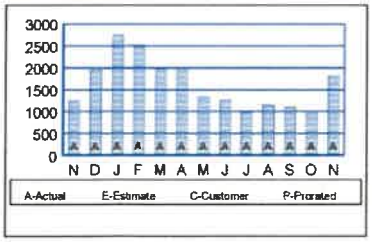
Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,819 KWH	x	0.053380	97.10
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.95
Distribution Charge	1,819 KWH	x	0.039621	72.07
Default Service Support Charge	1,819 KWH	x	0.010950	19.92
TCJA Voluntary Surcharge				-4.47
Current Consumption Bill Charges				193.01
HomeServe USA Plan (1-888-658-3800)				5.99
Total Charges				$ 199.00

Detail Payment and Adjustment Information

10/28/19	Payment	-115.18

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	43	63
Average Daily Temperature	57	57
Days in Billing Period	29	29
Last 12 Months Use (KWH)		19,859
Average Monthly Use (KWH)		1,655

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$199.00
Due Date	Nov 25, 2019

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading, Prorated
Bill

December 05, 2019
Account Number: 100 099 778 977

Amount Due: $286.59

Due Date: December 26, 2019

Billing Period: Nov 01 to Dec 02, 2019 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 6.35 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 03, 2020.

Your bill includes $20.88 in PA taxes, of which $16.56 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2019. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Account Summary

	Amount Due
Previous Balance	199.00
Payments/Adjustments	-199.00
Balance at Billing on Dec 05, 2019	**0.00**
West Penn Power - Consumption	280.60
West Penn Power - Misc. Charges	5.99
Total Current Charges	**286.59**
Amount Due by Dec 26, 2019	**$286.59**

Usage Information for Meter Number 6006758813

Dec 02, 2019 KWH Reading (Actual)	84,365
Nov 01, 2019 KWH Reading (Actual)	81,896
KWH used	2,869

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

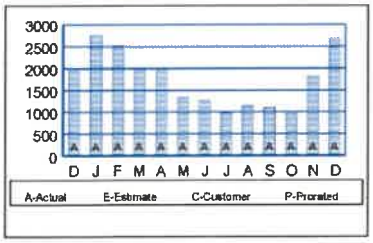
Price to Compare Default Service	2,502 KWH	x	0.053380	133.58
	167 KWH	x	0.057600	9.62
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.35
Distribution Charge	2,669 KWH	x	0.039610	105.74
Default Service Support Charge	2,869 KWH	x	0.010650	29.23
TCJA Voluntary Surcharge				-5.34
Current Consumption Bill Charges				**280.60**
HomeServe USA Plan (1-888-858-3600)				5.99
Total Charges				**$ 286.59**

Detail Payment and Adjustment Information

11/26/19	Payment	-199.00

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	61	83
Average Daily Temperature	41	41
Days in Billing Period	32	32
Last 12 Months Use (KWH)		20,574
Average Monthly Use (KWH)		1,715

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$286.59
Due Date	Dec 26, 2019

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 07, 2020

Account Number: 100 099 778 977

Amount Due: $335.91

Due Date: January 27, 2020

Billing Period: Dec 03 to Jan 02, 2020 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 6.76 cents per KWH
Customer reserves the right to shop for an electric supplier

Your next meter reading is scheduled to occur on or about Jan 31, 2020

Your bill includes $24.55 in PA taxes, of which $19.47 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Effective January 1, 2020, the TCJA Voluntary Surcharge, which is a monthly credit resulting from a lower corporate federal income tax, was adjusted.

The Distribution System Improvement Charge was adjusted on January 1, 2020. This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers.

The Smart Meter Technology charge, which is included in the Distribution Charge on your bill, has changed effective January 1, 2020. For more information, please visit www.firstenergycorp.com/PaTariffs

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	286.59
Payments/Adjustments	-286.59
Balance at Billing on Jan 07, 2020	**0.00**
West Penn Power - Consumption	329.92
West Penn Power - Misc. Charges	5.99
Total Current Charges	335.91
Amount Due by Jan 27, 2020	**$335.91**

Usage Information for Meter Number 6000678613

Jan 02, 2020 KWH Reading (Actual)	67,387
Dec 03, 2019 KWH Reading (Actual)	64,365
KWH used	3,022

Charges From West Penn Power

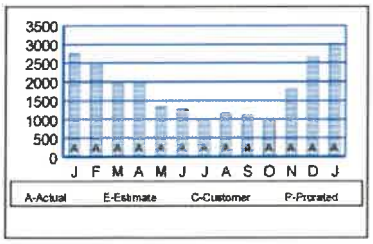
Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	3,022 KWH	x	0.057600	174.07
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.68
Distribution Charge	3,022 KWH	x	0.039580	119.61
Default Service Support Charge	3,022 KWH	x	0.010930	33.03
TCJA Voluntary Surcharge				-5.97
Current Consumption Bill Charges				329.92
HomeServe USA Plan (1-888-658-3800)				5.99
Total Charges				$ 335.91

Detail Payment and Adjustment Information

12/27/19	Payment	-286.59

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	89	97
Average Daily Temperature	37	37
Days in Billing Period	31	31
Last 12 Months Use (KWH)		20,832
Average Monthly Use (KWH)		1,736

Return this part with a check or money order payable to West Penn Power

WestPenn Power 76 South Main Street Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$335.91
Due Date	Jan 27, 2020

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading

February 04, 2020

Account Number: 100 099 778 977

Amount Due: $262.58

Due Date: February 24, 2020

Billing Period: Jan 03 to Jan 30, 2020 for 28 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.76 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 02, 2020.

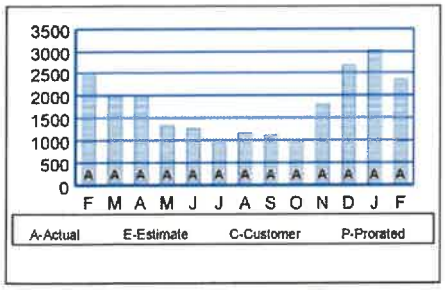
Your bill includes $19.09 in PA taxes, of which $15.14 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit www.irs.gov/individuals.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	79	84
Average Daily Temperature	30	37
Days in Billing Period	32	28
Last 12 Months Use (KWH)		20,658
Average Monthly Use (KWH)		1,722

Account Summary

	Amount Due
Previous Balance	335.91
Payments/Adjustments	-335.91
Balance at Billing on Feb 04, 2020	**0.00**
West Penn Power - Consumption	256.59
West Penn Power - Misc. Charges	5.99
Total Current Charges	**262.58**
Amount Due by Feb 24, 2020	**$262.58**

Usage Information for Meter Number 5000575813

Jan 30, 2020 KWH Reading (Actual)	69,735
Jan 03, 2020 KWH Reading (Actual)	67,387
KWH used	2,348

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,348 KWH	x	0.057600	135.24
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.31
Distribution Charge	2,348 KWH	x	0.039016	91.61
Default Service Support Charge	2,348 KWH	x	0.010950	25.71
TCJA Voluntary Surcharge				-4.72
Current Consumption Bill Charges				**256.59**
HomeServe USA Plan (1-888-658-3800)				**5.99**
Total Charges				**$ 262.58**

Detail Payment and Adjustment Information

01/28/20	Payment	-335.91

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13460 MONTEREY LN

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$262.58
Due Date	Feb 24, 2020

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

March 04, 2020

Account Number: 100 099 778 977

Amount Due: $243.28

Due Date: March 24, 2020

Billing Period: Jan 31 to Mar 01, 2020 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.76 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 31, 2020.

Your bill includes $17.65 in PA taxes, of which $14.00 is PA gross receipts tax.

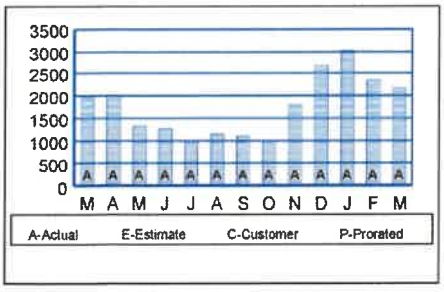
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit irs.gov/individuals.

Customers receiving Default Service have a new Price to Compare (PTC), effective March 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	68	70
Average Daily Temperature	37	40
Days in Billing Period	29	31
Last 12 Months Use (KWH)		20,845
Average Monthly Use (KWH)		1,737

Account Summary

	Amount Due
Previous Balance	262.58
Payments/Adjustments	-262.58
Balance at Billing on Mar 04, 2020	0.00
West Penn Power - Consumption	237.29
West Penn Power - Misc. Charges	5.99
Total Current Charges	**243.28**
Amount Due by Mar 24, 2020	**$243.28**

Usage Information for Meter Number 5000575813

Mar 01, 2020 KWH Reading (Actual)	71,902
Jan 31, 2020 KWH Reading (Actual)	69,735
KWH used	2,167

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,097 KWH	x	0.057600	120.79
	70 KWH	x	0.056370	3.95
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.22
Distribution Charge	2,167 KWH	x	0.039017	84.55
Default Service Support Charge	2,167 KWH	x	0.010950	23.73
TCJA Voluntary Surcharge				-4.39
Current Consumption Bill Charges				**237.29**
HomeServe USA Plan (1-888-658-3800)				**5.99**
Total Charges				**$ 243.28**

Detail Payment and Adjustment Information

02/26/20	Payment	-262.58

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$243.28
Due Date	Mar 24, 2020

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

April 02, 2020

Account Number: 100 099 778 977

Amount Due: $214.92

Due Date: April 22, 2020

Billing Period: Mar 02 to Mar 30, 2020 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.64 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Apr 30, 2020.

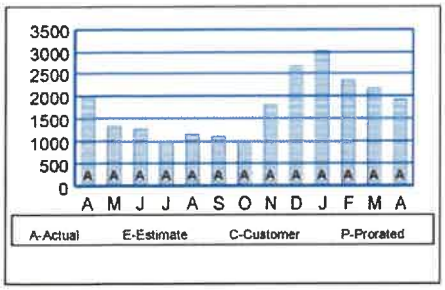
Your bill includes $15.54 in PA taxes, of which $12.33 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	69	66
Average Daily Temperature	42	49
Days in Billing Period	29	29
Last 12 Months Use (KWH)		20,759
Average Monthly Use (KWH)		1,730

Account Summary

	Amount Due
Previous Balance	243.28
Payments/Adjustments	-243.28
Balance at Billing on Apr 02, 2020	0.00
West Penn Power - Consumption	208.93
West Penn Power - Misc. Charges	5.99
Total Current Charges	214.92
Amount Due by Apr 22, 2020	$214.92

Usage Information for Meter Number 5000575813

Mar 30, 2020 KWH Reading (Actual)	73,819
Mar 02, 2020 KWH Reading (Actual)	71,902
KWH used	1,917

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,917 KWH	x	0.056370	108.06
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.56
Distribution Charge	1,917 KWH	x	0.039025	74.81
Default Service Support Charge	1,917 KWH	x	0.010950	20.99
TCJA Voluntary Surcharge				-3.93
Current Consumption Bill Charges				208.93
HomeServe USA Plan (1-888-658-3800)				5.99
Total Charges				$ 214.92

Detail Payment and Adjustment Information

03/26/20 Payment	-243.28

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$214.92
Due Date	Apr 22, 2020

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

May 04, 2020

Account Number: 100 099 778 977

Amount Due: $448.01

Due Date: May 26, 2020

Billing Period: Mar 31 to Apr 29, 2020 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.84 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 01, 2020.

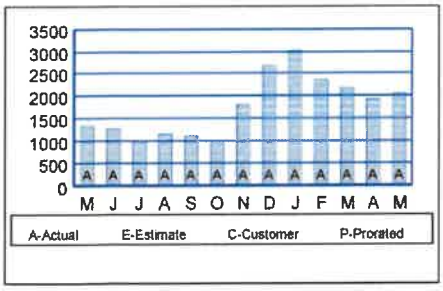
Your bill includes $16.66 in PA taxes, of which $13.21 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Distribution System Improvement Charge was adjusted on April 1, 2020. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	44	69
Average Daily Temperature	59	50
Days in Billing Period	30	30
Last 12 Months Use (KWH)		21,490
Average Monthly Use (KWH)		1,791

Account Summary

	Amount Due
Previous Balance	214.92
Payments/Adjustments	0.00
Balance at Billing on May 04, 2020	**214.92**
West Penn Power - Consumption	223.97
West Penn Power - Misc. Charges	5.99
Late Payment Charges	3.13
Total Current Charges	233.09
Amount Due by May 26, 2020	$448.01

Usage Information for Meter Number 5000578613

Apr 29, 2020 KWH Reading (Actual)	75,879
Mar 31, 2020 KWH Reading (Actual)	73,819
KWH used	2,060

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,060 KWH	x	0.056370	116.12
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.66
Distribution Charge	2,060 KWH	x	0.039019	80.38
Default Service Support Charge	2,060 KWH	x	0.010950	22.56
TCJA Voluntary Surcharge				-4.19
Current Consumption Bill Charges				**223.97**
Late payment charge				**3.13**
HomeServe USA Plan (1-888-658-3800)				**5.99**
Total Charges				**$ 233.09**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$448.01
Due Date	May 26, 2020

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

June 03, 2020

Account Number: 100 099 778 977

Amount Due: $419.15

Due Date: June 23, 2020

Billing Period: Apr 30 to May 31, 2020 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.64 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 30, 2020.

Your bill includes $13.77 in PA taxes, of which $10.92 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Effective June 1, 2020, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted.

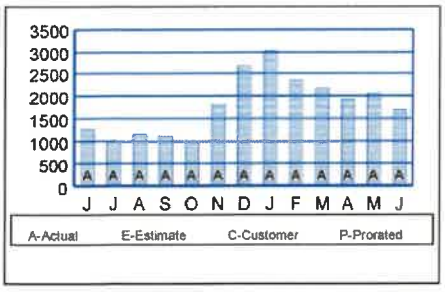
Effective June 1, 2020, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. We will not resume normal collections or shut-off activity until at least July 1, 2020, and will comply with any state orders to postpone these activities as long as necessary. Customers who are having difficulty paying their bills should call us to arrange an affordable payment plan. These arrangements will not interfere with any future payment options customers may choose. We

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	39	53
Average Daily Temperature	67	60
Days in Billing Period	32	32
Last 12 Months Use (KWH)		21,920
Average Monthly Use (KWH)		1,827

Account Summary

	Amount Due
Previous Balance	448.01
Payments/Adjustments	-223.09
Balance at Billing on Jun 03, 2020	**224.92**
West Penn Power - Consumption	185.05
West Penn Power - Misc. Charges	5.99
Late Payment Charges	3.19
Total Current Charges	**194.23**
Amount Due by Jun 23, 2020	$419.15

Usage Information for Meter Number 5000575813

May 31, 2020 KWH Reading (Actual)	77,569
Apr 30, 2020 KWH Reading (Actual)	75,879
KWH used	1,690

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,690 KWH	x	0.056370	95.27
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.39
Distribution Charge	1,690 KWH	x	0.039024	65.95
Default Service Support Charge	1,690 KWH	x	0.010950	18.51
TCJA Voluntary Surcharge				-3.51
Current Consumption Bill Charges				**185.05**
Late payment charge				3.19
HomeServe USA Plan (1-888-658-3800)				5.99
Total Charges				**$ 194.23**

Detail Payment and Adjustment Information

05/21/20 Payment	-223.09

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$419.15
Due Date	Jun 23, 2020

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

July 02, 2020

Account Number: 100 099 778 977

Amount Due: $109.86

Due Date: July 22, 2020

Billing Period: Jun 01 to Jun 29, 2020 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.13 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jul 30, 2020.

Your bill includes $7.73 in PA taxes, of which $6.13 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

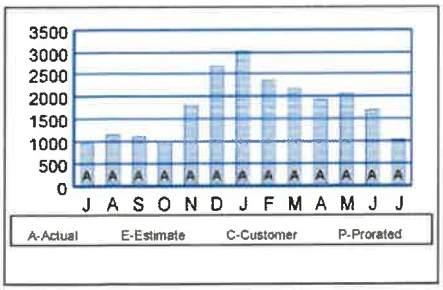
Summer's hot temperatures can cause health problems, especially for older adults, children and people with chronic illnesses. To reduce the chance of suffering from a heat-related illness: wear light, loose-fitting clothes; stay out of direct sunlight and avoid strenuous activity; drink plenty of water; and stay in an area with air conditioning or fans if possible. If you don't have an air conditioner, contact the health department to find a heat-relief shelter in your area.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. We will resume disconnects for non-payment no sooner than September 15, 2020, and will comply with any state orders to postpone these activities as long as necessary. However, field personnel following proper safety measures, may be in the community performing customer outreach starting in August. Customers who are having difficulty paying their bills should call us to arrange an affordable payment plan. These arrangements will not interfere with any future payment options customers may choose. We encourage all customers with overdue balances who are unable to reach a payment arrangement to pay what they can to keep their total balance as manageable as possible. For information about

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	34	36
Average Daily Temperature	72	72
Days in Billing Period	29	29
Last 12 Months Use (KWH)		21,968
Average Monthly Use (KWH)		1,831

Account Summary

	Amount Due
Previous Balance	419.15
Payments/Adjustments	-419.15
Balance at Billing on Jul 02, 2020	0.00
West Penn Power - Consumption	103.87
West Penn Power - Misc. Charges	5.99
Total Current Charges	109.86
Amount Due by Jul 22, 2020	$109.86

Usage Information for Meter Number 5000575813

Jun 29, 2020 KWH Reading (Actual)	78,599
Jun 01, 2020 KWH Reading (Actual)	77,569
KWH used	1,030

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,030 KWH	x	0.051250	52.79
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.95
Distribution Charge	1,030 KWH	x	0.038398	39.55
Default Service Support Charge	1,030 KWH	x	0.005270	5.43
TCJA Voluntary Surcharge				-2.29
Current Consumption Bill Charges				103.87
HomeServe USA Plan (1-888-658-3800)				5.99
Total Charges				$ 109.86

Detail Payment and Adjustment Information

06/23/20 Payment	-419.15

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$109.86
Due Date	Jul 22, 2020

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

August 03, 2020

Account Number: 100 099 778 977

Amount Due: $128.79

Due Date: August 24, 2020

Billing Period: Jun 30 to Jul 29, 2020 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.13 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 31, 2020.

Your bill includes $9.14 in PA taxes, of which $7.25 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

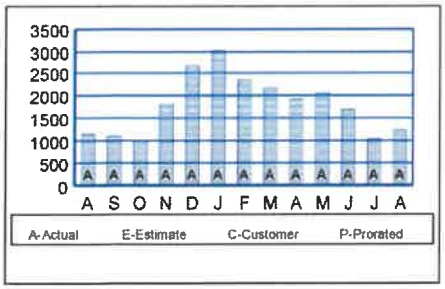
The Distribution System Improvement Charge was adjusted on July 1, 2020. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. We will resume disconnects for non-payment no sooner than September 15, 2020, and will comply with any state orders to postpone these activities as long as necessary. However, field personnel following proper safety measures, may be in the community performing customer outreach starting in August. Customers who are having difficulty paying their bills should call us to arrange an affordable payment plan. These arrangements will not interfere with any future payment options customers may choose. We encourage all customers with overdue balances who are unable to reach a payment arrangement to pay what they can to keep their total balance as manageable as possible. For information about assistance programs residential customers may be eligible for, please visit www.firstenergycorp.com/billassist.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	38	41
Average Daily Temperature	78	79
Days in Billing Period	30	30
Last 12 Months Use (KWH)		22,053
Average Monthly Use (KWH)		1,838

Account Summary

	Amount Due
Previous Balance	109.86
Payments/Adjustments	-109.86
Balance at Billing on Aug 03, 2020	0.00
West Penn Power - Consumption	122.80
West Penn Power - Misc. Charges	5.99
Total Current Charges	**128.79**
Amount Due by Aug 24, 2020	**$128.79**

Usage Information for Meter Number 5000575813

Jul 29, 2020 KWH Reading (Actual)	79,831
Jun 30, 2020 KWH Reading (Actual)	78,599
KWH used	1,232

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,232 KWH	x	0.051250	63.14
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.11
Distribution Charge	1,232 KWH	x	0.038385	47.29
Default Service Support Charge	1,232 KWH	x	0.005270	6.49
TCJA Voluntary Surcharge				-2.67
Current Consumption Bill Charges				122.80
HomeServe USA Plan (1-888-658-3800)				5.99
Total Charges				$ 128.79

Detail Payment and Adjustment Information

07/21/20	Payment	-109.86

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$128.79
Due Date	Aug 24, 2020

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

September 02, 2020

Account Number: 100 099 778 977

Amount Due: $104.86

Due Date: September 22, 2020

Billing Period: Jul 30 to Aug 30, 2020 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower

Domestic Service - 0006888941 - 5.12 cents per KWH

Customer reserves the right to shop for an electric supplier.

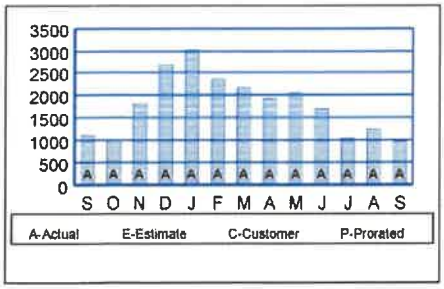
Your next meter reading is scheduled to occur on or about Oct 01, 2020.

Your bill includes $7.36 in PA taxes, of which $5.83 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	33	31
Average Daily Temperature	75	77
Days in Billing Period	33	32
Last 12 Months Use (KWH)		21,930
Average Monthly Use (KWH)		1,828

Account Summary

	Amount Due
Previous Balance	128.79
Payments/Adjustments	-128.79
Balance at Billing on Sep 02, 2020	**0.00**
West Penn Power - Consumption	98.87
West Penn Power - Misc. Charges	5.99
Total Current Charges	**104.86**
Amount Due by Sep 22, 2020	**$104.86**

Usage Information for Meter Number 5000575813

Aug 30, 2020 KWH Reading (Actual)	80,808
Jul 30, 2020 KWH Reading (Actual)	79,831
KWH used	977

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	977 KWH	x	0.051250	50.07
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.91
Distribution Charge	977 KWH	x	0.038383	37.50
Default Service Support Charge	977 KWH	x	0.005270	5.15
TCJA Voluntary Surcharge				-2.20
Current Consumption Bill Charges				**98.87**
HomeServe USA Plan (1-888-658-3800)				**5.99**
Total Charges				**$ 104.86**

Detail Payment and Adjustment Information

08/21/20 Payment	-128.79

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$104.86
Due Date	Sep 22, 2020

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

October 05, 2020

Account Number: 100 099 778 977

Amount Due: $223.77

Due Date: October 26, 2020

Billing Period: Aug 31 to Sep 30, 2020 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 4.90 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Nov 02, 2020

Your bill includes $8.29 in PA taxes, of which $6.57 is PA gross receipts tax.

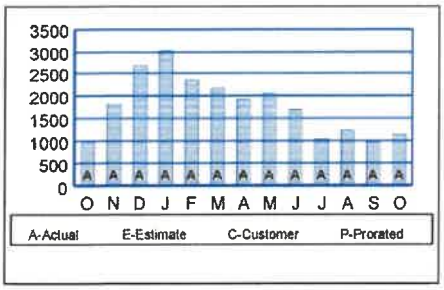
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Distribution System Improvement Charge was adjusted on October 1, 2020. This charge recovers costs incurred to repair, improve or replace infrastructure that the company uses to deliver electricity to its customers.

Customers receiving Default Service have a new Price to Compare (PTC), effective September 1, 2020. Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	34	37
Average Daily Temperature	71	66
Days in Billing Period	29	31
Last 12 Months Use (KWH)		22,067
Average Monthly Use (KWH)		1,839

Account Summary

	Amount Due
Previous Balance	104.86
Payments/Adjustments	0.00
Balance at Billing on Oct 05, 2020	**104.86**
West Penn Power - Consumption	111.44
West Penn Power - Misc. Charges	5.99
Late Payment Charges	1.48
Total Current Charges	**118.91**
Amount Due by Oct 26, 2020	**$223.77**

Usage Information for Meter Number 5000575813

Sep 30, 2020 KWH Reading (Actual)	81,944
Aug 31, 2020 KWH Reading (Actual)	80,808
KWH used	1,136

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,100 KWH	x	0.048910	53.80
	36 KWH	x	0.051250	1.85
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.24
Distribution Charge	1,136 KWH	x	0.038389	43.61
Default Service Support Charge	1,136 KWH	x	0.005270	5.99
TCJA Voluntary Surcharge				-2.49
Current Consumption Bill Charges				**111.44**
Late payment charge				**1.48**
HomeServe USA Plan (1-888-658-3800)				**5.99**
Total Charges				**$ 118.91**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	**$223.77**
Due Date	**Oct 26, 2020**

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

November 04, 2020

Account Number: 100 099 778 977

Amount Due: $200.73

Due Date: November 24, 2020

Billing Period: Oct 01 to Nov 01, 2020 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 4.89 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Dec 02, 2020.

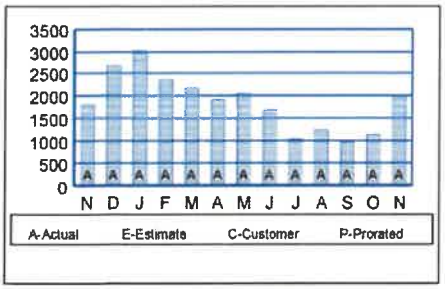
Your bill includes $14.01 in PA taxes, of which $11.11 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Don't miss the enclosed brochure on Dollar Energy. Fill out and return the form to contribute and help your neighbors.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	63	62
Average Daily Temperature	57	56
Days In Billing Period	29	32
Last 12 Months Use (KWH)		22,223
Average Monthly Use (KWH)		1,862

Account Summary

	Amount Due
Previous Balance	223.77
Payments/Adjustments	-223.77
Balance at Billing on Nov 04, 2020	0.00
West Penn Power - Consumption	188.25
West Penn Power - Misc. Charges	12.48
Total Current Charges	200.73
Amount Due by Nov 24, 2020	$200.73

Usage Information for Meter Number 5000575813

Nov 01, 2020 KWH Reading (Actual)	83,919
Oct 01, 2020 KWH Reading (Actual)	81,944
KWH used	1,975

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,975 KWH	x	0.048910	96.60
Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.02
Distribution Charge	1,975 KWH	x	0.038390	75.82
Default Service Support Charge	1,975 KWH	x	0.005270	10.41
TCJA Voluntary Surcharge				-4.04
Current Consumption Bill Charges				188.25
HomeServe USA Plan (1-888-658-3800)				12.48
Total Charges				$ 200.73

Detail Payment and Adjustment Information

10/26/20	Payment	-223.77

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$200.73
Due Date	Nov 24, 2020

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

December 04, 2020

Account Number: 100 099 778 977

Amount Due: $236.71

Due Date: December 28, 2020

Billing Period: Nov 02 to Dec 01, 2020 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 4.90 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 04, 2021.

Your bill includes $16.68 in PA taxes, of which $13.23 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

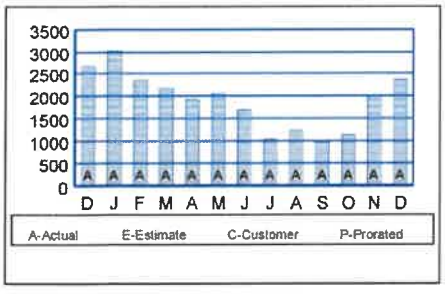
Service disconnection and collection activities resumed for Pennsylvania customers on November 9, 2020. If the termination date on your disconnection notice is on or after November 9, 2020, your service may be terminated for non-payment. All normal collections practices have resumed including payment plan options and requirements for reconnections. These notices can be used as proof of situation by agencies who provide financial support to assist with bills.

If you are having difficulty paying your bill, you may be eligible for outside assistance programs and payment arrangements based on your household income level. If your household income level is 300% of federal poverty income guidelines or below, you may qualify to have your service disconnection suspended until at least March 31, 2021. Go to www.firstenergycorp.com/billassist or contact us for more information.

Field personnel in the community performing collection activities will be following proper safety measures and take necessary precautions against the spread of COVID-19.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	83	79
Average Daily Temperature	41	49
Days in Billing Period	32	30
Last 12 Months Use (KWH)		21,919
Average Monthly Use (KWH)		1,827

Account Summary

	Amount Due
Previous Balance	200.73
Payments/Adjustments	-200.73
Balance at Billing on Dec 04, 2020	**0.00**
West Penn Power - Consumption	224.23
West Penn Power - Misc. Charges	12.48
Total Current Charges	236.71
Amount Due by Dec 28, 2020	$236.71

Usage Information for Meter Number 5000575813

Dec 01, 2020 KWH Reading (Actual)	86,284
Nov 02, 2020 KWH Reading (Actual)	83,919
KWH used	2,365

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,286 KWH	x	0.048910	111.81
	79 KWH	x	0.051980	4.11
Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.38
Distribution Charge	2,365 KWH	x	0.038389	90.79
Default Service Support Charge	2,365 KWH	x	0.005270	12.46
TCJA Voluntary Surcharge				-4.76
Current Consumption Bill Charges				**224.23**
HomeServe USA Plan (1-888-658-3800)				**12.48**
Total Charges				**$ 236.71**

Detail Payment and Adjustment Information

11/24/20 Payment	-200.73

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$236.71
Due Date	Dec 28, 2020

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 06, 2021

Account Number: 100 099 778 977

Amount Due: $369.86

Due Date: January 26, 2021

Billing Period: Dec 02 to Jan 03, 2021 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.20 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Feb 02, 2021.

Your bill includes $26.59 in PA taxes, of which $21.09 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Smart Meter Technology charge, which is included in the Distribution Charge on your bill, has changed effective January 1, 2021. For more information, please visit www.firstenergycorp.com/PaTariffs.

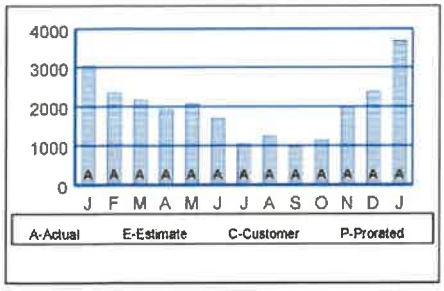
Effective January 1, 2021, The TCJA Voluntary Surcharge, which is a monthly credit resulting from a lower corporate federal income tax, was adjusted.

The Distribution System Improvement Charge was adjusted on January 1, 2021. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. If you are not already an EPP participant, but would like to enroll, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	97	112
Average Daily Temperature	37	38
Days in Billing Period	31	33
Last 12 Months Use (KWH)		22,588
Average Monthly Use (KWH)		1,882

Account Summary

	Amount Due
Previous Balance	236.71
Payments/Adjustments	-236.71
Balance at Billing on Jan 06, 2021	**0.00**
West Penn Power - Consumption	357.38
West Penn Power - Misc. Charges	12.48
Total Current Charges	**369.86**
Amount Due by Jan 26, 2021	**$369.86**

Usage Information for Meter Number 5000575813

Jan 03, 2021 KWH Reading (Actual)	89,975
Dec 02, 2020 KWH Reading (Actual)	86,284
KWH used	3,691

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	3,691 KWH	x	0.051980	191.86
Customer Distribution Charge				7.44
Distribution System Improvement Charge				3.40
Distribution Charge	3,691 KWH	x	0.038201	141.00
Default Service Support Charge	3,691 KWH	x	0.005270	19.45
TCJA Voluntary Surcharge				-5.77
Current Consumption Bill Charges				**357.38**
HomeServe USA Plan (1-888-658-3800)				**12.48**
Total Charges				**$ 369.86**

Detail Payment and Adjustment Information

12/28/20	Payment	-236.71

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$369.86
Due Date	Jan 26, 2021

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

February 04, 2021

Account Number: 100 099 778 977

Amount Due: $281.37

Due Date: February 24, 2021

Billing Period: Jan 04 to Feb 01, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-738-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.20 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 03, 2021.

Your bill includes $20.01 in PA taxes, of which $15.86 is PA gross receipts tax.

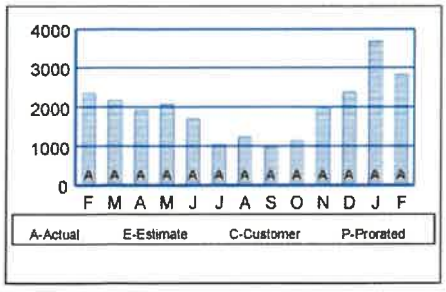
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit www.irs.gov/individuals.

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. If you are not already an EPP participant, but would like to enroll, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	84	97
Average Daily Temperature	37	33
Days in Billing Period	28	29
Last 12 Months Use (KWH)		23,056
Average Monthly Use (KWH)		1,921

Account Summary

	Amount Due
Previous Balance	369.86
Payments/Adjustments	-369.86
Balance at Billing on Feb 04, 2021	**0.00**
West Penn Power - Consumption	268.89
West Penn Power - Misc. Charges	12.48
Total Current Charges	281.37
Amount Due by Feb 24, 2021	**$281.37**

Usage Information for Meter Number 5000575813

Feb 01, 2021 KWH Reading (Actual)	92,791
Jan 04, 2021 KWH Reading (Actual)	89,975
KWH used	2,816

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,816 KWH	x	0.051980	146.38
Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.50
Distribution Charge	2,816 KWH	x	0.036296	102.21
Default Service Support Charge	2,816 KWH	x	0.005270	14.84
TCJA Voluntary Surcharge				-4.48
Current Consumption Bill Charges				268.89
HomeServe USA Plan (1-888-658-3800)				12.48
Total Charges				$ 281.37

Detail Payment and Adjustment Information

01/28/21 Payment	-369.86

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$281.37
Due Date	Feb 24, 2021

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

March 05, 2021

Account Number: 100 099 778 977

Amount Due: $263.28

Due Date: March 25, 2021

Billing Period: Feb 02 to Mar 02, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.19 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Apr 01, 2021.

Your bill includes $18.66 in PA taxes, of which $14.80 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit irs.gov/individuals.

Customers receiving Default Service have a new Price to Compare (PTC), effective March 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	281.37
Payments/Adjustments	-281.37
Balance at Billing on Mar 05, 2021	**0.00**
West Penn Power - Consumption	250.80
West Penn Power - Misc. Charges	12.48
Total Current Charges	**263.28**
Amount Due by Mar 25, 2021	**$263.28**

Usage Information for Meter Number 5000575813

Mar 02, 2021 KWH Reading (Actual)	95,413
Feb 02, 2021 KWH Reading (Actual)	92,791
KWH used	2,622

Charges From West Penn Power

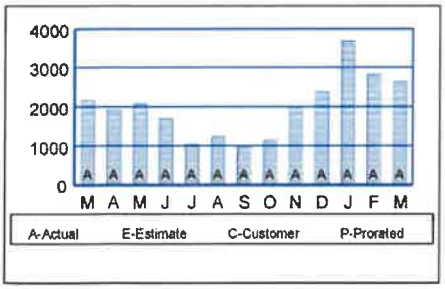
Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,441 KWH	x	0.051980	126.88
	181 KWH	x	0.051540	9.33
Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.34
Distribution Charge	2,622 KWH	x	0.036301	95.18
Default Service Support Charge	2,622 KWH	x	0.005270	13.82
TCJA Voluntary Surcharge				-4.19
Current Consumption Bill Charges				**250.80**
HomeServe USA Plan (1-888-658-3800)				**12.48**
Total Charges				**$ 263.28**

Detail Payment and Adjustment Information

03/01/21	Payment	-281.37

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	70	90
Average Daily Temperature	40	34
Days In Billing Period	31	29
Last 12 Months Use (KWH)		23,511
Average Monthly Use (KWH)		1,959

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$263.28
Due Date	Mar 25, 2021

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

April 05, 2021

Account Number: 100 099 778 977

Amount Due: $217.39

Due Date: April 26, 2021

Billing Period: Mar 03 to Mar 31, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.15 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 03, 2021.

Your bill includes $15.25 in PA taxes, of which $12.09 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

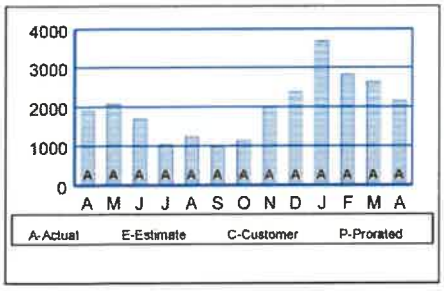
Service disconnection and collection activities resumed for Pennsylvania customers effective November 9, 2020. If the termination date on your disconnection notice is on or after November 9, 2020, your service may be terminated for non-payment. All normal collections practices have resumed including payment plan options and requirements for reconnections. These notices can be used as proof of situation by agencies who provide financial support to assist with bills.

If you are having difficulty paying your bill, you may be eligible for outside assistance programs and payment arrangements based on your household income level. Go to www.firstenergycorp.com/billassist or contact us for more information.

Field personnel in the community performing collection activities will be following proper safety measures and take necessary precautions against the spread of COVID-19.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	66	74
Average Daily Temperature	49	47
Days in Billing Period	29	29
Last 12 Months Use (KWH)		23,730
Average Monthly Use (KWH)		1,978

Account Summary

	Amount Due
Previous Balance	263.28
Payments/Adjustments	-263.28
Balance at Billing on Apr 05, 2021	**0.00**
West Penn Power - Consumption	204.91
West Penn Power - Misc. Charges	12.48
Total Current Charges	**217.39**
Amount Due by Apr 26, 2021	**$217.39**

Usage Information for Meter Number 5000576813

Mar 31, 2021 KWH Reading (Actual)	97,549
Mar 03, 2021 KWH Reading (Actual)	95,413
KWH used	2,136

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,136 KWH	x	0.051540	110.09
Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.05
Distribution Charge	2,136 KWH	x	0.036302	77.54
Default Service Support Charge	2,136 KWH	x	0.005270	11.26
TCJA Voluntary Surcharge				-3.47
Current Consumption Bill Charges				**204.91**
HomeServe USA Plan (1-888-658-3800)				12.48
Total Charges				**$ 217.39**

Detail Payment and Adjustment Information

03/31/21	Payment	-263.28

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$217.39
Due Date	Apr 26, 2021

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

May 05, 2021

Account Number: 100 099 778 977

Amount Due: $179.99

Due Date: May 25, 2021

Billing Period: Apr 01 to May 02, 2021 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information	
Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower
Domestic Service - 0006888941 - 5.15 cents per KWH
Customer reserves the right to shop for an electric supplier

Your next meter reading is scheduled to occur on or about Jun 02, 2021

Your bill includes $12.46 in PA taxes, of which $9.88 is PA gross receipts tax

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter

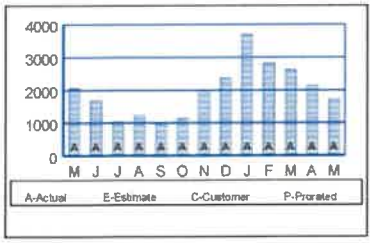
All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company

Service disconnection and collection activities resumed for Pennsylvania customers effective November 9, 2020. If the termination date on your disconnection notice is on or after November 9, 2020, your service may be terminated for non-payment. All normal collections practices have resumed including payment plan options and requirements for reconnections. These notices can be used as proof of situation by agencies who provide financial support to assist with bills

If you are having difficulty paying your bill, you may be eligible for outside assistance programs and payment arrangements based on your household income level. Go to www.firstenergycorp.com/billassist or contact us for more information

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	69	54
Average Daily Temperature	50	55
Days in Billing Period	30	32
Last 12 Months Use (KWH)		23,402
Average Monthly Use (KWH)		1,950

Account Summary	Amount Due
Previous Balance	217.39
Payments/Adjustments	-217.39
Balance at Billing on May 05, 2021	**0.00**
West Penn Power - Consumption	167.51
West Penn Power - Misc. Charges	12.48
Total Current Charges	**179.99**
Amount Due by May 25, 2021	**$179.99**

Usage Information for Meter Number 600687813

May 02, 2021 KWH Reading (Actual)	99,281
Apr 01, 2021 KWH Reading (Actual)	97,549
KWH used	1,732

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,732 KWH	x	0.051540	89.27
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.69
Distribution Charge	1,732 KWH	x	0.036293	62.86
Default Service Support Charge	1,732 KWH	x	0.005270	9.13
TCJA Voluntary Surcharge				-2.88
Current Consumption Bill Charges				**167.51**
HomeServe USA Plan (1-888-658-3800)				**12.48**
Total Charges				**$ 179.99**

Detail Payments and Adjustment Information

04/30/21	Payment	-217.39

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	**$179.99**
Due Date	**May 25, 2021**

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

June 04, 2021

Account Number: 100 099 778 977

Amount Due: $139.19

Due Date: June 24, 2021

Billing Period: May 03 to Jun 01, 2021 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill Issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.17 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jul 01, 2021.

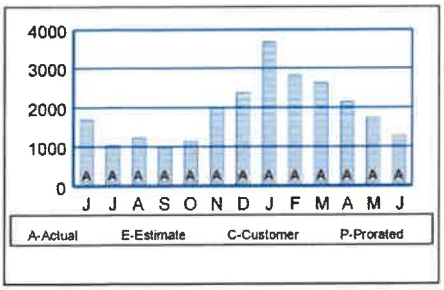
Your bill includes $9.43 in PA taxes, of which $7.48 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	53	43
Average Daily Temperature	60	61
Days in Billing Period	32	30
Last 12 Months Use (KWH)		23,000
Average Monthly Use (KWH)		1,917

Account Summary

	Amount Due
Previous Balance	179.99
Payments/Adjustments	-179.99
Balance at Billing on Jun 04, 2021	**0.00**
West Penn Power - Consumption	126.71
West Penn Power - Misc. Charges	12.48
Total Current Charges	**139.19**
Amount Due by Jun 24, 2021	**$139.19**

Usage Information for Meter Number 5000575813

Jun 01, 2021 KWH Reading (Actual)	100,569
May 03, 2021 KWH Reading (Actual)	99,281
KWH used	1,288

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	43 KWH	x	0.057070	2.45
	1,245 KWH	x	0.051540	64.17
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.30
Distribution Charge	1,288 KWH	x	0.036297	46.75
Default Service Support Charge	1,245 KWH	x	0.005270	6.56
	43 KWH	x	0.005950	0.26
TCJA Voluntary Surcharge				-2.22
Current Consumption Bill Charges				**126.71**
HomeServe USA Plan (1-888-658-3800)				**12.48**
Total Charges				**$ 139.19**

Detail Payment and Adjustment Information

05/29/21	Payment	-179.99

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13460 MONTEREY LN

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$139.19
Due Date	Jun 24, 2021

WestPenn Power

Bill Based On: Actual Meter Reading

July 06, 2021

Account Number: 100 099 778 977

Amount Due: $121.80

Due Date: July 26, 2021

Billing Period: Jun 02 to Jun 30, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.71 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 02, 2021.

Your bill includes $8.13 in PA taxes, of which $6.45 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

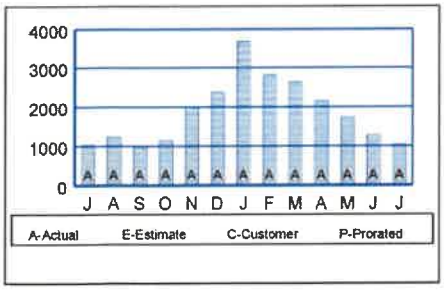
Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

Summer's hot temperatures can cause health problems, especially for older adults, children and people with chronic illnesses. To reduce the chance of suffering from a heat-related illness: wear light, loose-fitting clothes; stay out of direct sunlight and avoid strenuous activity; drink plenty of water; and stay in an area with air conditioning or fans if possible. If you don't have an air conditioner, contact the health department to find a heat-relief shelter in your area.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	36	36
Average Daily Temperature	72	73
Days in Billing Period	29	29
Last 12 Months Use (KWH)		23,005
Average Monthly Use (KWH)		1,917

Account Summary

	Amount Due
Previous Balance	139.19
Payments/Adjustments	-139.19
Balance at Billing on Jul 06, 2021	**0.00**
West Penn Power - Consumption	109.32
West Penn Power - Misc. Charges	12.48
Total Current Charges	**121.80**
Amount Due by Jul 26, 2021	**$121.80**

Usage Information for Meter Number 5000575813

Jun 30, 2021 KWH Reading (Actual)	101,604
Jun 02, 2021 KWH Reading (Actual)	100,569
KWH used	1,035

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,035 KWH	x	0.057070	59.07
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.88
Distribution Charge	1,035 KWH	x	0.036348	37.62
Default Service Support Charge	1,035 KWH	x	0.005950	6.16
TCJA Voluntary Surcharge				-1.85
Current Consumption Bill Charges				**109.32**
HomeServe USA Plan (1-888-658-3800)				12.48
Total Charges				**$ 121.80**

Detail Payment and Adjustment Information

06/23/21	Payment	-139.19

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$121.80
Due Date	Jul 26, 2021

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

August 04, 2021

W05

Billing Period: Jul 01 to Aug 01, 2021 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

Account Number: 100 099 778 977

Amount Due: $133.54

Due Date: August 24, 2021

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.71 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 31, 2021.

Your bill includes $9.01 in PA taxes, of which $7.14 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	121.80
Payments/Adjustments	-121.80
Balance at Billing on Aug 04, 2021	**0.00**
West Penn Power - Consumption	121.06
West Penn Power - Misc. Charges	12.48
Total Current Charges	**133.54**
Amount Due by Aug 24, 2021	**$133.54**

Usage Information for Meter Number 5000575813

Aug 01, 2021 KWH Reading (Actual)	102,758
Jul 01, 2021 KWH Reading (Actual)	101,604
KWH used	1,154

Charges From West Penn Power

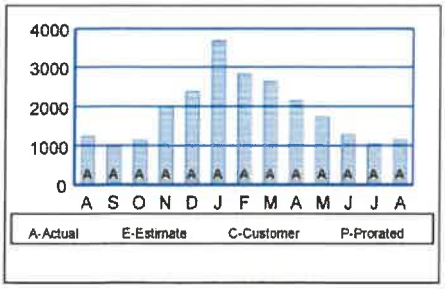
Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,154 KWH	x	0.057070	65.86
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.97
Distribution Charge	1,154 KWH	x	0.036343	41.94
Default Service Support Charge	1,154 KWH	x	0.005950	6.87
TCJA Voluntary Surcharge				-2.02
Current Consumption Bill Charges				**121.06**
HomeServe USA Plan (1-888-658-3800)				12.48
Total Charges				**$ 133.54**

Detail Payment and Adjustment Information

07/22/21 Payment	-121.80

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	41	36
Average Daily Temperature	79	76
Days In Billing Period	30	32
Last 12 Months Use (KWH)		22,927
Average Monthly Use (KWH)		1,911

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$133.54
Due Date	Aug 24, 2021

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

September 02, 2021

Account Number: 100 099 778 977

Amount Due: $111.67

Due Date: September 22, 2021

Billing Period: Aug 02 to Aug 30, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.71 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Sep 30, 2021.

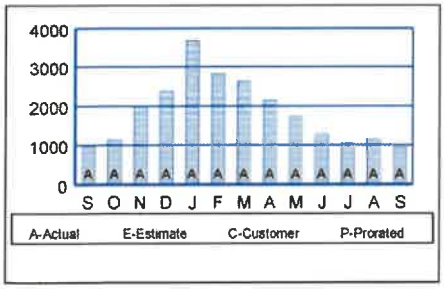
Your bill includes $7.38 in PA taxes, of which $5.85 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective September 1, 2021. Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	31	32
Average Daily Temperature	77	77
Days In Billing Period	32	29
Last 12 Months Use (KWH)		22,882
Average Monthly Use (KWH)		1,907

Account Summary

	Amount Due
Previous Balance	133.54
Payments/Adjustments	-133.54
Balance at Billing on Sep 02, 2021	**0.00**
West Penn Power - Consumption	99.19
West Penn Power - Misc. Charges	12.48
Total Current Charges	**111.67**
Amount Due by Sep 22, 2021	**$111.67**

Usage Information for Meter Number 5000575813

Aug 30, 2021 KWH Reading (Actual)	103.690
Aug 02, 2021 KWH Reading (Actual)	102.758
KWH used	932

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	932 KWH	x	0.057070	53.19
Customer Distribution Charge				7.44
Distribution System Improvement Charge				0.81
Distribution Charge	932 KWH	x	0.036363	33.89
Default Service Support Charge	932 KWH	x	0.005950	5.55
TCJA Voluntary Surcharge				-1.69
Current Consumption Bill Charges				**99.19**
HomeServe USA Plan (1-888-658-3800)				**12.48**
Total Charges				**$ 111.67**

Detail Payment and Adjustment Information

08/22/21 Payment	-133.54

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$111.67
Due Date	Sep 22, 2021

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

October 04, 2021

Account Number: 100 099 778 977

Amount Due: $104.06

Due Date: October 25, 2021

Billing Period: Aug 31 to Sep 29, 2021 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.48 cents per KWH
Customer reserves the right to shop for an electric supplier.

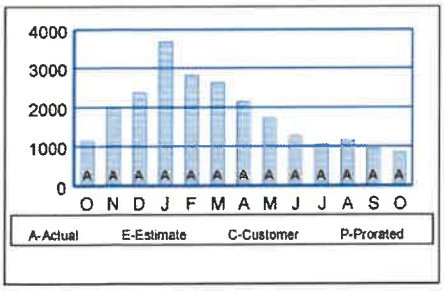
Your next meter reading is scheduled to occur on or about Oct 29, 2021.

Your bill includes $6.81 in PA taxes, of which $5.40 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	37	29
Average Daily Temperature	66	68
Days in Billing Period	31	30
Last 12 Months Use (KWH)		22,618
Average Monthly Use (KWH)		1,886

Account Summary

	Amount Due
Previous Balance	111.67
Payments/Adjustments	-111.67
Balance at Billing on Oct 04, 2021	0.00
West Penn Power - Consumption	91.58
West Penn Power - Misc. Charges	12.48
Total Current Charges	104.06
Amount Due by Oct 25, 2021	$104.06

Usage Information for Meter Number 5000575813

Sep 29, 2021 KWH Reading (Actual)	104,562
Aug 31, 2021 KWH Reading (Actual)	103,690
KWH used	872

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	29 KWH	x	0.057070	1.66
	843 KWH	x	0.054470	45.92
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.27
Distribution Charge	872 KWH	x	0.036353	31.70
Default Service Support Charge	872 KWH	x	0.005950	5.19
TCJA Voluntary Surcharge				-1.60
Current Consumption Bill Charges				**91.58**
HomeServe USA Plan (1-888-658-3800)				**12.48**
Total Charges				**$ 104.06**

Detail Payment and Adjustment Information

09/22/21	Payment	-111.67

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$104.06
Due Date	Oct 25, 2021

JOHN F KERSHAW
13460 MONTEREY LN

Bill Based On: Actual Meter Reading

November 02, 2021

Account Number: 100 099 778 977

Amount Due: $142.22

Due Date: November 22, 2021

Billing Period: Sep 30 to Oct 28, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower
Domestic Service - 0006888941 - 5.45 cents per KWH
Customer reserves the right to shop for an electric supplier

Your next meter reading is scheduled to occur on or about Nov 30, 2021

Your bill includes $9.17 in PA taxes, of which $7.27 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Account Summary

	Amount Due
Previous Balance	104.06
Payments/Adjustments	-104.06
Balance at Billing on Nov 02, 2021	0.00
West Penn Power - Consumption	123.24
West Penn Power - Misc. Charges	18.98
Total Current Charges	142.22
Amount Due by Nov 22, 2021	**$142.22**

Usage Information for Meter Number 9000278613

Oct 28, 2021 KWH Reading (Actual)	105,763
Sep 30, 2021 KWH Reading (Actual)	104,562
KWH used	1,201

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

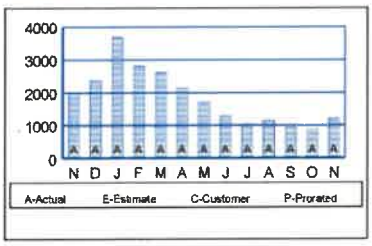
Price to Compare Default Service	1,201 KWH	x	0.054470	65.42
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.65
Distribution Charge	1,201 KWH	x	0.036353	43.66
Default Service Support Charge	1,201 KWH	x	0.005850	7.15
TCJA Voluntary Surcharge				-2.09
Current Consumption Bill Charges				123.24
HomeServe USA Plan (1-888-658-3800)				18.98
Total Charges				$ 142.22

Detail Payment and Adjustment Information

10/25/21 Payment	-104.06

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	62	41
Average Daily Temperature	58	62
Days In Billing Period	32	29
Last 12 Months Use (KWH)		21,844
Average Monthly Use (KWH)		1,820

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$142.22
Due Date	Nov 22, 2021

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

11100099778977000000000000000000000001422200001422 24

WestPenn Power

Bill Based On: Actual Meter Reading

December 02, 2021

Account Number: 100 099 778 977

Amount Due: $296.50

Due Date: December 22, 2021

Billing Period: Oct 29 to Nov 29, 2021 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.45 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Dec 30, 2021.

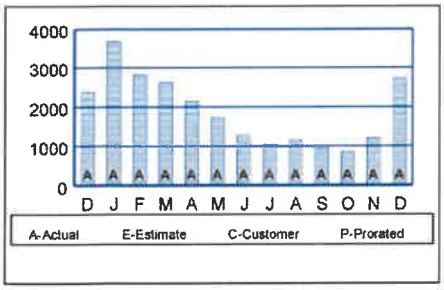
Your bill includes $20.04 in PA taxes, of which $15.89 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	79	85
Average Daily Temperature	49	44
Days In Billing Period	30	32
Last 12 Months Use (KWH)		22,194
Average Monthly Use (KWH)		1,850

Account Summary

	Amount Due
Previous Balance	142.22
Payments/Adjustments	-142.22
Balance at Billing on Dec 02, 2021	0.00
West Penn Power - Consumption	269.29
West Penn Power - Misc. Charges	27.21
Total Current Charges	296.50
Amount Due by Dec 22, 2021	$296.50

Usage Information for Meter Number 5000575813

Nov 29, 2021 KWH Reading (Actual)	108,478
Oct 29, 2021 KWH Reading (Actual)	105,763
KWH used	2,715

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,715 KWH	x	0.054470	147.89
Customer Distribution Charge				7.44
Distribution System Improvement Charge				3.45
Distribution Charge	2,715 KWH	x	0.036350	98.69
Default Service Support Charge	2,715 KWH	x	0.005950	16.15
TCJA Voluntary Surcharge				-4.33
Current Consumption Bill Charges				269.29
HomeServe USA Plan (1-888-658-3800)				27.21
Total Charges				$ 296.50

Detail Payment and Adjustment Information

11/22/21	Payment	-142.22

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13460 MONTEREY LN

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$296.50
Due Date	Dec 22, 2021

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 03, 2022

Account Number: 100 099 778 977

Amount Due: $335.79

Due Date: January 24, 2022

Billing Period: Nov 30 to Dec 29, 2021 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.69 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 28, 2022.

Your bill includes $22.96 in PA taxes, of which $18.21 is PA gross receipts tax.

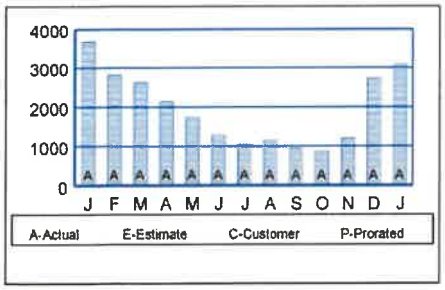
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2021. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. If you are not already an EPP participant, but would like to enroll, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	112	103
Average Daily Temperature	36	42
Days in Billing Period	33	30
Last 12 Months Use (KWH)		21,590
Average Monthly Use (KWH)		1,799

Account Summary

	Amount Due
Previous Balance	296.50
Payments/Adjustments	-296.50
Balance at Billing on Jan 03, 2022	0.00
West Penn Power - Consumption	308.58
West Penn Power - Misc. Charges	27.21
Total Current Charges	335.79
Amount Due by Jan 24, 2022	$335.79

Usage Information for Meter Number 5000575813

Dec 29, 2021 KWH Reading (Actual)	111,565
Nov 30, 2021 KWH Reading (Actual)	108,478
KWH used	3,087

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,985 KWH	x	0.056980	170.09
	102 KWH	x	0.054470	5.56
Customer Distribution Charge				7.44
Distribution System Improvement Charge				3.16
Distribution Charge	3,087 KWH	x	0.036349	112.21
Default Service Support Charge	3,087 KWH	x	0.005950	18.37
TCJA Voluntary Surcharge				-8.25
Current Consumption Bill Charges				308.58
HomeServe USA Plan (1-888-658-3800)				27.21
Total Charges				$ 335.79

Detail Payment and Adjustment Information

12/22/21	Payment	-296.50

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$335.79
Due Date	Jan 24, 2022

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

February 01, 2022

Account Number: 100 099 778 977

Amount Due: $408.55

Due Date: February 22, 2022

Billing Period: Dec 30 to Jan 27, 2022 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.70 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Feb 28, 2022.

Your bill includes $28.37 in PA taxes, of which $22.50 is PA gross receipts tax.

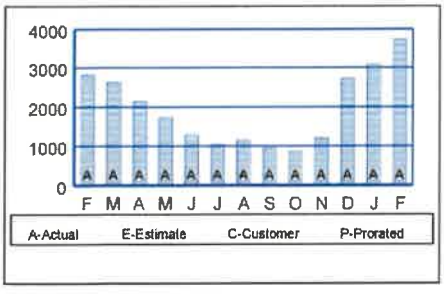
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit www.irs.gov/individuals.

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. If you are not already an EPP participant, but would like to enroll, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	97	129
Average Daily Temperature	33	31
Days in Billing Period	29	29
Last 12 Months Use (KWH)		22,504
Average Monthly Use (KWH)		1,875

Account Summary

	Amount Due
Previous Balance	335.79
Payments/Adjustments	-335.79
Balance at Billing on Feb 01, 2022	**0.00**
West Penn Power - Consumption	381.34
West Penn Power - Misc. Charges	27.21
Total Current Charges	**408.55**
Amount Due by Feb 22, 2022	**$408.55**

Usage Information for Meter Number 5000575813

Jan 27, 2022 KWH Reading (Actual)	115,295
Dec 30, 2021 KWH Reading (Actual)	111,565
KWH used	3,730

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	3,730 KWH	x	0.056980	212.54
Customer Distribution Charge				7.44
Distribution System Improvement Charge				4.05
Distribution Charge	3,730 KWH	x	0.038869	144.98
Default Service Support Charge	3,730 KWH	x	0.005950	22.19
TCJA Voluntary Surcharge				-9.86
Current Consumption Bill Charges				**381.34**
HomeServe USA Plan (1-888-658-3800)				27.21
Total Charges				**$ 408.55**

Detail Payment and Adjustment Information

01/24/22 Payment	-335.79

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$408.55
Due Date	Feb 22, 2022

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

March 02, 2022

Account Number: 100 099 778 977

Amount Due: $329.93

Due Date: March 22, 2022

Billing Period: Jan 28 to Feb 27, 2022 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower
Domestic Service - 0006888941 - 5.70 cents per KWH
Customer reserves the right to shop for an electric supplier

Your next meter reading is scheduled to occur on or about Mar 30, 2022

Your bill includes $22.52 in PA taxes, of which $17.86 is PA gross receipts tax

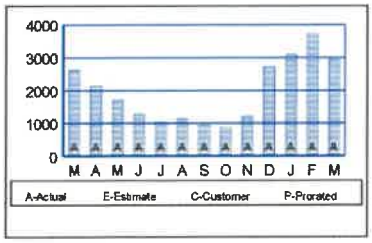
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit irs.gov/individuals

Customers receiving Default Service have a new Price to Compare (PTC) effective March 1, 2022. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	90	95
Average Daily Temperature	34	35
Days in Billing Period	29	31
Last 12 Months Use (KWH)		22,823
Average Monthly Use (KWH)		1,902

Account Summary

	Amount Due
Previous Balance	406.55
Payments/Adjustments	-406.55
Balance at Billing on Mar 02, 2022	**0.00**
West Penn Power - Consumption	302.72
West Penn Power - Misc. Charges	27.21
Total Current Charges	329.93
Amount Due by Mar 22, 2022	**$329.93**

Usage Information for Meter Number 800967813

Feb 27, 2022 KWH Reading (Actual)	118,236
Jan 28, 2022 KWH Reading (Actual)	115,295
KWH used	2,941

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,941 KWH	x	0.056960	167.58
Customer Distribution Charge				7.44
Distribution System Improvement Charge				3.25
Distribution Charge	2,941 KWH	x	0.039048	114.84
Default Service Support Charge	2,941 KWH	x	0.005850	17.50
TCJA Voluntary Surcharge				-7.89
Current Consumption Bill Charges				**302.72**
HomeServe USA Plan (1-888-658-3800)				**27.21**
Total Charges				**$ 329.93**

Detail Payment and Adjustment Information

02/27/22	Payment	-406.55

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$329.93
Due Date	Mar 22, 2022

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

April 01, 2022

Account Number: 100 099 778 977

Amount Due: $259.72

Due Date: April 21, 2022

Billing Period: Feb 28 to Mar 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.67 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Apr 29, 2022.

