



**PENNSYLVANIA
AMERICAN WATER**

Elizabeth Rose Triscari
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VIA E-mail

August 23, 2024

M-2021-3023564

DATE OF DEPOSIT

AUG 23 2024

Rosemary Chiavetta, Secretary
Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
Commonwealth Keystone Building, 2nd Floor
400 North Street
Harrisburg, PA 17120

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Pennsylvania-American Water Company
Water Utility Report of Outage - Cumberland and York Counties

Dear Secretary Chiavetta:

On behalf of Pennsylvania-American Water Company, I am forwarding an original and one copy of the above-referenced report.

A copy of the report was also forwarded to the following E-mail address:

RA-PUCPEMA@pa.gov

If you have any questions, please do not hesitate to contact me.

Sincerely,

Elizabeth Rose Triscari

Enclosures

VIA UPS Overnight Delivery

**WATER UTILITY REPORT OF OUTAGE TO
PENNSYLVANIA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU
400 NORTH ST
HARRISBURG, PA 17120**

Phone-In Reports: Always call (717) 941-0003
Email RA-PUCPEMA@pa.gov

An original and one copy of this report are to be mailed to the Secretary's Bureau at the address above, even if an electronic copy has been emailed to the address above.

Information Required:

DATE OF DEPOSIT

1. Reporting Utility: Pennsylvania-American Water Company
Address: 852 Wesley Drive AUG 23 2024
Mechanicsburg, PA 17055
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU
2. Name and title of person making report:
Joseph Woodward Senior Director of Operations
(Name) *(Title)*
3. Telephone number: 717-275-5942
(Telephone Number)
4. Date and time initial telephonic report was made to Commission:
8/9/24 6:17 PM
(Date) *(Time)*
5. Interruption or Outage:
 - (a) Number of customers affected: Approximately 29,000 service connections.
 - (b) Approximate number of outages (customer interruptions) for each county affected during the event:
27,100 – Cumberland County
1,900 – York County
All customer interruptions were caused by a single outage case.
 - (c) Approximate number of outage cases exceeding 6 or more hours in duration:
One outage case caused 29,000 customer interruptions that exceeded 6 or more hours in duration. Note based on hydraulic modeling this is the number of customers who would have lost water service when water storage tanks were drained but does not factor in customers who remained in service throughout the event who are close to the water plants or served off transmission lines. Some customers in lower elevations also remained in service throughout the event. This number is conservative and the actual customers who experienced service interruptions may be lower.

- (d) A listing of each outage case exceeding 6 or more hours in duration, including the following information:

Outage Case	Approximate Geographic Location (county, city, muni or twp)	Total Number of Customers Affected	Duration of the Outage	Initial Date and Time of the Outage	Restoration Date and Time
1	Cumberland/York County	28,565	23 hours	8/9 at 6:54 p.m.	8/10 at 6 p.m.
1	Cumberland County	435	31 hours	8/10 at 12:42 a.m.	8/11 at 8 a.m.

- (e) Reason for the interruption or outages: A 12-inch water line broke under the Yellow Breeches Creek behind 138 Old Ford Road. Flooding from a tropical storm that led to a 6-inch rainfall washed away the creek bedding, which caused a section of the water line to break away.

- (f) Projected time of restoration: The broken water line was isolated by closing valves on both sides of the stream bank. Pennsylvania-American Water Company is evaluating what permanent repairs and/or replacement should occur, which may include moving the stream crossing to a more accessible location.

- (g) The number of utility workers, contract workers and workers received as mutual aid assigned specifically to the repair work by general function, that is linemen, troublemen, tree crew, and the like: (Work to isolate main break. Permanent repairs are being reviewed and engineered.)

