
Stephanie Smith		
v.		Docket No.:
PECO Energy Company		C-2024-3049750
Electric & Gas		
Initial Call-In		
Telephonic		

Pages 1 - 56

Judge's Chambers
State Office Building
801 Market Street
Philadelphia, PA

Tuesday, September 3, 2024
Commencing at 10:01 a.m.

INDEX TO EXHIBITS

Docket No. C-2024-3049750

Hearing Date: September 3, 2024

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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Direct Dial: 267-533-1830
khadijah.scott@exeloncorp.com

August 16, 2024

VIA E-MAIL

Honorable Christopher P. Pell, ALJ
Pennsylvania Public Utility Commission
801 Market Street, 4th Floor
Philadelphia, PA 19107

RE: Stephanie Smith v. PECO Energy Company
Docket No. C-2024-3049750
Date of Hearing: September 3rd, 2024 @ 10:00 a.m.

Dear Judge Pell:

Enclosed please find a copy of PECO Energy Company's Exhibits 1 through 6, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of same to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Respectfully submitted,

A handwritten signature in blue ink that reads "Khadijah Scott". The signature is written in a cursive style.

Khadijah Scott

KS/ab
Enclosure

Cc: Stephanie Smith (via email)

EXHIBIT 1

APPLICANT: STEPHANIE SMITH
CURRENT SERVICE ADDRESS-- NA

ADDRESS	ACCT #	TRANSFERRED AMOUNT	DATE OF TRANSFER	COMMENTS
ARLINGTON AVE		\$6,407.45	2/10/2020	Transferred to N 2ND ST *FL 1ST
UPPER DARBY PA	4/20/11 TO 12/3/19			
N 2ND ST *FL 1ST		\$17,172.72	6/14/2023	Transferred to S 13TH ST
DARBY PA	1/31/20 TO 5/13/23			
N 2ND ST *FL 2ND		\$177.15	1/9/2023	Transferred to S 13TH ST
DARBY PA	9/27/22 TO 12/8/22			
S 13TH ST		\$23,293.21*	FINALED	
DARBY PA	09/14/22 TO 10/30/23			

**NOTE: Of this balance, \$16,637.92 can be considered for payment as a condition to re-establish service*

EXHIBIT 2

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	Account Number:			Service Address:						Current Bill:	\$0.00	Account Balance: \$6,407.45						
2	Account Name:	S SMITH		ARLINGTON AV						Billed Prior:	\$0.00							
3	Account Status:	FINAL		UPPER DARBY, PA 19082						Balance Due:	\$6,407.45							
4	Meter Bill Group:	5																
5				Mail To:						Credit Amount:	\$0.00			Rates:				
6				S SMITH						Deposit Requested:	\$0.00			GAS RESIDENTIAL SERVICE				
7										Deposit On-Hand:	\$0.00			ELECTRIC RESIDENTIAL SERVICE				
8				UPPER DARBY, PA 19082						CAP Pre-program Arrears:	\$0.00							
9										Payment Agreement Balance:	\$0.00							
10																		
11																		
12	Account Transaction Activity																	

	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
13	01/31/2019	End of Month Balance													\$3,825.27		
14	02/08/2019	ALTERNATE ELEC SERVICE								\$138.17							
15	02/08/2019	ALTERNATE GAS SERVICE								\$134.38							
16	02/08/2019	INPA: IN PROGRAM ARREARAGE								\$1.00							
17	02/08/2019	ELECTRIC SERVICE		01/07/2019-02/05/2019	83876	ACTUAL	118908238	1258		\$88.50						985	
18	02/08/2019	GAS SERVICE		01/07/2019-02/07/2019	9176	ACTUAL	15613932		215	\$98.00	\$3,735.06	\$460.05	\$4,195.11	03/04/2019	\$4,195.11	1021	\$0.00
19	02/27/2019		PAYMENT							-\$300.00							
20	02/28/2019	End of Month Balance													\$3,984.32		
21	03/05/2019		INPA FORGIVEN - COMPANY							-\$4.12							
22	03/05/2019		INPA FORGIVEN - RATE CASE							-\$3.88							
23	03/08/2019	ALTERNATE ELEC SERVICE								\$123.13							
24	03/08/2019	ALTERNATE GAS SERVICE								\$125.68							
25	03/08/2019	INPA: IN PROGRAM ARREARAGE								\$1.00							
26	03/08/2019	ELECTRIC SERVICE		02/05/2019-03/06/2019	84992	ACTUAL	118908238	1116		\$79.64						796	
27	03/08/2019	GAS SERVICE		02/07/2019-03/06/2019	9351	ACTUAL	15613932		175	\$82.46	\$3,895.11	\$411.91	\$4,307.02	04/01/2019	\$4,307.02	759	\$0.00
28	03/19/2019	ALTERNATE ELEC SERVICE								\$36.72							
29	03/19/2019	ELECTRIC SERVICE		03/06/2019-03/14/2019	85292	ACTUAL	118908238	300		\$21.39						219	
30	03/19/2019	ELECTRIC SERVICE		03/14/2019-04/04/2019	86044	ACTUAL	118908238	752		\$21.39	\$3,895.11	\$470.02	\$4,365.13	04/10/2019	\$4,365.13	363	\$0.00
31	03/29/2019	End of Month Balance													\$4,445.34		
32	04/09/2019	ALTERNATE GAS SERVICE								\$90.50							
33	04/09/2019	INPA: IN PROGRAM ARREARAGE								\$1.00							
34	04/09/2019	ELECTRIC SERVICE		03/06/2019-03/14/2019	85292	ACTUAL	118908238	300		\$107.20						219	
35	04/09/2019	ELECTRIC SERVICE		03/14/2019-04/04/2019	86044	ACTUAL	118908238	752		\$107.20						363	
36	04/09/2019	GAS SERVICE		03/06/2019-04/08/2019	9475	ACTUAL	15613932		124	\$62.99	\$4,307.02	\$319.80	\$4,626.82	05/01/2019	\$4,626.82	629	\$0.00
37	04/26/2019		PAYMENT							-\$300.00							
38	04/30/2019	End of Month Balance													\$4,406.03		
39	05/02/2019		INPA FORGIVEN - RATE CASE							-\$1.94							
40	05/02/2019		INPA FORGIVEN - COMPANY							-\$2.06							
41	05/02/2019	RECONNECT FEE - CUT-OUT NON-PAY								\$80.00							
42	05/02/2019	RECONNECT FEE - CUT-OUT NON-PAY								\$20.00							
43	05/03/2019	INPA: IN PROGRAM ARREARAGE								\$1.00							
44	05/03/2019	ELECTRIC SERVICE		04/04/2019-05/03/2019	86845	ACTUAL	118908238	801		\$116.69						138	
45	05/03/2019	GAS SERVICE		04/08/2019-05/03/2019	9513	ACTUAL	15613932		38	\$50.34	\$4,326.82	\$268.03	\$4,594.85	05/28/2019	\$4,594.85	90	\$0.00
46	05/31/2019	End of Month Balance													\$4,669.06		
47	06/04/2019	INPA: IN PROGRAM ARREARAGE								\$1.00							
48	06/04/2019	ELECTRIC SERVICE		05/03/2019-06/04/2019	88038	ACTUAL	118908238	1193		\$165.49							
49	06/04/2019	GAS SERVICE		05/03/2019-06/04/2019	9558	ACTUAL	15613932		45	\$59.77	\$4,594.85	\$226.26	\$4,821.11	06/26/2019	\$4,821.11		\$0.00

