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Terria Wilks,          |
      v.              |   Docket No.:
Philadelphia Gas Works |   C-2024-3049293
                       |
Initial Call-In       |
Telephonic            |
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Judge's Chambers
 Piatt Place
 301 5th Avenue
 Suite 220
 Pittsburgh, PA

Wednesday, October 30, 2024
 Commencing at 12:59 p.m.

INDEX TO EXHIBITS

Docket No. C-2024-3049293

Hearing Date: October 30, 2024

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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Negotiated Payment

Agreement History

PGW Exhibit 3

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Opening and Closing

Decisions



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

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Legal Department
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Email: anita.murray@pgworks.com

October 22, 2024

VIA ELECTRONIC MAIL ONLY

The Honorable Emily DeVoe
Administrative Law Judge
Pennsylvania Public Utility Commission
400 North Street – Keystone Bldg.
Philadelphia, PA 17120

Re: Terria Wilks v. Philadelphia Gas Works, Docket No. C-2024-3049293

Dear Honorable Judge DeVoe:

Enclosed please find a copy of PGW's proposed exhibits, original and redacted versions, for the scheduled hearing in the above referenced matter.

If you have any questions, please do not hesitate to contact me.

Very truly yours,

/s/ **Anita J. Murray**
Anita J. Murray

/awm

encl.

cc (w/encl.): Terria Wilks via Email: terriawilks@yahoo.com

CERTIFICATE OF SERVICE

I hereby certify that I have on this day served a true and correct copy of Philadelphia Gas Works' Proposed Exhibits, original and redacted versions, upon the person(s) listed below in the manner indicated below in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

VIA EMAIL ONLY

Terria Wilks
terriawilks@yahoo.com

/s/ Anita J. Murray

Anita J. Murray, Esquire

Date: Oct. 22, 2024

Specific Service Agreement Statement of Account SA- [REDACTED] 06

Customer Name	From Date	To Date			
TERRIA WILKS	8/22/2023	10/22/2024			
Service Address	Account Number	S A Number	Meter	Rate/Class	
[REDACTED]	[REDACTED] 42	[REDACTED] 06	[REDACTED] 44	GS	

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
9/16/2023	BILL	7660	R	31	20	0.65	0		10/10/2023	\$43.06	\$6,052.41	\$6,052.41
10/17/2023	LPC									\$68.74	\$6,121.15	\$6,121.15
10/17/2023	BILL	7718	R	29	58	2	57		11/9/2023	\$93.39	\$6,214.54	\$6,214.54
10/31/2023	LPCWVE									(\$285.82)	\$5,928.72	\$5,928.72
11/16/2023	BILL	7828	R	32	110	3.44	329		12/12/2023	\$170.60	\$6,099.32	\$6,099.32
12/15/2023	LPC									\$72.70	\$6,172.02	\$6,172.02
12/15/2023	BILL	7990	R	29	162	5.59	603		1/12/2024	\$240.71	\$6,412.73	\$6,412.73
1/7/2024	LPCWVE									(\$72.70)	\$6,340.03	\$6,340.03
1/18/2024	BILL	8195	R	34	205	6.03	804		2/12/2024	\$330.21	\$6,670.24	\$6,670.24
2/15/2024	LPC									\$81.26	\$6,751.50	\$6,751.50
2/15/2024	BILL	8377	R	28	182	6.5	744		3/12/2024	\$303.12	\$7,054.62	\$7,054.62
3/15/2024	LPC									\$85.81	\$7,140.43	\$7,140.43
3/15/2024	BILL	8518	R	29	141	4.86	617		4/10/2024	\$236.11	\$7,376.54	\$7,376.54
4/16/2024	LPC									\$89.35	\$7,465.89	\$7,465.89
4/16/2024	BILL	8645	R	30	127	4.23	444		5/9/2024	\$206.31	\$7,672.20	\$7,672.20
5/15/2024	LPC									\$92.44	\$7,764.64	\$7,764.64
5/15/2024	BILL	8735	R	31	90	2.9	203		6/10/2024	\$147.37	\$7,912.01	\$7,912.01
6/14/2024	BILL	8777	R	30	42	1.4	8		7/10/2024	\$76.62	\$7,988.63	\$7,988.63
7/16/2024	LPC									\$95.80	\$8,084.43	\$8,084.43
7/16/2024	BILL	8798	R	30	21	0.7	0		8/8/2024	\$46.32	\$8,130.75	\$8,130.75

8/14/2024	LPC									\$96.50	\$8,227.25	\$8,227.25
8/14/2024	BILL	8820	R	31	22	0.71	0		9/9/2024	\$47.70	\$8,274.95	\$8,274.95
9/14/2024	LPC									\$97.21	\$8,372.16	\$8,372.16
9/14/2024	BILL	8857	R	31	37	1.19	1		10/8/2024	\$68.30	\$8,440.46	\$8,440.46
10/15/2024	LPC									\$98.24	\$8,538.70	\$8,538.70
10/15/2024	BILL	8903	R	29	46	1.59	21		11/7/2024	\$85.04	\$8,623.74	\$8,623.74
10/22/2024	LPCWVE									(\$387.75)	\$8,235.99	\$8,235.99

