

**Addendum F-2024-3052032 Formal Appeal of BCS 4000867 Duquesne Light Acct # 3879-512-985
November 11, 2024**

1. This is additional information to the formal complaint already filed. The November bill has arrived and been paid the budget amount of \$106.00 on November 9, 2024. This bill is a continuation of the billing of charges from unknown origins.

- 1) The Previous Amount due of \$149.02 shown on page 1 is not noted as an amount due on ANY of the past 10 billing statements.**
- 2) The Miscellaneous Charge of \$172.77 on page 3 is of unknown origins and does not match ANY of the alleged disputed amounts from the last 10 billing statements.**
- 3) These charges add \$321.79 in charges that do match with previous non-usage charges, the actual usage or the budget billing.**
- 4) The billed amount due is \$98.79, current amount due is shown as \$267.77 [= the budget + the \$172.77 Misc. Charge], the budget due is \$95.00, the actual usage is \$41.47, the Previous October payment was \$318.00. There was no payment due in October, the Disputed charges were \$168.54, and the amount due was \$106.00, which was paid.**

2. According to the billing statements from January 2024 through November 2024.

- 1) The total actual usage is \$944.54**
- 2) The total payments to Duquesne Light is \$1,254.50, this is \$309.96 more than the usage.**
- 3) The total Budget billing is \$1,174.37, and Duquesne Light has been paid \$80.00 over this amount.**
- 4) In April the account balance was paid in total, zero forward. In July the May, June and July budget paid in full zero balance forward. In October, the Aug., Sept., Oct., budget paid in full this should be zero balance forward. November \$149.02 is billed as previous amount due.**

3. The payment history verses the Disputed Charges on the billing.

- 1) April 2024, New Account Balance \$187.56 Paid \$188.00**
- 2) May 2024 Disputed Charges \$187.56 [April new Account Balance] PAID in April**
- 3) June 2024 Miscellaneous Charges \$187.56 added to the Current Amount due now \$295.56**
- 4) July amt. due \$324.26 [= \$108.70 July budget + \$215.56 June prev. due]: Paid \$324.70 [= budget May, June, July] The \$187.56 added to June has not been explained or resolved.**
- 5) August Disputed Charges \$168.54 [= Prev Bal June \$110.57 + July \$57.97 usage] PAID in July.**
- 6) October paid \$318.00 Aug., Sept., Oct. \$106.00 budget amount. No payment due for all**
- 7) November Miscellaneous Charge \$172.77 source unknown.**

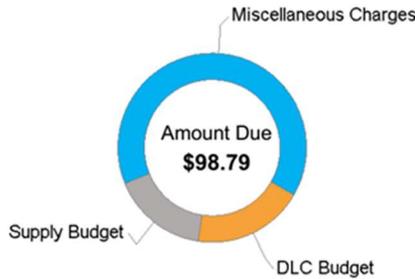
All Disputed amounts were paid the month before labeled as Disputed, and all were then added to the bill again, as Miscellaneous Charges.



DARRYL SHAWFIELD
 1194 HUNTER RD
Account # 3879-512-985

Due Date	Amount Due
11/25/2024	\$98.79

Bill Summary



Bill ID: 387931757910 **Date Prepared: 11/03/2024**

Previous Account Balance	-\$31.72
Payment(s) Received as of 10/24/2024	-\$318.00
Balance Forward	-\$349.72
DLC Charges	\$27.79
Supply Charges	\$13.50
Miscellaneous Adjustments	\$0.18
NEW ACCOUNT BALANCE	-\$308.25
Previous Amount Due	\$149.02
Total Payment(s) as of 10/24/2024	-\$318.00
Current Amount Due (see Page 3 for Details)	\$267.77
AMOUNT DUE BY 11/25/2024	\$98.79

Message Center

Usage Comparison Chart

DARRYL SHAWFIELD

Account # 3879-512-985

Account Detail

1194 HUNTER RD

Supplier Agreement ID: 3879512111

Meter Reading Usage Information

Meter Number	F75540236
Present 11/03/2024 Act	45,529.9870
Prior 10/02/2024 Act	45,416.0400
Difference	113.9470
Your Meter Multiplier	1
Total kWh Used	113.9470

Current Bill Details

DLC Rate	RS-Residential Service	
Price to Compare	\$0.1185 / kWh	
DLC Charges		\$27.79
Customer Charge		\$12.50
Distribution	113.9470 kWh@ \$0.089463	\$10.19
DSIC Surcharge	5%	\$1.13
Pennsylvania Tax Adjustment		-\$0.08
Late Payment Charge		\$4.05
Supply Charges		\$13.50
Supply	113.9470 kWh@ \$0.094438	\$10.76
Transmission	113.9470 kWh@ \$0.024048	\$2.74
Miscellaneous Charges		\$0.18
DSIC Adjustment		\$0.18

Total kWh Used 113.9470

Service Charges \$41.47

Current Amount Due Detail

Budget Detail	
DLC Budget	\$51.00
Supply Budget	\$44.00
Miscellaneous Charges	\$172.77
Subtotal	\$267.77

Shopping and Supplier Information

The complete November bill will be sent upon request.

Screen shots from DLC website Nov. 9, 2024

Hello, Darryl Shawfield MY LETTERS MY ALERTS ACCOUNT SETTINGS

1194 HUNTER RD , VERONA, PA 15147
Account Number: 3879-512-985
[View Account Statement](#) · [My Electric Use](#)

CURRENT DUE
\$98.79
Due Date: 11/25/2024

PAY MY BILL VIEW CURRENT BILL

Recent Activity: You paid \$318.00 on 10/24/2024

BILL HISTORY PAYMENT HISTORY

Due Date	Amount	View
10/23/2024	(\$6.70)	View Bill
09/23/2024	(\$112.70)	View Bill
08/22/2024	(\$218.70)	View Bill
07/23/2024	\$324.26	View Bill
06/24/2024	\$215.56	View Bill
05/23/2024	(\$80.00)	View Bill

1 - 6 of 12 items

ACCOUNT PROGRAMS

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MY ACCOUNT

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1194 HUNTER RD , VERONA, PA 15147
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CURRENT DUE
\$98.79
Due Date: 11/25/2024

PAY MY BILL VIEW CURRENT BILL

Recent Activity: You paid \$318.00 on 10/24/2024

PAYMENT HISTORY BILL HISTORY

Date	Amount	Type	View
10/24/2024	\$318.00	Payment	View Payment
07/17/2024	\$324.70	Payment	View Payment
04/22/2024	\$188.00	Payment	View Payment
04/02/2024	\$68.00	Payment	View Payment
02/25/2024	\$249.80	Payment	View Payment
01/16/2024	\$120.00	Payment	View Payment

1 - 6 of 12 items

ACCOUNT PROGRAMS

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