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt		
51	06/28/2019	End of Month Balance													\$4,894.32				
52	07/03/2019	INPA: IN PROGRAM ARREARAGE								\$1.00									
53	07/03/2019	ELECTRIC SERVICE		06/04/2019-07/03/2019	89481	ACTUAL	118908238	1443		\$200.35									
54	07/03/2019	GAS SERVICE		06/04/2019-07/03/2019	9596	ACTUAL	15613932		38	\$52.36	\$4,821.11	\$253.71	\$5,074.82	07/26/2019	\$5,074.82		\$0.00		
55	07/31/2019	LATE PAYMENT CHARGE								\$74.47									
56	07/31/2019	End of Month Balance													\$5,221.50				
57	08/01/2019		PAYMENT							-\$72.21									
58	08/01/2019		INPA FORGIVEN - COMPANY							-\$3.09									
59	08/01/2019		INPA FORGIVEN - RATE CASE							-\$2.91									
60	08/02/2019	INPA: IN PROGRAM ARREARAGE								\$1.00									
61	08/02/2019	ELECTRIC SERVICE		07/03/2019-08/02/2019	91334	ACTUAL	118908238	1853		\$254.44									
62	08/02/2019	GAS SERVICE		07/03/2019-08/02/2019	9637	ACTUAL	15613932		41	\$55.53	\$5,077.08	\$310.97	\$5,388.05	08/26/2019	\$5,388.05		\$0.00		
63	08/30/2019	End of Month Balance													\$5,453.26				
64	09/03/2019	INPA: IN PROGRAM ARREARAGE								\$1.00									
65	09/03/2019	ELECTRIC SERVICE		08/02/2019-09/03/2019	93239	ACTUAL	118908238	1905		\$262.28									
66	09/03/2019	GAS SERVICE		08/02/2019-09/03/2019	9682	ACTUAL	15613932		45	\$59.45	\$5,388.05	\$322.73	\$5,710.78	09/25/2019	\$5,710.78		\$0.00		
67	09/27/2019		PAYMENT							-\$65.00									
68	09/30/2019	End of Month Balance													\$5,709.99				
69	10/01/2019		INPA FORGIVEN - RATE CASE							-\$1.94									
70	10/01/2019		INPA FORGIVEN - COMPANY							-\$2.06									
71	10/01/2019	LATE PAYMENT CHARGE								\$1.62									
72	10/02/2019	INPA: IN PROGRAM ARREARAGE								\$1.00									
73	10/02/2019	ELECTRIC SERVICE		09/03/2019-10/02/2019	94635	ACTUAL	118908238	1396		\$198.71									
74	10/02/2019	GAS SERVICE		09/03/2019-10/02/2019	9733	ACTUAL	15613932		51	\$62.31	\$5,647.40	\$262.02	\$5,909.42	10/24/2019	\$5,909.42		\$0.00		
75	10/29/2019	LATE PAYMENT CHARGE								\$87.35									
76	10/31/2019	BUDGET BILLING								\$315.00									
77	10/31/2019	INPA: IN PROGRAM ARREARAGE								\$1.00									
78	10/31/2019	ELECTRIC SERVICE		10/02/2019-10/31/2019	95626	ACTUAL	118908238	991		\$144.10									
79	10/31/2019	GAS SERVICE		10/02/2019-10/31/2019	9815	ACTUAL	15613932		82	\$92.79	\$5,996.77	\$316.00	\$6,312.77	11/22/2019	\$6,234.66	134	-\$78.11		
80	10/31/2019	End of Month Balance													\$6,370.98				
81	11/27/2019	LATE PAYMENT CHARGE								\$90.68									
82	11/27/2019	End of Month Balance													\$6,461.66				
83	12/04/2019		LIHEAP PAYMENT							-\$200.00									
84	12/31/2019	End of Month Balance													\$6,183.55				
85	01/03/2020		INPA FORGIVEN - COMPANY							-\$2.06									
86	01/03/2020		INPA FORGIVEN - RATE CASE							-\$1.94									
87	01/14/2020	BUDGET BILLING								\$205.00									
88	01/14/2020	INPA: IN PROGRAM ARREARAGE								\$54.21									
89	01/14/2020	ELECTRIC SERVICE		10/31/2019-12/03/2019	96566	ACTUAL	118908238	940		\$136.30									
90	01/14/2020	GAS SERVICE		10/31/2019-12/03/2019	9954	ACTUAL	15613932		139	\$146.81	\$6,203.45	\$259.21	\$6,462.66	02/05/2020	\$6,462.66	691	\$0.00		
91	01/31/2020	End of Month Balance													\$6,667.66				
92	02/10/2020		TRANSFER TO INPA							-\$55.21									
93	02/10/2020		TRANSFER							-\$6,407.45									
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	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt	
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	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt	
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EXHIBIT 3

