



Direct Dial: 267.533.1830
khadijah.scott@exeloncorp.com

September 25, 2024

VIA E-FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

RE: Wanda Walker v. PECO Energy Company
Docket Nos. C-2024-3051234, C-2024-3051237, C-2024-3051343, &
C-2024-3051344

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy Company's Motion to Consolidate*.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention in this matter.

Very truly yours,


Khadijah Scott, Esquire
Assistant General Counsel, PECO Energy Company

Encl.

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

WANDA WALKER ,	:	
Complainant	:	
	:	
v.	:	DOCKET NO. C-2024-3051234
	:	DOCKET NO. C-2024-3051237
	:	DOCKET NO. C-2024-3051343
PECO ENERGY COMPANY,	:	DOCKET NO. C-2024-3051344
Respondent	:	
	:	

NOTICE TO PLEAD

Pursuant to 52 Pa. Code §5.102, you are hereby notified that, if you do not file a written response denying or correcting the enclosed Motion to Consolidate of PECO Energy Company, within 20 days from service of this notice, a ruling may be entered against you. All pleadings must be filed with the Secretary of the Pennsylvania Public Utility Commission, with a copy served to counsel for PECO Energy Company, Khadijah Scott, and where applicable, the Administrative Law Judge presiding over the issue.

File with:
Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

With a copy to:
Khadijah Scott, Esq.
PECO Energy Company
2301 Market Street, S-23
Philadelphia, PA 19103
Khadijah.scott@exeloncorp.com

Dated: September 25, 2024



Khadijah Scott
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19103
Khadijah.scott@exeloncorp.com
(267) 533-1830
Fax: 215.568.3389

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

WANDA WALKER ,	:	
Complainant	:	
v.	:	DOCKET NO. C-2024-3051234
	:	DOCKET NO. C-2024-3051237
	:	DOCKET NO. C-2024-3051343
PECO ENERGY COMPANY,	:	DOCKET NO. C-2024-3051344
Respondent	:	
	:	

PECO ENERGY COMPANY’S MOTION TO CONSOLIDATE

Respondent, PECO Energy Company (“PECO”), pursuant to 52 Pa. Code §5.81 respectfully petitions this Honorable Commission to consolidate the matters of *Wanda Walker v. PECO Energy* in the above referenced dockets because the four (4) Complaints are identical, contain the same allegations and concern the same questions of fact and law. In support of this request, PECO avers:

1. On September 18, 2024, PECO was served with two Complaints filed by Complainant, Wanda Walker, with the Pennsylvania Public Utility Commission (“PUC”) at Docket Numbers C-2024-3051234 and C-2024-3051237. A copy of the respective Complaints are attached hereto as Exhibit “1”.
2. On September 24, 2024, PECO was served with two additional Complaints filed by Complainant, Wanda Walker, with the PUC at Docket Numbers C-2024-3051343 and C-2024-3051344. A copy of the respective Complaints are attached hereto as Exhibit “2”.
3. In the Complainant’s four (4) formal complaints, she is requesting that her credit be restored, that she be refunded for monies paid stemming from 2018 and that her accounts be removed from collections.
4. The four (4) complaints are identical.

5. PECO Energy avers that the Complaints are quadruplicates, which make the same averments and contain the same allegations.

6. These Complaints should be consolidated pursuant to 52 Pa. Code §5.81(a), which holds:

The Commission or presiding officer, with or without motion, may order proceedings involving a common question of law or fact to be consolidated. The Commission or presiding officer may make orders concerning the conduct of the proceeding as may avoid unnecessary costs or delay.

7. All four (4) Complaints cover the same issues and actions and contain common questions of law and fact such that one hearing covering the four (4) Complaints will avoid unnecessary costs or delay to the Commission. Each Complaint relates to the same issue and facts, the Complainant's request for restoration of her credit, removal of her accounts from collections agencies and reimbursement for monies paid stemming from 2018.

8. Accordingly, the four (4) Complaints should be consolidated to save the time, resources and the expense of the parties and the Commission.

9. A hearing has not yet been scheduled in either matter. PECO requests that the four (4) dockets be heard at the same hearing.

WHEREFORE, PECO Energy Company respectfully requests that this Honorable Commission issue an Order consolidating the complaints at docket numbers C-2024-3051234; C-2024-3051237; C-2024-3051343 and C-2024-3051344. The Complaints and relief sought are identical.

Respectfully Submitted,



Khadijah Scott
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19103
Khadijah.scott@exeloncorp.com
(267) 533-1830
Fax: 215.568.3389

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

WANDA WALKER ,	:	
Complainant	:	
v.	:	DOCKET NO. C-2024-3051234
	:	DOCKET NO. C-2024-3051237
	:	DOCKET NO. C-2024-3051343
PECO ENERGY COMPANY,	:	DOCKET NO. C-2024-3051344
Respondent	:	
	:	

VERIFICATION

I, Khadijah Scott, hereby declare that I am an attorney representing PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. §4904 pertaining to false statements to authorities.



Date: September 25, 2024

Khadijah Scott

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

WANDA WALKER ,	:	
Complainant	:	
	:	
v.	:	DOCKET NO. C-2024-3051234
	:	DOCKET NO. C-2024-3051237
	:	DOCKET NO. C-2024-3051343
PECO ENERGY COMPANY,	:	DOCKET NO. C-2024-3051344
Respondent	:	
	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of PECO Energy Company's Motion to Consolidate in the above matter upon all interested parties by *E-mailing* a copy thereof, properly to:

WANDA WALKER
P.O. BOX 502
GLENSIDE, PA 19038
Via Email: wandaleolady@aol.com

Dated: September 25, 2024



Khadijah Scott
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19103
Khadijah.scott@exeloncorp.com
(267) 533-1830
Fax: 215.568.3389

EXHIBIT 1

Botak, Amy:(PECO)

From: RA-PCESERVE@pa.gov
Sent: Wednesday, September 18, 2024 2:43 PM
To: Scott, Khadijah:(PECO)
Cc: Botak, Amy:(PECO)
Subject: [EXTERNAL]PA PUC eServe Notice

Importance: High

EXTERNAL MAIL. Do not click links or open attachments from unknown senders or unexpected Email.

Dear Khadijah Scott,

A(n) **Formal Complaint** has been served in this proceeding. This document is docketed as **C-2024-3051234**. You may view this document at [Formal Complaint - Walker](#)

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

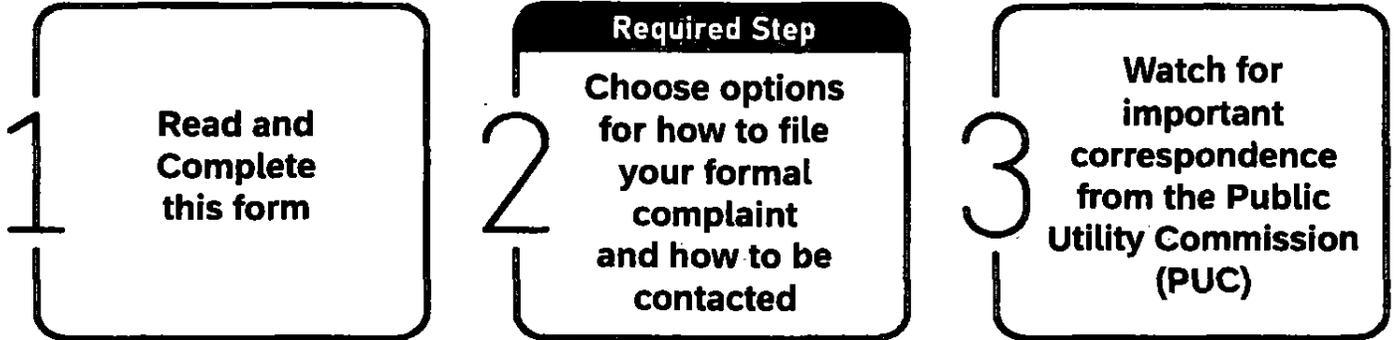
Thank You,
Public Utility Commission
Commonwealth of Pennsylvania

** Please do not respond to this automatically generated email.
PUC has recently updated E-Service delivery E-Mail address to RA-PCESERVE@pa.gov. Please update your Address book and/or E-Mail rules accordingly.*

PAPUC PENNSYLVANIA PUBLIC UTILITY COMMISSION

FORMAL COMPLAINT - PRINTABLE FORM

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.



Please legibly complete this form in ink.

1. CUSTOMER (COMPLAINANT) INFORMATION

Provide your contact information and utility account number. It is your responsibility to update the PUC with any changes to your address and to where you want documents sent to you.

Name Wanda Walker
Street/P.O. Box P.O. Box 502 Apt# _____
City Glenside State PA Zip 19038
County Montgomery

Telephone Number(s) Where We Can Contact You During the Day:
Home: (215) 317-3785 Mobile: (215) 317-3785
Email Address wanda.leo.lady@aol.com
Utility Account Number (from your bill): 9919652222(25803-20058)
(28897-13046) (31990-93085)

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name Wanda Walker Read Ready Academy
Street/P.O. Box 5015 Wayne Ave Apt# _____
City Phila State PA Zip 19144

2. NAME OF UTILITY OR COMPANY (RESPONDENT)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

PECO ydd/sec 9/18/2024

3. TYPE OF UTILITY SERVICE

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- | | |
|----------------------------------------------|------------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Electric | <input type="checkbox"/> Storm Water |
| <input type="checkbox"/> Gas | <input type="checkbox"/> Steam Heat |
| <input type="checkbox"/> Water | <input type="checkbox"/> Motor Carrier (taxi, moving company, limo) |
| <input type="checkbox"/> Wastewater/Sewer | <input type="checkbox"/> Telephone/Telecommunications (local, long distance) |

Note: The PUC does not regulate high-speed internet service, cell phones or cable TV.

4. REASON FOR COMPLAINT

What kind of problem are you having with the utility or company?

Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. Your complaint may be dismissed without a hearing if you do not provide specific information.

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have them.

- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.

Other (explain)

Bills from other location
keep being put on my good
standing accounts at 5015
Wayne Ave. four accounts. PECO
keeps switching old accounts back &
forth & over to collection account
forcing balance to grow even faster

Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

I want my accounts zero out & put in good standing, & restore my credit.

Per Exon reporting of electric bills not paid that are not being to the credit agencies. This stopped me from getting my solar panels installed.

I want my money returned forced collected so I can pay my property taxes & IRS obligations.

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. PROTECTION FROM ABUSE (PFA)/DOMESTIC VIOLENCE

Has a court granted you a PFA order or any other order which provides clear evidence of domestic violence against you that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Has a court granted a PFA order or any other order for your personal safety or welfare?

- Yes If your answer is "yes," attach a copy of the current PFA order to this Formal Complaint form. Due to the confidential nature of the PFA, you cannot eFile your Formal Complaint. You will need to print out this form and mail it to the Secretary of the Commission.
- No

Note: You MUST answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

I have a Dr. Note

2. NAME OF UTILITY OR COMPANY (RESPONDENT)

7. PRIOR UTILITY CONTACT

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

- Yes BCS# 3767087 Dismissed ydd/sec 9/16/24
 No Carry over and add on \$3000⁰⁰ to \$15000⁰⁰

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

- Yes
 No

Note: You MUST contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

They are not willing to go over the bills, checks, evidence & continue to bill me old bills from 2009 to present, & longing to tenants

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. TWO OPTIONS TO FILE YOUR FORMAL COMPLAINT — CHOOSE ONE

OPTION 1

Electronically by eFile

One option is to create an account on the PUC's eFiling system, or, use your existing eFiling account. This is the quickest and easiest way to receive, file and submit documents.

eFiling permits consumers, utilities and attorneys to file certain documents electronically with the PUC without filing paper copies, serve documents electronically on other parties if they agree to such service, and to receive electronic service of documents from the PUC.

You agree to open and use an eFiling account - free of charge through the PUC's website. By selecting this method, you will electronically receive documents.

Visit <https://efiling.puc.pa.gov/> to learn more and create an eFiling account.

You will automatically receive eService with your eFiling account.

OPTION 2

Mail

Mail the completed form with your original signature and any attachments to this address and retain the tracking information as proof of submission:

**Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120**

If you select the option to mail your formal complaint, you are required to select the method by which you would like the PUC to communicate with you. You must choose one of the three options on the next page for ways you would like to receive documents.

9. THREE OPTIONS TO RECEIVE DOCUMENTS — CHOOSE ONE

It is REQUIRED to select ONE of the following options for receiving all hearing notices, orders and related documents from the PUC:

OPTION 1
eFILING: This is the quickest and easiest way to receive all documents. You agree to open and use an eFiling account - free of charge through the PUC's website. By selecting this method you will electronically receive documents. To create an eFiling account, visit <https://efiling.puc.pa.gov/>.
 You will automatically receive eService with your eFiling account.

OPTION 2
FIRST CLASS MAIL: You agree to receive all documents by First Class Mail (using the address you provided on Page 1).
 Check the box and initial here WDL if you are selecting **FIRST CLASS MAIL** service.

OPTION 3
EMAIL: You agree to receive all documents by email (using the email address you provided on page 1). Keep in mind, you will only be able to receive documents by email from the PUC. You will not be able to email documents to the Commission.
To file documents, you must submit them through an eFiling account or mail them. To create an eFiling account, visit <https://efiling.puc.pa.gov/>.
 Check the box and initial here _____ if you are selecting **EMAIL** service.

Please Note: It is important to select ONE of the three options above.
IF AN OPTION IS NOT SELECTED, THIS MAY DELAY THE PROCESSING OF YOUR COMPLAINT.

