



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120

IN REPLY, PLEASE
REFER TO OUR FILES
M-2023-3039487

November 8, 2024

To: All Parties of Record at Docket No. M-2023-3039487, Columbia's Universal Service and Energy Conservation Plan for 2024-2028

**RE: Columbia Gas of Pennsylvania, Inc 2024-2028 USECP,
Docket No. M-2023-3039487**

Overview

On April 4, 2024, the Pennsylvania Public Utility Commission (Commission) entered an Order (April 2024 Order) at the captioned docket directing Columbia Gas of Pennsylvania, Inc. (Columbia) to, *inter alia*, submit a further revised *CAP Customer Agreement Form* and LIURP Eligible letter within six month of the April 2024 Order. The Commission approved the 2024 USECP conditioned upon Columbia incorporating the changes directed in the April 2024 Order.¹

On September 18, 2024, BCS issued a Secretarial Letter finding Columbia's August 29 Compliance Filing to be compliant with the April 2024 and July 2024 Orders. September 18 Secretarial Letter at 2.

On October 1, 2024, Columbia submitted a Letter noting its progress with implementing billing changes consistent with the April 2024 and July 2024 Orders.² Columbia included updated *CAP Customer Agreement Forms* (one for online/paper and one for in person/over the phone) and LIURP Eligible letters consistent with these Orders.

Conclusion

Accordingly, BCS finds the updated *CAP Customer Agreement Forms* and LIURP Eligible letters to be compliant with the April 2024 and July 2024 Orders. These staff determinations relative to the review of the October 1 Letter will be deemed to be the final action of the Commission unless reconsideration is sought from the Commission within 20 days after service of this Secretarial Letter. *See* 52 Pa. Code § 5.44 (relating to petitions for appeal from actions of the staff).

¹ For a detailed history of this proceeding, see the docket entries on the Commission's website at <https://www.puc.pa.gov/docket/M-2023-3039487>.

² Columbia asserted that it was on track to complete the necessary programming and testing by Friday, October 25, 2024. The first bills were to be issued on Monday, October 28, 2024, which is the first billing unit for November 2024.

If you have any questions, please contact Norma Bowman in the Commission's Bureau of Consumer Services at nobowman@pa.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Rosemary Chiavetta". The signature is fluid and cursive, with the first letter of each name being significantly larger and more decorative.

Rosemary Chiavetta
Secretary

cc: Norma Bowman, BCS, nobowman@pa.gov
Joseph Magee, BCS, jmagee@pa.gov
Louise Fink Smith, Law Bureau, finksmith@pa.gov
Stephanie Wilson, Law Bureau, stepwilson@pa.gov