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	Account Number:			Service Address:						Current Bill:	\$0.00	Account Balance: \$17,172.72					
2	Account Name:	Stephanie SMITH		N 2ND ST, FL 1ST						Billed Prior:	\$0.00						
3	Account Status:	FINAL		DARBY, PA 19023						Balance Due:	\$17,172.72						
4	Meter Bill Group:	8															
5				Mail To:						Credit Amount:	\$0.00			Rates:			
6				S SMITH						Deposit Requested:	\$0.00			GAS RESIDENTIAL HEATING SERVICE			
7										Deposit On-Hand:	\$0.00						
8				DARBY, PA 19023						CAP Pre-program Arrears:	\$0.00						
9										Payment Agreement Balance:	\$0.00						
10																	
11																	
12	Account Transaction Activity																

	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
14	01/31/2020	DEPOSIT								\$172.50							
15	01/31/2020		PAYMENT							-\$100.00							
16	02/10/2020	CONNECTION CHARGE - STANDARD								\$6.00							
17	02/10/2020	ELECTRIC SERVICE		01/31/2020-02/10/2020	34621	ACTUAL	122180816	53		\$10.34							
18	02/10/2020	GAS SERVICE		01/31/2020-02/10/2020	4661	ACTUAL	16550854		59	\$53.30	\$263.62	\$6,286.97	\$6,550.59	03/03/2020	\$6,550.59	231	\$0.00
19	02/10/2020	TRANSFER DEBIT FROM								\$6,407.45							
20	03/10/2020	DEPOSIT								\$86.25							
21	03/10/2020	ELECTRIC SERVICE		02/10/2020-03/10/2020	35592	ACTUAL	122180816	971		\$137.17							
22	03/10/2020	GAS SERVICE		02/10/2020-03/10/2020	4951	ACTUAL	16550854		290	\$259.15	\$6,643.73	\$483.57	\$7,127.30	04/01/2020	\$7,127.30	672	\$0.00
23	03/10/2020	INPA: IN PROGRAM ARREARAGE								\$1.00							
24	03/10/2020	LATE PAYMENT CHARGE								\$93.14							
25	03/30/2020	DEPOSIT								-\$245.00							
26	04/08/2020	ELECTRIC SERVICE		03/10/2020-04/08/2020	36655	ACTUAL	122180816	1063		\$149.25							
27	04/08/2020	GAS SERVICE		03/10/2020-04/08/2020	5170	ACTUAL	16550854		219	\$206.68	\$6,968.55	\$356.93	\$7,325.48	04/30/2020	\$7,325.48	422	\$0.00
28	04/08/2020	INPA: IN PROGRAM ARREARAGE								\$1.00							
29	05/07/2020	ELECTRIC SERVICE		04/08/2020-05/07/2020	37545	ACTUAL	122180816	890		\$126.59							
30	05/07/2020	GAS SERVICE		04/08/2020-05/07/2020	5350	ACTUAL	16550854		180	\$172.12	\$7,325.48	\$299.71	\$7,625.19	05/29/2020	\$7,625.19	349	\$0.00
31	05/07/2020	INPA: IN PROGRAM ARREARAGE								\$1.00							
32	06/08/2020	ELECTRIC SERVICE		05/07/2020-06/08/2020	38716	ACTUAL	122180816	1171		\$162.30							
33	06/08/2020	GAS SERVICE		05/07/2020-06/08/2020	5450	ACTUAL	16550854		100	\$99.80	\$7,625.19	\$263.10	\$7,888.29	06/30/2020	\$7,888.29	29	\$0.00
34	06/08/2020	INPA: IN PROGRAM ARREARAGE								\$1.00							
35	07/08/2020	ELECTRIC SERVICE		06/08/2020-07/08/2020	40980	ACTUAL	122180816	2264		\$303.82							
36	07/08/2020	GAS SERVICE		06/08/2020-07/08/2020	5520	ACTUAL	16550854		70	\$70.55	\$7,888.29	\$375.37	\$8,263.66	07/30/2020	\$8,263.66		\$0.00
37	07/08/2020	INPA: IN PROGRAM ARREARAGE								\$1.00							
38	08/06/2020	ELECTRIC SERVICE		07/08/2020-08/06/2020	43381	ACTUAL	122180816	2401		\$321.61							
39	08/06/2020	GAS SERVICE		07/08/2020-08/06/2020	5569	ACTUAL	16550854		49	\$53.14	\$8,263.66	\$375.75	\$8,639.41	08/28/2020	\$8,639.41		\$0.00
40	08/06/2020	INPA: IN PROGRAM ARREARAGE								\$1.00							
41	08/28/2020		PAYMENT							-\$200.00							
42	09/03/2020		INPA FORGIVEN - COMPANY							-\$6.18							
43	09/03/2020		INPA FORGIVEN - RATE CASE							-\$5.82							
44	09/10/2020	ELECTRIC SERVICE		08/06/2020-09/04/2020	44811	ESTIMATE	122180816	1430		\$195.01							
45	09/10/2020	GAS SERVICE		08/06/2020-09/04/2020	5623	ACTUAL	16550854		54	\$57.28	\$8,439.41	\$253.29	\$8,692.70	10/02/2020	\$8,692.70		\$0.00
46	09/10/2020	INPA: IN PROGRAM ARREARAGE								\$1.00							
47	10/09/2020	ELECTRIC SERVICE		09/04/2020-10/06/2020	45606	ESTIMATE	122180816	795		\$112.89							
48	10/09/2020	GAS SERVICE		09/04/2020-10/06/2020	5729	ACTUAL	16550854		106	\$100.41	\$8,692.70	\$214.30	\$8,907.00	11/03/2020	\$8,907.00		\$0.00
49	10/09/2020	INPA: IN PROGRAM ARREARAGE								\$1.00							
50	11/10/2020	ELECTRIC SERVICE		10/06/2020-11/05/2020	45818	ESTIMATE	122180816	212		\$37.44							
51	11/10/2020	GAS SERVICE		10/06/2020-11/05/2020	5908	ACTUAL	16550854		179	\$160.93	\$8,907.00	\$199.37	\$9,106.37	12/03/2020	\$9,106.37	221	\$0.00