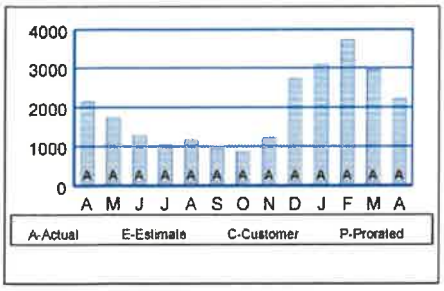
Your bill includes $16.96 in PA taxes, of which $13.45 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	74	73
Average Daily Temperature	47	45
Days in Billing Period	29	30
Last 12 Months Use (KWH)		22,891
Average Monthly Use (KWH)		1,908

Account Summary

	Amount Due
Previous Balance	329.93
Payments/Adjustments	-329.93
Balance at Billing on Apr 01, 2022	0.00
West Penn Power - Consumption	227.97
West Penn Power - Misc. Charges	27.21
Late Payment Charges	4.54
Total Current Charges	259.72
Amount Due by Apr 21, 2022	$259.72

Usage Information for Meter Number 5000575813

Mar 29, 2022 KWH Reading (Actual)	120,440
Feb 28, 2022 KWH Reading (Actual)	118,236
KWH used	2,204

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,131 KWH	x	0.056670	120.76
	73 KWH	x	0.056980	4.16
Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.48
Distribution Charge	2,204 KWH	x	0.039047	86.06
Default Service Support Charge	2,204 KWH	x	0.005950	13.11
TCJA Voluntary Surcharge				-6.04
Current Consumption Bill Charges				**227.97**
Late payment charge				**4.54**
HomeServe USA Plan (1-888-658-3800)				**27.21**
Total Charges				**$ 259.72**

Detail Payment and Adjustment Information

03/28/22 Payment	-329.93

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$259.72
Due Date	Apr 21, 2022

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

May 03, 2022

Account Number: 100 099 778 977

Amount Due: $212.07

Due Date: May 23, 2022

Billing Period: Mar 30 to Apr 28, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.67 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 31, 2022.

Your bill includes $13.75 in PA taxes, of which $10.91 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

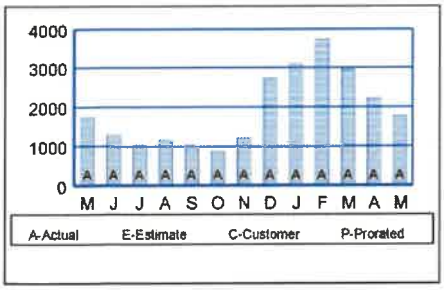
An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	54	59
Average Daily Temperature	55	53
Days in Billing Period	32	30
Last 12 Months Use (KWH)		22,931
Average Monthly Use (KWH)		1,911

Account Summary

	Amount Due
Previous Balance	259.72
Payments/Adjustments	-259.72
Balance at Billing on May 03, 2022	**0.00**
West Penn Power - Consumption	184.86
West Penn Power - Misc. Charges	27.21
Total Current Charges	**212.07**
Amount Due by May 23, 2022	**$212.07**

Usage Information for Meter Number 5000675813

Apr 28, 2022 KWH Reading (Actual)	122,212
Mar 30, 2022 KWH Reading (Actual)	120,440
KWH used	1,772

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,772 KWH	x	0.056670	100.42
Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.22
Distribution Charge	1,772 KWH	x	0.039052	69.20
Default Service Support Charge	1,772 KWH	x	0.005950	10.54
TCJA Voluntary Surcharge				-4.96
Current Consumption Bill Charges				**184.86**
HomeServe USA Plan (1-888-658-3800)				**27.21**
Total Charges				**$ 212.07**

Detail Payment and Adjustment Information

04/26/22	Payment	-259.72

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$212.07
Due Date	May 23, 2022

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

June 02, 2022

Account Number: 100 099 778 977

Amount Due: $171.86

Due Date: June 22, 2022

Billing Period: Apr 29 to May 30, 2022 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 5.67 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 30, 2022.

Your bill includes $10.76 in PA taxes, of which $8.53 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2022. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

Effective June 1, 2022, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted.

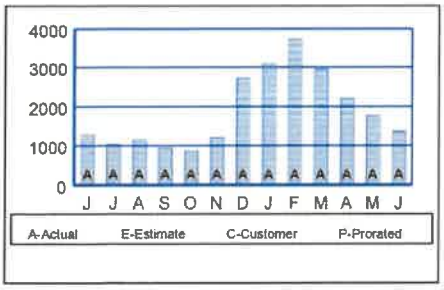
Effective June 1, 2022, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Effective June 1, 2022, the Solar Photovoltaic Requirement charge, which recovers the company's cost to acquire Solar Photovoltaic Alternative Energy Credits in compliance with the Alternative Energy Portfolio Standards Act, has been adjusted.

What's cooler than saving energy? How about up to $300 in rebates on pool pumps and A/C units that can help keep you comfortable this summer! Visit rebates.energysavePA.com/find-a-rebate to learn more.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	43	43
Average Daily Temperature	61	63
Days in Billing Period	30	32
Last 12 Months Use (KWH)		23,014
Average Monthly Use (KWH)		1,918

Account Summary

	Amount Due
Previous Balance	212.07
Payments/Adjustments	-212.07
Balance at Billing on Jun 02, 2022	0.00
West Penn Power - Consumption	144.65
West Penn Power - Misc. Charges	27.21
Total Current Charges	171.86
Amount Due by Jun 22, 2022	$171.86

Usage Information for Meter Number 5000575813

May 30, 2022 KWH Reading (Actual)	123,583
Apr 29, 2022 KWH Reading (Actual)	122,212
KWH used	1,371

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,371 KWH	x	0.056670	77.69
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.77
Distribution Charge	1,371 KWH	x	0.039059	53.55
Default Service Support Charge	1,371 KWH	x	0.005950	8.16
TCJA Voluntary Surcharge				-3.96
Current Consumption Bill Charges				144.65
HomeServe USA Plan (1-888-658-3800)				27.21
Total Charges				$ 171.86

Detail Payment and Adjustment Information

05/28/22 Payment	-212.07

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$171.86
Due Date	Jun 22, 2022

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

July 05, 2022

Account Number: 100 099 778 977

Amount Due: $137.09

Due Date: July 25, 2022

Billing Period: May 31 to Jun 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 8.12 cents per KWH
Customer reserves the right to shop for an electric supplier

Your next meter reading is scheduled to occur on or about Aug 01, 2022

Your bill includes $8.18 in PA taxes, of which $6.48 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Summer's hot temperatures can cause health problems, especially for older adults, children and people with chronic illnesses. To reduce the chance of suffering from a heat-related illness: wear light, loose-fitting clothes; stay out of direct sunlight and avoid strenuous activity; drink plenty of water; and stay in an area with air conditioning or fans if possible. If you don't have an air conditioner, contact the health department to find a heat-relief shelter in your area.

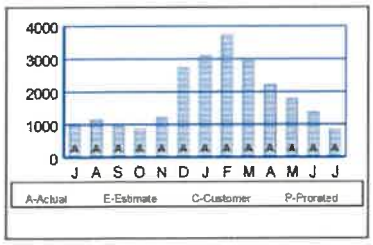
During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	36	28
Average Daily Temperature	73	72
Days in Billing Period	29	30
Last 12 Months Use (KWH)		22,816
Average Monthly Use (KWH)		1,901

Account Summary

	Amount Due
Previous Balance	171.86
Payments/Adjustments	-171.86
Balance at Billing on Jul 05, 2022	**0.00**
West Penn Power - Consumption	109.88
West Penn Power - Misc. Charges	27.21
Total Current Charges	**137.09**
Amount Due by Jul 25, 2022	**$137.09**

Usage Information for Meter Number 0006678813

Jun 29, 2022 KWH Reading (Actual)	124,420
May 31, 2022 KWH Reading (Actual)	123,583
KWH used	837

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	810 KWH	x	0.081980	66.40
	27 KWH	x	0.056670	1.53
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.18
Distribution Charge	837 KWH	x	0.038722	32.41
Default Service Support Charge	810 KWH	x	0.007510	6.16
	27 KWH	x	0.005950	0.16
TCJA Voluntary Surcharge				-5.40
Current Consumption Bill Charges				**109.88**
HomeServe USA Plan (1-888-658-3800)				**27.21**
Total Charges				**$ 137.09**

Detail Payment and Adjustment Information

06/22/22	Payment	-171.86

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$137.09
Due Date	Jul 25, 2022

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading

August 03, 2022

Account Number: 100 099 778 977

Amount Due: $163.68

Due Date: August 23, 2022

Billing Period: Jun 30 to Jul 31, 2022 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 8.20 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 31, 2022.

Your bill includes $10.15 in PA taxes, of which $8.05 is PA gross receipts tax.

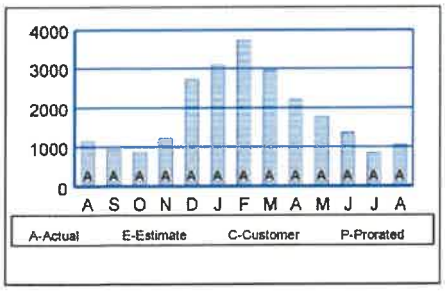
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	36	33
Average Daily Temperature	76	76
Days in Billing Period	32	32
Last 12 Months Use (KWH)		22,707
Average Monthly Use (KWH)		1,892

Account Summary

	Amount Due
Previous Balance	137.09
Payments/Adjustments	-137.09
Balance at Billing on Aug 03, 2022	**0.00**
West Penn Power - Consumption	136.47
West Penn Power - Misc. Charges	27.21
Total Current Charges	**163.68**
Amount Due by Aug 23, 2022	$163.68

Usage Information for Meter Number 5000575813

Jul 31, 2022 KWH Reading (Actual)	125.465
Jun 30, 2022 KWH Reading (Actual)	124.420
KWH used	1,045

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,045 KWH	x	0.081980	85.67
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.42
Distribution Charge	1,045 KWH	x	0.038708	40.45
Default Service Support Charge	1,045 KWH	x	0.007610	7.95
TCJA Voluntary Surcharge				-6.46
Current Consumption Bill Charges				**136.47**
HomeServe USA Plan (1-888-658-3800)				**27.21**
Total Charges				$ 163.68

Detail Payment and Adjustment Information

07/29/22	Payment	-137.09

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$163.68
Due Date	Aug 23, 2022

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

September 02, 2022

Account Number: 100 099 778 977

Amount Due: $155.49

Due Date: September 22, 2022

Billing Period: Aug 01 to Aug 30, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0606013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 8.20 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Sep 30, 2022.

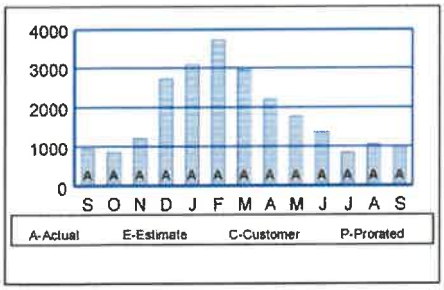
Your bill includes $9.43 in PA taxes, of which $7.48 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective September 1, 2022. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	32	32
Average Daily Temperature	77	75
Days In Billing Period	29	30
Last 12 Months Use (KWH)		22,742
Average Monthly Use (KWH)		1,896

Account Summary

	Amount Due
Previous Balance	163.68
Payments/Adjustments	-163.68
Balance at Billing on Sep 02, 2022	**0.00**
West Penn Power - Consumption	126.78
West Penn Power - Misc. Charges	28.71
Total Current Charges	**155.49**
Amount Due by Sep 22, 2022	**$155.49**

Usage Information for Meter Number 5000575813

Aug 30, 2022 KWH Reading (Actual)	126,432
Aug 01, 2022 KWH Reading (Actual)	125,465
KWH used	967

Charges From West Penn Power

Customer Number: 0606013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	967 KWH	x	0.081980	79.27
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.33
Distribution Charge	967 KWH	x	0.038718	37.44
Default Service Support Charge	967 KWH	x	0.007610	7.36
TCJA Voluntary Surcharge				-6.06
Current Consumption Bill Charges				**126.78**
HomeServe USA Plan (1-888-658-3800)				28.71
Total Charges				**$ 155.49**

Detail Payment and Adjustment Information

08/24/22	Payment	-163.68

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$155.49
Due Date	Sep 22, 2022

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

October 04, 2022

Account Number: 100 099 778 977

Amount Due: $149.37

Due Date: October 24, 2022

Billing Period: Aug 31 to Sep 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 8.30 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Oct 31, 2022.

Your bill includes $8.98 in PA taxes, of which $7.12 is PA gross receipts tax.

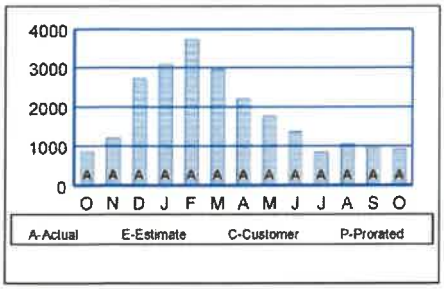
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

A new QR (Quick Response) Code will be added to future bills. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or, login to an existing My Account.

The Distribution System Improvement Charge was adjusted on October 1, 2022. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	29	30
Average Daily Temperature	68	68
Days in Billing Period	30	30
Last 12 Months Use (KWH)		22,777
Average Monthly Use (KWH)		1,898

Account Summary

	Amount Due
Previous Balance	155.49
Payments/Adjustments	-155.49
Balance at Billing on Oct 04, 2022	**0.00**
West Penn Power - Consumption	120.66
West Penn Power - Misc. Charges	28.71
Total Current Charges	**149.37**
Amount Due by Oct 24, 2022	**$149.37**

Usage Information for Meter Number 5000575813

Sep 29, 2022 KWH Reading (Actual)	127,339
Aug 31, 2022 KWH Reading (Actual)	126,432
KWH used	907

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	877 KWH	x	0.083060	72.84
	30 KWH	x	0.081980	2.46
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.66
Distribution Charge	907 KWH	x	0.038721	35.12
Default Service Support Charge	907 KWH	x	0.007610	6.90
TCJA Voluntary Surcharge				-5.76
Current Consumption Bill Charges				**120.66**
HomeServe USA Plan (1-888-658-3800)				28.71
Total Charges				**$ 149.37**

Detail Payment and Adjustment Information

09/25/22	Payment	-155.49

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$149.37
Due Date	Oct 24, 2022

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

November 02, 2022

Account Number: 100 099 778 977

Amount Due: $263.92

Due Date: November 22, 2022

Billing Period: Sep 30 to Oct 30, 2022 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 8.31 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Nov 30, 2022.

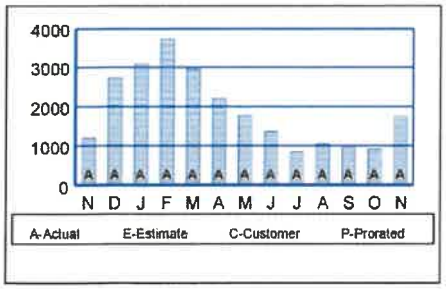
Your bill includes $16.85 in PA taxes, of which $13.36 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

A new QR (Quick Response) Code will be added to future bills. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or login to an existing My Account.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	41	56
Average Daily Temperature	62	53
Days in Billing Period	29	31
Last 12 Months Use (KWH)		23,324
Average Monthly Use (KWH)		1,944

Account Summary

	Amount Due
Previous Balance	149.37
Payments/Adjustments	-149.37
Balance at Billing on Nov 02, 2022	**0.00**
West Penn Power - Consumption	226.46
West Penn Power - Misc. Charges	37.46
Total Current Charges	**263.92**
Amount Due by Nov 22, 2022	**$263.92**

Usage Information for Meter Number 5000575813

Oct 30, 2022 KWH Reading (Actual)	129,087
Sep 30, 2022 KWH Reading (Actual)	127,339
KWH used	1,748

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,748 KWH	x	0.083060	145.19
Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.94
Distribution Charge	1,748 KWH	x	0.038707	67.66
Default Service Support Charge	1,748 KWH	x	0.007610	13.30
TCJA Voluntary Surcharge				-10.07
Current Consumption Bill Charges				**226.46**
HomeServe USA Plan (1-888-658-3800)				37.46
Total Charges				$ 263.92

Detail Payment and Adjustment Information

10/25/22 Payment	-149.37

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$263.92
Due Date	Nov 22, 2022

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

December 02, 2022

Account Number: 100 099 778 977

Amount Due: $326.17

Due Date: December 22, 2022

Billing Period: Oct 31 to Nov 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill Issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 8.31 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Dec 30, 2022.

Your bill includes $21.48 in PA taxes, of which $17.03 is PA gross receipts tax.

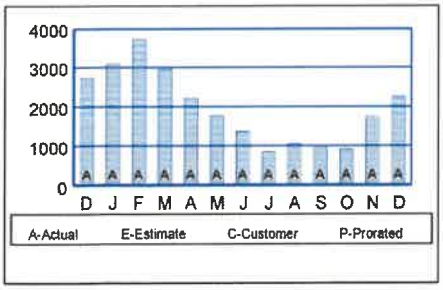
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

A new QR (Quick Response) Code has been added to your bill. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or, login to an existing My Account.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	85	75
Average Daily Temperature	44	47
Days In Billing Period	32	30
Last 12 Months Use (KWH)		22,852
Average Monthly Use (KWH)		1,904

Account Summary

	Amount Due
Previous Balance	263.92
Payments/Adjustments	-263.92
Balance at Billing on Dec 02, 2022	0.00
West Penn Power - Consumption	288.71
West Penn Power - Misc. Charges	37.46
Total Current Charges	326.17
Amount Due by Dec 22, 2022	$326.17

Usage Information for Meter Number 5000575813

Nov 29, 2022 KWH Reading (Actual)	131.330
Oct 31, 2022 KWH Reading (Actual)	129.087
KWH used	2,243

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,243 KWH	x	0.083060	186.30
Customer Distribution Charge				7.44
Distribution System Improvement Charge				3.69
Distribution Charge	2,243 KWH	x	0.038712	86.83
Default Service Support Charge	2,243 KWH	x	0.007610	17.07
TCJA Voluntary Surcharge				-12.62
Current Consumption Bill Charges				288.71
HomeServe USA Plan (1-888-658-3800)				37.46
Total Charges				$ 326.17

Detail Payment and Adjustment Information

11/25/22 Payment	-263.92

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$326.17
Due Date	Dec 22, 2022

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 04, 2023

Account Number: 100 099 778 977

Amount Due: $546.86

Due Date: January 24, 2023

Billing Period: Nov 30 to Dec 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 8.51 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 31, 2023.

Your bill includes $37.90 in PA taxes, of which $30.05 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

A new QR (Quick Response) Code has been added to your bill. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or, login to an existing My Account.

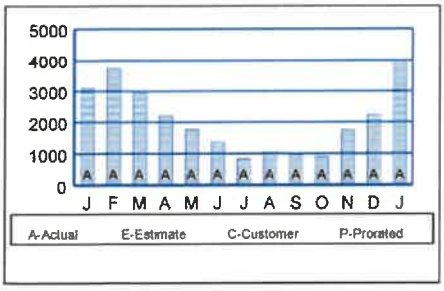
Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2022. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

The Distribution System Improvement Charge was adjusted on January 1, 2023. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. If you are not already an EPP participant, but would like to enroll, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	103	131
Average Daily Temperature	42	35
Days in Billing Period	30	30
Last 12 Months Use (KWH)		23,699
Average Monthly Use (KWH)		1,976

Account Summary

	Amount Due
Previous Balance	326.17
Payments/Adjustments	-326.17
Balance at Billing on Jan 04, 2023	0.00
West Penn Power - Consumption	509.40
West Penn Power - Misc. Charges	37.46
Total Current Charges	546.86
Amount Due by Jan 24, 2023	$546.86

Usage Information for Meter Number 5000575813

Dec 29, 2022 KWH Reading (Actual)	135,264
Nov 30, 2022 KWH Reading (Actual)	131,330
KWH used	3,934

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	3,803 KWH	x	0.085170	323.90
	131 KWH	x	0.083060	10.88
Customer Distribution Charge				7.44
Distribution System Improvement Charge				6.26
Distribution Charge	3,934 KWH	x	0.038709	152.28
Default Service Support Charge	3,934 KWH	x	0.007610	29.94
TCJA Voluntary Surcharge				-21.30
Current Consumption Bill Charges				**509.40**
HomeServe USA Plan (1-888-658-3800)				**37.46**
Total Charges				**$ 546.86**

Detail Payment and Adjustment Information

12/22/22	Payment	-326.17

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$546.86
Due Date	Jan 24, 2023

JOHN F KERSHAW
13460 MONTEREY LN

Bill Based On: Actual Meter Reading, Prorated Bill

February 02, 2023

Account Number: 100 099 778 977

Amount Due: $518.94

Due Date: February 22, 2023

Billing Period: Dec 30 to Jan 30, 2023 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 8.51 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 01, 2023.

Your bill includes $35.82 in PA taxes, of which $28.41 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

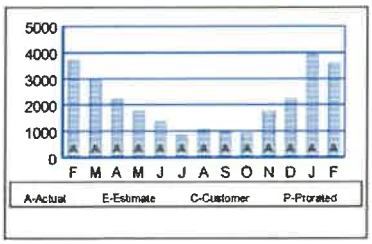
A new QR (Quick Response) Code has been added to your bill. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or login to an existing My Account.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit www.irs.gov/individuals.

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. If you are not already an EPP participant, but would like to enroll, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	129	112
Average Daily Temperature	31	40
Days In Billing Period	29	32
Last 12 Months Use (KWH)		23,542
Average Monthly Use (KWH)		1,962

Account Summary

	Amount Due
Previous Balance	546.86
Payments/Adjustments	-546.86
Balance at Billing on Feb 02, 2023	0.00
West Penn Power - Consumption	481.48
West Penn Power - Misc. Charges	37.46
Total Current Charges	518.94
Amount Due by Feb 22, 2023	**$518.94**

Usage Information for Meter Number 600967813

Jan 30, 2023 KWH Reading (Actual)	138,837
Dec 30, 2022 KWH Reading (Actual)	135,264
KWH used	3,573

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	223 KWH	x	0.085170	18.99
	3,350 KWH	x	0.085170	285.32
Customer Distribution Charge				7.45
Distribution System Improvement Charge				5.37
Distribution Charge	3,350 KWH	x	0.040200	134.67
	223 KWH	x	0.038744	8.64
Default Service Support Charge	3,350 KWH	x	0.007610	25.49
	223 KWH	x	0.007610	1.70
TCJA Voluntary Surcharge				-5.97
State Tax Surcharge				-0.18
Current Consumption Bill Charges				**481.48**
HomeServe USA Plan (1-888-656-3800)				**37.46**
Total Charges				**$ 518.94**

Detail Payment and Adjustment Information

01/30/23	Payment	-546.86

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$518.94
Due Date	Feb 22, 2023

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

11100099778977000000000000000000000005189400005189 43

WestPenn Power

Bill Based On: Actual Meter Reading

March 03, 2023

Account Number: 100 099 778 977

Amount Due: $995.57

Due Date: March 23, 2023

Billing Period: Jan 31 to Feb 28, 2023 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number: 0806013005 0006888941
Rate Category: Domestic Service WP-RS10F

Messages

**** REMINDER NOTICE ****

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 8.51 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 30, 2023.

Your bill includes $32.87 in PA taxes, of which $25.91 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit irs.gov/individuals.

Customers receiving Default Service have a new Price to Compare (PTC), effective March 1, 2023. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	518.94
Payments/Adjustments	0.00
Balance at Billing on Mar 03, 2023	**518.94**
West Penn Power - Consumption	439.17
West Penn Power - Misc. Charges	37.46
Total Current Charges	**476.63**
Amount Due by Mar 23, 2023	**$995.57**

Usage Information for Meter Number 6000678613

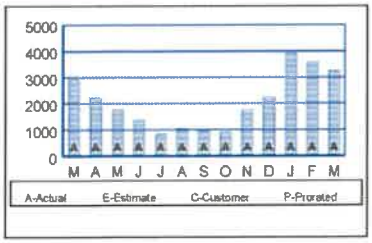
Feb 28, 2023 KWH Reading (Actual)	142,089
Jan 31, 2023 KWH Reading (Actual)	138,837
KWH used	3,252

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	3,252 KWH	x	0.085170	276.97
Customer Distribution Charge				7.44
Distribution System Improvement Charge				4.92
Distribution Charge	3,252 KWH	x	0.040200	130.73
Default Service Support Charge	3,252 KWH	x	0.007610	24.75
TCJA Voluntary Surcharge				-5.46
State Tax Surcharge				-0.18
Current Consumption Bill Charges				**439.17**
HomeServe USA Plan (1-888-858-3800)				**37.46**
Total Charges				**$ 476.63**

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	95	112
Average Daily Temperature	35	41
Days in Billing Period	31	29
Last 12 Months Use (KWH)		23,853
Average Monthly Use (KWH)		1,988

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$995.57
Due Date	Mar 23, 2023

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading

April 03, 2023

Account Number: 100 099 778 977

Amount Due: $531.67

Due Date: April 24, 2023

Billing Period: Mar 01 to Mar 29, 2023 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 8.22 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 01, 2023.

Your bill includes $31.23 in PA taxes, of which $29.18 is PA gross receipts tax.

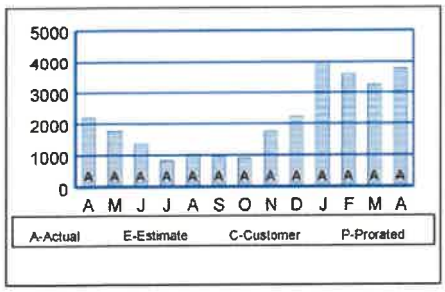
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Distribution System Improvement Charge was adjusted on April 1, 2023. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	73	129
Average Daily Temperature	45	43
Days in Billing Period	30	29
Last 12 Months Use (KWH)		25,397
Average Monthly Use (KWH)		2,116

Account Summary

	Amount Due
Previous Balance	995.57
Payments/Adjustments	-995.57
Balance at Billing on Apr 03, 2023	0.00
West Penn Power - Consumption	494.21
West Penn Power - Misc. Charges	37.46
Total Current Charges	531.67
Amount Due by Apr 24, 2023	$531.67

Usage Information for Meter Number 5000575813

Mar 29, 2023 KWH Reading (Actual)	145,837
Mar 01, 2023 KWH Reading (Actual)	142,089
KWH used	3,748

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	3,748 KWH	x	0.082260	308.39
Customer Distribution Charge				7.44
Distribution System Improvement Charge				5.63
Distribution Charge	3,748 KWH	x	0.040200	150.67
Default Service Support Charge	3,748 KWH	x	0.007610	28.52
TCJA Voluntary Surcharge				-6.24
State Tax Surcharge				-0.20
Current Consumption Bill Charges				**494.21**
HomeServe USA Plan (1-888-658-3800)				**37.46**
Total Charges				**$ 531.67**

Detail Payment and Adjustment Information

03/02/23	Payment	-518.94
03/29/23	Payment	-476.63
Total Payments and Adjustments		**-$995.57**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$531.67
Due Date	Apr 24, 2023

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

May 03, 2023

Account Number: 100 099 778 977

Amount Due: $398.96

Due Date: May 23, 2023

Billing Period: Mar 30 to Apr 30, 2023 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 8.22 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 31, 2023.

Your bill includes $22.85 in PA taxes, of which $21.33 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

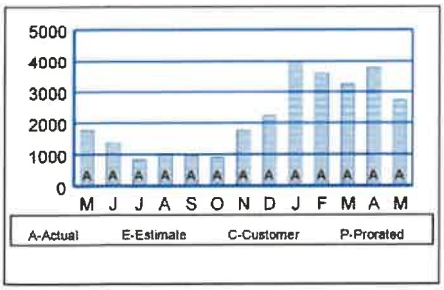
For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	59	85
Average Daily Temperature	53	55
Days In Billing Period	30	32
Last 12 Months Use (KWH)		26,351
Average Monthly Use (KWH)		2,196

Account Summary

	Amount Due
Previous Balance	531.67
Payments/Adjustments	-531.67
Balance at Billing on May 03, 2023	**0.00**
West Penn Power - Consumption	361.50
West Penn Power - Misc. Charges	37.46
Total Current Charges	**398.96**
Amount Due by May 23, 2023	**$398.96**

Usage Information for Meter Number 5000575813

Apr 30, 2023 KWH Reading (Actual)	148.563
Mar 30, 2023 KWH Reading (Actual)	145.837
KWH used	2,726

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,726 KWH	x	0.082280	224.30
Customer Distribution Charge				7.44
Distribution System Improvement Charge				4.20
Distribution Charge	2,726 KWH	x	0.040202	109.59
Default Service Support Charge	2,726 KWH	x	0.007610	20.74
TCJA Voluntary Surcharge				-4.63
State Tax Surcharge				-0.14
Current Consumption Bill Charges				**361.50**
HomeServe USA Plan (1-888-658-3800)				**37.46**
Total Charges				**$ 398.96**

Detail Payment and Adjustment Information

04/29/23	Payment	-531.67

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$398.96
Due Date	May 23, 2023

JOHN F KERSHAW
13460 MONTEREY LN

West Penn Power

Bill Based On: Actual Meter Reading

June 02, 2023

Account Number: 100 099 778 977

Amount Due: $682.16

Due Date: June 22, 2023

Billing Period: May 01 to May 30, 2023 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

**** REMINDER NOTICE ****

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 8.22 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 29, 2023.

Your bill includes $15.53 in PA taxes, of which $14.50 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2023. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

Effective June 1, 2023, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Effective June 1, 2023, the Solar Photovoltaic Requirement charge, which recovers the company's cost to acquire Solar Photovoltaic Alternative Energy Credits in compliance with the Alternative Energy Portfolio Standards Act, has been adjusted.

Effective June 1, 2023, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	398.96
Payments/Adjustments	0.00
Balance at Billing on Jun 02, 2023	**398.96**
West Penn Power - Consumption	245.74
West Penn Power - Misc. Charges	37.46
Total Current Charges	**283.20**
Amount Due by Jun 22, 2023	**$682.16**

Usage Information for Meter Number 6000675813

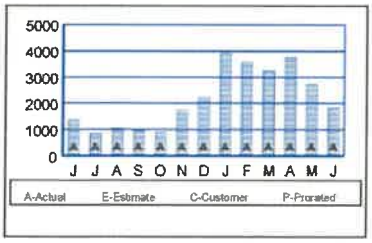
May 30, 2023 KWH Reading (Actual)	150,398
May 01, 2023 KWH Reading (Actual)	148,563
KWH used	1,835

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,835 KWH	x	0.082280	150.98
Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.92
Distribution Charge	1,835 KWH	x	0.040202	73.77
Default Service Support Charge	1,835 KWH	x	0.007310	13.96
TCJA Voluntary Surcharge				-3.23
State Tax Surcharge				-0.10
Current Consumption Bill Charges				**245.74**
HomeServe USA Plan (1-888-658-3800)				**37.46**
Total Charges				**$ 283.20**

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	43	61
Average Daily Temperature	63	58
Days In Billing Period	32	30
Last 12 Months Use (KWH)		26,815
Average Monthly Use (KWH)		2,235

Return this part with a check or money order payable to West Penn Power

West Penn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$682.16
Due Date	Jun 22, 2023

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

11100099778977000000000000000000000002832000006821 62

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

July 03, 2023

Account Number: 100 099 778 977

Amount Due: $475.33

Due Date: July 24, 2023

Billing Period: May 31 to Jun 28, 2023 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 9.87 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 01, 2023.

Your bill includes $9.78 in PA taxes, of which $9.13 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

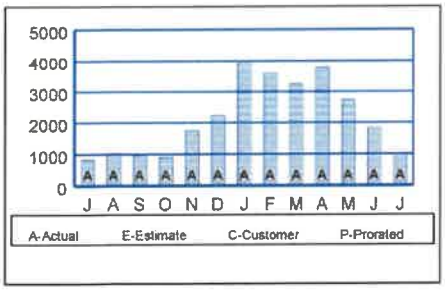
Summer's hot temperatures can cause health problems, especially for older adults, children and people with chronic illnesses. To reduce the chance of suffering from a heat-related illness: wear light, loose-fitting clothes; stay out of direct sunlight and avoid strenuous activity; drink plenty of water; and stay in an area with air conditioning or fans if possible. If you don't have an air conditioner, contact the health department to find a heat-relief shelter in your area.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

For your safety and the safety of our crews, when using a generator, follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	28	35
Average Daily Temperature	72	65
Days in Billing Period	30	29
Last 12 Months Use (KWH)		27,001
Average Monthly Use (KWH)		2,250

Account Summary

	Amount Due
Previous Balance	682.16
Payments/Adjustments	-398.96
Balance at Billing on Jul 03, 2023	**283.20**
West Penn Power - Consumption	154.67
West Penn Power - Misc. Charges	37.46
Total Current Charges	192.13
Amount Due by Jul 24, 2023	$475.33

Usage Information for Meter Number 5000576813

Jun 28, 2023 KWH Reading (Actual)	151,421
May 31, 2023 KWH Reading (Actual)	150,398
KWH used	1,023

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	988 KWH	x	0.099290	98.10
	35 KWH	x	0.082280	2.88
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.77
Distribution Charge	1,023 KWH	x	0.040899	41.84
Default Service Support Charge	988 KWH	x	0.004430	4.38
	35 KWH	x	0.007610	0.27
TCJA Voluntary Surcharge				-1.95
State Tax Surcharge				-0.06
Current Consumption Bill Charges				154.67
HomeServe USA Plan (1-888-658-3800)				37.46
Total Charges				$ 192.13

Detail Payment and Adjustment Information

06/01/23	Payment	-398.96

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$475.33
Due Date	Jul 24, 2023

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

August 03, 2023

Account Number: 100 099 778 977

Amount Due: $247.61

Due Date: August 23, 2023

Billing Period: Jun 29 to Jul 31, 2023 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 9.93 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 31, 2023.

Your bill includes $13.28 in PA taxes, of which $12.40 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

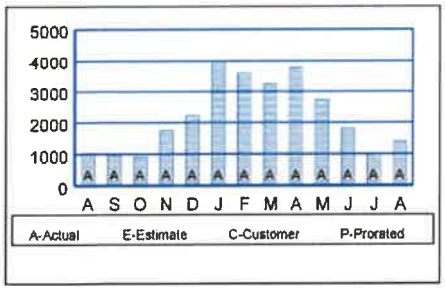
The Distribution System Improvement Charge was adjusted on July 1, 2023. This charge recovers costs incurred to repair, improve, or replace infrastructure the company uses to deliver electricity to its customers.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	33	42
Average Daily Temperature	76	75
Days In Billing Period	32	33
Last 12 Months Use (KWH)		27,357
Average Monthly Use (KWH)		2,280

Account Summary

	Amount Due
Previous Balance	475.33
Payments/Adjustments	-475.33
Balance at Billing on Aug 03, 2023	**0.00**
West Penn Power - Consumption	210.15
West Penn Power - Misc. Charges	37.46
Total Current Charges	**247.61**
Amount Due by Aug 23, 2023	**$247.61**

Usage Information for Meter Number 5000575813

Jul 31, 2023 KWH Reading (Actual)	152,822
Jun 29, 2023 KWH Reading (Actual)	151,421
KWH used	1,401

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,401 KWH	x	0.099290	139.11
Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.67
Distribution Charge	1,401 KWH	x	0.040928	57.34
Default Service Support Charge	1,401 KWH	x	0.004430	6.21
TCJA Voluntary Surcharge				-2.54
State Tax Surcharge				-0.08
Current Consumption Bill Charges				210.15
HomeServe USA Plan (1-888-658-3800)				37.46
Total Charges				$ 247.61

Detail Payment and Adjustment Information

06/30/23	Payment	-283.20
07/22/23	Payment	-192.13
Total Payments and Adjustments		-$475.33

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$247.61
Due Date	Aug 23, 2023

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

September 05, 2023

Account Number: 100 099 778 977

Amount Due: $187.41

Due Date: September 25, 2023

Billing Period: Aug 01 to Aug 30, 2023 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill Issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 9.92 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Oct 02, 2023.

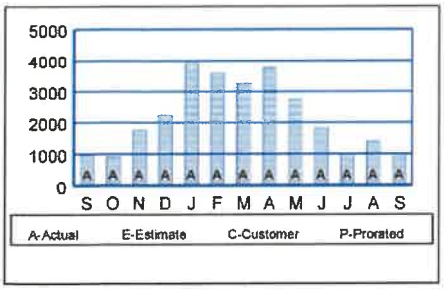
Your bill includes $9.48 in PA taxes, of which $8.85 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

What's four times more efficient and saves you thousands? An efficient water heater! By taking advantage of a 2023 federal tax credit of up to $600, plus a $500 rebate from FirstEnergy's Pennsylvania electric companies, you can save more than $4,500 in lifetime energy savings. Visit energysavePA.com/rebates to learn more.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	32	33
Average Daily Temperature	75	73
Days In Billing Period	30	30
Last 12 Months Use (KWH)		27,375
Average Monthly Use (KWH)		2,281

Account Summary

	Amount Due
Previous Balance	247.61
Payments/Adjustments	-247.61
Balance at Billing on Sep 05, 2023	**0.00**
West Penn Power - Consumption	149.95
West Penn Power - Misc. Charges	37.46
Total Current Charges	**187.41**
Amount Due by Sep 25, 2023	**$187.41**

Usage Information for Meter Number 5000575813

Aug 30, 2023 KWH Reading (Actual)	153.807
Aug 01, 2023 KWH Reading (Actual)	152.822
KWH used	985

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	985 KWH	x	0.099290	97.80
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.97
Distribution Charge	985 KWH	x	0.040944	40.33
Default Service Support Charge	985 KWH	x	0.004430	4.36
TCJA Voluntary Surcharge				-1.89
State Tax Surcharge				-0.06
Current Consumption Bill Charges				**149.95**
HomeServe USA Plan (1-888-658-3800)				37.46
Total Charges				**$ 187.41**

Detail Payment and Adjustment Information

08/22/23	Payment	-247.61

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$187.41
Due Date	Sep 25, 2023

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

October 05, 2023

Account Number: 100 099 778 977

Amount Due: $229.35

Due Date: October 25, 2023

Billing Period: Aug 31 to Oct 01, 2023 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 9.93 cents per KWH

Your next meter reading is scheduled to occur on or about Oct 31, 2023.

Your bill includes $6.43 in PA taxes, of which $6.00 is PA gross receipts tax.

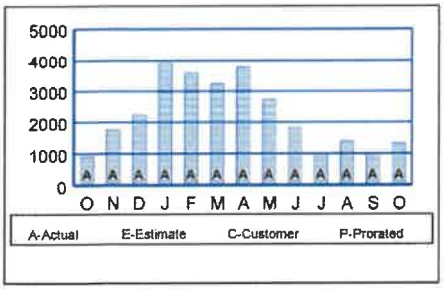
Please note that your electric generation supplier has changed during this billing period.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	30	42
Average Daily Temperature	68	66
Days In Billing Period	30	32
Last 12 Months Use (KWH)		27,799
Average Monthly Use (KWH)		2,317

Account Summary

	Amount Due
Previous Balance	187.41
Payments/Adjustments	-187.41
Balance at Billing on Oct 05, 2023	**0.00**
West Penn Power - Consumption	101.72
West Penn Power - Misc. Charges	37.46
Direct Energy Services LLC	90.17
Total Current Charges	229.35
Amount Due by Oct 25, 2023	$229.35

Usage Information for Meter Number 5000575813

Oct 01, 2023 KWH Reading (Actual)	155,138
Aug 31, 2023 KWH Reading (Actual)	153,807
KWH used (Aug 31, 2023 to Sep 08, 2023)	339
KWH used (Sep 09, 2023 to Oct 01, 2023)	992
Total KWH Used	1,331

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10F (Aug 31, 2023 to Sep 08, 2023)

Price to Compare Default Service	339 KWH	x	0.099290	33.66
Customer Distribution Charge				2.09
Distribution System Improvement Charge				0.71
Distribution Charge	339 KWH	x	0.040914	13.87
Default Service Support Charge	339 KWH	x	0.004430	1.50
TCJA Voluntary Surcharge				-0.63
State Tax Surcharge				-0.02
Current Consumption Bill Charges				**51.18**

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10D (Sep 09, 2023 to Oct 01, 2023)

Customer Distribution Charge				5.35
Distribution System Improvement Charge				2.03
Distribution Charge	992 KWH	x	0.040927	40.60
Default Service Support Charge	992 KWH	x	0.004430	4.39
TCJA Voluntary Surcharge				-1.81
State Tax Surcharge				-0.02
Current Consumption Bill Charges				**50.54**
HomeServe USA Plan (1-888-658-3800)				**37.46**
Total Charges				**$ 139.18**

Billing Information for Direct Energy Services LLC

Direct Energy

Po Box 180, Tulsa, OK 74101-0180
Customer Service 1-888-734-0741
Account Number: 20074528 Rate: BILL-READY

Billing Period: Sep 09, 2023 to Oct 01, 2023

992 Kwh @ 0.090900	90.17
Total Direct Energy Services LLC Current Charges	**90.17**

Detail Payment and Adjustment Information

09/25/23 Payment	-187.41

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	187.41	-187.41	139.18	139.18
Direct Energy Services LLC	0.00	0.00	90.17	90.17
Total	187.41	-187.41	229.35	229.35

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$229.35
Due Date	Oct 25, 2023

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

November 03, 2023

Account Number: 100 099 778 977

Amount Due: $269.68

Due Date: November 27, 2023

Billing Period: Oct 02 to Oct 30, 2023 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 9.92 cents per KWH

Your next meter reading is scheduled to occur on or about Nov 30, 2023.

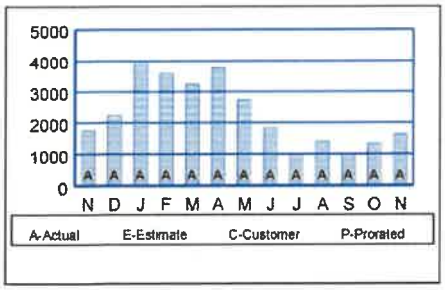
Your bill includes $5.21 in PA taxes, of which $4.87 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	56	57
Average Daily Temperature	53	56
Days in Billing Period	31	29
Last 12 Months Use (KWH)		27,698
Average Monthly Use (KWH)		2,308

Account Summary

	Amount Due
Previous Balance	229.35
Payments/Adjustments	-229.35
Balance at Billing on Nov 03, 2023	**0.00**
West Penn Power - Consumption	82.51
West Penn Power - Misc. Charges	37.46
Direct Energy Services LLC	149.71
Total Current Charges	**269.68**
Amount Due by Nov 27, 2023	**$269.68**

Usage Information for Meter Number 5000575913

Oct 30, 2023 KWH Reading (Actual)	156,785
Oct 02, 2023 KWH Reading (Actual)	155,138
KWH used	1,647

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				3.31
Distribution Charge	1,647 KWH	x	0.040935	67.42
Default Service Support Charge	1,647 KWH	x	0.004430	7.30
TCJA Voluntary Surcharge				-2.93
State Tax Surcharge				-0.03
Current Consumption Bill Charges				**82.51**
HomeServe USA Plan (1-888-658-3800)				37.46
Total Charges				**$ 119.97**

Billing Information for Direct Energy Services LLC

Direct Energy

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074528 Rate: BILL-READY

Billing Period: Oct 02, 2023 to Oct 30, 2023

1647 Kwh @ 0.090900	149.71
Total Direct Energy Services LLC Current Charges	**149.71**

Detail Payment and Adjustment Information

10/27/23	Payment	-229.35

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	139.18	-139.18	119.97	119.97
Direct Energy Services LLC	90.17	-90.17	149.71	149.71
Total	**229.35**	**-229.35**	**269.68**	**269.68**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	**$269.68**
Due Date	**Nov 27, 2023**

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

December 05, 2023

Account Number: 100 099 778 977

Amount Due: $369.84

Due Date: December 27, 2023

Billing Period: Oct 31 to Nov 29, 2023 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 9.93 cents per KWH

Your next meter reading is scheduled to occur on or about Jan 02, 2024.

Your bill includes $7.33 in PA taxes, of which $6.84 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

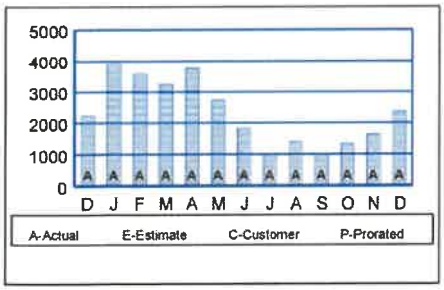
With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2023. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	75	79
Average Daily Temperature	47	42
Days In Billing Period	30	30
Last 12 Months Use (KWH)		27,836
Average Monthly Use (KWH)		2,320

Account Summary

	Amount Due
Previous Balance	269.68
Payments/Adjustments	-269.68
Balance at Billing on Dec 05, 2023	**0.00**
West Penn Power - Consumption	115.95
West Penn Power - Misc. Charges	37.46
Direct Energy Services LLC	216.43
Total Current Charges	369.84
Amount Due by Dec 27, 2023	$369.84

Usage Information for Meter Number 6000575813

Nov 29, 2023 KWH Reading (Actual)	159,166
Oct 31, 2023 KWH Reading (Actual)	156,785
KWH used	2,381

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				4.64
Distribution Charge	2,381 KWH	x	0.040932	97.46
Default Service Support Charge	2,381 KWH	x	0.004430	10.55
TCJA Voluntary Surcharge				-4.09
State Tax Surcharge				-0.05
Current Consumption Bill Charges				**115.95**
HomeServe USA Plan (1-888-658-3800)				**37.46**
Total Charges				**$ 153.41**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074528 Rate: BILL-READY

Billing Period: Oct 31, 2023 to Nov 29, 2023

2381 Kwh @ 0.090900	216.43
Total Direct Energy Services LLC Current Charges	216.43

Detail Payment and Adjustment Information

11/26/23	Payment	-269.68

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	119.97	-119.97	153.41	153.41
Direct Energy Services LLC	149.71	-149.71	216.43	216.43
Total	**269.68**	**-269.68**	**369.84**	**369.84**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$369.84
Due Date	Dec 27, 2023

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 05, 2024

Account Number: 100 099 778 977

Amount Due: $562.02

Due Date: January 25, 2024

Billing Period: Nov 30 to Jan 01, 2024 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 9.99 cents per KWH

Your next meter reading is scheduled to occur on or about Jan 30, 2024.

Your bill includes $11.17 in PA taxes, of which $10.71 is PA gross receipts tax.

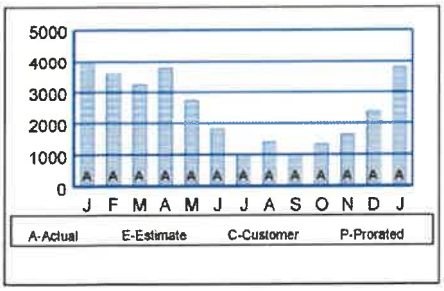
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. If you are not already an EPP participant, but would like to enroll, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	131	114
Average Daily Temperature	35	40
Days in Billing Period	30	33
Last 12 Months Use (KWH)		27,675
Average Monthly Use (KWH)		2,306

Account Summary

	Amount Due
Previous Balance	369.84
Payments/Adjustments	-369.84
Balance at Billing on Jan 05, 2024	0.00
West Penn Power - Consumption	181.59
West Penn Power - Misc. Charges	37.46
Direct Energy Services LLC	342.97
Total Current Charges	562.02
Amount Due by Jan 25, 2024	$562.02

Usage Information for Meter Number 5000575813

Jan 01, 2024 KWH Reading (Actual)	162,939
Nov 30, 2023 KWH Reading (Actual)	159,166
KWH used	3,773

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				7.15
Distribution Charge	3,658 KWH	x	0.040929	149.72
	115 KWH	x	0.043391	4.99
Default Service Support Charge	3,658 KWH	x	0.004430	16.20
	115 KWH	x	0.004430	0.51
TCJA Voluntary Surcharge				-4.35
State Tax Surcharge				-0.07
Current Consumption Bill Charges				**181.59**
HomeServe USA Plan (1-888-658-3800)				**37.46**
Total Charges				**$ 219.05**

Billing Information for Direct Energy Services LLC

direct energy

Po Box 180, Tulsa, OK 74101-0180
Customer Service 1-888-734-0741
Account Number: 20074528 Rate: BILL-READY

Billing Period: Nov 30, 2023 to Jan 01, 2024

3773 Kwh @ 0.090900	342.97
Total Direct Energy Services LLC Current Charges	**342.97**

Detail Payment and Adjustment Information

12/31/23	Payment	-369.84

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	153.41	-153.41	219.05	219.05
Direct Energy Services LLC	216.43	-216.43	342.97	342.97
Total	369.84	-369.84	562.02	562.02

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$562.02
Due Date	Jan 25, 2024

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

February 02, 2024

Account Number: 100 099 778 977

Amount Due: $516.22

Due Date: February 22, 2024

Billing Period: Jan 02 to Jan 29, 2024 for 28 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 10.00 cents per KWH

Your next meter reading is scheduled to occur on or about Feb 29, 2024.

Your bill includes $10.57 in PA taxes, of which $10.14 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

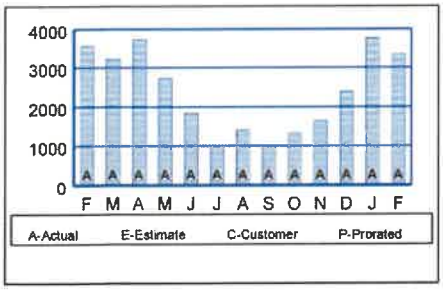
With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040 or visit www.irs.gov/individuals.

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. If you are not already an EPP participant, but would like to enroll, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	112	121
Average Daily Temperature	40	33
Days in Billing Period	32	28
Last 12 Months Use (KWH)		27,479
Average Monthly Use (KWH)		2,290

Account Summary

	Amount Due
Previous Balance	562.02
Payments/Adjustments	-562.02
Balance at Billing on Feb 02, 2024	**0.00**
West Penn Power - Consumption	171.79
West Penn Power - Misc. Charges	37.46
Direct Energy Services LLC	306.97
Total Current Charges	**516.22**
Amount Due by Feb 22, 2024	**$516.22**

Usage Information for Meter Number 5000575813

Jan 29, 2024 KWH Reading (Actual)	166.316
Jan 02, 2024 KWH Reading (Actual)	162.939
KWH used	3.377

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				6.80
Distribution Charge	3.377 KWH	x	0.043411	146.60
Default Service Support Charge	3.377 KWH	x	0.004430	14.96
TCJA Voluntary Surcharge				-3.92
State Tax Surcharge				-0.09
Current Consumption Bill Charges				**171.79**
HomeServe USA Plan (1-888-658-3800)				**37.46**
Total Charges				**$ 209.25**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180 Tulsa OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074528 Rate: BILL-READY

Billing Period: Jan 02, 2024 to Jan 29, 2024

3377 Kwh @ 0.090900	306.97
Total Direct Energy Services LLC Current Charges	**306.97**

Detail Payment and Adjustment Information

01/30/24	Payment	-562.02

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	219.05	-219.05	209.25	209.25
Direct Energy Services LLC	342.97	-342.97	306.97	306.97
Total	**562.02**	**-562.02**	**516.22**	**516.22**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$516.22
Due Date	Feb 22, 2024

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

March 11, 2024

Account Number: 100 099 778 977

Amount Due: $573.67

Due Date: April 01, 2024

Billing Period: Jan 30 to Feb 28, 2024 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 10.00 cents per KWH

Your next meter reading is scheduled to occur on or about Mar 29, 2024.

Your bill includes $11.51 in PA taxes, of which $11.04 is PA gross receipts tax.

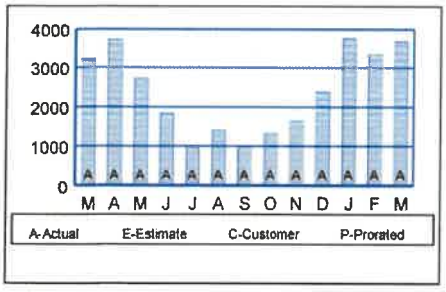
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit irs.gov/individuals.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	112	123
Average Daily Temperature	41	39
Days in Billing Period	29	30
Last 12 Months Use (KWH)		27,919
Average Monthly Use (KWH)		2,327

Account Summary

	Amount Due
Previous Balance	516.22
Payments/Adjustments	-516.22
Balance at Billing on Mar 11, 2024	**0.00**
West Penn Power - Consumption	187.12
West Penn Power - Misc. Charges	50.95
Direct Energy Services LLC	335.60
Total Current Charges	**573.67**
Amount Due by Apr 01, 2024	**$573.67**

Usage Information for Meter Number 5000578813

Feb 28, 2024 KWH Reading (Actual)	170,008
Jan 30, 2024 KWH Reading (Actual)	166,316
KWH used	3,692

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				7.40
Distribution Charge	3,692 KWH	x	0.043410	160.27
Default Service Support Charge	3,692 KWH	x	0.004430	16.36
TCJA Voluntary Surcharge				-4.26
State Tax Surcharge				-0.09
Current Consumption Bill Charges				**187.12**
HomeServe USA Plan (1-888-658-3800)				**50.95**
Total Charges				**$ 238.07**

Billing Information for Direct Energy Services LLC

direct energy

Po Box 180, Tulsa OK 74101-0180
Customer Service: 1-888-734-0741
Account Number 20074528 Rate: BILL-READY

Billing Period: Jan 30, 2024 to Feb 28, 2024

3692 Kwh @ 0.090900	335.60
Total Direct Energy Services LLC Current Charges	**335.60**

Detail Payment and Adjustment Information

02/27/24	Payment	-516.22

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	209.25	-209.25	238.07	238.07
Direct Energy Services LLC	306.97	-306.97	335.60	335.60
Total	**516.22**	**-516.22**	**573.67**	**573.67**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$573.67
Due Date	Apr 01, 2024

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

April 03, 2024

Account Number: 100 099 778 977

Amount Due: $413.14

Due Date: April 23, 2024

Billing Period: Feb 29 to Mar 28, 2024 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 10.00 cents per KWH

Your next meter reading is scheduled to occur on or about Apr 30, 2024.

Your bill includes $8.64 in PA taxes, of which $8.29 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

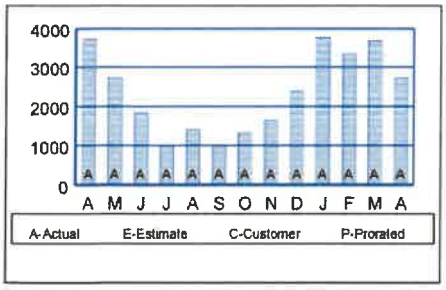
With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

The Distribution System Improvement Charge was adjusted on April 1, 2024. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	129	94
Average Daily Temperature	43	46
Days in Billing Period	29	29
Last 12 Months Use (KWH)		26,906
Average Monthly Use (KWH)		2,242

Account Summary

	Amount Due
Previous Balance	573.67
Payments/Adjustments	-573.67
Balance at Billing on Apr 03, 2024	**0.00**
West Penn Power - Consumption	140.56
West Penn Power - Misc. Charges	23.97
Direct Energy Services LLC	248.61
Total Current Charges	**413.14**
Amount Due by Apr 23, 2024	**$413.14**

Usage Information for Meter Number 5000575813

Mar 28, 2024 KWH Reading (Actual)	172.743
Feb 29, 2024 KWH Reading (Actual)	170.008
KWH used	2.735

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				5.57
Distribution Charge	2.735 KWH	x	0.043408	118.72
Default Service Support Charge	2.735 KWH	x	0.004430	12.12
TCJA Voluntary Surcharge				-3.22
State Tax Surcharge				-0.07
Current Consumption Bill Charges				**140.56**
HomeServe USA Plan (1-888-658-3800)				**23.97**
Total Charges				**$ 164.53**

Billing Information for Direct Energy Services LLC

direct energy

Po Box 180, Tulsa OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074528 Rate: BILL-READY

Billing Period: Feb 29, 2024 to Mar 28, 2024

2735 Kwh @ 0.090900	248.61
Total Direct Energy Services LLC Current Charges	**248.61**

Detail Payment and Adjustment Information

03/31/24	Payment	-573.67

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	238.07	-238.07	164.53	164.53
Direct Energy Services LLC	335.60	-335.60	248.61	248.61
Total	**573.67**	**-573.67**	**413.14**	**413.14**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$413.14
Due Date	Apr 23, 2024

JOHN F KERSHAW
13460 MONTEREY LN

WestPenn Power

Bill Based On: Actual Meter Reading

May 03, 2024

Account Number: 100 099 778 977

Amount Due: $402.68

Due Date: May 23, 2024

Billing Period: Mar 29 to Apr 29, 2024 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 10.00 cents per KWH

Your next meter reading is scheduled to occur on or about May 30, 2024

Your bill includes $8.44 in PA taxes, of which $8.10 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Clothes washers that are energy efficient use about 20% less energy and about 30% less water. Visit energysavepa.com/rebates or call 855-897-8394 to learn more!

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	413.14
Payments/Adjustments	-413.14
Balance at Billing on May 03, 2024	0.00
West Penn Power - Consumption	137.26
West Penn Power - Misc. Charges	23.97
Direct Energy Services LLC	241.43
Total Current Charges	402.68
Amount Due by May 23, 2024	**$402.68**

Usage Information for Meter Number 8005875813

Apr 29, 2024 KWH Reading (Actual)	175,399
Mar 29, 2024 KWH Reading (Actual)	172,743
KWH used	2,656

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				5.96
Distribution Charge	2,656 KWH	x	0.043407	115.29
Default Service Support Charge	2,656 KWH	x	0.004430	11.77
TCJA Voluntary Surcharge				-3.13
State Tax Surcharge				-0.07
Current Consumption Bill Charges				**137.26**
HomeServe USA Plan (1-888-858-3800)				**23.97**
Total Charges				**$ 161.25**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074528 Rate: BILL-READY

Billing Period: Mar 29, 2024 to Apr 29, 2024

2656 Kwh @ 0.090900	241.43
Total Direct Energy Services LLC Current Charges	**241.43**

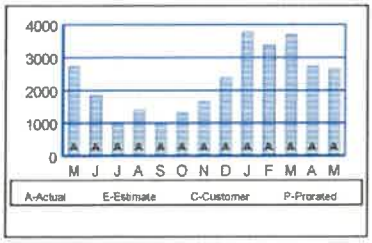
Detail Payment and Adjustment Information

04/30/24	Payment	-413.14

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	164.53	-164.53	161.25	161.25
Direct Energy Services LLC	248.61	-248.61	241.43	241.43
Total	413.14	-413.14	402.68	**402.68**

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	85	83
Average Daily Temperature	55	55
Days In Billing Period	32	32
Last 12 Months Use (KWH)		26,836
Average Monthly Use (KWH)		2,236

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$402.68
Due Date	May 23, 2024

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

1110009977897700000000000000000000000402680000402685

Bill Based On: Actual Meter Reading

June 04, 2024

Account Number: 100 099 778 977

Amount Due: $200.45

Due Date: June 24, 2024

Billing Period: Apr 30 to May 29, 2024 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - **10.00 cents per KWH**

Your next meter reading is scheduled to occur on or about Jun 28, 2024

Your bill includes $4.06 in PA taxes, of which $3.90 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Effective June 1, 2024, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2024.

Effective June 1, 2024, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted.