Search For Negotiated Payment Arrangement

Search Criteria

Account... [REDACTED] 42 Wilks, Terria L

From Date: 10/22/2024

Date	Seq	Status	Comments
08/24/2022	1	Broken	
08/25/2021	1	Broken	BCS: 3796411
05/04/2021	1	Broken	
10/03/2018	1	Broken	> FORMAL SETTLEMENT C2018-3004462 >
05/25/2018	1	Broken	BCS # 3594648
04/02/2012	1	Broken	
03/17/2008	1	Broken	
12/05/2007	1	Broken	

8 record(s) found.

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3796411
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: TERRIA
Customer Middle Initial:
Customer Last Name: WILKS
Customer Account Number: [REDACTED] 42
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: [REDACTED]
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19151
Customer Service Address 4-Zip:
Customer Family Adults: 1
Customer Family Children: 1
Customer Family Age: 11
Gross Income

Source	Income Amount
WAGES	3666

Date Open: 2021-07-27
Reason For Contact: ON - PAR NEEDED (# 61)
Term Date: 2021-08-02
Business Name:
Case Problem:

Company Position: 07/27/2021 COMPANY IS REQUESTING 9500.00 TO PREVENT SHUT OFF.

Related Information: 61 – CUSTOMER NEEDS A PAYMENT ARRANGEMENT. NOTES FOR COMPANY – IF RESPONDING WITH AN EGW ABBREVIATED PAR REPORT FOR A STRAIGHT PAYMENT ARRANGEMENT REQUEST (CODE 61), YOU MUST ALSO COMPLETE AND SEND THE “ABBREVIATED REPORT ATTACHMENT.” IF RESPONDING WITH AN EGW FULL PAR REPORT, THE REPORT MUST ANSWER THE SAME QUESTIONS FROM THE “ABBREVIATED REPORT ATTACHMENT.” THE PA’S MUST COMPLY WITH THE MARCH 18, 2021 ORDER (M-2020-3019244). - RELIEF SOUGHT - PUC PAR NEEDED THE CELL PHONE NUMBER ([REDACTED]) HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS [REDACTED] HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE

Prior Case Number: 3775940

Universal Service: N

Arrearage: 9906.23

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

BCS Investigator Phone w/ Area Code: [REDACTED]

BCSIntaker First Name: VICKI

BCSIntaker Last Name: ROSS

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: [REDACTED]

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number:	3796411
Company Name:	PGW (PHILA. GAS WORKS (NGDC))
Company Code:	0766
Company Type:	GAS TRANSPORTER
Customer First Name:	TERRIA
Customer Middle Initial:	
Customer Last Name:	WILKS
Account Number:	██████████42
Service Address 1:	██
Service Address 2:	
Service City:	PHILADELPHIA
Service State:	PA
Service Zip 5:	19151
Service Zip 4:	
Decision Issue:	Y
Oral Written:	W
Violation:	NO
Chapter:	
Section Rule:	
Total Balance:	9906.23
Date Closed:	2021-08-20
Resolution:	DECISION LETTER ISSUED-- STRAIGHT PAR: DECISION ISSUED - LEVEL 1, BUDGET 107.00 + 166.00 = 273.00 BEGINNING ?OCT 2021 DUE DATE. WAIVE LPCS. CUSTOMER WAS PLACED ON A COMPANY POST COVID PAR ON 5/4/2021. PAR DEFAULTED. THIS CUSTOMER QUALIFIES FOR NEW 60 MONTHS PUC PAYMENT TERMS IN ACCORDANCE WITH THE COMMISSION'S PUBLIC UTILITY SERVICE TERMINATION MORATORIUM PROCLAMATION OF DISASTER EMERGENCY-COVID-19, DOCKET NO. M-2020-3019244 (EMERGENCY ORDER REVISED AND RATIFIED ON MARCH 18, 2021, EFFECTIVE APRIL 1, 2021). DECISION ISSUED.
Balance Date:	2021-08-13
Service Restored Pay:	0.00
Service Continue Amount:	0.00
Service Continue Date:	
Terms:	OCTOBER 2021 DUE DATE
Special Budget Amount:	273.00

Regular Budget Amount: 107.00
Arrears Payment Plus: 166.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:
HeadDate: 2021-08-20
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: RICKY
BCS Investigator Last Name: WIJAYA
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: [REDACTED]

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3853419
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: TERRIA
Customer Middle Initial:
Customer Last Name: WILKS
Customer Account Number: [REDACTED]42
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: [REDACTED]
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19151
Customer Service Address 4-Zip:
Customer Family Adults: 1
Customer Family Children: 1
Customer Family Age:
Gross Income

Source	Income Amount
WAGES	3000

Date Open: 2022-07-27
Reason For Contact: ON - PAR NEEDED (# 61)
Term Date: 2022-08-01
Business Name: SAME
Case Problem:
Company Position: 07/26/2022 PAY 800.00 TO GET BACK ON CO PAR,

Related Information:

61 – PAYMENT ARRANGEMENT REQUEST. - RELIEF
SOUGHT - PUC PAR THE CELL PHONE NUMBER [REDACTED]
[REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL
ADDRESS [REDACTED] HAS BEEN
ALLOWED TO BE SHARED.