Utility / Company	# of Workers	General Function
Utility Worker	5	Leak Detection
Utility Worker	14	Close valves
Contractor	1	Leak Detection
Engineer	2	Review system hydraulics

- (h) The date and time of the first information of a service interruption: On August 9, 2024 at approximately 4:52 p.m., Pennsylvania-American Water Company Operations staff noticed a drop of discharge pressure at the West Shore Water Treatment Plant.
-
- (i) The date and time that repair crews were assembled: The Operations staff was already working.
-
- (j) The actual time that service was restored to the last affected customer: Full water service was restored to all customers by approximately 6 p.m. on Saturday, August 10, 2024 except the Indian Creek neighborhood in Hampden Township because of a valve issue. Water service was restored to the Indian Creek neighborhood by 8 a.m. on August 11, 2024.
- (k) A general description of the physical damage sustained by the utility facilities as a result of the interruption/outage: A 10-15 foot section of a 12-inch water main broke away from the water line under the Yellow Breeches Creek.

Remarks: Pennsylvania-American Water Company had over one hundred internal employees mobilized from all over the state throughout the event to help with leak detection, handle logistics, turn valves, flush fire hydrants, collect water quality samples, communicate with customers and key stakeholders, and to hand out bottled water. Over 30 tractor trailers of bottled water were handed out during the event from four water distribution sites. We also used contractor EK Services to help with logistics of unloading the bottled water and to help give out water. The PA National Guard and the Cumberland County Sheriff's Department also helped give out bottled water and provide security at the four water distribution sites. Attached are the CodeRed messages customers received from our auto-dialer system along with the on-line customer alerts that were posted throughout the event.



Mechanicsburg System Boil Water Advisory CodeRED Messages (Emergency Notification System)

(reverse chronological order; shorter versions also used for customers with preferences set for text)

Tuesday, August 13 at 7:20 a.m.

This is an update notification from Pennsylvania American Water. The Boil Water Advisory issued for your service area has been lifted as of 6:20 a.m. on August 13, 2024. Normal water use may now be resumed. Water samples tested from the affected area confirm that the water meets all federal and state regulatory standards for drinking water.

If you are a landlord and water service is in your name, please inform your tenants so they are aware of this impact to their water service. No further action is needed on your part, but if you desire any additional information please go to [Pennsylvaniaamwater.com](https://pennsylvaniaamwater.com).

We appreciate your patience and understanding and are grateful for the opportunity to serve you.

Esto es un aviso importante sobre su servicio de agua y/o alcantarilla. Para asistencia en Español, por favor llame Pennsylvania American Water al 1-800-565-7292.

Monday, August 12 at 1:00 p.m.

This is an urgent notification from Pennsylvania American Water. As a reminder, the Boil Water Advisory remains in effect for your area. Please continue to bring any water to be used for drinking or cooking to a rolling boil for 1 minute. Water is OK for bathing, washing, and other common uses. You will be notified when the Boil Water Advisory has been lifted.

If you are a landlord and water service is in your name, please inform your tenants so they are aware of this impact to their water service. For more information please go to [Pennsylvaniaamwater.com](https://pennsylvaniaamwater.com).

Thank you for your continued patience and understanding as our team works diligently to restore normal operations.



Esto es un aviso importante sobre su servicio de agua y/o alcantarilla. Para asistencia en Español, por favor llame Pennsylvania American Water al 1-800-565-7292.

Monday, August 12 at 9:30 a.m.

Water samples for the first round of water quality testing have been collected. The second round of samples will be collected today, August 12. Upon receiving acceptable results from both rounds of testing, we will communicate to customers that the boil water advisory has been lifted through our emergency notification system and share the update on this page.

Please note that the boil water advisory remains in place for all customers in this system until we announce that it has been lifted.

Sunday, August 11 at 5:45 p.m.

This is a notification from Pennsylvania American Water. Water pressure has been restored for customers throughout our Mechanicsburg system. We are performing flushing in the system in preparation for the required water quality testing. While we flush the system, you may experience discolored water. After flushing is completed, water quality testing will begin. Upon receiving acceptable results from two rounds of testing, we will lift the boil water advisory. Bottled water distribution will continue until 8 p.m. today. No further distribution dates are planned at this time.

Sunday, August 11 at 11:30 a.m.

Pennsylvania American Water expects the system to be fully operational by the end of today. The boil water advisory remains in effect until further notice. The company continues to recommend conserving water and using it only for essential purposes. Bottled water will continue to be provided to affected customers in Mechanicsburg from noon to 8 p.m. Customers needing delivery assistance can call 2-1-1 today through 8 p.m. For updates, please visit Pennsylvaniaamwater.com and select Alerts.