Effective June 1, 2024, the Solar Photovoltaic Requirement charge, which recovers the company's cost to acquire Solar Photovoltaic Alternative Energy Credits in compliance with the Alternative Energy Portfolio Standards Act has been adjusted.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	402.68
Payments/Adjustments	-402.68
Balance at Billing on Jun 04, 2024	**0.00**
West Penn Power - Consumption	66.08
West Penn Power - Misc. Charges	25.47
Direct Energy Services LLC	108.90
Total Current Charges	**200.45**
Amount Due by Jun 24, 2024	**$200.45**

Usage Information for Meter Number 60005768I3

May 29, 2024 KWH Reading (Actual)	176,597
Apr 30, 2024 KWH Reading (Actual)	175,399
KWH used	1,198

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.90
Distribution Charge	1,198 KWH	x	0.043406	52.00
Default Service Support Charge	1,198 KWH	x	0.004430	5.31
TCJA Voluntary Surcharge				-1.54
State Tax Surcharge				-0.03
Current Consumption Bill Charges				**66.08**
HomeServe USA Plan (1-888-658-3800)				**25.47**
Total Charges				**$ 91.55**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074528 Rate: BILL-READY

Billing Period: Apr 30, 2024 to May 29, 2024

1198 Kwh @ 0.090900	108.90
Total Direct Energy Services LLC Current Charges	**108.90**

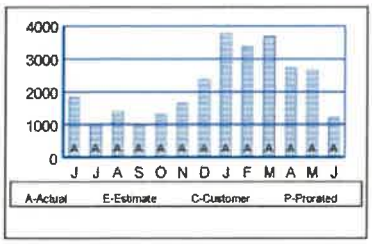
Detail Payment and Adjustment Information

05/29/24	Payment	-402.68

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	161.25	-161.25	91.55	91.55
Direct Energy Services LLC	241.43	-241.43	108.90	108.90
Total	402.68	-402.68	200.45	200.45

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	61	40
Average Daily Temperature	58	65
Days in Billing Period	30	30
Last 12 Months Use (KWH)		26,199
Average Monthly Use (KWH)		2,183

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$200.45
Due Date	Jun 24, 2024

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

11100099778977000000000000000000000000200450000200453

Bill Based On: Actual Meter Reading, Prorated Bill

July 05, 2024

Account Number: 100 099 778 977

Amount Due: $122.20

Due Date: July 25, 2024

Billing Period: May 30 to Jun 27, 2024 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 8.88 cents per KWH

Your next meter reading is scheduled to occur on or about Jul 31, 2024

Your bill includes $2.40 in PA taxes, of which $2.31 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

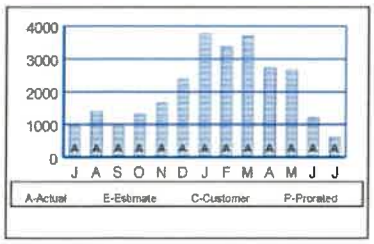
Have an old, inefficient, room air conditioner? That's not cool! Upgrade to a new, energy efficient model that uses 20% less energy, and costs less than $60 per year to run on average. Check out energysave pa.com/rebates, or call 855-897-8394 to learn more!

Summer's hot temperatures can cause health problems, especially for older adults, children and people with chronic illnesses. To reduce the chance of suffering from a heat-related illness: wear light, loose-fitting clothes; stay out of direct sunlight and avoid strenuous activity; drink plenty of water; and stay in an area with air conditioning or fans if possible. If you don't have an air conditioner, contact the health department to find a heat-relief shelter in your area.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	22
Average Daily Temperature	65	72
Days In Billing Period	29	29
Last 12 Months Use (KWH)		25,510
Average Monthly Use (KWH)		2,151

Account Summary

	Amount Due
Previous Balance	200.45
Payments/Adjustments	-200.45
Balance at Billing on Jul 05, 2024	0.00
West Penn Power - Consumption	39.10
West Penn Power - Misc. Charges	25.47
Direct Energy Services LLC	57.63
Total Current Charges	**122.20**
Amount Due by Jul 25, 2024	**$122.20**

Usage Information for Meter Number 0006676813

Jun 27, 2024 KWH Reading (Actual)	177,231
May 30, 2024 KWH Reading (Actual)	176,597
KWH used	634

Charges From West Penn Power

Customer Number: 0806013005 0006888941
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.70
Distribution Charge	634 KWH	x	0.043407	27.52
Default Service Support Charge	43 KWH	x	0.004430	0.19
	591 KWH	x	0.005390	3.19
TCJA Voluntary Surcharge				-0.92
State Tax Surcharge				-0.02
Current Consumption Bill Charges				**39.10**
HomeServe USA Plan (1-888-658-3800)				**25.47**
Total Charges				**$ 64.57**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074528 Rate: BILL-READY

Billing Period: May 30, 2024 to Jun 27, 2024

634 Kwh @ 0.090900	57.63
Total Direct Energy Services LLC Current Charges	**57.63**

Detail Payment and Adjustment Information

06/29/24	Payment	-200.45

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	91.55	-91.55	64.57	64.57
Direct Energy Services LLC	108.90	-108.90	57.63	57.63
Total	200.45	-200.45	122.20	122.20

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$122.20
Due Date	Jul 25, 2024

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

11100099778977000000000000000000000000122200000122206

Bill Based On: Actual Meter Reading

August 05, 2024

Account Number: 100 099 778 977

Amount Due: $153.88

Due Date: August 26, 2024

Billing Period: Jun 28 to Jul 30, 2024 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013005 0006888941	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0006888941 - 8.78 cents per KWH

Your next meter reading is scheduled to occur on or about Aug 29, 2024.

Your bill includes $3.10 in PA taxes, of which $2.97 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Mailing in your payment? We have a new address! The enclosed bill stub has been pre-addressed for your convenience. If you can't locate your stub, please mail your check to the following:
Ohio, Pennsylvania and New Jersey
FirstEnergy
P.O. Box 371422
Pittsburgh, PA 15250-7422

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	122.20
Payments/Adjustments	-122.20
Balance at Billing on Aug 05, 2024	0.00
West Penn Power - Consumption	50.33
West Penn Power - Misc. Charges	25.47
Direct Energy Services LLC	78.08
Total Current Charges	153.88
Amount Due by Aug 26, 2024	**$153.88**

Usage Information for Meter Number 0006578813

Jul 30, 2024 KWH Reading (Actual)	178,090
Jun 28, 2024 KWH Reading (Actual)	177,231
KWH used	859

Charges From West Penn Power

Customer Number 0806013005 0006888941
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.18
Distribution Charge	859 KWH	x	0.043369	37.26
Default Service Support Charge	859 KWH	x	0.005090	4.03
TCJA Voluntary Surcharge				-1.17
State Tax Surcharge				-0.03
Current Consumption Bill Charges				**50.33**
HomeServe USA Plan (1-888-858-3800)				**25.47**
Total Charges				**$ 75.80**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074528 Rate: BILL-READY

Billing Period: Jun 28, 2024 to Jul 30, 2024

859 Kwh @ 0.090900	78.08
Total Direct Energy Services LLC Current Charges	**78.08**

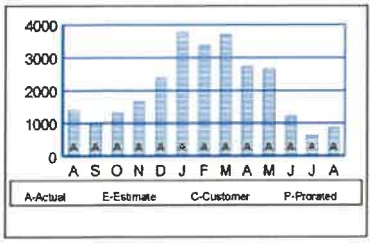
Detail Payment and Adjustment Information

07/30/24	Payment	-122.20

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	64.57	-64.57	75.80	75.80
Direct Energy Services LLC	57.63	-57.63	78.08	78.08
Total	**122.20**	**-122.20**	**153.88**	**153.88**

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	42	26
Average Daily Temperature	75	78
Days in Billing Period	33	33
Last 12 Months Use (KWH)		25,268
Average Monthly Use (KWH)		2,106

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 977

Amount Paid	
Amount Due	$153.88
Due Date	Aug 26, 2024

JOHN F KERSHAW
13460 MONTEREY LN
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 371422
PITTSBURGH PA 15250-7422

11100099778977000000000000000000000153880000153889

John Kershaw
13460 Monterey Ln, STE 1
Blue Ridge Summit, PA 17214
100099778951

Premise History

Premise: 0007271016 ▾ (13460 MONTEREY LN STE 1, BLUE RIDGE SUMMIT PA 17214)

Status	Contract Acct	Partner	Partner name	Acct Status	Move-in date	Move-Out Date
■	100099778951	806013004	JOHN F KERSHAW	ACTV	08/14/2012	12/31/9999
○	100097402612	805532473	SUSQUEHANNA BANK	FINL	01/26/2012	08/13/2012

Customer: JOHN F KERSHAW / 806013004
Contract Acct:
Service Address:

Created On: 04/09/2024
Date Range: 01/21/2019 to 04/09/2024

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
02/27/9999 10:47:14	02/27/2023	100099778951	Alison Walker	PUC/BPU Complaint-Written
Formal PUC complaint docket# C-2023-3038498 involving account #'s - 100099778951, 100099777102, and 100099778977 - Billing dispute and service issue -awalker				
03/31/2024 08:11:38	03/31/2024	100099778951	EAILOGINWM7	Ready Pay Create
No 104971156 - $ 145.39 - 03/31/2024 jfkctec3 jfkctec@aol.com				
02/27/2024 15:46:56	02/27/2024	100099778951	EAILOGINWM7	Ready Pay Create
No 104158977 - $ 138.98 - 02/27/2024 jfkctec3 jfkctec@aol.com				
01/30/2024 07:12:50	01/30/2024	100099778951	EAILOGINWM7	Ready Pay Create
No 103453824 - $ 173.98 - 01/30/2024 jfkctec3 jfkctec@aol.com				
01/04/2024 10:56:39	01/04/2024	100099778951	EAILOGINWM7	Ready Pay Create
No 102863698 - $ 150.00 - 01/04/2024 jfkctec3 jfkctec@aol.com				
11/26/2023 12:31:42	11/26/2023	100099778951	EAILOGINWM7	Ready Pay Create
No 101933029 - $ 101.32 - 11/26/2023 jfkctec3 jfkctec@aol.com				
10/27/2023 14:27:45	10/27/2023	100099778951	EAILOGINWM7	Ready Pay Create
No 101215663 - $ 131.12 - 10/27/2023 jfkctec3 jfkctec@aol.com				
09/25/2023 08:47:02	09/25/2023	100099778951	EAILOGINWM7	Ready Pay Create
No 100384629 - $ 134.71 - 09/25/2023 jfkctec3 jfkctec@aol.com				
09/09/2023 01:19:15	09/09/2023	100099778951	CS General Purpose Batch	West Penn Power Consolidated Bill Enroll Letter
09/08/2023 17:33:28	09/08/2023	100099778951	CS General Purpose Batch	Enrollment Request (Accepted)
09/04/2023 09:40:37	09/04/2023	100099778951	EAILOGINWM7	Ready Pay Create
No 99876246 - $ 175.00 - 09/04/2023 jfkctec3 jfkctec@aol.com				
07/22/2023 13:57:38	07/22/2023	100099778951	EAILOGINWM7	Ready Pay Create
No 98822585 - $ 122.55 - 07/22/2023 jfkctec3 jfkctec@aol.com				
06/30/2023 13:39:34	06/30/2023	100099778951	EAILOGINWM7	Ready Pay Create
No 98280008 - $ 122.71 - 06/30/2023 jfkctec3 jfkctec@aol.com				
05/30/2023 07:30:28	05/30/2023	100099778951	EAILOGINWM7	Ready Pay Create
No 97496559 - $ 211.71 - 05/30/2023 jfkctec3 jfkctec@aol.com				
04/27/2023 20:07:24	04/27/2023	100099778951	EAILOGINWM7	Ready Pay Create
No 96730865 - $ 319.23 - 04/27/2023 jfkctec3 jfkctec@aol.com				
03/29/2023 08:33:22	03/29/2023	100099778951	EAILOGINWM7	Ready Pay Create
No 96002166 - $ 359.91 - 03/29/2023 jfkctec3 jfkctec@aol.com				
03/10/2023 12:21:38	03/10/2023	100099778951	Yeneily Basan Belgrove	PUC/BPU Complaint-Written
PUC case number 3889111 received on 02/14/2023 regarding billing dispute. ybasan case closed. From the PUC: DISMISSAL LETTER ISSUED: CUSTOMER HAS AN OPEN FORMAL CASE FOR THE DISPUTE. INFORMAL COMPLAINT IS CLOSED WITHOUT A DECISION.				
03/02/2023 10:35:27	03/02/2023	100099778951	EAILOGINWM7	Ready Pay Create
No 95342979 - $ 397.76 - 03/02/2023 jfkctec3 jfkctec@aol.com				
02/14/2023 10:06:14	02/14/2023	100099778951	Yeneily Basan Belgrove	PUC/BPU Complaint-Written
PUC case number 3889111 received on 02/14/2023 regarding billing dispute. ybasan case closed. DISMISSAL LETTER ISSUED: CUSTOMER HAS AN OPEN FORMAL CASE FOR THE DISPUTE. INFORMAL COMPLAINT IS CLOSED WITHOUT A DECISION.				
02/13/2023 12:30:40	02/13/2023	100099778951	Yeneily Basan Belgrove	Create Dunning Lock

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
Dunning Lock Reason:Utility Commission Dispute Start Date: 02/13/2023 | End Date: 03/15/2023 Created By: Yeneily Basan Belgrove				
01/30/2023 10:20:43	01/30/2023	100099778951	EAILOGINWM7	Ready Pay Create
No 94528052 - $ 495.48 - 01/30/2023 jfkctec3 jfkctec@aol.com				
01/11/2023 08:53:17	01/11/2023	100099778951	Jeanette Thompson	Rate Maintenance
C/A - 100099778951 updated. Interest Key: PN to PR C/A - 100099778951 updated. Dunn Proc: PN to 1W C/A - 100099778951 updated. Pay Terms: 15DY to 20DY C/A - 100099778951 updated. Acct Class: NRES to RESI C/A - 100099778951 updated. Coll Strategy: PN to PR WP-DIST Contract - 0017650138 updated. Dunn Proc: PN to 1W WP-DIST Contract - 0017650138 updated. Acct Det Id: 03 to 01 WP-DIST Contract - 0017650138 updated. Stat Group: A3 to A1 WP-SUPP Contract - 0017650139 updated. Dunn Proc: PN to 1W WP-SUPP Contract - 0017650139 updated. Acct Det Id: 03 to 01 WP-SUPP Contract - 0017650139 updated. Stat Group: A3 to A1 DIST Installation - 0707391980 updated. DIST Rate Code: WP-GP30SF to WP-RS10F DIST Installation - 0707391980 updated. DIST Billing Class: WPNR to WPRS DIST Installation - 0707391980 updated. DIST SIC Code: 7699 to 8800 SUPP Installation - 0707392019 updated. SUPP SIC Code: 7699 to 8800 Per NOTF. 16488501 RTIQ- Per Meter This is a Residence was converted Apts. in to a single family home. Change from GS to RS. RTCG process was completed. closed NOTF Created By: Jeanette M Thompson				
01/09/2023 09:12:41	01/09/2023	100099778951	Melissa Barnes	Rate Inquiry
01/08/2023 14:28:08	01/08/2023	100099778951	CS General Purpose Batch	Installation Changed
Rate change is the result of having usage greater than 1500 kwh during the prior year. / Customer letter sent.				
12/31/2022 18:44:53	12/31/2022	100099778951	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099778951 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20221219 Consumption Billing Debit 314.54 20221229 Total Base Amount: 314.54 LPC: 6.29 = 314.54 * 2.00 %				
12/27/2022 19:59:47	12/27/2022	100099778951	EAILOGINWM7	Ready Pay Create
No 93725129 - $ 319.22 - 12/27/2022 jfkctec3 jfkctec@aol.com				
11/30/2022 18:42:25	11/30/2022	100099778951	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099778951 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20221117 Consumption Billing Debit 233.82 20221129				

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
Total Base Amount: 233.82 LPC: 4.68 = 233.82 * 2.00 %				
11/25/2022 18:23:47	11/25/2022	100099778951	EAILOGINWM7	Ready Pay Create
No 92965822 - $ 235.41 - 11/25/2022 jfkctec3 jfkctec@aol.com				
10/31/2022 18:44:06	10/31/2022	100099778951	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099778951 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20221019 Consumption Billing Debit 79.72 20221026 Total Base Amount: 79.72 LPC: 1.59 = 79.72 * 2.00 %				
10/25/2022 09:12:18	10/25/2022	100099778951	EAILOGINWM7	Ready Pay Create
No 92167422 - $ 82.18 - 10/25/2022 jfkctec3 jfkctec@aol.com				
10/01/2022 18:41:13	10/01/2022	100099778951	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099778951 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20220919 Consumption Billing Debit 123.19 20220927 Total Base Amount: 123.19 LPC: 2.46 = 123.19 * 2.00 %				
09/25/2022 10:03:25	09/25/2022	100099778951	EAILOGINWM7	Ready Pay Create
No 91380612 - $ 125.30 - 09/25/2022 jfkctec3 jfkctec@aol.com				
08/31/2022 18:29:47	08/31/2022	100099778951	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099778951 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20220818 Consumption Billing Debit 105.34 20220825 Total Base Amount: 105.34 LPC: 2.11 = 105.34 * 2.00 %				
08/24/2022 07:59:20	08/24/2022	100099778951	EAILOGINWM7	Ready Pay Create
No 90568989 - $ 105.34 - 08/24/2022 jfkctec3 jfkctec@aol.com				
07/29/2022 08:42:37	07/29/2022	100099778951	EAILOGINWM7	Ready Pay Create
No 89896159 - $ 82.56 - 07/29/2022 jfkctec3 jfkctec@aol.com				
06/22/2022 08:28:32	06/22/2022	100099778951	EAILOGINWM7	Ready Pay Create
No 88975670 - $ 89.70 - 06/22/2022 jfkctec3 jfkctec@aol.com				
05/28/2022 09:52:37	05/28/2022	100099778951	EAILOGINWM7	Ready Pay Create
No 88358066 - $ 126.70 - 05/28/2022 jfkctec3 jfkctec@aol.com				
04/27/2022 19:29:14	04/27/2022	100099778951	EAILOGINWM7	Ready Pay Create

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
No 87583015 - $ 145.29 - 04/27/2022 jfkctec3 jfkctec@aol.com				
03/30/2022 18:32:28	03/30/2022	100099778951	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099778951 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20220317 Consumption Billing Debit 192.18 20220329 Total Base Amount: 192.18 LPC: 3.84 = 192.18 * 2.00 %				
03/28/2022 08:08:14	03/28/2022	100099778951	EAILOGINWM7	Ready Pay Create
No 86813255 - $ 192.18 - 03/28/2022 jfkctec3 jfkctec@aol.com				
02/21/2022 13:19:27	02/21/2022	100099778951	EAILOGINWM7	Ready Pay Create
No 85924236 - $ 146.73 - 02/21/2022 jfkctec3 jfkctec@aol.com				
01/29/2022 18:36:29	01/29/2022	100099778951	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099778951 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20220118 Consumption Billing Debit 143.77 20220125 Total Base Amount: 143.77 LPC: 2.88 = 143.77 * 2.00 %				
01/24/2022 09:36:42	01/24/2022	100099778951	EAILOGINWM7	Ready Pay Create
No 85212030 - $ 143.77 - 01/24/2022 jfkctec3 jfkctec@aol.com				
12/22/2021 14:07:57	12/22/2021	100099778951	EAILOGINWM7	Ready Pay Create
No 84459110 - $ 121.80 - 12/22/2021 jfkctec3 jfkctec@aol.com				
11/22/2021 12:05:38	11/22/2021	100099778951	EAILOGINWM7	Ready Pay Create
No 83736693 - $ 72.45 - 11/22/2021 jfkctec3 jfkctec@aol.com				
10/30/2021 18:43:57	10/30/2021	100099778951	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099778951 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20211019 Consumption Billing Debit 60.38 20211026 Total Base Amount: 60.38 LPC: 1.21 = 60.38 * 2.00 %				
10/25/2021 09:31:03	10/25/2021	100099778951	EAILOGINWM7	Ready Pay Create
No 83035313 - $ 60.38 - 10/25/2021 jfkctec3 jfkctec@aol.com				
09/22/2021 14:22:40	09/22/2021	100099778951	EAILOGINWM7	Ready Pay Create
No 82239904 - $ 71.20 - 09/22/2021 jfkctec3 jfkctec@aol.com				
09/22/2021 14:22:06	09/22/2021	100099778951	EAILOGINWM7	Change Profile
jfkctec3 jfkctec@aol.com				

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
Changed Password From Unlock Password				
09/22/2021 14:21:35	09/22/2021	100099778951	EAILOGINWM7	Unlock Login Email Sent
jfkctec3 jfkctec@aol.com Requested Unlock Password link				
08/22/2021 16:29:26	08/22/2021	100099778951	EAILOGINWM7	Ready Pay Create
No 81493988 - $ 87.09 - 08/22/2021 jfkctec3 jfkctec@aol.com				
07/22/2021 20:55:08	07/22/2021	100099778951	EAILOGINWM7	Ready Pay Create
No 80722244 - $ 77.32 - 07/22/2021 jfkctec3 jfkctec@aol.com				
06/23/2021 07:41:00	06/23/2021	100099778951	EAILOGINWM7	Ready Pay Create
No 79974994 - $ 163.25 - 06/23/2021 jfkctec3 jfkctec@aol.com				
04/21/2021 20:48:55	04/21/2021	100099778951	EAILOGINWM7	Ready Pay Create
No 78456766 - $ 89.83 - 04/21/2021 jfkctec3 jfkctec@aol.com				
03/22/2021 09:11:41	03/22/2021	100099778951	EAILOGINWM7	Ready Pay Create
No 77694466 - $ 120.84 - 03/22/2021 jfkctec3 jfkctec@aol.com				
02/22/2021 09:25:02	02/22/2021	100099778951	EAILOGINWM7	Ready Pay Create
No 76946833 - $ 119.42 - 02/22/2021 jfkctec3 jfkctec@aol.com				
01/22/2021 12:27:08	01/22/2021	100099778951	EAILOGINWM7	Ready Pay Create
No 76190533 - $ 142.12 - 01/22/2021 jfkctec3 jfkctec@aol.com				
12/22/2020 09:14:02	12/22/2020	100099778951	EAILOGINWM7	Ready Pay Create
No 75425731 - $ 114.64 - 12/22/2020 jfkctec3 jfkctec@aol.com				
11/21/2020 16:04:17	11/21/2020	100099778951	EAILOGINWM7	Ready Pay Create
No 74734318 - $ 116.28 - 11/21/2020 JOHN F KERSHAW jfkctec@aol.com				
10/21/2020 10:45:15	10/21/2020	100099778951	EAILOGINWM7	Ready Pay Create
No 73981279 - $ 76.01 - 10/21/2020 JOHN F KERSHAW jfkctec@aol.com				
09/21/2020 10:21:15	09/21/2020	100099778951	EAILOGINWM7	Ready Pay Create
No 73262075 - $ 71.18 - 09/21/2020 JOHN F KERSHAW jfkctec@aol.com				
08/21/2020 08:47:36	08/21/2020	100099778951	EAILOGINWM7	Ready Pay Create
No 72547567 - $ 80.44 - 08/21/2020 JOHN F KERSHAW jfkctec@aol.com				
07/21/2020 23:10:06	07/21/2020	100099778951	EAILOGINWM7	Ready Pay Create
No 71840835 - $ 59.05 - 07/21/2020 JOHN F KERSHAW jfkctec@aol.com				
06/21/2020 09:36:50	06/21/2020	100099778951	EAILOGINWM7	Ready Pay Create
No 71126457 - $ 101.97 - 06/21/2020 JOHN F KERSHAW jfkctec@aol.com				
05/21/2020 11:41:41	05/21/2020	100099778951	EAILOGINWM7	Ready Pay Create
No 70438023 - $ 135.95 - 05/21/2020 JOHN F KERSHAW jfkctec@aol.com				
04/21/2020 16:06:57	04/21/2020	100099778951	EAILOGINWM7	Ready Pay Create
No 69740915 - $ 138.86 - 04/21/2020 JOHN F KERSHAW jfkctec@aol.com				
03/21/2020 14:43:29	03/21/2020	100099778951	EAILOGINWM7	Ready Pay Create
No 69001621 - $ 118.53 - 03/21/2020 JOHN F KERSHAW jfkctec@aol.com				
02/21/2020 16:10:12	02/21/2020	100099778951	EAILOGINWM7	Ready Pay Create
No 68325180 - $ 66.24 - 02/21/2020 JOHN F KERSHAW jfkctec@aol.com				
01/22/2020 11:22:08	01/22/2020	100099778951	EAILOGINWM7	Ready Pay Create
No 67612293 - $ 76.64 - 01/22/2020 JOHN F KERSHAW jfkctec@aol.com				
12/21/2019 09:31:06	12/21/2019	100099778951	EAILOGINWM7	Ready Pay Create
No 66919222 - $ 74.21 - 12/21/2019 JOHN F KERSHAW jfkctec@aol.com				
11/21/2019 08:20:03	11/21/2019	100099778951	EAILOGINWM7	Ready Pay Create
No 66250552 - $ 66.19 - 11/21/2019 JOHN F KERSHAW jfkctec@aol.com				
10/21/2019 16:56:09	10/21/2019	100099778951	EAILOGINWM7	Ready Pay Create
No 65547511 - $ 70.30 - 10/21/2019 JOHN F KERSHAW jfkctec@aol.com				
09/21/2019 08:16:29	09/21/2019	100099778951	EAILOGINWM7	Ready Pay Create

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
No 64840769 - $ 74.14 - 09/21/2019 JOHN F KERSHAW jfkctec@aol.com				
08/21/2019 07:56:37	08/21/2019	100099778951	EAILOGINWM7	Ready Pay Create
No 64124059 - $ 107.93 - 08/21/2019 JOHN F KERSHAW jfkctec@aol.com				
07/21/2019 09:58:32	07/21/2019	100099778951	EAILOGINWM7	Ready Pay Create
No 63428551 - $ 76.92 - 07/21/2019 JOHN F KERSHAW jfkctec@aol.com				
06/22/2019 10:14:11	06/22/2019	100099778951	EAILOGINWM7	Ready Pay Create
No 62786495 - $ 69.71 - 06/22/2019 JOHN F KERSHAW jfkctec@aol.com				
05/22/2019 21:04:59	05/22/2019	100099778951	EAILOGINWM7	Ready Pay Create
No 62114183 - $ 62.08 - 05/22/2019 JOHN F KERSHAW jfkctec@aol.com				
04/21/2019 12:53:15	04/21/2019	100099778951	EAILOGINWM7	Ready Pay Create
No 61410891 - $ 68.12 - 04/21/2019 JOHN F KERSHAW jfkctec@aol.com				
03/22/2019 19:51:16	03/22/2019	100099778951	EAILOGINWM7	Ready Pay Create
No 60754771 - $ 69.89 - 03/22/2019 JOHN F KERSHAW jfkctec@aol.com				
02/21/2019 16:58:27	02/21/2019	100099778951	EAILOGINWM7	Ready Pay Create
No 60059945 - $ 94.08 - 02/21/2019 JOHN F KERSHAW jfkctec@aol.com				
01/21/2019 13:36:49	01/21/2019	100099778951	EAILOGINWM7	Ready Pay Create
No 59371547 - $ 134.01 - 01/21/2019 JOHN F KERSHAW jfkctec@aol.com				

RATE SCHEDULES

SCHEDULE 20
GENERAL SERVICE

AVAILABILITY

Available for service through a single metering installation for secondary light and power service for loads up to 1,500 kWh.

MONTHLY RATE

DISTRIBUTION CHARGES

$9.52 per month (Customer Charge), plus

3.529 cents per kWh for all kWh

RIDERS

Bills rendered under this schedule are subject to the following applicable Rider Charges:

Rider A – Tax Adjustment Surcharge
Rider B – Tax Cuts and Jobs Act Voluntary Surcharge
Rider F – Energy Efficiency and Conservation Charge (C)
Rider G – Smart Meter Technologies Surcharge
Rider J – Default Service Support Charge
Rider N – Distribution System Improvement Charge

DEFAULT SERVICE CHARGES

For Customers receiving Default Service from the Company, Rider H – Price To Compare Default Service Rate Rider, Commercial Customer Class rate applies unless the Customer elects to receive Default Service from the Company under Rider I - Hourly Pricing Default Service Rider.

(C) Change

RATE SCHEDULES

Schedule 20 (continued)

Minimum Charge

$9.52 per month plus distribution energy charges plus any charges related to applicable riders. (I)

PAYMENT TERMS

As per Rule 11, Payment of Bills

GENERAL

When Company installs local transformer capacity to supply a highly fluctuating load, a facility charge of 2.1% net per month of the cost of additional transformer capacity required by the highly fluctuating load shall be made.

A single family residence located within an establishment used also for other purposes may be separated electrically and billed as a separate connection under the appropriate residential rate schedule if Customer so desires.

TERM

Customer may leave the firm service provision of this schedule once in a twelve (12) month period. Service other than firm service will be provided as described below under MONTHLY SERVICE.

MONTHLY SERVICE (C)

Monthly Service is supplied under this Schedule when Customer advances the net cost of connection and disconnection under the provisions of the applicable financing plan. Charges will be increased 10%.

(I) Increase
(C) Change

RATE SCHEDULES

Schedule 20 (continued)

Monthly Service shall not be available for standby or maintenance service such as that required for alternative generation facilities.

SPECIAL PROVISION

In accordance with Pennsylvania Act 103 of 1985, volunteer fire company service and non-profit senior citizen center service may, upon application, be billed at the pricing of Domestic Service, Schedule 10. This provision is also available to non-profit rescue squad service and non-profit ambulance service in accordance with Act 203 of 2002. The execution of a contract for a minimum term of one year is required.

Rules and Regulations:

The Company's Standard Rules and Regulations shall apply to the installation and use of electric service. Motors and equipment served under this rate schedule shall have electrical characteristics so as not to interfere with service supplied to other customers of the Company.

West Penn Power
1-800-686-0021
76 South Main Street
Akron, OH 44308-1890

January 8, 2023

Dear JOHN F KERSHAW:

Customers whose electric meters register an excess of 1,500 kWh for two consecutive months are subject to demand billing.

A recent review of your electricity use indicates that your electric service account at 13460 Monterey Ln Ste 1 Blue Ridge Summit Pa 17214 meets this criteria. Your account will be moving to the General Power Service rate, GP30, which will result in a demand charge listed as kW on your bill.

If you have any questions concerning this new rate, you can view our tariffs at www.firstenergycorp.com/pa-tariffs, or call us at 1-800-686-0021.

Sincerely,

West Penn Power

Account Number 100 099 778 951

G86TOGSW01/25/2013

76 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214-9736

METER WORK NOTIFICATION

Notification	16488501		
Notification Desc	RTIQ Rate Inquiry RATE CHANGE REQUEST	**Type**	RTIQ
Smart Meter:	No	**Employee issuing**	50983
Date/Time Created	01/09/2023 09:12:40	**Appoint. Date**	01/10/2023
Main Work Center	WP Meter - Waynesboro	**Code**	WPMWY
Printed Date/Time	06/07/2023 / 14:46:11	**SAP Skill Level**	03
Contract Acct No	100099778951	**Rate Category**	WP-GP30SF
BP Name	JOHN F KERSHAW	**Home Ph No**	(609)217-3416
		Alt. Ph No.	(609)217-3416
Service Location	13460 MONTEREY LN STE 1 BLUE RIDGE SUMMIT PA 17214		
Location Information			
Special Instructions			
Reg Str	WASHINGTON TOWNSHIP	**Work Request #**	
MRU-Seq	W054144-0212	**Crew Code**	
Access info		**Zone ID**	WYWYNHTS
Connection Type	0011	**Political Reg Str.**	00002269
Device category code	100069023	**Transformer Pole**	1052359-WP41
Dev. Cat. Desc.	1PH 3W FM2S 999V CL320;SMART	**Reg. Type**	
Heating Source	EH	**Classification system**	
Voltage Level description	29	**Register Full Scale KW**	76.800
Existing Meter No	5000220634 1 Phase	**Meter Location**	Outside Right
Reading Instructions:			

Dials	Reg. Type	Constants	Prev. Index	Date	Current Index
6.0	KWH	1.00000	80,352.0000	05/30/2023	_____
3.3	KW	1.00000	79,464.0000	04/30/2023	_____
6.0	KWH-INTERVAL	1.00000	77,891.0000	03/29/2023	_____

Replacement Meter No.	Mfg	Dials	Const	Meter Class	Meter Owner	Meter Location	Read Inst	Index
			_____					_____
			_____					_____
			_____					_____
			_____					_____
			_____					_____
			_____					_____
			_____					_____
			_____					_____

Remarks

THIS RESIDENCE IS CONVERTED APARTMENTS TO A SINGLE FAMILY* RESIDENCE john kershaw jfkcteec@aol.com 717-785-1099 or 609=217-3416 wants to have the rate changed to residential as this is he states residential. Residence was converted apt s in to a single family home. Updated Rate for current cycle. closed NOTF.

Completed date _____ **Completed time** _____ **Comp. Code** _____

Assigned To

Assigned Specialist
Belgrove, Yeneily Basan

Customer Information

Case Number
3889111

Account Number	First Name	Last Name
100099778951	JOHN	KERSHAW

Service Address

Address1
13460 MONTEREY LN
Address2

Service City	Service State	Service Zip
BLUE RIDGE SUMMIT	PA	17214-0
Service Class	Work Phone	Home Phone
		(717) 7851099

Mailing Address

Address1

Address2

City	State	Mail Zip

Family

Family Size	Children	Age
0	0	
Adults		
0		
General		

PUC Date Opened	PUC Date Prepared	Received Date
2/13/2023	2/13/2023	2/13/2023
PUC Date Closed		

Case Information

Prior Case Number	Term Date	Arrearage
0		0
Case Origin	Universal Service	Income
PUC WEBSITE	No	
Source	Business Name	

Reason For Contact
BILLING DISPUTES (# 18)

Case Problem

18 – HIGH BILL DISPUTE. THE CUSTOMER IS DISPUTING THE BILL(S) FROM THE MONTH(S) OF I HAVE 3 METERS AND 3 ACCOUNTS THAT WERE IN PLACE WHEN I PURCHASED THE HOME 10 YEARS AGO. IT IS TOTALLY RESIDENTIAL. I CALLED THE ELECTRIC COMPANY AND WANTED JUST ONE ACCOUNT. THEY SAID I WOULD HAVE TO HIRE AN ELECTRICIAN TO DO THIS. IT WAS COST PROHIBITIVE FOR ME. FOR THE LAST 10 YEARS THEY HAVE BEEN CHARGING ME A COMMERCIAL RATE FOR 2 OF THE 3 ACCOUNTS. THE COMMERCIAL RATE IS NOT NOTED ON THE BILL AND I DID NOT DISCOVER IT UNTIL THE RATES WENT UP DUE TO INFLATION. THEY HAD AN INVESTIGATION AND CHANGED THE RATE ON THE FEB BILL. IT IS NOW LISTED AS RESIDENTIAL ON ALL 3 ACCOUNTS. THEY HAVE NOT MADE AN ADJUSTMENT ON THE CURRENT OR PAST BILLS.

RELIEF SOUGHT - THEY OVERCHARGED ME INCORRECTLY FOR 10 YEARS AND I WOULD LIKE TO BE COMPENSATED FOR THIS LOSS. WE ARE SENIORS PARTIALLY SUPPORTING OUR CHILDREN AND GRANDCHILDREN. THEY OVERCHARGED US AND WE WANT TO BE REIMBURSED. THE CELL PHONE NUMBER (609) 217 - 3416 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS JFKCTEC@AOL.COM HAS BEEN ALLOWED TO BE SHARED.

Company Position

02/02/2023 (IT TOOK MULTIPLE ATTEMPTS TO CONTACT THEM) THEY DID THE INVESTIGATION. SOMEONE CAME TO THE HOUSE AND DECLARED IT RESIDENTIAL. THEY CHANGED THE RATE TO RESIDENTIAL. THEY TOLD US THEY DO NOT NORMALLY DO REIMBURSEMENTS AND IT WAS UP TO THE BACK OFFICE.

Related Information

Misc. Info.

Hot Issue

PUC Investigator / Intaker

Investigator First Name	Investigator Last Name	Investigator Phone
BCS	CASE POOL	(717)
Intaker First Name	**Intaker Last Name**	
IVAN	LIM	

Status

Status

In progress

History

Click To Expand ▼

Is Archived

Customer Information

Case Number
3889111

Customer First Name	Customer Last Name	Account Number
JOHN	KERSHAW	100099778951

Service Address

Address 1
13460 MONTEREY LN
Address 2

City	Service State	Zip
BLUE RIDGE SUMMIT	PA	17214

Home Phone	Work Phone
(717) 7851099	

Mailing Address

Address 1

Address 2

City	State	Zip

Family

Adults	Family Size
0	0
Children	Age
0	

General

PUC Date Opened	PUC Sent Date	PUC Date Closed
2/13/2023	3/10/2023	3/10/2023

Case Type
Pa Informal

Assigned To

Assigned Specialist
Belgrove, Yeneily Basan

Case Information

PUC Violation
NO
PUC Chapter
Section Rule

Balance Date	Head Date
3/6/2023	3/6/2023

Bill Date	PUC Service Continue Date	
Total Balance	PUC Service Restored Pay	PUC Special Budget Amount
0.00	0.00	0.00
Regular Budget Amount	PUC Service Continue Amount	Arrears Payment Plus
0.00	0.00	0.00
Final Monthly Payment	Current Monthly Payment	End Monthly Payment
0.00	0.00	0.00
Reconnect Amount	Pay Amount	
0.00	0.00	

PUC Terms

Letter Description

SHORT BLANK LETTER

Resolution

DISMISSAL LETTER ISSUED: CUSTOMER HAS AN OPEN FORMAL CASE FOR THE DISPUTE. INFORMAL COMPLAINT IS CLOSED WITHOUT A DECISION.

Has Decision Issue	Response Time

Other Information

Investigator First Name	Investigator Last Name
BRANDI	BARRICK
Investigator Area Code	Investigator Phone
717	
Investigator Fax Area Code	Investigator Fax
Intaker First Name	Intaker Last Name
IVAN	LIM

Status

Is SAP Completed	SAP Completion Date
	3/10/2023

History

Click To Expand ▼

RESPONDENT'S EXHIBIT 13 8/16/21

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

W05

January 07, 2019
Account Number: 100 099 778 951

Amount Due: $134.01

Due Date: January 22, 2019

Billing Period: Dec 03 to Jan 02, 2019 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0605013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 6.96 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Feb 04, 2019

Your bill includes $9.41 in PA taxes, of which $7.48 is PA gross receipts tax

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services

The Smart Meter Technology charge, which is included in the Customer Charge on your bill, has changed effective January 1, 2019. For more information, please visit www.firstenergycorp.com/PaTariffs

Effective January 1, 2019, The TCJA Voluntary Surcharge, which is a monthly credit resulting from a lower corporate federal income tax, was adjusted.

The Distribution System Improvement Charge was adjusted on January 1, 2019. This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers.

Account Summary

	Amount Due
Previous Balance	123.00
Payments/Adjustments	-123.00
Balance at Billing on Jan 07, 2019	**0.00**
West Penn Power - Consumption	134.01
Amount Due by Jan 22, 2019	**$134.01**

Usage Information for Meter Number 5800220834

Jan 02, 2019 KWH Reading (Actual)	26,467
Dec 03, 2018 KWH Reading (Actual)	25,373
KWH used	1,094
Measured Load in KW	8.784
Billed Load in KW/KVA	8.8

Charges From West Penn Power

Customer Number: 0605013004 0007271016
Rate: General Service WP-GS20F

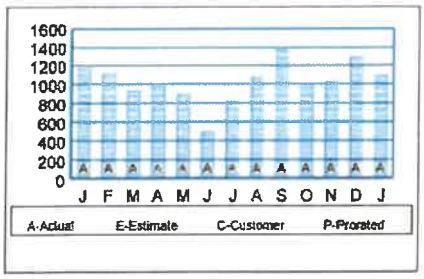
Price to Compare Default Service	1,094 KWH	x	0.069620	76.16
Customer Distribution Charge				8.68
Distribution System Improvement Charge				0.15
Distribution Charge	1,094 KWH	x	0.035290	38.61
Energy Efficiency Charge Phase III	1,094 KWH	x	0.001240	1.36
Default Service Support Charge	1,094 KWH	x	0.003920	4.29
TCJA Voluntary Surcharge				-3.04
State Sales Tax				7.59
Current Consumption Bill Charges				134.01

Detail Payment and Adjustment Information

12/21/18 Payment	-123.00

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	38	35
Average Daily Temperature	31	37
Days In Billing Period	31	31
Last 12 Months Use (KWH)		12,163
Average Monthly Use (KWH)		1,014

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$134.01
Due Date	Jan 22, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

February 06, 2019

Account Number: 100 099 778 951

Amount Due: $94.08

Due Date: February 21, 2019

Billing Period: Jan 03 to Feb 03, 2019 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower
General Service - 0007271016 - 6.96 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 05, 2019.

Your bill includes $8.60 in PA taxes, of which $5.24 is PA gross receipts tax.

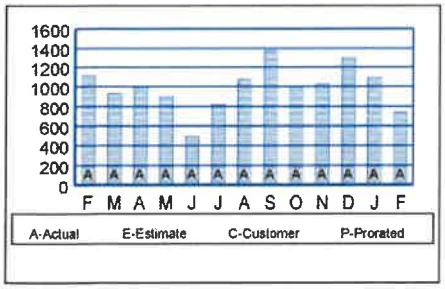
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Effective February 8, 2019, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9366.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	36	23
Average Daily Temperature	33	30
Days in Billing Period	31	32
Last 12 Months Use (KWH)		11,791
Average Monthly Use (KWH)		983

Account Summary

	Amount Due
Previous Balance	134.01
Payments/Adjustments	-134.01
Balance at Billing on Feb 06, 2019	0.00
West Penn Power - Consumption	94.08
Amount Due by Feb 21, 2019	$94.08

Usage Information for Meter Number 5000220634

Feb 03, 2019 KWH Reading (Actual)	27,213
Jan 03, 2019 KWH Reading (Actual)	26,467
KWH used	746
Billed Load in KW/KVA	6.2

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	746 KWH	x	0.069620	51.94
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.11
Distribution Charge	746 KWH	x	0.035290	26.33
Energy Efficiency Charge Phase III	746 KWH	x	0.001240	0.93
Default Service Support Charge	746 KWH	x	0.003920	2.92
TCJA Voluntary Surcharge				-2.26
State Sales Tax				5.33
Current Consumption Bill Charges				94.08

Detail Payment and Adjustment Information

01/21/19 Payment	-134.01

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$94.08
Due Date	Feb 21, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

March 07, 2019

Account Number: 100 099 778 951

Amount Due: $69.89

Due Date: March 22, 2019

Billing Period: Feb 04 to Mar 04, 2019 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 6.88 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Apr 03, 2019.

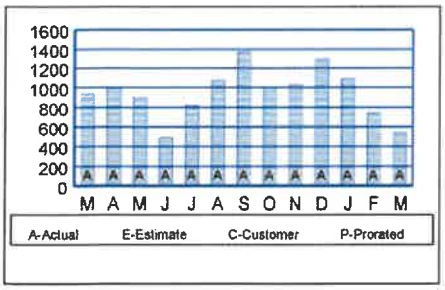
Your bill includes $4.91 in PA taxes, of which $3.89 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective March 1, 2019. Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	32	19
Average Daily Temperature	42	37
Days in Billing Period	29	29
Last 12 Months Use (KWH)		11,397
Average Monthly Use (KWH)		950

Account Summary

	Amount Due
Previous Balance	94.08
Payments/Adjustments	-94.08
Balance at Billing on Mar 07, 2019	**0.00**
West Penn Power - Consumption	69.89
Amount Due by Mar 22, 2019	**$69.89**

Usage Information for Meter Number 5000220634

Mar 04, 2019 KWH Reading (Actual)	27,752
Feb 04, 2019 KWH Reading (Actual)	27,213
KWH used	539
Billed Load in KW/KVA	5.9

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	75 KWH	x	0.063440	4.76
	464 KWH	x	0.069620	32.30
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.09
Distribution Charge	539 KWH	x	0.035290	19.02
Energy Efficiency Charge Phase III	539 KWH	x	0.001240	0.67
Default Service Support Charge	539 KWH	x	0.003920	2.11
TCJA Voluntary Surcharge				-1.80
State Sales Tax				3.96
Current Consumption Bill Charges				**69.89**

Detail Payment and Adjustment Information

02/21/19 Payment	-94.08

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$69.89
Due Date	Mar 22, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

April 05, 2019

Account Number: 100 099 778 951

Amount Due: $68.12

Due Date: April 22, 2019

Billing Period: Mar 05 to Apr 02, 2019 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 6.34 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 03, 2019.

Your bill includes $4.78 in PA taxes, of which $3.79 is PA gross receipts tax.

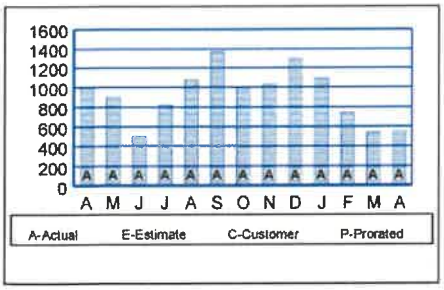
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

The Distribution System Improvement Charge was adjusted on April 1, 2019. This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	34	19
Average Daily Temperature	39	42
Days in Billing Period	29	29
Last 12 Months Use (KWH)		10,950
Average Monthly Use (KWH)		913

Account Summary

	Amount Due
Previous Balance	69.89
Payments/Adjustments	-69.89
Balance at Billing on Apr 05, 2019	**0.00**
West Penn Power - Consumption	68.12
Amount Due by Apr 22, 2019	**$68.12**

Usage Information for Meter Number 5000220634

Apr 02, 2019 KWH Reading (Actual)	28,302
Mar 05, 2019 KWH Reading (Actual)	27,752
KWH used	550
Billed Load in KW/KVA	7.6

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	550 KWH	x	0.063440	34.89
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.17
Distribution Charge	550 KWH	x	0.035290	19.41
Energy Efficiency Charge Phase III	550 KWH	x	0.001240	0.68
Default Service Support Charge	550 KWH	x	0.003920	2.16
TCJA Voluntary Surcharge				-1.83
State Sales Tax				3.86
Current Consumption Bill Charges				68.12

Detail Payment and Adjustment Information

03/22/19 Payment	-69.89

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$68.12
Due Date	Apr 22, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

May 07, 2019

Account Number: 100 099 778 951

Amount Due: $62.08

Due Date: May 22, 2019

Billing Period: Apr 03 to May 02, 2019 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 6.34 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 04, 2019.

Your bill includes $4.36 in PA taxes, of which $3.46 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9366.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	68.12
Payments/Adjustments	-68.12
Balance at Billing on May 07, 2019	0.00
West Penn Power - Consumption	62.08
Amount Due by May 22, 2019	$62.08

Usage Information for Meter Number 5000220634

May 02, 2019 KWH Reading (Actual)	28,796
Apr 03, 2019 KWH Reading (Actual)	28,302
KWH used	494
Billed Load in KW/KVA	5.7

Charges From West Penn Power

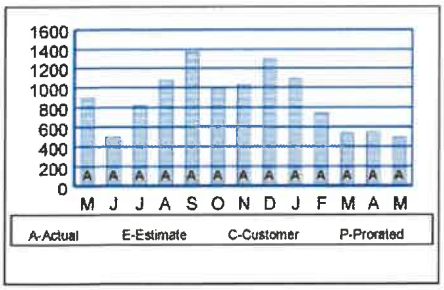
Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	494 KWH	x	0.063440	31.34
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.16
Distribution Charge	494 KWH	x	0.035290	17.43
Energy Efficiency Charge Phase III	494 KWH	x	0.001240	0.61
Default Service Support Charge	494 KWH	x	0.003920	1.94
TCJA Voluntary Surcharge				-1.70
State Sales Tax				3.52
Current Consumption Bill Charges				62.08

Detail Payment and Adjustment Information

04/21/19 Payment	-68.12

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	31	16
Average Daily Temperature	52	59
Days in Billing Period	29	30
Last 12 Months Use (KWH)		10,541
Average Monthly Use (KWH)		878

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$62.08
Due Date	May 22, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

June 06, 2019

Account Number: 100 099 778 951

Amount Due: $69.71

Due Date: June 21, 2019

Billing Period: May 03 to Jun 03, 2019 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 6.27 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jul 03, 2019.

Your bill includes $4.89 in PA taxes, of which $3.88 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9366.

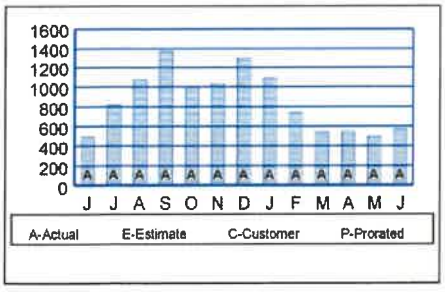
Effective June 1, 2019, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted.

Effective June 1, 2019, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2019. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	15	18
Average Daily Temperature	69	67
Days in Billing Period	33	32
Last 12 Months Use (KWH)		10,616
Average Monthly Use (KWH)		885

Account Summary

	Amount Due
Previous Balance	62.08
Payments/Adjustments	-62.08
Balance at Billing on Jun 06, 2019	**0.00**
West Penn Power - Consumption	69.71
Amount Due by Jun 21, 2019	**$69.71**

Usage Information for Meter Number 5000220634

Jun 03, 2019 KWH Reading (Actual)	29,363
May 03, 2019 KWH Reading (Actual)	28,796
KWH used	567
Billed Load in KW/KVA	6.3

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	513 KWH	x	0.063440	32.54
	54 KWH	x	0.055350	2.99
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.17
Distribution Charge	567 KWH	x	0.035290	20.01
Energy Efficiency Charge Phase III	513 KWH	x	0.001240	0.64
	54 KWH	x	0.000760	0.04
Default Service Support Charge	513 KWH	x	0.003920	2.01
	54 KWH	x	0.008110	0.44
TCJA Voluntary Surcharge				-1.86
State Sales Tax				3.95
Current Consumption Bill Charges				69.71

Detail Payment and Adjustment Information

05/22/19 Payment	-62.08

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13460 MONTEREY LN STE 1

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$69.71
Due Date	Jun 21, 2019

WestPenn Power

Bill Based On: Actual Meter Reading

July 08, 2019

Account Number: 100 099 778 951

Amount Due: $76.92

Due Date: July 23, 2019

Billing Period: Jun 04 to Jul 02, 2019 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

General Service - 0007271016 - 5.54 cents per KWH

Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 02, 2019.

Your bill includes $5.40 in PA taxes, of which $4.28 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

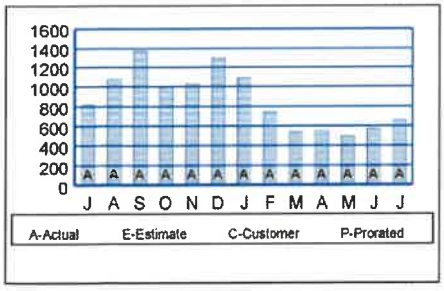
Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9366.

The Distribution System Improvement Charge was adjusted on April 1, 2018. This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	27	23
Average Daily Temperature	73	72
Days in Billing Period	30	29
Last 12 Months Use (KWH)		10,456
Average Monthly Use (KWH)		871

Account Summary

	Amount Due
Previous Balance	69.71
Payments/Adjustments	-69.71
Balance at Billing on Jul 08, 2019	**0.00**
West Penn Power - Consumption	76.92
Amount Due by Jul 23, 2019	**$76.92**

Usage Information for Meter Number 5000220634

Jul 02, 2019 KWH Reading (Actual)	30,022
Jun 04, 2019 KWH Reading (Actual)	29,363
KWH used	659
Billed Load in KW/KVA	6.4

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	659 KWH	x	0.055350	36.48
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.27
Distribution Charge	659 KWH	x	0.035290	23.26
Energy Efficiency Charge Phase III	659 KWH	x	0.000760	0.50
Default Service Support Charge	659 KWH	x	0.008110	5.34
TCJA Voluntary Surcharge				-2.07
State Sales Tax				4.36
Current Consumption Bill Charges				76.92

Detail Payment and Adjustment Information

06/22/19 Payment	-69.71

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$76.92
Due Date	Jul 23, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

August 06, 2019

Account Number: 100 099 778 951

Amount Due: $107.93

Due Date: August 21, 2019

Billing Period: Jul 03 to Aug 01, 2019 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.53 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Sep 04, 2019.

Your bill includes $7.58 in PA taxes, of which $6.01 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

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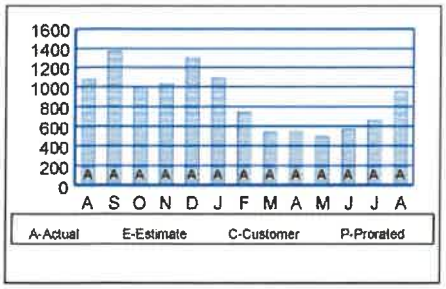
An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	37	32
Average Daily Temperature	74	78
Days in Billing Period	29	30
Last 12 Months Use (KWH)		10,339
Average Monthly Use (KWH)		862

Account Summary

	Amount Due
Previous Balance	76.92
Payments/Adjustments	-76.92
Balance at Billing on Aug 06, 2019	**0.00**
West Penn Power - Consumption	107.93
Amount Due by Aug 21, 2019	**$107.93**

Usage Information for Meter Number 5000220634

Aug 01, 2019 KWH Reading (Actual)	30,981
Jul 03, 2019 KWH Reading (Actual)	30,022
KWH used	959
Billed Load in KW/KVA	6.8

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	959 KWH	x	0.055350	53.08
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.35
Distribution Charge	959 KWH	x	0.035290	33.84
Energy Efficiency Charge Phase III	959 KWH	x	0.000760	0.73
Default Service Support Charge	959 KWH	x	0.008110	7.78
TCJA Voluntary Surcharge				-2.74
State Sales Tax				6.11
Current Consumption Bill Charges				**107.93**

Detail Payment and Adjustment Information

07/21/19 Payment	-76.92

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$107.93
Due Date	Aug 21, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

September 06, 2019

Account Number: 100 099 778 951

Amount Due: $74.14

Due Date: September 23, 2019

Billing Period: Aug 02 to Sep 03, 2019 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.55 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Oct 03, 2019.

Your bill includes $5.20 in PA taxes, of which $4.13 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective September 1, 2019. Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

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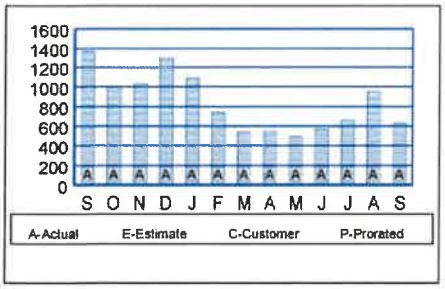
Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	43	19
Average Daily Temperature	76	75
Days In Billing Period	32	33
Last 12 Months Use (KWH)		9,594
Average Monthly Use (KWH)		800

Account Summary

	Amount Due
Previous Balance	107.93
Payments/Adjustments	-107.93
Balance at Billing on Sep 06, 2019	**0.00**
West Penn Power - Consumption	**74.14**
Amount Due by Sep 23, 2019	**$74.14**

Usage Information for Meter Number 5000220834

Sep 03, 2019 KWH Reading (Actual)	31,612
Aug 02, 2019 KWH Reading (Actual)	30,981
KWH used	631
Billed Load in KW/KVA	6.6

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	58 KWH	x	0.057200	3.32
	573 KWH	x	0.055350	31.72
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.26
Distribution Charge	631 KWH	x	0.035290	22.27
Energy Efficiency Charge Phase III	631 KWH	x	0.000760	0.48
Default Service Support Charge	631 KWH	x	0.008110	5.12
TCJA Voluntary Surcharge				-2.01
State Sales Tax				4.20
Current Consumption Bill Charges				**74.14**

Detail Payment and Adjustment Information

08/21/19 Payment	-107.93

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$74.14
Due Date	Sep 23, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

October 07, 2019

Account Number: 100 099 778 951

Amount Due: $70.30

Due Date: October 22, 2019

Billing Period: Sep 04 to Oct 02, 2019 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.72 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Nov 01, 2019.

Your bill includes $4.93 in PA taxes, of which $3.91 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Distribution System Improvement Charge was adjusted on October 1, 2019. This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers.

Account Summary

Account Summary	Amount Due
Previous Balance	74.14
Payments/Adjustments	-74.14
Balance at Billing on Oct 07, 2019	0.00
West Penn Power - Consumption	70.30
Amount Due by Oct 22, 2019	$70.30

Usage Information for Meter Number 5000220634

Oct 02, 2019 KWH Reading (Actual)	32,195
Sep 04, 2019 KWH Reading (Actual)	31,612
KWH used	583
Billed Load in KW/KVA	6.1

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

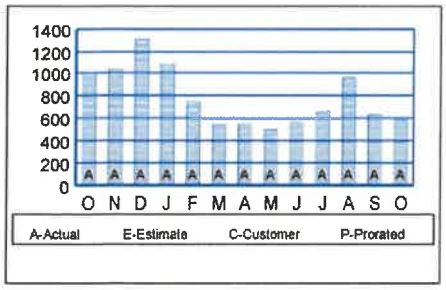
Price to Compare Default Service	583 KWH	x	0.057200	33.35
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.35
Distribution Charge	583 KWH	x	0.035290	20.57
Energy Efficiency Charge Phase III	583 KWH	x	0.000760	0.44
Default Service Support Charge	583 KWH	x	0.008110	4.73
TCJA Voluntary Surcharge				-1.90
State Sales Tax				3.98
Current Consumption Bill Charges				70.30

Detail Payment and Adjustment Information

09/21/19 Payment	-74.14

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	20
Average Daily Temperature	70	71
Days in Billing Period	29	29
Last 12 Months Use (KWH)		9,170
Average Monthly Use (KWH)		764

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$70.30
Due Date	Oct 22, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

November 05, 2019

Account Number: 100 099 778 951

Amount Due: $66.19

Due Date: November 20, 2019

Billing Period: Oct 03 to Oct 31, 2019 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.72 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Dec 03, 2019.

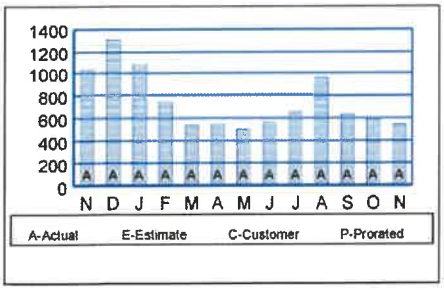
Your bill includes $4.65 in PA taxes, of which $3.68 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9366.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	36	19
Average Daily Temperature	57	57
Days In Billing Period	29	29
Last 12 Months Use (KWH)		8,679
Average Monthly Use (KWH)		723

Account Summary

	Amount Due
Previous Balance	70.30
Payments/Adjustments	-70.30
Balance at Billing on Nov 05, 2019	**0.00**
West Penn Power - Consumption	66.19
Amount Due by Nov 20, 2019	**$66.19**

Usage Information for Meter Number 5000220634

Oct 31, 2019 KWH Reading (Actual)	32,739
Oct 03, 2019 KWH Reading (Actual)	32,195
KWH used	544
Billed Load in KW/KVA	6.6

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	544 KWH	x	0.057200	31.12
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.33
Distribution Charge	544 KWH	x	0.035290	19.20
Energy Efficiency Charge Phase III	544 KWH	x	0.000760	0.41
Default Service Support Charge	544 KWH	x	0.008110	4.41
TCJA Voluntary Surcharge				-1.81
State Sales Tax				3.75
Current Consumption Bill Charges				**66.19**

Detail Payment and Adjustment Information

10/21/19 Payment	-70.30

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$66.19
Due Date	Nov 20, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

December 05, 2019

Account Number: 100 099 778 951

Amount Due: $74.21

Due Date: December 20, 2019

Billing Period: Nov 01 to Dec 02, 2019 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.72 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 03, 2020.

Your bill includes $5.21 in PA taxes, of which $4.13 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

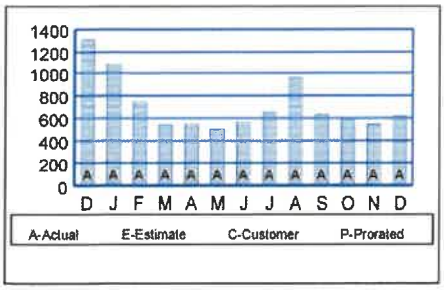
Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9366.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2019. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	41	19
Average Daily Temperature	41	41
Days in Billing Period	32	32
Last 12 Months Use (KWH)		7,986
Average Monthly Use (KWH)		666

Account Summary

	Amount Due
Previous Balance	66.19
Payments/Adjustments	-66.19
Balance at Billing on Dec 05, 2019	**0.00**
West Penn Power - Consumption	**74.21**
Amount Due by Dec 20, 2019	**$74.21**

Usage Information for Meter Number 5000220634

Dec 02, 2019 KWH Reading (Actual)	33,359
Nov 01, 2019 KWH Reading (Actual)	32,739
KWH used	620
Billed Load in KW/KVA	6.9

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	39 KWH	x	0.057220	2.23
	581 KWH	x	0.057200	33.23
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.37
Distribution Charge	620 KWH	x	0.035290	21.88
Energy Efficiency Charge Phase III	620 KWH	x	0.000760	0.47
Default Service Support Charge	620 KWH	x	0.008110	5.03
TCJA Voluntary Surcharge				-1.98
State Sales Tax				4.20
Current Consumption Bill Charges				**74.21**

Detail Payment and Adjustment Information

11/21/19	Payment	-66.19

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$74.21
Due Date	Dec 20, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 07, 2020

Account Number: 100 099 778 951

Amount Due: $76.64

Due Date: January 22, 2020

Billing Period: Dec 03 to Jan 02, 2020 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.72 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 31, 2020.

