

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Chelsea Page	:	
	:	
v.	:	C-2024-3049321
	:	
Duquesne Light Company	:	

**INTERIM ORDER
ON REQUEST FOR AN EXTENSION BY NRG**

On May 30, 2024, Chelsea Page (Complainant) filed a formal complaint against Duquesne Light Company, checking the boxes noting that the utility threatened to shut off Complainant’s service and there were incorrect charges on the bill. In narrative, Complainant notes that in response to the shut off notice the Complainant had conversations with Duquesne Light wherein the Complainant learned that there were charges from NRG on the Complainant’s account and that Complainant had never authorized NRG to provide service.

On June 20, 2024, Duquesne Light filed an answer and new matter to the complaint. Duquesne Light notes that between February 2, 2023, until December 7, 2023, Complainant received electric generation supply from Reliant Energy Northeast LLC d/b/a NRG Retail Solutions (NRG). Duquesne Light denied any violation of statute or regulation regarding its billing and termination procedures in regard to Complainant’s account.

Duquesne Light also filed preliminary objections which seek dismissal of the complaint because the Complainant failed to join NRG as an indispensable party. Complainant did not file a response to the preliminary objection.

By interim order served on July 30, 2024, NRG was added as an indispensable party. The order referred the complaint to the Mediation Unit. Also on July 30, 2024, the Secretary's Bureau served the interim order adding NRG as an indispensable party as well as Ms. Page's complaint on NRG.

NRG did not file a timely response to the complaint. However, On September 11, 2024, Chief Administrative Law Judge Charles Rainey issued an interim order directing the parties to attempt to resolve their dispute with the assistance of a mediator.

By letter dated September 25, 2024, Karen O. Moury, Esquire and Bryce R. Beard, Esquire, entered their appearance on behalf of NRG. NRG also requested a period of 20 to file responsive pleadings following mediation if the matter is not resolved.

THEREFORE,

IT IS ORDERED:

1. That the Parties are directed to comply with the September 11, 2024, Interim Order Setting Resolution Conference.
2. That in the event that the Parties are unable to resolve their dispute with the assistance of mediation, NRG may renew its request to file a responsive pleading on the

complaint, explaining the reason for failing to do so within 20 days of service of the complaint by the Commission. 52 Pa. Code § 5.61.

Date: September 26, 2024

_____/s/
Mary D. Long
Administrative Law Judge

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Revised: September 26, 2024

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