Saturday, August 10 at 8:00 p.m.

Pennsylvania American Water customers are continuing to experience a regain normal water pressures. We expect the system to be fully restored within the next 24 hours. As a reminder, boil water advisory remains in effect for all customers until further notice. The company will continue to distribute bottled water for customers impacted by low pressure and/or lack of water service on Sunday, Aug. 11 from 12 p.m. to 8 p.m., at the following locations: Cedar Cliff High School; Adams Ricci Park; New Kingstown Fire Company; and Creekview Park. Customers are urged to conserve water and use it only for essential purposes. For updates, please visit Pennsylvaniaamwater.com and select Alerts. We appreciate everyone's patience as our crews work to restore service.

Saturday, August 10 at 8:45 a.m.

This is an urgent notification from Pennsylvania American Water. As a reminder, the Boil Water Advisory remains in effect for your area. For customers with water service, continue to bring any water to be used for drinking or cooking to a rolling boil for 1 minute. Water is OK for bathing, washing, and other common uses. Please conserve and use water only for essential purposes. You will be notified when the Boil Water Advisory has been lifted. If you do not have water service, follow the boil water instructions when service returns. To ease inconvenience, bottled water will be made available to customers at multiple locations. Updates will be posted to pennsylvaniaamwater.com/alerts as they become available.

If you are a landlord and water service is in your name, please inform your tenants so they are aware of this impact to their water service. For more information please go to Pennsylvaniaamwater.com.

Thank you for your continued patience and understanding as our team works diligently to restore normal operations.

Esto es un aviso importante sobre su servicio de agua y/o alcantarilla. Para asistencia en Español, por favor llame Pennsylvania American Water al 1-800-565-7292.



Friday, August 9 at 11 p.m.

This is an urgent notification from Pennsylvania American Water. Our crews are making emergency repairs due to a Main Break in our Mechanicsburg system. You reside in the affected area and may experience a service interruption or low water pressure. We will keep you updated as more information becomes available.

At this time you are under a Boil Water Advisory until further notice. Any water to be used for drinking or cooking should be brought to a rolling boil for 1 minute. Water is OK for bathing, washing, and other common uses. You will be updated on the status of the boil advisory in 48 hours.

If you are a landlord and water service is in your name, please inform your tenants so they are aware of this impact to their water service. In keeping with American Water's focus on safety for both customers and employees, please do not approach our crews while they work. For more information or to see a map of the affected area please go to [Pennsylvaniaamwater.com](https://pennsylvaniaamwater.com) and click on 'Alerts'.

We apologize for any inconvenience and appreciate your patience and understanding as we work to resolve the issue.

Esto es un aviso importante sobre su servicio de agua y/o alcantarilla. Para asistencia en Español, por favor llame Pennsylvania American Water al 1-800-565-7292.

Friday, August 9, at 9:40 p.m.

Hello! This is an urgent notification from Pennsylvania American Water. A Boil Water Advisory has been issued for your service area as of 8:15 PM on August 9, 2024 due to a main break. You reside in the affected area. This advisory will be in effect until further notice.

Any water to be used for drinking or cooking should be brought to a rolling boil for 1 minute. Water is OK for bathing, washing, and other common uses. You will be updated on the status of the boil advisory in 48 hours.

If you are a landlord and water service is in your name, please inform your tenants so they are aware of this impact to their water service. For more information or to see a map of the affected area please go to [Pennsylvaniaamwater.com](https://pennsylvaniaamwater.com) and click on 'Alerts'.



PENNSYLVANIA
AMERICAN WATER

We apologize for any inconvenience and appreciate your patience and understanding as we work to resolve the issue.



Mechanicsburg System Boil Water Advisory Customer Messages

(reverse chronological order)

UPDATE: 4:15 p.m., Aug. 12, 2024

Our first round of water quality sampling is now complete, yielding acceptable results that meet regulatory standards. We are now proceeding with our second round of sampling as required to lift the boil water advisory. Upon receiving acceptable results from the second round of testing, we will communicate to customers that the boil water advisory has been lifted through our emergency notification system and share the update on this page.

Please note that the boil water advisory remains in place for all customers in this system until we announce that it has been lifted.