Your bill includes $5.38 in PA taxes, of which $4.27 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

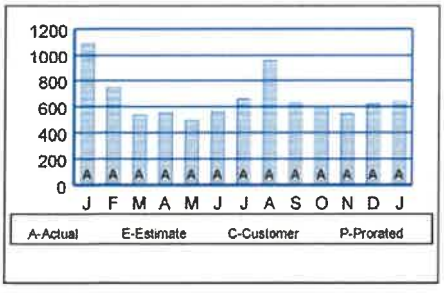
The Smart Meter Technology charge, which is included in the Customer Charge on your bill, has changed effective January 1, 2020. For more information, please visit www.firstenergycorp.com/PaTariffs.

Effective January 1, 2020, The TCJA Voluntary Surcharge, which is a monthly credit resulting from a lower corporate federal income tax, was adjusted.

The Distribution System Improvement Charge was adjusted on January 1, 2020. This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	21
Average Daily Temperature	37	37
Days In Billing Period	31	31
Last 12 Months Use (KWH)		7,530
Average Monthly Use (KWH)		628

Account Summary

	Amount Due
Previous Balance	74.21
Payments/Adjustments	-74.21
Balance at Billing on Jan 07, 2020	**0.00**
West Penn Power - Consumption	76.64
Amount Due by Jan 22, 2020	**$76.64**

Usage Information for Meter Number 5000220634

Jan 02, 2020 KWH Reading (Actual)	33,997
Dec 03, 2019 KWH Reading (Actual)	33,359
KWH used	638
Billed Load in KW/KVA	7.2

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	638 KWH	x	0.057220	36.51
Customer Distribution Charge				8.89
Distribution System Improvement Charge				0.42
Distribution Charge	638 KWH	x	0.035290	22.52
Energy Efficiency Charge Phase III	638 KWH	x	0.000750	0.48
Default Service Support Charge	638 KWH	x	0.008110	5.17
TCJA Voluntary Surcharge				-1.69
State Sales Tax				4.34
Current Consumption Bill Charges				**76.64**

Detail Payment and Adjustment Information

12/21/19 Payment	-74.21

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$76.64
Due Date	Jan 22, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

February 04, 2020

Account Number: 100 099 778 951

Amount Due: $66.24

Due Date: February 19, 2020

Billing Period: Jan 03 to Jan 30, 2020 for 28 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.72 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 02, 2020.

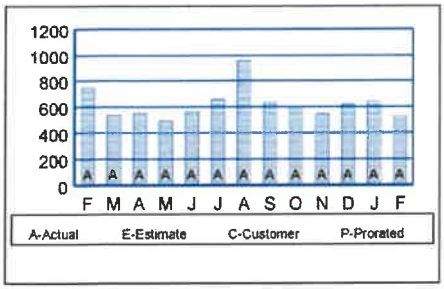
Your bill includes $4.65 in PA taxes, of which $3.69 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9366.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	23	19
Average Daily Temperature	30	37
Days In Billing Period	32	28
Last 12 Months Use (KWH)		7,306
Average Monthly Use (KWH)		609

Account Summary

	Amount Due
Previous Balance	76.64
Payments/Adjustments	-76.64
Balance at Billing on Feb 04, 2020	**0.00**
West Penn Power - Consumption	66.24
Amount Due by Feb 19, 2020	**$66.24**

Usage Information for Meter Number 5000220634

Jan 30, 2020 KWH Reading (Actual)	34,521
Jan 03, 2020 KWH Reading (Actual)	33,997
KWH used	524
Billed Load in KW/KVA	6.4

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	524 KWH	x	0.057220	29.98
Customer Distribution Charge				10.48
Distribution System Improvement Charge				0.39
Distribution Charge	524 KWH	x	0.035290	18.49
Energy Efficiency Charge Phase III	524 KWH	x	0.000760	0.40
Default Service Support Charge	524 KWH	x	0.008110	4.25
TCJA Voluntary Surcharge				-1.48
State Sales Tax				3.75
Current Consumption Bill Charges				**66.24**

Detail Payment and Adjustment Information

01/22/20 Payment	-76.64

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$66.24
Due Date	Feb 19, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

March 04, 2020

Account Number: 100 099 778 951

Amount Due: $118.53

Due Date: March 19, 2020

Billing Period: Jan 31 to Mar 01, 2020 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.73 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 31, 2020.

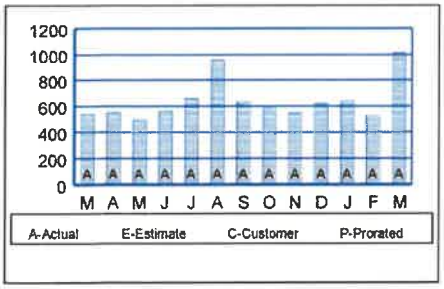
Your bill includes $8.32 in PA taxes, of which $6.60 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective March 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	19	33
Average Daily Temperature	37	40
Days in Billing Period	29	31
Last 12 Months Use (KWH)		7,786
Average Monthly Use (KWH)		649

Account Summary

	Amount Due
Previous Balance	66.24
Payments/Adjustments	-66.24
Balance at Billing on Mar 04, 2020	**0.00**
West Penn Power - Consumption	118.53
Amount Due by Mar 19, 2020	**$118.53**

Usage Information for Meter Number 5000220634

Mar 01, 2020 KWH Reading (Actual)	35,538
Jan 31, 2020 KWH Reading (Actual)	34,521
KWH used	1,017
Billed Load in KW/KVA	8.0

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	33 KWH	x	0.058490	1.93
	984 KWH	x	0.057220	56.30
Customer Distribution Charge				10.46
Distribution System Improvement Charge				0.62
Distribution Charge	1,017 KWH	x	0.035290	35.89
Energy Efficiency Charge Phase III	1,017 KWH	x	0.000760	0.77
Default Service Support Charge	1,017 KWH	x	0.008110	8.25
TCJA Voluntary Surcharge				-2.40
State Sales Tax				6.71
Current Consumption Bill Charges				**118.53**

Detail Payment and Adjustment Information

02/21/20	Payment	-66.24

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$118.53
Due Date	Mar 19, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

April 02, 2020

Account Number: 100 099 778 951

Amount Due: $138.86

Due Date: April 17, 2020

Billing Period: Mar 02 to Mar 30, 2020 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill Issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.85 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Apr 30, 2020.

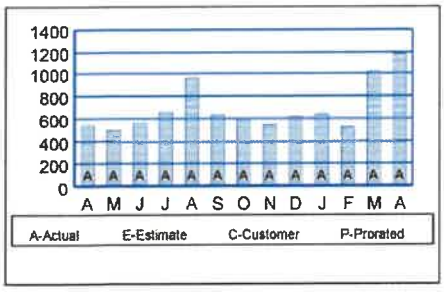
Your bill includes $9.75 in PA taxes, of which $7.73 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	19	41
Average Daily Temperature	42	49
Days in Billing Period	29	29
Last 12 Months Use (KWH)		8,427
Average Monthly Use (KWH)		702

Account Summary

	Amount Due
Previous Balance	118.53
Payments/Adjustments	-118.53
Balance at Billing on Apr 02, 2020	**0.00**
West Penn Power - Consumption	138.86
Amount Due by Apr 17, 2020	**$138.86**

Usage Information for Meter Number 5000220634

Mar 30, 2020 KWH Reading (Actual)	36,729
Mar 02, 2020 KWH Reading (Actual)	35,538
KWH used	1,191
Billed Load in KW/KVA	7.4

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	1,191 KWH	x	0.058490	69.66
Customer Distribution Charge				10.46
Distribution System Improvement Charge				1.01
Distribution Charge	1,191 KWH	x	0.035290	42.03
Energy Efficiency Charge Phase III	1,191 KWH	x	0.000760	0.91
Default Service Support Charge	1,191 KWH	x	0.008110	9.66
TCJA Voluntary Surcharge				-2.73
State Sales Tax				7.86
Current Consumption Bill Charges				**138.86**

Detail Payment and Adjustment Information

03/21/20 Payment	-118.53

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$138.86
Due Date	Apr 17, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

May 04, 2020

Account Number: 100 099 778 951

Amount Due: $135.95

Due Date: May 19, 2020

Billing Period: Mar 31 to Apr 29, 2020 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.85 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 01, 2020.

Your bill includes $9.54 in PA taxes, of which $7.57 is PA gross receipts tax.

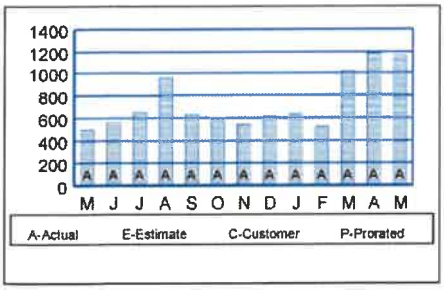
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Congress passed the CARES Act as part of the federal stimulus package, which is intended to assist qualifying business owners with utility bills and other expenses. The CARES Act provides several options for qualifying businesses including loans, grants and educational resources. Your business may qualify for one or more of these options. For information on available programs, how to apply, and to see if you qualify, please visit the Small Business Administration website at SBA.gov, or you can contact your lender, financial advisor, or your local Small Business Administration office.

The Distribution System Improvement Charge was adjusted on April 1, 2020. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	16	39
Average Daily Temperature	59	50
Days in Billing Period	30	30
Last 12 Months Use (KWH)		9,097
Average Monthly Use (KWH)		758

Account Summary

	Amount Due
Previous Balance	138.86
Payments/Adjustments	-138.86
Balance at Billing on May 04, 2020	**0.00**
West Penn Power - Consumption	135.95
Amount Due by May 19, 2020	**$135.95**

Usage Information for Meter Number 5000220634

Apr 29, 2020 KWH Reading (Actual)	37,893
Mar 31, 2020 KWH Reading (Actual)	36,729
KWH used	1,164
Billed Load in KW/KVA	8.0

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	1,164	KWH	x	0.058490	68.08
Customer Distribution Charge					10.45
Distribution System Improvement Charge					0.99
Distribution Charge	1,164	KWH	x	0.035290	41.08
Energy Efficiency Charge Phase III	1,164	KWH	x	0.000760	0.88
Default Service Support Charge	1,164	KWH	x	0.008110	9.44
TCJA Voluntary Surcharge					-2.68
State Sales Tax					7.70
Current Consumption Bill Charges					135.95

Detail Payment and Adjustment Information

04/21/20 Payment	-138.86

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$135.95
Due Date	May 19, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

June 03, 2020

Account Number: 100 099 778 951

Amount Due: $101.97

Due Date: June 18, 2020

Billing Period: Apr 30 to May 31, 2020 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.85 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 30, 2020.

Your bill includes $7.16 in PA taxes, of which $5.68 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Effective June 1, 2020, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted.

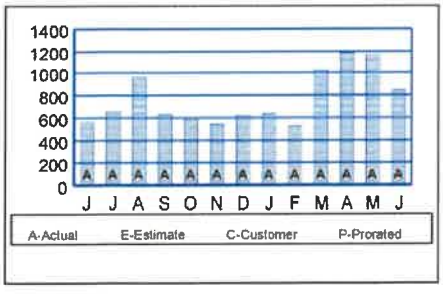
Effective June 1, 2020, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. We will not resume normal collections or shut-off activity until at least July 1, 2020, and will comply with any state orders to postpone these activities as long as necessary. Customers who are having difficulty paying their bills should call us to arrange an affordable payment plan. These arrangements will not interfere with any future payment options customers may choose. We encourage all customers with overdue balances who are unable to reach a payment arrangement to pay what they can to keep their total balance as manageable as possible. For information about assistance programs residential customers may be eligible for, please visit www.firstenergycorp.com/billassist.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	18	27
Average Daily Temperature	67	60
Days in Billing Period	32	32
Last 12 Months Use (KWH)		9,378
Average Monthly Use (KWH)		782

Account Summary

	Amount Due
Previous Balance	135.95
Payments/Adjustments	-135.95
Balance at Billing on Jun 03, 2020	**0.00**
West Penn Power - Consumption	101.97
Amount Due by Jun 18, 2020	**$101.97**

Usage Information for Meter Number 5000220634

May 31, 2020 KWH Reading (Actual)	38,741
Apr 30, 2020 KWH Reading (Actual)	37,893
KWH used	848
Billed Load in KW/KVA	6.6

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	848 KWH	x	0.058490	49.60
Customer Distribution Charge				10.46
Distribution System Improvement Charge				0.77
Distribution Charge	848 KWH	x	0.035290	29.93
Energy Efficiency Charge Phase III	848 KWH	x	0.000760	0.64
Default Service Support Charge	848 KWH	x	0.008110	6.88
TCJA Voluntary Surcharge				-2.09
State Sales Tax				5.78
Current Consumption Bill Charges				101.97

Detail Payment and Adjustment Information

05/21/20 Payment	-135.95

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$101.97
Due Date	Jun 18, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

July 02, 2020

Account Number: 100 099 778 951

Amount Due: $59.05

Due Date: July 17, 2020

Billing Period: Jun 01 to Jun 29, 2020 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0606013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.60 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jul 30, 2020.

Your bill includes $4.14 in PA taxes, of which $3.29 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. We will resume disconnects for non-payment no sooner than September 15, 2020, and will comply with any state orders to postpone these activities as long as necessary. However, field personnel following proper safety measures, may be in the community performing customer outreach starting in August. Customers who are having difficulty paying their bills should call us to arrange an affordable payment plan. These arrangements will not interfere with any future payment options customers may choose. We encourage all customers with overdue balances who are unable to reach a payment arrangement to pay what they can to keep their total balance as manageable as possible. For information about assistance programs residential customers may be eligible for, please visit www.firstenergycorp.com/billassist.

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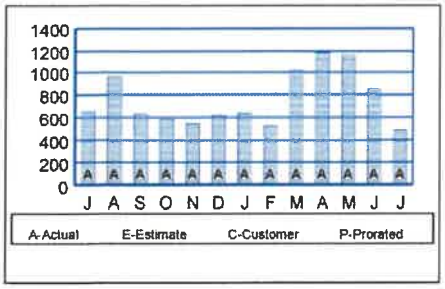
Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	23	17
Average Daily Temperature	72	72
Days In Billing Period	29	29
Last 12 Months Use (KWH)		9,204
Average Monthly Use (KWH)		767

Account Summary

	Amount Due
Previous Balance	101.97
Payments/Adjustments	-101.97
Balance at Billing on Jul 02, 2020	**0.00**
West Penn Power - Consumption	59.05
Amount Due by Jul 17, 2020	**$59.05**

Usage Information for Meter Number 5900220634

Jun 29, 2020 KWH Reading (Actual)	39,226
Jun 01, 2020 KWH Reading (Actual)	38,741
KWH used	485
Billed Load in KW/KVA	5.5

Charges From West Penn Power

Customer Number: 0606013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	485 KWH	x	0.056020	27.17
Customer Distribution Charge				10.48
Distribution System Improvement Charge				0.57
Distribution Charge	485 KWH	x	0.035290	17.12
Energy Efficiency Charge Phase III	485 KWH	x	0.001030	0.50
Default Service Support Charge	485 KWH	x	0.002670	1.29
TCJA Voluntary Surcharge				-1.41
State Sales Tax				3.35
Current Consumption Bill Charges				**59.05**

Detail Payment and Adjustment Information

06/21/20 Payment	-101.97

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$59.05
Due Date	Jul 17, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

August 03, 2020

Account Number: 100 099 778 951

Amount Due: $80.44

Due Date: August 18, 2020

Billing Period: Jun 30 to Jul 29, 2020 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.60 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 31, 2020.

Your bill includes $5.65 in PA taxes, of which $4.48 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Distribution System Improvement Charge was adjusted on July 1, 2020. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. We will resume disconnects for non-payment no sooner than September 15, 2020, and will comply with any state orders to postpone these activities as long as necessary. However, field personnel following proper safety measures, may be in the community performing customer outreach starting in August. Customers who are having difficulty paying their bills should call us to arrange an affordable payment plan. These arrangements will not interfere with any future payment options customers may choose. We encourage all customers with overdue balances who are unable to reach a payment arrangement to pay what they can to keep their total balance as manageable as possible. For information about assistance programs residential customers may be eligible for, please visit www.firstenergycorp.com/billassist.

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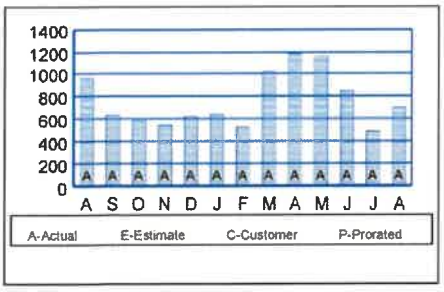
Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	32	23
Average Daily Temperature	78	79
Days in Billing Period	30	30
Last 12 Months Use (KWH)		8,945
Average Monthly Use (KWH)		745

Account Summary

	Amount Due
Previous Balance	59.05
Payments/Adjustments	-59.05
Balance at Billing on Aug 03, 2020	**0.00**
West Penn Power - Consumption	80.44
Amount Due by Aug 18, 2020	**$80.44**

Usage Information for Meter Number 5600220634

Jul 29, 2020 KWH Reading (Actual)	39,926
Jun 30, 2020 KWH Reading (Actual)	39,226
KWH used	700
Billed Load in KW/KVA	6.5

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	700 KWH	x	0.056020	39.21
Customer Distribution Charge				10.46
Distribution System Improvement Charge				0.73
Distribution Charge	700 KWH	x	0.035290	24.70
Energy Efficiency Charge Phase III	700 KWH	x	0.001030	0.72
Default Service Support Charge	700 KWH	x	0.002670	1.87
TCJA Voluntary Surcharge				-1.81
State Sales Tax				4.56
Current Consumption Bill Charges				**80.44**

Detail Payment and Adjustment Information

07/21/20 Payment	-59.05

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$80.44
Due Date	Aug 18, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

September 02, 2020

Account Number: 100 099 778 951

Amount Due: $71.18

Due Date: September 17, 2020

Billing Period: Jul 30 to Aug 30, 2020 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.60 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Oct 01, 2020.

Your bill includes $5.00 in PA taxes, of which $3.96 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

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Account Summary

	Amount Due
Previous Balance	80.44
Payments/Adjustments	-80.44
Balance at Billing on Sep 02, 2020	**0.00**
West Penn Power - Consumption	71.18
Amount Due by Sep 17, 2020	**$71.18**

Usage Information for Meter Number 5000220634

Aug 30, 2020 KWH Reading (Actual)	40,533
Jul 30, 2020 KWH Reading (Actual)	39,926
KWH used	607
Billed Load in KW/KVA	6.0

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

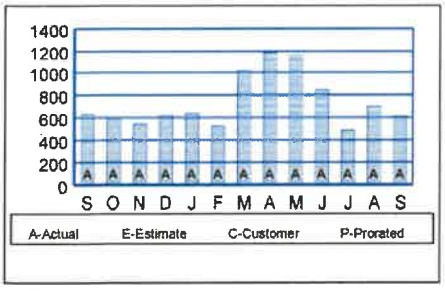
Price to Compare Default Service	607 KWH	x	0.056020	34.00
Customer Distribution Charge				10.45
Distribution System Improvement Charge				0.66
Distribution Charge	607 KWH	x	0.035290	21.42
Energy Efficiency Charge Phase III	607 KWH	x	0.001030	0.63
Default Service Support Charge	607 KWH	x	0.002670	1.62
TCJA Voluntary Surcharge				-1.64
State Sales Tax				4.03
Current Consumption Bill Charges				71.18

Detail Payment and Adjustment Information

08/21/20 Payment	-80.44

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	19	19
Average Daily Temperature	75	77
Days In Billing Period	33	32
Last 12 Months Use (KWH)		8,921
Average Monthly Use (KWH)		743

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$71.18
Due Date	Sep 17, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

October 05, 2020

Account Number: 100 099 778 951

Amount Due: $76.01

Due Date: October 20, 2020

Billing Period: Aug 31 to Sep 30, 2020 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.26 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Nov 02, 2020.

Your bill includes $5.33 in PA taxes, of which $4.23 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Distribution System Improvement Charge was adjusted on October 1, 2020. This charge recovers costs incurred to repair, improve or replace infrastructure that the company uses to deliver electricity to its customers.

Customers receiving Default Service have a new Price to Compare (PTC), effective September 1, 2020. Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

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Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	71.18
Payments/Adjustments	-71.18
Balance at Billing on Oct 05, 2020	**0.00**
West Penn Power - Consumption	**76.01**
Amount Due by Oct 20, 2020	**$76.01**

Usage Information for Meter Number 5000220634

Sep 30, 2020 KWH Reading (Actual)	41,212
Aug 31, 2020 KWH Reading (Actual)	40,533
KWH used	679
Billed Load in KW/KVA	6.4

Charges From West Penn Power

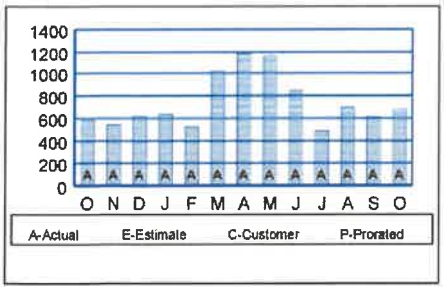
Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	658 KWH	x	0.052440	34.51
	21 KWH	x	0.056020	1.18
Customer Distribution Charge				10.46
Distribution System Improvement Charge				0.85
Distribution Charge	679 KWH	x	0.035290	23.96
Energy Efficiency Charge Phase III	679 KWH	x	0.001030	0.70
Default Service Support Charge	679 KWH	x	0.002670	1.81
TCJA Voluntary Surcharge				-1.77
State Sales Tax				4.31
Current Consumption Bill Charges				**76.01**

Detail Payment and Adjustment Information

09/21/20 Payment	-71.18

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	20	22
Average Daily Temperature	71	66
Days In Billing Period	29	31
Last 12 Months Use (KWH)		9,017
Average Monthly Use (KWH)		751

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$76.01
Due Date	Oct 20, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

November 04, 2020

Account Number: 100 099 778 951

Amount Due: $116.28

Due Date: November 19, 2020

Billing Period: Oct 01 to Nov 01, 2020 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.24 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Dec 02, 2020.

Your bill includes $8.16 in PA taxes, of which $6.47 is PA gross receipts tax.

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Account Summary

	Amount Due
Previous Balance	76.01
Payments/Adjustments	-76.01
Balance at Billing on Nov 04, 2020	**0.00**
West Penn Power - Consumption	116.28
Amount Due by Nov 19, 2020	**$116.28**

Usage Information for Meter Number 5000220634

Nov 01, 2020 KWH Reading (Actual)	42,312
Oct 01, 2020 KWH Reading (Actual)	41,212
KWH used	1,100
Billed Load in KW/KVA	7.2

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

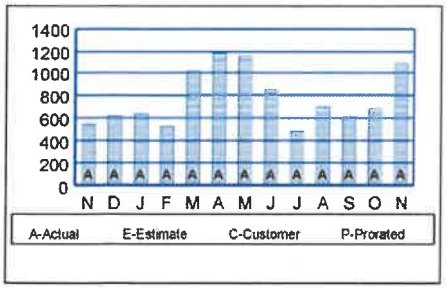
Price to Compare Default Service	1,100 KWH	x	0.052440	57.68
Customer Distribution Charge				10.45
Distribution System Improvement Charge				1.22
Distribution Charge	1,100 KWH	x	0.035290	38.82
Energy Efficiency Charge Phase III	1,100 KWH	x	0.001030	1.13
Default Service Support Charge	1,100 KWH	x	0.002670	2.94
TCJA Voluntary Surcharge				-2.56
State Sales Tax				6.59
Current Consumption Bill Charges				**116.28**

Detail Payment and Adjustment Information

10/21/20 Payment	-76.01

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	19	34
Average Daily Temperature	57	58
Days In Billing Period	29	32
Last 12 Months Use (KWH)		9,573
Average Monthly Use (KWH)		798

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$116.28
Due Date	Nov 19, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

December 04, 2020

Account Number: 100 099 778 951

Amount Due: $114.64

Due Date: December 21, 2020

Billing Period: Nov 02 to Dec 01, 2020 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

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Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0606013004 0007271016	General Service WP-GS20F

Messages

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Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.26 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 04, 2021.

Your bill includes $8.05 in PA taxes, of which $6.38 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Service disconnection and collection activities resumed for Pennsylvania customers on November 9, 2020. If the termination date on your disconnection notice is on or after November 9, 2020, your service may be terminated for non-payment.

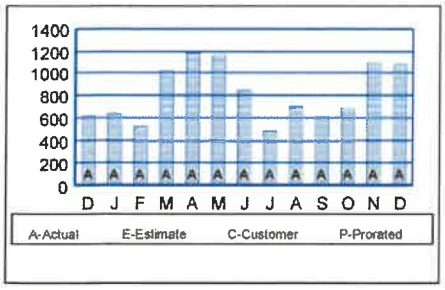
Customers who are having difficulty paying their bills and are at risk for disconnection should call us immediately to arrange a payment plan to avoid termination. Contact West Penn Power, Monday - Friday, from 8 a.m. - 6 p.m. at 800-736-3404.

Field personnel in the community performing collection activities will be following proper safety measures and take necessary precautions against the spread of COVID-19.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	19	36
Average Daily Temperature	41	49
Days in Billing Period	32	30
Last 12 Months Use (KWH)		10,034
Average Monthly Use (KWH)		836

Account Summary

	Amount Due
Previous Balance	116.28
Payments/Adjustments	-116.28
Balance at Billing on Dec 04, 2020	**0.00**
West Penn Power - Consumption	**114.64**
Amount Due by Dec 21, 2020	**$114.64**

Usage Information for Meter Number 5000220634

Dec 01, 2020 KWH Reading (Actual)	43,393
Nov 02, 2020 KWH Reading (Actual)	42,312
KWH used	1,081
Billed Load in KW/KVA	7.3

Charges From West Penn Power

Customer Number: 0606013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	37 KWH	x	0.057030	2.11
	1,044 KWH	x	0.052440	54.75
Customer Distribution Charge				10.46
Distribution System Improvement Charge				1.20
Distribution Charge	1,081 KWH	x	0.035290	38.15
Energy Efficiency Charge Phase III	1,081 KWH	x	0.001030	1.11
Default Service Support Charge	1,081 KWH	x	0.002670	2.89
TCJA Voluntary Surcharge				-2.52
State Sales Tax				6.49
Current Consumption Bill Charges				**114.64**

Detail Payment and Adjustment Information

11/21/20 Payment	-116.28

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	**$114.64**
Due Date	**Dec 21, 2020**

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 06, 2021

Account Number: 100 099 778 951

Amount Due: $142.12

Due Date: January 21, 2021

Billing Period: Dec 02 to Jan 03, 2021 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.70 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Feb 02, 2021.

Your bill includes $9.98 in PA taxes, of which $7.91 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

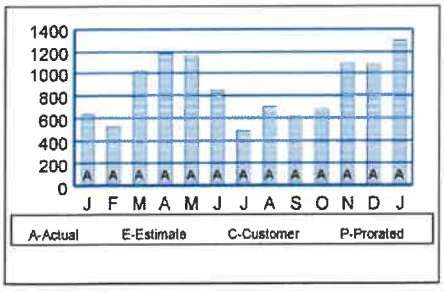
The Smart Meter Technology charge, which is included in the Customer Charge on your bill, has changed effective January 1, 2021. For more information, please visit www.firstenergycorp.com/PaTariffs.

Effective January 1, 2021, The TCJA Voluntary Surcharge, which is a monthly credit resulting from a lower corporate federal income tax, was adjusted.

The Distribution System Improvement Charge was adjusted on January 1, 2021. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	21	39
Average Daily Temperature	37	36
Days in Billing Period	31	33
Last 12 Months Use (KWH)		10,697
Average Monthly Use (KWH)		891

Account Summary

	Amount Due
Previous Balance	114.64
Payments/Adjustments	-114.64
Balance at Billing on Jan 06, 2021	**0.00**
West Penn Power - Consumption	142.12
Amount Due by Jan 21, 2021	**$142.12**

Usage Information for Meter Number 5000220634

Jan 03, 2021 KWH Reading (Actual)	44,694
Dec 02, 2020 KWH Reading (Actual)	43,393
KWH used	1,301
Billed Load in KW/KVA	8.6

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	1,301 KWH	x	0.057030	74.20
Customer Distribution Charge				10.20
Distribution System Improvement Charge				1.31
Distribution Charge	1,301 KWH	x	0.035290	45.91
Energy Efficiency Charge Phase III	1,301 KWH	x	0.001030	1.34
Default Service Support Charge	1,301 KWH	x	0.002670	3.47
TCJA Voluntary Surcharge				-2.35
State Sales Tax				8.04
Current Consumption Bill Charges				142.12

Detail Payment and Adjustment Information

12/22/20 Payment	-114.64

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$142.12
Due Date	Jan 21, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

February 04, 2021

Account Number: 100 099 778 951

Amount Due: $119.42

Due Date: February 19, 2021

Billing Period: Jan 04 to Feb 01, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.70 cents per KWH
Customer reserves the right to shop for an electric supplier.

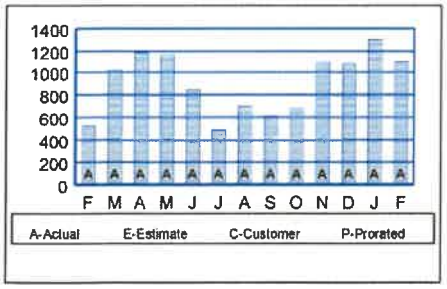
Your next meter reading is scheduled to occur on or about Mar 03, 2021.

Your bill includes $8.38 in PA taxes, of which $6.65 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	19	38
Average Daily Temperature	37	33
Days in Billing Period	28	29
Last 12 Months Use (KWH)		11,277
Average Monthly Use (KWH)		940

Account Summary

	Amount Due
Previous Balance	142.12
Payments/Adjustments	-142.12
Balance at Billing on Feb 04, 2021	**0.00**
West Penn Power - Consumption	119.42
Amount Due by Feb 19, 2021	**$119.42**

Usage Information for Meter Number 5000220634

Feb 01, 2021 KWH Reading (Actual)	45,798
Jan 04, 2021 KWH Reading (Actual)	44,694
KWH used	1,104
Billed Load in KW/KVA	7.4

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	1,104 KWH	x	0.057030	62.96
Customer Distribution Charge				7.62
Distribution System Improvement Charge				1.09
Distribution Charge	1,104 KWH	x	0.035290	38.96
Energy Efficiency Charge Phase III	1,104 KWH	x	0.001030	1.14
Default Service Support Charge	1,104 KWH	x	0.002670	2.95
TCJA Voluntary Surcharge				-2.06
State Sales Tax				6.76
Current Consumption Bill Charges				119.42

Detail Payment and Adjustment Information

01/22/21	Payment	-142.12

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$119.42
Due Date	Feb 19, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

March 05, 2021

Account Number: 100 099 778 951

Amount Due: $120.84

Due Date: March 22, 2021

Billing Period: Feb 02 to Mar 02, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.65 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Apr 01, 2021.

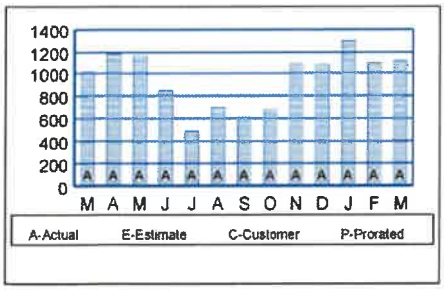
Your bill includes $8.48 in PA taxes, of which $6.73 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective March 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	33	39
Average Daily Temperature	40	34
Days In Billing Period	31	29
Last 12 Months Use (KWH)		11,385
Average Monthly Use (KWH)		949

Account Summary

	Amount Due
Previous Balance	119.42
Payments/Adjustments	-119.42
Balance at Billing on Mar 05, 2021	**0.00**
West Penn Power - Consumption	**120.84**
Amount Due by Mar 22, 2021	**$120.84**

Usage Information for Meter Number 5000220634

Mar 02, 2021 KWH Reading (Actual)	46,923
Feb 02, 2021 KWH Reading (Actual)	45,798
KWH used	1,125
Billed Load in KW/KVA	8.8

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	78 KWH	x	0.048730	3.80
	1,047 KWH	x	0.057030	59.71
Customer Distribution Charge				7.62
Distribution System Improvement Charge				1.10
Distribution Charge	1,125 KWH	x	0.035290	39.70
Energy Efficiency Charge Phase III	1,125 KWH	x	0.001030	1.16
Default Service Support Charge	1,125 KWH	x	0.002670	3.00
TCJA Voluntary Surcharge				-2.09
State Sales Tax				6.84
Current Consumption Bill Charges				**120.84**

Detail Payment and Adjustment Information

02/22/21 Payment	-119.42

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	**$120.84**
Due Date	**Mar 22, 2021**

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

April 05, 2021

Account Number: 100 099 778 951

Amount Due: $89.83

Due Date: April 20, 2021

Billing Period: Mar 03 to Mar 31, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 4.87 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 03, 2021.

Your bill includes $6.30 in PA taxes, of which $5.00 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	120.84
Payments/Adjustments	-120.84
Balance at Billing on Apr 05, 2021	**0.00**
West Penn Power - Consumption	89.83
Amount Due by Apr 20, 2021	**$89.83**

Usage Information for Meter Number 5000220634

Mar 31, 2021 KWH Reading (Actual)	47,811
Mar 03, 2021 KWH Reading (Actual)	46,923
KWH used	888
Billed Load in KW/KVA	8.3

Charges From West Penn Power

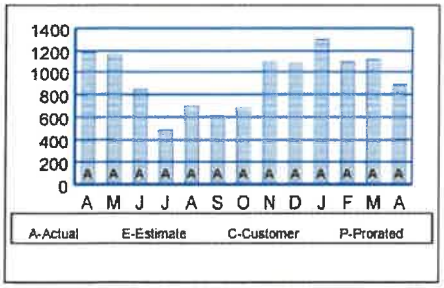
Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	888 KWH	x	0.048730	43.27
Customer Distribution Charge				7.62
Distribution System Improvement Charge				0.96
Distribution Charge	888 KWH	x	0.035290	31.34
Energy Efficiency Charge Phase III	888 KWH	x	0.001030	0.91
Default Service Support Charge	888 KWH	x	0.002670	2.37
TCJA Voluntary Surcharge				-1.73
State Sales Tax				5.09
Current Consumption Bill Charges				**89.83**

Detail Payment and Adjustment Information

03/22/21 Payment	-120.84

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	41	31
Average Daily Temperature	49	47
Days In Billing Period	29	29
Last 12 Months Use (KWH)		11,082
Average Monthly Use (KWH)		924

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$89.83
Due Date	Apr 20, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

May 05, 2021

Account Number: 100 099 778 951

Amount Due: $90.46

Due Date: May 20, 2021

Billing Period: Apr 01 to May 02, 2021 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0606013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 4.87 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 02, 2021.

Your bill includes $6.35 in PA taxes, of which $5.04 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	89.83
Payments/Adjustments	-89.83
Balance at Billing on May 05, 2021	0.00
West Penn Power - Consumption	90.46
Amount Due by May 20, 2021	$90.46

Usage Information for Meter Number 5000220634

May 02, 2021 KWH Reading (Actual)	48,706
Apr 01, 2021 KWH Reading (Actual)	47,811
KWH used	895
Billed Load in KW/KVA	7.5

Charges From West Penn Power

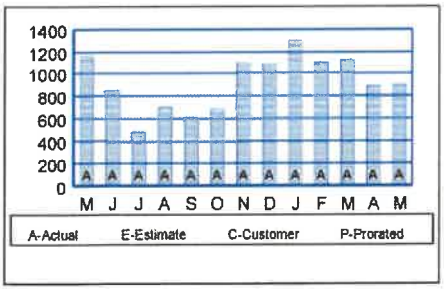
Customer Number: 0606013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	895 KWH	x	0.048730	43.61
Customer Distribution Charge				7.62
Distribution System Improvement Charge				0.96
Distribution Charge	895 KWH	x	0.035290	31.58
Energy Efficiency Charge Phase III	895 KWH	x	0.001030	0.92
Default Service Support Charge	895 KWH	x	0.002670	2.39
TCJA Voluntary Surcharge				-1.74
State Sales Tax				5.12
Current Consumption Bill Charges				90.46

Detail Payment and Adjustment Information

04/21/21 Payment	-89.83

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	39	28
Average Daily Temperature	50	55
Days in Billing Period	30	32
Last 12 Months Use (KWH)		10,813
Average Monthly Use (KWH)		901

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$90.46
Due Date	May 20, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

June 04, 2021

Account Number: 100 099 778 951

Amount Due: $163.25

Due Date: June 21, 2021

Billing Period: May 03 to Jun 01, 2021 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 4.92 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jul 01, 2021.

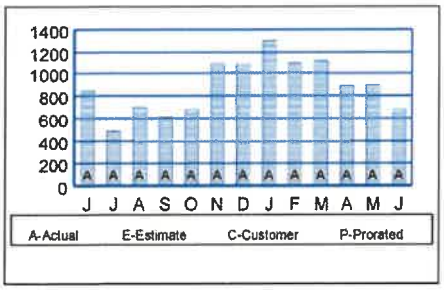
Your bill includes $4.98 in PA taxes, of which $3.95 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	27	23
Average Daily Temperature	60	61
Days in Billing Period	32	30
Last 12 Months Use (KWH)		10,645
Average Monthly Use (KWH)		887

Account Summary

	Amount Due
Previous Balance	90.46
Payments/Adjustments	0.00
Balance at Billing on Jun 04, 2021	**90.46**
West Penn Power - Consumption	70.98
Late Payment Charges	1.81
Total Current Charges	**72.79**
Amount Due by Jun 21, 2021	**$163.25**

Usage Information for Meter Number 5000220634

Jun 01, 2021 KWH Reading (Actual)	49,386
May 03, 2021 KWH Reading (Actual)	48,706
KWH used	680
Billed Load in KW/KVA	6.3

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	23 KWH	x	0.061280	1.41
	657 KWH	x	0.048730	32.02
Customer Distribution Charge				7.62
Distribution System Improvement Charge				0.78
Distribution Charge	680 KWH	x	0.035290	24.00
Energy Efficiency Charge Phase III	657 KWH	x	0.001030	0.68
Energy Efficiency Charge Phase IV	23 KWH	x	0.001010	0.02
Default Service Support Charge	657 KWH	x	0.002670	1.75
	23 KWH	x	0.004560	0.10
TCJA Voluntary Surcharge				-1.42
State Sales Tax				4.02
Current Consumption Bill Charges				**70.98**
Late payment charge				**1.81**
Total Charges				**$ 72.79**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$163.25
Due Date	Jun 21, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

July 06, 2021

Account Number: 100 099 778 951

Amount Due: $77.32

Due Date: July 21, 2021

Billing Period: Jun 02 to Jun 30, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0606013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

General Service - 0007271016 - 6.13 cents per KWH

Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 02, 2021.

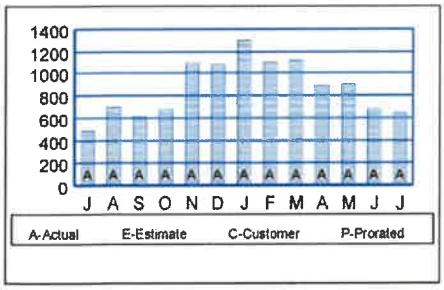
Your bill includes $5.43 in PA taxes, of which $4.30 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	17	22
Average Daily Temperature	72	73
Days In Billing Period	29	29
Last 12 Months Use (KWH)		10,807
Average Monthly Use (KWH)		901

Account Summary

	Amount Due
Previous Balance	163.25
Payments/Adjustments	-163.25
Balance at Billing on Jul 06, 2021	**0.00**
West Penn Power - Consumption	77.32
Amount Due by Jul 21, 2021	**$77.32**

Usage Information for Meter Number 5000220634

Jun 30, 2021 KWH Reading (Actual)	50,033
Jun 02, 2021 KWH Reading (Actual)	49,386
KWH used	647
Billed Load in KW/KVA	8.2

Charges From West Penn Power

Customer Number: 0606013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	647 KWH	x	0.061280	39.65
Customer Distribution Charge				7.62
Distribution System Improvement Charge				0.61
Distribution Charge	647 KWH	x	0.035290	22.83
Energy Efficiency Charge Phase IV	647 KWH	x	0.001010	0.65
Default Service Support Charge	647 KWH	x	0.004560	2.95
TCJA Voluntary Surcharge				-1.37
State Sales Tax				4.38
Current Consumption Bill Charges				**77.32**

Detail Payment and Adjustment Information

06/23/21 Payment	-163.25

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$77.32
Due Date	Jul 21, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

August 04, 2021

Account Number: 100 099 778 951

Amount Due: $87.09

Due Date: August 19, 2021

Billing Period: Jul 01 to Aug 01, 2021 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 6.13 cents per KWH
Customer reserves the right to shop for an electric supplier.

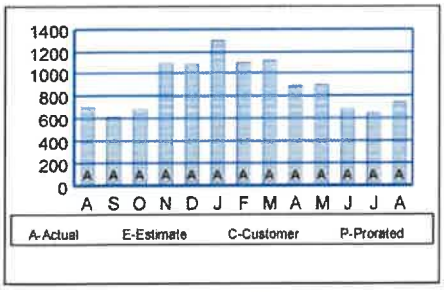
Your next meter reading is scheduled to occur on or about Aug 31, 2021.

Your bill includes $6.11 in PA taxes, of which $4.85 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	23	23
Average Daily Temperature	79	76
Days in Billing Period	30	32
Last 12 Months Use (KWH)		10,845
Average Monthly Use (KWH)		904

Account Summary

	Amount Due
Previous Balance	77.32
Payments/Adjustments	-77.32
Balance at Billing on Aug 04, 2021	**0.00**
West Penn Power - Consumption	87.09
Amount Due by Aug 19, 2021	**$87.09**

Usage Information for Meter Number 5800220634

Aug 01, 2021 KWH Reading (Actual)	50,771
Jul 01, 2021 KWH Reading (Actual)	50,033
KWH used	738
Billed Load in KW/KVA	6.8

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	738 KWH	x	0.061280	45.22
Customer Distribution Charge				7.62
Distribution System Improvement Charge				0.67
Distribution Charge	738 KWH	x	0.035290	26.04
Energy Efficiency Charge Phase IV	738 KWH	x	0.001010	0.75
Default Service Support Charge	738 KWH	x	0.004560	3.37
TCJA Voluntary Surcharge				-1.51
State Sales Tax				4.93
Current Consumption Bill Charges				**87.09**

Detail Payment and Adjustment Information

07/22/21	Payment	-77.32

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$87.09
Due Date	Aug 19, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

September 02, 2021

Account Number: 100 099 778 951

Amount Due: $71.20

Due Date: September 17, 2021

Billing Period: Aug 02 to Aug 30, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 6.13 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Sep 30, 2021.

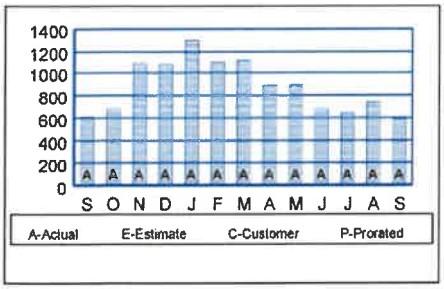
Your bill includes $5.00 in PA taxes, of which $3.96 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective September 1, 2021. Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	19	20
Average Daily Temperature	77	77
Days In Billing Period	32	29
Last 12 Months Use (KWH)		10,828
Average Monthly Use (KWH)		902

Account Summary

	Amount Due
Previous Balance	87.09
Payments/Adjustments	-87.09
Balance at Billing on Sep 02, 2021	**0.00**
West Penn Power - Consumption	71.20
Amount Due by Sep 17, 2021	**$71.20**

Usage Information for Meter Number 5000220634

Aug 30, 2021 KWH Reading (Actual)	51,361
Aug 02, 2021 KWH Reading (Actual)	50,771
KWH used	590
Billed Load in KW/KVA	7.2

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	590 KWH	x	0.061280	36.16
Customer Distribution Charge				7.62
Distribution System Improvement Charge				0.57
Distribution Charge	590 KWH	x	0.035290	20.82
Energy Efficiency Charge Phase IV	590 KWH	x	0.001010	0.60
Default Service Support Charge	590 KWH	x	0.004560	2.69
TCJA Voluntary Surcharge				-1.29
State Sales Tax				4.03
Current Consumption Bill Charges				71.20

Detail Payment and Adjustment Information

08/22/21 Payment	-87.09

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$71.20
Due Date	Sep 17, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

October 04, 2021

Account Number: 100 099 778 951

Amount Due: $60.38

Due Date: October 19, 2021

Billing Period: Aug 31 to Sep 29, 2021 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below For you to save, a supplier's price must be lower
General Service - 0007271016 - 5.67 cents per KWH
Customer reserves the right to shop for an electric supplier.

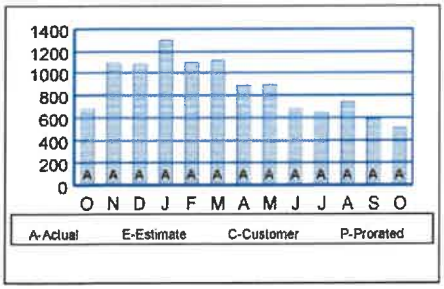
Your next meter reading is scheduled to occur on or about Oct 29, 2021.

Your bill includes $4.24 in PA taxes, of which $3.36 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	22	17
Average Daily Temperature	66	68
Days in Billing Period	31	30
Last 12 Months Use (KWH)		10,658
Average Monthly Use (KWH)		888

Account Summary

	Amount Due
Previous Balance	71.20
Payments/Adjustments	-71.20
Balance at Billing on Oct 04, 2021	**0.00**
West Penn Power - Consumption	60.38
Amount Due by Oct 19, 2021	**$60.38**

Usage Information for Meter Number 5800220634

Sep 29, 2021 KWH Reading (Actual)	51,870
Aug 31, 2021 KWH Reading (Actual)	51,361
KWH used	509
Billed Load in KW/KVA	5.7

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	493 KWH	x	0.056600	27.90
	16 KWH	x	0.061280	0.98
Customer Distribution Charge				7.62
Distribution System Improvement Charge				0.84
Distribution Charge	509 KWH	x	0.035290	17.96
Energy Efficiency Charge Phase IV	509 KWH	x	0.001010	0.51
Default Service Support Charge	509 KWH	x	0.004560	2.32
TCJA Voluntary Surcharge				-1.17
State Sales Tax				3.42
Current Consumption Bill Charges				**60.38**

Detail Payment and Adjustment Information

09/22/21	Payment	-71.20

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$60.38
Due Date	Oct 19, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

November 02, 2021

Account Number: 100 099 778 951

Amount Due: $72.45

Due Date: November 17, 2021

Billing Period: Sep 30 to Oct 28, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.66 cents per KWH
Customer reserves the right to shop for an electric supplier.

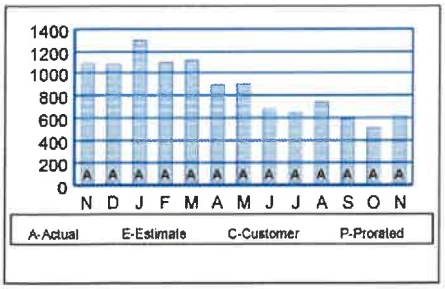
Your next meter reading is scheduled to occur on or about Nov 30, 2021.

Your bill includes $5.00 in PA taxes, of which $3.96 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	34	21
Average Daily Temperature	56	62
Days In Billing Period	32	29
Last 12 Months Use (KWH)		10,173
Average Monthly Use (KWH)		848

Account Summary

	Amount Due
Previous Balance	60.38
Payments/Adjustments	-60.38
Balance at Billing on Nov 02, 2021	**0.00**
West Penn Power - Consumption	71.24
Late Payment Charges	1.21
Total Current Charges	**72.45**
Amount Due by Nov 17, 2021	**$72.45**

Usage Information for Meter Number 5000220634

Oct 28, 2021 KWH Reading (Actual)	52,485
Sep 30, 2021 KWH Reading (Actual)	51,870
KWH used	615
Billed Load in KW/KVA	6.8

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	615 KWH	x	0.056600	34.81
Customer Distribution Charge				7.62
Distribution System Improvement Charge				0.97
Distribution Charge	615 KWH	x	0.035290	21.70
Energy Efficiency Charge Phase IV	615 KWH	x	0.001010	0.62
Default Service Support Charge	615 KWH	x	0.004560	2.80
TCJA Voluntary Surcharge				-1.32
State Sales Tax				4.04
Current Consumption Bill Charges				**71.24**
Late payment charge				**1.21**
Total Charges				**$ 72.45**

Detail Payment and Adjustment Information

10/25/21 Payment	-60.38

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$72.45
Due Date	Nov 17, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

December 02, 2021

Account Number: 100 099 778 951

Amount Due: $121.80

Due Date: December 17, 2021

Billing Period: Oct 29 to Nov 29, 2021 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 5.66 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Dec 30, 2021.

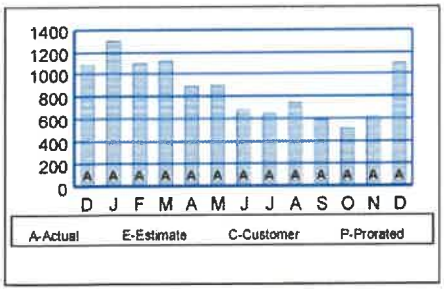
Your bill includes $8.55 in PA taxes, of which $6.78 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	36	35
Average Daily Temperature	49	44
Days in Billing Period	30	32
Last 12 Months Use (KWH)		10,198
Average Monthly Use (KWH)		850

Account Summary

	Amount Due
Previous Balance	72.45
Payments/Adjustments	-72.45
Balance at Billing on Dec 02, 2021	**0.00**
West Penn Power - Consumption	**121.80**
Amount Due by Dec 17, 2021	**$121.80**

Usage Information for Meter Number 5600220634

Nov 29, 2021 KWH Reading (Actual)	53,591
Oct 29, 2021 KWH Reading (Actual)	52,485
KWH used	1,106
Billed Load in KW/KVA	7.5

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	1,106 KWH	x	0.056600	62.60
Customer Distribution Charge				7.62
Distribution System Improvement Charge				1.55
Distribution Charge	1,106 KWH	x	0.035290	39.03
Energy Efficiency Charge Phase IV	1,106 KWH	x	0.001010	1.12
Default Service Support Charge	1,106 KWH	x	0.004560	5.04
TCJA Voluntary Surcharge				-2.06
State Sales Tax				6.90
Current Consumption Bill Charges				121.80

Detail Payment and Adjustment Information

11/22/21	Payment	-72.45

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$121.80
Due Date	Dec 17, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 03, 2022

Account Number: 100 099 778 951

Amount Due: $143.77

Due Date: January 18, 2022

Billing Period: Nov 30 to Dec 29, 2021 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 7.54 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 28, 2022.

Your bill includes $10.09 in PA taxes, of which $8.00 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2021. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	121.80
Payments/Adjustments	-121.80
Balance at Billing on Jan 03, 2022	**0.00**
West Penn Power - Consumption	143.77
Amount Due by Jan 18, 2022	**$143.77**

Usage Information for Meter Number 5000220634

Dec 29, 2021 KWH Reading (Actual)	54,711
Nov 30, 2021 KWH Reading (Actual)	53,591
KWH used	1,120
Billed Load in KW/KVA	7.7

Charges From West Penn Power

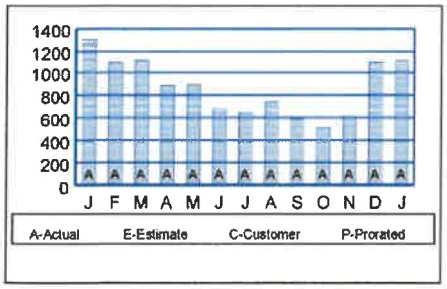
Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	1,083 KWH	x	0.076090	82.41
	37 KWH	x	0.056800	2.09
Customer Distribution Charge				7.62
Distribution System Improvement Charge				1.27
Distribution Charge	1,120 KWH	x	0.035290	39.52
Energy Efficiency Charge Phase IV	1,120 KWH	x	0.001010	1.13
Default Service Support Charge	1,120 KWH	x	0.004560	5.11
TCJA Voluntary Surcharge				-3.52
State Sales Tax				8.14
Current Consumption Bill Charges				143.77

Detail Payment and Adjustment Information

12/22/21	Payment	-121.80

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	39	37
Average Daily Temperature	36	42
Days in Billing Period	33	30
Last 12 Months Use (KWH)		10,017
Average Monthly Use (KWH)		835

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$143.77
Due Date	Jan 18, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

February 01, 2022

Account Number: 100 099 778 951

Amount Due: $146.73

Due Date: February 16, 2022

Billing Period: Dec 30 to Jan 27, 2022 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 7.61 cents per KWH
Customer reserves the right to shop for an electric supplier.

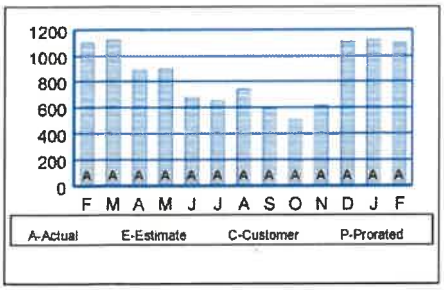
Your next meter reading is scheduled to occur on or about Feb 28, 2022.

Your bill includes $10.10 in PA taxes, of which $8.01 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	38	38
Average Daily Temperature	33	31
Days in Billing Period	29	29
Last 12 Months Use (KWH)		10,012
Average Monthly Use (KWH)		834

Account Summary

	Amount Due
Previous Balance	143.77
Payments/Adjustments	-143.77
Balance at Billing on Feb 01, 2022	0.00
West Penn Power - Consumption	143.85
Late Payment Charges	2.88
Total Current Charges	146.73
Amount Due by Feb 16, 2022	$146.73

Usage Information for Meter Number 5009220634

Jan 27, 2022 KWH Reading (Actual)	55,810
Dec 30, 2021 KWH Reading (Actual)	54,711
KWH used	1,099
Billed Load in KW/KVA	8.2

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	1,099 KWH	x	0.076090	83.62
Customer Distribution Charge				9.34
Distribution System Improvement Charge				1.30
Distribution Charge	1,099 KWH	x	0.035290	38.78
Energy Efficiency Charge Phase IV	1,099 KWH	x	0.001010	1.11
Default Service Support Charge	1,099 KWH	x	0.004560	5.01
TCJA Voluntary Surcharge				-3.46
State Sales Tax				8.15
Current Consumption Bill Charges				**143.85**
Late payment charge				**2.88**
Total Charges				**$ 146.73**

Detail Payment and Adjustment Information

01/24/22 Payment	-143.77

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$146.73
Due Date	Feb 16, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

March 02, 2022

Account Number: 100 099 778 951

Amount Due: $192.18

Due Date: March 17, 2022

Billing Period: Jan 28 to Feb 27, 2022 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 7.61 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 30, 2022.

Your bill includes $13.49 in PA taxes, of which $10.70 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective March 1, 2022. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	146.73
Payments/Adjustments	-146.73
Balance at Billing on Mar 02, 2022	**0.00**
West Penn Power - Consumption	192.18
Amount Due by Mar 17, 2022	**$192.18**

Usage Information for Meter Number 5800220634

Feb 27, 2022 KWH Reading (Actual)	57,303
Jan 28, 2022 KWH Reading (Actual)	55,810
KWH used	1,493
Billed Load in KW/KVA	8.9

Charges From West Penn Power

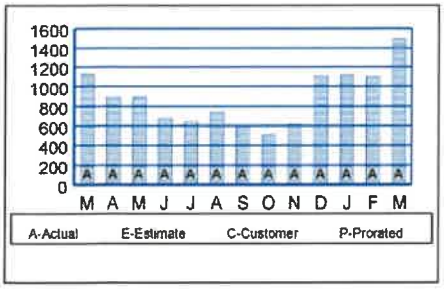
Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	1.493 KWH	x	0.076090	113.60
Customer Distribution Charge				9.47
Distribution System Improvement Charge				1.68
Distribution Charge	1.493 KWH	x	0.035290	52.69
Energy Efficiency Charge Phase IV	1.493 KWH	x	0.001010	1.51
Default Service Support Charge	1.493 KWH	x	0.004560	6.81
TCJA Voluntary Surcharge				-4.46
State Sales Tax				10.88
Current Consumption Bill Charges				**192.18**

Detail Payment and Adjustment Information

02/21/22 Payment	-146.73

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	39	48
Average Daily Temperature	34	35
Days In Billing Period	29	31
Last 12 Months Use (KWH)		10,380
Average Monthly Use (KWH)		865

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$192.18
Due Date	Mar 17, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

April 01, 2022

Account Number: 100 099 778 951

Amount Due: $145.29

Due Date: April 18, 2022

Billing Period: Feb 28 to Mar 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 6.58 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Apr 29, 2022.

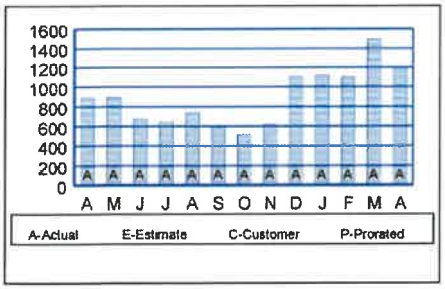
Your bill includes $9.93 in PA taxes, of which $7.87 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	31	39
Average Daily Temperature	47	45
Days In Billing Period	29	30
Last 12 Months Use (KWH)		10,676
Average Monthly Use (KWH)		890

Account Summary

	Amount Due
Previous Balance	192.18
Payments/Adjustments	-192.18
Balance at Billing on Apr 01, 2022	0.00
West Penn Power - Consumption	141.45
Late Payment Charges	3.84
Total Current Charges	145.29
Amount Due by Apr 18, 2022	$145.29

Usage Information for Meter Number 5000220634

Mar 29, 2022 KWH Reading (Actual)	58,487
Feb 28, 2022 KWH Reading (Actual)	57,303
KWH used	1,184
Billed Load in KW/KVA	10.6

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	1,145 KWH	x	0.065420	74.91
	39 KWH	x	0.076090	2.97
Customer Distribution Charge				9.47
Distribution System Improvement Charge				1.39
Distribution Charge	1,184 KWH	x	0.035290	41.78
Energy Efficiency Charge Phase IV	1,184 KWH	x	0.001010	1.20
Default Service Support Charge	1,184 KWH	x	0.004560	5.40
TCJA Voluntary Surcharge				-3.68
State Sales Tax				8.01
Current Consumption Bill Charges				**141.45**
Late payment charge				**3.84**
Total Charges				**$ 145.29**

Detail Payment and Adjustment Information

03/28/22 Payment	-192.18

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	**$145.29**
Due Date	**Apr 18, 2022**

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

May 03, 2022

Account Number: 100 099 778 951

Amount Due: $126.70

Due Date: May 18, 2022

Billing Period: Mar 30 to Apr 28, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 6.54 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 31, 2022.

Your bill includes $8.89 in PA taxes, of which $7.05 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

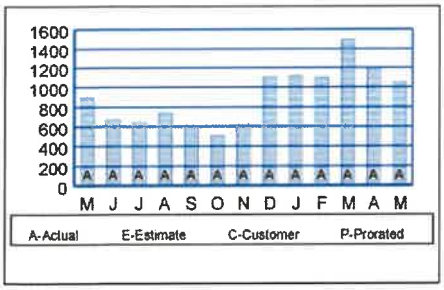
An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	28	35
Average Daily Temperature	55	53
Days in Billing Period	32	30
Last 12 Months Use (KWH)		10,835
Average Monthly Use (KWH)		903

Account Summary

	Amount Due
Previous Balance	145.29
Payments/Adjustments	-145.29
Balance at Billing on May 03, 2022	**0.00**
West Penn Power - Consumption	126.70
Amount Due by May 18, 2022	**$126.70**

Usage Information for Meter Number 5800220634

Apr 28, 2022 KWH Reading (Actual)	59,541
Mar 30, 2022 KWH Reading (Actual)	58,487
KWH used	1,054
Billed Load in KW/KVA	8.8

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	1,054 KWH	x	0.065420	68.95
Customer Distribution Charge				9.47
Distribution System Improvement Charge				1.38
Distribution Charge	1,054 KWH	x	0.035290	37.20
Energy Efficiency Charge Phase IV	1,054 KWH	x	0.001010	1.06
Default Service Support Charge	1,054 KWH	x	0.004560	4.81
TCJA Voluntary Surcharge				-3.35
State Sales Tax				7.18
Current Consumption Bill Charges				**126.70**

Detail Payment and Adjustment Information

04/27/22	Payment	-145.29

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$126.70
Due Date	May 18, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

June 02, 2022

Account Number: 100 099 778 951

Amount Due: $89.70

Due Date: June 17, 2022

Billing Period: Apr 29 to May 30, 2022 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 6.54 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 30, 2022.