10. LEGAL REPRESENTATION

If you are filing a Formal Complaint as an individual on your own behalf, you are NOT required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's contact information, which is required. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____
Street/P.O. Box _____ Apt# _____
City _____ State _____ Zip _____
Area Code/Phone Number _____
Email Address _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

11. VERIFICATION AND SIGNATURE

You MUST sign and date your complaint. If you file by mail, you must sign your name in ink on the line provided below. Date the form. If you do not sign with your original signature and date, the PUC will not accept your complaint.

Verification:

I Wanda Walker, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Wanda Walker _____ (Date) 9/1/24

I am a Freedman of color protected by the 13th Amendment
Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions) from this abuse & harassment

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint is not signed by one of these individuals, the PUC will not accept it.

Follow the directions in the cover letter you received from the PUC Secretary's Bureau with the formal complaint form. **ONLY** formal complaints appealing a BCS decision can be filed by fax, email or overnight delivery to meet filing deadlines. All other formal complaints **MUST** be eFiled or mailed.

QUESTIONS?

If you have any questions about filling out this form, please contact the **Secretary's Bureau** at **717-772-7777**.

REMINDERS

- Keep a copy of your Formal Complaint for your records.
- If you are electronically filing your Formal Complaint through eFiling, you will need to scan the document and save it as a PDF.
- You may add any additional information, such as copies of bills, as one (1) separate attachment to your complaint.
- To protect your personal information, please know that your complaint form and the utility's answer will not be published to the PUC's website.
- Check the Consumer Complaints Procedures Guide for checklists and tips to help you successfully follow the complaint-filing process.
(<https://www.puc.pa.gov/media/1492/consumer-complaints-procedures-guide-2021.pdf>)
- **Once your complaint case moves to the PUC's Office of Administrative Law Judge,** any filings you make should be marked confidential if you do not want them published to the website.

POINTS EXPLAINING WHAT HAS BEEN DONE TO ALL MY ACCOUNTS

2018 I was charged for several old bills of tenants not paid

I paid every bill charged to me even though I did not create those bills. Those bills were initially in the tenants' names. Whenever they vacated, PECO would switch the bill into my name with the balance that was not paid. \$3044.36 8/12/18

Then I was charged for more bills in 2019 that went all the way back to 2009 for tenants that had the utilities in their names and those old balances were not kept on the property. Those unpaid balances were transferred to my home, and my electric was turned off in Nov 4, 2019. The summer of 2019 I called in a complaint and requested the meters to be investigated. It was not done, and in November with no heat or electricity I was told to come to 22nd & Market St. to bring all my leases that they did not have yet, all the bills were being charged to the tenants at the time of occupancy at my units. The representative I met with had me sign an agreement to pay an extra \$500.00 for 6 months while they investigated the meters and the accounts. It did not happen. Last \$500.00 extra payment was paid June 2020. I received a call from PECO the beginning of JULY 2020, that I owed another \$3000.00. When I asked how there could be another \$3000.00 owed and where did another \$3000.00 come from that was not showing when the contract was signed Nov 2019, they could not say. I asked to show where and when were these bills created. I was forced

to pay \$6000.00+ for bills that were not mine, bills I was never billed for until 2018 all at once. Then the bills were continuously transferred time and again to different good standing accounts of mine on 3-4 other properties to allow fines and interest rates to grow these bad debt bills four times as fast, against me. A \$3000.00 bill in 2020 after winning my first PUC case for \$4000.00 because it was found that bills were transferred incorrectly, is now \$15,000.00. HOW!! They are forcing me out of my properties and none of my political representatives are willing to speak up for me, ask any questions or request an investigation. Every bill transferred and put on me was in the tenants name during service, so why and how is it ok for PECO to transferer it to me?? I Have paid almost \$100,000.00 to PECO since 2015 to present, unfairly. The majority of which, are not my bills. I can show cancelled checks written to PECO and document phone payments to PECO. This is misbilling or corrupt billing, but I have the documentation to prove that I have been billed improperly.

I am not asking for special consideration, I am asking for justice and an investigation because something is very wrong with the billing system, they are using to target me. The number of charges billed to me is impossible

6801 N. 17th ST. Phila., Pa 19126, 172 W. Manheim St., Phila., Pa 19144, 147 W. Manheim St, Phila., Pa 19144, 5015 Wayne Ave., Phila., Pa 19144,

The Billing history shows the bills were in each tenant's names and PECO allowed them to run up a bill and not pay and then put unreasonable bills on me. **PECO let tenants moving into my building, transferer and bring over outstanding bills from other locations and when they vacated my buildings, I was charged for bills that were not created at my building.**

This is utility manipulation and gentrifications done on purpose, strategically to uproot generational wealth holders. How can PECO justify allowing each tenant to run up hundreds and thousands of dollars when they can cut off service downtown without access to the building. This is a direct attack on me to force me to sell my building. I cannot keep paying other people's bills and meet my IRS, tax obligation and life necessaires because of this injustice. PECO has reported these accounts put on me as negative and destroyed my credit, therefore stopping me from making purchased, getting better interest rates on a mortgage and stopping me from being able to qualify for solar panels, and more.

July 16, 2024

**COMMERCIAL
TEN DAY SHUT OFF NOTICE
(AVISO SUSPENSION DE SERVICIO EN 10 DIAS)**

Account Number: 9919652222
Service Address:
5015 Wayne Ave Office
Philadelphia, PA 19144

**Past Due Amt: \$421.42
New Billing: \$125.44
Total Amount: \$546.86**

Dear Wanda Walker,

Your Electric/Gas Service May Be Shut Off!

Because your bill is past due, we will shut off service to 5015 Wayne Ave Office on or after 8:00 a.m. on July 30, 2024.

This notice is effective for 60 days.

We will NOT shut off your electric/gas service if you do ONE of the following:

- Pay **\$421.42** in full **BEFORE July 30, 2024**, this includes any amount you owe on your payment plan.
- Show us a paid receipt for the past due amount.

If you have other billing questions, please call our office at 1-800-220-7326 or contact your account manager at the phone number on your bill.

**WE MUST RECEIVE YOUR PAYMENT BEFORE THE SHUT-OFF DATE.
WE WILL NOT ACCEPT PAYMENTS AT YOUR PROPERTY.**

 Online: peco.com

 In Person: 2301 Market St., Philadelphia, PA 19103

 By Phone: 800-494-4000

Return only this portion with your check made payable to PECO. Please write your account number on your check.



pecoSM
AN EXELON COMPANY
2301 Market Street
Philadelphia, PA 19103-1380

Pay Today!

 peco.com/ebill

Go paperless: receive and pay your bill online.

0002629 01 AB 0.547 **AUTO T2 0 9250 19038-050202 -C01-P02631-I 4



WANDA WALKER
PO BOX 502
GLENSIDE, PA 19038-0502



Account # 9919652222

 **877-432-9384**

Pay by phone, a convenience fee will apply.

Please pay this amount immediately.

\$421.42

Payment Amount

\$



PECO Energy Co.
PO BOX 13439
Philadelphia, PA 19162-0439

991965222201004214242120421427

0002629-0002731-0000001 of 0000002-C01-06-9250-02631

If we shut off your electric/gas service, you may have to pay all of the following before we can turn your service on:

- Past Due Amount of **\$546.86**; and
- Deposit past Due Amount of **\$0.00**
- Agreement Unbilled Balance **\$0.00**
- Total **\$546.86**



*If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.

**If your service is shut off, you may have to make substantial payments in order to have your service restored. In addition to any balances owed, you will have to pay a Reconnection charge of between \$20.00 and \$1700.00. This amount is set by PECO's tariff and based on the work needed to restore your service. You also may be required to pay a deposit equal to the sum of your two highest bills from the past 12 months.

Restoration should occur within 72 hours from the time of paying Restoration requirements.

Sincerely,
PECO

0002629-0002731-0000002 of 0000002-C01-00-9250-02631

Ways to Pay



Online

Visit peco.com/paybill where you can enroll in AutoPay, or make a one-time payment using your credit card or bank account.



Mobile App

Download the **PECO mobile app** for your Apple or Android device for the quickest and easiest way to manage your account and pay bill with one swipe of the finger.



Mail

Mail checks payable to PECO and write your account # on your check. Make sure to include the tear-off portion of your bill at the bottom of page 1.



Phone

Call **1-877-432-9384** to make a payment with a credit card, debit card, or your bank account.*

* Fees apply for card & phone payments.
No fees apply when you create a PECO My Account and pay using your bank account



Account Number: 9919652222

Page 2 of 3

1	Service Address	5015 Wayne Ave Office, Philadelphia, PA 19144	\$77.85	Electric Choice ID: 9914442451

Meter Information

Read Dates	Meter Number	Load Type	Reading Type	Meter Reading Previous	Meter Reading Present	Difference	Multiplier X	Total Usage
06/28-07/26	134262910	General Service	Tot kWh	44477 Actual	44884 Actual	407	1	407
Distribution kW - Calculated : 2.3								Total kWh Used: 407



ELECTRIC COMMERCIAL SERVICE

Service Period 06/28/2024 to 07/26/2024 - 28 days

PECO ELECTRIC DELIVERY		\$43.86
Customer Charge		18.99
Distribution Charges	2.30 kW X 9.11000	20.95
Distribution Charges	407 kWh X -0.00060	-0.24
Distribution System Improvement Charge		0.56
Energy Efficiency Charge	29 kWh X 0.00702	0.20
Energy Efficiency Charge	378 kWh X 0.00899	3.40
ELECTRIC SUPPLY		\$30.50

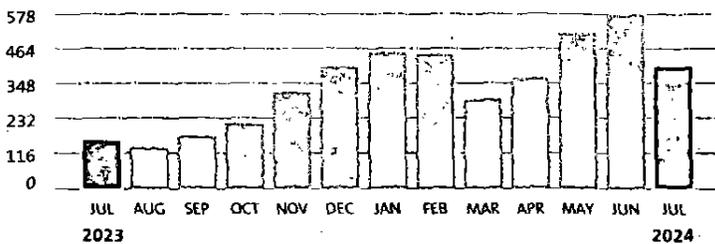


Constellation NewEnergy Charges (855) 465-1244		
GENERATION & TRANSMISSION 407.		28.25
kWh @ 0.06941		
Sales Tax		2.25
TAXES & FEES		\$3.49
State Tax Adjustment		-0.02
Sales Tax		3.51

Total Current Charges \$77.85

Your Usage Profile
ANNUAL ELECTRIC USAGE

peco.com/smartideas
Save energy and money



Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	407	14.50	28	81
Last Month	578	18.60	31	81
Last Year	159	5.00	32	80

Avg kWh per Month 359
Total Annual kWh Usage 4,309

Shopping Information Box

When shopping for a competitive electric/natural gas supplier, please provide the following:

Electric Choice ID: 9914442451
Electric Rate: Electric Commercial Service

If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

Message Center

From PECO:
5.90% estimated Gross Receipt Tax of \$4.26 included in new charges.

Your estimated electric price to compare adder is \$0.0839 per kWh, which includes ancillary charges and the purchased generation adjustment but excludes energy and capacity. This may change in March, June, September and December. For more information and supplier offers visit PAPowerSwitch.com.

We are pleased to refund the interest earned on your deposit as a credit on this bill. Please call us if you have any questions.

8895-01-0013834-0002-0027634





9118 0220 0121
peco

AN EXELON COMPANY

Account Number: 9919652222

8885-01-0013634-0002-0027634

Ways to Pay



Online

Visit peco.com/paybill where you can enroll in AutoPay, or make a one-time payment using your credit card or bank account.



Mobile App

Download the PECO mobile app for your Apple or Android device for the quickest and easiest way to manage your account and pay bill with one swipe of the finger.



Mail

Mail checks payable to PECO and write your account # on your check. Make sure to include the tear-off portion of your bill at the bottom of page 1.



Phone

Call **877-432-9384** to make a payment with a credit card, debit card, or your bank account.*

* Fees apply for card & phone payments.
No fees apply when you create a PECO My Account and pay using your bank account

5015

DA WALKER

Box 502
side, PA 19038-0502
God Bless America!

Secretary
PA Public Utility Commission
400 North 1st Street
Harrisburg, PA 17120



BLACK/WHITE
COOPERATION
TRUST/DANGER
FLIGHT/FAITH
COURAGE/RISK
DEFIANCE/HOPE
UNDERGROUND
RAILROAD/USA



BLACK/WHITE
COOPERATION
TRUST/DANGER
FLIGHT/FAITH
COURAGE/RISK
DEFIANCE/HOPE
UNDERGROUND
RAILROAD/USA



BLACK/WHITE
COOPERATION
TRUST/DANGER
FLIGHT/FAITH
COURAGE/RISK
DEFIANCE/HOPE
UNDERGROUND
RAILROAD/USA

Botak, Amy:(PECO)

From: RA-PCESERVE@pa.gov
Sent: Wednesday, September 18, 2024 3:23 PM
To: Scott, Khadijah:(PECO)
Cc: Botak, Amy:(PECO)
Subject: [EXTERNAL]PA PUC eServe Notice

Importance: High

EXTERNAL MAIL. Do not click links or open attachments from unknown senders or unexpected Email.

