

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

I, Elijah Mims, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

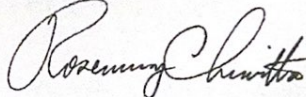
Elijah Mims

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to Jerome Elliott, Bureau of Technical Utility Services at 717-214-7155. Faxed or emailed filings are **not** accepted.

Sincerely,



Rosemary Chiavetta
Secretary

Enclosure

Community Connection Transportation LLC. Data

Request

1. To provide general paratransit without restrictions from points in Bucks County to points in Pennsylvania and return.

2. A. The hiring standards for drivers are that all drivers are required to have a current, valid driver's license, and be 21 years of age or older.
B. Applicants are given a criminal history records check through the Pennsylvania State Police. In addition to that applicants are required to submit to a federal criminal history records check before they are hired through a service called Identgo. After the driver is hired there is a new criminal history record obtained from the Pennsylvania State Police every two years. Community Connection Transportation LLC does not permit any person to operate vehicles in its authorized service who have been convicted of a felony, or misdemeanor to the extent the conviction relates adversely to that person's suitability to provide service safely and legally. Copies of the criminal history are kept on file for at least 3 years.

C. At Community Connect Transportation, drivers are required to complete a comprehensive set of training courses to ensure they meet the company's standards for safety, professionalism, and customer service. Each driver must first take a defensive driving course, which focuses on techniques to prevent accidents, handle road hazards, and drive proactively to ensure the safety of passengers. This course covers safe following distances, proper signaling, and handling adverse weather conditions. Next, drivers must complete a passenger assistance and mobility device training. This course teaches the proper procedures for helping passengers enter and exit the vehicle, especially those with mobility challenges. Drivers will learn how to secure wheelchairs, use ramps and lifts, and ensure that all passengers are comfortably and safely seated before the vehicle moves. Drivers also take an emergency response training course that equips them with the skills to handle medical emergencies, vehicle breakdowns, and accidents. This course includes basic first aid, CPR, and protocols for contacting emergency services when necessary. It also covers how to manage incidents, from immediate safety measures to proper reporting and documentation. Lastly, drivers must take a drug and alcohol awareness training, which reinforces the company's zero-tolerance policy and educates drivers on the importance of maintaining a drug and alcohol-free work environment. This course

includes information on random testing procedures and the consequences of non-compliance. Once these courses are successfully completed, drivers will undergo a written exam and a road test to ensure they can apply the knowledge learned.

D. Driver's license checks are conducted through obtaining the driver history from the appropriate agency of every state in which that person has held a driver's license or permit during the preceding 3 years. If the driver is hired there will be a driver history report obtained once every 12 months from the date of the last report. A copy of the driver history is maintained for at least 2 years.

E. The policies regarding alcohol and drug use are as stated. A driver may not use alcohol, be under the influence of alcohol, or have any measured alcohol concentration or detected presence of alcohol, while operating a vehicle in passenger service. A driver may not use a controlled substance or have any measured concentration or detected presence of a controlled substance, while operating a vehicle in passenger service.

3. The vehicles we plan to use are a 2017 Dodge Caravan and a 2019 Dodge Caravan with rear entry Braunability wheelchair conversions. The vehicles are ADA compliant and have seating capacities of 3 excluding the driver.