

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

TERRANCE COSTELLO	:	
	:	
v.	:	DOCKET: # C-2024-3051192
	:	
PENNSYLVANIA-AMERICAN	:	
WATER COMPANY	:	

**INTERIM ORDER
SETTING CONFERENCE BETWEEN PARTIES**

On or about September 12, 2024, Terrance Costello ("Complainant") filed a Complaint against Pennsylvania-American Water Company ("Respondent"), at the above-captioned docket number. On or about October 7, 2024, Respondent filed an Answer to the Complaint.

Based upon a review of the information contained in this material, the parties are hereby directed to discuss this matter to determine whether such discussion can result in a resolution of the Complaint and, if so, whether Complainant wants to withdraw the Complaint. Respondent shall contact Complainant concerning a mutually convenient date and time for Respondent and Complainant to hold a conference. The conference shall take place on or before November 6, 2024, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Cynthia Lehman ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party; and
- (c) A statement on the results of the conference.

C-2024-3051192 - TERRANCE COSTELLO v. PENNSYLVANIA-AMERICAN WATER COMPANY

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(Counsel for Pennsylvania-American Water Company)