Your bill includes $6.30 in PA taxes, of which $4.99 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2022. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

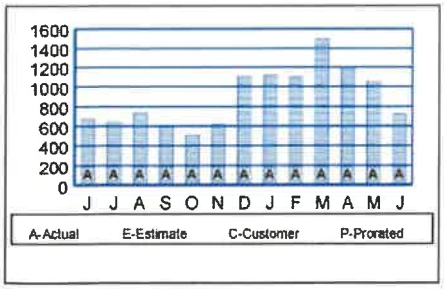
Effective June 1, 2022, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted.

Effective June 1, 2022, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Effective June 1, 2022, the Solar Photovoltaic Requirement charge, which recovers the company's cost to acquire Solar Photovoltaic Alternative Energy Credits in compliance with the Alternative Energy Portfolio Standards Act, has been adjusted.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	23	23
Average Daily Temperature	61	63
Days in Billing Period	30	32
Last 12 Months Use (KWH)		10,876
Average Monthly Use (KWH)		906

Account Summary

	Amount Due
Previous Balance	126.70
Payments/Adjustments	-126.70
Balance at Billing on Jun 02, 2022	**0.00**
West Penn Power - Consumption	89.70
Amount Due by Jun 17, 2022	**$89.70**

Usage Information for Meter Number 5800220634

May 30, 2022 KWH Reading (Actual)	60,262
Apr 29, 2022 KWH Reading (Actual)	59,541
KWH used	721
Billed Load in KW/KVA	8.5

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	721 KWH	x	0.065420	47.17
Customer Distribution Charge				9.47
Distribution System Improvement Charge				1.03
Distribution Charge	721 KWH	x	0.035290	25.44
Energy Efficiency Charge Phase IV	721 KWH	x	0.001010	0.73
Default Service Support Charge	721 KWH	x	0.004560	3.29
TCJA Voluntary Surcharge				-2.51
State Sales Tax				5.08
Current Consumption Bill Charges				**89.70**

Detail Payment and Adjustment Information

05/28/22	Payment	-126.70

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$89.70
Due Date	Jun 17, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

July 05, 2022

Account Number: 100 099 778 951

Amount Due: $82.56

Due Date: July 20, 2022

Billing Period: May 31 to Jun 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 10.00 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 01, 2022.

Your bill includes $5.79 in PA taxes, of which $4.59 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

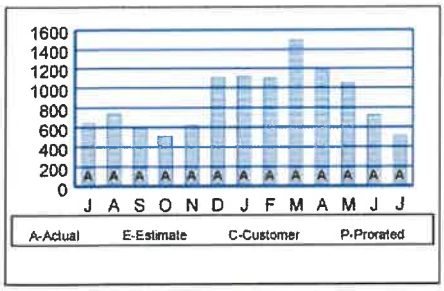
Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

Effective July 1, 2022, The TCJA Voluntary Surcharge, which is a monthly credit resulting from a lower corporate federal income tax, was adjusted.

The Distribution System Improvement Charge was adjusted on July 1, 2022. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	22	17
Average Daily Temperature	73	72
Days In Billing Period	29	30
Last 12 Months Use (KWH)		10,745
Average Monthly Use (KWH)		896

Account Summary

	Amount Due
Previous Balance	89.70
Payments/Adjustments	-89.70
Balance at Billing on Jul 05, 2022	0.00
West Penn Power - Consumption	82.56
Amount Due by Jul 20, 2022	$82.56

Usage Information for Meter Number 5000220634

Jun 29, 2022 KWH Reading (Actual)	60,778
May 31, 2022 KWH Reading (Actual)	60,262
KWH used	516
Billed Load in KW/KVA	6.4

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	17	KWH	x 0.065420	1.11
	499	KWH	x 0.101150	50.47
Customer Distribution Charge				9.47
Distribution System Improvement Charge				0.83
Distribution Charge	516	KWH	x 0.035290	18.21
Energy Efficiency Charge Phase IV	17	KWH	x 0.001010	0.02
	499	KWH	x 0.001220	0.61
Default Service Support Charge	17	KWH	x 0.004560	0.08
	499	KWH	x 0.002320	1.16
TCJA Voluntary Surcharge				-4.08
State Sales Tax				4.68
Current Consumption Bill Charges				82.56

Detail Payment and Adjustment Information

06/22/22 Payment	-89.70

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$82.56
Due Date	Jul 20, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

August 03, 2022

Account Number: 100 099 778 951

Amount Due: $105.34

Due Date: August 18, 2022

Billing Period: Jun 30 to Jul 31, 2022 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 10.11 cents per KWH
Customer reserves the right to shop for an electric supplier.

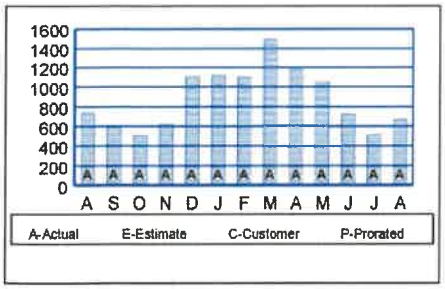
Your next meter reading is scheduled to occur on or about Aug 31, 2022.

Your bill includes $7.39 in PA taxes, of which $5.86 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	23	21
Average Daily Temperature	76	76
Days In Billing Period	32	32
Last 12 Months Use (KWH)		10,677
Average Monthly Use (KWH)		890

Account Summary

	Amount Due
Previous Balance	82.56
Payments/Adjustments	-82.56
Balance at Billing on Aug 03, 2022	**0.00**
West Penn Power - Consumption	105.34
Amount Due by Aug 18, 2022	**$105.34**

Usage Information for Meter Number 5000220634

Jul 31, 2022 KWH Reading (Actual)	61,448
Jun 30, 2022 KWH Reading (Actual)	60,778
KWH used	670
Billed Load in KW/KVA	6.2

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	670 KWH	x	0.101150	67.77
Customer Distribution Charge				9.47
Distribution System Improvement Charge				1.00
Distribution Charge	670 KWH	x	0.035290	23.64
Energy Efficiency Charge Phase IV	670 KWH	x	0.001220	0.82
Default Service Support Charge	670 KWH	x	0.002320	1.55
TCJA Voluntary Surcharge				-4.88
State Sales Tax				5.97
Current Consumption Bill Charges				105.34

Detail Payment and Adjustment Information

07/29/22	Payment	-82.56

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$105.34
Due Date	Aug 18, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

September 02, 2022

Account Number: 100 099 778 951

Amount Due: $125.30

Due Date: September 19, 2022

Billing Period: Aug 01 to Aug 30, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 10.11 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Sep 30, 2022.

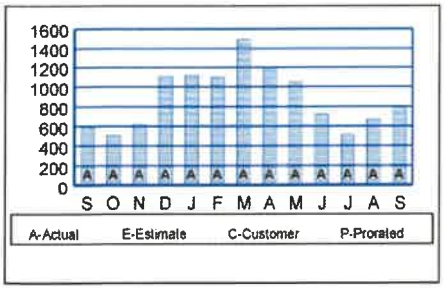
Your bill includes $8.65 in PA taxes, of which $6.88 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective September 1, 2022. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	20	26
Average Daily Temperature	77	75
Days in Billing Period	29	30
Last 12 Months Use (KWH)		10,881
Average Monthly Use (KWH)		907

Account Summary

	Amount Due
Previous Balance	105.34
Payments/Adjustments	-105.34
Balance at Billing on Sep 02, 2022	0.00
West Penn Power - Consumption	123.19
Late Payment Charges	2.11
Total Current Charges	**125.30**
Amount Due by Sep 19, 2022	$125.30

Usage Information for Meter Number 5000220634

Aug 30, 2022 KWH Reading (Actual)	62,242
Aug 01, 2022 KWH Reading (Actual)	61,448
KWH used	794
Billed Load in KW/KVA	7.8

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	794 KWH	x	0.101150	80.31
Customer Distribution Charge				9.47
Distribution System Improvement Charge				1.13
Distribution Charge	794 KWH	x	0.035290	28.02
Energy Efficiency Charge Phase IV	794 KWH	x	0.001220	0.97
Default Service Support Charge	794 KWH	x	0.002320	1.84
TCJA Voluntary Surcharge				-5.53
State Sales Tax				6.98
Current Consumption Bill Charges				**123.19**
Late payment charge				**2.11**
Total Charges				**$ 125.30**

Detail Payment and Adjustment Information

08/24/22 Payment	-105.34

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$125.30
Due Date	Sep 19, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

October 04, 2022

Account Number: 100 099 778 951

Amount Due: $82.18

Due Date: October 19, 2022

Billing Period: Aug 31 to Sep 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 9.38 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Oct 31, 2022.

Your bill includes $5.59 in PA taxes, of which $4.44 is PA gross receipts tax.

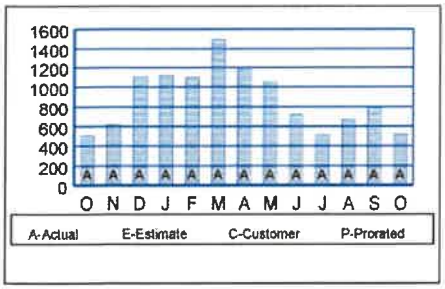
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

A new QR (Quick Response) Code will be added to future bills. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or, login to an existing My Account.

The Distribution System Improvement Charge was adjusted on October 1, 2022. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	17	17
Average Daily Temperature	68	68
Days in Billing Period	30	30
Last 12 Months Use (KWH)		10,890
Average Monthly Use (KWH)		908

Account Summary

	Amount Due
Previous Balance	125.30
Payments/Adjustments	-125.30
Balance at Billing on Oct 04, 2022	**0.00**
West Penn Power - Consumption	79.72
Late Payment Charges	2.46
Total Current Charges	**82.18**
Amount Due by Oct 19, 2022	**$82.18**

Usage Information for Meter Number 5000220634

Sep 29, 2022 KWH Reading (Actual)	62,760
Aug 31, 2022 KWH Reading (Actual)	62,242
KWH used	518
Billed Load in KW/KVA	5.9

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	501 KWH	x	0.093600	46.89
	17 KWH	x	0.101150	1.72
Customer Distribution Charge				9.47
Distribution System Improvement Charge				1.10
Distribution Charge	518 KWH	x	0.035290	18.28
Energy Efficiency Charge Phase IV	518 KWH	x	0.001220	0.63
Default Service Support Charge	518 KWH	x	0.002320	1.20
TCJA Voluntary Surcharge				-4.09
State Sales Tax				4.52
Current Consumption Bill Charges				79.72
Late payment charge				2.46
Total Charges				$ 82.18

Detail Payment and Adjustment Information

09/25/22 Payment	-125.30

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$82.18
Due Date	Oct 19, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

November 02, 2022

Account Number: 100 099 778 951

Amount Due: $235.41

Due Date: November 17, 2022

Billing Period: Sep 30 to Oct 30, 2022 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 9.36 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Nov 30, 2022.

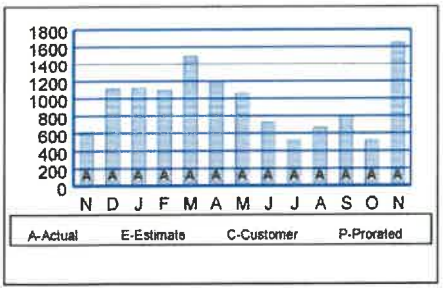
Your bill includes $16.41 in PA taxes, of which $13.01 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

A new QR (Quick Response) Code will be added to future bills. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or, login to an existing My Account.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	21	53
Average Daily Temperature	62	53
Days in Billing Period	29	31
Last 12 Months Use (KWH)		11,924
Average Monthly Use (KWH)		994

Account Summary

	Amount Due
Previous Balance	82.18
Payments/Adjustments	-82.18
Balance at Billing on Nov 02, 2022	0.00
West Penn Power - Consumption	233.82
Late Payment Charges	1.59
Total Current Charges	235.41
Amount Due by Nov 17, 2022	$235.41

Usage Information for Meter Number 5000220634

Oct 30, 2022 KWH Reading (Actual)	64,409
Sep 30, 2022 KWH Reading (Actual)	62,760
KWH used	1,649
Billed Load in KW/KVA	9.6

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	1,649 KWH	x	0.093600	154.35
Customer Distribution Charge				9.47
Distribution System Improvement Charge				2.70
Distribution Charge	1,649 KWH	x	0.035290	58.19
Energy Efficiency Charge Phase IV	1,649 KWH	x	0.001220	2.01
Default Service Support Charge	1,649 KWH	x	0.002320	3.83
TCJA Voluntary Surcharge				-9.97
State Sales Tax				13.24
Current Consumption Bill Charges				**233.82**
Late payment charge				**1.59**
Total Charges				**$ 235.41**

Detail Payment and Adjustment Information

10/25/22 Payment	-82.18

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13460 MONTEREY LN STE 1

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$235.41
Due Date	Nov 17, 2022

WestPenn Power

Bill Based On: Actual Meter Reading

December 02, 2022

Account Number: 100 099 778 951

Amount Due: $319.22

Due Date: December 19, 2022

Billing Period: Oct 31 to Nov 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 9.35 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Dec 30, 2022.

Your bill includes $22.08 in PA taxes, of which $17.51 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

A new QR (Quick Response) Code has been added to your bill. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or, login to an existing My Account.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	235.41
Payments/Adjustments	-235.41
Balance at Billing on Dec 02, 2022	**0.00**
West Penn Power - Consumption	314.54
Late Payment Charges	4.68
Total Current Charges	**319.22**
Amount Due by Dec 19, 2022	**$319.22**

Usage Information for Meter Number 5000220634

Nov 29, 2022 KWH Reading (Actual)	66,650
Oct 31, 2022 KWH Reading (Actual)	64,409
KWH used	2,241
Billed Load in KW/KVA	11.9

Charges From West Penn Power

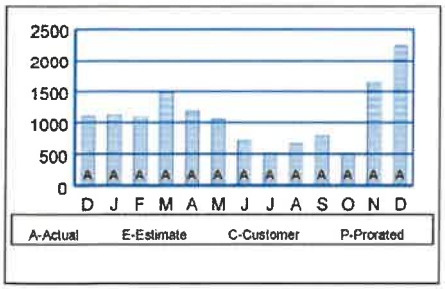
Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	2,241 KWH	x	0.093500	209.76
Customer Distribution Charge				9.47
Distribution System Improvement Charge				3.54
Distribution Charge	2,241 KWH	x	0.035290	79.08
Energy Efficiency Charge Phase IV	2,241 KWH	x	0.001220	2.73
Default Service Support Charge	2,241 KWH	x	0.002320	5.20
TCJA Voluntary Surcharge				-13.05
State Sales Tax				17.81
Current Consumption Bill Charges				**314.54**
Late payment charge				4.68
Total Charges				**$ 319.22**

Detail Payment and Adjustment Information

11/25/22 Payment	-235.41

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	75
Average Daily Temperature	44	47
Days In Billing Period	32	30
Last 12 Months Use (KWH)		13,059
Average Monthly Use (KWH)		1,088

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$319.22
Due Date	Dec 19, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 04, 2023

Account Number: 100 099 778 951

Amount Due: $495.48

Due Date: January 19, 2023

Billing Period: Nov 30 to Dec 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007271016 - 10.47 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 31, 2023.

Your bill includes $34.34 in PA taxes, of which $27.23 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

A new QR (Quick Response) Code has been added to your bill. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or, login to an existing My Account.

Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2022. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

The Distribution System Improvement Charge was adjusted on January 1, 2023. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

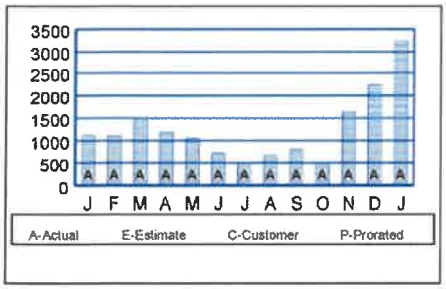
Effective January 1, 2023, the TCJA Voluntary Surcharge, which is a monthly credit resulting from a lower corporate federal income tax, was adjusted.

The Smart Meter Technology charge, which is included in the Customer Charge on your bill has changed effective January 1, 2023. For more information, please visit www.firstenergycorp.com/PaTariffs.

Effective January 1, 2023, there is a change to the State Tax Adjustment Surcharge from 0.00% to (0.04)% for all customers due to

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	37	108
Average Daily Temperature	42	35
Days In Billing Period	30	30
Last 12 Months Use (KWH)		15,182
Average Monthly Use (KWH)		1,266

Account Summary

	Amount Due
Previous Balance	319.22
Payments/Adjustments	-319.22
Balance at Billing on Jan 04, 2023	0.00
West Penn Power - Consumption	489.19
Late Payment Charges	6.29
Total Current Charges	495.48
Amount Due by Jan 19, 2023	$495.48

Usage Information for Meter Number 5000220634

Dec 29, 2022 KWH Reading (Actual)	69,893
Nov 30, 2022 KWH Reading (Actual)	66,650
KWH used	3,243
Billed Load in KW/KVA	12.6

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: General Service WP-GS20F

Price to Compare Default Service	3,135	KWH	x	0.105040	329.30
	108	KWH	x	0.093600	10.11
Customer Distribution Charge					9.47
Distribution System Improvement Charge					4.95
Distribution Charge	3,243	KWH	x	0.035290	114.45
Energy Efficiency Charge Phase IV	3,243	KWH	x	0.001220	3.96
Default Service Support Charge	3,243	KWH	x	0.002320	7.52
TCJA Voluntary Surcharge					-18.26
State Sales Tax					27.69
Current Consumption Bill Charges					489.19
Late payment charge					6.29
Total Charges					$ 495.48

Detail Payment and Adjustment Information

12/27/22 Payment	-319.22

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$495.48
Due Date	Jan 19, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

February 02, 2023

Account Number: 100 099 778 951

Amount Due: $397.76

Due Date: February 22, 2023

Billing Period: Dec 30 to Jan 30, 2023 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 8.51 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 01, 2023.

Your bill includes $29.59 in PA taxes, of which $23.47 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

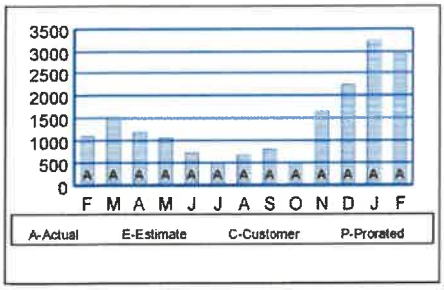
A new QR (Quick Response) Code has been added to your bill. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or, login to an existing My Account.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit www.irs.gov/individuals

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. If you are not already an EPP participant, but would like to enroll, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	38	92
Average Daily Temperature	31	40
Days In Billing Period	29	32
Last 12 Months Use (KWH)		17,025
Average Monthly Use (KWH)		1,419

Account Summary

	Amount Due
Previous Balance	495.48
Payments/Adjustments	-495.48
Balance at Billing on Feb 02, 2023	0.00
West Penn Power - Consumption	397.76
Amount Due by Feb 22, 2023	$397.76

Usage Information for Meter Number 5800220634

Jan 30, 2023 KWH Reading (Actual)	72,835
Dec 30, 2022 KWH Reading (Actual)	69,893
KWH used	2,942
Measured Load in KW	11.1

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,759 KWH	x	0.085170	234.98
	183 KWH	x	0.085170	15.59
Customer Distribution Charge				7.45
Distribution System Improvement Charge				4.47
Distribution Charge	2,759 KWH	x	0.040203	110.92
	183 KWH	x	0.038689	7.08
Default Service Support Charge	2,759 KWH	x	0.007610	21.00
	183 KWH	x	0.007610	1.39
TCJA Voluntary Surcharge				-4.97
State Tax Surcharge				-0.15
Current Consumption Bill Charges				**397.76**

Detail Payment and Adjustment Information

01/30/23 Payment	-495.48

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$397.76
Due Date	Feb 22, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

March 03, 2023

Account Number: 100 099 778 951

Amount Due: $757.67

Due Date: March 23, 2023

Billing Period: Jan 31 to Feb 28, 2023 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10F

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 8.51 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 30, 2023.

Your bill includes $28.78 in PA taxes, of which $21.23 is PA gross receipts tax.

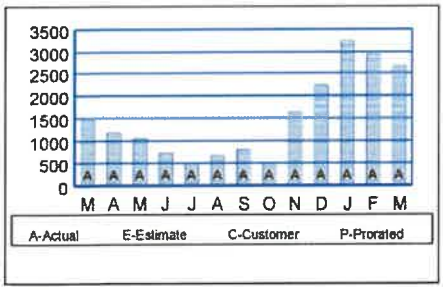
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040 or visit irs.gov/individuals.

Customers receiving Default Service have a new Price to Compare (PTC), effective March 1, 2023. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	48	92
Average Daily Temperature	35	41
Days in Billing Period	31	29
Last 12 Months Use (KWH)		18,187
Average Monthly Use (KWH)		1,516

Account Summary

	Amount Due
Previous Balance	397.76
Payments/Adjustments	0.00
Balance at Billing on Mar 03, 2023	**397.76**
West Penn Power - Consumption	359.91
Amount Due by Mar 23, 2023	**$757.67**

Usage Information for Meter Number 5000220834

Feb 28, 2023 KWH Reading (Actual)	75,490
Jan 31, 2023 KWH Reading (Actual)	72,835
KWH used	2,655
Measured Load in KW	11.9

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,655 KWH	x	0.085170	226.13
Customer Distribution Charge				7.44
Distribution System Improvement Charge				4.07
Distribution Charge	2,655 KWH	x	0.040200	106.73
Default Service Support Charge	2,655 KWH	x	0.007610	20.20
TCJA Voluntary Surcharge				-4.52
State Tax Surcharge				-0.14
Current Consumption Bill Charges				**359.91**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$757.67
Due Date	Mar 23, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

April 03, 2023

Account Number: 100 099 778 951

Amount Due: $319.23

Due Date: April 24, 2023

Billing Period: Mar 01 to Mar 29, 2023 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 8.22 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 01, 2023.

Your bill includes $20.18 in PA taxes, of which $18.83 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Distribution System Improvement Charge was adjusted on April 1, 2023. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	757.67
Payments/Adjustments	-757.67
Balance at Billing on Apr 03, 2023	**0.00**
West Penn Power - Consumption	319.23
Amount Due by Apr 24, 2023	**$319.23**

Usage Information for Meter Number 5000220634

Mar 29, 2023 KWH Reading (Actual)	77,891
Mar 01, 2023 KWH Reading (Actual)	75,490
KWH used	2,401
Measured Load in KW	11.1

Charges From West Penn Power

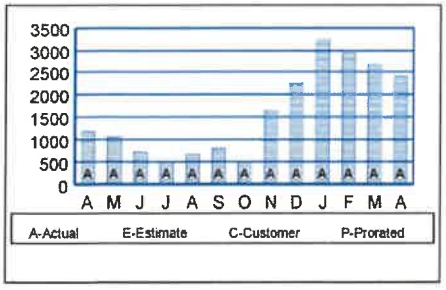
Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	2,401 KWH	x	0.082280	197.55
Customer Distribution Charge				7.44
Distribution System Improvement Charge				3.70
Distribution Charge	2,401 KWH	x	0.040200	96.52
Default Service Support Charge	2,401 KWH	x	0.007610	18.27
TCJA Voluntary Surcharge				-4.12
State Tax Surcharge				-0.13
Current Consumption Bill Charges				319.23

Detail Payment and Adjustment Information

03/29/23 Payment	-359.91
03/02/23 Payment	-397.76
Total Payments and Adjustments	**-$757.67**

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	39	83
Average Daily Temperature	45	43
Days In Billing Period	30	29
Last 12 Months Use (KWH)		19,404
Average Monthly Use (KWH)		1,617

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$319.23
Due Date	Apr 24, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

May 03, 2023

Account Number: 100 099 778 951

Amount Due: $211.71

Due Date: May 23, 2023

Billing Period: Mar 30 to Apr 30, 2023 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 8.23 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 31, 2023.

Your bill includes $13.38 in PA taxes, of which $12.49 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	319.23
Payments/Adjustments	-319.23
Balance at Billing on May 03, 2023	0.00
West Penn Power - Consumption	211.71
Amount Due by May 23, 2023	$211.71

Usage Information for Meter Number 5800220634

Apr 30, 2023 KWH Reading (Actual)	79,464
Mar 30, 2023 KWH Reading (Actual)	77,891
KWH used	1,573
Measured Load in KW	9.0

Charges From West Penn Power

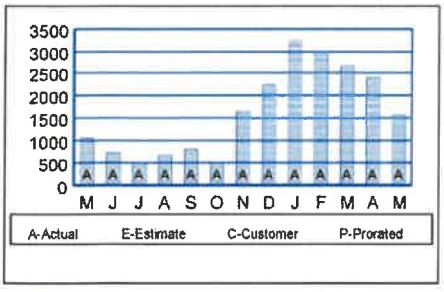
Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,573 KWH	x	0.082280	129.43
Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.54
Distribution Charge	1,573 KWH	x	0.040197	63.23
Default Service Support Charge	1,573 KWH	x	0.007610	11.97
TCJA Voluntary Surcharge				-2.82
State Tax Surcharge				-0.06
Current Consumption Bill Charges				**211.71**

Detail Payment and Adjustment Information

04/27/23	Payment	-319.23

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	49
Average Daily Temperature	53	55
Days In Billing Period	30	32
Last 12 Months Use (KWH)		19,923
Average Monthly Use (KWH)		1,660

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$211.71
Due Date	May 23, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

June 02, 2023

Account Number: 100 099 778 951

Amount Due: $122.71

Due Date: June 22, 2023

Billing Period: May 01 to May 30, 2023 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0808013004 0007271016	Domestic Service WP-RS10F

Messages

To avoid a 1 50% Late Payment Charge being added to your bill please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower
Domestic Service - 0007271016 - 8.22 cents per KWH
Customer reserves the right to shop for an electric supplier

Your next meter reading is scheduled to occur on or about Jun 29, 2023

Your bill includes $7 76 in PA taxes, of which $7 24 is PA gross receipts tax

Generation prices and charges are set by the electric generation supplier you have chosen The Public Utilities Commission regulates distribution prices and services The Federal Energy Regulatory Commission regulates transmission prices and services

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2023 Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC

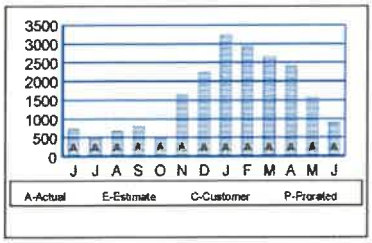
Effective June 1, 2023, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted

Effective June 1, 2023, the Solar Photovoltaic Requirement charge, which recovers the company's cost to acquire Solar Photovoltaic Alternative Energy Credits in compliance with the Alternative Energy Portfolio Standards Act, has been adjusted

Effective June 1, 2023, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	23	30
Average Daily Temperature	63	58
Days in Billing Period	32	30
Last 12 Months Use (KWH)		20,090
Average Monthly Use (KWH)		1,674

Account Summary

	Amount Due
Previous Balance	211 71
Payments/Adjustments	-211 71
Balance at Billing on Jun 02, 2023	0.00
West Penn Power - Consumption	122.71
Amount Due by Jun 22, 2023	$122.71

Usage Information for Meter Number 8000220634

May 30, 2023 KWH Reading (Actual)	80,352
May 01, 2023 KWH Reading (Actual)	79,464
KWH used	888
Measured Load in KW	8.4

Charges From West Penn Power

Customer Number 0808013004 0007271016
Rate Domestic Service WP-RS10F

Price to Compare Default Service	888 KWH	x	0 082260	73 06
Customer Distribution Charge				7 44
Distribution System Improvement Charge				1.55
Distribution Charge	888 KWH	x	0 040191	35 69
Default Service Support Charge	888 KWH	x	0 007610	6 76
TCJA Voluntary Surcharge				-1 74
State Tax Surcharge				-0 05
Current Consumption Bill Charges				122.71

Detail Payment and Adjustment Information

05/30/23 Payment -211.71

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$122.71
Due Date	Jun 22, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3657

1110009977895100000000000000000000000122710000122717

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

July 03, 2023

Account Number: 100 099 778 951

Amount Due: $245.26

Due Date: July 24, 2023

Billing Period: May 31 to Jun 28, 2023 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10F

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 9.87 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 01, 2023.

Your bill includes $7.75 in PA taxes, of which $7.23 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

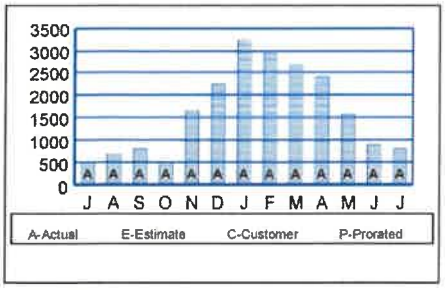
Summer's hot temperatures can cause health problems, especially for older adults, children and people with chronic illnesses. To reduce the chance of suffering from a heat-related illness: wear light, loose-fitting clothes; stay out of direct sunlight and avoid strenuous activity; drink plenty of water; and stay in an area with air conditioning or fans if possible. If you don't have an air conditioner, contact the health department to find a heat-relief shelter in your area.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	17	28
Average Daily Temperature	72	65
Days In Billing Period	30	29
Last 12 Months Use (KWH)		20,374
Average Monthly Use (KWH)		1,698

Account Summary

	Amount Due
Previous Balance	122.71
Payments/Adjustments	0.00
Balance at Billing on Jul 03, 2023	**122.71**
West Penn Power - Consumption	**122.55**
Amount Due by Jul 24, 2023	**$245.26**

Usage Information for Meter Number 5800220634

Jun 28, 2023 KWH Reading (Actual)	81,152
May 31, 2023 KWH Reading (Actual)	80,352
KWH used	800
Measured Load in KW	7.7

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	773 KWH	x	0.099290	76.75
	27 KWH	x	0.082280	2.22
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.44
Distribution Charge	800 KWH	x	0.040900	32.72
Default Service Support Charge	773 KWH	x	0.004430	3.42
	27 KWH	x	0.007810	0.21
TCJA Voluntary Surcharge				-1.60
State Tax Surcharge				-0.05
Current Consumption Bill Charges				**122.55**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	**$245.26**
Due Date	**Jul 24, 2023**

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

August 03, 2023

Account Number: 100 099 778 951

Amount Due: $174.53

Due Date: August 23, 2023

Billing Period: Jun 29 to Jul 31, 2023 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 9.92 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 31, 2023.

Your bill includes $11.03 in PA taxes, of which $10.30 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

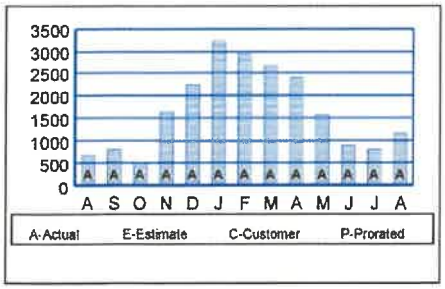
The Distribution System Improvement Charge was adjusted on July 1, 2023. This charge recovers costs incurred to repair, improve, or replace infrastructure the company uses to deliver electricity to its customers.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	21	35
Average Daily Temperature	76	75
Days in Billing Period	32	33
Last 12 Months Use (KWH)		20,859
Average Monthly Use (KWH)		1,738

Account Summary

	Amount Due
Previous Balance	245.26
Payments/Adjustments	-245.26
Balance at Billing on Aug 03, 2023	**0.00**
West Penn Power - Consumption	174.53
Amount Due by Aug 23, 2023	**$174.53**

Usage Information for Meter Number 5000220634

Jul 31, 2023 KWH Reading (Actual)	82,307
Jun 29, 2023 KWH Reading (Actual)	81,152
KWH used	1,155
Measured Load in KW	6.7

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,155 KWH	x	0.099290	114.68
Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.25
Distribution Charge	1,155 KWH	x	0.040926	47.27
Default Service Support Charge	1,155 KWH	x	0.004430	5.12
TCJA Voluntary Surcharge				-2.16
State Tax Surcharge				-0.07
Current Consumption Bill Charges				**174.53**

Detail Payment and Adjustment Information

07/22/23	Payment	-122.55
06/30/23	Payment	-122.71
Total Payments and Adjustments		**-$245.26**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$174.53
Due Date	Aug 23, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

September 05, 2023

Account Number: 100 099 778 951

Amount Due: $309.71

Due Date: September 25, 2023

Billing Period: Aug 01 to Aug 30, 2023 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10F

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 9.92 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Oct 02, 2023.

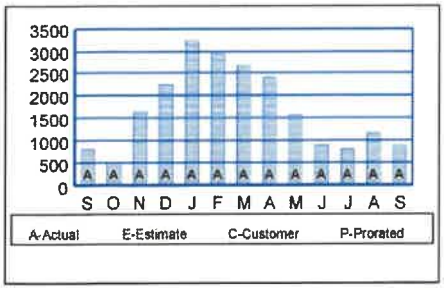
Your bill includes $8.54 in PA taxes, of which $7.98 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

What's four times more efficient and saves you thousands? An efficient water heater! By taking advantage of a 2023 federal tax credit of up to $600, plus a $500 rebate from FirstEnergy's Pennsylvania electric companies, you can save more than $4,500 in lifetime energy savings. Visit energysavePA.com/rebates to learn more.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	26	29
Average Daily Temperature	75	73
Days In Billing Period	30	30
Last 12 Months Use (KWH)		20,948
Average Monthly Use (KWH)		1,746

Account Summary

	Amount Due
Previous Balance	174.53
Payments/Adjustments	0.00
Balance at Billing on Sep 05, 2023	**174.53**
West Penn Power - Consumption	135.18
Amount Due by Sep 25, 2023	**$309.71**

Usage Information for Meter Number 5600220634

Aug 30, 2023 KWH Reading (Actual)	83,190
Aug 01, 2023 KWH Reading (Actual)	82,307
KWH used	883
Measured Load in KW	6.9

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	883 KWH	x	0.099290	87.67
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.80
Distribution Charge	883 KWH	x	0.040929	36.14
Default Service Support Charge	883 KWH	x	0.004430	3.91
TCJA Voluntary Surcharge				-1.73
State Tax Surcharge				-0.05
Current Consumption Bill Charges				135.18

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$309.71
Due Date	Sep 25, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

October 06, 2023

Account Number: 100 099 778 951

Amount Due: $131.12

Due Date: October 26, 2023

Billing Period: Aug 31 to Oct 01, 2023 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 9.93 cents per KWH

Your next meter reading is scheduled to occur on or about Oct 31, 2023.

Your bill includes $4.81 in PA taxes, of which $4.49 is PA gross receipts tax.

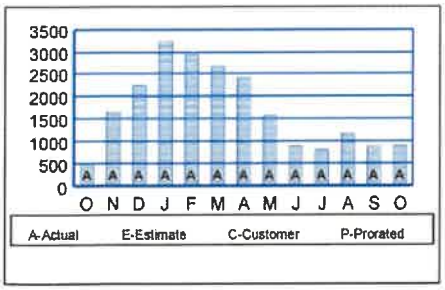
Please note that your electric generation supplier has changed during this billing period.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	17	28
Average Daily Temperature	68	66
Days In Billing Period	30	32
Last 12 Months Use (KWH)		21,319
Average Monthly Use (KWH)		1,777

Account Summary

	Amount Due
Previous Balance	309.71
Payments/Adjustments	-309.71
Balance at Billing on Oct 06, 2023	**0.00**
West Penn Power - Consumption	76.03
Direct Energy Services LLC	55.09
Total Current Charges	**131.12**
Amount Due by Oct 26, 2023	**$131.12**

Usage Information for Meter Number 5000220634

Oct 01, 2023 KWH Reading (Actual)	84,079
Aug 31, 2023 KWH Reading (Actual)	83,190
KWH used (Aug 31, 2023 to Sep 08, 2023)	283
Measured Load in KW	7.5
KWH used (Sep 09, 2023 to Oct 01, 2023)	606
Total KWH Used	889
Measured Load in KW	6.9

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10F (Aug 31, 2023 to Sep 08, 2023)

Price to Compare Default Service	283 KWH	x	0.099290	28.10
Customer Distribution Charge				2.09
Distribution System Improvement Charge				0.60
Distribution Charge	283 KWH	x	0.040954	11.59
Default Service Support Charge	283 KWH	x	0.004430	1.25
TCJA Voluntary Surcharge				-0.54
State Tax Surcharge				-0.02
Current Consumption Bill Charges				**43.07**

Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10D (Sep 09, 2023 to Oct 01, 2023)

Customer Distribution Charge				5.35
Distribution System Improvement Charge				1.33
Distribution Charge	606 KWH	x	0.040941	24.81
Default Service Support Charge	606 KWH	x	0.004430	2.68
TCJA Voluntary Surcharge				-1.20
State Tax Surcharge				-0.01
Current Consumption Bill Charges				**32.96**
Total Charges				**$ 76.03**

Billing Information for Direct Energy Services LLC

Direct Energy

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074527 Rate: BILL-READY

Billing Period: Sep 09, 2023 to Oct 01, 2023

606 Kwh @ 0.090900	55.09
Total Direct Energy Services LLC Current Charges	**55.09**

Detail Payment and Adjustment Information

09/04/23	Payment	-175.00
09/25/23	Payment	-134.71
Total Payments and Adjustments		**-$309.71**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	309.71	-309.71	76.03	76.03
Direct Energy Services LLC	0.00	0.00	55.09	55.09
Total	309.71	-309.71	131.12	131.12

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	**$131.12**
Due Date	**Oct 26, 2023**

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

November 03, 2023

Account Number: 100 099 778 951

Amount Due: $101.32

Due Date: November 27, 2023

Billing Period: Oct 02 to Oct 30, 2023 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill Issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 9.92 cents per KWH

Your next meter reading is scheduled to occur on or about Nov 30, 2023.

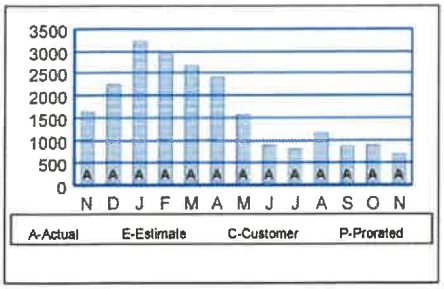
Your bill includes $2.45 in PA taxes, of which $2.29 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	53	24
Average Daily Temperature	53	56
Days In Billing Period	31	29
Last 12 Months Use (KWH)		20,358
Average Monthly Use (KWH)		1,697

Account Summary

	Amount Due
Previous Balance	131.12
Payments/Adjustments	-131.12
Balance at Billing on Nov 03, 2023	0.00
West Penn Power - Consumption	38.78
Direct Energy Services LLC	62.54
Total Current Charges	**101.32**
Amount Due by Nov 27, 2023	**$101.32**

Usage Information for Meter Number 5000220634

Oct 30, 2023 KWH Reading (Actual)	84,767
Oct 02, 2023 KWH Reading (Actual)	84,079
KWH used	688
Measured Load in KW	5.9

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.57
Distribution Charge	688 KWH	x	0.040930	28.16
Default Service Support Charge	688 KWH	x	0.004430	3.05
TCJA Voluntary Surcharge				-1.42
State Tax Surcharge				-0.02
Current Consumption Bill Charges				**38.78**

Billing Information for Direct Energy Services LLC

Direct Energy

Po Box 180, Tulsa, OK 74101-0180
Customer Service 1-888-734-0741
Account Number: 20074527 Rate: BILL-READY

Billing Period: Oct 02, 2023 to Oct 30, 2023

688 Kwh @ 0.090900	62.54
Total Direct Energy Services LLC Current Charges	**62.54**

Detail Payment and Adjustment Information

10/27/23	Payment	-131.12

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	76.03	-76.03	38.78	38.78
Direct Energy Services LLC	55.09	-55.09	62.54	62.54
Total	131.12	-131.12	101.32	101.32

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	**$101.32**
Due Date	**Nov 27, 2023**

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

December 05, 2023

Account Number: 100 099 778 951

Amount Due: $137.21

Due Date: December 27, 2023

Billing Period: Oct 31 to Nov 29, 2023 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill Issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 9.92 cents per KWH

Your next meter reading is scheduled to occur on or about Jan 02, 2024.

Your bill includes $3.21 in PA taxes, of which $2.99 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

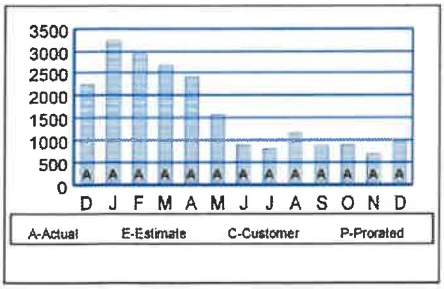
With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2023. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	75	32
Average Daily Temperature	47	42
Days in Billing Period	30	30
Last 12 Months Use (KWH)		19,068
Average Monthly Use (KWH)		1,589

Account Summary

	Amount Due
Previous Balance	101.32
Payments/Adjustments	-101.32
Balance at Billing on Dec 05, 2023	**0.00**
West Penn Power - Consumption	50.76
Direct Energy Services LLC	86.45
Total Current Charges	137.21
Amount Due by Dec 27, 2023	$137.21

Usage Information for Meter Number 5000220634

Nov 29, 2023 KWH Reading (Actual)	85,718
Oct 31, 2023 KWH Reading (Actual)	84,767
KWH used	951
Measured Load in KW	8.3

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.05
Distribution Charge	951 KWH	x	0.040925	38.92
Default Service Support Charge	951 KWH	x	0.004430	4.21
TCJA Voluntary Surcharge				-1.84
State Tax Surcharge				-0.02
Current Consumption Bill Charges				50.76

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074527 Rate: BILL-READY

Billing Period: Oct 31, 2023 to Nov 29, 2023

951 Kwh @ 0.090900	86.45
Total Direct Energy Services LLC Current Charges	86.45

Detail Payment and Adjustment Information

11/28/23 Payment	-101.32

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	38.78	-38.78	50.76	50.76
Direct Energy Services LLC	62.54	-62.54	86.45	86.45
Total	101.32	-101.32	137.21	137.21

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$137.21
Due Date	Dec 27, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 05, 2024

Account Number: 100 099 778 951

Amount Due: $323.98

Due Date: January 25, 2024

Billing Period: Nov 30 to Jan 01, 2024 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 9.99 cents per KWH

Your next meter reading is scheduled to occur on or about Jan 30, 2024.

Your bill includes $4.17 in PA taxes, of which $4.00 is PA gross receipts tax.

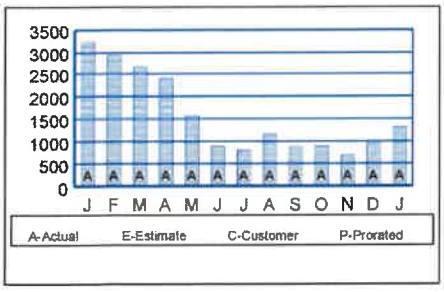
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. If you are not already an EPP participant, but would like to enroll, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	108	40
Average Daily Temperature	35	40
Days in Billing Period	30	33
Last 12 Months Use (KWH)		17,133
Average Monthly Use (KWH)		1,428

Account Summary

	Amount Due
Previous Balance	137.21
Payments/Adjustments	0.00
Balance at Billing on Jan 05, 2024	137.21
West Penn Power - Consumption	67.87
Direct Energy Services LLC	118.90
Total Current Charges	**186.77**
Amount Due by Jan 25, 2024	**$323.98**

Usage Information for Meter Number 5000220634

Jan 01, 2024 KWH Reading (Actual)	87,026
Nov 30, 2023 KWH Reading (Actual)	85,718
KWH used	1,308
Measured Load in KW	9.4

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.69
Distribution Charge	1,268 KWH	x	0.040931	51.90
	40 KWH	x	0.043250	1.73
Default Service Support Charge	40 KWH	x	0.004430	0.18
	1,268 KWH	x	0.004430	5.62
TCJA Voluntary Surcharge				-1.66
State Tax Surcharge				-0.03
Current Consumption Bill Charges				**67.87**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074527 Rate: BILL-READY

Billing Period: Nov 30, 2023 to Jan 01, 2024

1308 Kwh @ 0.090900	118.90
Total Direct Energy Services LLC Current Charges	**118.90**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	50.76	0.00	67.87	118.63
Direct Energy Services LLC	86.45	0.00	118.90	205.35
Total	137.21	0.00	186.77	323.98

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13460 MONTEREY LN STE 1

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$323.98
Due Date	Jan 25, 2024

WestPenn Power

Bill Based On: Actual Meter Reading

February 02, 2024

Account Number: 100 099 778 951

Amount Due: $138.98

Due Date: February 22, 2024

Billing Period: Jan 02 to Jan 29, 2024 for 28 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 10.00 cents per KWH

Your next meter reading is scheduled to occur on or about Feb 29, 2024.

Your bill includes $3.28 in PA taxes, of which $3.15 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040 or visit www.irs.gov/individuals.

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. If you are not already an EPP participant, but would like to enroll, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	323.98
Payments/Adjustments	-323.98
Balance at Billing on Feb 02, 2024	0.00
West Penn Power - Consumption	53.35
Direct Energy Services LLC	85.63
Total Current Charges	**138.98**
Amount Due by Feb 22, 2024	**$138.98**

Usage Information for Meter Number 5000220634

Jan 29, 2024 KWH Reading (Actual)	87,968
Jan 02, 2024 KWH Reading (Actual)	87,026
KWH used	942
Measured Load in KW	7.3

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.13
Distribution Charge	942 KWH	x	0.043418	40.90
Default Service Support Charge	942 KWH	x	0.004430	4.17
TCJA Voluntary Surcharge				-1.26
State Tax Surcharge				-0.03
Current Consumption Bill Charges				53.35

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074527 Rate: BILL-READY

Billing Period: Jan 02, 2024 to Jan 29, 2024

942 Kwh @ 0.090900	85.63
Total Direct Energy Services LLC Current Charges	**85.63**

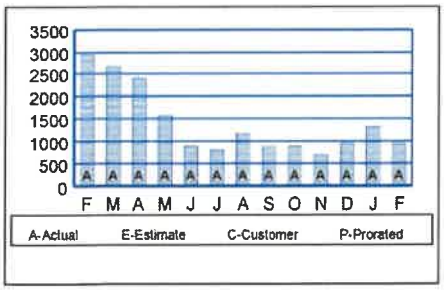
Detail Payment and Adjustment Information

01/04/24	Payment	-150.00
01/30/24	Payment	-173.98
Total Payments and Adjustments		**-$323.98**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	118.63	-118.63	53.35	53.35
Direct Energy Services LLC	205.35	-205.35	85.63	85.63
Total	323.98	-323.98	138.98	138.98

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	92	34
Average Daily Temperature	40	33
Days In Billing Period	32	28
Last 12 Months Use (KWH)		15,133
Average Monthly Use (KWH)		1,261

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$138.98
Due Date	Feb 22, 2024

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

March 05, 2024

Account Number: 100 099 778 951

Amount Due: $145.39

Due Date: March 25, 2024

Billing Period: Jan 30 to Feb 28, 2024 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
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For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 10.00 cents per KWH

Your next meter reading is scheduled to occur on or about Mar 29, 2024.

Your bill includes $3.42 in PA taxes, of which $3.28 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

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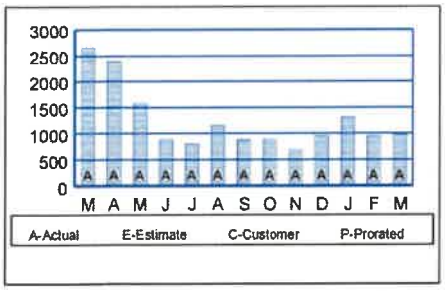
Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	92	33
Average Daily Temperature	41	39
Days In Billing Period	29	30
Last 12 Months Use (KWH)		13,466
Average Monthly Use (KWH)		1,122

Account Summary

	Amount Due
Previous Balance	138.98
Payments/Adjustments	-138.98
Balance at Billing on Mar 05, 2024	**0.00**
West Penn Power - Consumption	55.58
Direct Energy Services LLC	89.81
Total Current Charges	**145.39**
Amount Due by Mar 25, 2024	**$145.39**

Usage Information for Meter Number 5000220634

Feb 28, 2024 KWH Reading (Actual)	88,956
Jan 30, 2024 KWH Reading (Actual)	87,968
KWH used	988
Measured Load in KW	7.5

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.22
Distribution Charge	988 KWH	x	0.043401	42.88
Default Service Support Charge	988 KWH	x	0.004430	4.38
TCJA Voluntary Surcharge				-1.31
State Tax Surcharge				-0.03
Current Consumption Bill Charges				**55.58**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074527 Rate: BILL-READY

Billing Period: Jan 30, 2024 to Feb 28, 2024

988 Kwh @ 0.090900	89.81
Total Direct Energy Services LLC Current Charges	**89.81**

Detail Payment and Adjustment Information

02/27/24 Payment	-138.98

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	53.35	-53.35	55.58	55.58
Direct Energy Services LLC	85.63	-85.63	89.81	89.81
Total	138.98	-138.98	145.39	145.39

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$145.39
Due Date	Mar 25, 2024

JOHN F KERSHAW
13460 MONTEREY LN STE 1

WestPenn Power

Bill Based On: Actual Meter Reading

April 03, 2024

Account Number: 100 099 778 951

Amount Due: $139.12

Due Date: April 23, 2024

Billing Period: Feb 29 to Mar 28, 2024 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

Domestic Service - 0007271016 - 10.00 cents per KWH

Your next meter reading is scheduled to occur on or about Apr 30, 2024.

Your bill includes $3.28 in PA taxes, of which $3.15 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

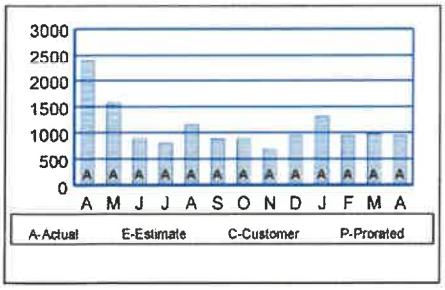
With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

The Distribution System Improvement Charge was adjusted on April 1, 2024. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	83	33
Average Daily Temperature	43	46
Days In Billing Period	29	29
Last 12 Months Use (KWH)		12,008
Average Monthly Use (KWH)		1,001

Account Summary

	Amount Due
Previous Balance	145.39
Payments/Adjustments	-145.39
Balance at Billing on Apr 03, 2024	**0.00**
West Penn Power - Consumption	53.40
Direct Energy Services LLC	85.72
Total Current Charges	**139.12**
Amount Due by Apr 23, 2024	**$139.12**

Usage Information for Meter Number 5000220634

Mar 28, 2024 KWH Reading (Actual)	89,899
Feb 29, 2024 KWH Reading (Actual)	88,956
KWH used	943
Measured Load in KW	7.7

Charges From West Penn Power

Customer Number: 0806013004 0007271016
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.13
Distribution Charge	943 KWH	x	0.043415	40.94
Default Service Support Charge	943 KWH	x	0.004430	4.18
TCJA Voluntary Surcharge				-1.26
State Tax Surcharge				-0.03
Current Consumption Bill Charges				**53.40**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service 1-888-734-0741
Account Number 20074527 Rate BILL-READY

Billing Period: Feb 29, 2024 to Mar 28, 2024

943 Kwh @ 0.090900	85.72
Total Direct Energy Services LLC Current Charges	**85.72**

Detail Payment and Adjustment Information

03/31/24 Payment	-145.39

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	55.58	-55.58	53.40	53.40
Direct Energy Services LLC	89.81	-89.81	85.72	85.72
Total	145.39	-145.39	139.12	139.12

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$139.12
Due Date	Apr 23, 2024

JOHN F KERSHAW
13460 MONTEREY LN STE 1

Bill Based On: Actual Meter Reading

May 03, 2024

Account Number: 100 099 778 951

Amount Due: $152.89

Due Date: May 23, 2024

Billing Period: Mar 29 to Apr 29, 2024 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill Issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 **- 10.00 cents per KWH**

Your next meter reading is scheduled to occur on or about May 30, 2024.

Your bill includes $3.59 in PA taxes, of which $3.44 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Clothes washers that are energy efficient use about 20% less energy and about 30% less water. Visit energysavepa.com/rebates, or call 855-897-8394 to learn more!

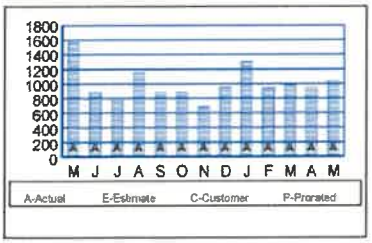
For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	49	33
Average Daily Temperature	55	55
Days in Billing Period	32	32
Last 12 Months Use (KWH)		11,475
Average Monthly Use (KWH)		956

Account Summary

	Amount Due
Previous Balance	139.12
Payments/Adjustments	-139.12
Balance at Billing on May 03, 2024	**0.00**
West Penn Power - Consumption	58.35
Direct Energy Services LLC	94.54
Total Current Charges	**152.89**
Amount Due by May 23, 2024	**$152.89**

Usage Information for Meter Number 0002239834

Apr 29, 2024 KWH Reading (Actual)	90,939
Mar 29, 2024 KWH Reading (Actual)	89,899
KWH used	1,040
Measured Load in KW	8.5

Charges From West Penn Power

Customer Number 0806013004 0007271016
Rate Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.56
Distribution Charge	1,040 KWH	x	0.043404	45.14
Default Service Support Charge	1,040 KWH	x	0.004430	4.61
TCJA Voluntary Surcharge				-1.37
State Tax Surcharge				-0.03
Current Consumption Bill Charges				**58.35**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service 1-888-734-0741
Account Number: 20074527 Rate: BILL-READY

Billing Period: Mar 29, 2024 to Apr 29, 2024

1040 Kwh @ 0.090900	94.54
Total Direct Energy Services LLC Current Charges	**94.54**

Detail Payment and Adjustment Information

04/30/24	Payment	-139.12

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	53.40	-53.40	58.35	58.35
Direct Energy Services LLC	85.72	-85.72	94.54	94.54
Total	139.12	-139.12	152.89	**152.89**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$152.89
Due Date	May 23, 2024

JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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Bill Based On: Actual Meter Reading

June 04, 2024

Account Number: 100 099 778 951

Amount Due: $87.92

Due Date: June 24, 2024

Billing Period: Apr 30 to May 29, 2024 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-688-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - **0007271016 - 10.00 cents per KWH**

Your next meter reading is scheduled to occur on or about Jun 28, 2024.

Your bill includes $2.19 in PA taxes, of which $2.10 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Effective June 1, 2024, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

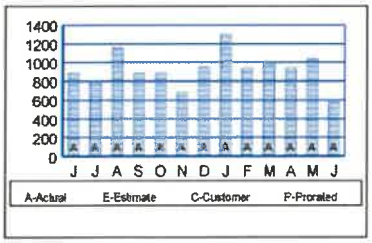
Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2024.

Effective June 1, 2024, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted.

Effective June 1, 2024, the Solar Photovoltaic Requirement charge, which recovers the company's cost to acquire Solar Photovoltaic Alternative Energy Credits in compliance with the Alternative Energy Portfolio Standards Act has been adjusted.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	30	19
Average Daily Temperature	58	65
Days in Billing Period	30	30
Last 12 Months Use (KWH)		11,182
Average Monthly Use (KWH)		930

Account Summary

	Amount Due
Previous Balance	152.89
Payments/Adjustments	-152.89
Balance at Billing on Jun 04, 2024	**0.00**
West Penn Power - Consumption	35.65
Direct Energy Services LLC	52.27
Total Current Charges	**87.92**
Amount Due by Jun 24, 2024	**$87.92**

Usage Information for Meter Number 8000229834

May 29, 2024 KWH Reading (Actual)	91,514
Apr 30, 2024 KWH Reading (Actual)	90,939
KWH used	575
Measured Load in KW	7.4

Charges From West Penn Power

Customer Number 0806013004 0007271016
Rate Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.58
Distribution Charge	575 KWH	x	0.043409	24.96
Default Service Support Charge	575 KWH	x	0.004430	2.55
TCJA Voluntary Surcharge				-0.86
State Tax Surcharge				-0.02
Current Consumption Bill Charges				**35.65**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service 1-888-734-0741
Account Number 20074527 Rate BILL-READY

Billing Period: Apr 30, 2024 to May 29, 2024

575 Kwh @ 0.090900	52.27
Total Direct Energy Services LLC Current Charges	$2.27

Detail Payment and Adjustment Information

05/29/24	Payment	-152.89

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	58.35	-58.35	35.65	35.65
Direct Energy Services LLC	94.54	-94.54	52.27	52.27
Total	**152.89**	**-152.89**	**87.92**	**87.92**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$87.92
Due Date	Jun 24, 2024

JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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Bill Based On: Actual Meter Reading, Prorated Bill

July 05, 2024

Account Number: 100 099 778 951

Amount Due: $94.47

Due Date: July 25, 2024

Billing Period: May 30 to Jun 27, 2024 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 8.86 cents per KWH

Your next meter reading is scheduled to occur on or about Jul 31, 2024

Your bill includes $2.35 in PA taxes, of which $2.26 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

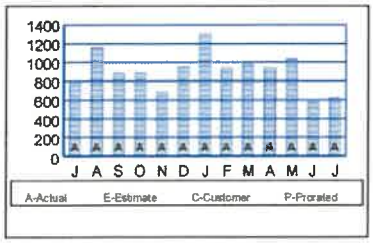
Have an old, inefficient, room air conditioner? That's not cool! Upgrade to a new, energy efficient model that uses 20% less energy, and costs less than $60 per year to run on average. Check out energysave pa.com/rebates, or call 855-897-8394 to learn more!