Case Misc Info:**Hot Issue:****Case Origin:**

TELEPHONE

Prior Case Number:

3775940

Universal Service:

Y

Arrearage:

11000

BCS Investigator First Name:

BCS

BCS Investigator Last Name:

CASE POOL

BCS Investigator Phone w/ Area Code: [REDACTED]**BCSIntaker First Name:**

JOHN

BCSIntaker Last Name:

LANGAN

Number Of Time Send:

1

Number Of Time Faxed:

0

Number Of Time Faxed: [REDACTED]

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3853419
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: TERRIA
Customer Middle Initial:
Customer Last Name: WILKS
Account Number: [REDACTED] 42
Service Address 1: [REDACTED]
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19151
Service Zip 4:
Decision Issue: N
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 11690.91
Date Closed: 2022-08-22
Resolution: DISMISSAL LETTER ISSUED: CASE DISMISSED PER 1405 D.
CUSTOMER HAS NOT SATISFIED THE PRIOR PUC PAR BCS #
3796411.
Balance Date: 2022-08-17
Service Restored Pay: 0.00
Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 0.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00

LetterDescription:

HeadDate: 2022-08-19

Paragraph:

Bill Date:

Reconnect Amount: 0

Pay Amount: 0.00

BCS Investigator First Name: IVAN

BCS Investigator Last Name: LIM

Number Of Time Send: 1

Number Of Time Faxed: 0

PUC Fax: [REDACTED]

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number:	3908716
Company Name:	PGW (PHILA. GAS WORKS (NGDC))
Company Code:	0766
Company Type	GAS TRANSPORTER
Customer First Name:	TERRIA
Customer Middle Initial:	
Customer Last Name:	WILKS
Customer Account Number:	██████████88
Customer Home Phone w/ Area Code:	
Customer Work Phone w/ Area Code:	
Customer Service Class:	RESIDENTIAL
Customer Mail Address 1:	
Customer Mail Address 2:	
Customer Mail Address City:	
Customer Mail Address State:	
Customer Mail Address Zip:	
Customer Mail Address 4-Zip:	
Customer Service Address 1:	████████████████████
Customer Service Address 2:	
Customer Service Address City:	PHILADELPHIA
Customer Service Address State:	PA
Customer Service Address Zip:	19151
Customer Service Address 4-Zip:	
Customer Family Adults:	1
Customer Family Children:	1
Customer Family Age:	13
Gross Income	
Source	Income Amount
A1 WAGES	4049.07
Date Open:	2023-05-09
Reason For Contact:	SCIC PAR (SIG. CHANGE IN CIRCUMSTANCE) (# 66)
Term Date:	2023-05-09
Business Name:	
Case Problem:	

Company Position: 05/09/2023 PAY \$2840 TO PREVENT SERVICE TERMINATION.

Related Information: 66 SCIC CUSTOMER STATES THAT HER SON'S FATHER PASSED AWAY AND SHE IS NOW RESPONSIBLE FOR ALL HH BILLS. THIS HAS MADE IT DIFFICULT TO PAY HER MONTHLY BILLS. - RELIEF SOUGHT - SEEKING NEW PUC PAR. - RELIEF SOUGHT - THE CELL PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS [REDACTED] HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE

Prior Case Number:

Universal Service: N

Arrearage: 8238.83

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

BCS Investigator Phone w/ Area Code: [REDACTED]

BCSIntaker First Name: VICKI

BCSIntaker Last Name: ROSS

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: [REDACTED]

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3908716
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: TERRIA
Customer Middle Initial:
Customer Last Name: WILKS
Account Number: [REDACTED] 42
Service Address 1: [REDACTED]
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19151
Service Zip 4:
Decision Issue: N
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 5896.07
Date Closed: 2023-08-09
Resolution: CASE DISMISSED. PER 1405(D), THE CUSTOMER HAS A PRIOR UNSATISFIED PUC PAYMENT ARRANGEMENT (3796411). THE CUSTOMER'S EVIDENCE PRESENTED TO THE PUC TO SUPPORT THEIR CLAIM OF A SIGNIFICANT CHANGE IN CIRCUMSTANCE SHOWS AN INCREASE AND NOT A DECREASE IN THE CUSTOMER'S INCOME.
Balance Date: 2023-05-24
Service Restored Pay: 0.00
Service Continue Amount: 1065.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 0.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00

CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:
HeadDate: 2023-08-10
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: STEVEN
BCS Investigator Last Name: MCGINNESS
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: [REDACTED]