



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
<http://www.puc.pa.gov>

October 16, 2024

DATE OF DEPOSIT

OCT 22 2024

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

A-6427453

A-2024-3051389

FILED { CHALFONT TRANSPORTATION SERVICES INC
1100 HORIZON CIR
SUITE 102
CHALFONT PA 18915

**RE: APPLICATION OF CHALFONT TRANSPORTATION SERVICES
INC**

To Whom It May Concern:


On September 12, 2024, the application of Chalfont Transportation Services Inc, at A-2024-3051389, as a motor carrier was accepted for filing and docketed with the Public Utility Commission. In order for the Commission to proceed with the application, additional information is required.

Please forward the information to the Secretary of the Commission at the following address **within ten (10) working days** from the date of this letter.

TO { Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

ALL Parties to proceedings pending before the Commission are advised to open and use an e-filing account through the Commission's website, OR you may submit your filing by mail. If a filing contains confidential or proprietary material, the filing is required to be submitted by mail.

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

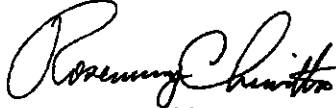
I, , hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to Jerome Elliott, Bureau of Technical Utility Services at 717-214-7155. Faxed or emailed filings are not accepted.

Sincerely,



Rosemary Chiavetta
Secretary

Enclosure

DATE OF DEPOSIT

OCT 22 2024

Docket No. A-2024-3051389
CHALFONT TRANSPORTATION SERVICES INC

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

SECOND Request for Information

- 1) In regard to Question #10 of the application for proposed service area: Please consider that your request should only indicate the areas from which you intend to **originate** service. Your proposed service area must also be fully bound, and easily discernible. This may be achieved by the use of municipal boundaries, roads, railroads, or natural boundaries such as rivers and streams, etc. Generally speaking, naming counties is the most wide-spread manner of achieving this goal, but other properly bound descriptions are acceptable if correctly prepared. Examples of sample territories are provided on the application itself, and your proposed territory should be written in similar format, clearly and concisely.

YOU SHOULD ONLY SPECIFY AREAS FROM WHICH YOU WISH TO ORIGINATE SERVICE.

Example(s):

- a. Paratransit service between points in the counties of X, Y, and Z. (Transporting ONLY between points in those counties.)
- b. Paratransit service from points in the counties of X, Y, and Z, to points in Pennsylvania, and return. (Meaning you can drop off anywhere in the state.)

IN YOUR INITIAL RESPONSE, YOU STATE: To transport people from the origination, point of Philadelphia to the points of Philadelphia Counties, Berks and Dauphin Counties. What is meant by Philadelphia Counties? That is not terminology that can be used, as it has no clear meaning for the purposes of PUC Authority.

Please call Jerome Elliott, 717-214-7155 to discuss correct phrasing for your authority.

- 2) No vehicle is listed and it is unclear what your proposed business plans to use as your vehicle. Note that insurance cannot be obtained without a vehicle. Please explain in detail. Also note that insurance quotes would vary widely with different types of vehicles. PLEASE SEND THE MAKE, MODEL AND VIN NUMBER OF YOUR VEHICLE.
- 3) The responses to questions 5(a), 5(b), 5(c), 5(d) and 5(e) of the verified statements are insufficient. Title 52 Pa. Code § 29 provides detailed requirements. Please READ TITLE 52 and provide a system which incorporates code specific compliance requirements. Each of your answers to sections of this question were insufficient.

The purpose of the verified statement questions is to determine your ability to provide safe, efficient, and reasonable transportation. It is in your best interest to provide accurate, complete, and timely responses. Failure to do so is sufficient grounds to justify the denial of your application because you have failed to provide sufficient evidence of your fitness to operate. Be advised that additional corrections may not always be requested; therefore, prior to submitting your responses, your consultation with an

attorney or financial expert familiar with Commission regulated Motor Carrier related proceedings is highly encouraged.

Docket No. A-2024-3051389
Chalfont Transportation Services INC

1. To transport people from the origination point of Philadelphia to the point of Philadelphia, Berks and Dauphin counties.
2. The vehicle listed was provided with the registration and insurance information as a 2009 Honda Odyssey and the insurance and registration is attached to this response.
3. Questions for 5, 5a, 5b, 5c please see attached drivers safety policy That addresses all the requirements for 5 a,b,c,d and e.