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
52	11/10/2020	INPA: IN PROGRAM ARREARAGE								\$1.00							
53	12/11/2020	ELECTRIC SERVICE		11/05/2020-12/11/2020	45825	ESTIMATE	122180816	7		\$10.91							
54	12/11/2020	GAS SERVICE		11/05/2020-12/08/2020	6146	ACTUAL	16550854		238	\$205.87	\$9,106.37	\$217.78	\$9,324.15	01/04/2021	\$9,324.15	490	\$0.00
55	12/11/2020	INPA: IN PROGRAM ARREARAGE								\$1.00							
56	01/14/2021	ELECTRIC SERVICE		12/11/2020-01/14/2021	45880	ESTIMATE	122180816	55		\$17.18							
57	01/14/2021	GAS SERVICE		12/08/2020-01/11/2021	6519	ACTUAL	16550854		373	\$291.54	\$9,324.15	\$309.72	\$9,633.87	02/05/2021	\$9,633.87	909	\$0.00
58	01/14/2021	INPA: IN PROGRAM ARREARAGE								\$1.00							
59	02/12/2021	ELECTRIC SERVICE		01/14/2021-02/12/2021	46240	ESTIMATE	122180816	360		\$57.00							
60	02/12/2021	GAS SERVICE		01/11/2021-02/09/2021	6893	ACTUAL	16550854		374	\$291.91	\$9,633.87	\$349.91	\$9,983.78	03/09/2021	\$9,983.78	881	\$0.00
61	02/12/2021	INPA: IN PROGRAM ARREARAGE								\$1.00							
62	03/15/2021	ELECTRIC SERVICE		02/12/2021-03/15/2021	47108	ESTIMATE	122180816	868		\$121.97							
63	03/15/2021	GAS SERVICE		02/09/2021-03/10/2021	7227	ACTUAL	16550854		334	\$264.76	\$9,983.78	\$387.73	\$10,371.51	04/06/2021	\$10,371.51	845	\$0.00
64	03/15/2021	INPA: IN PROGRAM ARREARAGE								\$1.00							
65	03/30/2021		DEPOSIT							-\$105.34							
66	04/07/2021		INPA FORGIVEN - COMPANY							-\$7.21							
67	04/07/2021		INPA FORGIVEN - RATE CASE							-\$6.79							
68	04/13/2021	ELECTRIC SERVICE		03/15/2021-04/13/2021	48115	ESTIMATE	122180816	1007		\$140.18							
69	04/13/2021	GAS SERVICE		03/10/2021-04/08/2021	7382	ACTUAL	16550854		155	\$131.82	\$10,266.17	\$273.00	\$10,539.17	05/05/2021	\$10,539.17	412	\$0.00
70	04/13/2021	INPA: IN PROGRAM ARREARAGE								\$1.00							
71	05/12/2021	ELECTRIC SERVICE		04/13/2021-05/12/2021	49072	ESTIMATE	122180816	957		\$133.75							
72	05/12/2021	GAS SERVICE		04/08/2021-05/07/2021	7486	ACTUAL	16550854		104	\$92.43	\$10,539.17	\$227.58	\$10,766.75	06/03/2021	\$10,766.75	199	\$0.00
73	05/12/2021	INPA: IN PROGRAM ARREARAGE								\$1.40							
74	05/20/2021		PAYMENT							-\$105.00							
75	06/07/2021	INPA: IN PROGRAM ARREARAGE								\$8.81							
76	06/07/2021		INPA FORGIVEN - COMPANY							-\$2.06							
77	06/07/2021		INPA FORGIVEN - RATE CASE							-\$1.94							
78	06/11/2021	ELECTRIC SERVICE		05/12/2021-06/11/2021	50479	ESTIMATE	122180816	1407		\$192.32							
79	06/11/2021	GAS SERVICE		05/07/2021-06/08/2021	7558	ACTUAL	16550854		72	\$67.19	\$10,661.75	\$268.32	\$10,930.07	07/06/2021	\$10,930.07		\$0.00
80	07/01/2021		PAYMENT AGREEMENT(NEW)							-\$10,919.86							
81	07/13/2021	DEFERRED PAYMENT AGREEMENT								\$454.99							
82	07/13/2021	ELECTRIC SERVICE		06/11/2021-07/13/2021	52718	ESTIMATE	122180816	2239		\$299.17							
83	07/13/2021	GAS SERVICE		06/08/2021-07/08/2021	7597	ACTUAL	16550854		39	\$40.16	\$10.21	\$794.32	\$804.53	08/04/2021	\$804.53		\$0.00
84	07/30/2021		TRANSFER							-\$25.00							
85	08/09/2021	BILL OUT DPA								\$10,464.87							
86	08/10/2021	LATE PAYMENT CHARGE								\$105.31							
87	08/11/2021	ELECTRIC SERVICE		07/13/2021-08/11/2021	54754	ESTIMATE	122180816	2036		\$272.95							
88	08/11/2021	GAS SERVICE		07/08/2021-08/06/2021	7630	ACTUAL	16550854		33	\$39.41	\$11,349.71	\$312.36	\$11,662.07	09/02/2021	\$11,662.07		\$0.00
89	09/08/2021	LATE PAYMENT CHARGE								\$109.99							
90	09/10/2021	ELECTRIC SERVICE		08/11/2021-09/07/2021	56090	ESTIMATE	122180816	1336		\$185.19							
91	09/10/2021	GAS SERVICE		08/06/2021-09/07/2021	7670	ACTUAL	16550854		40	\$45.89	\$11,772.06	\$231.08	\$12,003.14	10/04/2021	\$12,003.14		\$0.00
92	10/11/2021	ELECTRIC SERVICE		09/07/2021-10/06/2021	57158	ESTIMATE	122180816	1068		\$150.39							
93	10/11/2021	GAS SERVICE		09/07/2021-10/06/2021	7709	ACTUAL	16550854		39	\$46.25	\$12,116.60	\$196.64	\$12,313.24	11/02/2021	\$12,313.24		\$0.00
94	10/11/2021	LATE PAYMENT CHARGE								\$113.46							
95	11/09/2021	ELECTRIC SERVICE		10/06/2021-11/04/2021	57883	ESTIMATE	122180816	725		\$105.36							
96	11/09/2021	GAS SERVICE		10/06/2021-11/04/2021	7778	ACTUAL	16550854		69	\$71.35	\$12,429.65	\$176.71	\$12,606.36	12/01/2021	\$12,606.36	100	\$0.00
97	11/09/2021	LATE PAYMENT CHARGE								\$116.41							
98	11/16/2021		PAYMENT							-\$928.00							
99	11/23/2021		PAYMENT AGREEMENT(NEW)							-\$11,678.36							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
100	12/10/2021	DEFERRED PAYMENT AGREEMENT								\$194.64							
