

November 10, 2024

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA. 17120

Re: PA PUC v. Aqua Pennsylvania, Inc. & Aqua Pennsylvania Wastewater, Inc.  
Docket Nos. R-2024-3047822 & R-2024-3047824

Dear Ms. Chiavetta and other parties to whom this may concern:

I am writing to oppose the Joint Petition for Settlement signed by the existing organizations involved in this litigation.

While I am pleased that there was some progress, and Aqua was not permitted to raise their fees as much as originally planned, I am incredibly concerned that Aqua was allowed to raise fees at all. As was mentioned by myself and many others during the Public Input hearings, Aqua's rates/fees are already EXORBITANT.

As an example, when comparing Aqua to the American Water Company monthly bills in the same county:

**"Service/Hook-up Charges" (monthly):**

American Water Company = \$18.80  
Aqua Pennsylvania & Wastewater charges = \$78.71

**Water Fees (monthly) prior to increase:**

American Water Company = \$.01877 per gallon.  
Aqua Pennsylvania = \$.012231 per gallon

**Wastewater Fees (monthly):**

Wyoming Valley Sanitary Authority = \$18.34 monthly (flat rate)  
Aqua Pennsylvania Wastewater (Usage) = \$.011817 per gallon

These service/hook-up charges alone make the management of a monthly bill very difficult. Even when we are away and barely using any water at all (there are months in which we use less than 100 gallons), our Aqua bill is more than twice the average bill with American Water (with water usage that is much higher - i.e. 1300 gallons) in other parts of the county.

**In summary, for usage (or lack thereof) that is 90% less than other comparable geographic locations in the SAME county, the bill is (on average) double the amount.**

I speak on behalf of myself and many other consumers - customers of Aqua Pennsylvania deserve a service company that is not price gauging us. I don't proclaim to know what the issue is that drives such high costs in comparison to other local examples, but this is horribly unfair.

Please stop this monopoly and unfair fee amounts. At a minimum, please do not allow ANY rate increases.

Thank you for your consideration.

Susan Unvasky