Dear Khadijah Scott,

A(n) **Formal Complaint** has been served in this proceeding. This document is docketed as **C-2024-3051237**. You may view this document at [Formal Complaint - Walker](#)

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

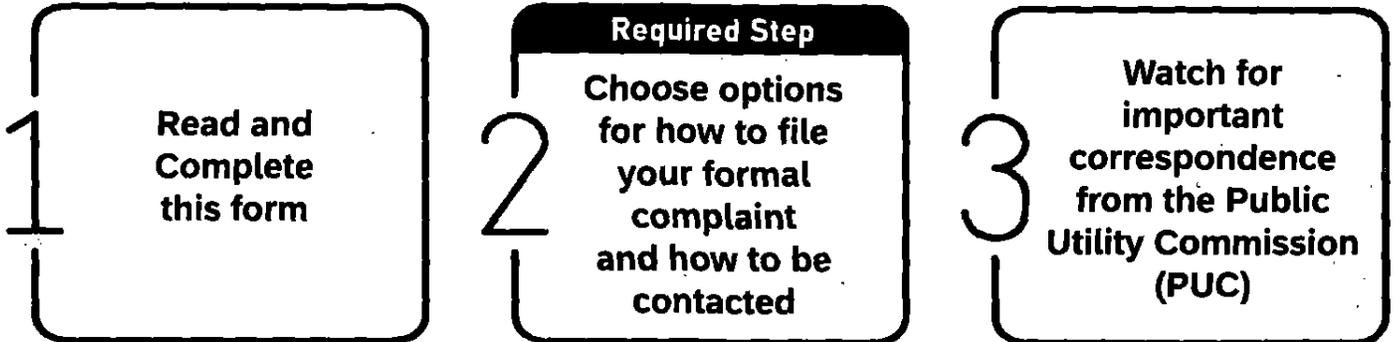
Thank You,
Public Utility Commission
Commonwealth of Pennsylvania

** Please do not respond to this automatically generated email.
PUC has recently updated E-Service delivery E-Mail address to RA-PCESERVE@pa.gov. Please update your Address book and/or E-Mail rules accordingly.*

PAPUC PENNSYLVANIA PUBLIC UTILITY COMMISSION

FORMAL COMPLAINT - PRINTABLE FORM

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.



Please legibly complete this form in ink.

1. CUSTOMER (COMPLAINANT) INFORMATION

Provide your contact information and utility account number. It is your responsibility to update the PUC with any changes to your address and to where you want documents sent to you.

Name Wanda Walker

Street/P.O. Box P.O. Box 502 Apt# _____

City Glenaside State Pa Zip 19038

County Montgomery

Telephone Number(s) Where We Can Contact You During the Day:

Home: (215) 317-3785 Mobile: (215) 317-3785

Email Address wanda.leotady@aol.com

Utility Account Number (from your bill) 88702 01103+2582639000

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name Wanda Walker

Street/P.O. Box 452 Tussockenham Rd Apt# _____

City Glenask State PA Zip 19038

24 yrs. told them accounts were mixed up!!
Why is it 2 accounts for the same house?

2. NAME OF UTILITY OR COMPANY (RESPONDENT)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

Peco Exlon

3. TYPE OF UTILITY SERVICE

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- | | |
|----------------------------------------------|------------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Electric | <input type="checkbox"/> Storm Water |
| <input type="checkbox"/> Gas | <input type="checkbox"/> Steam Heat |
| <input type="checkbox"/> Water | <input type="checkbox"/> Motor Carrier (taxi, moving company, limo) |
| <input type="checkbox"/> Wastewater/Sewer | <input type="checkbox"/> Telephone/Telecommunications (local, long distance) |

Note: The PUC does not regulate high-speed internet service, cell phones or cable TV.

4. REASON FOR COMPLAINT

What kind of problem are you having with the utility or company?

Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. Your complaint may be dismissed without a hearing if you do not provide specific information.

- The utility is threatening to shut off my service or has already shut off my service.
My house has been shut off 3x for other tenant Bills
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.
- Other (explain) I have been charged several times for the same bills already paid. I have been charged for tenant bills & transferred into my current good standing accounts to several accounts simultaneously each month causing interest & penalties to increase 4x as last. I corrupt improper billing. I have request history of accounts. I'm being charged for and prof of old signed contract with my signature.

5. REQUESTED RELIEF

How do you want your complaint to be resolved?

Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

I want my credit report cleared/corrected of negative reporting that impacted my ability to get solar panels for my home & a job after I want all my account cleared zero out & services restored at the rates offered for 5 yrs, a refund of money paid for charges paid on all accounts involved from 2018-2024. I want to be compensated for business lost because of service shut off specifically at 5023 Wayne Ave Apt 2 & 1.

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

I can not meet my other financial IRS & tax obligations because of being forced to pay

6. PROTECTION FROM ABUSE (PFA)/DOMESTIC VIOLENCE

Has a court granted you a PFA order or any other order which provides clear evidence of domestic violence against you that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Has a court granted a PFA order or any other order for your personal safety or welfare?

Yes

If your answer is "yes," attach a copy of the current PFA order to this Formal Complaint form. Due to the confidential nature of the PFA, you cannot eFile your Formal Complaint. You will need to print out this form and mail it to the Secretary of the Commission.

No

Note: You MUST answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

7. PRIOR UTILITY CONTACT

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

Yes

BCS# 3767037

Dismissed — ydd/sec 9/16/24.

No

old CAS \$3000⁰⁰ 2022 mpw \$15,000⁰⁰ 2024

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

Yes

No

Note: You MUST contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

PECO is a bully, & part of a systematic city plan to displace blk people i.e/ property/generational wealth by utility displacement, cutting off services or refusing to supply services

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

Grandfather
1215) 317-3785

8. TWO OPTIONS TO FILE YOUR FORMAL COMPLAINT — CHOOSE ONE

OPTION 1

Electronically by eFile

One option is to create an account on the PUC's eFiling system, or, use your existing eFiling account. This is the quickest and easiest way to receive, file and submit documents.

eFiling permits consumers, utilities and attorneys to file certain documents electronically with the PUC without filing paper copies, serve documents electronically on other parties if they agree to such service, and to receive electronic service of documents from the PUC.

You agree to open and use an eFiling account - free of charge through the PUC's website. By selecting this method, you will electronically receive documents.

Visit <https://efiling.puc.pa.gov/> to learn more and create an eFiling account.

You will automatically receive eService with your eFiling account.

OPTION 2

Mail

Mail the completed form with your original signature and any attachments to this address and retain the tracking information as proof of submission:

**Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120**

If you select the option to mail your formal complaint, you are required to select the method by which you would like the PUC to communicate with you. You must choose one of the three options on the next page for ways you would like to receive documents.

9. THREE OPTIONS TO RECEIVE DOCUMENTS — CHOOSE ONE

It is REQUIRED to select ONE of the following options for receiving all hearing notices, orders and related documents from the PUC:

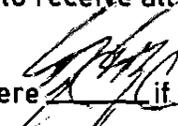
OPTION 1

eFILING: This is the quickest and easiest way to receive all documents. You agree to open and use an eFiling account - free of charge through the PUC's website. By selecting this method you will electronically receive documents. To create an eFiling account, visit <https://efiling.puc.pa.gov/>.

You will automatically receive eService with your eFiling account.

OPTION 2

FIRST CLASS MAIL: You agree to receive all documents by First Class Mail (using the address you provided on Page 1).

Check the box and initial here  if you are selecting **FIRST CLASS MAIL** service.

OPTION 3

EMAIL: You agree to receive all documents by email (using the email address you provided on page 1). Keep in mind, you will only be able to receive documents by email from the PUC. You will not be able to email documents to the Commission.

To file documents, you must submit them through an eFiling account or mail them. To create an eFiling account, visit <https://efiling.puc.pa.gov/>.

Check the box and initial here _____ if you are selecting **EMAIL** service.

Please Note: It is important to select **ONE** of the three options above.
IF AN OPTION IS NOT SELECTED, THIS MAY DELAY THE PROCESSING OF YOUR COMPLAINT.

10. LEGAL REPRESENTATION

If you are filing a Formal Complaint as an individual on your own behalf, you are NOT required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's contact information, which is required. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____
Street/P.O. Box _____ Apt# _____
City _____ State _____ Zip _____
Area Code/Phone Number _____
Email Address _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

11. VERIFICATION AND SIGNATURE

You MUST sign and date your complaint. If you file by mail, you must sign your name in ink on the line provided below. Date the form. If you do not sign with your original signature and date, the PUC will not accept your complaint.

Verification:

I, Wayne Walker, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Wayne Walker
(Signature of Complainant)

8/31/24
(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint is not signed by one of these individuals, the PUC will not accept it.

APPEALING A BCS DECISION?

If you are appealing a BCS decision: follow the directions in the cover letter you received from the PUC Secretary's Bureau with the formal complaint form. **ONLY** formal complaints appealing a BCS decision can be filed by fax, email or overnight delivery to meet filing deadlines. All other formal complaints **MUST** be eFiled or mailed.

QUESTIONS?

If you have any questions about filling out this form, please contact the **Secretary's Bureau** at **717-772-7777**.

REMINDERS

- Keep a copy of your Formal Complaint for your records.
- If you are electronically filing your Formal Complaint through eFiling, you will need to scan the document and save it as a PDF.
- You may add any additional information, such as copies of bills, as one (1) separate attachment to your complaint.
- To protect your personal information, please know that your complaint form and the utility's answer will not be published to the PUC's website.
- Check the Consumer Complaints Procedures Guide for checklists and tips to help you successfully follow the complaint-filing process.
(<https://www.puc.pa.gov/media/1492/consumer-complaints-procedures-guide-2021.pdf>)
- Once your complaint case moves to the PUC's Office of Administrative Law Judge, any filings you make should be marked confidential if you do not want them published to the website.

Debentado 9/3/24



0112

**TEN DAY SHUT OFF NOTICE
(AVISO DE SUSPENSIÓN DE SERVICIO EN 10 DIAS)**

Account Number: 2582639000	Past Due Amt: \$9,251.65
For Service To: 452 Twickenham Rd	New Billing: \$229.75
Date Prepared: August 27, 2024	Total Amount: \$9,481.40

Your Electric/Gas Service May Be Shut Off!

Because your bill is past due, we will shut off the service to 452 Twickenham Rd on or after 8:00 a.m. on September 10, 2024. If this date is a Friday, the service shut off will occur on, or soon after, the next business day.

We will NOT shut off your electric/gas service if you do ONE of the following:

- Pay \$9,251.65 in full before September 10, 2024, this includes any amount you owe on your payment plan. This notice is effective for 60 days.
- Pay the catch up amount on your agreement if it has defaulted. Call 1-888-480-1533 for the amount.
- Show us a paid receipt for the past due amount.
- You may be eligible for a payment agreement or special assistance programs which may stop the termination of your service. Call 1-888-480-1533 right away to determine if you are eligible for a payment agreement or assistance, to dispute your bill or to provide us with household income or occupant information.
- To talk about your bill, please call our office at 1-888-480-1533.

**WE MUST RECEIVE YOUR PAYMENT BEFORE THE SHUT-OFF DATE.
WE WILL NOT ACCEPT PAYMENTS AT YOUR PROPERTY.**

If we shut off your electric/gas service, you may have to pay all of the following before we can turn service on:

- Past Due Amount of **\$9,251.65**
- Deposit Past Due Amount of **\$0.00**
- Agreement Unbilled Balance **\$0.00**
- Total **\$9,251.65***

*If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.

**If your service is shut off, you may have to make substantial payments in order to have your service restored. In addition to any balance owed, you will have to pay a Reconnection Charge of between \$20.00 and \$1,700.00. This fee amount is set by PECO's tariff and based on how much work is needed to restore your service. You may also be required to pay a deposit equal to two times your average monthly usage.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is seriously ill. WE WILL NOT SHUT OFF YOUR SERVICE during such an illness provided you:

- 1. Have your licensed physician, nurse practitioner or physician assistant certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off, phone certification must be followed by written certification within 7 days.**
'AND'
- 2. Make some equitable arrangement to pay the company your current bills for service.**

IMPORTANT TO KNOW

Before we shut off your utility service please read the back of this notice. You may be eligible for certain protections from shut off.

¡Atención! Este es un mensaje muy importante. Si usted no lo entiende, favor de llamar a 1-888-480-1533.

Send payment in the enclosed envelope or pay your bill at an authorized payment location or PECO Energy's Main Office (23rd & Market Streets Philadelphia). To pay by credit card or check by phone, call 1-877-432-9384. The service provider will charge a convenience fee.

See other side for more information

Online: peco.com

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 800-494-4000

FACTS

1. Bills were transferred to me after tenants moved out.
2. These old accounts were grouped and put onto 4 of my good standing accounts, every month. This caused the old bills to grow four times as fast using interest and penalties.
3. Because the bills were repeatedly switched and transferred to good standing bills, there is no way to trace the original bill for authenticity.
4. Bills that were in tenants names, gives prof that PECO knew of and were in a contract with those tenants and electric bills.
5. It was 2018 when I was billed for several old tenant bills going as far back as 2009. I paid everything in full because of the increasing fines and penalties and the run around given when asked for an investigation, because the bill had grown from originally \$700.00+ to over \$3000.00+ and I got the really bad feeling, I would never get an investigation or justice, so just cut my losses.
6. In 2019 they did it again. Started billing me for the same old bills and cut of my electric in Montgomery County for bills in Philadelphia in the winter, November. I rushed to 22nd St. when my son informed me there was no power of gas because of this shut off and still no findings of the investigation of the meters requested. I was forced to sign a 6-month agreement to pay an extra \$500.00 ~~on top~~ of my regular electric bill and other monthly expenses, with the promise of an investigation. I paid, 6 months went by and no conclusion or information of the findings for the meter investigation. July 2020, I receive a call from PECO saying I have another outstanding bill of \$3000.00 after I just paid another \$3000.00. I told the lady there has to be something wrong with the billing system because I just paid \$3000.00 and I paid \$3044.46 August 12, 2018.
7. I file my complaint with PUC July 20, 2020, and the man was useless. Common sense he seemed to be missing. I continued to pay all my electric bills for my usage and none of the transferred debt place on my bills. That's when they started placing the bad debt as it was labeled to 4 of my accounts every month. Now the outstanding bad debt I am refusing to pay again, is over \$15,000.00.