Thank you so much

Your ID Cards


Keep these cards handy--in your glove compartment or wallet. And contact us anytime you have a question or need to report a claim.

If you have a claim, we'll get you back on the road as soon as possible. And while you'll always have a choice where to repair your vehicle, when you use a shop in our preapproved network, we'll guarantee your repair for as long as you own or lease your vehicle.

Thank you for choosing Progressive.

✂

CHALFONT TRANSPORTATION SERVICES



Form AQ23 PA (10/20)

IF YOU'RE IN AN ACCIDENT

1. Remain at the scene. Don't admit fault.
2. Find a safe location, call the police, and exchange driver information.
3. Call Progressive right away.

TO REPORT A CLAIM

Call 1-800-774-4499 or go to claims.progressive.com.

NEED ROADSIDE ASSISTANCE?

Call 1-855-577-0233.

*Available only if Roadside coverage selected for this vehicle.

PROGRESSIVE

KEEP THIS CARD IN YOUR VEHICLE WHILE IN OPERATION.

FINANCIAL RESPONSIBILITY IDENTIFICATION CARD PENNSYLVANIA

Policy Number: 987023664 NAIC Number: 11770
 Effective Date: 09/19/2024 Expiration Date: 09/19/2025
 Policy Type: Commercial
NOT VALID MORE THAN 1 YEAR FROM EFFECTIVE DATE.
 Insurer: United Financial Casualty Company 1-800-444-4487
 PO Box 94739 Cleveland, OH 44101

Named Insured(s): CHALFONT TRANSPORTATION SERVICES
 1100 Horizon Dr STE 102
 Chalfont, PA 18914

Year Make	Model	VIN
2009 HONDA	ODYSSEY	SFNRL387098041681

Your Agent:
 SYMEIOTIC BROKERAGE 1-610-871-5257

This card must be carried for production upon demand. It is suggested that you carry this card in the insured vehicle.

WARNING: Any owner or registrant of a motor vehicle who drives or permits a motor vehicle to be driven in this State without the required financial responsibility may have his registration suspended or revoked.

NOTE: THIS CARD IS REQUIRED WHEN:

- (1) You are involved in an auto accident.
- (2) You are convicted of a traffic offense other than a parking offense that requires a court appearance.
- (3) You are stopped for violating any provision of 75 Pa.C.S. (relating to Vehicle Code) and requested to produce it by a police officer.

You must provide a copy of this card to the Department of Transportation when you request restoration of your operating privilege and/or registration privilege which has been previously suspended or revoked.

IMPORTANT NOTICE Regarding your Financial Responsibility Insurance Identification Card.

United Financial Casualty Company is required by Pennsylvania law to send you an I.D. card. The card shows that an insurance policy has been issued for the vehicle(s) described satisfying the financial responsibility requirements of the law.

If you lose the card, contact your insurance company or agent for a replacement. The I.D. card information may be used for vehicle registration and replacing license plates. If your liability policy is not in effect, the I.D. card is no longer valid.

You are required to maintain financial responsibility on your vehicle. It is against Pennsylvania law to use the I.D. card fraudulently such as using the card as proof of financial responsibility after the insurance policy is terminated.

Detach Here

COMMONWEALTH OF PENNSYLVANIA REGISTRATION CREDENTIAL

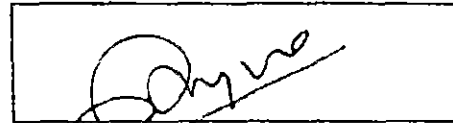
EXPIRY: Sep 30, 2025 VALID: Sep 19, 2024

PLATE: KGC9049
 TITLE: 67158421904 CH
 VIN: 5FNAL387098041681
 YR/MAKE: 2009 / HONDA
 TYPE: SW
 WID: 24263 3410 046517 001

EMISSIONS INSPECTION REQUIRED/DIESEL VEHICLES EXEMPT COUNTY : BUCKS

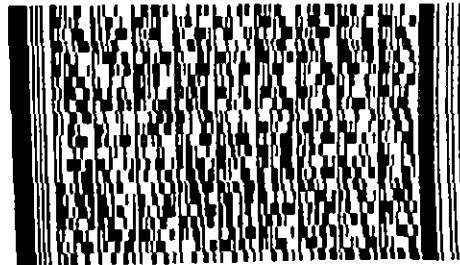
CHALFONT TRANSPORTATION SERVICES
 1100 HORIZON CIR STE
 102
 CHALFONT PA 18914

Detach Here



SIGNATURE

I hereby acknowledge this day that I have received notice of the provisions of Section 3709 of the vehicle code.