Summer's hot temperatures can cause health problems, especially for older adults, children and people with chronic illnesses. To reduce the chance of suffering from a heat-related illness, wear light, loose-fitting clothes, stay out of direct sunlight and avoid strenuous activity, drink plenty of water, and stay in an area with air conditioning or fans if possible. If you don't have an air conditioner, contact the health department to find a heat-relief shelter in your area.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	28	21
Average Daily Temperature	65	72
Days in Billing Period	29	29
Last 12 Months Use (KWH)		10,980
Average Monthly Use (KWH)		915

Account Summary

	Amount Due
Previous Balance	87.92
Payments/Adjustments	-87.92
Balance at Billing on Jul 05, 2024	0.00
West Penn Power - Consumption	38.29
Direct Energy Services LLC	56.18
Total Current Charges	94.47
Amount Due by Jul 25, 2024	$94.47

Usage Information for Meter Number 6009229614

Jun 27, 2024 KWH Reading (Actual)	92,132
May 30, 2024 KWH Reading (Actual)	91,514
KWH used	618
Measured Load in KW	5.6

Charges From West Penn Power

Customer Number 0806013004 0007271016
Rate Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.67
Distribution Charge	618 KWH	x	0.043398	26.82
Default Service Support Charge	42 KWH	x	0.004430	0.19
	576 KWH	x	0.005390	3.10
TCJA Voluntary Surcharge				-0.91
State Tax Surcharge				-0.02
Current Consumption Bill Charges				**38.29**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service 1-888-734-0741
Account Number: 20074527 Rate BILL-READY

Billing Period: May 30, 2024 to Jun 27, 2024

618 Kwh @ 0.090900	56.18
Total Direct Energy Services LLC Current Charges	**56.18**

Detail Payment and Adjustment Information

06/29/24	Payment	-87.92

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	35.65	-35.65	38.29	38.29
Direct Energy Services LLC	52.27	-52.27	56.18	56.18
Total	**87.92**	**-87.92**	**94.47**	**94.47**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$94.47
Due Date	Jul 25, 2024

JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading

August 05, 2024

Account Number: 100 099 778 951

Amount Due: $136.01

Due Date: August 26, 2024

Billing Period: Jun 28 to Jul 30, 2024 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013004 0007271016	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007271016 - 8.78 cents per KWH

Your next meter reading is scheduled to occur on or about Aug 29, 2024

Your bill includes $3.26 in PA taxes, of which $3.13 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Mailing in your payment? We have a new address! The enclosed bill stub has been pre-addressed for your convenience. If you can't locate your stub, please mail your check to the following:
Ohio, Pennsylvania and New Jersey
FirstEnergy
P O Box 371422
Pittsburgh, PA 15250-7422

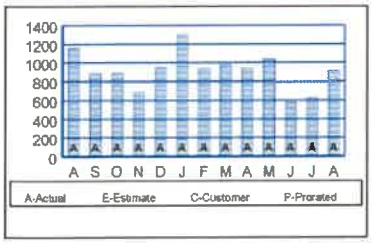
With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	28
Average Daily Temperature	75	78
Days In Billing Period	33	33
Last 12 Months Use (KWH)		10,738
Average Monthly Use (KWH)		895

Account Summary

	Amount Due
Previous Balance	94.47
Payments/Adjustments	-94.47
Balance at Billing on Aug 05, 2024	**0.00**
West Penn Power - Consumption	53.02
Direct Energy Services LLC	82.99
Total Current Charges	**136.01**
Amount Due by Aug 26, 2024	**$136.01**

Usage Information for Meter Number 60002204134

Jul 30, 2024 KWH Reading (Actual)	93,045
Jun 28, 2024 KWH Reading (Actual)	92,132
KWH used	913
Measured Load in KW	6.3

Charges From West Penn Power

Customer Number 0806013004 0007271016
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.29
Distribution Charge	913 KWH	x	0.043406	39.63
Default Service Support Charge	913 KWH	x	0.005390	4.92
TCJA Voluntary Surcharge				-1.23
State Tax Surcharge				-0.03
Current Consumption Bill Charges				**53.02**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service 1-888-734-0741
Account Number 20074527 Rate BILL-READY

Billing Period: Jun 28, 2024 to Jul 30, 2024

913 Kwh @ 0.090900	82.99
Total Direct Energy Services LLC Current Charges	**82.99**

Detail Payment and Adjustment Information

07/30/24	Payment	-94.47

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	38.29	-38.29	53.02	53.02
Direct Energy Services LLC	56.18	-56.18	82.99	82.99
Total	94.47	-94.47	136.01	136.01

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 778 951

Amount Paid	
Amount Due	$136.01
Due Date	Aug 26, 2024

JOHN F KERSHAW
13460 MONTEREY LN STE 1
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 371422
PITTSBURGH PA 15250-7422

11100099778951000000000000000000000136010000136013

John Kershaw
13460 Monterey Ln, STE 2
Blue Ridge Summit, PA 17214
100099777102

Premise History

Premise: 0007333762 (13460 MONTEREY LN STE 2, BLUE RIDGE SUMMIT PA 17214)

Status	Contract Acct	Partner	Partner name	Acct Status	Move-in date	Move-Out Date
■	100099777102	806013003	JOHN F KERSHAW	ACTV	08/14/2012	12/31/9999
○	100099357707	805532473	SUSQUEHANNA BANK	FINL	07/20/2012	08/13/2012
○	100097403248	805532473	SUSQUEHANNA BANK	FINL	01/26/2012	07/09/2012

Customer: JOHN F KERSHAW / 806013003
Contract Acct:
Service Address:

Created On: 04/09/2024
Date Range: 01/21/2019 to 04/09/2024

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
02/27/9999 10:48:00	02/27/2023	100099777102	Alison Walker	PUC/BPU Complaint-Written
Formal PUC complaint docket# C-2023-3038498 involving account #'s - 100099778951, 100099777102, and 100099778977 - Billing dispute and service issue -awalker				
03/31/2024 08:02:57	03/31/2024	100099777102	EAILOGINWM7	Ready Pay Create
No 104971067 - $ 126.56 - 03/31/2024 jfkctec2 jfkctec@aol.com				
03/06/2024 14:01:11	03/06/2024	100099777102	Amanda Macon	Correction of Billing Error
working open mro report reversed and recreated bill order, billed bill ready supplier will invoice when docs return Satisfied Not Applicable: Reason - Manual work				
02/27/2024 15:46:14	02/27/2024	100099777102	EAILOGINWM7	Ready Pay Create
No 104158952 - $ 119.44 - 02/27/2024 jfkctec2 jfkctec@aol.com				
01/30/2024 07:12:19	01/30/2024	100099777102	EAILOGINWM7	Ready Pay Create
No 103453820 - $ 120.16 - 01/30/2024 jfkctec2 jfkctec@aol.com				
01/04/2024 10:55:49	01/04/2024	100099777102	EAILOGINWM7	Ready Pay Create
No 102863666 - $ 145.00 - 01/04/2024 jfkctec2 jfkctec@aol.com				
11/26/2023 12:31:11	11/26/2023	100099777102	EAILOGINWM7	Ready Pay Create
No 101933018 - $ 104.33 - 11/26/2023 jfkctec2 jfkctec@aol.com				
10/27/2023 14:27:07	10/27/2023	100099777102	EAILOGINWM7	Ready Pay Create
No 101215635 - $ 115.67 - 10/27/2023 jfkctec2 jfkctec@aol.com				
09/25/2023 08:48:15	09/25/2023	100099777102	EAILOGINWM7	Ready Pay Create
No 100384656 - $ 112.60 - 09/25/2023 jfkctec2 jfkctec@aol.com				
09/09/2023 01:19:15	09/09/2023	100099777102	CS General Purpose Batch	West Penn Power Consolidated Bill Enroll Letter
09/08/2023 17:33:26	09/08/2023	100099777102	CS General Purpose Batch	Enrollment Request (Accepted)
08/22/2023 08:00:57	08/22/2023	100099777102	EAILOGINWM7	Ready Pay Create
No 99571545 - $ 141.82 - 08/22/2023 jfkctec2 jfkctec@aol.com				
07/30/2023 17:41:33	07/30/2023	100099777102	EAILOGINWM7	Ready Pay Create
No 98998445 - $ 96.79 - 07/30/2023 jfkctec2 jfkctec@aol.com				
06/30/2023 13:40:48	06/30/2023	100099777102	EAILOGINWM7	Ready Pay Create
No 98280061 - $ 93.24 - 06/30/2023 jfkctec2 jfkctec@aol.com				
05/30/2023 07:31:05	05/30/2023	100099777102	EAILOGINWM7	Ready Pay Create
No 97496574 - $ 100.50 - 05/30/2023 jfkctec2 jfkctec@aol.com				
04/27/2023 20:08:03	04/27/2023	100099777102	EAILOGINWM7	Ready Pay Create
No 96730875 - $ 103.48 - 04/27/2023 jfkctec2 jfkctec@aol.com				
03/29/2023 08:34:04	03/29/2023	100099777102	EAILOGINWM7	Ready Pay Create
No 96002180 - $ 106.42 - 03/29/2023 jfkctec2 jfkctec@aol.com				
03/02/2023 10:34:31	03/02/2023	100099777102	EAILOGINWM7	Ready Pay Create
No 95342931 - $ 159.99 - 03/02/2023 jfkctec2 jfkctec@aol.com				
01/19/2023 21:11:46	01/19/2023	100099777102	EAILOGINWM7	Ready Pay Create
No 94304701 - $ 187.54 - 01/19/2023 jfkctec2 jfkctec@aol.com				
01/11/2023 08:29:49	01/11/2023	100099777102	Jennifer Anderson	Correction of Billing Error
Working RTIQ Case 16488502: Per field: THIS RESIDENCE IS CONVERTED APARTMENTS TO A SINGLE-FAMILY - Completed RTCG and changed rate to residential. Satisfied Not Applicable: Reason - Manual work				
01/11/2023 08:29:43	01/11/2023	100099777102	Jennifer Anderson	Rate Maintenance
C/A - 100099777102 updated. Interest Key: PN to PR C/A - 100099777102 updated. Dunn Proc: PN to 1W				

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
C/A - 100099777102 updated. Pay Terms: 15DY to 20DY C/A - 100099777102 updated. Acct Class: NRES to RESI C/A - 100099777102 updated. Coll Strategy: PN to PR WP-DIST Contract - 0017650128 updated. Dunn Proc: PN to 1W WP-DIST Contract - 0017650128 updated. Acct Det Id: 03 to 01 WP-DIST Contract - 0017650128 updated. Stat Group: A3 to A1 WP-SUPP Contract - 0017650129 updated. Dunn Proc: PN to 1W WP-SUPP Contract - 0017650129 updated. Acct Det Id: 03 to 01 WP-SUPP Contract - 0017650129 updated. Stat Group: A3 to A1 DIST Installation - 0707465763 updated. DIST Rate Code: WP-GS20F to WP-RS10F DIST Installation - 0707465763 updated. DIST Billing Class: WPNR to WPRS DIST Installation - 0707465763 updated. DIST SIC Code: 7000 to 8800 SUPP Installation - 0707465807 updated. SUPP SIC Code: 7000 to 8800 Working RTIQ Case 16488502: Per field: THIS RESIDENCE IS CONVERTED APARTMENTS TO A SINGLE-FAMILY Created By: Jennifer L Anderson				
01/09/2023 09:14:04	01/09/2023	100099777102	Melissa Barnes	Rate Inquiry
12/22/2022 08:51:59	12/22/2022	100099777102	EAILOGINWM7	Ready Pay Create
No 93620150 - $ 158.26 - 12/22/2022 jfkctec2 jfkctec@aol.com				
11/30/2022 18:42:24	11/30/2022	100099777102	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099777102 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20221117 Consumption Billing Debit 149.81 20221129 Total Base Amount: 149.81 LPC: 3.00 = 149.81 * 2.00 %				
11/25/2022 18:24:19	11/25/2022	100099777102	EAILOGINWM7	Ready Pay Create
No 92965841 - $ 152.37 - 11/25/2022 jfkctec2 jfkctec@aol.com				
10/31/2022 18:44:05	10/31/2022	100099777102	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099777102 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20221019 Consumption Billing Debit 128.23 20221026 Total Base Amount: 128.23 LPC: 2.56 = 128.23 * 2.00 %				
10/25/2022 09:11:42	10/25/2022	100099777102	EAILOGINWM7	Ready Pay Create
No 92167400 - $ 131.14 - 10/25/2022 jfkctec2 jfkctec@aol.com				
10/01/2022 18:41:13	10/01/2022	100099777102	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099777102 LPC assessed based on special rules. Open editor for details.				

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
LPC on invoicing items: Due Date Item Description Amount Clear Date 20220919 Consumption Billing Debit 145.51 20220927 Total Base Amount: 145.51 LPC: 2.91 = 145.51 * 2.00 %				
09/25/2022 10:02:11	09/25/2022	100099777102	EAILOGINWM7	Ready Pay Create
No 91380579 - $ 148.84 - 09/25/2022 jfkctec2 jfkctec@aol.com				
08/31/2022 18:29:47	08/31/2022	100099777102	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099777102 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20220818 Consumption Billing Debit 166.39 20220825 Total Base Amount: 166.39 LPC: 3.33 = 166.39 * 2.00 %				
08/24/2022 08:00:28	08/24/2022	100099777102	EAILOGINWM7	Ready Pay Create
No 90569016 - $ 166.39 - 08/24/2022 jfkctec2 jfkctec@aol.com				
07/29/2022 08:41:59	07/29/2022	100099777102	EAILOGINWM7	Ready Pay Create
No 89896135 - $ 133.00 - 07/29/2022 jfkctec2 jfkctec@aol.com				
06/22/2022 08:27:56	06/22/2022	100099777102	EAILOGINWM7	Ready Pay Create
No 88975652 - $ 91.93 - 06/22/2022 jfkctec2 jfkctec@aol.com				
05/28/2022 09:53:40	05/28/2022	100099777102	EAILOGINWM7	Ready Pay Create
No 88358092 - $ 80.23 - 05/28/2022 jfkctec2 jfkctec@aol.com				
04/30/2022 18:35:31	04/30/2022	100099777102	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099777102 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20220418 Consumption Billing Debit 81.32 20220427 Total Base Amount: 81.32 LPC: 1.63 = 81.32 * 2.00 %				
04/26/2022 07:56:30	04/26/2022	100099777102	EAILOGINWM7	Ready Pay Create
No 87538652 - $ 83.39 - 04/26/2022 jfkctec2 jfkctec@aol.com				
03/30/2022 18:32:28	03/30/2022	100099777102	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099777102 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20220317 Consumption Billing Debit 103.51 20220329 Total Base Amount: 103.51 LPC: 2.07 = 103.51 * 2.00 %				

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
03/28/2022 08:07:29	03/28/2022	100099777102	EAILOGINWM7	Ready Pay Create
No 86813239 - $ 103.51 - 03/28/2022 jfkctec2 jfkctec@aol.com				
02/21/2022 13:18:42	02/21/2022	100099777102	EAILOGINWM7	Ready Pay Create
No 85924217 - $ 126.37 - 02/21/2022 jfkctec2 jfkctec@aol.com				
01/29/2022 18:36:29	01/29/2022	100099777102	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099777102 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20220118 Consumption Billing Debit 140.75 20220125 Total Base Amount: 140.75 LPC: 2.82 = 140.75 * 2.00 %				
01/24/2022 09:36:03	01/24/2022	100099777102	EAILOGINWM7	Ready Pay Create
No 85212007 - $ 140.75 - 01/24/2022 jfkctec2 jfkctec@aol.com				
12/22/2021 14:08:55	12/22/2021	100099777102	EAILOGINWM7	Ready Pay Create
No 84459135 - $ 118.10 - 12/22/2021 jfkctec2 jfkctec@aol.com				
11/22/2021 12:05:00	11/22/2021	100099777102	EAILOGINWM7	Ready Pay Create
No 83736673 - $ 84.13 - 11/22/2021 jfkctec2 jfkctec@aol.com				
10/30/2021 18:43:57	10/30/2021	100099777102	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099777102 LPC assessed based on special rules. Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20211019 Consumption Billing Debit 83.51 20211026 Total Base Amount: 83.51 LPC: 1.67 = 83.51 * 2.00 %				
10/25/2021 09:30:30	10/25/2021	100099777102	EAILOGINWM7	Ready Pay Create
No 83035299 - $ 85.67 - 10/25/2021 jfkctec2 jfkctec@aol.com				
09/30/2021 18:34:55	09/30/2021	100099777102	CS General Purpose Batch	LPC Assessed - Special Rules
C/A: 100099777102 LPC assessed based on special rules Open editor for details. LPC on invoicing items: Due Date Item Description Amount Clear Date 20210917 Consumption Billing Debit 107.93 20210924 Total Base Amount: 107.93 LPC: 2.16 = 107.93 * 2.00 %				
09/23/2021 09:53:03	09/23/2021	100099777102	EAILOGINWM7	Ready Pay Create
No 82256840 - $ 107.93 - 09/23/2021 jfkctec2 jfkctec@aol.com				
09/22/2021 14:20:25	09/22/2021	100099777102	EAILOGINWM7	Change Profile
jfkctec2 jfkctec@aol.com Changed Password From Unlock Password				

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
09/22/2021 14:19:31	09/22/2021	100099777102	EAILOGINWM7	Unlock Login Email Sent
jfkctec2 jfkctec@aol.com Requested Unlock Password link				
08/22/2021 16:30:05	08/22/2021	100099777102	EAILOGINWM7	Ready Pay Create
No 81493995 - $ 131.54 - 08/22/2021 jfkctec2 jfkctec@aol.com				
07/22/2021 20:54:30	07/22/2021	100099777102	EAILOGINWM7	Ready Pay Create
No 80722235 - $ 122.22 - 07/22/2021 jfkctec2 jfkctec@aol.com				
06/23/2021 07:40:22	06/23/2021	100099777102	EAILOGINWM7	Ready Pay Create
No 79974980 - $ 202.98 - 06/23/2021 jfkctec2 jfkctec@aol.com				
04/21/2021 20:48:19	04/21/2021	100099777102	EAILOGINWM7	Ready Pay Create
No 78456756 - $ 90.28 - 04/21/2021 jfkctec2 jfkctec@aol.com				
03/22/2021 09:11:05	03/22/2021	100099777102	EAILOGINWM7	Ready Pay Create
No 77694450 - $ 102.38 - 03/22/2021 jfkctec2 jfkctec@aol.com				
02/22/2021 09:24:25	02/22/2021	100099777102	EAILOGINWM7	Ready Pay Create
No 76946812 - $ 103.76 - 02/22/2021 jfkctec2 jfkctec@aol.com				
01/22/2021 12:26:37	01/22/2021	100099777102	EAILOGINWM7	Ready Pay Create
No 76190512 - $ 130.70 - 01/22/2021 jfkctec2 jfkctec@aol.com				
12/22/2020 09:13:28	12/22/2020	100099777102	EAILOGINWM7	Ready Pay Create
No 75425716 - $ 97.16 - 12/22/2020 jfkctec2 jfkctec@aol.com				
11/21/2020 16:03:46	11/21/2020	100099777102	EAILOGINWM7	Ready Pay Create
No 74734312 - $ 94.52 - 11/21/2020 JOHN F KERSHAW jfkctec@aol.com				
10/21/2020 10:44:22	10/21/2020	100099777102	EAILOGINWM7	Ready Pay Create
No 73981249 - $ 98.17 - 10/21/2020 JOHN F KERSHAW jfkctec@aol.com				
09/21/2020 10:20:45	09/21/2020	100099777102	EAILOGINWM7	Ready Pay Create
No 73262056 - $ 116.45 - 09/21/2020 JOHN F KERSHAW jfkctec@aol.com				
08/21/2020 08:46:54	08/21/2020	100099777102	EAILOGINWM7	Ready Pay Create
No 72547545 - $ 119.55 - 08/21/2020 JOHN F KERSHAW jfkctec@aol.com				
07/21/2020 23:09:34	07/21/2020	100099777102	EAILOGINWM7	Ready Pay Create
No 71840828 - $ 106.70 - 07/21/2020 JOHN F KERSHAW jfkctec@aol.com				
06/21/2020 09:36:17	06/21/2020	100099777102	EAILOGINWM7	Ready Pay Create
No 71126444 - $ 115.83 - 06/21/2020 JOHN F KERSHAW jfkctec@aol.com				
05/21/2020 11:41:06	05/21/2020	100099777102	EAILOGINWM7	Ready Pay Create
No 70438007 - $ 119.08 - 05/21/2020 JOHN F KERSHAW jfkctec@aol.com				
04/21/2020 16:06:18	04/21/2020	100099777102	EAILOGINWM7	Ready Pay Create
No 69740895 - $ 113.69 - 04/21/2020 JOHN F KERSHAW jfkctec@aol.com				
03/21/2020 14:42:56	03/21/2020	100099777102	EAILOGINWM7	Ready Pay Create
No 69001610 - $ 125.33 - 03/21/2020 JOHN F KERSHAW jfkctec@aol.com				
02/21/2020 16:09:33	02/21/2020	100099777102	EAILOGINWM7	Ready Pay Create
No 68325159 - $ 126.12 - 02/21/2020 JOHN F KERSHAW jfkctec@aol.com				
01/22/2020 11:21:35	01/22/2020	100099777102	EAILOGINWM7	Ready Pay Create
No 67612278 - $ 122.54 - 01/22/2020 JOHN F KERSHAW jfkctec@aol.com				
12/21/2019 09:30:33	12/21/2019	100099777102	EAILOGINWM7	Ready Pay Create
No 66919214 - $ 118.11 - 12/21/2019 JOHN F KERSHAW jfkctec@aol.com				
11/21/2019 08:19:36	11/21/2019	100099777102	EAILOGINWM7	Ready Pay Create
No 66250540 - $ 93.00 - 11/21/2019 JOHN F KERSHAW jfkctec@aol.com				
10/21/2019 16:55:43	10/21/2019	100099777102	EAILOGINWM7	Ready Pay Create
No 65547498 - $ 107.56 - 10/21/2019 JOHN F KERSHAW jfkctec@aol.com				
09/21/2019 08:16:59	09/21/2019	100099777102	EAILOGINWM7	Ready Pay Create
No 64840780 - $ 111.11 - 09/21/2019 JOHN F KERSHAW jfkctec@aol.com				

Customer Contact History

Contact Date	Created Date	Contract Acct	Created By	Description
08/21/2019 07:55:48	08/21/2019	100099777102	EAILOGINWM7	Ready Pay Create
No 64124042 - $ 111.44 - 08/21/2019 JOHN F KERSHAW jfkctec@aol.com				
08/21/2019 07:55:11	08/21/2019	100099777102	EAILOGINWM7	Change Profile
JOHN F KERSHAW jfkctec@aol.com Changed Password From Forgot Password				
08/21/2019 07:54:38	08/21/2019	100099777102	EAILOGINWM7	Forgot Password Email Sent
JOHN F KERSHAW jfkctec@aol.com Requested Forgot Password link				
07/21/2019 09:58:00	07/21/2019	100099777102	EAILOGINWM7	Ready Pay Create
No 63428540 - $ 97.28 - 07/21/2019 JOHN F KERSHAW jfkctec@aol.com				
06/22/2019 10:13:39	06/22/2019	100099777102	EAILOGINWM7	Ready Pay Create
No 62786485 - $ 115.30 - 06/22/2019 JOHN F KERSHAW jfkctec@aol.com				
05/22/2019 21:04:07	05/22/2019	100099777102	EAILOGINWM7	Ready Pay Create
No 62114175 - $ 109.49 - 05/22/2019 JOHN F KERSHAW jfkctec@aol.com				
04/21/2019 12:52:44	04/21/2019	100099777102	EAILOGINWM7	Ready Pay Create
No 61410881 - $ 103.96 - 04/21/2019 JOHN F KERSHAW jfkctec@aol.com				
03/22/2019 19:50:45	03/22/2019	100099777102	EAILOGINWM7	Ready Pay Create
No 60754762 - $ 131.21 - 03/22/2019 JOHN F KERSHAW jfkctec@aol.com				
02/21/2019 16:57:50	02/21/2019	100099777102	EAILOGINWM7	Ready Pay Create
No 60059929 - $ 167.20 - 02/21/2019 JOHN F KERSHAW jfkctec@aol.com				
01/21/2019 13:36:14	01/21/2019	100099777102	EAILOGINWM7	Ready Pay Create
No 59371540 - $ 156.89 - 01/21/2019 JOHN F KERSHAW jfkctec@aol.com				

Audio file

Kershaw John 1 09 2023 Call_1_7186653989374596171_1_117.wav

Transcript

00:00:01 Speaker 1
Hello, this is Melissa. May I have your name and your service address please.

00:00:08 John F Kershaw (Complainant)
Yes, it's John F Kershaw, and the address is 13460 Monterey Lane Blue Ridge Summit, PA.

00:00:26 Speaker 1
Getting into that account for you just a moment, please. OK, so the account that came up at 13460 Monterey Lane in Blue Ridge Summit, PA Telephone, I have on that is 1099 or 3416. How can I help you with this?

00:01:10 John F Kershaw (Complainant)
OK. Talked to the other lady. I have three bills. OK, we have lived here 10 years. There's no business here. There never…there was a business. I think here before we bought it, but we bought the house from the bank. So I don't know who these people were, but anyway. And I got a different rate on two of the bills. And then I do the main house billing which ends in 977 the…the 1st 9 numbers are all the same. That rate is $8.51 per kWh. The other two one ends in 951. The other ends in 102 is $10.47 per kWh, and the other lady tells me, well, these are listed as non-residential. I can assure you there are people living in both of these…uh…dwellings.

00:02:06 Speaker 1
OK, what we need to do is we need to file paperwork to have them do an investigation because we can't just change it.

00:02:16 John F Kershaw (Complainant)
Ok. I understand

00:02:08 Speaker 1
We we have to do that so it will remain that way until we file it. So let me go ahead and start getting the paperwork started on that. OK. So…I might get a little quiet, but I'm working on your behalf.

00:02:34 John F Kershaw (Complainant)
No problem.

00:03:27 Speaker 1
John, what's your e-mail please?

00:03:30 John F Kershaw (Complainant)
It's JFKCTEC@aol.com.

00:03:41 Speaker 1
Best telephone number to reach you?

00:03:48 John F Kershaw (Complainant)
OK, I've got 2 phone numbers. The house is 717-785-1099. My cell is 609-217-3416.

00:04:45 Speaker 1
OK. OK, you got one. I'm gonna go do the other.

00:04:48 John F Kershaw (Complainant)
Say that again?

00:04:49 Speaker 1
I have to do the other one. I'm I got that one finished already.

00:04:52 John F Kershaw (Complainant)
OK.

00:06:06 Speaker 1
Alright. So I put in the paperwork to do an investigation on both of them. OK. They send somebody from our meter department out to do that. It can take up to 30 days for that to get taken care of. OK. Generally we will let you know by letter if you don't hear from us in about 30 days, give us a call and we'll look and see if we have any results yet.

00:06:37 John F Kershaw (Complainant)
OK. Do you have a number that I can call? Because when I called the other number, I mean it, took, I don't know, it seemed like forever to get through the automated system and I never really did. I called back and called another number and kept saying representative and I finally got through because the automated system just didn't do it for me.

00:07:01 Speaker 1
OK, when the automated system is the only number that we have, and it then routes after that, you can certainly ask for billing.

00:07:15 **John F Kershaw (Complainant)**
I did that a couple of times and sadly it didn't work.

00:07:20 Speaker 1
I'm sorry, I'm yeah, I can certainly report that it's not working the way it should. We don't have different numbers. Those are the numbers that you can use in order to be able to get through.

00:07:35 John F Kershaw (Complainant)
OK, no problem. That'll work.

00:07:38 Speaker 1
Anything more I can do to help you today?

00:07:40 John F Kershaw (Complainant)
Yeah, that's good. I appreciate it. Thank you so much.

00:07:42 Speaker 1
Alright, I appreciate your call. And if you wouldn't mind then, I'm gonna ask you to please hold for a brief confirmation. Enjoy your day.

00:07:49 John F Kershaw (Complainant)
OK.

00:07:49 Speaker 1
Are you satisfied with the outcome?

00:07:52 John F Kershaw (Complainant)
Yes.

METER WORK NOTIFICATION

Notification	16488502		
Notification Desc	RTIQ Rate Inquiry WANTS A RATE CHANGE	**Type**	RTIQ
Smart Meter:	No	**Employee issuing**	50983
Date/Time Created	01/09/2023 09:14:04	**Appoint. Date**	01/10/2023
Main Work Center	WP Meter - Waynesboro	**Code**	WPMWY
Printed Date/Time	06/07/2023 / 14:51:52	**SAP Skill Level**	03
Contract Acct No	100099777102	**Rate Category**	WP-GS20F
BP Name	JOHN F KERSHAW	**Home Ph No**	(609)217-3416
		Alt. Ph No.	(609)217-3416
Service Location	13460 MONTEREY LN STE 2 BLUE RIDGE SUMMIT PA 17214		
Location Information			
Special Instructions			
Reg Str	WASHINGTON TOWNSHIP	**Work Request #**	
MRU-Seq	W054144-0211	**Crew Code**	
Access info		**Zone ID**	WYWYNHTS
Connection Type	0011	**Political Reg Str.**	00002269
Device category code	100069022	**Transformer Pole**	1052359-WP41
Dev. Cat. Desc.	1PH 3W FM2S 240V CL200;SMART	**Reg. Type**	
Heating Source	NH	**Classification system**	
Voltage Level description	29	**Register Full Scale KW**	48.000
Existing Meter No	5000575810 1 Phase	**Meter Location**	Outside Right

Reading Instructions:

Dials	Reg. Type	Constants	Prev. Index	Date	Current Index
6.0	KWH	1.00000	77,090.0000	05/30/2023	_____
6.0	KWH-INTERVAL	1.00000	76,429.0000	04/30/2023	_____

Replacement Meter No.	Mfg	Dials	Const	Meter Class	Meter Owner	Meter Location	Read Inst	Index
			_____					_____
			_____					_____
			_____					_____
			_____					_____
			_____					_____
			_____					_____
			_____					_____
			_____					_____

Remarks

THIS RESIDENCE IS CONVERTED APARTMENTS TO A SINGLE-FAMILY* RESIDENCE john kershaw jfkcteec@aol.com 717-785-1099 or 609=217-3416 states this is a residence, needs to start an investigation. Completed meter removal.

Completed date _____ **Completed time** _____ **Comp. Code** _____

Employee No. _____

RESPONDENT'S EXHIBIT 18

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 07, 2019

Account Number: 100 099 777 102

Amount Due: $156.89

Due Date: January 22, 2019

Billing Period: Dec 03 to Jan 02, 2019 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 6.95 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Feb 04 2019

Your bill includes $11.01 in PA taxes, of which $8.73 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Smart Meter Technology charge, which is included in the Customer Charge on your bill, has changed effective January 1, 2019. For more information, please visit www.firstenergycorp.com/PaTariffs

Effective January 1, 2019 The TCJA Voluntary Surcharge which is a monthly credit resulting from a lower corporate federal income tax, was adjusted.

The Distribution System Improvement Charge was adjusted on January 1 2019. This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers.

Account Summary

	Amount Due
Previous Balance	111.31
Payments/Adjustments	-111.31
Balance at Billing on Jan 07, 2019	0.00
West Penn Power - Consumption	156.89
Amount Due by Jan 22, 2019	$156.89

Usage Information for Meter Number [redacted]

Jan 02, 2019 KWH Reading (Actual)	26,648
Dec 03, 2018 KWH Reading (Actual)	25,354
KWH used	1,294

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

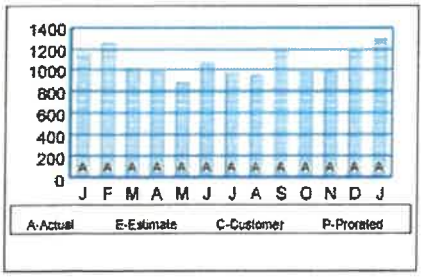
Price to Compare Default Service	1,294 KWH	x	0.069620	90.09
Customer Distribution Charge				6.88
Distribution System Improvement Charge				0.18
Distribution Charge	1,294 KWH	x	0.035290	45.67
Energy Efficiency Charge Phase III	1,294 KWH	x	0.001240	1.60
Default Service Support Charge	1,294 KWH	x	0.003920	5.07
TCJA Voluntary Surcharge				-3.48
State Sales Tax				6.88
Current Consumption Bill Charges				**156.89**

Detail Payment and Adjustment Information

12/21/18	Payment	-111.31

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	38	42
Average Daily Temperature	31	37
Days in Billing Period	31	31
Last 12 Months Use (KWH)		12,741
Average Monthly Use (KWH)		1,062

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13460 MONTEREY LN STE 2

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$156.89
Due Date	Jan 22, 2019

WestPenn Power

Bill Based On: Actual Meter Reading

February 06, 2019

Account Number: 100 099 777 102

Amount Due: $167.20

Due Date: February 21, 2019

Billing Period: Jan 03 to Feb 03, 2019 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 6.96 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 05, 2019.

Your bill includes $11.74 in PA taxes, of which $9.31 is PA gross receipts tax.

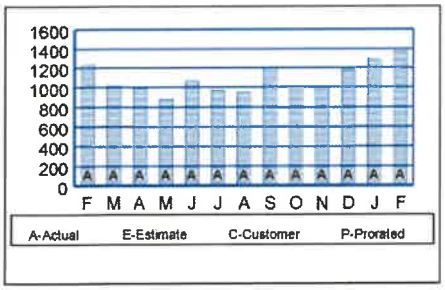
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Effective February 8, 2019, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9366.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	40	43
Average Daily Temperature	33	30
Days In Billing Period	31	32
Last 12 Months Use (KWH)		12,873
Average Monthly Use (KWH)		1,073

Account Summary

	Amount Due
Previous Balance	156.89
Payments/Adjustments	-156.89
Balance at Billing on Feb 06, 2019	0.00
West Penn Power - Consumption	167.20
Amount Due by Feb 21, 2019	$167.20

Usage Information for Meter Number 5000575810

Feb 03, 2019 KWH Reading (Actual)	28,033
Jan 03, 2019 KWH Reading (Actual)	26,648
KWH used	1,385

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	1,385 KWH	x	0.069620	96.42
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.19
Distribution Charge	1,385 KWH	x	0.035290	48.88
Energy Efficiency Charge Phase III	1,385 KWH	x	0.001240	1.72
Default Service Support Charge	1,385 KWH	x	0.003920	5.43
TCJA Voluntary Surcharge				-3.69
State Sales Tax				9.47
Current Consumption Bill Charges				167.20

Detail Payment and Adjustment Information

01/21/19 Payment	-156.89

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$167.20
Due Date	Feb 21, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

March 07, 2019

Account Number: 100 099 777 102

Amount Due: $131.21

Due Date: March 22, 2019

Billing Period: Feb 04 to Mar 04, 2019 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 6.88 cents per KWH
Customer reserves the right to shop for an electric supplier

Your next meter reading is scheduled to occur on or about Apr 03, 2019

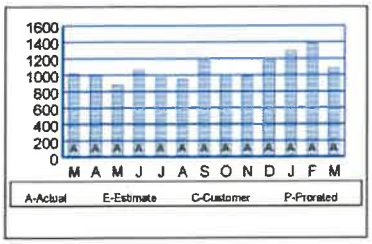
Your bill includes $9.21 in PA taxes, of which $7.30 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective March 1, 2019. Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	37
Average Daily Temperature	42	37
Days in Billing Period	29	29
Last 12 Months Use (KWH)		12,942
Average Monthly Use (KWH)		1,079

Account Summary

	Amount Due
Previous Balance	167.20
Payments/Adjustments	-167.20
Balance at Billing on Mar 07, 2019	**0.00**
West Penn Power - Consumption	131.21
Amount Due by Mar 22, 2019	**$131.21**

Usage Information for Meter Number 8000675610

Mar 04, 2019 KWH Reading (Actual)	29,112
Feb 04, 2019 KWH Reading (Actual)	28,033
KWH used	1,079

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	149 KWH	x	0.063440	9.45
	930 KWH	x	0.069620	64.75
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.15
Distribution Charge	1,079 KWH	x	0.035290	38.08
Energy Efficiency Charge Phase III	1,079 KWH	x	0.001240	1.34
Default Service Support Charge	1,079 KWH	x	0.003920	4.23
TCJA Voluntary Surcharge				-3.00
State Sales Tax				7.43
Current Consumption Bill Charges				131.21

Detail Payment and Adjustment Information

02/21/19	Payment	-167.20

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$131.21
Due Date	Mar 22, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

11100099777102000000000000000000000131210000131213

WestPenn Power

Bill Based On: Actual Meter Reading

April 05, 2019

Account Number: 100 099 777 102

Amount Due: $103.96

Due Date: April 22, 2019

Billing Period: Mar 05 to Apr 02, 2019 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 6.34 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 03, 2019.

Your bill includes $7.30 in PA taxes, of which $5.79 is PA gross receipts tax.

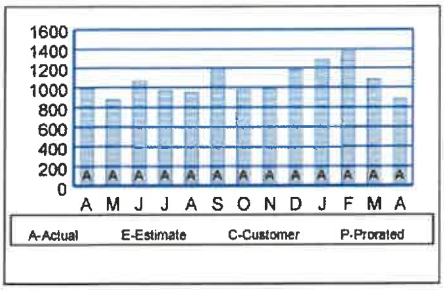
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

The Distribution System Improvement Charge was adjusted on April 1, 2019. This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	34	30
Average Daily Temperature	39	42
Days in Billing Period	29	29
Last 12 Months Use (KWH)		12,834
Average Monthly Use (KWH)		1,070

Account Summary

	Amount Due
Previous Balance	131.21
Payments/Adjustments	-131.21
Balance at Billing on Apr 05, 2019	**0.00**
West Penn Power - Consumption	103.96
Amount Due by Apr 22, 2019	**$103.96**

Usage Information for Meter Number 5000575810

Apr 02, 2019 KWH Reading (Actual)	29,994
Mar 05, 2019 KWH Reading (Actual)	29,112
KWH used	882

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	882 KWH	x	0.063440	55.95
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.24
Distribution Charge	882 KWH	x	0.035290	31.13
Energy Efficiency Charge Phase III	882 KWH	x	0.001240	1.09
Default Service Support Charge	882 KWH	x	0.003920	3.46
TCJA Voluntary Surcharge				-2.57
State Sales Tax				5.88
Current Consumption Bill Charges				**103.96**

Detail Payment and Adjustment Information

03/22/19	Payment	-131.21

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$103.96
Due Date	Apr 22, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

May 07, 2019

Account Number: 100 099 777 102

Amount Due: $109.49

Due Date: May 22, 2019

Billing Period: Apr 03 to May 02, 2019 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 6.34 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 04, 2019.

Your bill includes $7.68 in PA taxes, of which $6.09 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

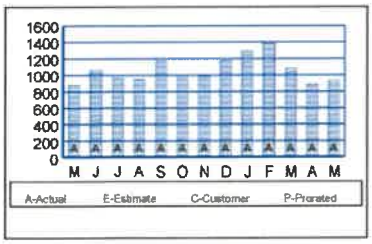
All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9366.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	30	31
Average Daily Temperature	52	59
Days In Billing Period	29	30
Last 12 Months Use (KWH)		12,887
Average Monthly Use (KWH)		1,074

Account Summary

	Amount Due
Previous Balance	103.96
Payments/Adjustments	-103.96
Balance at Billing on May 07, 2019	**0.00**
West Penn Power - Consumption	109.49
Amount Due by May 22, 2019	**$109.49**

Usage Information for Meter Number 5000575810

May 02, 2019 KWH Reading (Actual)	30,927
Apr 03, 2019 KWH Reading (Actual)	29,994
KWH used	933

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	933 KWH	x	0.063440	59.19
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.25
Distribution Charge	933 KWH	x	0.035290	32.93
Energy Efficiency Charge Phase III	933 KWH	x	0.001240	1.16
Default Service Support Charge	933 KWH	x	0.003920	3.66
TCJA Voluntary Surcharge				-2.06
State Sales Tax				6.20
Current Consumption Bill Charges				**109.49**

Detail Payment and Adjustment Information

04/21/19	Payment	-103.96

Return this part with a check or money order payable to West Penn Power

WestPenn Power
75 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214-9730

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$109.49
Due Date	May 22, 2019

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

11100099777102000000000000000000000109490000109496

Bill Based On: Actual Meter Reading, Prorated Bill

June 06, 2019

Account Number: 100 099 777 102

Amount Due: $115.30

Due Date: June 21, 2019

Billing Period: May 03 to Jun 03, 2019 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 6.27 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jul 03, 2019.

Your bill includes $8.09 in PA taxes, of which $6.42 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9366.

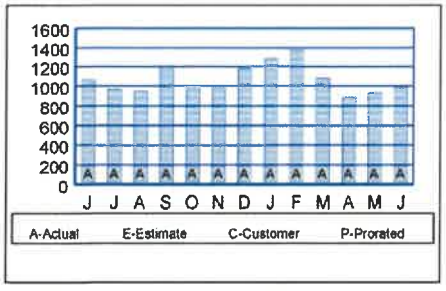
Effective June 1, 2019, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted.

Effective June 1, 2019, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2019. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	32	31
Average Daily Temperature	69	67
Days in Billing Period	33	32
Last 12 Months Use (KWH)		12,812
Average Monthly Use (KWH)		1,068

Account Summary

	Amount Due
Previous Balance	109.49
Payments/Adjustments	-109.49
Balance at Billing on Jun 06, 2019	**0.00**
West Penn Power - Consumption	115.30
Amount Due by Jun 21, 2019	**$115.30**

Usage Information for Meter Number 5800575810

Jun 03, 2019 KWH Reading (Actual)	31,918
May 03, 2019 KWH Reading (Actual)	30,927
KWH used	991

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	93 KWH	x	0.055350	5.15
	898 KWH	x	0.063440	56.97
Customer Distribution Charge				6.78
Distribution System Improvement Charge				0.26
Distribution Charge	991 KWH	x	0.035290	34.97
Energy Efficiency Charge Phase III	898 KWH	x	0.001240	1.11
	93 KWH	x	0.000760	0.07
Default Service Support Charge	93 KWH	x	0.008110	0.75
	898 KWH	x	0.003920	3.52
TCJA Voluntary Surcharge				-2.81
State Sales Tax				6.53
Current Consumption Bill Charges				115.30

Detail Payment and Adjustment Information

05/22/19 Payment	-109.49

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$115.30
Due Date	Jun 21, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

July 08, 2019

Account Number: 100 099 777 102

Amount Due: $97.28

Due Date: July 23, 2019

Billing Period: Jun 04 to Jul 02, 2019 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0606013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.64 cents per KWH
Customer reserves the right to shop for an electric supplier

Your next meter reading is scheduled to occur on or about Aug 02, 2019

Your bill includes $6.83 in PA taxes, of which $5.41 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Tree branches and shrubs – and insects that nest in vegetation – can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania Utilities at EnergySavePA-Business.com or by calling 833-261-9366

The Distribution System Improvement Charge was adjusted on April 1, 2018. This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	115.30
Payments/Adjustments	-115.30
Balance at Billing on Jul 08, 2019	**0.00**
West Penn Power - Consumption	97.28
Amount Due by Jul 23, 2019	**$97.28**

Usage Information for Meter Number 8000675810

Jul 02, 2019 KWH Reading (Actual)	32,774
Jun 04, 2019 KWH Reading (Actual)	31,918
KWH used	856

Charges From West Penn Power

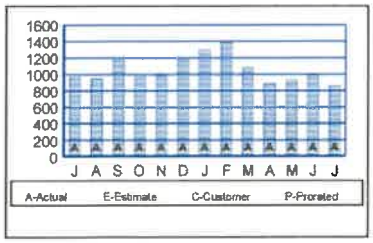
Customer Number 0606013003 0007333762
Rate General Service WP-GS20F

Price to Compare Default Service	856 KWH	x	0.055350	47.38
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.32
Distribution Charge	856 KWH	x	0.035290	30.21
Energy Efficiency Charge Phase III	856 KWH	x	0.000760	0.65
Default Service Support Charge	856 KWH	x	0.008110	6.94
TCJA Voluntary Surcharge				-2.51
State Sales Tax				5.51
Current Consumption Bill Charges				**97.28**

Detail Payment and Adjustment Information

06/22/19	Payment	-115.30

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	32	30
Average Daily Temperature	73	72
Days in Billing Period	30	29
Last 12 Months Use (KWH)		12,700
Average Monthly Use (KWH)		1,058

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214-9730

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$97.28
Due Date	Jul 23, 2019

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading

August 06, 2019

Account Number: 100 099 777 102

Amount Due: $111.44

Due Date: August 21, 2019

Billing Period: Jul 03 to Aug 01, 2019 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.53 cents per KWH
Customer reserves the right to shop for an electric supplier

Your next meter reading is scheduled to occur on or about Sep 04, 2019

Your bill includes $7.82 in PA taxes, of which $6.20 is PA gross receipts tax

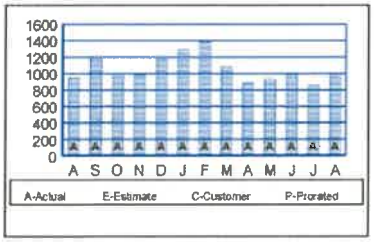
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9366

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	33	33
Average Daily Temperature	74	78
Days in Billing Period	29	30
Last 12 Months Use (KWH)		12,746
Average Monthly Use (KWH)		1,062

Account Summary

	Amount Due
Previous Balance	97.28
Payments/Adjustments	-97.28
Balance at Billing on Aug 06, 2019	**0.00**
West Penn Power - Consumption	111.44
Amount Due by Aug 21, 2019	**$111.44**

Usage Information for Meter Number 9000675610

Aug 01, 2019 KWH Reading (Actual)	33,767
Jul 03, 2019 KWH Reading (Actual)	32,774
KWH used	993

Charges From West Penn Power

Customer Number 0806013003 0007333762
Rate General Service WP-GS20F

Price to Compare Default Service	993 KWH	x	0.055350	54.96
Customer Distribution Charge				8.76
Distribution System Improvement Charge				0.36
Distribution Charge	993 KWH	x	0.035290	35.04
Energy Efficiency Charge Phase III	993 KWH	x	0.000760	0.75
Default Service Support Charge	993 KWH	x	0.008110	8.05
TCJA Voluntary Surcharge				-2.61
State Sales Tax				6.31
Current Consumption Bill Charges				**111.44**

Detail Payment and Adjustment Information

07/21/19	Payment	-97.28

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$111.44
Due Date	Aug 21, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

11100099777102000000000000000000000001114400001114 44

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

September 06, 2019

Account Number: 100 099 777 102

Amount Due: $111.11

Due Date: September 23, 2019

Billing Period: Aug 02 to Sep 03, 2019 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower

General Service - 0007333762 - 5.55 cents per KWH

Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Oct 03, 2019.

Your bill includes $7.80 in PA taxes, of which $6.18 is PA gross receipts tax.

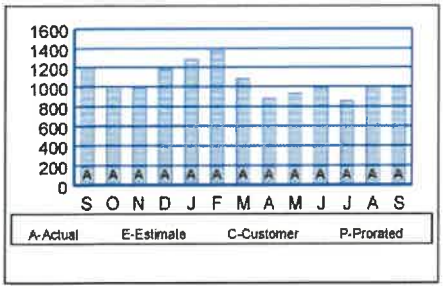
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services

Customers receiving Default Service have a new Price to Compare (PTC), effective September 1, 2019. Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9366.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	37	30
Average Daily Temperature	76	75
Days In Billing Period	32	33
Last 12 Months Use (KWH)		12,541
Average Monthly Use (KWH)		1,045

Account Summary

	Amount Due
Previous Balance	111.44
Payments/Adjustments	-111.44
Balance at Billing on Sep 06, 2019	**0.00**
West Penn Power - Consumption	111.11
Amount Due by Sep 23, 2019	**$111.11**

Usage Information for Meter Number 5800575810

Sep 03, 2019 KWH Reading (Actual)	34,755
Aug 02, 2019 KWH Reading (Actual)	33,767
KWH used	988

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	90 KWH	x	0.057200	5.15
	898 KWH	x	0.055350	49.70
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.36
Distribution Charge	988 KWH	x	0.035290	34.87
Energy Efficiency Charge Phase III	988 KWH	x	0.000760	0.75
Default Service Support Charge	988 KWH	x	0.008110	8.01
TCJA Voluntary Surcharge				-2.80
State Sales Tax				6.29
Current Consumption Bill Charges				**111.11**

Detail Payment and Adjustment Information

08/21/19 Payment	-111.44

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$111.11
Due Date	Sep 23, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 2

Bill Based On: Actual Meter Reading

October 07, 2019

Account Number: 100 099 777 102

Amount Due: $107.56

Due Date: October 22, 2019

Billing Period: Sep 04 to Oct 02, 2019 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.72 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Nov 01, 2019.

Your bill includes $7.55 in PA taxes, of which $5.99 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Distribution System Improvement Charge was adjusted on October 1, 2019. This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers.

Account Summary

	Amount Due
Previous Balance	111.11
Payments/Adjustments	-111.11
Balance at Billing on Oct 07, 2019	**0.00**
West Penn Power - Consumption	107.56
Amount Due by Oct 22, 2019	**$107.56**

Usage Information for Meter Number 6000675810

Oct 02, 2019 KWH Reading (Actual)	35,691
Sep 04, 2019 KWH Reading (Actual)	34,755
KWH used	936

Charges From West Penn Power

Customer Number 0806013003 0007333762
Rate: General Service WP-GS20F

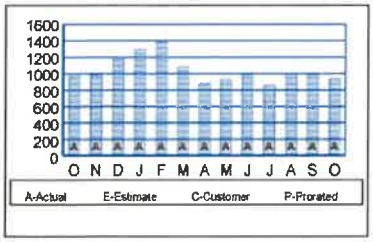
Price to Compare Default Service	936 KWH	x	0.057200	53.54
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.50
Distribution Charge	936 KWH	x	0.035290	33.03
Energy Efficiency Charge Phase III	936 KWH	x	0.000760	0.71
Default Service Support Charge	936 KWH	x	0.008110	7.59
TCJA Voluntary Surcharge				-2.66
State Sales Tax				6.09
Current Consumption Bill Charges				**107.56**

Detail Payment and Adjustment Information

09/21/19 Payment -111.11

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	34	32
Average Daily Temperature	70	71
Days In Billing Period	29	29
Last 12 Months Use (KWH)		12,499
Average Monthly Use (KWH)		1,042

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$107.56
Due Date	Oct 22, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading

November 05, 2019

Account Number: 100 099 777 102

Amount Due: $93.00

Due Date: November 20, 2019

Billing Period: Oct 03 to Oct 31, 2019 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0805013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 8.72 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Dec 03, 2019.

Your bill includes $6.53 in PA taxes, of which $5.18 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9366.

Account Summary

	Amount Due
Previous Balance	107.56
Payments/Adjustments	-107.56
Balance at Billing on Nov 05, 2019	**0.00**
West Penn Power - Consumption	**93.00**
Amount Due by Nov 20, 2019	**$93.00**

Usage Information for Meter Number 600067810

Oct 31, 2019 KWH Reading (Actual)	36 489
Oct 03, 2019 KWH Reading (Actual)	35 691
KWH used	798

Charges From West Penn Power

Customer Number: 0805013003 0007333762
Rate: General Service WP-GS20F

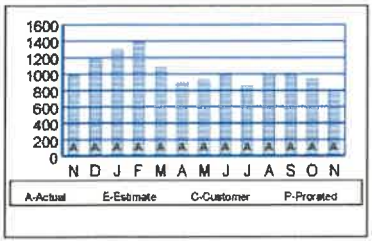
Price to Compare Default Service	798 KWH	x	0.057200	45.65
Customer Distribution Charge				8.78
Distribution System Improvement Charge				0.44
Distribution Charge	798 KWH	x	0.035290	28.16
Energy Efficiency Charge Phase III	798 KWH	x	0.000760	0.61
Default Service Support Charge	798 KWH	x	0.008110	6.47
TCJA Voluntary Surcharge				-2.30
State Sales Tax				5.27
Current Consumption Bill Charges				93.00

Detail Payment and Adjustment Information

10/21/19	Payment	-107.56

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	34	28
Average Daily Temperature	57	57
Days in Billing Period	29	29
Last 12 Months Use (KWH)		12,314
Average Monthly Use (KWH)		1,026

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$93.00
Due Date	Nov 20, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

December 05, 2019

Account Number: 100 099 777 102

Amount Due: $118.11

Due Date: December 20, 2019

Billing Period: Nov 01 to Dec 02, 2019 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.72 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 03, 2020.

Your bill includes $8.29 in PA taxes, of which $6.57 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

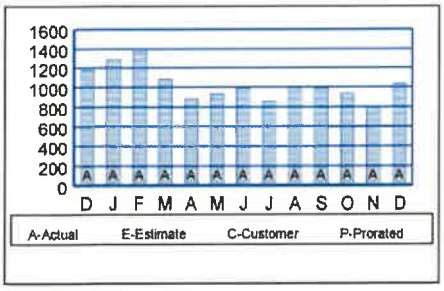
Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9368.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2019. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	37	32
Average Daily Temperature	41	41
Days in Billing Period	32	32
Last 12 Months Use (KWH)		12,171
Average Monthly Use (KWH)		1,014

Account Summary

	Amount Due
Previous Balance	93.00
Payments/Adjustments	-93.00
Balance at Billing on Dec 05, 2019	**0.00**
West Penn Power - Consumption	118.11
Amount Due by Dec 20, 2019	**$118.11**

Usage Information for Meter Number 5000575810

Dec 02, 2019 KWH Reading (Actual)	37,525
Nov 01, 2019 KWH Reading (Actual)	36,489
KWH used	1,036

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	65 KWH	x	0.057220	3.72
	971 KWH	x	0.057200	55.54
Customer Distribution Charge				6.78
Distribution System Improvement Charge				0.54
Distribution Charge	1,036 KWH	x	0.035290	36.56
Energy Efficiency Charge Phase III	1,036 KWH	x	0.000760	0.79
Default Service Support Charge	1,036 KWH	x	0.008110	8.40
TCJA Voluntary Surcharge				-2.91
State Sales Tax				8.69
Current Consumption Bill Charges				**118.11**

Detail Payment and Adjustment Information

11/21/19 Payment	-93.00

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$118.11
Due Date	Dec 20, 2019

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 07, 2020

Account Number: 100 099 777 102

Amount Due: $122.54

Due Date: January 22, 2020

Billing Period: Dec 03 to Jan 02, 2020 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.72 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 31, 2020.

Your bill includes $8.60 in PA taxes, of which $6.82 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

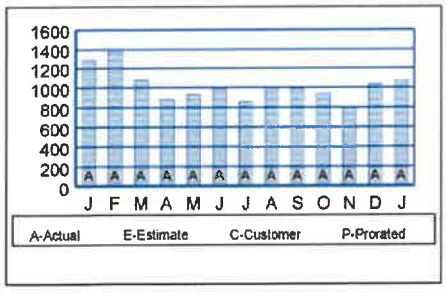
The Smart Meter Technology charge, which is included in the Customer Charge on your bill, has changed effective January 1, 2020. For more information, please visit www.firstenergycorp.com/PaTariffs.

Effective January 1, 2020, The TCJA Voluntary Surcharge, which is a monthly credit resulting from a lower corporate federal income tax, was adjusted.

The Distribution System Improvement Charge was adjusted on January 1, 2020. This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	42	35
Average Daily Temperature	37	37
Days in Billing Period	31	31
Last 12 Months Use (KWH)		11,948
Average Monthly Use (KWH)		996

Account Summary

	Amount Due
Previous Balance	118.11
Payments/Adjustments	-118.11
Balance at Billing on Jan 07, 2020	**0.00**
West Penn Power - Consumption	122.54
Amount Due by Jan 22, 2020	**$122.54**

Usage Information for Meter Number 5000575810

Jan 02, 2020 KWH Reading (Actual)	38,596
Dec 03, 2019 KWH Reading (Actual)	37,525
KWH used	1,071

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	1,071 KWH	x	0.057220	61.28
Customer Distribution Charge				8.89
Distribution System Improvement Charge				0.63
Distribution Charge	1,071 KWH	x	0.035290	37.80
Energy Efficiency Charge Phase III	1,071 KWH	x	0.000760	0.81
Default Service Support Charge	1,071 KWH	x	0.008110	8.69
TCJA Voluntary Surcharge				-2.50
State Sales Tax				6.94
Current Consumption Bill Charges				122.54

Detail Payment and Adjustment Information

12/21/19 Payment	-118.11

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$122.54
Due Date	Jan 22, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

February 04, 2020

Account Number: 100 099 777 102

Amount Due: $126.12

Due Date: February 19, 2020

Billing Period: Jan 03 to Jan 30, 2020 for 28 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.72 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 02, 2020.

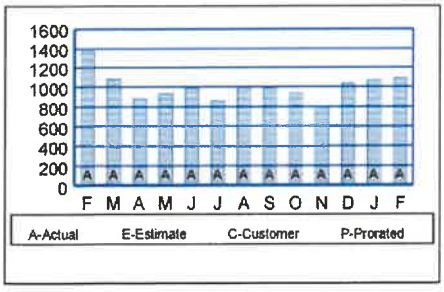
Your bill includes $8.85 in PA taxes, of which $7.02 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Save energy and money by upgrading to energy-efficient equipment. Find out how your business can earn rebates and incentives from FirstEnergy's Pennsylvania utilities at EnergySavePA-Business.com or by calling 833-261-9366.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	43	39
Average Daily Temperature	30	37
Days In Billing Period	32	28
Last 12 Months Use (KWH)		11,652
Average Monthly Use (KWH)		971

Account Summary

	Amount Due
Previous Balance	122.54
Payments/Adjustments	-122.54
Balance at Billing on Feb 04, 2020	**0.00**
West Penn Power - Consumption	126.12
Amount Due by Feb 19, 2020	**$126.12**

Usage Information for Meter Number 5000575810

Jan 30, 2020 KWH Reading (Actual)	39,685
Jan 03, 2020 KWH Reading (Actual)	38,596
KWH used	1,089

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	1,089 KWH	x	0.057220	62.31
Customer Distribution Charge				10.48
Distribution System Improvement Charge				0.66
Distribution Charge	1,089 KWH	x	0.035290	38.43
Energy Efficiency Charge Phase III	1,089 KWH	x	0.000760	0.83
Default Service Support Charge	1,089 KWH	x	0.008110	8.83
TCJA Voluntary Surcharge				-2.54
State Sales Tax				7.14
Current Consumption Bill Charges				126.12

Detail Payment and Adjustment Information

01/22/20 Payment	-122.54

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$126.12
Due Date	Feb 19, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

March 04, 2020

Account Number: 100 099 777 102

Amount Due: $125.33

Due Date: March 19, 2020

Billing Period: Jan 31 to Mar 01, 2020 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.73 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 31, 2020.

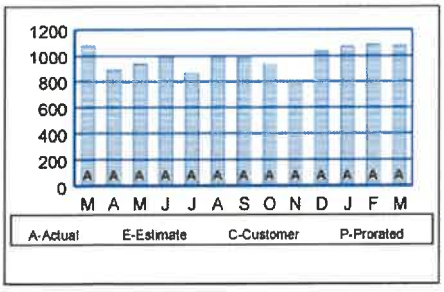
Your bill includes $8.80 in PA taxes, of which $6.98 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective March 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	37	35
Average Daily Temperature	37	40
Days in Billing Period	29	31
Last 12 Months Use (KWH)		11,654
Average Monthly Use (KWH)		971

Account Summary

	Amount Due
Previous Balance	126.12
Payments/Adjustments	-126.12
Balance at Billing on Mar 04, 2020	**0.00**
West Penn Power - Consumption	125.33
Amount Due by Mar 19, 2020	**$125.33**

Usage Information for Meter Number 5000575810

Mar 01, 2020 KWH Reading (Actual)	40,766
Jan 31, 2020 KWH Reading (Actual)	39,685
KWH used	1,081

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	35 KWH	x	0.058490	2.05
	1,046 KWH	x	0.057220	59.85
Customer Distribution Charge				10.46
Distribution System Improvement Charge				0.85
Distribution Charge	1,081 KWH	x	0.035290	38.15
Energy Efficiency Charge Phase III	1,081 KWH	x	0.000760	0.82
Default Service Support Charge	1,081 KWH	x	0.008110	8.77
TCJA Voluntary Surcharge				-2.52
State Sales Tax				7.10
Current Consumption Bill Charges				**125.33**

Detail Payment and Adjustment Information

02/21/20 Payment	-126.12

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$125.33
Due Date	Mar 19, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

April 02, 2020

Account Number: 100 099 777 102

Amount Due: $113.69

Due Date: April 17, 2020

Billing Period: Mar 02 to Mar 30, 2020 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.85 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Apr 30, 2020.

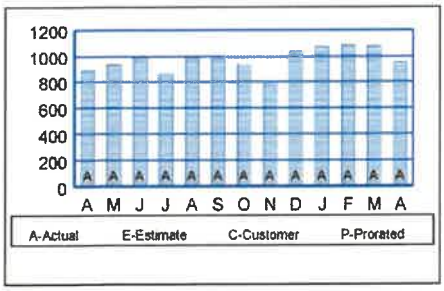
Your bill includes $7.98 in PA taxes, of which $6.33 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	30	33
Average Daily Temperature	42	49
Days In Billing Period	29	29
Last 12 Months Use (KWH)		11,729
Average Monthly Use (KWH)		977

Account Summary

	Amount Due
Previous Balance	125.33
Payments/Adjustments	-125.33
Balance at Billing on Apr 02, 2020	0.00
West Penn Power - Consumption	113.69
Amount Due by Apr 17, 2020	$113.69

Usage Information for Meter Number 5000575810

Mar 30, 2020 KWH Reading (Actual)	41,723
Mar 02, 2020 KWH Reading (Actual)	40,766
KWH used	957

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	957 KWH	x	0.058490	55.97
Customer Distribution Charge				10.46
Distribution System Improvement Charge				0.85
Distribution Charge	957 KWH	x	0.035290	33.77
Energy Efficiency Charge Phase III	957 KWH	x	0.000760	0.73
Default Service Support Charge	957 KWH	x	0.008110	7.76
TCJA Voluntary Surcharge				-2.29
State Sales Tax				6.44
Current Consumption Bill Charges				113.69

Detail Payment and Adjustment Information

03/21/20 Payment	-125.33

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$113.69
Due Date	Apr 17, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

May 04, 2020

Account Number: 100 099 777 102

Amount Due: $119.08

Due Date: May 19, 2020

Billing Period: Mar 31 to Apr 29, 2020 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0606013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.85 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 01, 2020.

Your bill includes $8.36 in PA taxes, of which $6.63 is PA gross receipts tax.