8. My home electric has been cut off 3 times. Last month in July, I spent 3 days without electric, and too afraid to leave my homes. PECO wants me to enter into another agreement. I said no, because I have done that two other times with out any justice of follow through with PECO. They take my money. The agreement is an admittance of guilt, they don't investigate and continue to demand more, even when the evidence shows they are wrong.

9. I won my first case 2021 and my lawyer purposely did not file the acceptance in a timely manner. My facts and evidence still stand. I proved a misbilling and improper transferer of billing.

10. PECO continues to do this improper billing and I'm now being charged over \$15,000.00. \$9000.00 billed to my home, and two collection agencies harassing me for payments of about \$3000.00 each. When I asked these agencies to verify the debt and give me the history, meter, account and names on these accounts they can not do it. I also notice that when the collection agencies are not successful, my home bill then goes back up to include the money the agencies were not successful with collection. Once a debt goes to a collection agency it is written off. How can they reapply that debt once written off?

11. PECO is one of the agencies in a system designed corrupt policy makers pushing gentrification, to displace blk wealth holder of properties and small businesses. There is no faster way to get someone to move and or sell, then denying them electricity since PECO has no competitors. PECO refuses service to rental properties for old Tentants, effectively stopping small landlords from renting their properties and therefore pushing them into foreclosures, loss, or sale. We can't pay our mortgages or taxes, if tenants can't move in because of lack of electric service or electric services denied because of an old tenant PECO had a contract with.

This is a new filing on an old proven flawed corrupt billing system. I have all my bill statements, cancelled checks, and documented phone payments, showing payments of over \$100,000.00 from me, to PECO, for my electrical bills, wrong billing, double billing, and tenant balances left.

I cannot meet my tax or IRS obligations and PECO administrators refuse to listen even after the PUC found them wrong for transferred billing. I now have evidence of much more wrongdoing than just mis-transferring bills for my situation. I strongly believe I am being targeted to force me to sell my properties, especially my 9 unit. I worked for it; I earned it. I'm not selling it. This is my generational wealth and gift to my children. I believe my evidence will prove that I am a protected class of freeman, protected by the 13th amendment. As a businesswoman, wealth holder of generational wealth, what PECO is doing to me is equivalent to the BLACK taxes imposed on freedman after slavery to claw back the lands, farms, and wealth gained. I fear I will have to sell the house I raised my family in the last 24 yrs, to pay for the best of lawyers to go up against PECO for these targeted discriminatory digressions. My health is failing because of this stress; real hospital visits and test.

12/26/22

File C1-22-965

Hello,

I paid George Gossett \$700.00 flat fee to represent me against PUC-PECO. I submitted over 300 sheets of evidence. We won the initial case, but my evidence showed that I was owed more than the \$4,000.00 awarded. I asked George to file acceptations and he told me I needed to pay him an additional \$750.00. I paid him the additional fee. Nothing happened with the acceptations to my knowledge. No conclusion or satisfaction was given. Furthermore, the \$4,000.00 awarded in the first part, was never applied and the original \$3,000.00 bill I ~~was~~^{am} fighting ~~is~~^{is} now \$7000.00 and being applied to 3 of my properties, two of which have nothing to do with the original addresses in which they were generated from old tenants gone, that Peco allowed to have electricity without asking to see proof a lease. Peco gave service with just a phone confirmation.

Thank You,
Wanda Walker
(215)317-3785

4/2/23

2/28/22

8. Complainant did not present substantial evidence to support a finding that the remaining balance transfers were made in error. *Mill v. Pa. Pub. Util. Comm'n*, 447 A.2d 1100 (Pa. Cmwlth. 1982).

9. Although penalties *may* be imposed where violations of the Code and Commission Regulations or a Commission Order are found, in view of the factors in 52 Pa. Code § 69.1201 to be considered, a penalty is not warranted here. See *Rosi v. Bell-Atl. Pa., Inc.*, Docket No. C-00992409 (Opinion and Order entered March 16, 2000); *Rahman v. Verizon Pa.*, Docket Number C-2016-2564338, (Opinion and Order entered June 14, 2018).

ORDER

THEREFORE,

IT IS ORDERED:

1. That Complainant Exhibit A, Complainant Exhibit B, Complainant Exhibits C, C-1, C-2, and C-3, and PECO Exhibits 8-15 are admitted into the record.
2. That the objection of PECO Energy Company to a check included in Complainant Exhibit C-2 that was written to Philadelphia Gas Works is sustained.
3. That the Complaint in the matter of Wanda Walker v. PECO Energy Company at Docket Number C-2021-3023220 is granted, in part, and denied, in part.
4. That the Complaint is granted with respect to \$1,777.34 transferred to the Complainant's Glenside Account.
5. That within 30 days of the final order, PECO will remove \$1,777.34 from the Complainant's Glenside Account balance.

6. That within 30 days of the date of the final order, PECO will review the charges transferred to the Complainant from 6801 17th Street, 3 MID 7, Philadelphia, Pennsylvania totaling \$2,391.03 to determine whether the amounts transferred were incurred by the tenants or the Complainant as a customer or resident of the service addresses and, if necessary, adjust the Complainant's balance in accordance with this decision.

7. That within 60 days of the date of the final order, PECO shall issue a bill to the Complainant reflecting the adjustments made in accordance with this order.

8. That all other claims are denied and dismissed.

9. That the Secretary shall mark this docket closed.

Date: February 28, 2022

/s/
Darlene Heep
Administrative Law Judge

2. The party filing the Complaint bears the burden of proving by a preponderance of the evidence that he or she is entitled to relief from the Commission. 66 Pa.C.S. § 332(a).

3. A Commission decision must be supported by "substantial evidence," which consists of evidence that a reasonable mind might accept as adequate to support a conclusion; a "trace of evidence or a suspicion of the existence of a fact" is ~~insufficient~~. *HIKO Energy, LLC v. Pa. Pub. Util. Comm'n*, 163 A.3d 1079, 1094 (Pa. Cmwlth. 2017) (quoting *Lyft, Inc. v. Pa. Pub. Util. Comm'n*, 145 A.3d 1235, 1240 (Pa. Cmwlth. 2016)), *aff'd*, 209 A.3d 246 (Pa. 2019).

4. Every public utility shall furnish and maintain adequate, efficient, safe, and reasonable service and facilities and such service and facilities shall be in conformity with the regulations and orders of the Commission. 66 Pa.C.S. § 1501.

5. Where rental units are not individually metered, an owner may be held responsible for payment of tenant utility services. 66 Pa.C.S. § 1529.1.

6. A public utility may require the payment of any outstanding balance or portion of an outstanding balance from an applicant if the applicant resided at the property for which service is requested during the time the outstanding balance accrued and for the time the applicant resided there. 66 Pa.C.S.A. § 1407(d).

7. A preponderance of the evidence supports a finding that there was unreasonable service in violation of 66 Pa.C.S. § 1501 in that PECO Energy Company incorrectly transferred \$1,777.46 to the Complainant's residential PECO account and PECO should further investigate the transfer of \$2,391.03 from 6801 17th Street to the Complainant's residential PECO account.



Capture Date: 08/20/2018 Sequence #: 9792464034

WANDA WALKER REAL ESTATE, LLC
 PO BOX 502
 GLENSIDE PA 19038-0602

1123
 60269/212 PA
 1126

DATE 8/20/18

PAY TO THE ORDER OF PECO \$ 3,044.36

Three thousand forty four and 3/100 DOLLARS

Bank of America

ACH RPT 03122200

FOR 5015(3) 0301(987) p2(147)(a) Tw Pick 503(2) Wanda Walker

Wells Fargo Bank ~~XXXXXXXXXX~~ at Wells Fargo Bank
PECO 7629

CHECK HERE IF YOU WANT TO DEPOSIT
 TO A CHECKING ACCOUNT AT THE TIME OF DEPOSIT
 X
 8M2209F M156

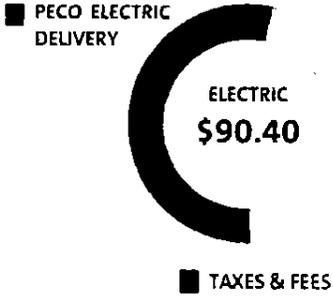
No Electronic Endorsements Found

Name: **WANDA WALKER**
 Account Number: [REDACTED]
 Phone Number: **215-317-3785**
 Service Address: [REDACTED], Glenside

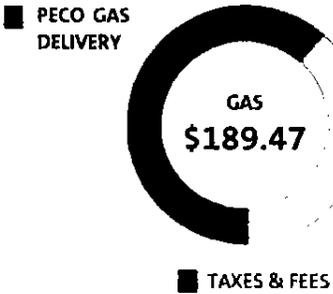
Emergency and Repair

800-841-4141

This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.



PECO
2301 MARKET STREET
PHILADELPHIA, PA 19103
890-494-4000
peco.com



PECO
2301 MARKET STREET
PHILADELPHIA, PA 19103
890-494-4000
peco.com

Billing Summary

Bill Date	03/26/2024
Charges/Credits from previous bill	\$8,733.14
Total Other Charges	\$8,733.14

Current Period Charges

Electric	\$90.40
Gas	\$189.47
Total New Charges	\$279.87

Total Amount Due on 04/17/2024 \$9,013.01

General Information

Next scheduled meter reading: 04/26/2024

800-494-4000

If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 800-494-4000 antes de la fecha de vencimiento.

peco.com/service

Customer Self Service - Manage Your Account 24/7
Start, stop and move your service

Online: peco.com

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 800-494-4000

Return only this portion with your check made payable to PECO. Please write your account number on your check.

 **peco™**
AN EXELON COMPANY
2301 Market Street
Philadelphia, PA 19103-1380

Pay Today!

peco.com/ebill

Go paperless: receive and pay your bill online.

0017030 01 AV 0.507 **AUTO T8 0 8771 19038-282152 -C01-B1-P17047-11234



WANDA WALKER
452 TWICKENHAM RD
GLENSIDE, PA 19038-2821



- Enroll in Automatic Payment. Complete form on reverse side.
- Pledge a donation to MEAF. Complete form on reverse side.

Account # 2581 [REDACTED]

877-432-9384

Pay by phone, a convenience fee will apply.

Please pay this amount by 04/17/2024 \$9,013.01

Payment Amount \$



PECO - PAYMENT PROCESSING
PO BOX 37629
PHILADELPHIA PA 19101-0629

258263900001002798741089013012

PO BOX 189
CARLISLE PA 17013-0189



August 28, 2023

ADDRESS SERVICE REQUESTED



WANDA WALKER WANDA WALKER
PO BOX 502
GLENSIDE PA 19038-0502

9108708

TORRES CREDIT SERVICES, INC.

27 Fairview Street PO Box 189 Carlisle, PA 17015-3121
(717) 243-8424 (866-756-6803)

Client Name:
PECO ENERGY CO

For:
Client ID #: ~~9108708~~
Acct. #: 9108708

TOTAL DUE: \$3,534.44

Phone Hrs: Monday through Thursday = 8am to 9pm EST
Friday = 8am to 5pm EST

Office Hrs: 8am-5pm EST M-Fr
(Hours may vary due to COVID restrictions)

Dear WANDA WALKER WANDA WALKER,

Your account has been listed with us for collection. Please remit your check or money order in the amount of \$3,534.44. For your convenience we have enclosed a return envelope.

All payments must be made directly to this office for prompt credit to your account or call toll free at 866-756-6803 to make arrangements.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

This is an attempt to collect a debt. Any information obtained will be used for that purpose. This communication is from a collection agency.

Sincerely,

Torres Credit Services, Inc.

TO PAY BY PHONE USING YOUR CREDIT CARD OR CHECKING ACCOUNT

☎ PLEASE CALL MR. YOHN AT 1-866-756-6803 ☎

To assure proper credit to your account, return this coupon with your payment.
If requesting a receipt, please enclose a self-addressed stamped envelope.

IF YOU WISH TO PAY BY CREDIT CARD, FILL IN THE INFORMATION BELOW.

(CIRCLE ONE) VISA  / MASTERCARD 

ACCOUNT # _____ (_____) 3 DIGIT SECURITY CODE (BACK OF CARD)

EXP. DATE _____

CARDHOLDER NAME _____

BILLING ADDRESS _____

PHONE NUMBER (_____) _____

SIGNATURE _____

(_____) ENCLOSED IS MY
PAYMENT IN FULL.

