

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

DOROTHY HESS

v.

PPL ELECTRIC UTILITIES  
CORPORATION

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DOCKET: # F-2024-3050675

**INTERIM ORDER  
SETTING RESOLUTION CONFERENCE**

On or about July 25, 2024, Dorothy Hess ("Complainant"), filed a Complaint against PPL Electric Utilities Corporation ("Respondent"), at the above-captioned docket number. On or about September 3, 2024, Respondent filed an Answer to the Complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant to set a mutually convenient date and time for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than October 7, 2024, unless this is not possible.

**Within ten (10) days following the conference, by October 17, 2024, Respondent shall file a short report with Mediator Cynthia Lehman ("Mediator"), setting forth:**

- (a) The date of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of Complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

**If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.**



**F-2024-3050675 - DOROTHY HESS v. PPL ELECTRIC UTILITIES CORP**

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