DRIVER SAFETY PROGRAM

Vehicle Safety Program

Policy statement

A vehicle safety program is most effective when everyone feels they have a role in the process. Everyone must commit time and resources; department managers must implement the program and employees must be involved from the start. A safety program should begin with a clearly worded statement of policy from management indicating:

- The vehicle safety program will apply to all employees, departments, and operations.
- The cooperation of all employees is expected and required.
- Vehicle safety is important for humanitarian and economic reasons.
 - Age Restrictions (Minimum Age)
 - Driver History (Schedules and Record retention)
 - Criminal History (Schedules and Record retention)

Driver selection

Every effort shall be made to hire the most qualified person to drive company owned vehicles. Management should define the specifications/requirements of the job and determine the driver's ability to meet those requirements. Some sources and techniques to use are:

- A completed application form by the applicant.
- A valid and current drivers' license for the state of vehicle operation.
- A check of motor vehicle records (MVRs).
- A check of previous employer references.
- A personal interview with department manager.
- A physical examination.
- A written test on traffic regulations and driving attitudes.
- A road test in a vehicle of the type to be driven over a similar route.
- Successful completion of probation period.

An effective vehicle safety program can help reduce vehicle accidents involving bodily injury and/or property damage; reduce operating costs; protect the public and protect the image of the company.

§ 29.503. Age restrictions:

(a) This company will permit a person to operate a vehicle in its authorized service if that person is at least 21 years of age.

(b) The transportation company providing paratransit service may permit a person to operate a paratransit vehicle in its authorized service if that person is at least 18 years of age but under 21 years of age if the following conditions are met:

(1) The person shall be registered as a certified emergency medical services vehicle operator (EMSVO) with the Department of Health (Department).

(2) The person shall carry the Department-issued registration of their EMSVO certification on board while operating a paratransit vehicle under 28 Pa. Code § 1023.21(h) (relating to general rights and responsibilities).

(3) The carrier shall verify that the paratransit driver is in good standing with the Department and maintain records for 4 years to prove each person's EMSVO certificate registration. The records must be available for inspection by Commission staff upon request.

(4) The carrier shall notify the Commission's Bureau of Technical Utility Services within 3 calendar days of the occurrence of the following events involving a paratransit driver who is under 21 years of age:

- (i) an accident, regardless of the severity of the accident.
- (ii) a driving-related violation such as a moving violation.
- (iii) reckless driving.
- (iv) driving under the influence of alcohol or drugs.

§ 29.504. Driver history.

The transportation company may not permit a person to operate a vehicle until it has obtained and reviewed a driver history from the appropriate agency of every state in which that person held a motor vehicle operator's license or permit during the preceding 3 years.

(2) Following receipt of the initial driver history report, the company shall, at least once every 12 months from the date of the last report, obtain a driver history for each driver operating under its authority from the appropriate agency of the state in which the driver held an operator's license during the time period.

(3) A copy of the driver history shall be maintained by the company for at least 2 years.

§ 29.505. Criminal history.

(1) *Criminal history record required.* The transportation company may not permit a person to operate a vehicle in its authorized service until it has obtained and reviewed a criminal history record from the Pennsylvania State Police and every other state in which the person resided for the last 12 months. For current drivers, carriers shall obtain a criminal history record by November 9, 2006.

(2) *Frequency of record check.* Following receipt of the initial criminal history record, a common or contract carrier shall obtain and review a criminal history record for each driver operating under its authority from the Pennsylvania State Police every 2 years from the date of the last criminal history check.

(3) *Disqualification.* A common or contract carrier may not permit a person to operate a vehicle in its authorized service when the person was convicted of a felony or a misdemeanor under the laws of the Commonwealth or under the laws of another jurisdiction, to the extent the conviction relates adversely to that person's suitability to provide service safely and legally.