TOTAL DUE: \$3,534.44



Client ID #: 5350397095
TORRES CREDIT SERVICES INC.
PO BOX 189
CARLISLE PA 17013-0189

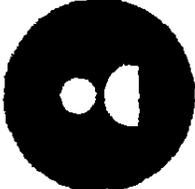
WANDA WALKER WANDA WALKER-9108708
August 28, 2023

(14)

* Prof every Bill was paid
& over paid & over charged
\$17,511.48 total payments

\$17,511.48 Phone Payments 8/18- Jan 8, 2020

Aug 14
2018

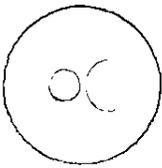


697326

**PECO: You have successfully
scheduled a payment of \$345.98
for 8/14/2018 7:34:02 AM.
Confirmation # 573401**

\$345.98

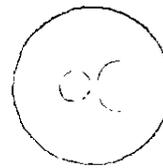
< Messages (96)



697326

PECO: You have successfully scheduled a payment of \$140.00 for 3/18/2018 3:38:25 PM.
Confirmation # 669276

Mar 18
2018



697326

PECO: You have successfully scheduled a payment of \$450.00 for 3/18/2018 3:32:13 PM.
Confirmation # 668508

Mar 18
2018

16

\$590.00

15

< Messages (96)



697326

PECO: You have successfully scheduled a payment of \$600.00 for 7/1/2018 1:22:48 PM. Confirmation # 731954

Jul 1 2018



697326

PECO: You have successfully scheduled a payment of \$300.00 for 4/27/2018 1:22:50 PM. Confirmation # 422393

Apr 27 2018



697326

PECO: You have successfully scheduled a payment of \$525.00 for 3/18/2018 3:55:10 PM. Confirmation # 671621

Mar 18 2018



697326

PECO: You have successfully scheduled a payment of \$515.00 for 3/18/2018 3:50:52 PM. Confirmation # 671106

Mar 18 2018



697326

PECO: You have successfully scheduled a payment of \$175.00 for 3/18/2018 3:46:40 PM. Confirmation # 670340

Mar 18 2018



697326

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○

< \$2,125⁰⁰

13

< Messages (96)



697326

PECO: You have successfully scheduled a payment of \$30.96 for 10/22/2018 5:38:11 PM. Confirmation # 330811

Oct 22 2018



697326

PECO: You have successfully scheduled a payment of \$42.95 for 10/22/2018 5:27:46 PM. Confirmation # 328329

Oct 22 2018



697326

PECO: You have successfully scheduled a payment of \$70.00 for 10/22/2018 5:16:22 PM. Confirmation # 325603

Oct 22 2018



697326

PECO: You have successfully scheduled a payment of \$392.21 for 10/22/2018 4:55:35 PM. Confirmation # 320055

Oct 22 2018



697326

PECO: You have successfully scheduled a payment of \$183.02 for 10/22/2018 4:19:26 PM. Confirmation # 320015

Oct 22 2018

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\$ 719.14

12

< Messages (96)



697326

PECO: You have successfully scheduled a payment of \$150.00 for 11/25/2018 9:18:36 PM. Confirmation # 216094

Nov 25 2018



697326

PECO: You have successfully scheduled a payment of \$200.00 for 11/25/2018 9:14:20 PM. Confirmation # 215621

Nov 25 2018



697326

PECO: You have successfully scheduled a payment of \$300.00 for 11/25/2018 9:07:19 PM. Confirmation # 214956

Nov 25 2018



Vet William Tomlin

Miss walker **peco** energy called today and told I was approved. They asked me to turn off the circuit breaker box for the 2nd floor . And to turn them on in the morning

147
Wo
Member

Nov 6 2018



697326

PECO: You have successfully scheduled a payment of \$667.59 for 11/1/2018 10:26:27 PM. Confirmation # 844606

Nov 1 2018

III

O

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\$1,317.59

< Messages (96)



697326

PECO: You have successfully scheduled a payment of \$40.00 for 1/3/2019 10:03:37 AM. Confirmation # 994917

Jan 3 2019



697326

PECO: You have successfully scheduled a payment of \$25.00 for 1/3/2019 10:00:24 AM. Confirmation # 993223

Jan 3 2019



697326

PECO: You have successfully scheduled a payment of \$65.00 for 1/3/2019 9:53:50 AM. Confirmation # 991053

Jan 3 2019



697326

PECO: You have successfully scheduled a payment of \$170.00 for 1/3/2019 9:46:07 AM. Confirmation # 988388

Jan 3 2019



697326

PECO: You have successfully scheduled a payment of \$100.00 for 11/25/2018 9:31:00 PM. Confirmation # 217355



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697326

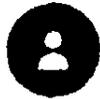
|||



\$400.00

13

< Messages (96)



697326

PECO: You have successfully scheduled a payment of \$100.00 for 2/15/2019 6:18:26 PM. Confirmation # 915073

Feb 15 2019



697326

PECO: You have successfully scheduled a payment of \$540.00 for 2/9/2019 12:36:36 AM. Confirmation # 21502567

Feb 9 2019



697326

PECO: You have successfully scheduled a payment of \$86.00 for 1/3/2019 11:18:04 AM. Confirmation # 024401

Jan 3 2019



697326

PECO: You have successfully scheduled a payment of \$60.00 for 1/3/2019 10:36:51 AM. Confirmation # 007422

Jan 3 2019



697326

PECO: You have successfully scheduled a payment of \$200.00 for 1/3/2019 10:07:39 AM. Confirmation # 906176

Jan 3 2019



697326

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\$ 986.00

< Messages (96)



697326

PECO: You have successfully scheduled a payment of \$300 for 2019-03-30T16:00:25. Confirmation # 458544734.

Mar 30 2019



697326

PECO: You have successfully scheduled a payment of \$150 for 2019-03-30T15:53:17. Confirmation # 458572180.

Mar 30 2019



697326

PECO: You have successfully scheduled a payment of \$500.00 for 2/20/2019 4:04:00 PM. Confirmation # 830163

Feb 20 2019



697326

PECO: You have successfully scheduled a payment of \$250.00 for 2/20/2019 4:00:08 PM. Confirmation # 829153

Feb 20 2019



697326

PECO: You have successfully scheduled a payment of \$250.00 for 2/20/2019 3:45:50 PM. Confirmation # 824158

Feb 20 2019



697326

PECO: You have successfully



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#1450

4

< Messages (96)



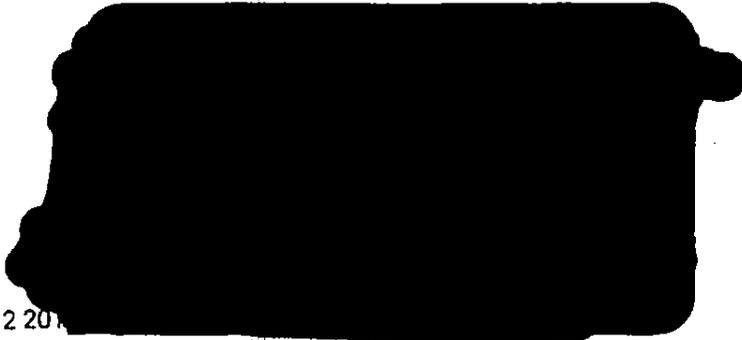
697326

PECO: You have successfully scheduled a payment of \$330 for 2019-05-15T10:38:47. Confirmation # 485643144.

May 15 2019



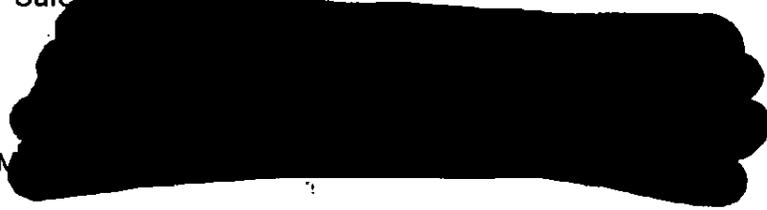
Salema Politics



May 2 2019



Salema Politics



M



697326

PECO: You have successfully scheduled a payment of \$705.95 for 2019-04-30T19:10:32. Confirmation # 477823340.

Apr 30 2019



697326

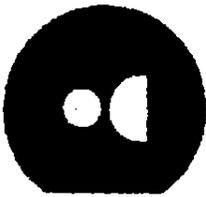
PECO: You have successfully scheduled a payment of \$735.13 for 2019-04-02T17:50:06. Confirmation # 460403784.

Apr 2 2019

\$ 1,771.08



< Messages (96)



697326

PECO: You have successfully scheduled a payment of \$845.43 for 2019-06-03T13:06:45. Confirmation # 498421006.

Jun 3 2019

\$845.43

< Messages (96)

2019



697326

PECO: You have successfully scheduled a payment of \$400 for 2019-07-11T19:09:25. Confirmation # 524572164.

Jul 11 2019



697326

PECO: You have successfully scheduled a payment of \$280 for 2019-06-29T12:15:54. Confirmation # 515776578.

Jun 29 2019



697326

PECO: You have successfully scheduled a payment of \$200 for 2019-06-29T12:12:15. Confirmation # 515851090.

Jun 29 2019



697326

PECO: You have successfully scheduled a payment of \$200 for 2019-06-29T12:09:01. Confirmation # 515838414.

Jun 29 2019



697326

PECO: You have successfully scheduled a payment of \$300 for 2019-06-29T12:01:39. Confirmation # 515889942.

Jun 29 2019



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\$1380.00

5

< Messages (96)



697326

PECO: You have successfully scheduled a payment of \$300 for 2019-08-17T03:21:23. Confirmation # 555749450.

Aug 17 2019



697326

PECO: You have successfully scheduled a payment of \$400 for 2019-07-11T19:09:25. Confirmation # 524572164.

Jul 11 2019



697326

PECO: You have successfully scheduled a payment of \$280 for 2019-06-29T12:15:54. Confirmation # 515776578.

Jun 29 2019



697326

PECO: You have successfully scheduled a payment of \$200 for 2019-06-29T12:12:15. Confirmation # 515851090.

Jun 29 2019



697326

PECO: You have successfully scheduled a payment of \$200 for 2019-06-29T12:09:01. Confirmation # 515838414.

Jun 29 2019



697326

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\$ 1,380.00

4

< Messages (96)



697326

PECO: You have successfully scheduled a payment of \$100 for 2019-09-04T18:49:19. Confirmation # 571063628.

Sep 4 2019



697326

PECO: You have successfully scheduled a payment of \$90 for 2019-09-04T18:45:09. Confirmation # 570986600.

Sep 4 2019



697326

PECO: You have successfully scheduled a payment of \$115 for 2019-09-04T18:41:07. Confirmation # 571058414.

Sep 4 2019



697326

PECO: You have successfully scheduled a payment of \$75 for 2019-09-04T18:37:27. Confirmation # 571058964.

Sep 4 2019



697326

PECO: You have successfully scheduled a payment of \$100 for 2019-09-04T18:33:55. Confirmation # 570982956.

Sep 4 2019



697326

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\$ 480.00

3

< Messages (96)



697326

PECO: You have successfully scheduled a payment of \$337.31 for 2019-10-04T18:11:18. Confirmation # 594606926.

Oct 4 2019



697326

PECO: You have successfully scheduled a payment of \$100 for 2019-10-04T18:06:11. Confirmation # 594946414.

Oct 4 2019



697326

PECO: You have successfully scheduled a payment of \$160 for 2019-10-04T17:59:54. Confirmation # 594944438.

Oct 4 2019



Cashmer Sabrina 6801 #2

Apt 7

Peco needs access to the meter or they cutting my electric off oct 1

Sep 22 2019



697326

PECO: You have successfully scheduled a payment of \$300 for 2019-09-19T17:35:10. Confirmation # 582396520.

Sep 19 2019



697326



PECO: You have successfully

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O

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\$897.31

2

< Messages (96)



Otp with **peco** are you close

Dec 29 2019



697326

PECO: You have successfully scheduled a payment of \$277.05 for 2019-11-08T14:32:56. Confirmation # 623468368.

Nov 8 2019



697326

PECO: You have successfully scheduled a payment of \$300 for 2019-11-05T19:25:54. Confirmation # 619803456.

Nov 5 2019



697326

PECO: You have successfully scheduled a payment of \$158.74 for 2019-10-04T18:22:49. Confirmation # 594594116.

Oct 4 2019



697326

PECO: You have successfully scheduled a payment of \$200 for 2019-10-04T18:19:12. Confirmation # 594950150.

Oct 4 2019



697326

PECO: You have successfully scheduled a payment of \$139.28 for 2019-10-04T18:15:55. Confirmation # 59451498.

Oct 4 2019

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1,075.07

< Messages (96)



697326

PECO: You have successfully scheduled a payment of \$650 for 2020-02-06T12:42:17. Confirmation # 740868394.

Feb 6 2020



697326

PECO: You have successfully scheduled a payment of \$400 for 2020-01-08T17:55:57. Confirmation # 685981632.

Jan 8 2020



697326

PECO: You have successfully scheduled a payment of \$250 for 2020-01-08T17:51:15. Confirmation # 685978498.

Jan 8 2020



697326

PECO: You have successfully scheduled a payment of \$325 for 2020-01-08T17:46:56. Confirmation # 685975750.

Jan 8 2020



697326

PECO: You have successfully scheduled a payment of \$123.88 for 2020-01-08T17:42:00. Confirmation # 685977222.