101	12/10/2021	ELECTRIC SERVICE		11/04/2021-12/07/2021	58490	ESTIMATE	122180816	607		\$92.20							
102	12/10/2021	GAS SERVICE		11/04/2021-12/07/2021	7981	ACTUAL	16550854		203	\$192.88	\$0.00	\$479.72	\$479.72	01/03/2022	\$479.72	594	\$0.00
103	01/10/2022	BILL OUT DPA								\$11,483.72							
104	01/10/2022	LATE PAYMENT CHARGE								\$4.27							
105	01/13/2022	ELECTRIC SERVICE		12/07/2021-01/10/2022	59212	ESTIMATE	122180816	722		\$109.05							
106	01/13/2022	GAS SERVICE		12/07/2021-01/10/2022	8172	ACTUAL	16550854		191	\$215.29	\$11,967.71	\$324.34	\$12,292.05	02/04/2022	\$12,292.05	747	\$0.00
107	02/03/2022	ELECTRIC SERVICE		01/10/2022-02/03/2022	59731	ESTIMATE	122180816	519		\$83.21							
108	02/03/2022	ELECTRIC SERVICE		02/03/2022-02/09/2022	59856	ESTIMATE	122180816	125		\$83.21							
109	02/15/2022	ALTERNATE ELEC SERVICE								\$7.87							
110	02/15/2022	ELECTRIC SERVICE		01/10/2022-02/03/2022	59731	ESTIMATE	122180816	519		\$11.35							
111	02/15/2022	ELECTRIC SERVICE		02/03/2022-02/09/2022	59856	ESTIMATE	122180816	125		\$11.35							
112	02/15/2022	GAS SERVICE		01/10/2022-02/11/2022	8377	ACTUAL	16550854		205	\$230.16	\$12,292.05	\$332.59	\$12,624.64	03/09/2022	\$12,624.64	1035	\$0.00
113	03/02/2022	LATE PAYMENT CHARGE								\$114.28							
114	03/15/2022	LATE PAYMENT CHARGE								\$119.27							
115	03/16/2022	ALTERNATE ELEC SERVICE								\$36.67							
116	03/16/2022	ALTERNATE GAS SERVICE								\$52.00							
117	03/16/2022	ELECTRIC SERVICE		02/09/2022-03/10/2022	60438	ESTIMATE	122180816	582		\$53.52							
118	03/16/2022	GAS SERVICE		02/11/2022-03/10/2022	8540	ACTUAL	16550854		163	\$91.80	\$12,859.44	\$233.99	\$13,093.43	04/07/2022	\$13,093.43	587	\$0.00
119	03/16/2022	LATE PAYMENT CHARGE								\$1.25							
120	04/12/2022	LATE PAYMENT CHARGE								\$122.78							
121	04/14/2022	ALTERNATE ELEC SERVICE								\$32.45							
122	04/14/2022	ALTERNATE GAS SERVICE								\$39.56							
123	04/14/2022	ELECTRIC SERVICE		03/10/2022-04/08/2022	60953	ESTIMATE	122180816	515		\$48.49							
124	04/14/2022	GAS SERVICE		03/10/2022-04/08/2022	8664	ACTUAL	16550854		124	\$75.26	\$13,216.21	\$195.76	\$13,411.97	05/09/2022	\$13,411.97	458	\$0.00
125	05/13/2022	ALTERNATE ELEC SERVICE								\$31.89							
126	05/13/2022	ALTERNATE GAS SERVICE								\$24.88							
127	05/13/2022	ELECTRIC SERVICE		04/08/2022-05/09/2022	61459	ESTIMATE	122180816	506		\$47.82							
128	05/13/2022	GAS SERVICE		04/08/2022-05/09/2022	8742	ACTUAL	16550854		78	\$52.59	\$13,411.97	\$157.18	\$13,569.15	06/06/2022	\$13,569.15	280	\$0.00
129	05/16/2022	LATE PAYMENT CHARGE								\$125.72							
130	06/13/2022	LATE PAYMENT CHARGE								\$128.08							
131	06/14/2022	ALTERNATE ELEC SERVICE								\$36.87							
132	06/14/2022	ALTERNATE GAS SERVICE								\$15.46							
133	06/14/2022	ELECTRIC SERVICE		05/09/2022-06/08/2022	62042	ESTIMATE	122180816	583		\$53.71							
134	06/14/2022	GAS SERVICE		05/09/2022-06/08/2022	8789	ACTUAL	16550854		47	\$37.40	\$13,822.95	\$143.44	\$13,966.39	07/06/2022	\$13,966.39		\$0.00
135	07/12/2022	LATE PAYMENT CHARGE								\$130.23							
136	07/14/2022	ALTERNATE ELEC SERVICE								\$146.54							
137	07/14/2022	ALTERNATE GAS SERVICE								\$54.81							
138	07/14/2022	ELECTRIC SERVICE		06/08/2022-07/08/2022	62833	ESTIMATE	122180816	791		\$70.06							
139	07/14/2022	GAS SERVICE		06/08/2022-07/08/2022	8823	ACTUAL	16550854		34	\$30.31	\$14,096.62	\$301.72	\$14,398.34	08/05/2022	\$14,398.34		\$0.00
140	08/10/2022	LATE PAYMENT CHARGE								\$134.75							
141	08/12/2022	ALTERNATE ELEC SERVICE								\$195.14							
142	08/12/2022	ALTERNATE GAS SERVICE								\$49.75							
143	08/12/2022	ELECTRIC SERVICE		07/08/2022-08/08/2022	63783	ESTIMATE	122180816	950		\$82.04							
144	08/12/2022	GAS SERVICE		07/08/2022-08/08/2022	8857	ACTUAL	16550854		34	\$30.31	\$14,533.09	\$357.24	\$14,890.33	09/06/2022	\$14,890.33		\$0.00
145	09/13/2022	ALTERNATE ELEC SERVICE								\$184.74							
146	09/13/2022	ALTERNATE GAS SERVICE								\$55.87							
147	09/13/2022	ELECTRIC SERVICE		08/08/2022-09/09/2022	64665	ESTIMATE	122180816	882		\$76.91							
148	09/13/2022	GAS SERVICE		08/08/2022-09/07/2022	8895	ACTUAL	16550854		38	\$32.22	\$15,030.44	\$349.74	\$15,380.18	10/05/2022	\$15,380.18		\$0.00
149	09/13/2022	LATE PAYMENT CHARGE								\$140.11							
150	10/11/2022	ALTERNATE GAS SERVICE								\$15.16							
151	10/11/2022	ELECTRIC SERVICE		09/09/2022-10/06/2022	65246	ESTIMATE	122180816	581		\$103.68							
152	10/11/2022	GAS SERVICE		09/07/2022-10/10/2022	8905	ACTUAL	16550854		10	\$18.59	\$15,525.53	\$137.43	\$15,662.96	11/02/2022	\$15,662.96		\$0.00