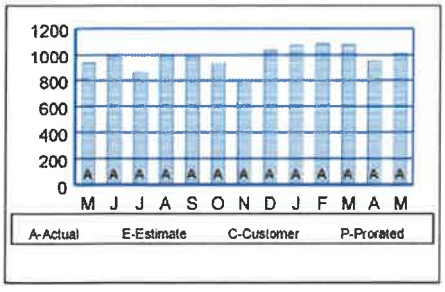
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Congress passed the CARES Act as part of the federal stimulus package, which is intended to assist qualifying business owners with utility bills and other expenses. The CARES Act provides several options for qualifying businesses including loans, grants and educational resources. Your business may qualify for one or more of these options. For information on available programs, how to apply, and to see if you qualify, please visit the Small Business Administration website at SBA.gov, or you can contact your lender, financial advisor, or your local Small Business Administration office.

The Distribution System Improvement Charge was adjusted on April 1, 2020. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	31	34
Average Daily Temperature	59	50
Days in Billing Period	30	30
Last 12 Months Use (KWH)		11,803
Average Monthly Use (KWH)		984

Account Summary

	Amount Due
Previous Balance	113.69
Payments/Adjustments	-113.69
Balance at Billing on May 04, 2020	**0.00**
West Penn Power - Consumption	119.08
Amount Due by May 19, 2020	**$119.08**

Usage Information for Meter Number 5000575810

Apr 29, 2020 KWH Reading (Actual)	42,730
Mar 31, 2020 KWH Reading (Actual)	41,723
KWH used	1,007

Charges From West Penn Power

Customer Number: 0606013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	1,007 KWH	x	0.058490	58.90
Customer Distribution Charge				10.48
Distribution System Improvement Charge				0.88
Distribution Charge	1,007 KWH	x	0.035290	35.54
Energy Efficiency Charge Phase III	1,007 KWH	x	0.000760	0.77
Default Service Support Charge	1,007 KWH	x	0.008110	8.17
TCJA Voluntary Surcharge				-2.38
State Sales Tax				6.74
Current Consumption Bill Charges				119.08

Detail Payment and Adjustment Information

04/21/20	Payment	-113.69

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$119.08
Due Date	May 19, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

June 03, 2020

Account Number: 100 099 777 102

Amount Due: $115.83

Due Date: June 18, 2020

Billing Period: Apr 30 to May 31, 2020 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.85 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 30, 2020.

Your bill includes $8.13 in PA taxes, of which $6.45 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Effective June 1, 2020, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted.

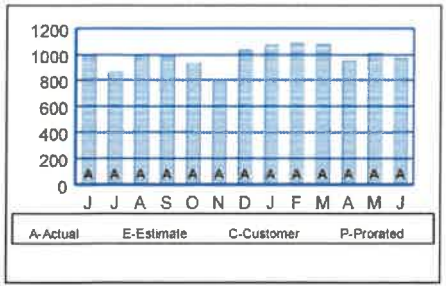
Effective June 1, 2020, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. We will not resume normal collections or shut-off activity until at least July 1, 2020, and will comply with any state orders to postpone these activities as long as necessary. Customers who are having difficulty paying their bills should call us to arrange an affordable payment plan. These arrangements will not interfere with any future payment options customers may choose. We encourage all customers with overdue balances who are unable to reach a payment arrangement to pay what they can to keep their total balance as manageable as possible. For information about assistance programs residential customers may be eligible for, please visit www.firstenergycorp.com/billassist.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	31	31
Average Daily Temperature	67	60
Days In Billing Period	32	32
Last 12 Months Use (KWH)		11,789
Average Monthly Use (KWH)		982

Account Summary

	Amount Due
Previous Balance	119.08
Payments/Adjustments	-119.08
Balance at Billing on Jun 03, 2020	**0.00**
West Penn Power - Consumption	**115.83**
Amount Due by Jun 18, 2020	**$115.83**

Usage Information for Meter Number 5000575810

May 31, 2020 KWH Reading (Actual)	43,707
Apr 30, 2020 KWH Reading (Actual)	42,730
KWH used	977

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	977 KWH	x	0.058490	57.14
Customer Distribution Charge				10.45
Distribution System Improvement Charge				0.86
Distribution Charge	977 KWH	x	0.035290	34.48
Energy Efficiency Charge Phase III	977 KWH	x	0.000760	0.74
Default Service Support Charge	977 KWH	x	0.008110	7.92
TCJA Voluntary Surcharge				-2.33
State Sales Tax				6.56
Current Consumption Bill Charges				**115.83**

Detail Payment and Adjustment Information

05/21/20	Payment	-119.08

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$115.83
Due Date	Jun 18, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

July 02, 2020

Account Number: 100 099 777 102

Amount Due: $106.70

Due Date: July 17, 2020

Billing Period: Jun 01 to Jun 29, 2020 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.60 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jul 30, 2020.

Your bill includes $7.49 in PA taxes, of which $5.84 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

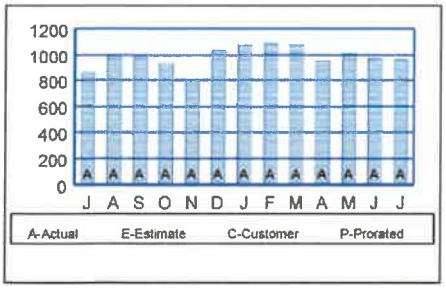
We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. We will resume disconnects for non-payment no sooner than September 15, 2020, and will comply with any state orders to postpone these activities as long as necessary. However, field personnel following proper safety measures, may be in the community performing customer outreach starting in August. Customers who are having difficulty paying their bills should call us to arrange an affordable payment plan. These arrangements will not interfere with any future payment options customers may choose. We encourage all customers with overdue balances who are unable to reach a payment arrangement to pay what they can to keep their total balance as manageable as possible. For information about assistance programs residential customers may be eligible for, please visit www.firstenergycorp.com/billassist

FirstEnergy has established a customer service team dedicated to our non-residential customers. This team can provide helpful information on available assistance programs and offer payment arrangements if needed. If you would like more information, please contact your utility company and ask to speak to a member of the Small Business Team. Members of this team are available 8:00 am - 6:00 pm, Monday through Friday, excluding holidays.

Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	30	33
Average Daily Temperature	72	72
Days In Billing Period	29	29
Last 12 Months Use (KWH)		11,897
Average Monthly Use (KWH)		991

Account Summary

	Amount Due
Previous Balance	115.83
Payments/Adjustments	-115.83
Balance at Billing on Jul 02, 2020	**0.00**
West Penn Power - Consumption	106.70
Amount Due by Jul 17, 2020	**$106.70**

Usage Information for Meter Number 5000575810

Jun 29, 2020 KWH Reading (Actual)	44,671
Jun 01, 2020 KWH Reading (Actual)	43,707
KWH used	964

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	964 KWH	x	0.056020	54.00
Customer Distribution Charge				10.46
Distribution System Improvement Charge				0.92
Distribution Charge	964 KWH	x	0.035290	34.02
Energy Efficiency Charge Phase III	964 KWH	x	0.001030	0.99
Default Service Support Charge	964 KWH	x	0.002670	2.57
TCJA Voluntary Surcharge				-2.30
State Sales Tax				6.04
Current Consumption Bill Charges				106.70

Detail Payment and Adjustment Information

06/21/20	Payment	-115.83

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	**$106.70**
Due Date	**Jul 17, 2020**

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

August 03, 2020

Account Number: 100 099 777 102

Amount Due: $119.55

Due Date: August 18, 2020

Billing Period: Jun 30 to Jul 29, 2020 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.60 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 31, 2020.

Your bill includes $8.39 in PA taxes, of which $6.65 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

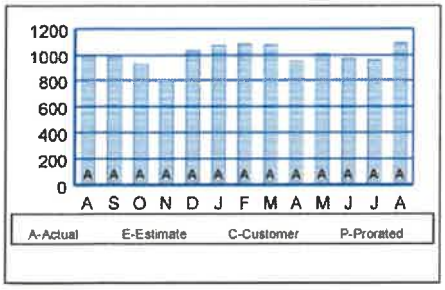
The Distribution System Improvement Charge was adjusted on July 1, 2020. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. We will resume disconnects for non-payment no sooner than September 15, 2020, and will comply with any state orders to postpone these activities as long as necessary. However, field personnel following proper safety measures, may be in the community performing customer outreach starting in August. Customers who are having difficulty paying their bills should call us to arrange an affordable payment plan. These arrangements will not interfere with any future payment options customers may choose. We encourage all customers with overdue balances who are unable to reach a payment arrangement to pay what they can to keep their total balance as manageable as possible. For information about assistance programs residential customers may be eligible for, please visit www.firstenergycorp.com/billassist.

FirstEnergy has established a customer service team dedicated to our non-residential customers. This team can provide helpful information on available assistance programs and offer payment arrangements if needed. If you would like more information, please contact your utility company and ask to speak to a member of the Small Business Team. Members of this team are available 8:00 am - 6:00 pm, Monday through Friday, excluding holidays.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	33	36
Average Daily Temperature	78	79
Days in Billing Period	30	30
Last 12 Months Use (KWH)		11,997
Average Monthly Use (KWH)		1,000

Account Summary

	Amount Due
Previous Balance	106.70
Payments/Adjustments	-106.70
Balance at Billing on Aug 03, 2020	0.00
West Penn Power - Consumption	119.55
Amount Due by Aug 18, 2020	$119.55

Usage Information for Meter Number 5000575810

Jul 29, 2020 KWH Reading (Actual)	45,764
Jun 30, 2020 KWH Reading (Actual)	44,671
KWH used	1,093

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	1,093 KWH	x	0.056020	61.23
Customer Distribution Charge				10.46
Distribution System Improvement Charge				1.01
Distribution Charge	1,093 KWH	x	0.035290	38.57
Energy Efficiency Charge Phase III	1,093 KWH	x	0.001030	1.13
Default Service Support Charge	1,093 KWH	x	0.002670	2.92
TCJA Voluntary Surcharge				-2.54
State Sales Tax				6.77
Current Consumption Bill Charges				119.55

Detail Payment and Adjustment Information

07/21/20	Payment	-106.70

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$119.55
Due Date	Aug 18, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

September 02, 2020

Account Number: 100 099 777 102

Amount Due: $118.45

Due Date: September 17, 2020

Billing Period: Jul 30 to Aug 30, 2020 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.60 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Oct 01, 2020.

Your bill includes $8.31 in PA taxes, of which $6.59 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

FirstEnergy has established a customer service team dedicated to our non-residential customers. This team can provide helpful information on available assistance programs and offer payment arrangements if needed. If you would like more information, please contact your utility company and ask to speak to a member of the Small Business Team. Members of this team are available 8:00 am - 6:00 pm, Monday through Friday, excluding holidays.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	119.55
Payments/Adjustments	-119.55
Balance at Billing on Sep 02, 2020	**0.00**
West Penn Power - Consumption	**118.45**
Amount Due by Sep 17, 2020	**$118.45**

Usage Information for Meter Number 5000575810

Aug 30, 2020 KWH Reading (Actual)	46,846
Jul 30, 2020 KWH Reading (Actual)	45,764
KWH used	1,082

Charges From West Penn Power

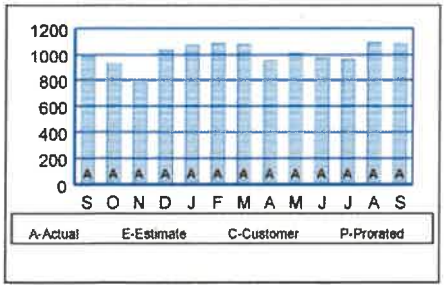
Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	1,082 KWH	x	0.056020	60.61
Customer Distribution Charge				10.46
Distribution System Improvement Charge				1.01
Distribution Charge	1,082 KWH	x	0.035290	38.18
Energy Efficiency Charge Phase III	1,082 KWH	x	0.001030	1.11
Default Service Support Charge	1,082 KWH	x	0.002670	2.89
TCJA Voluntary Surcharge				-2.52
State Sales Tax				6.71
Current Consumption Bill Charges				**118.45**

Detail Payment and Adjustment Information

08/21/20 Payment	-119.55

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	30	34
Average Daily Temperature	75	77
Days in Billing Period	33	32
Last 12 Months Use (KWH)		12,091
Average Monthly Use (KWH)		1,008

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$118.45
Due Date	Sep 17, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

October 05, 2020

Account Number: 100 099 777 102

Amount Due: $98.17

Due Date: October 20, 2020

Billing Period: Aug 31 to Sep 30, 2020 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.25 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Nov 02, 2020.

Your bill includes $6.89 in PA taxes, of which $5.46 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Distribution System Improvement Charge was adjusted on October 1, 2020. This charge recovers costs incurred to repair, improve or replace infrastructure that the company uses to deliver electricity to its customers.

Customers receiving Default Service have a new Price to Compare (PTC), effective September 1, 2020. Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

FirstEnergy has established a customer service team dedicated to our non-residential customers. This team can provide helpful information on available assistance programs and offer payment arrangements if needed. If you would like more information, please contact your utility company and ask to speak to a member of the Small Business Team. Members of this team are available 8:00 am - 6:00 pm, Monday through Friday, excluding holidays.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	118.45
Payments/Adjustments	-118.45
Balance at Billing on Oct 05, 2020	0.00
West Penn Power - Consumption	98.17
Amount Due by Oct 20, 2020	$98.17

Usage Information for Meter Number 5600575810

Sep 30, 2020 KWH Reading (Actual)	47,756
Aug 31, 2020 KWH Reading (Actual)	46,846
KWH used	910

Charges From West Penn Power

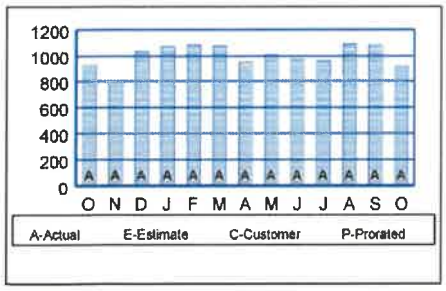
Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	881 KWH	x	0.052440	46.20
	29 KWH	x	0.056020	1.62
Customer Distribution Charge				10.46
Distribution System Improvement Charge				1.05
Distribution Charge	910 KWH	x	0.035290	32.11
Energy Efficiency Charge Phase III	910 KWH	x	0.001030	0.94
Default Service Support Charge	910 KWH	x	0.002670	2.43
TCJA Voluntary Surcharge				-2.20
State Sales Tax				5.56
Current Consumption Bill Charges				**98.17**

Detail Payment and Adjustment Information

09/21/20	Payment	-118.45

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	32	29
Average Daily Temperature	71	66
Days In Billing Period	29	31
Last 12 Months Use (KWH)		12,065
Average Monthly Use (KWH)		1,005

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$98.17
Due Date	Oct 20, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

November 04, 2020

Account Number: 100 099 777 102

Amount Due: $94.52

Due Date: November 19, 2020

Billing Period: Oct 01 to Nov 01, 2020 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.24 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Dec 02, 2020.

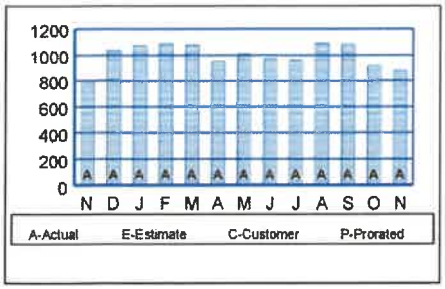
Your bill includes $6.63 in PA taxes, of which $5.26 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

FirstEnergy has established a customer service team dedicated to our non-residential customers. This team can provide helpful information on available assistance programs and offer payment arrangements if needed. If you would like more information, please contact your utility company and ask to speak to a member of the Small Business Team. Members of this team are available 8:00 am - 6:00 pm, Monday through Friday, excluding holidays.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	28	27
Average Daily Temperature	57	56
Days In Billing Period	29	32
Last 12 Months Use (KWH)		12,140
Average Monthly Use (KWH)		1,012

Account Summary

	Amount Due
Previous Balance	98.17
Payments/Adjustments	-98.17
Balance at Billing on Nov 04, 2020	**0.00**
West Penn Power - Consumption	**94.52**
Amount Due by Nov 19, 2020	**$94.52**

Usage Information for Meter Number 5800575810

Nov 01, 2020 KWH Reading (Actual)	48,629
Oct 01, 2020 KWH Reading (Actual)	47,756
KWH used	873

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	873 KWH	x	0.052440	45.78
Customer Distribution Charge				10.46
Distribution System Improvement Charge				1.02
Distribution Charge	873 KWH	x	0.035290	30.81
Energy Efficiency Charge Phase III	873 KWH	x	0.001030	0.90
Default Service Support Charge	873 KWH	x	0.002670	2.33
TCJA Voluntary Surcharge				-2.13
State Sales Tax				5.35
Current Consumption Bill Charges				**94.52**

Detail Payment and Adjustment Information

10/21/20 Payment	-98.17

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$94.52
Due Date	Nov 19, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

December 04, 2020

Account Number: 100 099 777 102

Amount Due: $97.16

Due Date: December 21, 2020

Billing Period: Nov 02 to Dec 01, 2020 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.26 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 04, 2021.

Your bill includes $6.82 in PA taxes, of which $5.41 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Service disconnection and collection activities resumed for Pennsylvania customers on November 9, 2020. If the termination date on your disconnection notice is on or after November 9, 2020, your service may be terminated for non-payment.

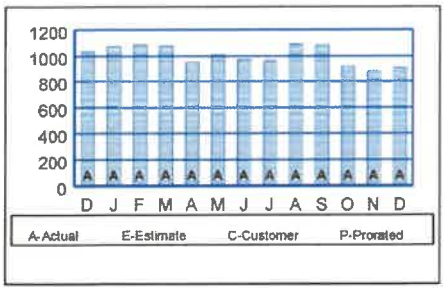
Customers who are having difficulty paying their bills and are at risk for disconnection should call us immediately to arrange a payment plan to avoid termination. Contact West Penn Power, Monday - Friday, from 8 a.m. - 6 p.m. at 800-736-3404.

Field personnel in the community performing collection activities will be following proper safety measures and take necessary precautions against the spread of COVID-19.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	32	30
Average Daily Temperature	41	49
Days in Billing Period	32	30
Last 12 Months Use (KWH)		12,003
Average Monthly Use (KWH)		1,000

Account Summary

	Amount Due
Previous Balance	94.52
Payments/Adjustments	-94.52
Balance at Billing on Dec 04, 2020	0.00
West Penn Power - Consumption	97.16
Amount Due by Dec 21, 2020	$97.16

Usage Information for Meter Number 5000575810

Dec 01, 2020 KWH Reading (Actual)	49,528
Nov 02, 2020 KWH Reading (Actual)	48,629
KWH used	899

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	30 KWH	x	0.057030	1.71
	869 KWH	x	0.052440	45.57
Customer Distribution Charge				10.48
Distribution System Improvement Charge				1.04
Distribution Charge	899 KWH	x	0.035290	31.73
Energy Efficiency Charge Phase III	899 KWH	x	0.001030	0.93
Default Service Support Charge	899 KWH	x	0.002670	2.40
TCJA Voluntary Surcharge				-2.18
State Sales Tax				5.50
Current Consumption Bill Charges				**97.16**

Detail Payment and Adjustment Information

11/21/20	Payment	-94.52

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$97.16
Due Date	Dec 21, 2020

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 06, 2021

Account Number: 100 099 777 102

Amount Due: $130.70

Due Date: January 21, 2021

Billing Period: Dec 02 to Jan 03, 2021 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.70 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Feb 02, 2021.

Your bill includes $9.17 in PA taxes, of which $7.27 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

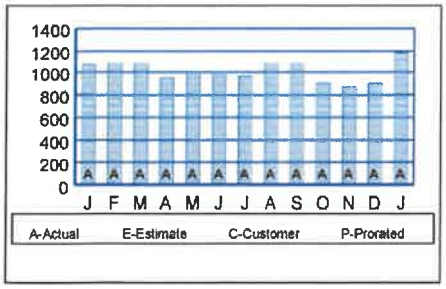
The Smart Meter Technology charge, which is included in the Customer Charge on your bill, has changed effective January 1, 2021. For more information, please visit www.firstenergycorp.com/PaTariffs.

Effective January 1, 2021, the TCJA Voluntary Surcharge, which is a monthly credit resulting from a lower corporate federal income tax, was adjusted.

The Distribution System Improvement Charge was adjusted on January 1, 2021. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	36
Average Daily Temperature	37	36
Days in Billing Period	31	33
Last 12 Months Use (KWH)		12,120
Average Monthly Use (KWH)		1,010

Account Summary

	Amount Due
Previous Balance	97.16
Payments/Adjustments	-97.16
Balance at Billing on Jan 06, 2021	0.00
West Penn Power - Consumption	130.70
Amount Due by Jan 21, 2021	$130.70

Usage Information for Meter Number 5800575810

Jan 03, 2021 KWH Reading (Actual)	50,716
Dec 02, 2020 KWH Reading (Actual)	49,528
KWH used	1,188

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	1,188 KWH	x	0.057030	67.75
Customer Distribution Charge				10.20
Distribution System Improvement Charge				1.22
Distribution Charge	1,188 KWH	x	0.035290	41.92
Energy Efficiency Charge Phase III	1,188 KWH	x	0.001030	1.22
Default Service Support Charge	1,188 KWH	x	0.002670	3.17
TCJA Voluntary Surcharge				-2.18
State Sales Tax				7.40
Current Consumption Bill Charges				130.70

Detail Payment and Adjustment Information

12/22/20	Payment	-97.16

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$130.70
Due Date	Jan 21, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

February 04, 2021

Account Number: 100 099 777 102

Amount Due: $103.76

Due Date: February 19, 2021

Billing Period: Jan 04 to Feb 01, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0606013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.70 cents per KWH
Customer reserves the right to shop for an electric supplier.

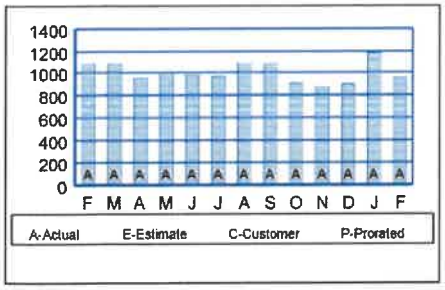
Your next meter reading is scheduled to occur on or about Mar 03, 2021.

Your bill includes $7.28 in PA taxes, of which $5.77 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	39	33
Average Daily Temperature	37	33
Days In Billing Period	28	29
Last 12 Months Use (KWH)		11,980
Average Monthly Use (KWH)		998

Account Summary

	Amount Due
Previous Balance	130.70
Payments/Adjustments	-130.70
Balance at Billing on Feb 04, 2021	**0.00**
West Penn Power - Consumption	103.76
Amount Due by Feb 19, 2021	**$103.76**

Usage Information for Meter Number 5000575810

Feb 01, 2021 KWH Reading (Actual)	51,665
Jan 04, 2021 KWH Reading (Actual)	50,716
KWH used	949

Charges From West Penn Power

Customer Number: 0606013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	949 KWH	x	0.057030	54.12
Customer Distribution Charge				7.62
Distribution System Improvement Charge				0.96
Distribution Charge	949 KWH	x	0.035290	33.49
Energy Efficiency Charge Phase III	949 KWH	x	0.001030	0.98
Default Service Support Charge	949 KWH	x	0.002670	2.53
TCJA Voluntary Surcharge				-1.82
State Sales Tax				5.88
Current Consumption Bill Charges				**103.76**

Detail Payment and Adjustment Information

01/22/21	Payment	-130.70

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$103.76
Due Date	Feb 19, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

March 05, 2021

Account Number: 100 099 777 102

Amount Due: $102.38

Due Date: March 22, 2021

Billing Period: Feb 02 to Mar 02, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.65 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Apr 01, 2021.

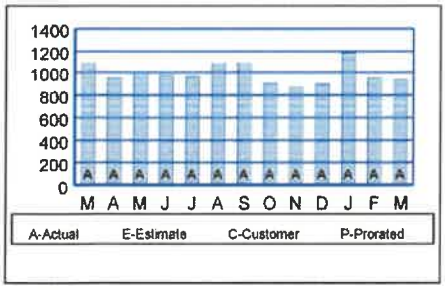
Your bill includes $7.19 in PA taxes, of which $5.70 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective March 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	32
Average Daily Temperature	40	34
Days in Billing Period	31	29
Last 12 Months Use (KWH)		11,840
Average Monthly Use (KWH)		987

Account Summary

	Amount Due
Previous Balance	103.76
Payments/Adjustments	-103.76
Balance at Billing on Mar 05, 2021	**0.00**
West Penn Power - Consumption	102.38
Amount Due by Mar 22, 2021	$102.38

Usage Information for Meter Number 5000575810

Mar 02, 2021 KWH Reading (Actual)	52,606
Feb 02, 2021 KWH Reading (Actual)	51,665
KWH used	941

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	65 KWH	x	0.048730	3.17
	876 KWH	x	0.057030	49.96
Customer Distribution Charge				7.62
Distribution System Improvement Charge				0.95
Distribution Charge	941 KWH	x	0.035290	33.21
Energy Efficiency Charge Phase III	941 KWH	x	0.001030	0.97
Default Service Support Charge	941 KWH	x	0.002670	2.51
TCJA Voluntary Surcharge				-1.81
State Sales Tax				5.80
Current Consumption Bill Charges				**102.38**

Detail Payment and Adjustment Information

02/22/21	Payment	-103.76

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$102.38
Due Date	Mar 22, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

April 05, 2021

Account Number: 100 099 777 102

Amount Due: $90.28

Due Date: April 20, 2021

Billing Period: Mar 03 to Mar 31, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 4.87 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 03, 2021.

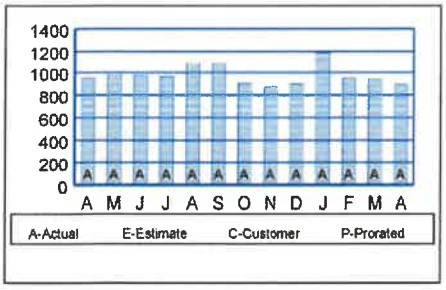
Your bill includes $6.34 in PA taxes, of which $5.03 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	33	31
Average Daily Temperature	49	47
Days in Billing Period	29	29
Last 12 Months Use (KWH)		11,776
Average Monthly Use (KWH)		981

Account Summary

	Amount Due
Previous Balance	102.38
Payments/Adjustments	-102.38
Balance at Billing on Apr 05, 2021	**0.00**
West Penn Power - Consumption	90.28
Amount Due by Apr 20, 2021	**$90.28**

Usage Information for Meter Number 5000575810

Mar 31, 2021 KWH Reading (Actual)	53,499
Mar 03, 2021 KWH Reading (Actual)	52,606
KWH used	893

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	893 KWH	x	0.048730	43.52
Customer Distribution Charge				7.62
Distribution System Improvement Charge				0.96
Distribution Charge	893 KWH	x	0.035290	31.51
Energy Efficiency Charge Phase III	893 KWH	x	0.001030	0.92
Default Service Support Charge	893 KWH	x	0.002670	2.38
TCJA Voluntary Surcharge				-1.74
State Sales Tax				5.11
Current Consumption Bill Charges				**90.28**

Detail Payment and Adjustment Information

03/22/21 Payment	-102.38

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$90.28
Due Date	Apr 20, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

May 05, 2021

Account Number: 100 099 777 102

Amount Due: $95.64

Due Date: May 20, 2021

Billing Period: Apr 01 to May 02, 2021 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 4.87 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 02, 2021.

Your bill includes $6.71 in PA taxes, of which $5.32 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

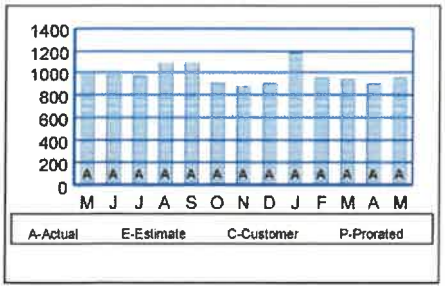
For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	34	30
Average Daily Temperature	50	55
Days in Billing Period	30	32
Last 12 Months Use (KWH)		11,720
Average Monthly Use (KWH)		977

Account Summary

	Amount Due
Previous Balance	90.28
Payments/Adjustments	-90.28
Balance at Billing on May 05, 2021	0.00
West Penn Power - Consumption	95.64
Amount Due by May 20, 2021	$95.64

Usage Information for Meter Number 5800575810

May 02, 2021 KWH Reading (Actual)	54,450
Apr 01, 2021 KWH Reading (Actual)	53,499
KWH used	951

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	951 KWH	x	0.048730	46.34
Customer Distribution Charge				7.62
Distribution System Improvement Charge				1.01
Distribution Charge	951 KWH	x	0.035290	33.56
Energy Efficiency Charge Phase III	951 KWH	x	0.001030	0.98
Default Service Support Charge	951 KWH	x	0.002670	2.54
TCJA Voluntary Surcharge				-1.83
State Sales Tax				5.42
Current Consumption Bill Charges				95.64

Detail Payment and Adjustment Information

04/21/21	Payment	-90.28

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$95.64
Due Date	May 20, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

June 04, 2021

Account Number: 100 099 777 102

Amount Due: $202.98

Due Date: June 21, 2021

Billing Period: May 03 to Jun 01, 2021 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 4.92 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jul 01, 2021.

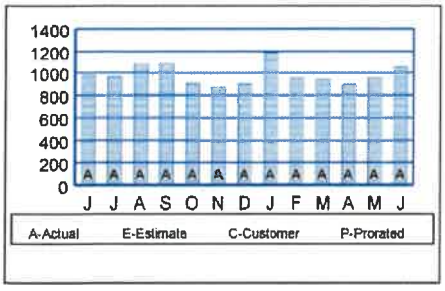
Your bill includes $7.40 in PA taxes, of which $5.87 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2020. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	31	35
Average Daily Temperature	60	61
Days In Billing Period	32	30
Last 12 Months Use (KWH)		11,794
Average Monthly Use (KWH)		983

Account Summary

	Amount Due
Previous Balance	95.64
Payments/Adjustments	0.00
Balance at Billing on Jun 04, 2021	**95.64**
West Penn Power - Consumption	105.43
Late Payment Charges	1.91
Total Current Charges	**107.34**
Amount Due by Jun 21, 2021	**$202.98**

Usage Information for Meter Number 5000576810

Jun 01, 2021 KWH Reading (Actual)	55,501
May 03, 2021 KWH Reading (Actual)	54,450
KWH used	1,051

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	36 KWH	x	0.061280	2.21
	1,015 KWH	x	0.048730	49.46
Customer Distribution Charge				7.62
Distribution System Improvement Charge				1.10
Distribution Charge	1,051 KWH	x	0.035290	37.09
Energy Efficiency Charge Phase III	1,015 KWH	x	0.001030	1.05
Energy Efficiency Charge Phase IV	36 KWH	x	0.001010	0.04
Default Service Support Charge	1,015 KWH	x	0.002670	2.71
	36 KWH	x	0.004560	0.16
TCJA Voluntary Surcharge				-1.98
State Sales Tax				5.97
Current Consumption Bill Charges				**105.43**
Late payment charge				**1.91**
Total Charges				**$ 107.34**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	**$202.98**
Due Date	**Jun 21, 2021**

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

July 06, 2021

Account Number: 100 099 777 102

Amount Due: $122.22

Due Date: July 21, 2021

Billing Period: Jun 02 to Jun 30, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 6.13 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 02, 2021.

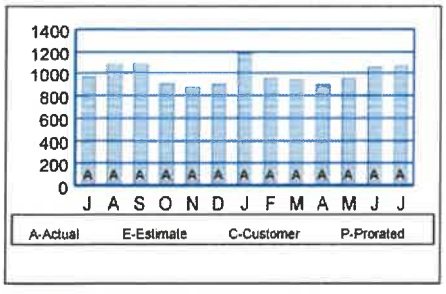
Your bill includes $8.58 in PA taxes, of which $6.80 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	33	37
Average Daily Temperature	72	73
Days in Billing Period	29	29
Last 12 Months Use (KWH)		11,895
Average Monthly Use (KWH)		991

Account Summary

	Amount Due
Previous Balance	202.98
Payments/Adjustments	-202.98
Balance at Billing on Jul 06, 2021	**0.00**
West Penn Power - Consumption	122.22
Amount Due by Jul 21, 2021	**$122.22**

Usage Information for Meter Number 5900575810

Jun 30, 2021 KWH Reading (Actual)	56,566
Jun 02, 2021 KWH Reading (Actual)	55,501
KWH used	1,065

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	1,065 KWH	x	0.061280	65.26
Customer Distribution Charge				7.62
Distribution System Improvement Charge				0.90
Distribution Charge	1,065 KWH	x	0.035290	37.58
Energy Efficiency Charge Phase IV	1,065 KWH	x	0.001010	1.08
Default Service Support Charge	1,065 KWH	x	0.004560	4.86
TCJA Voluntary Surcharge				-2.00
State Sales Tax				6.92
Current Consumption Bill Charges				122.22

Detail Payment and Adjustment Information

06/23/21 Payment	-202.98

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$122.22
Due Date	Jul 21, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

August 04, 2021

Account Number: 100 099 777 102

Amount Due: $131.54

Due Date: August 19, 2021

Billing Period: Jul 01 to Aug 01, 2021 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 6.13 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 31, 2021.

Your bill includes $9.23 in PA taxes, of which $7.32 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Account Summary

	Amount Due
Previous Balance	122.22
Payments/Adjustments	-122.22
Balance at Billing on Aug 04, 2021	**0.00**
West Penn Power - Consumption	131.54
Amount Due by Aug 19, 2021	**$131.54**

Usage Information for Meter Number 5000575810

Aug 01, 2021 KWH Reading (Actual)	57,718
Jul 01, 2021 KWH Reading (Actual)	56,566
KWH used	1,152

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

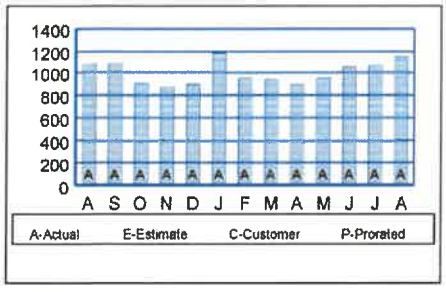
Price to Compare Default Service	1,152 KWH	x	0.061280	70.59
Customer Distribution Charge				7.62
Distribution System Improvement Charge				0.96
Distribution Charge	1,152 KWH	x	0.035290	40.65
Energy Efficiency Charge Phase IV	1,152 KWH	x	0.001010	1.16
Default Service Support Charge	1,152 KWH	x	0.004560	5.25
TCJA Voluntary Surcharge				-2.13
State Sales Tax				7.44
Current Consumption Bill Charges				**131.54**

Detail Payment and Adjustment Information

07/22/21 Payment	-122.22

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	36	36
Average Daily Temperature	79	76
Days in Billing Period	30	32
Last 12 Months Use (KWH)		11,954
Average Monthly Use (KWH)		996

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$131.54
Due Date	Aug 19, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

September 02, 2021

Account Number: 100 099 777 102

Amount Due: $107.93

Due Date: September 17, 2021

Billing Period: Aug 02 to Aug 30, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower
General Service - 0007333762 - 6.13 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Sep 30, 2021.

Your bill includes $7.58 in PA taxes, of which $6.01 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective September 1, 2021. Please review the PTC information shown on page 1 of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	131.54
Payments/Adjustments	-131.54
Balance at Billing on Sep 02, 2021	**0.00**
West Penn Power - Consumption	**107.93**
Amount Due by Sep 17, 2021	**$107.93**

Usage Information for Meter Number 5000575810

Aug 30, 2021 KWH Reading (Actual)	58,650
Aug 02, 2021 KWH Reading (Actual)	57,718
KWH used	932

Charges From West Penn Power

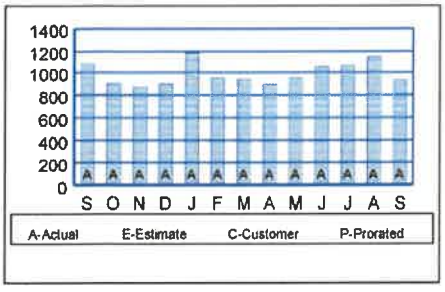
Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	932 KWH	x	0.061280	57.11
Customer Distribution Charge				7.62
Distribution System Improvement Charge				0.81
Distribution Charge	932 KWH	x	0.035290	32.89
Energy Efficiency Charge Phase IV	932 KWH	x	0.001010	0.94
Default Service Support Charge	932 KWH	x	0.004560	4.25
TCJA Voluntary Surcharge				-1.80
State Sales Tax				6.11
Current Consumption Bill Charges				**107.93**

Detail Payment and Adjustment Information

08/22/21 Payment	-131.54

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	34	32
Average Daily Temperature	77	77
Days in Billing Period	32	29
Last 12 Months Use (KWH)		11,604
Average Monthly Use (KWH)		984

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$107.93
Due Date	Sep 17, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

October 04, 2021

Account Number: 100 099 777 102

Amount Due: $85.67

Due Date: October 19, 2021

Billing Period: Aug 31 to Sep 29, 2021 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.68 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Oct 29, 2021.

Your bill includes $5.86 in PA taxes, of which $4.65 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services

Account Summary

	Amount Due
Previous Balance	107.93
Payments/Adjustments	-107.93
Balance at Billing on Oct 04, 2021	**0.00**
West Penn Power - Consumption	83.51
Late Payment Charges	2.16
Total Current Charges	**85.67**
Amount Due by Oct 19, 2021	**$85.67**

Usage Information for Meter Number 5000575810

Sep 29, 2021 KWH Reading (Actual)	59,383
Aug 31, 2021 KWH Reading (Actual)	58,650
KWH used	733

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

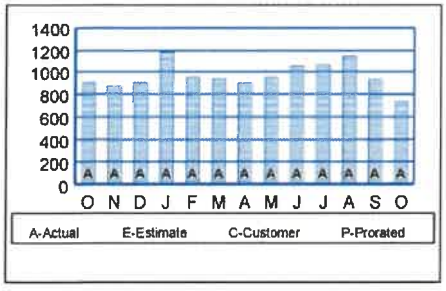
Price to Compare Default Service	709 KWH	x	0.056600	40.13
	24 KWH	x	0.061280	1.47
Customer Distribution Charge				7.62
Distribution System Improvement Charge				1.11
Distribution Charge	733 KWH	x	0.035290	25.87
Energy Efficiency Charge Phase IV	733 KWH	x	0.001010	0.74
Default Service Support Charge	733 KWH	x	0.004560	3.34
TCJA Voluntary Surcharge				-1.50
State Sales Tax				4.73
Current Consumption Bill Charges				**83.51**
Late payment charge				2.16
Total Charges				**$ 85.67**

Detail Payment and Adjustment Information

09/23/21	Payment	-107.93

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	29	24
Average Daily Temperature	66	68
Days in Billing Period	31	30
Last 12 Months Use (KWH)		11,627
Average Monthly Use (KWH)		969

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$85.67
Due Date	Oct 19, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

November 02, 2021

Account Number: 100 099 777 102

Amount Due: $84.13

Due Date: November 17, 2021

Billing Period: Sep 30 to Oct 28, 2021 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.66 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Nov 30, 2021.

Your bill includes $5.79 in PA taxes, of which $4.59 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Account Summary

	Amount Due
Previous Balance	85.67
Payments/Adjustments	-85.67
Balance at Billing on Nov 02, 2021	0.00
West Penn Power - Consumption	82.46
Late Payment Charges	1.67
Total Current Charges	84.13
Amount Due by Nov 17, 2021	$84.13

Usage Information for Meter Number 5000575810

Oct 28, 2021 KWH Reading (Actual)	60,107
Sep 30, 2021 KWH Reading (Actual)	59,383
KWH used	724

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

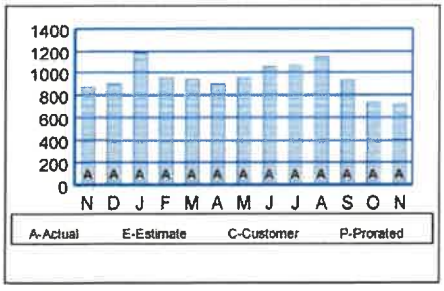
Price to Compare Default Service	724 KWH	x	0.056600	40.98
Customer Distribution Charge				7.62
Distribution System Improvement Charge				1.10
Distribution Charge	724 KWH	x	0.035290	25.55
Energy Efficiency Charge Phase IV	724 KWH	x	0.001010	0.73
Default Service Support Charge	724 KWH	x	0.004560	3.30
TCJA Voluntary Surcharge				-1.49
State Sales Tax				4.67
Current Consumption Bill Charges				**82.46**
Late payment charge				**1.67**
Total Charges				**$ 84.13**

Detail Payment and Adjustment Information

10/25/21 Payment	-85.67

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	27	25
Average Daily Temperature	56	62
Days In Billing Period	32	29
Last 12 Months Use (KWH)		11,478
Average Monthly Use (KWH)		957

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$84.13
Due Date	Nov 17, 2021

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

December 02, 2021

Account Number: 100 099 777 102

Amount Due: $118.10

Due Date: December 17, 2021

Billing Period: Oct 29 to Nov 29, 2021 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0606013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 5.66 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Dec 30 2021.

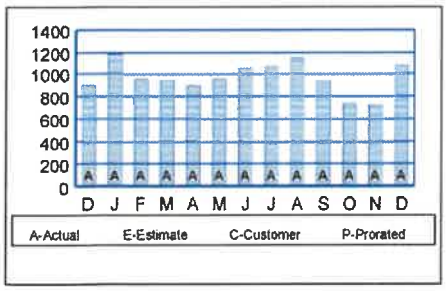
Your bill includes $8.29 in PA taxes, of which $6.57 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	30	33
Average Daily Temperature	49	44
Days in Billing Period	30	32
Last 12 Months Use (KWH)		11,649
Average Monthly Use (KWH)		971

Account Summary

	Amount Due
Previous Balance	84.13
Payments/Adjustments	-84.13
Balance at Billing on Dec 02, 2021	**0.00**
West Penn Power - Consumption	118.10
Amount Due by Dec 17, 2021	**$118.10**

Usage Information for Meter Number 5000575810

Nov 29, 2021 KWH Reading (Actual)	61,177
Oct 29, 2021 KWH Reading (Actual)	60,107
KWH used	1,070

Charges From West Penn Power

Customer Number: 0606013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	1,070 KWH	x	0.056600	60.56
Customer Distribution Charge				7.62
Distribution System Improvement Charge				1.51
Distribution Charge	1,070 KWH	x	0.035290	37.76
Energy Efficiency Charge Phase IV	1,070 KWH	x	0.001010	1.08
Default Service Support Charge	1,070 KWH	x	0.004560	4.88
TCJA Voluntary Surcharge				-2.00
State Sales Tax				6.69
Current Consumption Bill Charges				**118.10**

Detail Payment and Adjustment Information

11/22/21 Payment	-84.13

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	**$118.10**
Due Date	**Dec 17, 2021**

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 03, 2022

Account Number: 100 099 777 102

Amount Due: $140.75

Due Date: January 18, 2022

Billing Period: Nov 30 to Dec 29, 2021 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 7.55 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 28, 2022.

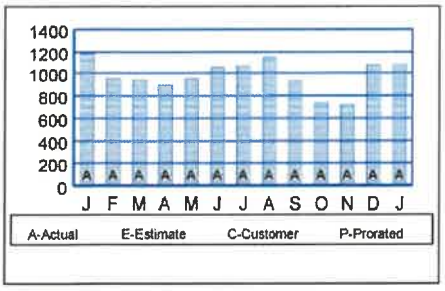
Your bill includes $9.88 in PA taxes, of which $7.83 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2021. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	36	37
Average Daily Temperature	36	42
Days In Billing Period	33	30
Last 12 Months Use (KWH)		11,556
Average Monthly Use (KWH)		963

Account Summary

	Amount Due
Previous Balance	118.10
Payments/Adjustments	-118.10
Balance at Billing on Jan 03, 2022	**0.00**
West Penn Power - Consumption	140.75
Amount Due by Jan 18, 2022	**$140.75**

Usage Information for Meter Number 5000575810

Dec 29, 2021 KWH Reading (Actual)	62,272
Nov 30, 2021 KWH Reading (Actual)	61,177
KWH used	1,095

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	1,059 KWH	x	0.076090	80.58
	36 KWH	x	0.056600	2.04
Customer Distribution Charge				7.62
Distribution System Improvement Charge				1.25
Distribution Charge	1,095 KWH	x	0.035290	38.64
Energy Efficiency Charge Phase IV	1,095 KWH	x	0.001010	1.11
Default Service Support Charge	1,095 KWH	x	0.004560	4.99
TCJA Voluntary Surcharge				-3.45
State Sales Tax				7.97
Current Consumption Bill Charges				**140.75**

Detail Payment and Adjustment Information

12/22/21	Payment	-118.10

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$140.75
Due Date	Jan 18, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

February 01, 2022

Account Number: 100 099 777 102

Amount Due: $126.37

Due Date: February 16, 2022

Billing Period: Dec 30 to Jan 27, 2022 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 7.61 cents per KWH
Customer reserves the right to shop for an electric supplier.

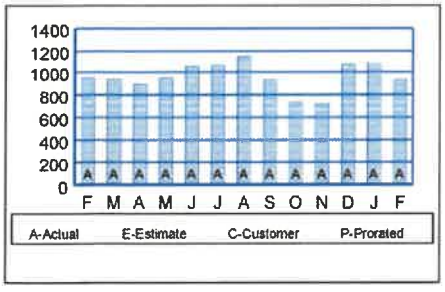
Your next meter reading is scheduled to occur on or about Feb 28, 2022.

Your bill includes $8.67 in PA taxes, of which $6.88 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	33	32
Average Daily Temperature	33	31
Days in Billing Period	29	29
Last 12 Months Use (KWH)		11,540
Average Monthly Use (KWH)		962

Account Summary

	Amount Due
Previous Balance	140.75
Payments/Adjustments	-140.75
Balance at Billing on Feb 01, 2022	**0.00**
West Penn Power - Consumption	123.55
Late Payment Charges	2.82
Total Current Charges	126.37
Amount Due by Feb 16, 2022	$126.37

Usage Information for Meter Number 5000575810

Jan 27, 2022 KWH Reading (Actual)	63,205
Dec 30, 2021 KWH Reading (Actual)	62,272
KWH used	933

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	933 KWH	x	0.076090	70.99
Customer Distribution Charge				9.34
Distribution System Improvement Charge				1.14
Distribution Charge	933 KWH	x	0.035290	32.93
Energy Efficiency Charge Phase IV	933 KWH	x	0.001010	0.94
Default Service Support Charge	933 KWH	x	0.004560	4.25
TCJA Voluntary Surcharge				-3.04
State Sales Tax				7.00
Current Consumption Bill Charges				123.55
Late payment charge				2.82
Total Charges				$ 126.37

Detail Payment and Adjustment Information

01/24/22 Payment	-140.75

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$126.37
Due Date	Feb 16, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

March 02, 2022

Account Number: 100 099 777 102

Amount Due: $103.51

Due Date: March 17, 2022

Billing Period: Jan 28 to Feb 27, 2022 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 7.61 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 30, 2022.

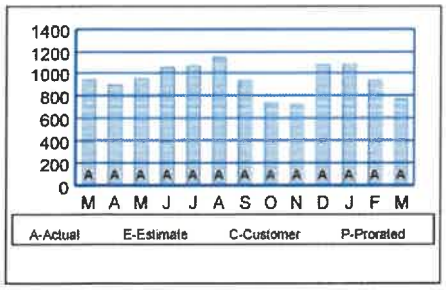
Your bill includes $7.27 in PA taxes, of which $5.76 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective March 1, 2022. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	32	25
Average Daily Temperature	34	35
Days in Billing Period	29	31
Last 12 Months Use (KWH)		11,367
Average Monthly Use (KWH)		947

Account Summary

	Amount Due
Previous Balance	126.37
Payments/Adjustments	-126.37
Balance at Billing on Mar 02, 2022	0.00
West Penn Power - Consumption	103.51
Amount Due by Mar 17, 2022	$103.51

Usage Information for Meter Number 5000575810

Feb 27, 2022 KWH Reading (Actual)	63,973
Jan 28, 2022 KWH Reading (Actual)	63,205
KWH used	768

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	768 KWH	x	0.076090	58.44
Customer Distribution Charge				9.47
Distribution System Improvement Charge				0.99
Distribution Charge	768 KWH	x	0.035290	27.10
Energy Efficiency Charge Phase IV	768 KWH	x	0.001010	0.78
Default Service Support Charge	768 KWH	x	0.004560	3.50
TCJA Voluntary Surcharge				-2.63
State Sales Tax				5.86
Current Consumption Bill Charges				103.51

Detail Payment and Adjustment Information

02/21/22 Payment	-126.37

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$103.51
Due Date	Mar 17, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

April 01, 2022

Account Number: 100 099 777 102

Amount Due: $83.39

Due Date: April 18, 2022

Billing Period: Feb 28 to Mar 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

General Service - 0007333762 - 6.58 cents per KWH

Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Apr 29, 2022.

Your bill includes $5.71 in PA taxes, of which $4.53 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	103.51
Payments/Adjustments	-103.51
Balance at Billing on Apr 01, 2022	0.00
West Penn Power - Consumption	81.32
Late Payment Charges	2.07
Total Current Charges	83.39
Amount Due by Apr 18, 2022	$83.39

Usage Information for Meter Number 5000575810

Mar 29, 2022 KWH Reading (Actual)	64,617
Feb 28, 2022 KWH Reading (Actual)	63,973
KWH used	644

Charges From West Penn Power

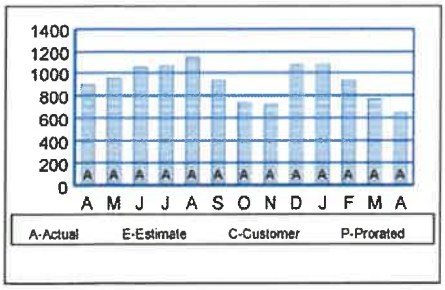
Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	623 KWH	x	0.065420	40.76
	21 KWH	x	0.076090	1.60
Customer Distribution Charge				9.47
Distribution System Improvement Charge				0.87
Distribution Charge	644 KWH	x	0.035290	22.73
Energy Efficiency Charge Phase IV	644 KWH	x	0.001010	0.65
Default Service Support Charge	644 KWH	x	0.004560	2.94
TCJA Voluntary Surcharge				-2.31
State Sales Tax				4.61
Current Consumption Bill Charges				**81.32**
Late payment charge				**2.07**
Total Charges				**$ 83.39**

Detail Payment and Adjustment Information

03/28/22 Payment	-103.51

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	31	21
Average Daily Temperature	47	45
Days in Billing Period	29	30
Last 12 Months Use (KWH)		11,118
Average Monthly Use (KWH)		927

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$83.39
Due Date	Apr 18, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

May 03, 2022

Account Number: 100 099 777 102

Amount Due: $80.23

Due Date: May 18, 2022

Billing Period: Mar 30 to Apr 28, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 6.54 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 31, 2022.

Your bill includes $5.52 in PA taxes, of which $4.37 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

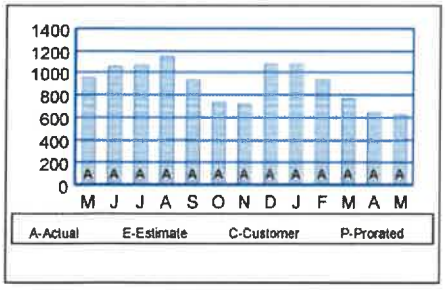
An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	30	21
Average Daily Temperature	55	53
Days In Billing Period	32	30
Last 12 Months Use (KWH)		10,788
Average Monthly Use (KWH)		899

Account Summary

	Amount Due
Previous Balance	83.39
Payments/Adjustments	-83.39
Balance at Billing on May 03, 2022	**0.00**
West Penn Power - Consumption	78.60
Late Payment Charges	1.63
Total Current Charges	**80.23**
Amount Due by May 18, 2022	**$80.23**

Usage Information for Meter Number 5000575810

Apr 28, 2022 KWH Reading (Actual)	65,238
Mar 30, 2022 KWH Reading (Actual)	64,617
KWH used	621

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	621 KWH	x	0.065420	40.63
Customer Distribution Charge				9.47
Distribution System Improvement Charge				0.92
Distribution Charge	621 KWH	x	0.035290	21.92
Energy Efficiency Charge Phase IV	621 KWH	x	0.001010	0.63
Default Service Support Charge	621 KWH	x	0.004560	2.83
TCJA Voluntary Surcharge				-2.25
State Sales Tax				4.45
Current Consumption Bill Charges				**78.60**
Late payment charge				**1.63**
Total Charges				**$ 80.23**

Detail Payment and Adjustment Information

04/26/22	Payment	-83.39

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$80.23
Due Date	May 18, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

June 02, 2022

Account Number: 100 099 777 102

Amount Due: $91.93

Due Date: June 17, 2022

Billing Period: Apr 29 to May 30, 2022 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 6.54 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 30, 2022.

Your bill includes $6.45 in PA taxes, of which $5.12 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2022. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

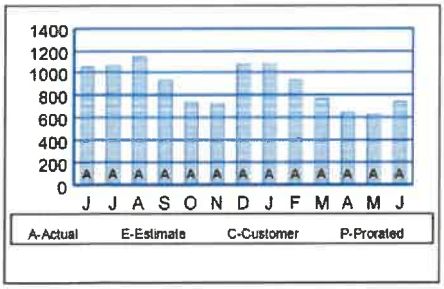
Effective June 1, 2022, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted.

Effective June 1, 2022, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Effective June 1, 2022, the Solar Photovoltaic Requirement charge, which recovers the company's cost to acquire Solar Photovoltaic Alternative Energy Credits in compliance with the Alternative Energy Portfolio Standards Act, has been adjusted.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	35	23
Average Daily Temperature	61	63
Days In Billing Period	30	32
Last 12 Months Use (KWH)		10,478
Average Monthly Use (KWH)		873

Account Summary

	Amount Due
Previous Balance	80.23
Payments/Adjustments	-80.23
Balance at Billing on Jun 02, 2022	**0.00**
West Penn Power - Consumption	91.93
Amount Due by Jun 17, 2022	**$91.93**

Usage Information for Meter Number 5000575810

May 30, 2022 KWH Reading (Actual)	65,979
Apr 29, 2022 KWH Reading (Actual)	65,238
KWH used	741

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	741 KWH	x	0.065420	48.48
Customer Distribution Charge				9.47
Distribution System Improvement Charge				1.05
Distribution Charge	741 KWH	x	0.035290	26.15
Energy Efficiency Charge Phase IV	741 KWH	x	0.001010	0.75
Default Service Support Charge	741 KWH	x	0.004560	3.38
TCJA Voluntary Surcharge				-2.56
State Sales Tax				5.21
Current Consumption Bill Charges				**91.93**

Detail Payment and Adjustment Information

05/28/22	Payment	-80.23

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$91.93
Due Date	Jun 17, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

July 05, 2022

Account Number: 100 099 777 102

Amount Due: $133.00

Due Date: July 20, 2022

Billing Period: May 31 to Jun 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 10.00 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 01, 2022.

Your bill includes $9.33 in PA taxes, of which $7.40 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

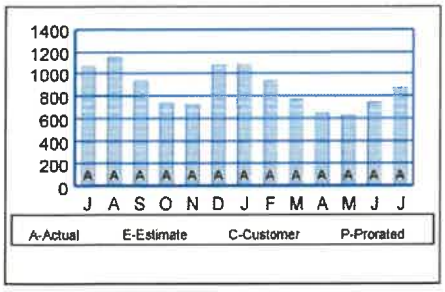
Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it.

Effective July 1, 2022, The TCJA Voluntary Surcharge, which is a monthly credit resulting from a lower corporate federal income tax, was adjusted.

The Distribution System Improvement Charge was adjusted on July 1, 2022. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	37	29
Average Daily Temperature	73	72
Days In Billing Period	29	30
Last 12 Months Use (KWH)		10,282
Average Monthly Use (KWH)		857

Account Summary

	Amount Due
Previous Balance	91.93
Payments/Adjustments	-91.93
Balance at Billing on Jul 05, 2022	**0.00**
West Penn Power - Consumption	133.00
Amount Due by Jul 20, 2022	**$133.00**

Usage Information for Meter Number 5000575810

Jun 29, 2022 KWH Reading (Actual)	66,848
May 31, 2022 KWH Reading (Actual)	65,979
KWH used	869

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	841 KWH	x	0.101150	85.07
	28 KWH	x	0.065420	1.83
Customer Distribution Charge				9.47
Distribution System Improvement Charge				1.21
Distribution Charge	869 KWH	x	0.035290	30.67
Energy Efficiency Charge Phase IV	28 KWH	x	0.001010	0.03
	841 KWH	x	0.001220	1.03
Default Service Support Charge	841 KWH	x	0.002320	1.95
	28 KWH	x	0.004560	0.13
TCJA Voluntary Surcharge				-5.92
State Sales Tax				7.53
Current Consumption Bill Charges				**133.00**

Detail Payment and Adjustment Information

06/22/22 Payment	-91.93

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$133.00
Due Date	Jul 20, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

August 03, 2022

Account Number: 100 099 777 102

Amount Due: $166.39

Due Date: August 18, 2022

Billing Period: Jun 30 to Jul 31, 2022 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 10.12 cents per KWH
Customer reserves the right to shop for an electric supplier.

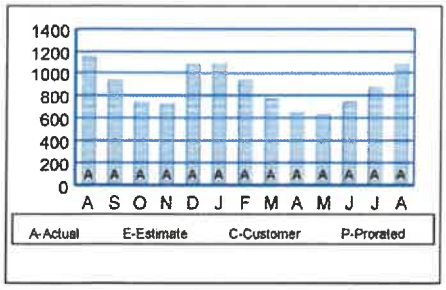
Your next meter reading is scheduled to occur on or about Aug 31, 2022.

Your bill includes $11.68 in PA taxes, of which $9.26 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	36	34
Average Daily Temperature	76	76
Days in Billing Period	32	32
Last 12 Months Use (KWH)		10,224
Average Monthly Use (KWH)		852

Account Summary

	Amount Due
Previous Balance	133.00
Payments/Adjustments	-133.00
Balance at Billing on Aug 03, 2022	**0.00**
West Penn Power - Consumption	166.39
Amount Due by Aug 18, 2022	**$166.39**

Usage Information for Meter Number 5000575810

Jul 31, 2022 KWH Reading (Actual)	67,942
Jun 30, 2022 KWH Reading (Actual)	66,848
KWH used	1,094

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	1,094 KWH	x	0.101150	110.65
Customer Distribution Charge				9.47
Distribution System Improvement Charge				1.45
Distribution Charge	1,094 KWH	x	0.035290	38.61
Energy Efficiency Charge Phase IV	1,094 KWH	x	0.001220	1.33
Default Service Support Charge	1,094 KWH	x	0.002320	2.54
TCJA Voluntary Surcharge				-7.09
State Sales Tax				9.42
Current Consumption Bill Charges				166.39

Detail Payment and Adjustment Information

07/29/22 Payment	-133.00

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$166.39
Due Date	Aug 18, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

September 02, 2022

Account Number: 100 099 777 102

Amount Due: $148.84

Due Date: September 19, 2022

Billing Period: Aug 01 to Aug 30, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 10.11 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Sep 30, 2022.

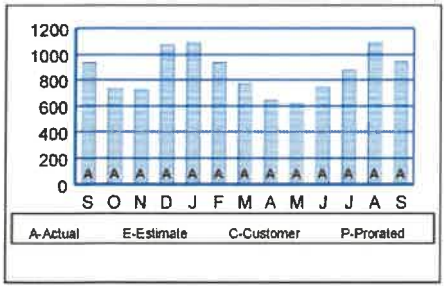
Your bill includes $10.21 in PA taxes, of which $8.10 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective September 1, 2022. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	32	32
Average Daily Temperature	77	75
Days in Billing Period	29	30
Last 12 Months Use (KWH)		10,241
Average Monthly Use (KWH)		853

Account Summary

	Amount Due
Previous Balance	166.39
Payments/Adjustments	-166.39
Balance at Billing on Sep 02, 2022	**0.00**
West Penn Power - Consumption	145.51
Late Payment Charges	3.33
Total Current Charges	**148.84**
Amount Due by Sep 19, 2022	**$148.84**

Usage Information for Meter Number 6000575810

Aug 30, 2022 KWH Reading (Actual)	68,891
Aug 01, 2022 KWH Reading (Actual)	67,942
KWH used	949

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	949 KWH	x	0.101150	95.99
Customer Distribution Charge				9.47
Distribution System Improvement Charge				1.30
Distribution Charge	949 KWH	x	0.035290	33.49
Energy Efficiency Charge Phase IV	949 KWH	x	0.001220	1.16
Default Service Support Charge	949 KWH	x	0.002320	2.20
TCJA Voluntary Surcharge				-6.34
State Sales Tax				8.24
Current Consumption Bill Charges				**145.51**
Late payment charge				**3.33**
Total Charges				**$ 148.84**

Detail Payment and Adjustment Information

08/24/22	Payment	-166.39

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$148.84
Due Date	Sep 19, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

October 04, 2022

Account Number: 100 099 777 102

Amount Due: $131.14

Due Date: October 19, 2022

Billing Period: Aug 31 to Sep 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com

Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 9.38 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Oct 31, 2022.