Jan 8 2020



New Parent Genise Watson KEVIN

III



\$ 1,748.88

*** Account Information ***

Account Number: 50549-50047
 Account Status: Active
 Requested By: WANDA WALKER
 (215)317-3785 Extension:

Mail To:
 WANDA WALKER
 5023 WAYNE AV
 2ND FL
 PHILADELPHIA PA 19144

Current Bill: \$50.24
 Billed Prior: \$1233.06
 Balance Due: \$1283.30
 Service Address:
 5023 WAYNE AV
 2ND FL
 PHILADELPHIA PA 19144

Credit Amount: \$0.00
 Deposit Requested: \$160.00
 Deposit On-Hand: \$160.00

Meter Bill Grp: 19
 Rate: Electric Residential Heating Service

*** Current Account Status ***

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CC
05/25/21	ELECTRIC SERVICE	04/23/21 05/24/21	56111	123440189	\$39.83		\$620.33	\$505.68	06/16	599	
05/25/21	ELE-Verde Energy USA				\$74.82						
05/25/21	Regular Bill										
06/24/21	ELECTRIC SERVICE	05/24/21 06/23/21	56480	123440189	\$34.22		\$700.64	\$620.33	07/16	369	
06/24/21	ELE-Verde Energy USA				\$46.09						
06/24/21	Regular Bill					\$500.00					
07/01/21	Payment										
07/26/21	ELECTRIC SERVICE	06/23/21 07/23/21	57106	123440189	\$50.84		\$329.67	\$200.64	08/17	626	
07/26/21	ELE-Verde Energy USA				\$78.19						
07/26/21	Regular Bill										
08/24/21	ELECTRIC SERVICE	07/23/21 08/23/21	57549	123440189	\$38.92		\$426.62	\$329.67	09/15	443	
08/24/21	ELE-Verde Energy USA				\$38.03						
08/24/21	Regular Bill										
09/23/21	ELECTRIC SERVICE	08/23/21 09/22/21	57877	123440189	\$31.44		\$503.95	\$426.62	10/15	328	
09/23/21	ELE-Verde Energy USA				\$45.89						
09/23/21	Regular Bill					\$5.27					
10/22/21	ELECTRIC SERVICE	09/22/21 10/21/21	58166	123440189	\$24.13		\$761.29	\$503.95	11/15	289	
10/22/21	ELE-Verde Energy USA				\$40.43						
10/22/21	Regular Bill										
11/11/21	Deposit Interest										
11/22/21	ELECTRIC SERVICE	10/21/21 11/19/21	59164	123440189	\$58.43		\$350.00	\$563.24	12/14	998	
11/22/21	ELE-Verde Energy USA				\$139.62						
11/22/21	Regular Bill										
11/29/21	Payment										
12/27/21	ELECTRIC SERVICE	11/19/21 12/22/21	60033	123440189	\$52.16		\$591.16	\$411.29	01/18	869	
12/27/21	ELE-Verde Energy USA				\$127.71						
12/27/21	Regular Bill										
01/27/22	ELECTRIC SERVICE	12/22/21 01/26/22	61465	123440189	\$84.95		\$905.09	\$411.29	02/18	1432	
01/27/22	ELE-Verde Energy USA				\$228.98						
01/27/22	Regular Bill										
02/25/22	ELECTRIC SERVICE	01/26/22 02/24/22	62620	123440189	\$72.95		\$1162.72	\$905.09	03/21	1155	
02/25/22	ELE-Verde Energy USA				\$184.68						
02/25/22	Regular Bill										
03/03/22	Payment										
03/28/22	ELECTRIC SERVICE	02/24/22 03/25/22	63155	123440189	\$39.45		\$887.72	\$762.72	04/19	535	
03/28/22	ELE-Verde Energy USA				\$85.55						
03/28/22	Regular Bill										
04/26/22	ELECTRIC SERVICE	03/25/22 04/25/22	63611	123440189	\$35.11		\$995.74	\$887.72	05/18	456	
04/26/22	ELE-Verde Energy USA				\$72.91						
04/26/22	Regular Bill										
05/23/22	Payment										
05/25/22	ELECTRIC SERVICE	04/25/22 05/24/22	63874	123440189	\$24.69		\$767.04	\$695.74	06/16	263	
05/25/22	ELE-Verde Energy USA				\$46.61						
05/25/22	Regular Bill										
06/24/22	ELECTRIC SERVICE	05/24/22 06/23/22	64125	123440189	\$29.28		\$841.47	\$767.04	07/18	251	
06/24/22	ELE-Verde Energy USA				\$45.15						
06/24/22	Regular Bill										
07/26/22	ELECTRIC SERVICE	06/23/22 07/25/22	64277	123440189	\$21.96						

*** Account Information ***

Account Number: 88702-01103
Account Status: Active
Requested By: WANDA WALKER
(215) 317-3785 Extension:

Mail To: WANDA WALKER
452 TWICKENHAM RD
GLENSIDE PA 19038

Current Bill: \$322.40 Credit Amount: \$0.00
Billed Prior: \$666.03 Deposit Requested: \$0.00
Balance Due: \$6988.43 Deposit On-Hand: \$0.00
Service Address: 452 TWICKENHAM RD
GLENSIDE PA 19038
Meter Bill Grp: 17
Rate: Gas Residential Heating Service
Electric Residential Service

*** Current Account Status ***

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CC
05/14/21	Payment					\$172.04					
05/20/21	GAS SERVICE	04/21/21 05/20/21	9845	015669867	\$72.36						
05/20/21	ELECTRIC SERVICE	04/21/21 05/20/21	95871	122092120	\$72.24					481	71
05/20/21	Regular Bill						\$3574.41	\$3429.81	06/11		
06/11/21	Payment					\$144.60					
06/21/21	GAS SERVICE	05/20/21 06/21/21	9875	015669867	\$34.71						
06/21/21	ELECTRIC SERVICE	05/20/21 06/21/21	96815	122092120	\$132.17						
06/21/21	Regular Bill						\$3596.69	\$3429.81	07/13	944	31
07/21/21	GAS SERVICE	06/21/21 07/21/21	9892	015669867	\$25.06						
07/21/21	ELECTRIC SERVICE	06/21/21 07/21/21	97927	122092120	\$153.67						
07/21/21	Regular Bill						\$3775.42	\$3596.69	08/12	1112	11
07/30/21	Miscellaneous					\$75.00					
08/19/21	GAS SERVICE	07/21/21 08/19/21	9911	015669867	\$28.80						
08/19/21	ELECTRIC SERVICE	07/21/21 08/19/21	98984	122092120	\$146.55						
08/19/21	Regular Bill						\$3875.77	\$3700.42	09/10	1057	11
09/20/21	Payment					\$178.73					
09/20/21	GAS SERVICE	08/19/21 09/20/21	9929	015669867	\$28.43						
09/20/21	ELECTRIC SERVICE	08/19/21 09/20/21	99860	122092120	\$124.91						
09/20/21	Regular Bill						\$3850.38	\$3697.04	10/12	876	11
10/19/21	GAS SERVICE	09/20/21 10/19/21	9972	015669867	\$49.59						
10/19/21	ELECTRIC SERVICE	09/20/21 10/19/21	100327	122092120	\$71.47						
10/19/21	Regular Bill						\$3971.44	\$3850.38	11/10	467	41
11/17/21	GAS SERVICE	10/19/21 11/17/21	120	015669867	\$137.44						
11/17/21	ELECTRIC SERVICE	10/19/21 11/17/21	100940	122092120	\$90.65						
11/17/21	Regular Bill						\$4199.53	\$3971.44	12/09	613	141
11/29/21	Payment					\$121.06					
12/20/21	GAS SERVICE	11/17/21 12/20/21	357	015669867	\$243.34						
12/20/21	ELECTRIC SERVICE	11/17/21 12/20/21	101775	122092120	\$123.17						
12/20/21	Regular Bill						\$4444.98	\$4078.47	01/11	835	231
01/24/22	GAS SERVICE	12/20/21 01/24/22	716	015669867	\$392.76						
01/24/22	ELECTRIC SERVICE	12/20/21 01/24/22	102822	122092120	\$157.60						
01/24/22	Regular Bill						\$4995.34	\$4444.98	02/15	1047	351
01/31/22	Payment					\$366.51					
02/22/22	GAS SERVICE	01/24/22 02/22/22	1011	015669867	\$325.24						
02/22/22	ELECTRIC SERVICE	01/24/22 02/22/22	103532	122092120	\$112.83						
02/22/22	Regular Bill						\$5066.90	\$4628.83	03/16	710	291
03/09/22	Payment					\$550.36					
03/23/22	GAS SERVICE	02/22/22 03/23/22	1193	015669867	\$200.82						
03/23/22	ELECTRIC SERVICE	02/22/22 03/23/22	104086	122092120	\$90.60						
03/23/22	Regular Bill						\$4807.96	\$4516.54	04/14	554	181
04/21/22	Payment					\$438.07					
04/21/22	GAS SERVICE	03/23/22 04/21/22	1354	015669867	\$180.32						
04/21/22	ELECTRIC SERVICE	03/23/22 04/21/22	104616	122092120	\$87.04						
04/21/22	Regular Bill						\$4637.25	\$4369.89	05/13	530	161
05/20/22	GAS SERVICE	04/21/22 05/20/22	1426	015669867	\$88.47						
05/20/22	ELECTRIC SERVICE	04/21/22 05/20/22	105094	122092120	\$79.53						
05/20/22	Regular Bill						\$4805.25	\$4637.25	06/13	478	71
06/21/22	GAS SERVICE	05/20/22 06/21/22	1450	015669867	\$43.71						

04/25/22 ELECTRIC SERVICE
 04/25/22 Regular Bill
 05/23/22 Payment
 05/24/22 ELECTRIC SERVICE
 05/24/22 Regular Bill

CUAR038

PECO Account Activity Statement

Date: 04/27/23
 Page: 2 of 2

03/25/22 04/25/22 36904 123440187 \$24.79
 04/25/22 05/24/22 36993 123440187 \$23.32

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CC:
06/23/22	ELECTRIC SERVICE	05/24/22 06/23/22	37100	123440187	\$28.78		\$3133.96	\$3105.18	07/15	107	
06/23/22	Regular Bill					\$810.47					
07/08/22	Payment										
07/25/22	ELECTRIC SERVICE	06/23/22 07/25/22	37177	123440187	\$23.97		\$2347.46	\$2323.49	08/16	77	
07/25/22	Regular Bill										
08/23/22	ELECTRIC SERVICE	07/25/22 08/23/22	37244	123440187	\$22.34		\$2369.80	\$2347.46	09/14	67	
08/23/22	Regular Bill										
09/22/22	ELECTRIC SERVICE	08/23/22 09/22/22	37310	123440187	\$22.77		\$2392.57	\$2369.80	10/14	66	
09/22/22	Regular Bill										
09/30/22	Payment					\$22.34					
10/21/22	ELECTRIC SERVICE	09/22/22 10/21/22	37369	123440187	\$20.31		\$2390.54	\$2370.23	11/14	59	
10/21/22	Regular Bill										
11/21/22	ELECTRIC SERVICE	10/21/22 11/21/22	37415	123440187	\$18.33		\$2408.87	\$2390.54	12/13	46	
11/21/22	Regular Bill										
12/14/22	Payment					\$20.31					
12/20/22	Late Payment Charge				\$8.67						
12/22/22	ELECTRIC SERVICE	11/21/22 12/22/22	37497	123440187	\$24.93		\$2422.16	\$2397.23	01/17	82	
12/22/22	Regular Bill										
01/24/23	Late Payment Charge				\$9.04						
01/25/23	ELECTRIC SERVICE	12/22/22 01/25/23	37613	123440187	\$30.75		\$2461.95	\$2431.20	02/16	116	
01/25/23	Regular Bill										
02/01/23	Payment					\$24.93					
02/21/23	Late Payment Charge				\$9.50						
02/23/23	ELECTRIC SERVICE	01/25/23 02/23/23	37613	123440187	\$11.34		\$2457.86	\$2446.52	03/17		
02/23/23	Regular Bill										
03/22/23	Late Payment Charge				\$9.67						
03/24/23	ELECTRIC SERVICE	02/23/23 03/24/23	37661	123440187	\$19.36		\$2486.89	\$2467.53	04/17	48	
03/24/23	Regular Bill										
04/24/23	ELECTRIC SERVICE	03/24/23 04/24/23	37679	123440187	\$14.37		\$2511.22	\$2496.85	05/16	18	
04/24/23	Regular Bill										
04/24/23	Late Payment Charge				\$9.96						
04/24/23	Regular Bill										

\$24.79

100

89

Account Number	Premise Address	Collection Status	Account Balance
25803-20058	5015 WAYNE AVE *FL 1st PHILADELPHIA PA 19144	Active Collections	Past Due \$362.94, Current Balance \$30.83 Due 05/16/23, Total Balance \$393.77. 3/27/23 - Deposit Warning Letter.
28897-13046	5015 WAYNE AVE, 2ND FL PHILADELPHIA PA 19144	Active Collections	Past Due \$182.70, Current Balance \$36.53 Due 05/16/23, Total Balance \$219.23. 3/27/23 - Non Friendly Notice issued.
38206-62050	5023 WAYNE AVE, 1ST RR PHILADELPHIA PA 19144	Active Collections	Past Due \$85.20, Current Balance \$47.15 Due 05/16/23, Total Balance \$132.35. Past Due \$756.43, Current Balance \$47.92 Due 05/04/23, Total Balance \$804.35. 3/20/23 - Deposit Warning
38039-92148	6801 N 17TH ST *FRNT 1ST, 9 PHILADELPHIA PA 19126	Active Collections	4/13/23 - 10-day Termination Notice Issued. Account is eligible for a 10-day Utility Report hold on the account due to the 10-day shut off notice. Contact FCC @ 1-888-480-1533.
62780-76043	6801 N 17TH ST *FRNT 2ND, 5 PHILADELPHIA PA 19126	Active Collections	Past Due \$433.99, Current Balance \$56.63 Due 05/04/23, Total Balance \$490.62. Past Due \$142.12, Current Balance \$13.31 Due 05/04/23, New Charges \$37.50, Total Balance \$192.93.
56596-30257	6801 N 17TH ST *FRNT 3RD, 8 PHILADELPHIA PA 19126	Active Collections	4/24/23 - PECO Initial Deposit Quote Letter 4/24/23 - Non Friendly Notice issued.
53503-97095	6801 N 17TH ST *REAR 3RD, 6 PHILADELPHIA PA 19126	Active Collections	Past Due \$123.57, Current Balance \$13.05 Due 05/04/23, Total Balance \$136.62. 3/30/23 - Non Friendly Notice.
50411-33103	6801 N 17TH ST, 3 MID 7 PHILADELPHIA PA 19126	Not in Collections	Past Due \$12.82, Current Balance \$11.40 Due 05/04/23, Total Balance \$24.32.
13447-00135	5015 WAYNE AVE, OFFICE PHILADELPHIA PA 19144	Not in Collections	Current Balance \$18.90 due 04/18/23, Total Balance \$18.90.
35113-34001	5023 WAYNE AVE, PUB LTG PHILADELPHIA PA 19144	Not in Collections	Past Due \$36.81, Current Balance \$36.60 Due 04/18/23, Total Balance \$73.41.
44226-06099	6801 N 17TH ST, PUB LTG PHILADELPHIA PA 19126	Not in Collections	Past Due \$78.92, Current Balance \$47.89 Due 05/05/23, Total Balance \$126.81.