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
153	10/11/2022	LATE PAYMENT CHARGE								\$145.35							
154	11/08/2022	LATE PAYMENT CHARGE								\$147.42							
155	11/09/2022	ELECTRIC SERVICE		10/06/2022-11/04/2022	65721	ESTIMATE	122180816	475		\$86.70							
156	11/09/2022	GAS SERVICE		10/10/2022-11/04/2022	8905	ACTUAL	16550854		0	\$11.47	\$15,810.38	\$98.17	\$15,908.55	12/01/2022	\$15,908.55	186	\$0.00
157	12/06/2022	LATE PAYMENT CHARGE								\$148.89							
158	12/09/2022	ELECTRIC SERVICE		11/04/2022-12/08/2022	66348	ESTIMATE	122180816	627		\$119.37							
159	12/09/2022	GAS SERVICE		11/04/2022-12/07/2022	8905	ACTUAL	16550854		0	\$13.77	\$16,057.44	\$133.14	\$16,190.58	01/03/2023	\$16,190.58	546	\$0.00
160	01/10/2023	GAS SERVICE		12/07/2022-01/10/2023	8905	ACTUAL	16550854		0	\$13.95	\$16,341.47	\$13.95	\$16,355.42	02/01/2023	\$16,355.42	834	\$0.00
161	01/10/2023	LATE PAYMENT CHARGE								\$150.89							
162	02/07/2023	LATE PAYMENT CHARGE								\$151.10							
163	02/08/2023	GAS SERVICE		01/10/2023-02/08/2023	8905	ACTUAL	16550854		0	\$14.38	\$16,506.52	\$14.38	\$16,520.90	03/02/2023	\$16,520.90	737	\$0.00
164	03/07/2023	LATE PAYMENT CHARGE								\$151.32							
165	03/09/2023	GAS SERVICE		02/08/2023-03/09/2023	8905	ACTUAL	16550854		0	\$14.25	\$16,672.22	\$14.25	\$16,686.47	03/31/2023	\$16,686.47	559	\$0.00
166	04/05/2023	LATE PAYMENT CHARGE								\$151.53							
167	04/07/2023	GAS SERVICE		03/09/2023-04/07/2023	8905	ACTUAL	16550854		0	\$14.30	\$16,838.00	\$14.30	\$16,852.30	05/01/2023	\$16,852.30	503	\$0.00
168	05/08/2023	GAS SERVICE		04/07/2023-05/08/2023	8905	ACTUAL	16550854		0	\$14.30	\$17,004.04	\$14.30	\$17,018.34	05/30/2023	\$17,018.34	243	\$0.00
169	05/08/2023	LATE PAYMENT CHARGE								\$151.74							
170	05/16/2023	GAS SERVICE		05/08/2023-05/13/2023	8905	ACTUAL	16550854		0	\$2.39	\$16,852.30	\$168.43	\$17,020.73	06/07/2023	\$17,020.73		\$0.00
171	05/31/2023	End of Month Balance													-\$1,172.72		
172	06/14/2023	TRANSFER DEBIT													-\$1,172.72		
173																	

