

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

MONESSA TERZONI	:	
RICHARD TERZONI	:	
	:	
v.	:	DOCKET: C-2024-3051312
	:	
AQUA PENNSYLVANIA INC	:	

**INTERIM ORDER  
SETTING RESOLUTION CONFERENCE**

On or about September 9, 2024, Monessa Terzoni and Richard Terzoni ("Complainants"), filed a Complaint against Aqua Pennsylvania Inc ("Respondent"), at the above-captioned docket number. On or about October 15, 2024, Respondent filed an Answer and New Matter to the Complaint. On or about October 21, 2024, Complainants filed a Reply to the Answer and New Matter.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainants to set a mutually convenient date and time for Respondent and Complainants to hold a conference about resolving the case. The conference must take place no later than December 2, 2024, unless this is not possible.

**Within ten (10) days following the conference, Respondent shall file a short report with Mediator Cynthia Lehman ("Mediator"), setting forth:**

- (a) The date of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of Complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.



**C-2024-3051312 - MONESSA AND RICHARD TERZONI v. AQUA PENNSYLVANIA INC**

MONESSA AND RICHARD TERZONI

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