

TO: The Office of Special Assistants
P.O. Box 3265
Harrisburg, PA 17105

September 3, 2024

FROM: James Roberts
71 Mount Bethel Drive
Clarks Summit, PA 18411
RE: Docket No. F-2024-3046C11

RCVD PUC SEC BUR
SEP 10 2024 PM 12:45

To Whom It May Concern:

Since receiving a copy of the initial decision late last month by mail, I have been trying to draft a response that conforms to the submission guidelines I am an indigent person. Since I lack the technology and training to complete the exceptions process all by myself, I am in need of assistance to see this through. I also do not currently have any legal counsel to work on this matter either.

With these limitations in mind, I reached out to my local legislator's office last month to notify them of the need and to see what, if anything, they could do. I sought out the same representative who had an earlier role in this process. I also was aware of the fact that that same representative had been/still is doing work pertaining to commission matters.

Within the local office, I got in contact with the staff, one member in particular who had an established role in this specific matter. I explained the entire process to her and indicated why and how I was in need of assistance. Her response was clearly receptive. She stated that she had begun to review the materials furnished to her by me. She also mentioned that she was contacting lawyers to get further assistance with the matter. Work seemed to have begun by then and I let her get to it.

I did let her know that there was a deadline involved. On my end, I researched the topic of extensions and asked her to do so as well, especially if more time was required. I reached out to her after I had heard from your office regarding the details of an extension request. That is when things changed with this staff member. All of a sudden, she was coming up with excuses not to assist me. Things came to a head when her boss became involved in order to provide more cover for the employee.

Needless to say, I am back at square one now. There is not time for me to submit this request today. I also am waiting to hear from one of your employees about a posed question. I do not know what else to do at this point now that the rug was pulled out from underneath me so unceremoniously.

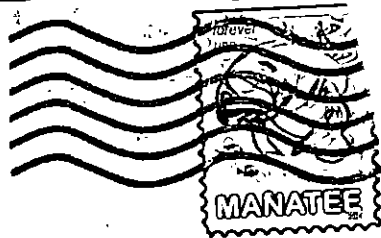
I do not wish to see all of this work by me done so far to be in vain. If this request is granted, please let me know if there is assistance, through your office or elsewhere, available to those, like me, who are disadvantaged and have limited abilities. If you have any questions of me, do reach me at (570) 587-0116. Thank you for your time.

Sincerely,
James

71 MOUNT BETHEL DRIVE
CLARKS SUMMIT, PA 18411
Return Service Requested.

LEHIGH VALLEY PA 180

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