UPDATE: 1:05 p.m., Aug. 12, 2024

The boil water advisory remains in place for customers in our Mechanicsburg water system.

Boiled or bottled water should be used for drinking, making ice, washing dishes, brushing teeth and food preparation. Bring water to a rolling boil, let it boil for one minute, and cool before using.

Customers can use their tap water for washing and bathing while the boil water advisory is in place.

When the boil water advisory has been lifted, we will communicate to customers through our emergency notification system and share the update on this page.

For more information about boil water advisories, visit <https://www.amwater.com/paaw/water-quality/what-is-a-boil-water-advisory>.

UPDATE: 8 a.m., Aug. 12, 2024

The boil water advisory remains in place for customers in our Mechanicsburg water system.

Water samples for the first round of water quality testing have been collected. The second round of samples will be collected today, August 12. Upon receiving acceptable results



from both rounds of testing, we will communicate to customers that the boil water advisory has been lifted through our emergency notification system and share the update on this page.

Please note that the boil water advisory remains in place for all customers in this system until we announce that it has been lifted.

UPDATE: 5:10 p.m., Aug. 11, 2024

Water pressure has been restored for customers throughout our Mechanicsburg system.

We are now performing flushing in the system in preparation for required water quality testing prior to lifting the boil water advisory. While we flush the system, you may experience discolored water.

After flushing is completed, water quality testing will begin. Results must be obtained for the boil water advisory to be lifted. We anticipate the first round of testing will be completed by tomorrow morning, August 12. The second round is expected to be completed by early Tuesday. Upon receiving acceptable results from both rounds of testing, we will communicate to customers that the boil water advisory has been lifted through our emergency notification system and share the update on this page.

Please note that the boil water advisory remains in place for all customers in this system until we announce that it has been lifted.

Bottled water distribution will continue at the locations listed below until 8 p.m. today. No further distribution dates are planned at this time.

UPDATE: 10 a.m., Aug. 11, 2024

Pennsylvania American Water anticipates the system will be fully operational by the end of today. The boil water advisory will remain in effect until further notice. The company continues to strongly recommend customers conserve water and use it only for essential purposes.

The company will continue to provide bottled water to customers affected by this event, today from noon to 8 p.m. Customers will be given one large or two small cases of bottled water.



Customers who have a disability, are over 60, or cannot access transportation are reminded that assistance with bottled water delivery is available. To arrange delivery today, please call 2-1-1 through 8 p.m. A 2-1-1 representative will confirm the delivery location and a volunteer will deliver the water.

UPDATE: 8 p.m., Aug. 10, 2024

Pennsylvania American Water customers are continuing to regain normal water pressures. We expect the system to be fully restored within the next 24 hours. The company will continue to distribute bottled water for customers impacted by low pressure and/or lack of water service in our Mechanicsburg water system on Sunday, Aug. 10 from noon to 8 p.m. at the multiple distribution locations listed below. Customers will receive one large case of bottled water or two small cases of bottled water. Customers are urged to conserve water and use it only for essential purposes. The boil water advisory remains in effect for the system until further notice.

UPDATE: 5 p.m., Aug. 10, 2024

Pennsylvania American Water anticipates return to normal system pressures for all of its customers within the next 24 hours. Currently, approximately 15,000 customers remain with low or no pressure. Please keep in mind that the boil water advisory remains in effect. Customers are asked to conserve water and use it only for essential purposes.

UPDATE: 1:25 p.m., Aug. 10, 2024

We have located the cause of the drop in pressure in our distribution system and are initiating repairs. Approximately 15,000 customers are still experiencing low water pressure or no water service. As we continue to make repairs and system adjustments, many of the impacted customers will see service return and pressures increase. Please keep in mind that the boil water advisory remains in effect. Customers are asked to conserve water and use it only for essential purposes. All updates will continue to be posted on this page.



UPDATE - 11:15 a.m., Aug. 10, 2024

Pennsylvania American Water will be distributing bottled water for customers impacted by low pressure and/or lack of water service in our Mechanicsburg water system. Multiple distribution locations (listed below) have been set up and will operate today, Aug. 10, from 12 noon through 8 p.m. Customers will receive one large case of bottled water or two small cases of bottled water. Customers are urged to conserve water and use it only for essential purposes. The boil water advisory remains in effect for the system until further notice. All updates, including information about additional bottled water distribution dates and timeframes, will be posted on this page.