EXHIBIT 4

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	Account Number:			Service Address:						Current Bill:	\$0.00	Account Balance: \$23,293.21						
2	Account Name:	STEPHANIE SMITH		S 13TH ST						Billed Prior:	\$0.00							
3	Account Status:	WRITTEN OFF		DARBY, PA 19023						Balance Due:	\$23,293.21							
4																		
5				Mail To:						Credit Amount:	\$0.00		Rates:					
6				S SMITH						Deposit Requested:	\$0.00		GAS RESIDENTIAL SERVICE					
7										Deposit On-Hand:	\$0.00							
8				DARBY, PA 19023						CAP Pre-program Arrears:	\$0.00							
9										Payment Agreement Balance:	\$0.00							

Account Transaction Activity

13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred
14	10/05/2022	CONNECTION CHARGE - STANDARD								\$6.00							
15	10/05/2022	ELECTRIC SERVICE		09/14/2022-10/05/2022	8119	ACTUAL	123566394	165		\$33.82	\$0.00	\$54.66	\$54.66	10/27/2022	\$54.66		\$0.00
16	10/05/2022	GAS SERVICE		09/14/2022-10/05/2022	300	ACTUAL	15596989		4	\$14.84	\$0.00	\$54.66	\$54.66	10/27/2022	\$54.66		\$0.00
17	11/01/2022	LATE PAYMENT CHARGE								\$0.73							
18	11/03/2022	ELECTRIC SERVICE		10/05/2022-11/03/2022	10112	ACTUAL	123566394	1993		\$330.13	\$55.39	\$389.44	\$444.83	11/28/2022	\$444.83	200	\$0.00
19	11/03/2022	GAS SERVICE		10/05/2022-11/03/2022	335	ACTUAL	15596989		35	\$59.31	\$55.39	\$389.44	\$444.83	11/28/2022	\$444.83	200	\$0.00
20	12/05/2022	LATE PAYMENT CHARGE								\$6.57							
21	12/06/2022	ELECTRIC SERVICE		11/03/2022-12/06/2022	12526	ACTUAL	123566394	2414		\$429.77	\$451.40	\$641.87	\$1,093.27	12/28/2022	\$1,093.27	536	\$0.00
22	12/06/2022	GAS SERVICE		11/03/2022-12/06/2022	489	ACTUAL	15596989		154	\$212.10	\$451.40	\$641.87	\$1,093.27	12/28/2022	\$1,093.27	536	\$0.00
23	01/04/2023	LATE PAYMENT CHARGE								\$16.20							
24	01/09/2023	TRANSFER DEBIT FROM N 2ND ST *FL 2nd DARBY PA 19023								\$177.15							
25	01/09/2023	ELECTRIC SERVICE		12/06/2022-01/09/2023	14091	ACTUAL	123566394	1565		\$282.08	\$1,150.87	\$936.10	\$2,086.97	01/31/2023	\$2,086.97	827	\$0.00
26	01/09/2023	GAS SERVICE		12/06/2022-01/09/2023	891	ACTUAL	15596989		402	\$518.27	\$1,150.87	\$936.10	\$2,086.97	01/31/2023	\$2,086.97	827	\$0.00
27	02/07/2023	LATE PAYMENT CHARGE								\$30.72							
28	02/07/2023	ELECTRIC SERVICE		01/09/2023-02/07/2023	15477	ACTUAL	123566394	1386		\$253.79	\$2,117.69	\$665.32	\$2,783.01	03/01/2023	\$2,783.01	735	\$0.00
29	02/07/2023	GAS SERVICE		01/09/2023-02/07/2023	1190	ACTUAL	15596989		299	\$411.53	\$2,117.69	\$665.32	\$2,783.01	03/01/2023	\$2,783.01	735	\$0.00
30	02/08/2023	DEPOSIT								\$290.00							
31	03/07/2023	LATE PAYMENT CHARGE								\$40.70							
32	03/08/2023	ELECTRIC SERVICE		02/07/2023-03/08/2023	16848	ACTUAL	123566394	1371		\$249.39	\$2,823.71	\$746.00	\$3,569.71	03/30/2023	\$3,569.71	562	\$0.00
33	03/08/2023	GAS SERVICE		02/07/2023-03/08/2023	1339	ACTUAL	15596989		149	\$206.61	\$2,823.71	\$746.00	\$3,569.71	03/30/2023	\$3,569.71	562	\$0.00
34	04/04/2023	LATE PAYMENT CHARGE								\$47.54							
35	04/06/2023	DEPOSIT								\$145.00							
36	04/06/2023	ELECTRIC SERVICE		03/08/2023-04/06/2023	18373	ACTUAL	123566394	1525		\$276.29	\$3,617.25	\$613.21	\$4,230.46	05/01/2023	\$4,230.46	528	\$0.00
37	04/06/2023	GAS SERVICE		03/08/2023-04/06/2023	1486	ACTUAL	15596989		147	\$191.92	\$3,617.25	\$613.21	\$4,230.46	05/01/2023	\$4,230.46	528	\$0.00
38	05/05/2023	DEPOSIT								\$145.00							
39	05/05/2023	ELECTRIC SERVICE		04/06/2023-05/05/2023	19528	ACTUAL	123566394	1155		\$211.83	\$4,230.46	\$466.58	\$4,697.04	05/30/2023	\$4,697.04	225	\$0.00
40	05/05/2023	GAS SERVICE		04/06/2023-05/05/2023	1565	ACTUAL	15596989		79	\$109.75	\$4,230.46	\$466.58	\$4,697.04	05/30/2023	\$4,697.04	225	\$0.00
41	05/08/2023	LATE PAYMENT CHARGE								\$54.56							
42	06/06/2023	LATE PAYMENT CHARGE								\$59.39							
43	06/06/2023	ELECTRIC SERVICE		05/05/2023-06/06/2023	19768	ACTUAL	123566394	240		\$53.45	\$4,810.99	\$117.71	\$4,928.70	06/28/2023	\$4,928.70	2	\$0.00
44	06/06/2023	GAS SERVICE		05/05/2023-06/06/2023	1607	ACTUAL	15596989		42	\$64.26	\$4,810.99	\$117.71	\$4,928.70	06/28/2023	\$4,928.70	2	\$0.00
45	06/14/2023	TRANSFER DEBIT FROM N 2ND ST *FL 1st DARBY PA 19023 B46								\$17,172.72							
46	07/05/2023	LATE PAYMENT CHARGE								\$61.15							
47	07/11/2023	ELECTRIC SERVICE	FINAL SERVICE	06/06/2023-06/09/2023	19768	ACTUAL	123566394	0		\$1.05	\$22,162.57	\$1.05	\$22,163.62	08/02/2023	\$22,163.62		\$0.00
48	07/12/2023	GAS SERVICE		06/06/2023-07/06/2023	1634	ACTUAL	15596989		27	\$44.17	\$4,928.70	\$17,279.09	\$22,207.79	08/03/2023	\$22,207.79		\$0.00
49	08/04/2023	GAS SERVICE		07/06/2023-08/04/2023	1652	ACTUAL	15596989		18	\$34.20	\$22,207.79	\$34.20	\$22,241.99	08/28/2023	\$22,241.99		\$0.00
50	08/08/2023	LATE PAYMENT CHARGE								\$213.82							
51	08/09/2023	LATE PAYMENT CHARGE								\$152.01							
52	09/05/2023	LATE PAYMENT CHARGE								\$214.33							
53	09/06/2023	GAS SERVICE		08/04/2023-09/06/2023	1674	ACTUAL	15596989		22	\$38.63	\$22,822.15	\$38.63	\$22,860.78	09/28/2023	\$22,860.78		\$0.00
54	10/03/2023	LATE PAYMENT CHARGE								\$214.91							