47456-85085 - 5023 WAYNE AVE *FRNT 1ST PHILADELPHIA PA 19144

Cut Out for Non Pay on 04/13/23.

pd \$2,457.86 cb \$29.03 due 04/17/23 tb \$2,486.89

Customer Options:

- Customer can pay service arrears \$2,486.89 + \$20.00 reconnection fee + Deposit down payment \$22.50 = \$2,529.39 (subject to change) to restore service. Contact FCC @ **1-888-480-1533**.
- We can give an offer of 50% of the past due balance \$1,230.00 (subject to change) and the remaining balance would go in a 12-month Deferred Payment Agreement (DPA) + new charges. Contact FCC @ **1-888-480-1533**.
- Customer can contact Customer Service **1-800-494-4000** for a billing explanation.

Payment history below

01/13/22	
Payment	\$37.02
01/31/22	
Payment	\$29.76
04/21/22	
Payment	\$38.62
05/23/22	
Payment	\$24.79
07/08/22	
Payment	\$810.47
09/30/22	
Payment	\$22.34
12/14/22	
Payment	\$20.31
02/01/23	
Payment	\$24.93

88702-01103 - 452 TWICKENHAM RD GLENSIDE PA 19038

10-day termination notice issued on 03/22/23

Utility Report given on 04/03/23, expires 04/13/23.

Pd \$6,666.03 cb \$322.40 due 05/12/23 tb \$6,988.43

Customer Options:

- Customer can pay service arrears \$6,666.03 (subject to change). Contact FCC @ **1-888-480-1533**.
- Customer is eligible for DPA (Deferred Payment Agreement). Customer can provide a financial statement for the household and send proof of income to determine DPA installment amount and terms OR we can process a 6-month payment agreement without proof of income. Customer can

submit proof of income with account number to Fax# 215-841-5170 or email pecoincome@exeloncorp.com Contact FCC @ **1-888-480-1533**.

- Customer can contact Customer Service **1-800-494-4000** for a billing explanation.

01/31/22	Payment	\$366.51
03/09/22	Payment	\$550.36
04/21/22	Payment	\$438.07
07/08/22	Payment	\$0.01
07/12/22	Payment	\$189.57
07/13/22	Credit	\$92.67
09/30/22	Payment	\$241.15
11/14/22	Payment	\$240.00
01/06/23	Payment	\$483.63
03/13/23	Payment	\$519.43

50549-50047 - 5023 WAYNE AVE, 2ND FL PHILADELPHIA PA 19144

Pd \$1,164.00 cb \$69.06 due 04/17/23 tb \$1,233.06

10-day termination notice issued on 03/28/23

72-hour notice dropped on 04/14/23.

Customer is eligible for a 10-day Utility Report on the account due to the 10-day shut off notice & 72-hour shut off notice. Service cannot be guaranteed. **Contact FCC @ 1-888-480-1533**

Cut Out Non Pay pending. - ACCT-5054950047 COMPLETED CUT-OUT; UNSUCCESSFUL CONTACT;

Customer Options:

- Customer can pay service arrears \$1,164.00 (subject to change). Contact FCC @ **1-888-480-1533**.
- We can give an offer of 50% of the past due balance \$582.00 (subject to change) and the remaining balance would go in a 12-month Deferred Payment Agreement (DPA) + new charges. Contact FCC @ **1-888-480-1533**.

03/03/22	Payment	\$400.00
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05/23/22

Payment

\$300.00

10/06/22 Payment

\$146.31

66065-31128 - 6801 N 17TH ST *REAR 1ST, 1 PHILADELPHIA PA 19126

Cut Out for Non Pay on 04/10/23.

Pd \$1,259.20 cb \$48.08 due 05/04/23 tb \$1,307.28

Customer Options:

- Customer can pay service arrears \$ 1,259.20 + \$20.00 reconnection fee + Deposit down payment \$220.00= \$1,499.20 (subject to change) to restore service. Contact FCC @ **1-888-480-1533**.
- We can give an offer of 50% of the past due balance \$630.00 (subject to change) and the remaining balance would go in a 12-month Deferred Payment Agreement (DPA) + new charges. Contact FCC @ **1-888-480-1533**.

12/14/22

Payment

\$150.00

41133-09072 - 6801 N 17TH ST, 1 MID 2 PHILADELPHIA PA 19126

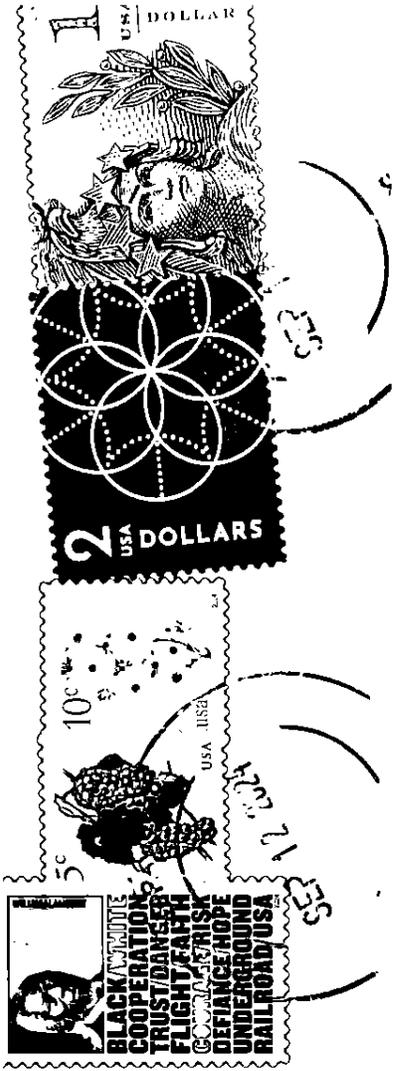
Cut Out for Non Pay on 04/10/23.

Pd \$1,451.24 cb \$354.59 due 05/09/23 tb \$1,805.83

Customer Options:

- Customer can pay service arrears \$1,451.24 + \$20.00 reconnection = \$1,471.24 (subject to change) to restore service. Contact FCC @ **1-888-480-1533**.
- We can give an offer of 50% of the past due balance \$726.00 (subject to change) and the remaining balance would go in a 12-month Deferred Payment Agreement (DPA) + new charges. Contact FCC @ **1-888-480-1533**.

Account established 09/20/2022 – no payments since account was established



5c
BLACK PANTHER
COOPERATION
TRUST/DANGER
FLIGHT/FAITH
GOALS/STRISH
DEFIANCE/HOPE
UNDERGROUND
RAILROAD/USA

Teusick

WANDA WALKER
PO Box 502
Glenside, PA 19038-0502
God Bless America!

*Washington
PA Public Utility Commission
400 North Street
Harrisburg, PA 17120*

EXHIBIT 2

Botak, Amy:(PECO)

From: RA-PCESERVE@pa.gov
Sent: Tuesday, September 24, 2024 9:21 AM
To: Scott, Khadijah:(PECO)
Cc: Botak, Amy:(PECO)
Subject: [EXTERNAL]PA PUC eServe Notice

Importance: High

EXTERNAL MAIL. Do not click links or open attachments from unknown senders or unexpected Email.

Dear Khadijah Scott,

A(n) **Formal Complaint** has been served in this proceeding. This document is docketed as **C-2024-3051343**. You may view this document at

[Formal Complaint - Walker](#)

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

Thank You,
Public Utility Commission
Commonwealth of Pennsylvania

** Please do not respond to this automatically generated email.*

PUC has recently updated E-Service delivery E-Mail address to RA-PCESERVE@pa.gov. Please update your Address book and/or E-Mail rules accordingly.



PENNSYLVANIA PUBLIC UTILITY COMMISSION

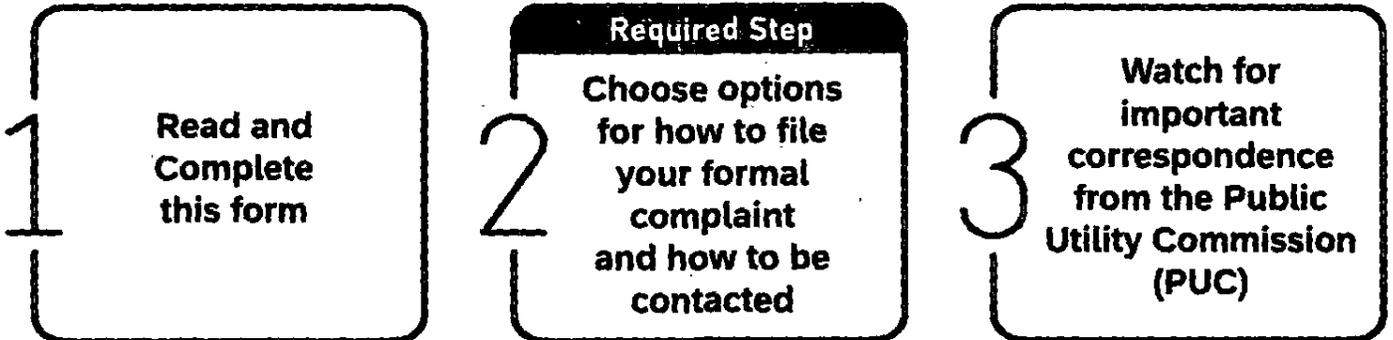
DATE OF DEPOSIT

SEP 19 2024

FORMAL COMPLAINT - PRINTABLE FORM

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.



Please legibly complete this form in ink.

1. CUSTOMER (COMPLAINANT) INFORMATION

Provide your contact information and utility account number. It is your responsibility to update the PUC with any changes to your address and to where you want documents sent to you.

Name Wanda Walker

Street/P.O. Box P.O. Box 502 Apt# _____

City Glenridge State PA Zip 19038

County Montgomery

Telephone Number(s) Where We Can Contact You During the Day:

Home: (215) 317-3785 Mobile: (215) 317-3785

Email Address w.landa.lea.tody@aol.com

Utility Account Number (from your bill) *4285463000, 50411-33112, 2390834000
 *44226-06099, 66065-31128, 5041133103, 6606531128

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name Wanda Walker Apt# 1, 2, 3, 4, 5, 6, 7, 8, 9

Street/P.O. Box 6801 W. 17th St Apt# _____

City Phila State PA Zip 19126

41133-09072, 53503-97095

69437

2. NAME OF UTILITY OR COMPANY (RESPONDENT)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

PECO Exlon

3. TYPE OF UTILITY SERVICE

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- | | |
|----------------------------------------------|------------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Electric | <input type="checkbox"/> Storm Water |
| <input type="checkbox"/> Gas | <input type="checkbox"/> Steam Heat |
| <input type="checkbox"/> Water | <input type="checkbox"/> Motor Carrier (taxi, moving company, limo) |
| <input type="checkbox"/> Wastewater/Sewer | <input type="checkbox"/> Telephone/Telecommunications (local, long distance) |

Note: The PUC does not regulate high-speed internet service, cell phones or cable TV.

4. REASON FOR COMPLAINT

What kind of problem are you having with the utility or company?

Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. Your complaint may be dismissed without a hearing if you do not provide specific information.

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.
- Other (explain) I Am being targeted to force me to sell my properties. There is no way I can meet my financial obligations for IRS & property taxes and other utility obligations and basic family needs. How can I pay all 20 old Accounts going back to 2000 that have been sent to collection, written off and transferred improperly from other buildings tenants lived before becoming my tenant?

How do you want your complaint to be resolved?

Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

I want all my accounts restored. My credit corrected and restored. I want all money I was forced to pay on bills I did not create and contracts of bills between tenant & utility service company. PERO Explain that I never signed as a responsible party of obligation, to be returned. I want to be compensated for loss business, inconvenience of no electric 3Xs and stress caused from this improper billing. Because I am

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

a protected class called Freedman of color protected by the 13th Amendment

6. PROTECTION FROM ABUSE (PFA)/DOMESTIC VIOLENCE

Has a court granted you a PFA order or any other order which provides clear evidence of domestic violence against you that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Has a court granted a PFA order or any other order for your personal safety or welfare?

- Yes If your answer is "yes," attach a copy of the current PFA order to this Formal Complaint form. Due to the confidential nature of the PFA, you cannot eFile your Formal Complaint. You will need to print out this form and mail it to the Secretary of the Commission.
- No

Note: You MUST answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

2. NAME OF UTILITY OR COMPANY (RESPONDENT)

7. PRIOR UTILITY CONTACT

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

Yes

No

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

Yes

No

Note: You MUST contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

PECO Bully tactics are to force me to sell my property. PECO is a major part of the utility displacement gentrification

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

happening in Phila. Over 30,000 Black people left Phila just during cov-19 because of displacement

8. TWO OPTIONS TO FILE YOUR FORMAL COMPLAINT — CHOOSE ONE

OPTION 1

Electronically by eFile

One option is to create an account on the PUC's eFiling system, or, use your existing eFiling account. This is the quickest and easiest way to receive, file and submit documents.

eFiling permits consumers, utilities and attorneys to file certain documents electronically with the PUC without filing paper copies, serve documents electronically on other parties if they agree to such service, and to receive electronic service of documents from the PUC.

You agree to open and use an eFiling account - free of charge through the PUC's website. By selecting this method, you will electronically receive documents.

Visit <https://efiling.puc.pa.gov/> to learn more and create an eFiling account.

You will automatically receive eService with your eFiling account.

OPTION 2

Mail

Mail the completed form with your original signature and any attachments to this address and retain the tracking information as proof of submission:

**Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120**

If you select the option to mail your formal complaint, you are required to select the method by which you would like the PUC to communicate with you. You must choose one of the three options on the next page for ways you would like to receive documents.