Your bill includes $9.00 in PA taxes, of which $7.14 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

A new QR (Quick Response) Code will be added to future bills. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or, login to an existing My Account.

The Distribution System Improvement Charge was adjusted on October 1, 2022. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	148.84
Payments/Adjustments	-148.84
Balance at Billing on Oct 04, 2022	0.00
West Penn Power - Consumption	128.23
Late Payment Charges	2.91
Total Current Charges	131.14
Amount Due by Oct 19, 2022	$131.14

Usage Information for Meter Number 5000575810

Sep 29, 2022 KWH Reading (Actual)	69,764
Aug 31, 2022 KWH Reading (Actual)	68,891
KWH used	873

Charges From West Penn Power

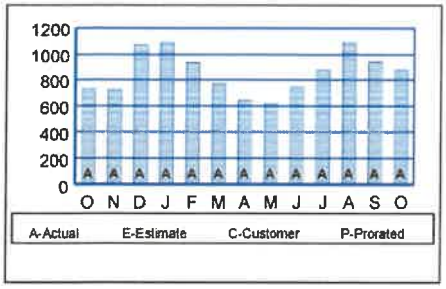
Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	844 KWH	x	0.093600	79.00
	29 KWH	x	0.101150	2.93
Customer Distribution Charge				9.47
Distribution System Improvement Charge				1.60
Distribution Charge	873 KWH	x	0.035290	30.81
Energy Efficiency Charge Phase IV	873 KWH	x	0.001220	1.07
Default Service Support Charge	873 KWH	x	0.002320	2.03
TCJA Voluntary Surcharge				-5.94
State Sales Tax				7.26
Current Consumption Bill Charges				128.23
Late payment charge				2.91
Total Charges				$ 131.14

Detail Payment and Adjustment Information

09/25/22 Payment	-148.84

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	24	29
Average Daily Temperature	68	68
Days in Billing Period	30	30
Last 12 Months Use (KWH)		10,381
Average Monthly Use (KWH)		865

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$131.14
Due Date	Oct 19, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

November 02, 2022

Account Number: 100 099 777 102

Amount Due: $152.37

Due Date: November 17, 2022

Billing Period: Sep 30 to Oct 30, 2022 for 31 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404. Pay your bill online at www.firstenergycorp.com
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687

Shopping Information

Customer Number	Rate Category
0606013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 9.36 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Nov 30, 2022.

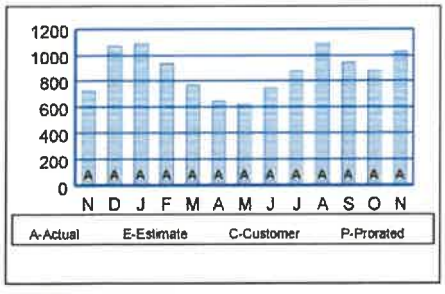
Your bill includes $10.51 in PA taxes, of which $8.34 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

A new QR (Quick Response) Code will be added to future bills. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or, login to an existing My Account.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	25	33
Average Daily Temperature	62	53
Days In Billing Period	29	31
Last 12 Months Use (KWH)		10,690
Average Monthly Use (KWH)		891

Account Summary

	Amount Due
Previous Balance	131.14
Payments/Adjustments	-131.14
Balance at Billing on Nov 02, 2022	**0.00**
West Penn Power - Consumption	149.81
Late Payment Charges	2.56
Total Current Charges	**152.37**
Amount Due by Nov 17, 2022	**$152.37**

Usage Information for Meter Number 5000575810

Oct 30, 2022 KWH Reading (Actual)	70,797
Sep 30, 2022 KWH Reading (Actual)	69,764
KWH used	1,033

Charges From West Penn Power

Customer Number: 0606013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	1,033 KWH	x	0.093600	96.69
Customer Distribution Charge				9.47
Distribution System Improvement Charge				1.83
Distribution Charge	1,033 KWH	x	0.035290	36.45
Energy Efficiency Charge Phase IV	1,033 KWH	x	0.001220	1.26
Default Service Support Charge	1,033 KWH	x	0.002320	2.40
TCJA Voluntary Surcharge				-6.77
State Sales Tax				8.48
Current Consumption Bill Charges				149.81
Late payment charge				2.56
Total Charges				$ 152.37

Detail Payment and Adjustment Information

10/25/22	Payment	-131.14

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$152.37
Due Date	Nov 17, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

December 02, 2022

Account Number: 100 099 777 102

Amount Due: $158.26

Due Date: December 19, 2022

Billing Period: Oct 31 to Nov 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 9.36 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Dec 30, 2022.

Your bill includes $10.90 in PA taxes, of which $8.64 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

A new QR (Quick Response) Code has been added to your bill. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or, login to an existing My Account.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Account Summary

	Amount Due
Previous Balance	152.37
Payments/Adjustments	-152.37
Balance at Billing on Dec 02, 2022	**0.00**
West Penn Power - Consumption	155.26
Late Payment Charges	3.00
Total Current Charges	**158.26**
Amount Due by Dec 19, 2022	**$158.26**

Usage Information for Meter Number 5000676810

Nov 29, 2022 KWH Reading (Actual)	71,870
Oct 31, 2022 KWH Reading (Actual)	70,797
KWH used	1,073

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

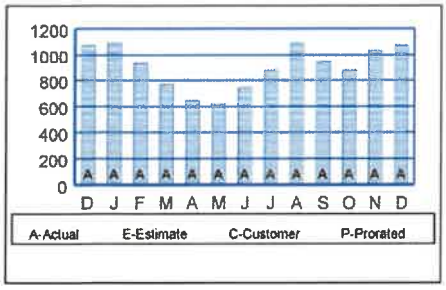
Price to Compare Default Service	1,073 KWH	x	0.093600	100.43
Customer Distribution Charge				9.47
Distribution System Improvement Charge				1.88
Distribution Charge	1,073 KWH	x	0.035290	37.87
Energy Efficiency Charge Phase IV	1,073 KWH	x	0.001220	1.31
Default Service Support Charge	1,073 KWH	x	0.002320	2.49
TCJA Voluntary Surcharge				-6.98
State Sales Tax				8.79
Current Consumption Bill Charges				155.26
Late payment charge				3.00
Total Charges				$ 158.26

Detail Payment and Adjustment Information

11/25/22	Payment	-152.37

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	33	36
Average Daily Temperature	44	47
Days in Billing Period	32	30
Last 12 Months Use (KWH)		10,693
Average Monthly Use (KWH)		891

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$158.26
Due Date	Dec 19, 2022

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 04, 2023

Account Number: 100 099 777 102

Amount Due: $187.54

Due Date: January 19, 2023

Billing Period: Nov 30 to Dec 29, 2022 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	General Service WP-GS20F

Messages

To avoid a 2.00% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
General Service - 0007333762 - 10.47 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jan 31, 2023.

Your bill includes $13.16 in PA taxes, of which $10.44 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

A new QR (Quick Response) Code has been added to your bill. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or, login to an existing My Account.

Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2022. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

The Distribution System Improvement Charge was adjusted on January 1, 2023. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

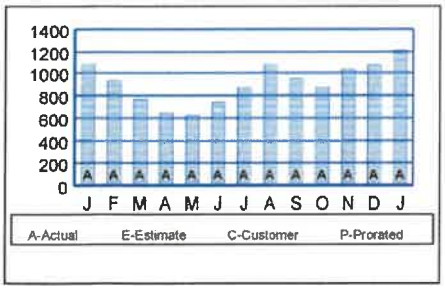
Effective January 1, 2023, the TCJA Voluntary Surcharge, which is a monthly credit resulting from a lower corporate federal income tax, was adjusted.

The Smart Meter Technology charge, which is included in the Customer Charge on your bill has changed effective January 1, 2023. For more information, please visit www.firstenergycorp.com/PaTariffs.

Effective January 1, 2023, there is a change to the State Tax Adjustment Surcharge from 0.00% to (0.04)% for all customers due to

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	37	40
Average Daily Temperature	42	35
Days in Billing Period	30	30
Last 12 Months Use (KWH)		10,804
Average Monthly Use (KWH)		900

Account Summary

	Amount Due
Previous Balance	158.26
Payments/Adjustments	-158.26
Balance at Billing on Jan 04, 2023	0.00
West Penn Power - Consumption	187.54
Amount Due by Jan 19, 2023	$187.54

Usage Information for Meter Number 5900575810

Dec 29, 2022 KWH Reading (Actual)	73,076
Nov 30, 2022 KWH Reading (Actual)	71,870
KWH used	1,206

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: General Service WP-GS20F

Price to Compare Default Service	1,166 KWH	x	0.105040	122.48
	40 KWH	x	0.093500	3.74
Customer Distribution Charge				9.47
Distribution System Improvement Charge				2.07
Distribution Charge	1,206 KWH	x	0.035290	42.56
Energy Efficiency Charge Phase IV	1,206 KWH	x	0.001220	1.47
Default Service Support Charge	1,206 KWH	x	0.002320	2.80
TCJA Voluntary Surcharge				-7.67
State Sales Tax				10.62
Current Consumption Bill Charges				**187.54**

Detail Payment and Adjustment Information

12/22/22	Payment	-158.26

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$187.54
Due Date	Jan 19, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

February 02, 2023

Account Number: 100 099 777 102

Amount Due: $159.99

Due Date: February 22, 2023

Billing Period: Dec 30 to Jan 30, 2023 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007333762 - 8.51 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 01, 2023.

Your bill includes $11.90 in PA taxes, of which $9.44 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

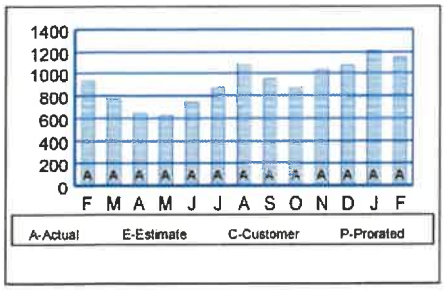
A new QR (Quick Response) Code has been added to your bill. This QR code does not contain any personal identifying information and enables you to easily access convenient options to manage your account online. When the QR code is scanned with your mobile device you will be taken to our website and presented with options to pay your bill, sign up for a My Account or, login to an existing My Account.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit www.irs.gov/individuals.

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. If you are not already an EPP participant, but would like to enroll, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	32	36
Average Daily Temperature	31	40
Days in Billing Period	29	32
Last 12 Months Use (KWH)		11,021
Average Monthly Use (KWH)		918

Account Summary

	Amount Due
Previous Balance	187.54
Payments/Adjustments	-187.54
Balance at Billing on Feb 02, 2023	**0.00**
West Penn Power - Consumption	**159.99**
Amount Due by Feb 22, 2023	**$159.99**

Usage Information for Meter Number 5600575810

Jan 30, 2023 KWH Reading (Actual)	74,226
Dec 30, 2022 KWH Reading (Actual)	73,076
KWH used	1,150

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	1,081 KWH	x	0.085170	92.07
	69 KWH	x	0.085170	5.88
Customer Distribution Charge				7.45
Distribution System Improvement Charge				1.91
Distribution Charge	69 KWH	x	0.038841	2.68
	1,081 KWH	x	0.040194	43.45
Default Service Support Charge	69 KWH	x	0.007610	0.53
	1,081 KWH	x	0.007610	8.23
TCJA Voluntary Surcharge				-2.15
State Tax Surcharge				-0.06
Current Consumption Bill Charges				**159.99**

Detail Payment and Adjustment Information

01/19/23 Payment	-187.54

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$159.99
Due Date	Feb 22, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

March 03, 2023

Account Number: 100 099 777 102

Amount Due: $266.41

Due Date: March 23, 2023

Billing Period: Jan 31 to Feb 28, 2023 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10F

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007333762 - 8.51 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Mar 30, 2023.

Your bill includes $7.92 in PA taxes, of which $6.28 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit irs.gov/individuals.

Customers receiving Default Service have a new Price to Compare (PTC), effective March 1, 2023. Please review the PTC information shown on page one of your bill. You can save money by switching to an electric generation supplier that offers a lower price than your PTC.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	159.99
Payments/Adjustments	0.00
Balance at Billing on Mar 03, 2023	**159.99**
West Penn Power - Consumption	106.42
Amount Due by Mar 23, 2023	**$266.41**

Usage Information for Meter Number 5800575810

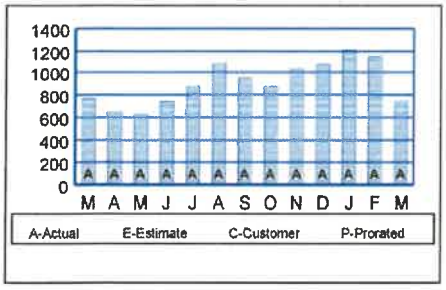
Feb 28, 2023 KWH Reading (Actual)	74,972
Jan 31, 2023 KWH Reading (Actual)	74,226
KWH used	746

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	746 KWH	x	0.085170	63.54
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.33
Distribution Charge	746 KWH	x	0.040188	29.98
Default Service Support Charge	746 KWH	x	0.007610	5.68
TCJA Voluntary Surcharge				-1.51
State Tax Surcharge				-0.04
Current Consumption Bill Charges				106.42

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	25	26
Average Daily Temperature	35	41
Days In Billing Period	31	29
Last 12 Months Use (KWH)		10,999
Average Monthly Use (KWH)		917

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$266.41
Due Date	Mar 23, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

April 03, 2023

Account Number: 100 099 777 102

Amount Due: $103.48

Due Date: April 24, 2023

Billing Period: Mar 01 to Mar 29, 2023 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007333762 - 8.23 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 01, 2023.

Your bill includes $6.54 in PA taxes, of which $6.11 is PA gross receipts tax.

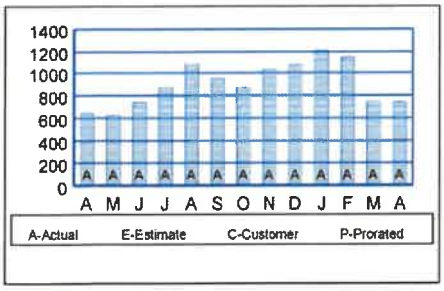
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

The Distribution System Improvement Charge was adjusted on April 1, 2023. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	21	26
Average Daily Temperature	45	43
Days in Billing Period	30	29
Last 12 Months Use (KWH)		11,095
Average Monthly Use (KWH)		925

Account Summary

	Amount Due
Previous Balance	266.41
Payments/Adjustments	-266.41
Balance at Billing on Apr 03, 2023	0.00
West Penn Power - Consumption	103.48
Amount Due by Apr 24, 2023	$103.48

Usage Information for Meter Number 5000575810

Mar 29, 2023 KWH Reading (Actual)	75,712
Mar 01, 2023 KWH Reading (Actual)	74,972
KWH used	740

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	740 KWH	x	0.082280	60.89
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.32
Distribution Charge	740 KWH	x	0.040189	29.74
Default Service Support Charge	740 KWH	x	0.007610	5.63
TCJA Voluntary Surcharge				-1.50
State Tax Surcharge				-0.04
Current Consumption Bill Charges				103.48

Detail Payment and Adjustment Information

03/29/23	Payment	-106.42
03/02/23	Payment	-159.99
Total Payments and Adjustments		-$266.41

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$103.48
Due Date	Apr 24, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

May 03, 2023

Account Number: 100 099 777 102

Amount Due: $100.50

Due Date: May 23, 2023

Billing Period: Mar 30 to Apr 30, 2023 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007333762 - 8.22 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 31, 2023.

Your bill includes $6.35 in PA taxes, of which $5.93 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

Account Summary

	Amount Due
Previous Balance	103.48
Payments/Adjustments	-103.48
Balance at Billing on May 03, 2023	**0.00**
West Penn Power - Consumption	100.50
Amount Due by May 23, 2023	**$100.50**

Usage Information for Meter Number 5900575810

Apr 30, 2023 KWH Reading (Actual)	76,429
Mar 30, 2023 KWH Reading (Actual)	75,712
KWH used	717

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10F

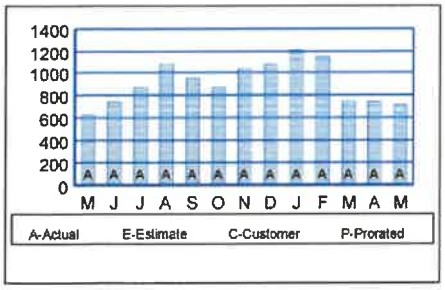
Price to Compare Default Service	717 KWH	x	0.082280	58.99
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.30
Distribution Charge	717 KWH	x	0.040195	28.82
Default Service Support Charge	717 KWH	x	0.007610	5.46
TCJA Voluntary Surcharge				-1.47
State Tax Surcharge				-0.04
Current Consumption Bill Charges				**100.50**

Detail Payment and Adjustment Information

04/27/23 Payment	-103.48

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	21	22
Average Daily Temperature	53	55
Days in Billing Period	30	32
Last 12 Months Use (KWH)		11,191
Average Monthly Use (KWH)		933

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$100.50
Due Date	May 23, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

June 02, 2023

Account Number: 100 099 777 102

Amount Due: $93.24

Due Date: June 22, 2023

Billing Period: May 01 to May 30, 2023 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower
Domestic Service - 0007333762 - 8.23 cents per KWH
Customer reserves the right to shop for an electric supplier

Your next meter reading is scheduled to occur on or about Jun 29, 2023

Your bill includes $5.89 in PA taxes of which $5.50 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Customers receiving Default Service have a new Price to Compare (PTC), effective June 1, 2023. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

Effective June 1, 2023, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

Effective June 1, 2023, the Solar Photovoltaic Requirement charge, which recovers the company's cost to acquire Solar Photovoltaic Alternative Energy Credits in compliance with the Alternative Energy Portfolio Standards Act, has been adjusted.

Effective June 1, 2023, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	100.50
Payments/Adjustments	-100.50
Balance at Billing on Jun 02, 2023	**0.00**
West Penn Power - Consumption	**93.24**
Amount Due by Jun 22, 2023	**$93.24**

Usage Information for Meter Number 6000575810

May 30, 2023 KWH Reading (Actual)	77,090
May 01, 2023 KWH Reading (Actual)	76,429
KWH used	661

Charges From West Penn Power

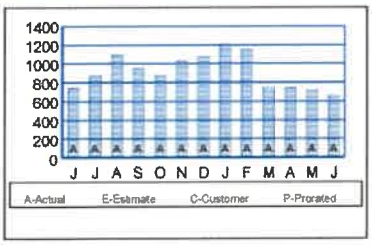
Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	661 KWH	x	0.082280	54.39
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.22
Distribution Charge	661 KWH	x	0.040212	26.58
Default Service Support Charge	661 KWH	x	0.007610	5.03
TCJA Voluntary Surcharge				-1.36
State Tax Surcharge				-0.04
Current **Consumption Bill Charges**				**93.24**

Detail Payment and Adjustment Information

05/30/23	Payment	-100.50

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	23	22
Average Daily Temperature	63	58
Days in Billing Period	32	30
Last 12 Months Use (KWH)		11,111
Average Monthly Use (KWH)		926

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$93.24
Due Date	Jun 22, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

11100099777102000000000000000000000000093240000093242

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

July 03, 2023

Account Number: 100 099 777 102

Amount Due: $190.03

Due Date: July 24, 2023

Billing Period: May 31 to Jun 28, 2023 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10F

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007333762 - 9.87 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 01, 2023.

Your bill includes $6.12 in PA taxes, of which $5.71 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

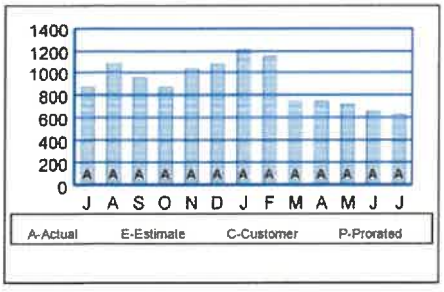
Summer's hot temperatures can cause health problems, especially for older adults, children and people with chronic illnesses. To reduce the chance of suffering from a heat-related illness: wear light, loose-fitting clothes; stay out of direct sunlight and avoid strenuous activity; drink plenty of water; and stay in an area with air conditioning or fans if possible. If you don't have an air conditioner, contact the health department to find a heat-relief shelter in your area.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	29	21
Average Daily Temperature	72	65
Days In Billing Period	30	29
Last 12 Months Use (KWH)		10,863
Average Monthly Use (KWH)		905

Account Summary

	Amount Due
Previous Balance	93.24
Payments/Adjustments	0.00
Balance at Billing on Jul 03, 2023	**93.24**
West Penn Power - Consumption	96.79
Amount Due by Jul 24, 2023	**$190.03**

Usage Information for Meter Number 5800575810

Jun 28, 2023 KWH Reading (Actual)	77,711
May 31, 2023 KWH Reading (Actual)	77,090
KWH used	621

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	600 KWH	x	0.099290	59.57
	21 KWH	x	0.082280	1.73
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.18
Distribution Charge	621 KWH	x	0.040902	25.40
Default Service Support Charge	600 KWH	x	0.004430	2.66
	21 KWH	x	0.007610	0.16
TCJA Voluntary Surcharge				-1.31
State Tax Surcharge				-0.04
Current Consumption Bill Charges				**96.79**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	**$190.03**
Due Date	**Jul 24, 2023**

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

August 03, 2023

Account Number: 100 099 777 102

Amount Due: $141.82

Due Date: August 23, 2023

Billing Period: Jun 29 to Jul 31, 2023 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007333762 - 9.92 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 31, 2023.

Your bill includes $8.96 in PA taxes, of which $8.37 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

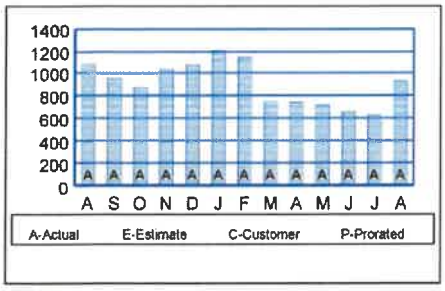
The Distribution System Improvement Charge was adjusted on July 1, 2023. This charge recovers costs incurred to repair, improve, or replace infrastructure the company uses to deliver electricity to its customers.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	34	28
Average Daily Temperature	76	75
Days in Billing Period	32	33
Last 12 Months Use (KWH)		10,698
Average Monthly Use (KWH)		892

Account Summary

	Amount Due
Previous Balance	190.03
Payments/Adjustments	-190.03
Balance at Billing on Aug 03, 2023	**0.00**
West Penn Power - Consumption	141.82
Amount Due by Aug 23, 2023	**$141.82**

Usage Information for Meter Number 5000573810

Jul 31, 2023 KWH Reading (Actual)	78,640
Jun 29, 2023 KWH Reading (Actual)	77,711
KWH used	929

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	929 KWH	x	0.099290	92.24
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.87
Distribution Charge	929 KWH	x	0.040915	38.01
Default Service Support Charge	929 KWH	x	0.004430	4.12
TCJA Voluntary Surcharge				-1.80
State Tax Surcharge				-0.06
Current Consumption Bill Charges				**141.82**

Detail Payment and Adjustment Information

07/30/23 Payment	-96.79
06/30/23 Payment	-93.24
Total Payments and Adjustments	**-$190.03**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$141.82
Due Date	Aug 23, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

September 05, 2023

Account Number: 100 099 777 102

Amount Due: $112.60

Due Date: September 25, 2023

Billing Period: Aug 01 to Aug 30, 2023 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10F

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007333762 - 9.92 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Oct 02, 2023.

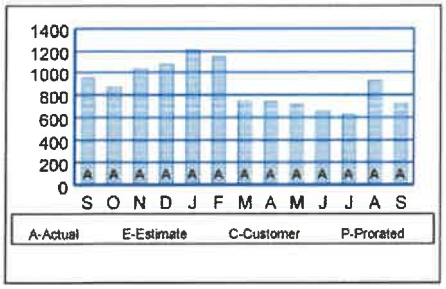
Your bill includes $7.12 in PA taxes, of which $6.64 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

What's four times more efficient and saves you thousands? An efficient water heater! By taking advantage of a 2023 federal tax credit of up to $600, plus a $500 rebate from FirstEnergy's Pennsylvania electric companies, you can save more than $4,500 in lifetime energy savings. Visit energysavePA.com/rebates to learn more.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	32	24
Average Daily Temperature	75	73
Days in Billing Period	30	30
Last 12 Months Use (KWH)		10,476
Average Monthly Use (KWH)		873

Account Summary

	Amount Due
Previous Balance	141.82
Payments/Adjustments	-141.82
Balance at Billing on Sep 05, 2023	0.00
West Penn Power - Consumption	112.60
Amount Due by Sep 25, 2023	$112.60

Usage Information for Meter Number 5000575810

Aug 30, 2023 KWH Reading (Actual)	79,367
Aug 01, 2023 KWH Reading (Actual)	78,640
KWH used	727

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10F

Price to Compare Default Service	727 KWH	x	0.099290	72.18
Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.53
Distribution Charge	727 KWH	x	0.040935	29.76
Default Service Support Charge	727 KWH	x	0.004430	3.22
TCJA Voluntary Surcharge				-1.48
State Tax Surcharge				-0.05
Current Consumption Bill Charges				112.60

Detail Payment and Adjustment Information

08/22/23 Payment	-141.82

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$112.60
Due Date	Sep 25, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

October 05, 2023

Account Number: 100 099 777 102

Amount Due: $115.67

Due Date: October 25, 2023

Billing Period: Aug 31 to Oct 01, 2023 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007333762 - 9.93 cents per KWH

Your next meter reading is scheduled to occur on or about Oct 31, 2023.

Your bill includes $4.46 in PA taxes, of which $4.16 is PA gross receipts tax.

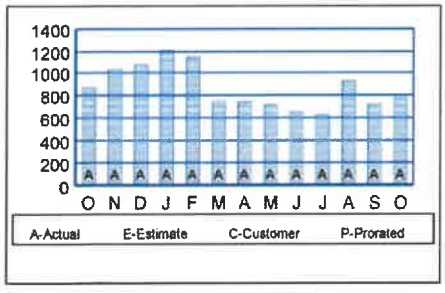
Please note that your electric generation supplier has changed during this billing period.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	29	24
Average Daily Temperature	68	66
Days in Billing Period	30	32
Last 12 Months Use (KWH)		10,379
Average Monthly Use (KWH)		865

Account Summary

	Amount Due
Previous Balance	112.60
Payments/Adjustments	-112.60
Balance at Billing on Oct 05, 2023	**0.00**
West Penn Power - Consumption	70.58
Direct Energy Services LLC	45.09
Total Current Charges	**115.67**
Amount Due by Oct 25, 2023	**$115.67**

Usage Information for Meter Number 5000575810

Oct 01, 2023 KWH Reading (Actual)	80,143
Aug 31, 2023 KWH Reading (Actual)	79,367
KWH used (Aug 31, 2023 to Sep 08, 2023)	280
KWH used (Sep 09, 2023 to Oct 01, 2023)	496
Total KWH Used	776

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10F (Aug 31, 2023 to Sep 08, 2023)

Price to Compare Default Service	280 KWH	x	0.099290	27.80
Customer Distribution Charge				2.09
Distribution System Improvement Charge				0.60
Distribution Charge	280 KWH	x	0.040893	11.45
Default Service Support Charge	280 KWH	x	0.004430	1.24
TCJA Voluntary Surcharge				-0.54
State Tax Surcharge				-0.02
Current Consumption Bill Charges				**42.62**

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10D (Sep 09, 2023 to Oct 01, 2023)

Customer Distribution Charge				5.35
Distribution System Improvement Charge				1.13
Distribution Charge	496 KWH	x	0.040948	20.31
Default Service Support Charge	496 KWH	x	0.004430	2.20
TCJA Voluntary Surcharge				-1.02
State Tax Surcharge				-0.01
Current Consumption Bill Charges				**27.96**
Total Charges				**$ 70.58**

Billing Information for Direct Energy Services LLC

Direct Energy

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074529 Rate: BILL-READY

Billing Period: Sep 09, 2023 to Oct 01, 2023

496 Kwh @ 0.090900	45.09
Total Direct Energy Services LLC Current Charges	**45.09**

Detail Payment and Adjustment Information

09/25/23	Payment	-112.60

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	112.60	-112.60	70.58	70.58
Direct Energy Services LLC	0.00	0.00	45.09	45.09
Total	112.60	-112.60	115.67	115.67

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$115.67
Due Date	Oct 25, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

November 03, 2023

Account Number: 100 099 777 102

Amount Due: $104.33

Due Date: November 27, 2023

Billing Period: Oct 02 to Oct 30, 2023 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill Issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.

Domestic Service - 0007333762 - 9.93 cents per KWH

Your next meter reading is scheduled to occur on or about Nov 30, 2023.

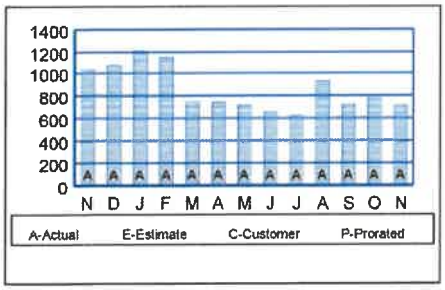
Your bill includes $2.51 in PA taxes, of which $2.35 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	33	24
Average Daily Temperature	53	56
Days In Billing Period	31	29
Last 12 Months Use (KWH)		10,056
Average Monthly Use (KWH)		838

Account Summary

	Amount Due
Previous Balance	115.67
Payments/Adjustments	-115.67
Balance at Billing on Nov 03, 2023	**0.00**
West Penn Power - Consumption	39.79
Direct Energy Services LLC	64.54
Total Current Charges	**104.33**
Amount Due by Nov 27, 2023	**$104.33**

Usage Information for Meter Number 5000575810

Oct 30, 2023 KWH Reading (Actual)	80,853
Oct 02, 2023 KWH Reading (Actual)	80,143
KWH used	710

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.61
Distribution Charge	710 KWH	x	0.040844	29.07
Default Service Support Charge	710 KWH	x	0.004430	3.15
TCJA Voluntary Surcharge				-1.46
State Tax Surcharge				-0.02
Current Consumption Bill Charges				39.79

Billing Information for Direct Energy Services LLC

Direct Energy

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074529 Rate: BILL-READY

Billing Period: Oct 02, 2023 to Oct 30, 2023

710 Kwh @ 0.090900	64.54
Total Direct Energy Services LLC Current Charges	**64.54**

Detail Payment and Adjustment Information

10/27/23	Payment	-115.67

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	70.58	-70.58	39.79	39.79
Direct Energy Services LLC	45.09	-45.09	64.54	64.54
Total	**115.67**	**-115.67**	**104.33**	**104.33**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$104.33
Due Date	Nov 27, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

December 05, 2023

Account Number: 100 099 777 102

Amount Due: $117.97

Due Date: December 27, 2023

Billing Period: Oct 31 to Nov 29, 2023 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007333762 - 9.92 cents per KWH

Your next meter reading is scheduled to occur on or about Jan 02, 2024.

Your bill includes $2.80 in PA taxes, of which $2.62 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

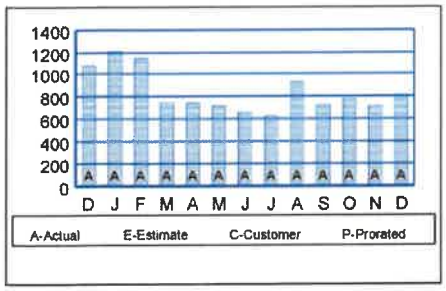
With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Customers receiving Default Service have a new Price to Compare (PTC), effective December 1, 2023. Please review the PTC information shown on page one of your bill to determine if you may be able to save money by switching to an electric generation supplier that offers a lower price than your PTC.

Best wishes for a joyous holiday season from all of us at West Penn Power.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	36	27
Average Daily Temperature	47	42
Days in Billing Period	30	30
Last 12 Months Use (KWH)		9,793
Average Monthly Use (KWH)		816

Account Summary

	Amount Due
Previous Balance	104.33
Payments/Adjustments	-104.33
Balance at Billing on Dec 05, 2023	**0.00**
West Penn Power - Consumption	44.34
Direct Energy Services LLC	73.63
Total Current Charges	**117.97**
Amount Due by Dec 27, 2023	**$117.97**

Usage Information for Meter Number 5000575810

Nov 29, 2023 KWH Reading (Actual)	81,663
Oct 31, 2023 KWH Reading (Actual)	80,853
KWH used	810

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.79
Distribution Charge	810 KWH	x	0.040926	33.15
Default Service Support Charge	810 KWH	x	0.004430	3.59
TCJA Voluntary Surcharge				-1.61
State Tax Surcharge				-0.02
Current Consumption Bill Charges				**44.34**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074529 Rate: BILL-READY

Billing Period: Oct 31, 2023 to Nov 29, 2023

810 Kwh @ 0.090900	73.63
Total Direct Energy Services LLC Current Charges	**73.63**

Detail Payment and Adjustment Information

11/26/23	Payment	-104.33

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	39.79	-39.79	44.34	44.34
Direct Energy Services LLC	64.54	-64.54	73.63	73.63
Total	**104.33**	**-104.33**	**117.97**	**117.97**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$117.97
Due Date	Dec 27, 2023

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

January 05, 2024

Account Number: 100 099 777 102

Amount Due: $265.16

Due Date: January 25, 2024

Billing Period: Nov 30 to Jan 01, 2024 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007333762 - 10.00 cents per KWH

Your next meter reading is scheduled to occur on or about Jan 30, 2024.

Your bill includes $3.36 in PA taxes, of which $3.22 is PA gross receipts tax.

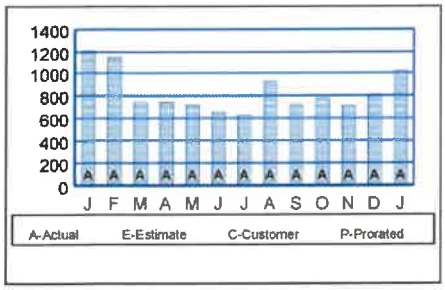
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. If you are not already an EPP participant, but would like to enroll, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	40	31
Average Daily Temperature	35	40
Days in Billing Period	30	33
Last 12 Months Use (KWH)		9,606
Average Monthly Use (KWH)		801

Account Summary

	Amount Due
Previous Balance	117.97
Payments/Adjustments	0.00
Balance at Billing on Jan 05, 2024	**117.97**
West Penn Power - Consumption	54.56
Direct Energy Services LLC	92.63
Total Current Charges	**147.19**
Amount Due by Jan 25, 2024	**$265.16**

Usage Information for Meter Number 5000575810

Jan 01, 2024 KWH Reading (Actual)	82,682
Nov 30, 2023 KWH Reading (Actual)	81,663
KWH used	1,019

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.17
Distribution Charge	31 KWH	x	0.043548	1.35
	988 KWH	x	0.040931	40.44
Default Service Support Charge	31 KWH	x	0.004430	0.14
	988 KWH	x	0.004430	4.38
TCJA Voluntary Surcharge				-1.34
State Tax Surcharge				-0.02
Current Consumption Bill Charges				**54.56**

Billing Information for Direct Energy Services LLC

direct energy

Po Box 180, Tulsa OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074529 Rate: BILL-READY

Billing Period: Nov 30, 2023 to Jan 01, 2024

1019 Kwh @ 0.090900	92.63
Total Direct Energy Services LLC Current Charges	**92.63**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	44.34	0.00	54.56	98.90
Direct Energy Services LLC	73.63	0.00	92.63	166.26
Total	117.97	0.00	147.19	265.16

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$265.16
Due Date	Jan 25, 2024

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

February 02, 2024

Account Number: 100 099 777 102

Amount Due: $119.44

Due Date: February 22, 2024

Billing Period: Jan 02 to Jan 29, 2024 for 28 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-688-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007333762 - 10.00 cents per KWH

Your next meter reading is scheduled to occur on or about Feb 29, 2024.

Your bill includes $2.86 in PA taxes, of which $2.75 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

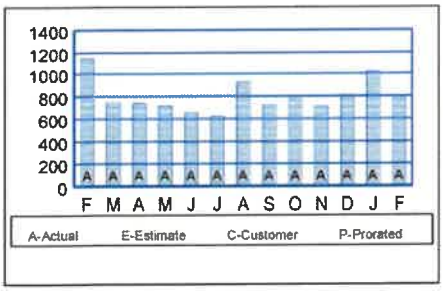
With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit www.irs.gov/individuals.

Avoid the seasonal highs and lows in your electric bills by signing up for the Equal Payment Plan (EPP). While on this plan, each month you are billed one-twelfth of your estimated annual usage. Your account is reviewed periodically and adjusted, if necessary, to ensure your payment amount reflects your actual usage. If you are not already an EPP participant, but would like to enroll, call our Customer Service number, or visit www.firstenergycorp.com/paymentoptions.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	36	29
Average Daily Temperature	40	33
Days in Billing Period	32	28
Last 12 Months Use (KWH)		9,258
Average Monthly Use (KWH)		772

Account Summary

	Amount Due
Previous Balance	265.16
Payments/Adjustments	-265.16
Balance at Billing on Feb 02, 2024	**0.00**
West Penn Power - Consumption	46.54
Direct Energy Services LLC	72.90
Total Current Charges	**119.44**
Amount Due by Feb 22, 2024	**$119.44**

Usage Information for Meter Number 5000575810

Jan 29, 2024 KWH Reading (Actual)	83,484
Jan 02, 2024 KWH Reading (Actual)	82,682
KWH used	802

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.86
Distribution Charge	802 KWH	x	0.043416	34.82
Default Service Support Charge	802 KWH	x	0.004430	3.55
TCJA Voluntary Surcharge				-1.11
State Tax Surcharge				-0.02
Current Consumption Bill Charges				**46.54**

Billing Information for Direct Energy Services LLC

direct energy

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074529 Rate: BILL-READY

Billing Period: Jan 02, 2024 to Jan 29, 2024

802 Kwh @ 0.090900	72.90
Total Direct Energy Services LLC Current Charges	**72.90**

Detail Payment and Adjustment Information

01/04/24	Payment	-145.00
01/30/24	Payment	-120.16
Total Payments and Adjustments		**-$265.16**

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	98.90	-98.90	46.54	46.54
Direct Energy Services LLC	166.26	-166.26	72.90	72.90
Total	**265.16**	**-265.16**	**119.44**	**119.44**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	**$119.44**
Due Date	**Feb 22, 2024**

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

March 11, 2024

Account Number: 100 099 777 102

Amount Due: $126.56

Due Date: April 01, 2024

Billing Period: Jan 30 to Feb 28, 2024 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007333762 - 10.00 cents per KWH

Your next meter reading is scheduled to occur on or about Mar 29, 2024.

Your bill includes $3.01 in PA taxes, of which $2.89 is PA gross receipts tax.

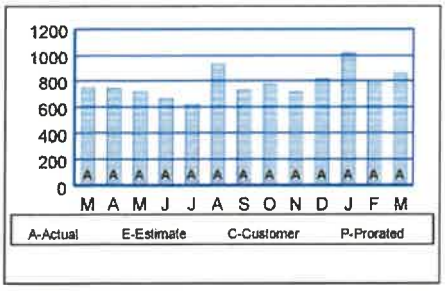
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit irs.gov/individuals.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	26	28
Average Daily Temperature	41	39
Days in Billing Period	29	30
Last 12 Months Use (KWH)		9,365
Average Monthly Use (KWH)		780

Account Summary

	Amount Due
Previous Balance	119.44
Payments/Adjustments	-119.44
Balance at Billing on Mar 11, 2024	**0.00**
West Penn Power - Consumption	49.02
Direct Energy Services LLC	77.54
Total Current Charges	**126.56**
Amount Due by Apr 01, 2024	**$126.56**

Usage Information for Meter Number 5000576810

Feb 28, 2024 KWH Reading (Actual)	84,337
Jan 30, 2024 KWH Reading (Actual)	83,484
KWH used	853

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				1.96
Distribution Charge	853 KWH	x	0.043400	37.02
Default Service Support Charge	853 KWH	x	0.004430	3.78
TCJA Voluntary Surcharge				-1.16
State Tax Surcharge				-0.02
Current Consumption Bill Charges				**49.02**

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service 1-888-734-0741
Account Number: 20074529 Rate: BILL-READY

Billing Period: Jan 30, 2024 to Feb 28, 2024

853 Kwh @ 0.090800	77.54
Total Direct Energy Services LLC Current Charges	**77.54**

Detail Payment and Adjustment Information

02/27/24 Payment	-119.44

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	46.54	-46.54	49.02	49.02
Direct Energy Services LLC	72.90	-72.90	77.54	77.54
Total	**119.44**	**-119.44**	**126.56**	**126.56**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$126.56
Due Date	Apr 01, 2024

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

April 03, 2024

Account Number: 100 099 777 102

Amount Due: $158.10

Due Date: April 23, 2024

Billing Period: Feb 29 to Mar 28, 2024 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower
Domestic Service - 0007333762 - 10.00 cents per KWH

Your next meter reading is scheduled to occur on or about Apr 30, 2024.

Your bill includes $3.69 in PA taxes, of which $3.54 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

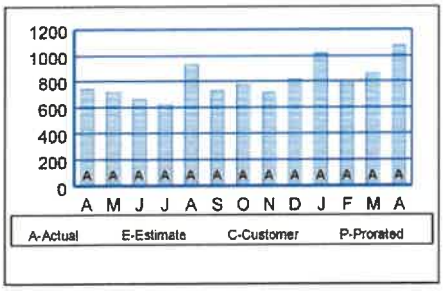
With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

The Distribution System Improvement Charge was adjusted on April 1, 2024. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	26	37
Average Daily Temperature	43	46
Days in Billing Period	29	29
Last 12 Months Use (KWH)		9,704
Average Monthly Use (KWH)		809

Account Summary

	Amount Due
Previous Balance	126.56
Payments/Adjustments	-126.56
Balance at Billing on Apr 03, 2024	0.00
West Penn Power - Consumption	60.02
Direct Energy Services LLC	98.08
Total Current Charges	158.10
Amount Due by Apr 23, 2024	$158.10

Usage Information for Meter Number 5000575810

Mar 28, 2024 KWH Reading (Actual)	85,416
Feb 29, 2024 KWH Reading (Actual)	84,337
KWH used	1,079

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.40
Distribution Charge	1,079 KWH	x	0.043411	46.84
Default Service Support Charge	1,079 KWH	x	0.004430	4.78
TCJA Voluntary Surcharge				-1.41
State Tax Surcharge				-0.03
Current Consumption Bill Charges				60.02

Billing Information for Direct Energy Services LLC

direct energy

Po Box 180, Tulsa, OK 74101-0180
Customer Service 1-888-734-0741
Account Number 20074529 Rate BILL-READY

Billing Period: Feb 29, 2024 to Mar 28, 2024

1079 Kwh @ 0.090900	98.08
Total Direct Energy Services LLC Current Charges	98.08

Detail Payment and Adjustment Information

03/31/24	Payment	-126.56

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	49.02	-49.02	60.02	60.02
Direct Energy Services LLC	77.54	-77.54	98.08	98.08
Total	126.56	-126.56	158.10	158.10

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$158.10
Due Date	Apr 23, 2024

JOHN F KERSHAW
13460 MONTEREY LN STE 2

WestPenn Power

Bill Based On: Actual Meter Reading

May 03, 2024

Account Number: 100 099 777 102

Amount Due: $132.06

Due Date: May 23, 2024

Billing Period: Mar 29 to Apr 29, 2024 for 32 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save a supplier's price must be lower.
Domestic Service - 0007333762 - 10.00 cents per KWH

Your next meter reading is scheduled to occur on or about May 30, 2024.

Your bill includes $3.14 in PA taxes, of which $3.01 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Clothes washers that are energy efficient use about 20% less energy and about 30% less water. Visit energysavepa.com/rebates or call 855-897-6394 to learn more!

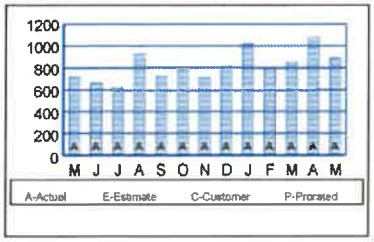
For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

All of our employees wear photo ID badges. Always ask for an employee's ID before letting anyone in your home. If you are still not sure, please call the company.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	22	28
Average Daily Temperature	55	55
Days in Billing Period	32	32
Last 12 Months Use (KWH)		9,878
Average Monthly Use (KWH)		823

Account Summary

	Amount Due
Previous Balance	158.10
Payments/Adjustments	-158.10
Balance at Billing on May 03, 2024	**0.00**
West Penn Power - Consumption	51.07
Direct Energy Services LLC	80.99
Total Current Charges	132.06
Amount Due by May 23, 2024	**$132.06**

Usage Information for Meter Number 20006726810

Apr 29, 2024 KWH Reading (Actual)	86,307
Mar 29, 2024 KWH Reading (Actual)	85,416
KWH used	891

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.25
Distribution Charge	891 KWH	x	0.043401	38.67
Default Service Support Charge	891 KWH	x	0.004430	3.95
TCJA Voluntary Surcharge				-1.21
State Tax Surcharge				-0.03
Current Consumption Bill Charges				**51.07**

Billing Information for Direct Energy Services LLC

direct energy

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074529 Rate: BILL-READY

Billing Period: Mar 29, 2024 to Apr 29, 2024

891 Kwh @ 0.090900	80.99
Total Direct Energy Services LLC Current Charges	**80.99**

Detail Payment and Adjustment Information

04/30/24	Payment	-158.10

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	60.02	-60.02	51.07	51.07
Direct Energy Services LLC	98.08	-98.08	80.99	80.99
Total	158.10	-158.10	132.06	**132.06**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$132.06
Due Date	May 23, 2024

JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

11100099777102000000000000000000000132060000132060

WestPenn Power

Bill Based On: Actual Meter Reading

June 04, 2024

Account Number: 100 099 777 102

Amount Due: $144.09

Due Date: June 24, 2024

Billing Period: Apr 30 to May 29, 2024 for 30 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - **0007333762 - 10.00 cents per KWH**

Your next meter reading is scheduled to occur on or about Jun 28, 2024.

Your bill includes $3.40 in PA taxes, of which $3.26 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

Effective June 1, 2024, the Default Service Support charge, which recovers costs associated with serving customers in a competitive electric market, has been adjusted.

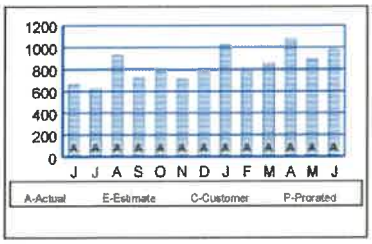
Customers receiving Default Service have a new Price to Compare (PTC) effective June 1, 2024.

Effective June 1, 2024, the Energy Efficiency Charges, which recover costs associated with the utility's programs to reduce annual electric use and peak demand for electricity as mandated by the state, has been adjusted.

Effective June 1, 2024, the Solar Photovoltaic Requirement charge, which recovers the company's cost to acquire Solar Photovoltaic Alternative Energy Credits in compliance with the Alternative Energy Portfolio Standards Act has been adjusted.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	22	33
Average Daily Temperature	58	65
Days In Billing Period	30	30
Last 12 Months Use (KWH)		10,194
Average Monthly Use (KWH)		850

Account Summary

	Amount Due
Previous Balance	132.06
Payments/Adjustments	-132.06
Balance at Billing on Jun 04, 2024	0.00
West Penn Power - Consumption	55.28
Direct Energy Services LLC	88.81
Total Current Charges	144.09
Amount Due by Jun 24, 2024	**$144.09**

Usage Information for Meter Number [redacted]

May 29, 2024 KWH Reading (Actual)	87,264
Apr 30, 2024 KWH Reading (Actual)	86,307
KWH used	977

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.43
Distribution Charge	977 KWH	x	0.043408	42.41
Default Service Support Charge	977 KWH	x	0.004430	4.33
TCJA Voluntary Surcharge				-1.30
State Tax Surcharge				0.03
Current Consumption Bill Charges				**55.28**

Billing Information for Direct Energy Services LLC

direct energy

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074529 Rate: BILL-READY

Billing Period: Apr 30, 2024 to May 29, 2024

977 Kwh @ 0.090900	88.81
Total Direct Energy Services LLC Current Charges	**88.81**

Detail Payment and Adjustment Information

05/29/24	Payment	-132.06

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	51.07	-51.07	55.28	55.28
Direct Energy Services LLC	80.99	-80.99	88.81	88.81
Total	132.06	-132.06	144.09	**144.09**

Return this part with a check or money order payable to West Penn Power

WestPenn Power
75 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$144.09
Due Date	Jun 24, 2024

JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

1110009977710200000000000000000000000144090000144092

WestPenn Power

Bill Based On: Actual Meter Reading, Prorated Bill

July 05, 2024

Account Number: 100 099 777 102

Amount Due: $152.26

Due Date: July 25, 2024

Billing Period: May 30 to Jun 27, 2024 for 29 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007333762 - 8.86 cents per KWH

Your next meter reading is scheduled to occur on or about Jul 31, 2024.

Your bill includes $3.61 in PA taxes, of which $3.46 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

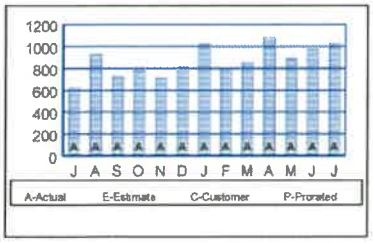
Have an old, inefficient, room air conditioner? That's not cool! Upgrade to a new, energy efficient model that uses 20% less energy, and costs less than $60 per year to run on average. Check out energysave pa.com/rebates or call 855-897-6364 to learn more!

Summer's hot temperatures can cause health problems, especially for older adults, children and people with chronic illnesses. To reduce the chance of suffering from a heat-related illness, wear light, loose-fitting clothes; stay out of direct sunlight and avoid strenuous activity; drink plenty of water; and stay in an area with air conditioning or fans if possible. If you don't have an air conditioner, contact the health department to find a heat-relief shelter in your area.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

Additional messages, if any, can be found on back.

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	21	35
Average Daily Temperature	65	72
Days In Billing Period	29	29
Last 12 Months Use (KWH)		10,602
Average Monthly Use (KWH)		884

Account Summary

	Amount Due
Previous Balance	144.09
Payments/Adjustments	-144.09
Balance at Billing on Jul 05, 2024	0.00
West Penn Power - Consumption	58.72
Direct Energy Services LLC	93.54
Total Current Charges	152.26
Amount Due by Jul 25, 2024	**$152.26**

Usage Information for Meter Number 600675610

Jun 27, 2024 KWH Reading (Actual)	88,313
May 30, 2024 KWH Reading (Actual)	87,284
KWH used	1,029

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				2.54
Distribution Charge	1,029 KWH	x	0.043392	44.65
Default Service Support Charge	70 KWH	x	0.004430	0.31
	959 KWH	x	0.005390	5.17
TCJA Voluntary Surcharge				-1.36
State Tax Surcharge				-0.03
Current Consumption Bill Charges				58.72

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service 1-888-734-0741
Account Number: 20074529 Rate: BILL-READY

Billing Period: May 30, 2024 to Jun 27, 2024

1029 Kwh @ 0.090900	93.54
Total Direct Energy Services LLC Current Charges	93.54

Detail Payment and Adjustment Information

06/29/24	Payment	-144.09

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	55.28	-55.28	58.72	58.72
Direct Energy Services LLC	88.81	-88.81	93.54	93.54
Total	144.09	-144.09	152.26	152.26

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$152.26
Due Date	Jul 25, 2024

JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 3687
AKRON OH 44309-3687

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WestPenn Power

Bill Based On: Actual Meter Reading

August 05, 2024

Account Number: 100 099 777 102

Amount Due: $183.01

Due Date: August 26, 2024

Billing Period: Jun 28 to Jul 30, 2024 for 33 days
Bill For: JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill issued by: West Penn Power, PO Box 3687, Akron OH 44309-3687
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-686-0021. For Payment Options, call 1-800-736-3404.

Shopping Information

Customer Number	Rate Category
0806013003 0007333762	Domestic Service WP-RS10D

Contact your supplier if you do not know your contract expiration date.

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower.
Domestic Service - 0007333762 - 8.78 cents per KWH

Your next meter reading is scheduled to occur on or about Aug 29, 2024.

Your bill includes $4.28 in PA taxes, of which $4.11 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Mailing in your payment? We have a new address! The enclosed bill stub has been pre-addressed for your convenience. If you can't locate your stub, please mail your check to the following:
Ohio, Pennsylvania and New Jersey:
FirstEnergy
P.O. Box 371422
Pittsburgh, PA 15250-7422

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you.

An important message to dog owners - to ensure that our meter readers' visits to your home are safe and productive, please keep your dog secured in an area away from the path to your meter.

Additional messages, if any, can be found on back.

Account Summary

	Amount Due
Previous Balance	152.26
Payments/Adjustments	-152.26
Balance at Billing on Aug 05, 2024	0.00
West Penn Power - Consumption	69.66
Direct Energy Services LLC	113.35
Total Current Charges	183.01
Amount Due by Aug 26, 2024	$183.01

Usage Information for Meter Number 800057810

Jul 30, 2024 KWH Reading (Actual)	89,560
Jun 28, 2024 KWH Reading (Actual)	88,313
KWH used	1,247

Charges From West Penn Power

Customer Number: 0806013003 0007333762
Rate: Domestic Service WP-RS10D

Customer Distribution Charge				7.44
Distribution System Improvement Charge				3.00
Distribution Charge	1,247 KWH	x	0.043400	54.12
Default Service Support Charge	1,247 KWH	x	0.005390	6.72
TCJA Voluntary Surcharge				-1.56
State Tax Surcharge				-0.03
Current Consumption Bill Charges				69.66

Billing Information for Direct Energy Services LLC

direct energy.

Po Box 180, Tulsa, OK 74101-0180
Customer Service: 1-888-734-0741
Account Number: 20074529 Rate: BILL-READY

Billing Period: Jun 28, 2024 to Jul 30, 2024

1247 Kwh @ 0.090900	113.35
Total Direct Energy Services LLC Current Charges	113.35

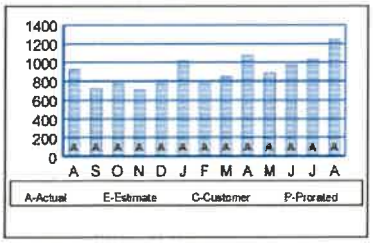
Detail Payment and Adjustment Information

07/30/24	Payment	-152.26

Account Balances by Company

	Previous Balance	Payments/ Adjustments	Current Charges	Amount Due
West Penn Power	58.72	-58.72	69.66	69.66
Direct Energy Services LLC	93.54	-93.54	113.35	113.35
Total	152.26	-152.26	183.01	183.01

Usage History



Comparisons	Last Year	This Year
Average Daily Use (KWH)	28	38
Average Daily Temperature	75	78
Days in Billing Period	33	33
Last 12 Months Use (KWH)		10,920
Average Monthly Use (KWH)		910

Return this part with a check or money order payable to West Penn Power

WestPenn Power
76 South Main Street
Akron, OH 44308-1890

Account Number: 100 099 777 102

Amount Paid	
Amount Due	$183.01
Due Date	Aug 26, 2024

JOHN F KERSHAW
13460 MONTEREY LN STE 2
BLUE RIDGE SUMMIT PA 17214-9730

WEST PENN POWER
PO BOX 371422
PITTSBURGH PA 15250-7422

1110009977710200000000000000000000000183010000183017

RESPONDENT'S EXHIBIT 19 9/16/24

FAST Info | Custom Info | Order Work Flow

Order Info | Routing/Completion | Meter Info | Reading Info | Installed Mtr Rdg | Exceptions | History | Custom | Order

Routing Information

Date: 01/10/23 HH Id: WAYN02-MS Order Seq: 001020

Notes: RTIQ Rate Inquiry RATE CHANGE REQUEST john kershaw jfkcteec@aol.com 717-785-1099 or 609=217-3416 wants to have the rate changed to r esidential as this is he states residential.

Periodic Hold Info

Reason: User:

Status Information

Status Code: Complete Status Reason: 00 - 00:Comp Work Request

Attempts: 0 Not Worked: 0 Order State: 1

Completion Information

Completion: 01/10/23 08:22:15 HH Id: WAYN02-MS Exported: 01/10/2023

Comment: Rdr Ids: 32316

AC HH Id: AC Rdr Id:

Notes Back: THIS RESIDENCE IS CONVERTED APARTMENTS TO A SINGLE FAMILY RESIDENCE

GENERAL RULES AND REGULATIONS

HOW TO OBTAIN SERVICE/CHANGES TO SERVICE

1. Applications/Contracts

All Applicants desiring any type of service from the Company under this Tariff shall contact the Company and specifically request the type and nature of service.

If more than one Rate Schedule is available for any service, the Company will assist the Customer initially in selecting the Schedule which, on the basis of the Customer's advice to the Company regarding the anticipated service conditions, is most advantageous. If, as a result of a permanent change in the Customer's service conditions, another Rate Schedule becomes more advantageous to the Customer, the Company will, after written notice by the Customer of such change, recommend such other Rate Schedule.

A Non-Residential Applicant for any service under this Tariff may be required to sign an application and/or a contract for electric service. However, the Company may accept an oral application from a Non-Residential Applicant.

The Company shall accept an oral application from a Residential Applicant, except that the Company may require a written application from a Residential Applicant if the Company believes that positive identification is necessary.

The Customer shall inform the Company in advance of any proposed additions to (or decreases in) the Customer's connected electrical load. The Company may require a written application and or contract for changes in load or services.

The minimum term of contracts for any type of electric service under this Tariff shall be as stated in the applicable Rate Schedule(s) or any other provisions of this Tariff. Unless otherwise specified in any particular Rate Schedule or any other provisions of this Tariff, the term of any contract for any type of electric service under this Tariff that requires a contract term of not less than one (1) year shall commence on the date specified by the Company and terminate on the Customer's closest scheduled meter read date on or after twelve (12) months from the commencement date of such contract.

The Company may require, as a condition of the furnishing of service to an Applicant, the payment of any outstanding account in the Applicant's name which accrued within the past four years or for any outstanding account for which the Applicant is determined to be legally responsible and for which the Applicant was properly billed.

GENERAL RULES AND REGULATIONS

1. Applications/Contracts (continued)

The Company may require an Applicant/Customer to make the payment of any outstanding balance or portion of an outstanding balance if the Applicant/Customer resided at the property for which service is requested during the time the outstanding balance accrued and for the time the Applicant/Customer resided at the property not to exceed four years. The Company may establish that an Applicant/Customer previously resided at a property through the use of mortgage, deed, lease information, a consumer credit reporting service, a Financial Summary that provides the names and income of adult occupants of a household, and a web-based tool such as "Accurint" to research Applicant/Customer information.

2. Deposits

Where an Applicant's/Customer's credit is not established or the credit of a Customer with the Company has, in the Company's judgment become impaired, or where the Company deems it necessary, a deposit or other guarantee satisfactory to the Company may be required to be supplied by the Applicant/Customer as security for the payment of future and final bills before the Company shall commence or continue to render any type of electric service to the Applicant/Customer. Deposits required by the Company for Tariff charges shall include unpaid EGS charges that are subject to the Company's POR.

The Company utilizes a generally accepted credit scoring methodology in range of general industry practice that is based on an applicant or customer's utility payment history.

The Company may request deposits from Customers taking service for a period of less than thirty (30) days, in an amount equal to the estimated bill for the cost of total services provided by the Company for such temporary period. Deposits may be required by the Company from all other Customers, in an amount that is in accordance with 52 Pa. Code § 56.51.

Deposits for Residential Customers shall be returned to them in accordance with the provisions of the Responsible Utility Customer Protection Act (66 Pa. C.S. §§ 1401-1418) and the provisions of the Commission's Regulations at 52 Pa. Code Chapter 56, as amended from time to time. Deposits from all other Customers may be held by the Company, in its sole and exclusive judgment, until the Customer discontinues service or the Company determines that the Customer has established a satisfactory payment record. Upon discontinuance of all Company service and payment in full of all charges and financial guarantees, the Company shall refund the deposit or deduct any unpaid amounts from the deposit and refund the difference, if any, to the Customer. The deposit shall no longer accrue interest upon the discontinuance of service.

The interest rate on Residential Customer deposits will be calculated pursuant to The Fiscal Code, as amended annually.