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13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred	
55	10/04/2023	GAS SERVICE		09/06/2023-10/04/2023	1702	ACTUAL	15596989		28	\$45.27	\$ 23,075.69	\$ 45.27	\$ 23,120.96	10/26/2023	\$ 23,120.96		\$0.00	
56	10/30/2023	DEPOSIT								-\$580.00								
57	10/30/2023	GAS SERVICE	FINAL SERVICE	10/04/2023-10/26/2023	1785	ACTUAL	15596989		83	\$102.40	\$ 22,540.96	\$102.40	\$22,643.36	11/21/2023	\$ 22,643.36	121	\$0.00	
58	10/31/2023	LATE PAYMENT CHARGE								\$215.59								
59	11/28/2023	LATE PAYMENT CHARGE								\$217.13								
60	01/12/2024	LATE PAYMENT CHARGE								\$217.13								
61	02/07/2024		LPC EXEMPT							-\$3,862.96								
62	02/07/2024		CHARGE OFF							-\$23,293.21								
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	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred		
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EXHIBIT 5

PAYMENT AGREEMENT HISTORY

NAME: STEPHANIE SMITH

FINALADDRESS: S. 13TH ST DARBY PA 19023

DOCKET#: C-2024-3049750

DATE OPND	TYPE	AMOUNT	INSTALLMENT	STATUS
<i>N. 2ND ST, FL 1ST</i>				
07/01/21	PAR Level 1 (\$1,543 mthly SSI/ 3 adults/5 minors)	\$10,919.86	\$454.99	Not Kept
11/23/21	PAR Level 1 (\$2,900 mthly SSI & Other/ 3 adults/5 minors)	\$11,483.72	\$194.64	Not Kept

EXHIBIT 6



Case Search	Case Opened	Case Closed	Reports Data	Misc.	Contact Us	Logout
CL-Customer Details	CL-Case Details I	CL-Case Details II	View For Printing			

Welcome to - Case Closed - Consumer Details

Case#: 3969769	
Customer Name:	Stephanie Smith
Account Number:	██████████
Service Address:	3 S 13th St, Darby, PA 19023
Home Phone:	
Work Phone:	

Case Search	Case Opened	Case Closed	Reports Data	Misc.	Contact Us	Logout
CL-Customer Details	CL-Case Details I	CL-Case Details II	View For Printing			

Welcome to - Case Closed - Case Details I

Case#: 3969769	
Utility Name:	PECO Energy
Decision Issue:	Yes
Oral/Written:	W
Violation:	NO
Chapter 56/64/Other:	
Section/Rule:	
Total Balance:	\$23,293.21
Closing Date:	04/01/2024
Resolution:	DECISION ISSUED: The customer has not shown a good faith effort to pay the bill. The customer must comply with the company's requirements and pay \$23,293.21. CASE DISMISSED.
Service Restored Pay(Offs):	\$0.00
Account Balance Date:	04/01/2024
Keep Service on Pay(Remed):	\$0.00
By:	
Terms:	Begining
Special Budget/Opt Payment:	\$0.00
Regular Budget Amount:	\$145.00
Plus Pay Toward Arrears:	\$0.00
Final Monthly Pay:	\$0.00
Current Monthly Pay:	\$0.00
End of Month Payment:	\$0.00



August 16, 2024

BCS Decision Report

BCS Case #: 003909369 **Open Date:** 2023-05-11
Customer Name: STEPHANIE SMITH
Service Address: ■ S 13TH ST

BCS Bill Account #: ■■■■■■■■■■ **Previous Case #:**
Violation Type: NO **Chapter Type:**
Decision Type: O **Section / Rule:**
Investigator Name: IJANAYA YOUNG

Decision Issued Date:
Case Closed Date: 2023-05-16

Letter Description:

Total Balance:	\$4751.60	Balance Date:	2023-05-15
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$0.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:			

PAR Description:

Resolution Description:

VERBAL CLOSE: SPOKE TO MS. SMITH, DISCUSSED PREVIOUS ACCOUNT WITH HER AND INFORMED THAT PECO HAS RECORD OF HER CALLING ON 5/10/23 TO DISCONTINUE SERVICE BUT HAS NO RECORD OF HER DISPUTING THE ACCOUNT OR BALANCE WITH THEM. I ADVISED HER THAT PECO IS OFFERING REDUCED RESTORATION TERMS IF SHE PROVIDES PROOF OF INCOME. CUSTOMER UNDERSTOOD. CUSTOMER WAS SATISFIED WITH THE REVIEW OF HER COMPLAINT AND AGREED TO VERBALLY CLOSE CASE.



August 16, 2024

BCS Decision Report

BCS Case #: 003791442 **Open Date:** 2021-06-11
Customer Name: STEPHANIE SMITH
Service Address: ■ N 2ND STREET

BCS Bill Account #: ■■■■■■ **Previous Case #:**
Violation Type: NO **Chapter Type:**
Decision Type: W **Section / Rule:**
Investigator Name: JONATHAN
ZIMMERMAN

Decision Issued Date: 2021-06-30
Case Closed Date: 2021-06-30

Letter Description:

Total Balance:	\$10930.07	Balance Date:	2021-06-17
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$10554.47
Date Payment Due:		Regular Budget Amount:	\$286.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:			

PAR Description:

Resolution Description:

DISMISSAL: BCS STRONGLY ENCOURAGES THE UTILITY TO WORK WITH THE CUSTOMER, REGARDLESS OF CAP ARREARS, AND EXPLORE ALL OPTIONS CONSISTENT WITH THE TERMS OF THE MARCH 11, 2021 ORDER TO PREVENT TERMINATION OF SERVICE OR ASSIST IN THE RESTORATION OF SERVICE. 1405C DISMISSAL.