9. THREE OPTIONS TO RECEIVE DOCUMENTS — CHOOSE ONE

It is REQUIRED to select ONE of the following options for receiving all hearing notices, orders and related documents from the PUC:

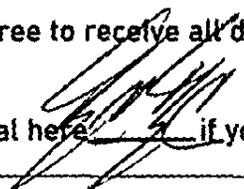
OPTION 1

eFILING: This is the quickest and easiest way to receive all documents. You agree to open and use an eFiling account - free of charge through the PUC's website. By selecting this method you will electronically receive documents. To create an eFiling account, visit <https://efiling.puc.pa.gov/>.

You will automatically receive eService with your eFiling account.

OPTION 2

FIRST CLASS MAIL: You agree to receive all documents by First Class Mail (using the address you provided on Page 1).

Check the box and initial here  if you are selecting **FIRST CLASS MAIL** service.

OPTION 3

EMAIL: You agree to receive all documents by email (using the email address you provided on page 1). Keep in mind, you will only be able to receive documents by email from the PUC. You will not be able to email documents to the Commission.

To file documents, you must submit them through an eFiling account or mail them. To create an eFiling account, visit <https://efiling.puc.pa.gov/>.

Check the box and initial here _____ if you are selecting **EMAIL** service.

Please Note: It is important to select ONE of the three options above.

IF AN OPTION IS NOT SELECTED, THIS MAY DELAY THE PROCESSING OF YOUR COMPLAINT.

10. LEGAL REPRESENTATION

If you are filing a Formal Complaint as an individual on your own behalf, you are NOT required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's contact information, which is required. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____
Street/P.O. Box _____ Apt# _____
City _____ State _____ Zip _____
Area Code/Phone Number _____
Email Address _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

11. VERIFICATION AND SIGNATURE

You MUST sign and date your complaint. If you file by mail, you must sign your name in ink on the line provided below. Date the form. If you do not sign with your original signature and date, the PUC will not accept your complaint.

Verification:

Wanda Wobley, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Wanda Wobley
(Signature of Complainant)

9/1/24
(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint is not signed by one of these individuals, the PUC will not accept it.

- If you are appealing a BCS decision: follow the directions ...
the PUC Secretary's Bureau with the formal complaint form. **ONLY** for ...
a BCS decision can be filed by fax, email or overnight delivery to meet filing deadline,
other formal complaints **MUST** be eFiled or mailed.

QUESTIONS?

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

REMINDERS

- Keep a copy of your Formal Complaint for your records.
- If you are electronically filing your Formal Complaint through eFiling, you will need to scan the document and save it as a PDF.
- You may add any additional information, such as copies of bills, as one (1) separate attachment to your complaint.
- To protect your personal information, please know that your complaint form and the utility's answer will not be published to the PUC's website.
- Check the Consumer Complaints Procedures Guide for checklists and tips to help you successfully follow the complaint-filing process.
(<https://www.puc.pa.gov/media/1492/consumer-complaints-procedures-guide-2021.pdf>)
- **Once your complaint case moves to the PUC's Office of Administrative Law Judge,** any filings you make should be marked confidential if you do not want them published to the website.

The reasons I am filing a complaint

1. I have in my possession, the canceled checks from 2018-2022 that are equal to over \$100,000.00
2. I have copies of Peco bills being sent to 4 different accounts with transferred balances at the same time, while 2 different collection agencies demanding payments that can't be explained.
3. From 2018, my home that has always been in good standing has been corrupted by large balances from old tenant balances not paid by tenants from as far back as 2007.
4. Peco has reported these other people's accounts as my unpaid delinquent accounts to credit agencies negatively, and that has harmed me in qualifying for credit cards, solar panel installation, without any notification that these tenant bills would be reported on a landlords/property owners credit report.
5. To date, Peco has me owing close to \$20,000. And have turned off power to my home, my personal apartment/Airbnb, my office.
6. Every account I bring current and in good standing, Peco then transfers another tenant unpaid balance. Manipulating bills to keep all of my accounts in bad standing and creating fines, penalties and interest charges to keep accumulating.
7. I won the first case against the outstanding \$3000.00 bill for \$4000.00 for improper transferring of electric tenant bills to me, and my lawyer did not follow through. Then I received a bill a few months later for \$9000.00, along with the 2 collection agencies harassing me for \$3,600.00 and \$2,400.00.
8. The constant shut off notices has caused stress, with requirements of \$3000+ just to enter into a contract to keep my lights on again, as they had me enter into this same agreement in Nov 4, 2019, when my electric was turned off after asking for a meter investigation that never happen in July of 2019. August 12, 2018, I paid every bill off and sent a check October \$3044.56
9. This situation has caused stress and hospital visits

Wanda Walker
Wandaleolady@aol.com
(215) 317-3785

DATE OF DEPOSIT

SEP 20 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PO Box 502
Glenside, PA 19038-0502



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RECEIVED

SEP 23 2024

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



To: PUC MASTER

Agency: PUC
Floor:
External Carrier:

9/23/2024 7:52:12 AM



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*Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120*

CMPC
717-705-1952

Botak, Amy:(PECO)

From: RA-PCESERVE@pa.gov
Sent: Tuesday, September 24, 2024 9:21 AM
To: Scott, Khadijah:(PECO)
Cc: Botak, Amy:(PECO)
Subject: [EXTERNAL]PA PUC eServe Notice

Importance: High

EXTERNAL MAIL. Do not click links or open attachments from unknown senders or unexpected Email.

Dear Khadijah Scott,

A(n) **Formal Complaint** has been served in this proceeding. This document is docketed as **C-2024-3051344**. You may view this document at [Formal Complaint - Walker](#)

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

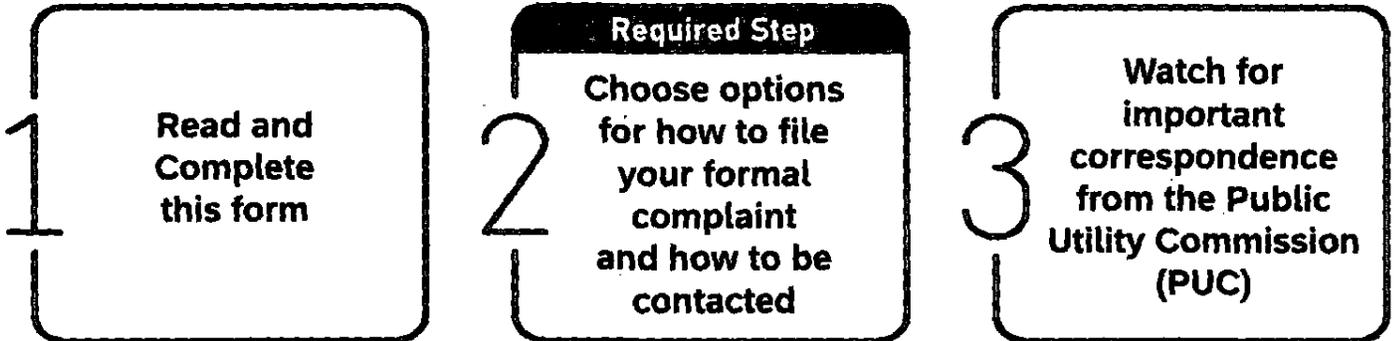
Thank You,
Public Utility Commission
Commonwealth of Pennsylvania

** Please do not respond to this automatically generated email.
PUC has recently updated E-Service delivery E-Mail address to RA-PCESERVE@pa.gov. Please update your Address book and/or E-Mail rules accordingly.*

FORMAL COMPLAINT - PRINTABLE FORM

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.



Please legibly complete this form in ink.

1. CUSTOMER (COMPLAINANT) INFORMATION

Provide your contact information and utility account number. It is your responsibility to update the PUC with any changes to your address and to where you want documents sent to you.

Name Wanda Walker

Street/P.O. Box P.O. Box 502 Apt# _____

City Glenside State PA Zip 19038

County Montgomery

Telephone Number(s) Where We Can Contact You During the Day:

Home: (215) 317-3785 Mobile: (215) 317-3785

Email Address WandaLeoLady@aol.com

Utility Account Number (from your bill) 47456-85085, 38206-62050
50549-50047, 35113-3401

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name Wanda Walker

Street/P.O. Box 5023 W. Spine Ave Apt# _____

City Phila State PA Zip 19144

2. NAME OF UTILITY OR COMPANY (RESPONDENT)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

PECO Exlan

3. TYPE OF UTILITY SERVICE

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- | | |
|----------------------------------------------|------------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Electric | <input type="checkbox"/> Storm Water |
| <input type="checkbox"/> Gas | <input type="checkbox"/> Steam Heat |
| <input type="checkbox"/> Water | <input type="checkbox"/> Motor Carrier (taxi, moving company, limo) |
| <input type="checkbox"/> Wastewater/Sewer | <input type="checkbox"/> Telephone/Telecommunications (local, long distance) |

Note: The PUC does not regulate high-speed internet service, cell phones or cable TV.

4. REASON FOR COMPLAINT

What kind of problem are you having with the utility or company?

Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. Your complaint may be dismissed without a hearing if you do not provide specific information.

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.
- Other (explain) The transferring of old tenant bills in 2018 to present. Bills being sent to collection agencies at the same time of having bills transferred to other good standing accounts in my name to my other business & buildings every month. Every month old bill sent to 04 buildings simultaneously to create the growth of the fines & fees four times faster.

to be resolved?

Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

I want my accounts & credit restored
I want a refund of the misbilling
I want to be compensated for business
loss & legal fees, days missed and
airbnb fees for 3 days without
power.

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. PROTECTION FROM ABUSE (PFA)/DOMESTIC VIOLENCE

Has a court granted you a PFA order or any other order which provides clear evidence of domestic violence against you that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Has a court granted a PFA order or any other order for your personal safety or welfare?

- Yes If your answer is "yes," attach a copy of the current PFA order to this Formal Complaint form. *Due to the confidential nature of the PFA, you cannot eFile your Formal Complaint. You will need to print out this form and mail it to the Secretary of the Commission.*
- No

Note: You **MUST** answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

Yes

No

Because the amount has changed from \$3000.00 now over \$15,000 including

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

Billing incorrectly & collection agencies at the same time.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

Yes

No

Note: You MUST contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

My Sat representative Daresha Parker cannot get or give satisfaction representation or answers to how PECO can keep billing me. I have asked her & PUC reps for legislation

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

What makes it legal to charge landlords for tenants leaving bills equaling many many months of service when PECO now has the ability to shut off service without any interaction or access of the rental unit

8. TWO OPTIONS TO FILE YOUR FORMAL COMPLAINT — CHOOSE ONE

OPTION 1

Electronically by eFile

One option is to create an account on the PUC's eFiling system, or, use your existing eFiling account. This is the quickest and easiest way to receive, file and submit documents.

eFiling permits consumers, utilities and attorneys to file certain documents electronically with the PUC without filing paper copies, serve documents electronically on other parties if they agree to such service, and to receive electronic service of documents from the PUC.

You agree to open and use an eFiling account - free of charge through the PUC's website. By selecting this method, you will electronically receive documents.

Visit <https://efiling.puc.pa.gov/> to learn more and create an eFiling account.

You will automatically receive eService with your eFiling account.

OPTION 2

Mail

Mail the completed form with your original signature and any attachments to this address and retain the tracking information as proof of submission:

**Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120**

If you select the option to mail your formal complaint, you are required to select the method by which you would like the PUC to communicate with you. You must choose one of the three options on the next page for ways you would like to receive documents.

9. THREE OPTIONS TO RECEIVE DOCUMENTS — CHOOSE ONE

It is REQUIRED to select ONE of the following options for receiving all hearing notices, orders and related documents from the PUC:

OPTION 1
eFILING: This is the quickest and easiest way to receive all documents. You agree to open and use an eFiling account - free of charge through the PUC's website. By selecting this method you will electronically receive documents. To create an eFiling account, visit <https://efiling.puc.pa.gov/>.
 You will automatically receive eService with your eFiling account.

OPTION 2
FIRST CLASS MAIL: You agree to receive all documents by First Class Mail (using the address you provided on Page 1).
 Check the box and initial here *[Signature]* if you are selecting **FIRST CLASS MAIL** service.

OPTION 3
EMAIL: You agree to receive all documents by email (using the email address you provided on page 1). Keep in mind, you will only be able to receive documents by email from the PUC. You will not be able to email documents to the Commission.

To file documents, you must submit them through an eFiling account or mail them. To create an eFiling account, visit <https://efiling.puc.pa.gov/>.

Check the box and initial here _____ if you are selecting **EMAIL** service.

Please Note: It is important to select **ONE** of the three options above.
IF AN OPTION IS NOT SELECTED, THIS MAY DELAY THE PROCESSING OF YOUR COMPLAINT.

10. LEGAL REPRESENTATION

If you are filing a Formal Complaint as an individual on your own behalf, you are NOT required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's contact information, which is required. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____
Street/P.O. Box _____ Apt# _____
City _____ State _____ Zip _____
Area Code/Phone Number _____
Email Address _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

11. VERIFICATION AND SIGNATURE

You MUST sign and date your complaint. If you file by mail, you must sign your name in ink on the line provided below. Date the form. If you do not sign with your original signature and date, the PUC will not accept your complaint.

Verification:

Wanda Walker, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Wanda Walker
(Signature of Complainant)

9/2/24
(Date)

Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint is not signed by one of these individuals, the PUC will not accept it.

I am a Freedman of color, and I am protected from Utility Displacement under the 13th Amendment of the Constitution

The reasons I am filing a complaint

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5023

9589 0710 5270 2011 7839 62

FCM LG ENV
GLENSIDE, PA 19038
SEP 19, 2024

\$6.89

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RDC 99

RECEIVED

SEP 23 2024

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

*Secretary
PA Public Utility Commission
400 N. Street
Harrisburg, PA 17120*



CMPC

717-705-1952

To: PUC MASTER

Agency: PUC

Floor:

External Carrier:

9/23/2024 7:52:11 AM



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