- **Cedar Cliff High School** **less customer volume*
1301 Carlisle Rd, Camp Hill, PA 17011 (Lower Allen Twp.)
- **Adams Ricci Park**
100 E Penn Drive, Enola, PA 17025 (Easy Pennsboro Twp.)
- **New Kingstown Fire Co.** **less customer volume*
277 N Locust Point Road, Mechanicsburg, PA 17050 (Silver Spring Twp.)
- **Creekview Park**
4630 Creekview Road, Mechanicsburg, PA (Hampden Twp.)

UPDATE - 8:00 a.m., Aug. 10, 2024

The Boil Water Advisory remains in effect for your area. For customers with water service, continue to bring any water to be used for drinking or cooking to a rolling boil for 1 minute. Water is OK for bathing, washing, and other common uses. **Please conserve and use water only for essential purposes.** If you do not have water service, follow the boil water instructions when service returns. You will be notified when the Boil Water Advisory has been lifted.

To ease inconvenience, bottled water will be made available to customers at multiple locations. Updates will be posted on this page as they become available.

We are working to locate the main break and initiate repairs. Additional measures are being taken in an attempt to restore service to customers throughout the system. When customers see service restored, they should continue to boil water until further notice.

At this time, there are no estimates on timing of main repairs or service restoration.



Thank you for your continued patience and understanding as our team works diligently to restore normal operations.

DRINKING WATER WARNING: BOIL YOUR WATER BEFORE USING

HIERVAN EL AGUA ANTES DE USARLA. ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.

TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

Boil Water Advisory Issued for customers in Pennsylvania American Water's Mechanicsburg System

MECHANICSBURG, Pa. (Aug. 9, 2024) – Pennsylvania American Water routinely monitors the conditions in the distribution system. Early this evening, we experienced a loss of positive water pressure due to a main break in our Mechanicsburg system, which also caused a storage tank to drain, leaving some customers without water service and others with limited pressure. A loss of positive water pressure is a signal of the existence of conditions that could allow contamination to enter the distribution system through back-flow by back pressure or back siphonage. As a result, we are issuing a boil water advisory for customers in the affected area.

This notice applies to approximately 42,000 customers in Pennsylvania American Water's Mechanicsburg system, including Camp Hill, Lemoyne, New Cumberland, Shiremanstown, West Fairview and Wormleysburg boroughs and East Pennsboro, Hampden, Lower Allen, Silver Spring townships and portions of Middlesex and Upper Allen townships in Cumberland County and portions of Fairview and Newberry townships in York County.

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a rolling boil, let it boil for one minute, and cool before using; or use bottled water. You should use boil or bottled water for drinking, making ice, washing dishes, brushing teeth and food preparation until further notice.

Customers who currently have limited water service should follow the provided boil instructions, and temporarily **limit their water use to essential purposes only**.

Customers without water service should follow the same boil instructions when their water service returns.



Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses and parasites, which can cause symptoms such as nausea, cramps, diarrhea and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly, and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426 4791.

What happened? What is being done?

Pennsylvania American Water is working to locate the main break and initiate repairs. The company is also collecting and analyzing additional water quality samples including bacteria samples.

We will inform you when the corrective actions have been completed and you no longer need to boil your water. **For more information, visit www.pennsylvaniaamwater.com, and select Alerts, or contact Pennsylvania American Water's customer service center at 800-565-7292.**

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

DRINKING WATER WARNING BOIL YOUR WATER BEFORE USING

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Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses and parasites, which can cause symptoms such as nausea, cramps, diarrhea and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

Guardians of infants and young children and people at increased risk, such as pregnant women, some of the elderly, and people with severely compromised immune systems, should seek advice from their health care advisors about drinking this water. General guidelines on ways to

Press Release



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What happened? What is being done?

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We will inform you when the corrective actions have been completed and you no longer need to boil your water. **For more information, visit www.pennsylvaniaamwater.com, and select Alerts, or contact Pennsylvania American Water's customer service center at 800-565-7292.**

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Pennsylvania American Water.

