

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Kealonda Roberts	:	
	:	
v.	:	F-2024-3047146
	:	
Philadelphia Gas Works	:	

ERRATA NOTICE

This Errata Notice is to advise all parties of record that Administrative Law Judge Darlene Heep’s Initial Decision served on October 28, 2024, contains a typographical error. The utility is incorrectly identified as “PECO” instead of “PGW”. The error occurred on Page 2, second paragraph, line 1 “PECO” should be “PGW”.

Please find the corrected page attached to this Errata.

The Initial Decision on the PA PUC website will be corrected as indicated above. This correction will not affect the exception dates established by the Secretary Letter dated October 28, 2024.

shut off notice and that she believed that someone else used her name to get utilities. This is an appeal of an adverse decision from the Commission's Bureau of Consumer Services, BCS No. 3943609.¹

On March 27, 2024, PECO filed an Answer. PGW admitted that a shut off notice was issued to the Complainant and denied all other material allegations.

On March 29, 2024, an Interim Order Setting Resolution Conference was issued. The parties could not reach a settlement agreement.

On May 9, 2024, an Initial Call-In Telephone Hearing Notice was issued setting a hearing for July 9, 2024 and assigning the matter to me.

A Prehearing Order was issued on June 7, 2024.

The telephonic hearing began as scheduled on July 9, 2024. Ms. Roberts called into the hearing, represented herself and offered no exhibits. PGW was represented by Graciela Christlieb, Esquire, who presented witness Jessica Antonelli, PGW Senior Customer Review Officer, and five exhibits. PGW Exhibits 1-5 were admitted into the record.

The record closed on July 31, 2024, upon receipt of the 51-page transcript.

¹ A timely BCS appeal is subject to *de novo* review. 52 Pa. Code § 56.173(a).