

**PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265**

Judith Taptich	:	
	:	
v.	:	C-2023-3042726
	:	
PPL Electric Utilities Corporation	:	

FINAL ORDER

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Administrative Law Judge Alphonso Arnold III dated August 20, 2024, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That the Formal Complaint filed by Judith Taptich in the matter of Judith Taptich v. PPL Electric Utilities Corporation, Docket No. C-2023-3042726, is sustained in part, and denied in part.

2. That the Complainant’s claims for high billing are denied.

3. That the Complainant’s claims for failure of Respondent to render monthly bills and reasonable service are sustained.

4. That within 30 days from the date of the entry of the Final Order in this matter, PPL Electric Utilities Corp. is directed to pay a total of \$500 in civil penalties by sending

a certified check or money order payable to the “Commonwealth of Pennsylvania” with the docket number of this proceeding listed on the check to:

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

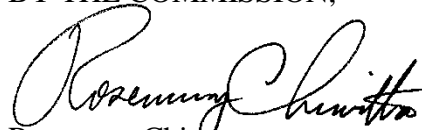
5. That a copy of this Opinion and Order shall be served upon the Financial and Assessment Chief, Office of Administrative Services.

6. That the Bureau of Administrative Services, Assessment Section shall monitor this matter for compliance.

7. That, if PPL Electric Utilities Corp. fails to make the payment required by Ordering Paragraph No. 4 above, within 30 days of the entry date of the Final Order in this matter, it is further ordered that the Bureau of Administrative Services, Assessment Section, shall refer this matter to the Pennsylvania Office of Attorney General for collection of the total set forth above and appropriate action

8. That upon payment of the amount indicated in Ordering Paragraph No. 4, the Secretary’s Bureau shall mark Docket No. C-2023-3042726 as closed.

BY THE COMMISSION,



Rosemary Chiavetta
Secretary

(SEAL)

ORDER ENTERED: September 20, 2024