(4) *Record retention.* A copy of the criminal history shall be maintained for at least 3 years.

(b) *Call or demand and limousine drivers.*

(1) *Criminal background check.* Prior to permitting a person to act as a call or demand or limousine driver, a carrier shall conduct or have a third party conduct a local and National criminal background check for each driver applicant. The background check must include a multistate or multijurisdictional criminal records locator or other similar commercial Nationwide database with primary source search validation and a review of the United States Department of Justice National sex offender public web site. The carrier shall disqualify an applicant convicted of certain crimes in accordance with the following:

(i) An applicant convicted of any of the following within the preceding 7 years:

(A) Driving under the influence of drugs or alcohol.

(B) A felony conviction involving theft.

(C) A felony conviction for fraud.

(D) A felony conviction for a violation of The Controlled Substance, Drug, Device and Cosmetic Act (35 P.S. § § 780-101—780-144).

(ii) An applicant convicted of any of the following within the preceding 10 years:

(A) Use of a motor vehicle to commit a felony.

(B) A felony conviction involving theft.

(C) A felony conviction for fraud.

(D) A felony conviction for a violation of The Controlled Substance, Drug, Device and Cosmetic Act (35 P.S. § § 780-101—780-144).

(ii) An applicant convicted of any of the following within the preceding 10 years:

(A) Use of a motor vehicle to commit a felony.

(B) Burglary or robbery.

(iii) An applicant convicted of any of the following at any time:

(A) A sexual offense under 42 Pa.C.S. § 9799.14(c) or (d) (relating to sexual offenses and tier system) or similar offense under the laws of another jurisdiction or under a former law of the Commonwealth.

(B) A crime of violence as defined in 18 Pa.C.S. § 5702 (relating to definitions).

(C) An act of terror.

(2) *Frequency.* One year after engaging a driver and every second year thereafter, the criminal background and driving history checks required under this subsection shall be conducted and that a driver continues to be eligible to be a driver shall be verified.

(3) *Record retention.* A copy of the criminal history shall be maintained by the call or demand or limousine driver for at least 3 years.

An effective vehicle safety program should include the following:

- Management policy statement
- Driver selection
- Driver training
- Driver monitoring
- Driver supervision
- Accident investigation/reporting
- Vehicle maintenance
- Safety motivation recognition
- Vehicle operating safety

Driver training

The most important aspect of a vehicle safety program is to ensure hired drivers receive the *proper training in safe vehicle operation*. As a minimum, they should receive:

- Orientation on company policy for vehicle safety.
- Review of rules and procedures stressing the driver's responsibilities for vehicle safety.
- On-the-job training covering vehicles to be used, maintenance and safe work practices.
- Continued training as needed based on periodic performance evaluations.

Driver monitoring programs

The overall goal of these programs is to lower accident frequency and reduce fleet losses by increasing driver safety awareness. Improved public image, lower maintenance costs, and reduced fuel costs are other benefits of the program.

What does the program consist of?

Decals listing a toll-free "1-800" reporting number are attached to the rear of the vehicle.

The stickers can have various messages on them, for instance:

How am I driving? My vehicle # is ***. Call...**

I am proud of my driving. My vehicle # is ***. Call...**

Safe, courteous driving is my goal. How am I doing? Call...

The vehicle decals encourage the public to call a 24-hour monitoring service to report unsafe driving, faulty equipment, improperly loaded vehicles and other potentially hazardous conditions. The monitoring company contacts the affected company immediately and provides detailed reports of the "1-800" phone call. The company will check all drivers by checking motor vehicle records, criminal records, and verifying educational background.

The company often produces management reports and summaries that can be used to evaluate phone call data. These reports may provide an overview of total numbers of calls; drivers with multiple complaints; actions taken by management (driver consultation); and provide an analysis of incoming complaints.

How does the program benefit our company?

These programs are a proactive effort to identify unsafe drivers and prevent accidents before they happen. Repeated phone calls and reports on a single driver may be an indication of poor driving habits or inadequate training. The drivers know that anyone can call and report their activities, so they drive in a more safe and courteous manner. Managers and supervisors have more information available to them to evaluate and manage their drivers. The program can also help improve public perception of the company by showing their commitment to safety.

Because drivers are more conscientious, maintenance costs are lowered and fuel consumption improved. Citations and traffic violations should also be reduced.

The real value of the program is derived from how the information provided by the monitoring company is put to use.

- Evaluating incident reports
- Conducting driver consultations
- Establishing incentive programs
- Instituting disciplinary action

Overall, the program is designed to reduce accident frequency. This translates into stabilized insurance premiums, less equipment downtime (due to accident repair activities), and lower legal expenses. Most importantly remember that according to the National Safety Council, vehicle collisions are the leading cause of death in the workplace. This type of program is a big step towards making your workplace safer.

Driver supervision

A manager's attitude toward safe driving can affect the performance of drivers responsible to the department. Managers or supervisors should be held accountable for safety performance in their department by the owner/manager. Managers should supervise through proper and safe job performance:

- Observation of the driver's performance.
- Periodic reviews of driver personnel file/MVR.
- Listening to comments and/or complaints of others.
- Remaining alert to personality or performance changes.
- Evaluating vehicle use (or abuse) and maintenance practices.
- Always encouraging a safe and high level of performance.

Accident investigation/reporting

The primary purpose for accident investigation is to determine the cause of the accident to implement corrective action to prevent similar recurrences. It can also assist management to determine whether an accident was preventable or not. Some procedures are:

- All accidents should be reported, investigated and reviewed to standard procedures.
- Accident report forms, witness cards, and list of persons/telephone numbers to contact should be in every owned vehicle.
- Initial investigation should be done by immediate supervisor of employee involved.
- Accidents should be reviewed by designated person or accident review committee to determine preventability and to recommend control measures.
- Designated person

Vehicle maintenance

An effective vehicle maintenance program can reduce mechanical failures which could contribute to potential accidents. Some criteria for a maintenance program are:

- As minimum, enforce regular maintenance schedule which meets manufacturer suggested guidelines.
- Pre and post trip inspections of the vehicles.
- Priority scheduling for safety related deficiencies.
- Out of service criteria should be established.
- Scheduled and unscheduled review of vehicle exterior and interior conditions.
- Individual maintenance records in each owned vehicle.

Safety motivation/recognition

Safe driving deserves to be recognized by management to demonstrate their interest and commitment to safety. One way to accomplish this is an awards or incentive program for accident-free driving over a period of time. Some guidelines are:

- Administer fairly to all drivers of owned vehicles.
- Awards of money, merchandise or plaques or benefits (vacation day).
- Use accident review committee to determine driver's eligibility.
- Drivers should have right to appeal decisions of awards.

Vehicle operating safety rules

Some safety rules to consider for your program:

- Do not take chances. To arrive safely is more important than to arrive on time.
- Do not drive faster than posted speed limits.
- Do not drive faster than road, traffic and weather conditions allow.
- Do not attempt to exercise the right-of-way. Let the other driver go first.
- Keep to right except when passing or getting into position to make left turn.
- Keep adequate distance when following other vehicles to make a safe stop (Use 2-second rule for following distance rule).
- Turn signals must be used at all times to indicate turns and lane changes.
- Slow down for all school zones and watch for children.
- Driving under the influence of alcohol or drugs is prohibited.
- Drivers must have a valid drivers' license on their person at all times for type of vehicle they are operating.
- Driver's physical condition must enable them to operate vehicle safely.
- Vehicles are to be driven by authorized drivers only.
- Drivers must report all accidents immediately, or as required by law and company policy.



PRESS FIRMLY TO SEAL



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OCT 22, 2024

\$32.00

S2324A502709-07

RDC 07



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1100 Horizon Cir.
Suite 102
CHALFONT PA 18915

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TO: (PLEASE PRINT) PHONE ()
Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
HARRISBURG, Pennsylvania 17120
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03088 10-23 \$ 32-
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10-22 6:00 PM \$ \$
Time Accepted AM PM Return Receipt Fee Live Animal Transportation Fee
1320X \$ \$
Special Handling/Fragile Sunday/Holiday Premium Fee Total Postage & Fees
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Weight Flat Rate Acceptance Employee Initials
4.2 lbs. 4.2 lbs. \$ \$

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uly 2022



PA PUBLIC UTILITY COMMISS
SECRETARY'S BUREAU
UNITED STATES
POSTAL SERVICE