PWS ID Number: 7210029

Date issued: August 9, 2024

MEDIA CONTACT:

David Misner

Pennsylvania American Water

717-261-7525

David.Misner@amwater.com

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DRINKING WATER PROBLEM CORRECTED: BOIL WATER ADVISORY LIFTED FOR MECHANICSBURG SYSTEM

ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE, HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA

Boil Water Advisory lifted for customers in Pennsylvania American Water's Mechanicsburg System

MECHANICSBURG, Pa. (Aug. 13, 2024) – Pennsylvania American Water announced this morning that the boil water advisory for customers in its Mechanicsburg water system has been lifted. Customers were notified on Aug. 9, 2024 of a water main break that caused a loss of positive water pressure, resulting in the issuance of the boil water advisory. We are pleased to report that the issue has been resolved.

This notice applies to approximately 42,000 customers in Pennsylvania American Water's Mechanicsburg system, including Camp Hill, Lemoyne, New Cumberland, Shiremanstown, West Fairview and Wormleysburg boroughs and East Pennsboro, Hampden, Lower Allen, Silver Spring townships and portions of Upper Allen Township in Cumberland County and portions of Fairview and Newberry townships in York County.

Acceptable test results were obtained from samples collected on Aug. 11, 2024, and Aug. 12, 2024, and the Pennsylvania Department of Environmental Protection has authorized lifting the advisory.

Pennsylvania American Water thanks its customers for their patience and cooperation during this event. Customers are encouraged to share this information with others in the affected areas listed above.

For more information, visit www.pennsylvaniaamwater.com, and select Alerts, or contact Pennsylvania American Water's customer service center at 800-565-7292.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Pennsylvania American Water.

PWS ID Number: 7210029

Date issued: Aug. 13, 2024

MEDIA CONTACT:
David Misner

Press Release



Pennsylvania American Water
717-261-7525
David.Misner@amwater.com

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1. Ensure there are no other shipping or tracking labels attached to your package. Select the Print button on the print dialog box that appears. Note: If your browser does not support this function select Print from the File menu to print the label.

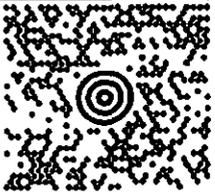
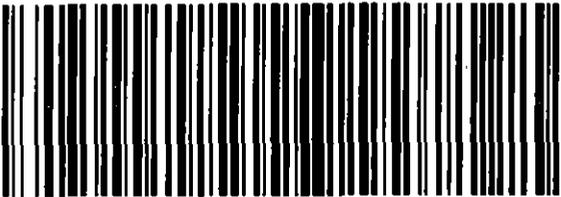
2. Fold the printed label at the solid line below. Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label.

3. GETTING YOUR SHIPMENT TO UPS
Customers with a Daily Pickup
Your driver will pickup your shipment(s) as usual.

Customers without a Daily Pickup

Schedule a same day or future day Pickup to have a UPS driver pickup all your CampussShip packages. Hand the package to any UPS driver in your area.

Take your package to any location of The UPS Store®, UPS Drop Box, UPS Customer Center, Staples® or Authorized Shipping Outlet near you. Items sent via UPS Return Services(SM) (including via Ground) are also accepted at Drop Boxes. To find the location nearest you, please visit the Resources area of CampussShip and select UPS Locations.
FOLD HERE

RACHAEL FRIEDMAN 7172152148 PA AW - MECHANICSBURG 2 852 WESLEY DRIVE MECHANISBURG PA 17055		LTR	1 OF 1
SHIP TO: ROSEMARY CHIAVETTA, SECRETARY PA PUBLIC UTILITY COMMISSION COMMONWEALTH KEYSTONE BLDG., 2ND FL 400 NORTH STREET HARRISBURG PA 17120-0202			
	PA 171 9-20 		
UPS NEXT DAY AIR		1	
TRACKING #: 1Z 6V6 4W0 01 2758 0832			
			
BILLING: P/P			
CS 24.8.00. WN1 NV50 34.0A 08/2024*			

RECEIVED

AUG 26 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU