

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Winston Banks
P.O. Box 13417
2001 Kinsey St.
Philadelphia, PA 19124

DATE OF DEPOSIT

OCT 3 2024

SECRETARY
PUC
400 North St.
Harrisburg, PA 17120

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

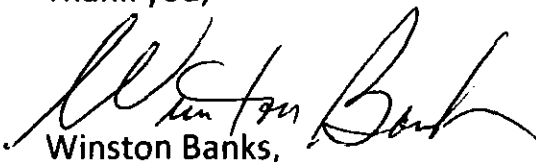
**RE: PRELIMINARY RESPONSE TO OBJECTIONS FILED BY PGW,
F-2024-3050882**

Ms. Rosemary Chiavetta;

Please accept these preliminary findings to be placed on the record. I, Winston Banks, Complainant procured the services of an Accountant, Urell Spain, to review and respond on my behalf.

Further documentation will follow as a direct response to the Defendant, PGW, Preliminary Objections in the very near future. Copy of these findings will be forwarded to Graciela Christlieb, Esq. as well.

Thank you,


Winston Banks,

Complainant

ENCLOSURES

OCT 3 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Winston Banks,

Complainant

v.

Philadelphia Gas Works,

Respondant

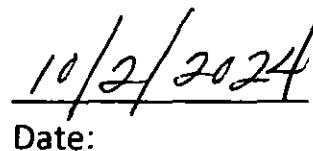
Docket No. F-2024-0305882

PRELIMINARY RESPONSE TO DEFENDANT OBJECTIONS

I, Winston Banks, Complainant am forwarding this response in regards to the alledge usage of the said property at 2001 Kinsey St. Philadelphia, PA 19124. The intent of this response is to "debate" the accuracy of the findings determined by the gas utility company, PGW. My accountant has determined on my behalf that there are several "grey" areas in the findings put forth by PGW. The accountant's narrative has attempted to put forth the questions of her findings as a direct response to PGW's findings.

It is at this time that my request is for PGW to respond directly to the accountant, Urell Spain P.O. Box 17705, Philadelphia PA 19135. The Agency does have my permission to engage with the accountant in the matters that she has raised in this enclosure. The subject matter will be strickly regarding the usage, billing amount, amount paid by the Complainant in accordance with the chart provided by the Agency.


Winston Banks


Date:

P.O. Box 13417
2001 Kinsey St.
Philadelphia, PA 19124
215-800-3525
winstonbanks59@gmail.com

ENCLOSURE

DATE OF DEPOSIT

OCT 3 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

EXHIBIT-A

Spain's

Bookkeeping & Tax Prep Services Plus
4720 Salisbury Rd. Jacksonville FL. 32256 904-370-3602
PO Box 17705 Philadelphia, PA. 19135 267-235-7658
Fax 867-878-9128

Dear PGWorks Customer Service,

September 30, 2024

Re: Account Number

I am writing to express my concerns and seek clarification regarding recent charges on my gas bill, specifically the LPC (Lost and Unaccounted for Gas Charge) and inconsistencies in my monthly charges.

1. **Unexplained LPC Charges:** I have noticed LPC charges on my recent bills but find the explanation for these charges unclear. Could you please provide:
 - o A detailed explanation of what the LPC charge covers
 - o How this charge is calculated
 - o Why this charge is necessary
 - o Any relevant regulations or policies that govern this charge
2. **Inconsistent Monthly Charges:** I have observed significant fluctuations in my monthly charges that do not seem to correspond with my usage patterns. Specifically:
 - o 01/22/2022 Reading 1166 that resulted in a bill of \$888.82
 - o 04/22/2022 Reading 2281 that resulted in a bill of \$428.08
 - o The average usage is not that significant.
 - o Also 10/20/21 bills are significantly low.
 - o Please explain LPCWVE.

Could you please explain?

The reasons for these fluctuations

How my gas usage is measured and billed

Whether there have been any recent changes in pricing or billing methods

I kindly request a thorough review of my account and a detailed written response addressing these concerns. If any errors are found, I would appreciate prompt correction and, if applicable, a refund or credit.

Please provide this information within 14 business days of receiving this letter. If you need any additional information from me to address these questions, please let me know.

Thank you for your attention to this matter. I look forward to your response and resolution of these issues.

Sincerely,


Winston Banks

2001 Kinsey St. Phila. PA 19124
215-800-3525

DATE OF DEPOSIT

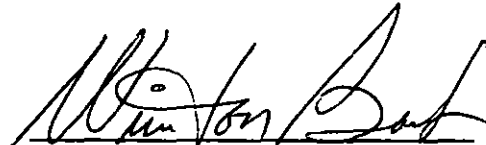
OCT 3 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

VERIFICATION

I, Winston Banks, hereby state that I am representing myself Pro Se in this Formal Complaint against the Agency, Philadelphia Gas Works. I am presenting the facts of this matter in a foregoing manner of my Preliminary Response to Objections filed by the Respondant are true and correct to the best of my knowledge, information provided and belief that I expect to be able to prove the same at a Hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. S 4904 (relating to unsworn falsification to authorities).

Date: October 2, 2024


Winston Banks, Pro Se

DATE OF DEPOSIT

OCT 3 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

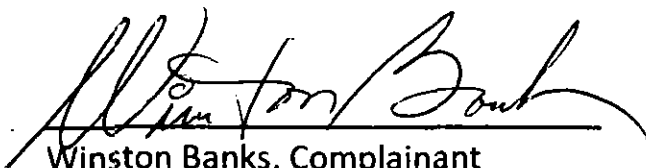
CERTIFICATE OF SERVICE

I hereby certify that I have on this day served a true copy of Preliminary Response to Objections to Respondant, PGW. This document was emailed to Respondants's Attorney who is listed below in the requirement indicated in accordance with 52 Pa. Code § 2.54 (relating to service by a party).


VIA FIRST CLASS MAIL AND ELECTRONIC FILING

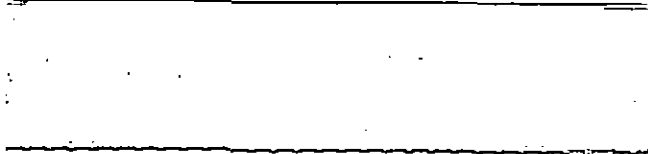
Graciela Christlieb, Esq
Philadelphia Gas Works
800 W. Montgomery Ave.
Philadelphia, PA 19122
215-684-6164
graciela.christlieb@pgworks.com

Date: October 2, 2024



Winston Banks, Complainant
P.O. Box 13417
2001 Kinsey St.
Philadelphia, PA 19101
215-800-3525
winstonbanks59@gmail.com

 Winston Banks
PO Box 13417
Philadelphia, PA 19101



Retail



17120

RDC 99

U.S. POSTAGE PAID
FCM LG ENV
PHILADELPHIA, PA 19124
OCT 03, 2024

\$10.72

S2324D501303-90

RECEIVED

OCT 7 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



SECRETARY
Public Utility Commission
400 North St.
HARRISBURG, PA 17120

